Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 2, 2025 12:34:56 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 19 Mar 2025 20:04:09
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Regarding Atlantic Immigration Program - REP-2025-0452 - Due 11-Mar-25
Importance: Normal
Sensitivity: None

Good day,

\sb280\f0Thank you for contacting the **Immigration Representatives Mailbox**

\sb280Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

Bonjour,

[redacted] **la boîte aux courriels pour les représentants en immigration.**

Veuillez noter que cette boîte aux lettres est destinée à fournir des conseils généraux et ne fournit pas de réponses à des demandes spécifiques à un cas, mais a fourni les informations suivantes comme conseil. Si vous avez des questions spécifiques à un dossier, nous vous encourageons à soumettre le formulaire Formulaire Web d'IRCC - Canada.ca

Veuillez consulter notre réponse à votre question.

To meet the AIP eligibility requirements, applicants must have work experience with one of the following National Occupational Classification (NOC) 2021 [redacted] Experience and Responsibilities (TEER) categories:

TEER 0 (management jobs such as restaurant managers or mine managers)

TEER 1 (professional jobs that usually need a degree from a university, such as doctors, dentists or architects)

*TEER 2 (technical jobs and skilled trades requiring **at least 2 years** of college or apprenticeship, or occupations with supervisory or safety responsibilities such as police officers and firefighters)*

*TEER 3 (technical jobs and skilled trades requiring **less than 2 years** of college or apprenticeship; or more than 6 months of on-the-job training)*

TEER 4 (intermediate jobs that usually call for high school and/or several weeks of job-specific training, such as industrial butchers, long-haul truck drivers, or food and beverage servers)

Please visit Canada.ca for information on the AIP, including work experience requirements.

We trust that this information will assist you.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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\intbl\cbpat5If you were unable to find the information on IRCC's **website**, and as we are unable to respond to case-specific enquiries, please contact our **Client Support Centre** by:

- IRCC Web form
- Telephone at **1-888-242-2100** (Monday to Friday from 8 a.m. to 4 p.m. local time)

\intbl\cbpat5

\intbl\cbpat5For general information regarding a personal immigration file, please consult the links below:

- Find answers to common questions in the Help Centre
- Check your application status
- Find application forms and guides

\intbl\cbpat5\sb280

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 10, 2025 10:01 AM
To: Immigration Representatives / Représentants immigration [redacted]
Subject: Regarding Atlantic Immigration Program

Hi there,

I want to inquire regarding the TEER accepted for Atlantic Province?

For example,if a person working in TEER 5,is he eligible for Atlantic Immigration program? as he is working with the same employer since last 1 year.

Please let me know.

--

Kind Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 12:35:03 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 20 Mar 2025 14:24:34
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Restoration from Student or Worker to Visitor - REP-2025-0123- Due 11-Feb-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
[redacted]

The Immigration Representatives Mailbox

**

QUESTION:

As IRCC has transitioned from its more facilitative guidance (OP 130) to the current guidance (Operation Bulletin on Restoration of Status), which is more restrictive. Can you please clarify:

Is it the requirement of IRCC that a person whose last status and authorization as worker must restore both temporary residence status *and* authorization to their most recent authorization (worker) as a condition to make an eligible restoration application, OR may a person whose last status was worker *restore their temporary status only* and still potentially have an eligible restoration application?

Is it the requirement of IRCC that a person whose last status and authorization as student must restore both temporary residence status *and* authorization to their most recent authorization (student) as a condition to make an eligible restoration application, OR may a person whose last status was student *restore their temporary status only* and still potentially have an eligible restoration application?

The questions highlight the ability to restore status only (restore to visitor) without restoring to an authorization.

ANSWER:

Yes, the status can be restored to visitor.

For more information, please consult the following webpages: Restoration of Status and Guide 5551 - Applying to Change Conditions or Extend Your Stay in Canada - online application - Canada.ca.

De :
Envoyé : 14 janvier 2025 11:22
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-
[redacted]

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
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Objet : Restoration from Student or Worker to Visitor

Hello,

As IRCC has transitioned from its more facilitative guidance (OP 130) to the current guidance (Operation Bulletin on Restoration of Status), which is more restrictive. Can you please clarify:

1. 1. Is it the requirement of IRCC that a person whose last status and authorization as worker must restore both temporary residence status *and* authorization to their most recent authorization (worker) as a condition to make an eligible restoration application, OR may a person whose last status was worker *restore their temporary status only* and still potentially have an eligible restoration application?
2. 2. Is it the requirement of IRCC that a person whose last status and authorization as student must restore both temporary residence status *and* authorization to their most recent authorization (student) as a condition to make an eligible restoration application, OR may a person whose last status was student *restore their temporary status only* and still potentially have an eligible restoration application?

The questions highlight the ability to restore status only (restore to visitor) without restoring to an authorization.

Thank you!

Sincerely,

Immigration, Refugees and Citizenship Canada
Information disclosed under the Access
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 2, 2025 12:35:10 PM
From: [redacted] Représentants [redacted]
Sent: Thu, 20 Mar 2025 14:32:11
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Open Work Permit of Spouse Accompanying Study Permit Holder - REP-2025-0140- Due 11-Feb-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.

QUESTION:
I am requesting your assistance in interpreting the following remark/observation placed on an open work permit, issued to an accompanying spouse of a foreign student.

Remarks/Observations:
ACCOMPANYING STUDY PERMIT HOLDER SPOUSE [redacted]
NOTE: OPEN WORK PERMIT ONLY VALID WHILE SPOUSE IS A FULL-TIME ENROLLED STUDENT AT A DESIGNATED LEARNING INSTITUTION

My understanding is that the work permit is valid for the entire period of the spouse's study permit, even if the spouse completes their studies early, or they divorce/separate.
(https://ircc.canada.ca/english/helpcentre/answer.asp?qnum=1522&top=17)

The remark, however, seems to be conflicting with that understanding, implying that if the spouse completes their studies early, then the work permit is no longer valid even though the work permit document has not expired.

ANSWER:

When the spouse applies for the work permit, one of the eligibility criteria is that the principal foreign national has to be studying full time or have proof of enrolment in full-time courses at a PGWP-eligible DLI. If the open work permit is issued to the spouse, it is valid until its expiry date even if the spouse with the study permit finishes the program or even if there is a change in their marital status.

However, if the spouse's open work permit expires and they would like to extend it, they will not be able to because the eligibility criteria relating to studying will no longer be met. They will need to apply for another type of work permit.

For more information, please see: Help your spouse or common-law partner work in Canada - Canada.ca

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
[redacted] de [redacted] sur l'[redacted] l'information

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 14 janvier 2025 20:43
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : Open Work Permit of Spouse Accompanying Study Permit Holder

[redacted]

I am requesting your assistance in interpreting the following remark/observation placed on an open work permit, issued to an accompanying spouse of a foreign student.

Remarks/Observations:
ACCOMPANYING STUDY PERMIT HOLDER SPOUSE [redacted]
NOTE: OPEN WORK PERMIT ONLY VALID WHILE SPOUSE IS A FULL-TIME ENROLLED STUDENT AT A DESIGNATED LEARNING INSTITUTION

My understanding is that the work permit is valid for the entire period of the spouse's study permit, even if the spouse completes their studies early, or they divorce/separate.
(https://ircc.canada.ca/english/helpcentre/answer.asp?qnum=1522&top=17)

The remark however seems to be conflicting with that understanding, implying that if the spouse completes their studies early, then the work permit is no longer valid even though the work permit document has not expired.

Kind regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
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Archived: June 2, 2025 12:35:17 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 20 Mar 2025 14:37:12
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarifications regarding C42 SOWP extension - REP-2025-0289 - Due 26-Feb-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.

Answer:
Please note that this service provides guidance and not case-specific advice.

Generally,

- * Study permit conditions under R220.1 include:
  - * remaining enrolled at the DLI named on their study permit (SP); and
  - * actively pursuing their studies.
- * To continue pursuing their studies the foreign national (FN) must continue to be authorized to study in Canada. So, if their SP is going to expire before the end of their studies the FN would need to submit a SP extension application before their SP expires.
  - As an example, if they are taking prerequisite courses required by their DLI before the DLI accepts them into the main program (conditional acceptance), the SP would generally be valid for the length of those courses plus 1 year (Study permit: While you study - Canada.ca). When they get accepted into the main program, they would have to apply to extend their stay as a student.

Only spouses of certain primary foreign nationals (PFN) can extend their work permit if the PFN applies for a study permit for a new level or program of study.
Spouses and common-law partners of study permit holders – [R205(c)(ii) – C42]– Canadian interest – International Mobility Program - Canada.ca

The onus is on the study permit holder to meet all of the conditions under R220.1 in order to prove they remained enrolled at the DLI as well as actively pursuing their studies.

Extending or replacing your study permit
Study permit: While you study - Canada.ca

We hope this information is of assistance.

[redacted]
The Immigration Representatives Mailbox

De :

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Envoyé : 28 janvier 2025 15:15
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]gc.ca>
Cc
Objet : Clarifications regarding C42 SOWP extension

Good day,

This is , I am a Regulated Canadian Immigration Consultant based in Vancouver. I would appreciate your clarification regarding the extension of C42 spousal open work permits.

The IRCC manual as of today Jan 28, 2025 states that: https://www.canada.ca/en/immigration-refugees-citizenship/corporate/publications-manuals/operational-bulletins-manuals/temporary-residents/foreign-workers/public-policy-competitiveness-economy/c42.html

If the applicant has applied to extend their open work permit on or after January 21, 2025

For the applicant to be eligible to extend their open work permit under administrative code C42, the principal foreign national must meet **all** of the following requirements

- * hold a valid study permit
- * be accepted by or enrolled in a PGWP-eligible study program and DLI
- * be physically residing in Canada while studying
- * be studying full-time or have proof of enrolment in full-time courses at a PGWP-eligible DLI
- * be studying in one of the following:
    - * a master's program of 16 months or longer
    - * a doctorate program
    - * a professional program
    - * one of the eligible programs at a participating DLI

In limited circumstances, spouses of principal foreign nationals studying in the following programs may apply for a work permit renewal under the criteria that were in place when they received their current work permit. This applies to spouses of principal foreign nationals studying in

- * master's programs of less than 16 months, or
- * college and undergraduate programs

The spouse must be residing in Canada and be requesting an open work permit renewal for a duration that aligns with, and does not exceed, the principal foreign national's existing study authorization.

Example 2:

- * If the principal foreign national needs more time (for example, for their thesis) and a study permit extension is needed to complete their **current** program, spouses may still benefit from a work permit renewal, as noted above. However, the spouse's application for their work permit extension can be assessed only once the principal foreign national receives the approval of their study permit extension.

Questions

Many applicants are facing the following situation: Several DLIs offer bundled admissions into two programs. For example, the Principal Foreign National (PFN) submitted a letter of acceptance explicitly stating they are admitted into two consecutive certificate programs. While IRCC initially approved their study permit based on this letter, the validity period of the current study permit only covers the first program. As a result, the PFN must extend their study permit to complete the second program, as outlined in their initial admission requirements.
In this scenario, we would like to clarify: Would the spouse of the PFN remain eligible for a C42 spousal open work permit extension under the policy (example 2) given that the extension is solely to fulfill the planned program of study?

Your clarification on these scenarios is essential for ensuring proper compliance with IRCC regulations and advising clients accurately. [redacted] your assistance as always, and I look forward to your guidance on this matter.

Regards,

Page 1196

is withheld pursuant to section

est retenue en vertu de l'article

19(1)

of the Access to Information Act

de la Loi sur l'acces a l'information

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 10:07:18 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Mon, 27 Jan 2025 19:28:12
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Enquiry for Visitor visa extension - - REP-2025-0096- Due 7-Feb-25
Importance: Normal
Sensitivity: None
Attachments:
~WRD0002.jpg;

Hello,

[redacted] to Immigration, Refugees and Citizenship Canada's Immigration Representatives mailbox.

We cannot provide case-specific guidance or information. For case specific enquiries, applicants can contact the Department by submitting the IRCC Web form.

[redacted]

The Immigration Representatives Mailbox

De : >
Envoyé : 10 janvier 2025 15:03
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Objet : Enquiry for Visitor visa extension -

Good day Officer,

Hope you are doing well,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Hoping to hear from you soon.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 2, 2025 12:35:25 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 20 Mar 2025 15:06:38
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification of - REP-2024-2584 - REP-2025-0138- Due 11-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

---

1) "the study permit must be still within its validity period and not expired"

Please recall that permits are made invalid under R222 in terms of DLI switches (by graduating early or by leaving an unfinished program at another DLI early).

Are we referring to the expiry date on the study permit OR the expiry due to R222 scenarios?

This refers to R222 scenarios.

In one case (R222 invalidity scenarios), a permit is statutorily no longer valid once a student is no longer at their previous DLI or 90 days after graduation, and the confusion is how could it be valid for DLI switches.

In the other (permit expiry date not yet reached), the permit could be used under the provisions of "remain valid" in the DLI switch.

2) "signifying that the student is allowed to stay in Canada legally for the duration of their program, or until the permit expires, **provided no violation occurs**"

Is this referring to the new program at the new DLI? If so, is the condition that they can study at that new DLI until the permit expires based on the answer of #1, provided no violation occurs?

A student must study at the DLI name indicated on their study permit. A student who completed a post-secondary level program at DLI A and then wishes to start a new post-secondary program at DLI B, will need to apply to extend their current study permit to start their studies at DLI B. No violation occurs as long as the student is actively enrolled to study or has applied to obtain a new permit.

Study permit holders must ensure that they apply for a new study permit in advance so that they can start their studies at the new DLI in time.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 14 janvier 2025 17:30
[redacted]**:** Immigration Representatives [redacted] Représentants immigration [redacted]
[redacted]
Objet : Clarification of - REP-2024-2584

Hello,

From REP 2024-2584, I have two clarifying questions. I have responded to that REP question directly, but if it requires an entirely new entry in the queue, please accept this as the entry of my request.

The issue is with the following statement, and the questions follow as numbered items.

> The parameter for "remains valid" in this context means that the study permit must still be within its validity period and not expired, signifying that the student is allowed to stay in Canada legally for the duration of their program, or until the permit expires, **provided no violation occurs.**

1) "the study permit must be still within its validity period and not expired"

Please recall that permits are made invalid under R222 in terms of DLI switches (by graduating early or by leaving an unfinished program at another DLI early).

Are we referring to the expiry date on the study permit OR the expiry due to R222 scenarios?

In one case (R222 invalidity scenarios), a permit is statutorily no longer valid once a student is no longer at their previous DLI or 90 days after graduation, and the confusion is how could it be valid for DLI switches.

In the other (permit expiry date not yet reached), the permit could be used under the provisions of "remain valid" in the DLI switch.

2) "signifying that the student is allowed to stay in Canada legally for the duration of their program, or until the permit expires, **provided no violation occurs"**

Is this referring to the new program at the new DLI? If so, is the condition that they can study at that new DLI until the permit expires based on the answer of #1, provided no violation occurs?

Thank you!

Page 1201

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est retenue en vertu de l'article

19(1)

of the Access to Information Act

de la Loi sur l'acces a l'information

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 12:35:32 PM
From: [redacted] Représentants [redacted]
Sent: Thu, 20 Mar 2025 15:14:17
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: IRPR 222 (a.1) - REP-2025-0211- Due 18-Feb-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.

***

R222(1)(a.1) states that a study permit becomes invalid on the day on which the study permit holder is no longer enrolled at the DLI named in the permit, other than as a result of completing their studies.

While we cannot provide case specific guidance, possible scenarios (other than as a result of completing studies) could include the date the study permit holder is no longer registered or enrolled at the DLI because they have been dismissed by the DLI, have withdraw from the DLI, etc.

We hope this information is helpful.

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 21 janvier 2025 11:28
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]gc.ca>
Objet : IRPR 222 (a.1)

Hi,

I would appreciate a clarification about IRPR 222 (a.1) on how IRCC is determining the day on which the permit holder is no longer enrolled at the designated learning when they were enrolled till the end of the term:

1. 1. Is it the last day of the term a student was enrolled in and there was no registration in the following term
2. 2. Deadline to add classes of the following term.
3. 3. If they were pre-enrolled in classes for the following term-is it a day they withdraw from future classes.

Immigration, Refugees and Citizenship Canada
Immigration, Réfugiés et Citoyenneté Canada
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Looking forward to hearing form you.

[redacted]

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Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Information [redacted] Information

Archived: June 2, 2025 12:35:39 PM
From: [redacted]
Sent: Thu, 20 Mar 2025 15:18:53
To: [redacted]
Cc: [redacted] Representatives / Représentants [redacted] (IRCC)
Subject: FW: Fermeture du portail d'IRCC pour permis d'études - REP-A-2025-0729 -Due 16-Apr-25
Importance: Normal
Sensitivity: None

Bonjour,
[redacted] la **boîte aux courriels pour les représentants en immigration.**
Veuillez noter que cette boîte aux lettres est destinée à fournir des conseils généraux et ne fournit pas de réponses à des demandes spécifiques à un cas, mais a fourni les informations suivantes comme conseil. Si vous avez des questions spécifiques à un dossier, nous vous encourageons à soumettre le formulaire Formulaire Web d'IRCC - Canada.ca.

Nous ne sommes pas en mesure de voir la capture d'écran que vous avez fourni.

Pourriez-vous fournir le lien de la page WEB d'IRCC ?

Merci

[redacted]
La boîte aux courriels pour les représentants en immigration

From:
Sent: Wednesday, March 5, 2025 10:24 AM
[redacted]
Cc: Immigration Representatives / Représentants Immigration (IRCC) [redacted]
Subject: Fermeture du portail d'IRCC pour permis d'études

Bonjour,

[redacted] votre message [redacted] sur [redacted] ce [redacted] confirmez [redacted] les [redacted] d'IRCC [redacted] de [redacted] de [redacted] Canada en utilisant [redacted] sécurisé cleGC et les formulaires comme il était le cas précédemment?

[redacted] ce [redacted] une [redacted] native [redacted] ce [redacted] des outils [redacted] des [redacted] qui [redacted] votre confirmation car ses changements vont impliquer des dépenses pour nous.

Immigration, Refugees and Citizenship Canada
Immigration, Réfugiés et Citoyenneté Canada
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En vous remerciant par avance.

Cordialement,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 2, 2025 12:35:46 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 20 Mar 2025 15:24:00
To:
Cc: [redacted] Representatives [redacted]
Subject: FW: Request for clarification| IRCC Rep Regarding Grace Period - REP-A-2025-0726 -Due 15-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

[redacted]

Yes, students who receive admission for Spring 2025 and start their classes on or before May 1, 2025 are eligible to start studying under the grace period.
As you have indicated, to benefit from the grace period, students must meet the following criteria and must also ensure that their Winter or Spring program **start date** is from January 1 to May 1, 2025.

If you were accepted to a new DLI for the Winter or Spring 2025 semester (starting from January 1, 2025 to May 1, 2025)

You can start studying at your new DLI if you

- have been accepted to a DLI for the Winter or Spring 2025 semester (starting from January 1, 2025 to May 1, 2025), and
- have applied for a study permit extension, and
- have a study permit that remains valid and that doesn't have the DLI name printed on it, and
- meet all your existing study permit conditions

If you meet these criteria, you can attend the new DLI you wanted to transfer to while your study permit extension is being processed.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 4, 2025 11:37 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: Request for clarification | IRCC Rep Regarding Grace Period

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Dear officer,

I hope this email finds you well.

[redacted] [redacted] . I am an International Student Advisor at

I am writing this email to get some clarification regarding the DLI Transfer grace period. Based on the information on the IRCC website (https://www.canada.ca/en/immigration-refugees-citizenship/services/study-canada/change-schools.html), students can benefit from the grace period:

If you were accepted to a new DLI for the Winter or Spring 2025 semester (starting from January 1, 2025 to May 1, 2025)

You can start studying at your new DLI if you

- ** have been accepted to a DLI for the Winter or Spring 2025 semester (starting from January 1, 2025 to May 1, 2025), and*
- ** have applied for a study permit extension, and*
- ** have a study permit that remains valid and that doesn't have the DLI name printed on it, and*
- ** meet all your existing study permit conditions*

If you meet these criteria, you can attend the new DLI you wanted to transfer to while your study permit extension is being processed.

My question is pertaining to "**January 1, 2025 to May 1, 2025**" date, is this timeframe referring to the program/class start date?

For example, student received admission to start at their new DLI during the Spring 2025 semester between January 1, 2025 to May 1, 2025. If spring semester classes begin after May 1, 2025, can the student start their program under the grace period after applying for a study permit extension to change their DLI?

Or must the student receive admission and start Spring 2025 class on or before May 1, 2025 to be eligible to start studying under the grace period?

Any information or clarification would be greatly appreciated.

All the best,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 12:35:55 PM
From: [redacted] Représentants [redacted]
Sent: Thu, 20 Mar 2025 15:27:22
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification on Hybrid Course Delivery and Its Classification - REP-2025-0057- Due 5-Feb-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.

Response:

The 50% in class requirement is based on the length of the program, including credits earned from both in-person and distance-learning courses, as **confirmed by the eligible DLI**. If the course is delivered in person, then it is considered in person/in class; if it is delivered online, then it is considered online. As such, if the co-op placement, health-care practicums, or preceptorship are completed in-person, they should be considered in-class.

Officers rely on documents provided to applicants by designated learning institutions, such as: Letter of Completion of [redacted] and applicants are [redacted] to [redacted] to [redacted] an officer that they meet the requirements.

***

[redacted]
The Immigration Representatives Mailbox

De :
Envoyé : 8 janvier 2025 14:25
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : Clarification on Hybrid Course Delivery and Its Classification

Good day,

I am writing to seek clarification regarding the classification of hybrid course delivery in relation to Immigration, Refugees, and Citizenship Canada (IRCC)'s study permit and Post-Graduation Work Permit (PGWP) eligibility requirements.

At [redacted] we offer three primary modes of course delivery: online, hybrid, and face-to-face/in-person. Hybrid learning combines both an in-person component and an online component, enabling students to engage with course material through a flexible blend of classroom-based and virtual instruction.

Specifically, we would like to confirm whether hybrid courses, given their partial in-person delivery, are classified as "in-class" courses for the purposes of IRCC policies related to study permits and PGWP eligibility. This clarification is

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particularly important for international students who rely on accurate interpretations of IRCC's guidelines to ensure compliance with study permit conditions and future eligibility for the PGWP program.

values IRCC's commitment to supporting international students and ensuring clarity in policy interpretation. We hope this inquiry will assist in providing our institution and students with clear guidance on how hybrid courses are considered under the current framework.

We appreciate your attention to this matter and look forward to your response. Should you require any additional information or documentation, please do not hesitate to contact me.

[redacted] and support.

Sincerely,

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 12:36:02 PM
From: [redacted] Représentants [redacted]
Sent: Thu, 20 Mar 2025 18:41:31
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Level of study definition - REP-2025-0634 - Due 21-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

QUESTION
I would like ask for clarity regarding how IRCC defines "**level of study**" for the purpose of satisfying the following PAL exemption: *"You've entered Canada and… You're applying for a study permit extension at the same DLI and **level of study** as your current study permit."*

In the Canada Gazette posted on January 18, 2025 it is stated:

"level of study"
is categorized as follows:

a. a. *primary and secondary education,*
b. b. *post-secondary education (including vocational and technical training, and undergraduate programs), and*
c. c. *graduate education or above. (niveau d'études)*

However, in the application to extend a study permit the applicant must select their "level of study" from the following list with 17 different categories:

1. 1. Primary School
2. 2. Secondary School
3. 3. PTC/TCST/DVS/AVS
4. 4. CEGEP - Pre-university
5. 5. CEGEP – Technical
6. 6. College – Certificate
7. 7. College – Diploma
8. 8. College - Applied degree
9. 9. University - Bachelor's Deg.
10. 10. University - Master's Deg.
11. 11. University – Doctorate
12. 12. University - Other Studies
13. 13. ESL/FSL
14. 14. ESL/FSL and College
15. 15. ESL/FSL and University
16. 16. Other Studies

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17. 17. Not Applicable

s.19(1)

At our institute it is common to ladder credentials in the same field of study, such as from certificate to diploma or diploma to bachelor's degree. The information in the Canada Gazette would indicate that a PAL would NOT be required for these cases (unless moving on to graduate education). However, the list of levels of study in the study permit application form appears to separate levels by specific credentials even within the College categories. We would appreciate clarity on how IRCC defines level of study for this specific context so that we can better assess which of our continuing students progressing into a new program would require a PAL or not.

RESPONSE

According to recent ministerial instructions, IRCC categorizes levels of study into three groups:

1. 1. Primary and secondary education
2. 2. Post-secondary education (including vocational and technical training, certificates, diplomas, advanced diplomas, and undergraduate programs)
3. 3. Graduate education or above

Certificates, diplomas, and advanced diplomas (e.g., bachelor's degrees) all fall under post-secondary education. Students changing programs within the same level at the same Designated Learning Institution (DLI) do not need a new Provincial Attestation Letter (PAL) or territorial attestation letter (TAL). They can continue their studies at their DLI with their current study permit, provided they meet the permit conditions. However, if they need to extend their study permit, they must submit a new PAL/TAL.

A PAL/TAL is required if a student moves to a different level of study, such as from post-secondary to graduate education.

For more information, please visit our website:

Study permit: Get the right documents Provincial attestation letter or territorial attestation letter - Canada.ca

Changing your school or program - Canada.ca - "If you're moving in between post-secondary levels at the same DLI"

Ministerial Instructions

We trust that this information will assist you.

[redacted]

The Immigration Representatives Mailbox

[redacted]

Sent: [redacted] 21, 2025 3:37 PM

To: Immigration Representatives [redacted] Représentants immigration (IRCC) [redacted]

Subject: Level of study definition

Hello,

I would like ask for clarity regarding how IRCC defines "**level of study**" for the purpose of satisfying the following PAL exemption: *"You've entered Canada and… You're applying for a study permit extension at the same DLI and **level of study** as your current study permit."*

In the Canada Gazette posted on January 18, 2025 it is stated:

"level of study"
is categorized as follows:

a. a. *primary and secondary education,*
b. b. *post-secondary education (including vocational and technical training, and undergraduate programs), and*
c. c. *graduate education or above. (niveau d'études)*

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However, in the application to extend a study permit the applicant must select their "level of study" from the following list with 17 different categories:

1. 1. Primary School
2. 2. Secondary School
3. 3. PTC/TCST/DVS/AVS
4. 4. CEGEP - Pre-university
5. 5. CEGEP – Technical
6. 6. College – Certificate
7. 7. College – Diploma
8. 8. College - Applied degree
9. 9. University - Bachelor's Deg.
10. 10. University - Master's Deg.
11. 11. University – Doctorate
12. 12. University - Other Studies
13. 13. ESL/FSL
14. 14. ESL/FSL and College
15. 15. ESL/FSL and University
16. 16. Other Studies
17. 17. Not Applicable

At our institute it is common to ladder credentials in the same field of study, such as from certificate to diploma or diploma to bachelor's degree. The information in the Canada Gazette would indicate that a PAL would NOT be required for these cases (unless moving on to graduate education). However, the list of levels of study in the study permit application form appears to separate levels by specific credentials even within the College categories. We would appreciate clarity on how IRCC defines level of study for this specific context so that we can better assess which of our continuing students progressing into a new program would require a PAL or not.

Cheers,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 2, 2025 12:36:10 PM
From: [redacted] Représentants [redacted]
Sent: Thu, 20 Mar 2025 18:43:00
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Urgent Question about PAL - REP-2025-0627 - Due 21-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question 1:
For study permit restoration, does a student need a PAL?

RESPONSE 1
If a student's study permit has expired, they must apply for both restoration and a study permit extension at the same time, rather than solely for an extension. Since IRCC does not exempt restoration applicants from the PAL/TAL requirement, they will likely need to include a valid PAL/TAL with their application.

Please find more details on the IRCC website: Study permit: Get the right documents Provincial attestation letter or territorial attestation letter - Canada.ca

Question 2 is based on the following situation:

1. 1. Students studied in other school but transferred to our school before November 2024.
2. 2. Most of them did not update their DLI info on their GCkey porta. The rest cannot recall if they did it or not.
3. 3. Now they need to apply for study permit extension.
4. 4. No more DLI change, or program change for their upcoming study.

RESPONSE 2
[redacted] ill [redacted] the [redacted] to your [redacted] before November [redacted] and [redacted] not update their DLI information with IRCC, they still need to provide a PAL when applying for a study permit extension unless they meet specific exceptions.

Please find more details on the IRCC website: Extend your study permit or restore your status: What to do if your permit expires - Canada.ca

We trust that this information will assist you.

[redacted]

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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The Immigration Representatives Mailbox

From:
Sent: [redacted] [redacted] 21, 2025 1:55 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: Urgent Question about PAL

Dear Sir/Madam,

I hope this email finds you well.

My name is I have two urgent questions that need your guidance.

Question1: for study permit restoration, does a student need a PAL?

Question 2 is based on the following situation:

1. 1. Students studied in other school but transferred to our school before November 2024.
2. 2. Most of them did not update their DLI info on their GCkey porta. The rest cannot recall if they did it or not.
3. 3. Now they need to apply for study permit extension.
4. 4. No more DLI change or program change for their upcoming study.

My question is: do they need a PAL?

Since several students are waiting for our clear answer regarding PAL exempted or not, and their study permits are about to expire or they are in 90 day restoration window, your urgent help is needed.

[redacted]

Best Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 12:36:17 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 20 Mar 2025 18:44:50
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Does a secondary student need a new study permit when they turn 18 - REP-2025-0653 - Due 21-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

QUESTION
I am writing to confirm whether a minor who is studying at the secondary level needs a new study permit when they turn 18. They are currently in Canada with a valid study permit that expires in 01/26. The remarks on the current permit say "IRPA A30(2) MINOR ACCOMPANYING PARENTS ON VALID SP/WP."

Does the minor need to apply for a new study permit when they turn 18 to continue studying at the secondary level?

RESPONSE

The remarks on the current permit indicate that the minor is studying under IRPA A30(2), which allows minor children accompanying parents with valid study or work permits to study without a separate study permit. However, this provision no longer applies once the child reaches the age of majority (18 or 19 years old, depending on the province or territory), they must apply for a study permit if they want to keep studying.

Please visit IRCC website for more information: Study permit: Who can study without a permit - Canada.ca

We trust that this information will assist you.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 23, 2025 4:41 PM
To: Immigration Representatives [redacted] Représentants immigration (IRCC) [redacted]
Representantsimmigration. [redacted]
Subject: Does a secondary student need a new study permit when they turn 18

Hello,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

I am a lawyer practicing in the province of Ontario. My Law Society number is

I am writing to confirm whether a minor who is studying at the secondary level needs a new study permit when they turn 18. They are currently in Canada with a valid study permit that expires in 01/26. The remarks on the current permit say "IRPA A30(2) MINOR ACCOMPANYING PARENTS ON VALID SP/WP."

Does the minor need to apply for a new study permit when they turn 18 to continue studying at the secondary level?

Thanks.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
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Archived: June 2, 2025 12:36:24 PM
From:
Sent: Thu, 20 Mar 2025 23:03:04
To: Immigration Representatives / Représentants immigration (IRCC)
Subject: RE: Issues linking to authorize rep portal - REP-B-2025-0006 -Due 24-Apr-25
Importance: Normal
Sensitivity: None
Attachments:
AT - Maximum attempts made for linking.jpeg; AT - Application unable to link.jpeg;

CAUTION: This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hello

Below is the work permit application number for the Principal Applicant and the visitor record application number for the Principal Applicant's dependent child (minor). We successfully linked the spouse but have had no success with the principal applicant and child

- * Application #
- * Application #
- * Screenshots of error messages (if any) - screenshots for failed attempts. We entered the information as it was submitted on the applicable form

I look forward to your guidance on linking the cases.

Kind regards,

From: Immigration Representatives [redacted] Représentants immigration (I[redacted]) [redacted]
Sent: [redacted] 18, 2025 12:32 PM
To: I
Cc: Immigration Representatives [redacted] Représentants immigration (IRCC) [redacted]
Subject: TR: Issues linking to authorize rep portal - REP-B-2025-0006 -Due 24-Apr-25

You [redacted] email from [redacted] important

Hello,

For us to better assist you, can you provide:

- * Application #
- * Application #
- * Screenshots of error messages (if any) – screenshots for failed attempts

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We entere

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 11, 2025 1:53 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: RE: Issues linking to authorize rep portal
Importance: High

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hello,

I am having issues linking a case to my Authorized Rep portal. Given the issues with linking to the portal, I submitted the IMM5476s via webform and received confirmation they were received and added to file. I tried again to link the case to my portal without success. Any solutions on how to resolve this? The specific case was submitted on August 22, 2023 and is far outside processing times – as the new representative I need visibility over the case for continued monitoring.

Kind regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 12:36:33 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 21 Mar 2025 11:51:41
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: C49 LMIA Exemption Criteria and Changes to C41/C47 Eligibility - REP-2025-0137- Due 11-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Our sincere apologies for not responding sooner to your question.

Family members of PNP T13 workers continue to be eligible under the new measure.

Please refer to: Public policy, competitiveness or economy [R205(c)(ii) – C41, C46, C47, C48, C49] – Canadian interest – International Mobility Program.

Family members of workers who are transitioning to PR but have not submitted an applications for permanent residence, such as family members of T13 workers will continue to be eligible to apply for an open work permit as described in the Program Delivery Instructions (PDIs) found at

- * Family members of foreign nationals authorized to work in high-skilled occupations (TEER 0, 1, 2 or 3) [R205(c)(ii) – C41 and C46] and
- * Family members of foreign nationals authorized to work in low-skilled occupations (TEER 4 or 5) [R205(c)(ii) – C47 and C48]

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 14 janvier 2025 16:46
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Objet : C49 LMIA Exemption Criteria and Changes to C41/C47 Eligibility

Hello,

Given today's announcements of changes to the C41 and C47 LMIA Exemption eligibility (C41 moves to more limited employment scope and C47 appears fully rolled back), this will impact spouses of workers in PR situations.

[redacted]

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Historically, the T13 LMIA exempt permit could be accessed by spouses of nominees as an open work permit.

> **Open work permits for spouses and common-law partners**
> Spouses and common-law partners of provincially nominated exemption code T13 work permit holders may apply for an exemption code T13 open work permit, irrespective of the skill level of the principal applicant's occupation. The open work permit should be location-restricted to the principal applicant's province of work. The duration should match the lesser of either the [redacted] or the principal applicant's work permit validity.

Source: [redacted]
citizenship/corporate/publications-manuals/operational-bulletins-manuals/temporary-residents/foreign-workers/exemption-codes/federal-provincial-territorial-agreements-r204-lmia-exemption-code-t13.html

Because the C49 LMIA Exemption requires the Principal Foreign National to have a complete PR application, Acknowledgement of Receipt (AOR; see documentary evidence), the T13 LMIA Exemption cannot be filed with an SOWP (C41) if the occupation of the Principal Foreign National is not under the current rules, and the C49 SOWP cannot be filed without [redacted] creates more situations where the family group of applications are separated.

Question
Will the C49 LMIA Exempt requirements be adjusted so that they can be filed with a work permit when there is a PR application that has been filed, but no AOR is yet received?

Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 10:07:23 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 28 Jan 2025 12:19:40
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Code de dispense C66 - REP-2025-0134- Due 11-Feb-25
Importance: Normal
Sensitivity: None

Bonjour,
Merci de contacter la boîte électronique pour les représentants en immigration.

Veuillez noter que cette boîte aux lettres est destinée à fournir des conseils généraux et ne fournit pas de réponses aux demandes spécifiques à un cas. Si vous avez des questions spécifiques sur un dossier, nous vous encourageons à soumettre un Formulaire Web d'IRCC - Canada.ca

Question:
j'ai besoin de trouver de l'information sur le code de dispense C66 concernant les travailleurs de la construction - Employeur précis

Réponse :
Bonjour,

Veuillez prendre note que le code de dispense C66 sera lancé et deviendra effectif en date du 27 janvier 2025. Des informations additionnelles seront disponible dans le PMI lorsque le code sera actif.

Vous remerciant à l'avance pour vos bons souhaits et nous vous renvoyons la pareille.

Cordialement,

La boîte électronique pour les représentants en immigration

De :
Envoyé : 14 janvier 2025 16:31
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Objet : Code de dispense C66

Bonjour,

Je m'adresse à vous car j'ai besoin de trouver de l'information sur le code de dispense C66 concernant les travailleurs de la construction - Employeur précis.
Je ne trouve nulle part de la documentation et semble être une dispense transitoire ou pilote.
Un employeur a eu écho de ce code mais je n'ai pas à date connaissance d'une telle dispense dans le PMI.
Si vous pouvez me fournir l'information ou me diriger vers l'équipe qui saura m'éclaire, je vous en serai infiniment reconnaissante.

Je profite de l'occasion pour vous remercier pour toutes ces années de collaboration. Je vous souhaite une merveilleuse année 2025 remplie de bonheur et Santé !

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Bien cordialement,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 12:36:40 PM
From: [redacted] Représentants [redacted]
Sent: Fri, 21 Mar 2025 12:19:35
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: SCLPC - FC OWP - Requirement to be in Canada at the time of the decision - REP-2025-0189- Due 02-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Our sincere apologies for not responding sooner.

Meeting this requirement at the time of the decision is based on the last eligibility criteria in yellow below stating the applicant must have a valid TR status. If the applicant left Canada while waiting for a decision on their PR application, they will no longer have a valid TR status. It's only when they re-seek entry, the Border Services Officer must re-examine the foreign national and authorize them to enter Canada again as TR. We will consult internally to assess whether this requirement should only be met at the time of the application.

The public policy

The foreign national:

- * is a principal applicant who has submitted a permanent residence application under the Spouse or Common-Law Partner in Canada Class or as a spouse, common-law or conjugal partner under the Family Class that has been accepted for processing by Immigration, Refugees and Citizenship Canada after meeting the requirements of a complete application under section 10 of the Regulations and the "Ministerial Instructions with respect to the processing of applications for permanent residence made by a foreign national as a sponsored spouse, common-law partner, conjugal partner or dependent child and the processing of sponsorship applications made in relation to those applications" published in the Canada Gazette Part I on December 24, 2016, and that has not been refused or withdrawn;
- * has submitted a work permit application under section 200 or 201 of the Regulations, where the duration of the work permit requested is for a maximum of two years;
- * is the subject of a sponsorship application submitted by their Canadian citizen or permanent resident spouse, common-law or conjugal partner;
- * has the same residential address as their sponsor in Canada at the time of application; and,
- * has a valid temporary resident status in Canada or is eligible for and has applied for restoration of status.

[redacted]

The Immigration Representatives Mailbox

De :
Envoye : 17 janvier 2025 16:12

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

À : Immigration Representatives / Représentants immigration (IRCC)
Objet : SCLPC - FC OWP - Requirement to be in Canada at the time of the decision

[redacted]

I am wondering what the legal authority is for requiring that applicants for an open work permit under the Temporary public policy exempting certain applicants applying under the spouse or common-law partner in Canada class or the Family Class from work permit requirements be in Canada at the time of the decision on the work permit application?

This holds these applicants hostage in Canada and prevents them from traveling as they have no way of knowing when a decision will be rendered. This requirement does not appear to be in the public policy?

https://www.canada.ca/en/immigration-refugees-citizenship/corporate/mandate/policies-operational-instructions-agreements/public-policies/spousal-work-permit-exemption.html

Public Policy Considerations

This public policy allows sponsored spouses and partners in Canada to support their family and build their lives together. The work of sponsored spouses and partners, and their family members, creates social and economic benefits for Canadian citizens and permanent residents.

This public policy facilitates the issuance of an open work permit to foreign nationals applying under the Spouse or Common-Law Partner in Canada Class or the Family Class, and their family members, who have a valid temporary resident status, maintained their status or are eligible for and have applied to restore their status, and have the same residential address as their sponsor in Canada when they apply for an open work permit.

As such, I hereby establish that, pursuant to my authority under section 25.2 of the *Immigration and Refugee Protection Act* (the Act), there are public policy considerations that justify the granting of an exemption from the provisions of the Regulations to foreign nationals who meet the conditions (eligibility requirements) described below.

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The foreign national:

- * is a principal applicant who has submitted a permanent residence application under the Spouse or Common-Law Partner in Canada Class or as a spouse, common-law or conjugal partner under the Family Class that has been accepted for processing by Immigration, Refugees and Citizenship Canada after meeting the requirements of a complete application under section 10 of the Regulations and the "Ministerial Instructions with respect to the processing of applications for permanent residence made by a foreign national as a sponsored spouse, common-law partner, conjugal partner or dependent child and the processing of sponsorship applications made in relation to those applications" published in the Canada Gazette Part I on December 24, 2016, and that has not been refused or withdrawn;
- * has submitted a work permit application under section 200 or 201 of the Regulations, where the duration of the work permit requested is for a maximum of two years;
- * is the subject of a sponsorship application submitted by their Canadian citizen or permanent resident spouse, common-law or conjugal partner;
- * has the same residential address as their sponsor in Canada at the time of application; and,
- * has a valid temporary resident status in Canada or is eligible for and has applied for restoration of status.

https://www.canada.ca/en/immigration-refugees-citizenship/corporate/publications-manuals/operational-bulletins-manuals/temporary-residents/foreign-workers/special-initiatives-pilot-project/partner.html

Eligibility

To be issued an open work permit under this public policy, the applicant must meet all of the following criteria **at the time of decision on the work permit application**.

The applicant must

1. 1. have submitted the application for an open work permit using the online IRCC Secure Account (referred to as MyAccount or the Authorized Paid Representative Portal) as per section R9.2
    1. 1. Only applicants who meet the requirements of section R9.4 and section R9.5 may use the paper application form.
2. 2. be physically in Canada, **and**
    1. 1. have valid temporary resident status, **or**
    2. 2. have maintained their temporary resident status under subsection R183(5), **or**
    3. 3. have applied for and be eligible for restoration of temporary resident status
3. 3. be included as a spouse or common-law partner in the SCLPC class, or as a spouse, common-law partner or conjugal partner in the family class, in a permanent residence application that has met the requirement of a complete application as per section R10, and the applicable ministerial instructions as **either**
    1. 1. the principal applicant, **or**
    2. 2. an accompanying dependent child of the principal applicant in a)
4. 4. be the subject of a sponsorship application submitted by a Canadian citizen or permanent resident as
    1. 1. a spouse, common-law or conjugal partner
    2. 2. an accompanying dependent child as per section R2 of the sponsored person in a)
5. 5. at the time of application, be residing at the same residential address in Canada as
    1. 1. the sponsor, if a principal applicant
    2. 2. the sponsor and principal applicant, if an accompanying dependent child

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Archived: June 2, 2025 12:36:49 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 21 Mar 2025 13:57:56
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Information required regarding Level of education under express entry profile - REP-A-2025-0685 - Due 10-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:
[redacted] from [redacted] after [redacted] The [redacted] from IQAS indicates that the diploma generally compares to the completion of a post-secondary certificate in civil engineering technology. Could you please clarify the appropriate level of education for this qualification? Does it align more with a two-year program at a university, college, trade or technical school, or a bachelor's degree or three-year program at a university, college, or technical school?

The report indicates as below:

LEVELS OF ACHIEVEMENT OUTSIDE OF CANADA
Credential Authentication: Verified directly by the institution or issuing authority.
Credential Name: Diploma in Civil Engineering
Year Awarded: 2018
Issuing Body: [redacted]
Country of Education: India
Program Description: Three-year technical diploma program

COMPARATIVE LEVELS OF ACHIEVEMENT IN CANADA

The Diploma generally compares to the completion of a post-secondary Certificate with a focus in civil engineering technology.

Answer:
As per the comprehensive ranking system points for Express Entry and the Program Delivery Instructions (PDI), this would be equivalent to a one-year post secondary credential.

Please be advised that the assessment of an application is based on a case-by-case basis; each application will be considered on its own merits, with a final decision based on a review of all the information available to the officer at the time of decision. The onus is always on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements.

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We trust that this information will assist you.

Sincerely,

The Immigration Representatives Mailbox

From: I
Sent: [redacted] 27, 2025 7:38 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: Information required regarding Level of education under express entry profile

Hello Officer,

I hope you are doing well. I am reaching out to you to have information regarding the below-mentioned scenario:

[redacted] from [redacted] after [redacted] The evaluation report from IQAS indicates that the diploma generally compares to the completion of a post-secondary certificate in civil engineering technology. Could you please clarify the appropriate level of education for this qualification? Does it align more with a two-year program at a university, college, trade or technical school, or a bachelor's degree or three-year program at a university, college, or technical school?

The report indicates as below:

LEVELS OF ACHIEVEMENT OUTSIDE OF CANADA
Credential Authentication: Verified directly by the institution or issuing authority.
Credential Name: Diploma in Civil Engineering
Year Awarded: 2018
Issuing Body:
Country of Education: India
Program Description: Three-year technical diploma program

COMPARATIVE LEVELS OF ACHIEVEMENT IN CANADA

The Diploma generally compares to the completion of a post-secondary Certificate with a focus in civil engineering technology.

Your advice on the matter is highly appreciated.

[redacted]

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 12:37:05 PM
From: [redacted] Représentants [redacted]
Sent: Fri, 21 Mar 2025 14:16:50
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Impact of Flagpoling Restrictions on IEC Applicants Activating Work Permits - REP-2025-0093- Due 7-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:

Given the current restrictions on flagpoling, which allow it only in limited circumstances, including for U.S. citizens, professionals and technicians under free trade agreements, and others as specified, I would like clarification on how this impacts IEC applicants who have received a Letter of Introduction (LOI) and need to activate their work permit.

Several IEC applicants have been denied the request to activate their work permits at the border and the CBSA officers did not provide instructions on how the applicants can activate their permits. Given this, I would like clarification on whether leaving the country and returning by flight would activate the work permit at the border, or if there are alternative methods for activating the permits under the current flagpoling restrictions.

I would appreciate your guidance on how IEC applicants should proceed in this situation.

Answer:

As announced by the Government of Canada as part of Canada's Border Plan, clients who have received the Port of Entry (POE) Letter of Introduction (LOI) while inside Canada cannot flagpole to receive their permit. Clients must leave and re-enter Canada from a country other than United States or St. Pierre and Miquelon to activate their permit.

Clients returning from a country other than the United States, or St. Pierre and Miquelon would not be defined as flagpolers.

For more information, please see: Ending flagpoling for work and study permits at the border - Canada.ca.

[redacted]

The Immigration Representatives Mailbox

De :

Immigration, Refugees and Citizenship Canada
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Envoyé : 10 janvier 2025 14:17
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.
Objet : Impact of Flagpoling Restrictions on IEC Applicants Activating Work Permits

Good day,

Given the current restrictions on flagpoling, which allow it only in limited circumstances, including for U.S. citizens, professionals and technicians under free trade agreements, and others as specified, I would like clarification on how this impacts IEC applicants who have received a Letter of Introduction (LOI) and need to activate their work permit.

Several IEC applicants have been denied the request to activate their work permits at the border and the CBSA officers did not provide instructions on how the applicants can activate their permits. Given this, I would like clarification on whether leaving the country and returning by flight would activate the work permit at the border, or if there are alternative methods for activating the permits under the current flagpoling restrictions.

I would appreciate your guidance on how IEC applicants should proceed in this situation.

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Archived: June 2, 2025 12:37:13 PM
From:
Mail received time: Fri, 21 Mar 2025 15:07:10
Sent: May 20, 2025 12:21:37 PM
To: Immigration Representatives / Représentants immigration
Subject: resending - Question on PGWP
Importance: Normal
Sensitivity: None

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ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Need answer asap if possible.

Hello.

I have two short questions regarding processing of PGWP.

1. 1. New rules indicate that an approved language test must be submitted together with a PGWP. What if a client obtains their PGWP over a year ago (before the new rules) and the duration was [redacted] to [redacted] the cli[redacted]lies for the [redacted] the P[redacted] with [redacted] passport) [redacted] and [redacted] for an extension [redacted] to [redacted] they need to include a language test?

2. 2. IRCC guide says that when a person is applying for extension of PGWP solely due to passport expiry it MUST BE SUBMITTED BY PAPER.
   Does that apply to lawyers who apply for their clients via the Authorized Representative Portal? In other words, can lawyers apply for this type of PGWP online via APR or do lawyers need to mail a paper applications too?

   (I am asking because some colleagues indicate that it must be on paper and some said they were successful when sending via APR? it's confusing).

Please advise at your earliest.

Thank you

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Archived: June 2, 2025 12:37:20 PM
From: [redacted] Représentants [redacted]
Sent: Fri, 21 Mar 2025 16:44:01
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Fin des tours du poteau - [redacted] - REP-2025-0127- Due 11-Feb-25
Importance: Normal
Sensitivity: None

Bonjour,

Nous vous remercions pour vos suggestions.

Veuillez noter que les étudiants qui présentent une demande de **prolongation** de leur permis d'études, **doivent utiliser le compte sécurisé d'IRCC.**

Nous espérons que cette information vous sera utile.

Cordialement,

La boîte électronique pour les représentants en immigration

De :
Envoyé : 14 janvier 2025 13:00
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted].gc.ca>
Cc
Objet : Fin des tours du poteau - Scénarios problématiques

Bonjour,

Le but n'est pas de contester la fin des tours du poteau (nous comprenons qu'il y a de bonnes raisons, notamment politiques), mais de chercher ensemble des solutions à ces trois scénarios où la fin des tours du poteau sera problématique.

En effet, dans chacun de ces scénarios, les personnes sont déjà installées au Canada et ont le droit de faire la demande de permis de travail à partir du Canada.

Malheureusement, la configuration des démarches qu'elles doivent effectuer font en sorte qu'elles recevront des lettres d'introduction.

Avec la fin des tours du poteau, ces personnes devront quitter le pays par voie aérienne pour faire émettre leurs permis, bien qu'elles eussent le droit de les demander à partir du Canada.

Est-ce qu'IRCC prévoit des aménagements pour ces trois scénarios?

1. La nouvelle plateforme de demande de permis d'études d'IRCC

La page des permis d'études d'IRCC pousse désormais les candidats à demander leur permis d'études sur une

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nouvelle plateforme, qui ne contient plus de formulaires de type « IMM ». Les formulaires IMM ont été transformés en formulaires dynamiques directement en ligne, avec des réponses à choisir et des cases à compléter.

Nous avons remarqué un problème majeur : même lorsque les étudiants indiquent qu'ils résident au Canada, ils reçoivent une lettre d'introduction comme s'ils sont à l'extérieur du Canada.

Suggestion de solution : émettre le permis en fonction du lieu de résidence indiqué.

2. Les programmes d'Expérience internationale Canada pour les candidats français

Nous nous limitons aux candidats de la France car ils constituent notre plus grand groupe. La réflexion peut être valide pour d'autres citoyennetés également.

Les candidats français peuvent demander un permis de travail d'Expérience internationale Canada (EIC) de partout dans le monde. En effet, il n'y a pas de critère d'emplacement.

Les demandes d'EIC sont toujours traitées comme étant hors Canada (même si le bureau traitant est au Canada), et si elles sont approuvées, les demandeurs reçoivent une lettre d'introduction, ce qui les force à passer par un point d'entrée.

Nous avons régulièrement des étudiants français en échange à l'Université Laval qui souhaitent prolonger l'expérience québécoise en effectuant un stage dans le cadre de leurs études (programme Stage coop international d'EIC). Chaque année, nous avons aussi quelques employés professionnels que nous souhaitons embaucher, dont des professeurs (programme Jeunes professionnels d'EIC).

Suggestion de solution : avoir un bureau interne d'IRCC où ces permis pourront être validés, ex. dans un aéroport international ou une douane maritime? Ou un bureau de services d'IRCC?

3. Demande de permis de travail post-diplôme en statut conservé de permis d'études

Pour les étudiants terminant leurs études alors qu'ils sont sur le statut conservé en attente d'une demande de renouvellement de leur permis d'études (ce qui arrive de plus en plus régulièrement puisque les délais de traitement sont actuellement très longs), IRCC mentionne qu'il ne leur est pas possible de faire une demande de l'intérieur du Canada car ils ne respectent pas le R199. IRCC les oriente alors à faire une demande hors Canada tout en demeurant au Canada, puis, une fois la lettre d'introduction obtenue, leur mentionne de finaliser et obtenir le permis de travail au point d'entrée.

Suggestion de solution : avoir un bureau interne d'IRCC où ces permis pourront être validés, ex. dans un aéroport international ou une douane maritime? Ou un bureau de services d'IRCC?

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Archived: June 2, 2025 12:37:28 PM
From: [redacted] Représentants [redacted]
Sent: Fri, 21 Mar 2025 16:59:12
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Question théorique - REP-2025-0293 - Due 27-Feb-25
Importance: Normal
Sensitivity: None

Bonjour,

Merci de contacter la boîte électronique pour les représentants en immigration.

Veuillez noter que cette boîte aux lettres est destinée à fournir des conseils généraux et ne fournit pas de réponses aux demandes spécifiques à un cas. Si vous avez des questions spécifiques sur un dossier, nous vous encourageons à soumettre un Formulaire Web d'IRCC - Canada.ca

Si les politiques d'intérêt publiques relatives aux mesures spéciales ne prévoient pas expressément l'accès aux permis de travail ouverts pour les conjoints, ces derniers peuvent être éligibles à présenter une demande de permis de travail dans la catégorie de permis de travail pour conjoints. Ils doivent satisfaire aux nouvelles conditions d'admissibilité du C41 pour les demandes reçues par IRCC à compter du 21 janvier 2025.

Veuillez consulter notre site web pour obtenir de plus amples renseignements sur : https://www.canada.ca/fr/immigration-refugies-citoyennete/organisation/publications-guides/bulletins-guides-operationnels/mises-a-jour/2025-competitivite-economie-permis-travail.html et les nouvelles directives:

- Époux ou conjoints de fait d'étrangers autorisés à occuper des professions hautement spécialisé FEER 0 ou 1, ou certaines professions FEER 2 ou 3 – [R205c)(ii) – C41] – Intérêt canadien – Programme de mobilité internationale (PMI)

Nous espérons que ces renseignements vous seront utiles.

Cordialement,

La boîte électronique pour les représentants en immigration

De :
Envoyé : 28 janvier 2025 18:21
[redacted] Immigration Representatives [redacted] Représentants immigration (IRCC) [redacted]
Representantsimmigration.IRCC[redacted]
Objet : Question théorique

Bonjour, [redacted] détenteur de [redacted] de [redacted] de [redacted] demander un permis de travail ouvert de conjoint accompagnant de l'extérieur du Canada? Merci!

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Archived: June 2, 2025 12:37:34 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 21 Mar 2025 17:07:40
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Query on Restoration - REP-2025-0423 - Due 7-Mar-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Please see our response below:

If the applicant applies for a visitor record on the same day of refusal for their work permit extension, he/she does not need to pay for restoration fees as they are not applying to restore their temporary resident status to their previously held status as a worker (temporary resident with the authorization to work). Regardless of the date of submission for the visitor record application, the applicant must pay the applicable fees for the application.

If the applicant applies for restoration of status, they can only restore their status to that of a temporary resident and to the authorization they held immediately prior. The applicant has 90 days from the date of the refusal notice to apply for restoration, if otherwise eligible. Restoration fees are required from the date of the refusal notice if an application for restoration is submitted.

Thank you,

The Immigration Representatives Mailbox

De :
Envoyé : 6 février 2025 19:23
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Objet : Query on Restoration

Dear Sir/ Madam,

[redacted] I am a regulated Canadian immigration consultant

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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I have a query : An applicant applied for a work permit which was refused. The refusal letter stats ***Your temporary resident status expired on February 06, 2025. You can apply for restoration within 90 days*.**

Question : If an applicant applies for the visitor record on the same day of refusal which is February 06, 2025, does he/she need to pay restoration fees ?

We have a belief that if a visitor record is applied on the **same day of refusal, there isn't a need to pay restoration fees**. Restoration fees would be required if Visitor record is applied on next day (for eg. February 07, 2024 in this case).

Kindly suggest if this is correct ?

Best Wishes,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 12:37:41 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 21 Mar 2025 17:24:55
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Open work permit: Applying as a sponsored spouse or common law partner in Canada - REP-A-2025-0707 - Due 14-Apr-25
Importance: Normal
Sensitivity: None
Attachments:
image.png; image.png;

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Apologies for the delay in responding to your question.

Question:
Open work permit: Applying as a sponsored spouse or common law partner in Canada:
https://www.canada.ca/en/immigration-refugees-citizenship/services/immigrate-canada/family-sponsorship/spouse-partner-children/spouse-common-law-partner-canada-open-work-permit.html

Does this policy apply to a visa- exempt foreign national **currently living in Canada** with their Canadian spouse (on valid visitor status) who is being sponsored under the Family Class (**the third class**):

It appears that individuals applying from this class are not allowed to apply for an OPW without an AOR. **Is this correct?**

If this is correct, are they eligible to apply for an OWP once an AOR is received? Thank you.

Response:

The temporary public policy that came into effect on May 10, 2023 allows foreign nationals and their accompanying dependent children who **are in Canada** and have submitted a complete permanent residence application under the SCLPC class or **in the family class** to apply for an open work permit under the IMP category A74. This applies to visa-exempt or visa required sponsored spouses who are in Canada and meet the eligibility requirements. Sponsored spouses who have a visitor status [redacted] from this publi[redacted]licy. [redacted] received the [redacted] may [redacted] to [redacted] without an AOR if their work/study permit or TR status will expire in 2 weeks or less. Please refer to the client web content for more details.

Who's eligible to apply for a work permit without an AOR

You can only apply for a work permit without an AOR if you meet both of the following criteria:

- * your work permit, study permit or temporary resident status will expire in 2 weeks or less **and**

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- * you've applied for permanent residence under one of the following classes:
    - * the spouse or common-law partner in Canada class (SCLPC) as a spouse or common-law partner
    - * the family class as a spouse, common-law or conjugal partner (sponsored overseas)

Best regards,

The Immigration Representatives Mailbox

From:
Sent: [redacted] 3, 2025 4:49 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: Open work permit: Applying as a sponsored spouse or common law partner in Canada

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Hello,

Open work permit: Applying as a sponsored spouse or common law partner in Canada:
https://www.canada.ca/en/immigration-refugees-citizenship/services/immigrate-canada/family-sponsorship/spouse-partner-children/spouse-common-law-partner-canada-open-work-permit.html

Does this policy apply to a visa- exempt foreign national **currently living in Canada** with their Canadian spouse (on valid visitor status) who is being sponsored under the Family Class (**the third class**):

It appears that individuals applying from this class are not allowed to apply for an OPW without an AOR. **Is this correct?**

If this is correct, are they eligible to apply for an OWP once an AOR is received? Thank you.

--
Kind regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 12:37:50 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 21 Mar 2025 17:35:29
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: study permit extension - REP-A-2025-0771 -Due 10-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

QUESTION:
If the client applies for a study permit extension ***in the same course*** after November 2024, do they need to meet the field of study requirement for PGWP? The initial study permit was issued before November 2024. My answer is Yes.

RESPONSE:
If a student submitted their **study permit** application on or after November 1, 2024, they must have graduated in an eligible field of study.

If a student submitted their **study permit**application before November 1, 2024, they **don't** need to meet the field of study requirements.

We hope this information is of assistance.

Regards,

The Immigration Representatives Mailbox

From:
Sent: T[redacted] 27, 2025 2:08 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: study permit extension

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Dear Officer,

If the client applies for a study permit extension ***in the same course*** after November 2024, do they need to meet the field of study requirement for PGWP? The initial study permit was issued before November 2024. My answer is Yes.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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I just want to make sure because rules change frequently.

Regards,

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 10:07:26 AM
From: [redacted] Représentants [redacted]
Sent: Tue, 28 Jan 2025 12:48:31
To:
Cc: [redacted] Representatives / Représentants [redacted]
Subject: TR: Students Changing DLI for 2025 Winter/Spring Semesters - REP-2025-0111-Due 10-Feb-25
Importance: Normal
Sensitivity: None
Attachments:
Students Changing DLI for 2025 Winter_Spring Semesters .msg;

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Students in this situation remain covered by the grace period provision, provided they submitted their study permit extension application before the expiration of their current permit, even if the permit expires while the new application is being processed.
This grace period ensures that students can continue their studies without interruption due to processing times.

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 13 janvier 2025 12:27
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Objet : Students Changing DLI for 2025 Winter/Spring Semesters
Importance : Haute

I am resending this question because the number of enquiries I am receiving from DLI's and students that are potentially affected is growing daily. Both the DLI's and the students wish to ensure they remain in compliance with IRRC policy and therefore we would appreciate a definitive response from IRCC to clear up this ambiguity.

I am receiving a high volume of enquiries from DLI clients regarding the recent changes for students changing DLI's and in particular the following eligibility criteria. As such my clients and I would be grateful if IRCC will clarify the meaning of the requirement highlighted in yellow below. Specifically, we wish to know if this means :

The original study permit must be valid on the date the new study permit was submitted, and that it does not have to remain valid until the new study permit is approved

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If you were accepted to a new DLI for the Winter or Spring 2025 semester (starting from January 1, 2025 to May 1, 2025)

You can start studying at your new DLI if you

- * have been accepted to a DLI for the Winter or Spring 2025 semester (starting from January 1, 2025 to May 1, 2025), and
- * have applied for a study permit extension, and
- * have a study permit that remains valid and that doesn't have the DLI name printed on it, and
- * meet all your existing study permit conditions

If you meet these criteria, you can attend the new DLI you wanted to transfer to while your study permit extension is being processed.

Thank you in advance for your attention to this matter.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 12:37:56 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 21 Mar 2025 17:37:57
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Request for Guidance on replacement of Confirmation of Permanent Residence Document - REP-A-2025-0784 - Due 11-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

If a Confirmation of Permanent Residence (CoPR) document has been misplaced/lost, it is the clients' responsibility to replace it with a new document called a Verification of Status (VOS). This document will include the same information as the CoPR.

The client can follow the instructions on our website for how to make an application for a VOS document.
Application Form and Document Checklist: Verification of Status or Replacement of an Immigration Document Application Form and Document Checklist (IMM 5009) - Canada.ca

Thank you,

The Immigration Representatives Mailbox

From:
Sent: [redacted] 28, 2025 10:45 PM
To: Immigration Representatives [redacted] Représentants immigration (IRCC) [redacted]
Subject: Request for Guidance on replacement of Confirmation of Permanent Residence Document

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Dear Sir/Madam:

I hope this email finds you well.

I am writing on behalf of my client, who is seeking to apply for a replacement of her Confirmation of Permanent Residence (COPR) document, if possible. She misplaced her COPR document during her travel to Canada, and is now residing inside Canada.

My client landed in Canada in October 2024 as a permanent resident for the first time. Unfortunately, she lost her COPR

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document during her travels. Furthermore, upon her arrival at the Port of Entry (POE) - Toronto Pearson Airport, her passport was also seized because she didn't have the COPR document at that time. However, she was allowed entry to Canada based on the fact that her husband, principal applicant for the Permanent Residence application under the Provincial Nominee Class, had received his confirmation of Permanent Residence inside Canada.

My client has contacted Immigration, Refugees and Citizenship Canada (IRCC) helpline many times and has not been able to get clear information on the process for obtainng a replacement of COPR. I understand that IRCC may not issue replacements for COPR documents. If that is the case, I would appreciate your guidance on the available alternatives my client may pursue.

Your help and assistance in this regard is highly appreciated.

[redacted] and consideration.

Regards,

Immigration, Refugees and Citizenship Canada
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Archived: June 2, 2025 2:37:11 PM
From: [redacted] Représentants [redacted]
Sent: Fri, 21 Mar 2025 17:51:12
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: PGWP eligibility and field of study requirement - REP-2025-0236 -- REP-2025-0359 - Due 4-Mar-25 - REP-A-2025-0722 -Due 14-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

QUESTION:
I just want to follow up on the below answer: If a student does not need to extend their study permit ; then they are not subject to the field of study requirements, even with a change in program if the student can complete the new program within their original study permit validity period?

RESPONSE:
If a student submitted their **study permit** application on or after November 1, 2024, they must have graduated in an [redacted] field of study.

If a student submitted their **study permit**application before November 1, 2024, they **don't** need to meet the field of study requirements.

We hope this information is of assistance.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 3, 2025 6:10 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: RE: PGWP eligibility and field of study requirement - REP-2025-0236 -- REP-2025-0359 - Due 4-Mar-25

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Hi,

[redacted]

I juts want to follow up as I think there are contradicting IMM Rep that institutions are receiving regarding the field of study requirements.

I just want to follow up on the below answer: If a student does not need to extend their study permit ; then they are not subject to the field of study requirements, even with a change in program if the student can complete the new program within their original study permit validity period?

Thank you,

From: Immigration Representatives / Représentants immigration (IRCC) [redacted]
Representantsimmigration.IRCC [redacted]
Sent: [redacted] 24, 2025 1:19 PM
To:
Cc: Immigration Representatives [redacted] Immigration (IRCC) <IRCC.I [redacted]
Representantsimmigration. [redacted]
Subject: FW: PGWP eligibility and field of study requirement - REP-2025-0236 -- REP-2025-0359 - Due 4-Mar-25

EXTERNAL: Use caution.

Hi

Please see our response to your question.

QUESTION:
Students who decide to exit with a diploma are completing a different program that the one they applied for an initial study permit for. Based on the below reply, does it mean that anyone who received a study permit prior to November 1, 2024, is not

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required to meet the field of study?

RESPONSE:
If the student changed their program prior to November 1, 2024 - they do not need to mee the field of study requirement. If the student changed from their original program prior November 1, 2024, IRCC recommends that the student submit proof of the program change when submitting their application. The proof should confirm that the student in fact changed their program prior to November 1, 2024.

If the changes their program after November 1, 2024, they must meet the field of study requirement.

We hope this information is of assistance.

Sincerely,

The Immigration Representatives Mailbox

De :
Envoyé : 3 février 2025 12:31
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : RE: PGWP eligibility and field of study requirement - REP-2025-0236 - Due 20-Feb-25

[redacted] I would appreciate further clarification.

Students who decide to exit with a diploma are completing a different program that the one they applied for an initial study permit for. Based on the below reply, does it mean that anyone who received a study permit prior to November 1, 2024, is not required to meet the field of study?

Thank you,

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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From: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Sent: [redacted] 3, 2025 9:58 AM
To:
Cc: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: TR: PGWP eligibility and field of study requirement - REP-2025-0236 - Due 20-Feb-25

EXTERNAL: Use caution.

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

QUESTION:

At , we offer degree programs with a diploma exit option. We would appreciate clarification on the following:

1. 1. If a student decides to withdraw from a degree program and exit with a diploma after November 1, 2024, and has not applied for an extension after that date, does this diploma exit need to meet the field of study requirements for PGWP eligibility?
2. 2. If a student is currently enrolled in a degree program, has extended their study permit after November 1, 2024, and then decides to exit with a diploma, does the diploma exit need to meet the field of study requirement for PGWP eligibility?

RESPONSE:

Students who received a study permit prior to November 1, 2024, are not required to meet the new field of study requirements. Students who applied an extension to complete the same program they applied for before November 1, 2024, are also not subject to the new field of study requirements.

For PGWP eligibility and how to apply, please visit Work in Canada after you graduate - Who can apply.

We hope this information is of assistance.

Thank you,

The Immigration Representatives Mailbox

De :
Envoyé : 22 janvier 2025 16:50
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Objet : PGWP eligibility and field of study requirement

Dear Sir/Madam,

At , we offer degree programs with a diploma exit option. We would appreciate clarification on the following:

1. 1. If a student decides to withdraw from a degree program and exit with a diploma after November 1, 2024, and has not applied for an extension after that date, does this diploma exit need to meet the field of study requirements for PGWP eligibility?
2. 2. If a student is currently enrolled in a degree program, has extended their study permit after November 1, 2024, and then decides to exit with a diploma, does the diploma exit need to meet the field of study requirement for PGWP eligibility?

[redacted]

Warm Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:37:16 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 21 Mar 2025 18:03:25
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Subject: Clarification on Provincial Attestation Letter Requirement - REP-A-2025-0758 -Due 8-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] Immigration Representatives Mailbox

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:

Would a Provincial Attestation Letter be required in the following scenario?
Scenario: A student currently enrolled in a postgraduate certificate program at the School of Continuing Studies at York University has successfully completed their first program and has been admitted to a second postgraduate [redacted] program [redacted] are [redacted] to [redacted] provincial attestation letter to apply to extend their study permit for the second program at the same DLI?

Response:

[redacted] to [redacted] and Citizenship Canada's Immigration Represen[redacted] Mailbox.

This information is being provided as general program guidance; we are unable to provide case-specific advice.
Under current ministerial instructions, IRCC categorizes levels of study into three distinct groups:

1. 1. Primary and secondary education
2. 2. Post-secondary education (including vocational and technical training, certificates, diplomas, advanced diplomas, and undergraduate programs)
3. 3. Graduate education or above

Students who remain within the same level of study while changing programs at the same Designated Learning Institution (DLI) do not require a new Provincial Attestation Letter (PAL) when applying for a study permit extension. For example, a student moving from a postgraduate certificate program to another postgraduate certificate program, same level of study and at the same DLI, [redacted] proof that th[redacted] meet one of the exceptions, if they don't provide a PAL with their application.

For more information, please visit:
Study permit: Get the right documents Provincial attestation letter or territorial attestation letter - Canada.ca

We hope this information is helpful.

[redacted]

Immigration, Réfugiés et Citoyenneté Canada
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The Immigration Representatives Mailbox

From:
Sent: [redacted] 25, 2025 12:28 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: Subject: Clarification on Provincial Attestation Letter Requirement

Hi there,

Would a Provincial Attestation Letter be required in the following scenario?

Scenario: A student currently **enrolled in a postgraduate certificate program at the School of Continuing Studies** at York University has **successfully completed** their first program and has been admitted to a **second postgraduate certificate program** [redacted] the [redacted] are [redacted] to [redacted] their study permit. [redacted] **provincial attestation letter to apply to extend their study permit for the second program at the same DLI?**

I appreciate your guidance.

Sincerely/Cordialement,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:37:19 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 21 Mar 2025 18:05:55
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Inquiry regarding PAL exemption - REP-2025-0254 - Due 24-Feb-25 - REP-2025-0588 - Due 19-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:

However, it is still unclear in this specific case whether the student requires a provincial attestation letter, as their current study permit was not issued for their current program.

Could you please confirm if a PAL is required for a study permit extension for students who transferred their DLI before November 8, 2024, to a different program from the one their current study permit was issued for?

We are experiencing significant difficulty due to the lack of clarity regarding the new changes.

Response:

[redacted] to [redacted] and Citizenship Canada's Immigration Representatives Mailbox.

Please consider the information provided as general program guidance and not a directive for case-specific enquires.

Under current ministerial instructions regarding provincial or territorial attestation letters (PAL/TAL), IRCC categorizes levels of study into three distinct groups:

1. Primary and secondary education
2. Post-secondary education (including vocational and technical training, certificates, diplomas, advanced diplomas, and undergraduate programs)
3. Graduate education or above

Students who remain within the **same** level of study while changing programs at the **same** Designated Learning Institution (DLI) do not require a new PAL/TAL when applying for a study permit extension.

Students who changed DLIs before November 15, 2024, through their IRCC secure account or webform, **are not required to**

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provide a PAL/TAL, as long as they are applying to extend their study at the same DLI and same level of study

When applying to extend their study permit, the applicant will need to provide proof that they meet the exception.

For more detailed information, please refer to the official IRCC websites:

- Changing your school or program - Canada.ca
- Extend your study permit or restore your status: How to apply - Canada.ca
- Study permit: Get the right documents Provincial attestation letter or territorial attestation letter - Canada.ca

We hope this information is helpful.

[redacted]

The Immigration Representatives Mailbox

From: [redacted]
Sent: [redacted] 19, 2025 12:01 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC@[redacted]
Subject: Re: Inquiry regarding PAL exemption - REP-2025-0254 - Due 24-Feb-25

Hello,

However, it is still unclear in this specific case whether the student requires a provincial attestation letter, as their current study permit was not issued for their current program.

Could you please confirm if a PAL is required for a study permit extension for students who transferred their DLI before November 8, 2024, to a different program from the one their current study permit was issued for?

We are experiencing significant difficulty due to the lack of clarity regarding the new changes.

Warm regards,

\sb280**From:** Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Sent: [redacted] 18, 2025 9:42 AM
To:
Cc: Immigration [redacted] Représentants immigration [redacted] Representantsimmigration.IRCC[redacted].ca>

Immigration, Refugees and Citizenship Canada
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Subject: FW: Inquiry regarding PAL exemption - REP-2025-0254 - Due 24-Feb-25

Good day,

Immigration Representatives Mailbox

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

Bonjour,

la **boîte aux courriels pour les représentants en immigration.**

Veuillez noter que cette boîte aux lettres est destinée à fournir des conseils généraux et ne fournit pas de réponses à des demandes spécifiques à un cas, mais a fourni les informations suivantes comme conseil. Si vous avez des questions spécifiques à un dossier, nous vous encourageons à soumettre le formulaire Formulaire Web d'IRCC - Canada.ca

Veuillez consulter notre réponse à votre question.

Response:

to and Citizenship Canada's Immigration Representatives Mailbox.

Please consider the information provided as general program guidance and not a directive for case-specific enquires.

Students who changed DLIs before November 8, 2024 may keep studying at their DLI with their current study permit as long as they still meet their study permit conditions.

When applying to extend their study permit to cover the study period at the new DLI, unless they meet one of the exceptions they must submit a provincial/territorial attestation letter PAL/TAL with their application.

For example, students already in Canada who are applying for a study permit extension at the same DLI and level of study as their study permit not applicant to proof that the exceptions if they don't provide a PAL/TAL with their application.

For more information, please visit our website:

Changing your school or program

Extend your study permit or restore your status: How to apply - Canada.ca

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Study permit: Get the right documents Provincial attestation letter or territorial attestation letter

We hope this information is helpful.

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 24 janvier 2025 11:53
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Objet : Inquiry regarding PAL exemption

Hello,

I am an international student advisor and immigration specialist at

My RCIC number is

Could you please clarify if a student who changed their DLI through DLI transfer before the new policy took effect, and whose study permit does not specify a particular institution, still requires a provincial attestation letter when applying for a study permit extension?

For [redacted] study permit [redacted] April [redacted], [redacted], and [redacted] not list [redacted] study permit was [redacted] under their previous DLI, but the student changed their DLI in May 2024. They now need a study permit extension for the program they started in May 2024 at the new DLI they transferred to through the DLI transfer process.

Looking forward to hearing from you soon

Warm regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:37:22 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 21 Mar 2025 18:08:52
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: PGWP eligibility - Field of study requirement - REP-A-2025-0720 -Due 14-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

QUESTION:
I am reaching out to your office to inquire to seek clarification if the field of study requirement applies to foreign nationals who submitted their study permit extension applications in Canada prior to November 1, 2024 if they are starting a new program of study in Winter 2025 AND they completed their first program of study in Canada in 2024?

In the PGWP PDI, it is mentioned that *"**Exemption note:** For study permit extension applications used to complete the same program of study as the study permit application made before November 1, 2024, there is no field-of-study requirement for the PGWP."*

As the text in the PGWP PDI implies that only study permit extension applications used to complete the same program as the application made prior to November 1, 2024 will be exempt from the field of study requirement, we are seeking this clarification as this impacts a wide group of students.

RESPONSE:
If a student submitted their **study permit** application on or after November 1, 2024, they must have graduated in an eligible field of study.

If a student submitted their **study permit** application before November 1, 2024, they **don't** need to meet the field of study requirements.

We hope this information is of assistance.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 3, 2025 2:56 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Cc:

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Subject: PGWP eligibility - Field of study requirement

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Hello,

I hope this email finds you well.

My name is . I am a Regulated Canadian Immigration Consultant (RCIC) and my regulatory ID is [redacted] a Team [redacted]

I am reaching out to your office to inquire to seek clarification if the field of study requirement applies to foreign nationals who submitted their study permit extension applications in Canada prior to November 1, 2024 if they are starting a new program of study in Winter 2025 AND they completed their first program of study in Canada in 2024?

In the PGWP PDI, it is mentioned that *"**Exemption note:** For study permit extension applications used to complete the same program of study as the study permit application made before November 1, 2024, there is no field-of-study requirement for the PGWP."*

As the text in the PGWP PDI implies that only study permit extension applications used to complete the same program as the application made prior to November 1, 2024 will be exempt from the field of study requirement, we are seeking this clarification as this impacts a wide group of students.

If you require any further from my end, please do not hesitate to contact me.

Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 2, 2025 2:37:29 PM
From: [redacted]
Sent: Fri, 21 Mar 2025 18:25:53
To: Immigration Representatives / Représentants immigration (IRCC)
Subject: Re: Seeking clarification on PAL, DLI [redacted] - REP-2025-0532 - Due 14-03-2025
Importance: Normal
Sensitivity: None

\intbl\cbpat3CAUTION: This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hello, [redacted] your response, could you kindly further clarify question 2 as the above highlighted sections do not align:

Question 2
If a student started a program at a new DLI in January 2025 but failed to submit their study permit extension to change DLI, are they considered non-compliant and must stop studying now? Or, can they submit a study permit extension at this time and continue their classes in the current term? If they can submit an extension, will a PAL be required?

Response 2
Students who started a program at a new DLI in January 2025 but did not submit their study permit extension are considered non-compliant. They must stop studying until they submit a study permit extension. They can submit the extension application now and continue their classes once it is approved. A PAL will be required with the extension application if they are extending their studies at a new DLI and new level of study.

- ***Can these students resume their studies upon submission of the study permit extension application , OR upon approval of the extension application?***

Kind regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
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From: Immigration Representatives / Représentants immigration (IRCC)
Sent: [redacted] 21, 2025 2:18 PM
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Seeking clarification on PAL, DLI [redacted] - REP-2025-0532 - Due 14-03-2025

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question 1

Would students who started at a new post-secondary DLI in September 2024 but who did not complete the DLI transfer process at that time now be considered non-compliant under the new regulations? Would these students now be required to discontinue their in-progress studies pending approval of a new in-Canada study permit application?

Response 1

The regulations apply as of November 8, 2024. If a student changed institutions before this date and did not notify IRCC, they would not be held to the new requirements. However, they must have a valid study permit. If the student now needs a study permit extension to complete their program, they began at the new DLI before November 8, they will need to submit a Provincial Attestation Letter (PAL) with their extension application.

For more detailed information, please refer to the following IRCC webpage: Changing your school or program

Question 2

If a student started a program at a new DLI in January 2025 but failed to submit their study permit extension to change DLI, are they considered non-compliant and must stop studying now? Or, can they submit a study permit extension at this time and continue their classes in the current term? If they can submit an extension, will a PAL be required?

Response 2

Students who started a program at a new DLI in January 2025 but did not submit their study permit extension are considered non-compliant. They must stop studying until they submit a study permit extension. They can submit the extension application now and continue their classes once it is approved. A PAL will be required with the extension application if they are extending their studies at a new DLI and new level of study.

For more detailed information, please refer to the following IRCC webpage: Extend your study permit or restore your status

We trust that this information will assist you.

[redacted]

The Immigration Representatives Mailbox

From: [redacted]
Sent: [redacted] 13, 2025 4:40 PM
To: Immigration Representatives / Représentants immigration [redacted]
Subject: [redacted] clarification [redacted] PAL, [redacted]

Hello

My name is [redacted], and I'm reaching out from [redacted] on behalf of myself and my colleagues with the below questions

Per previous guidance received from IRCC and industry partners CBIE (Nov 22):

Question: Would students who started at a new post-secondary DLI in September 2024 but who did not complete the DLI

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transfer process at that time (either because they were coming directly from secondary school and were unable to or because they transferred between post-secondary DLIs and were unaware of the correct process) now be considered non-compliant under the new regulations? Would these students now be required to discontinue their in-progress studies pending approval of a new in-Canada study permit application?
Response: The regulations only apply as of November 8. If a student changed institution prior to that date, even if they did not notify IRCC, they would not be held to the new requirements. However, in all cases the student must have a valid study permit in hand.

- *In the above situation, if the student now needs a study permit extension to complete the program they began at the new DLI before Nov 8, will they be required to submit a PAL with this extension application?*

DLI Changes & student non-compliance:
Per the DLI change policies in effect from Nov 8, if you were accepted to a new DLI for the Winter or Spring 2025 semester (starting from January 1, 2025 to May 1, 2025). You can start studying at your new DLI if you:

have been accepted to a DLI for the Winter or Spring 2025 semester (starting from January 1, 2025 to May 1, 2025), and

- have applied for a study permit extension, and
- have a study permit that remains valid and that doesn't have the DLI name printed on it, and

meet all your existing study permit conditions

- *If a student started a program at a new DLI in Jan 2025 but failed to submit their study permit extension to change DLI (because they were unaware of the policy change), are they considered non-compliant and must stop studying now? Or, can they submit a study permit extension at this time and continue their classes in the current term? If they can submit an extension, will a PAL be required?*

PGWP eligibility and leave from studies:
For college students, per the PGWP field of study criteria in effect from Nov 1, if a student applied for their initial study permit before Nov 1 PGWP eligibility will be grandfathered in. Those applying for study permit on or after Nov 1 must meet the new field of study criteria.
Scenario - A student applied for an initial study permit before Nov 1 for a PGWP eligible program. They completed 1 year of this PGWP eligible college diploma program. Then they took leave from studies for 1 year during which time their study permit expired while they were outside Canada. To return to Canada and complete their studies they must now submit a new study permit application from outside Canada.

- *will their PGWP eligibility be locked-in based on that initial pre-Nov 1 study permit date? Or, will they be considered as a post-Nov 1 "new" study permit applicant, meaning that PGWP eligibility will be based on completing a program from an eligible field of study?*

Thank you in advance for your time and assistance
Kind regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:37:33 PM
From: [redacted] Représentants [redacted]
Sent: Fri, 21 Mar 2025 18:44:04
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Level of Study - REP-2025-0454 - Due 11-Mar-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question 1:

What is the classification of levels of study that IRCC uses for the purpose of this requirement?

Response 1

According to IRCC, the levels of study are classified into three main categories:

1. Primary and secondary education
2. Post-secondary education (including vocational and technical training, certificates, diplomas, advanced diplomas, and undergraduate programs)
3. Graduate education or above.

For more detailed information, please refer to the following IRCC webpage:

- Study permit: Get the right documents - Provincial attestation letter or territorial attestation letter

Question 2

Does it mean that if a student needs to submit a PAL with their new study permit extension application if they got a study permit for DLI "A", transferred to DLI "B" in September 2024 and is currently studying there?

Response 2

If a student transferred to a new DLI (DLI "B") in September 2024 and is currently studying there, they will need to submit a new PAL with their study permit extension application if they are extending their studies at a different level of study or different DLI.

For more detailed information, please refer to the following IRCC webpage: Changing your school or program

Immigration, Refugees and Citizenship Canada
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We trust that this information will assist you.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 10, 2025 10:38 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]IRCC@cic.[redacted]
Subject: Level of Study

Hello,

I hope my message finds you well.

Could you please clarify a couple of questions in regards to the new PAL requirements?

Specifically, this part in the PAL exemption section:

- You've entered Canada **and** one of the following situations applies to you:
  - You're applying for a study permit extension at the same DLI **and** level of study as your current study permit.

Questions:

- What is the classification of levels of study that IRCC uses for the purpose of this requirement?
- Does it mean that if a student needs to submit a PAL with their new study permit extension application if they got a study permit for DLI "A", transferred to DLI "B" in September 2024 and is currently studying there?

Thank you.

Best regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:37:36 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 21 Mar 2025 18:45:35
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Clarification on Work Permit Hold to Study in Canada without a Study Permit - REP-A-2025-0795 -Due 16-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

QUESTION
I am writing to you to get clarity on Studying in Canada without a Study Permit
Question: Can Work Permit Holders study in Canada without a Study Permit for a Study Program that is 6 months or less?

Cause of Confusion: The "Workers who can study without a study permit" on this page :
https://www.canada.ca/en/immigration-refugees-citizenship/services/study-canada/study-permit/eligibility.html

RESPONSE
Yes, foreign workers and visitors may enroll in studies or programs of six months or less without needing a study permit at any time during their stay in Canada, even if their work permit states they are not authorized to study. Paragraph R188(1)(c) is not intended to allow a foreign national to complete an entire program without a study permit by taking required program courses one at a time.

Please note that this temporary public policy allows some work permit holders to study without a study permit if they applied for their work permit on or before June 7, 2023.

For more information, please visit IRCC webpages:
Study permits: Who needs a study permit
Public policy allowing some work permit holders to study without a study permit

We trust that this information will assist you.

[redacted]

The Immigration Representatives Mailbox

From:

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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L'information divulguée en vertu de la loi sur l'accès à l'information

Sent: [redacted] AM

[redacted]

Subject: Clarification on Work Permit Hold to Study in Canada without a Study Permit

Dear Sir/Ma'am,

I am a Regulated Canadian Immigration Consultant and I am regulated by CICC under the below mentioned credentials:-
Name:
RCIC #F

I am writing to you to get clarity on Studying in Canada without a Study Permit

Question: **Can Work Permit Holders study in Canada without a Study Permit for a Study Program that is 6 months or less?**

Cause of Confusion: The "Workers who can study without a study permit" on this page :
https://www.canada.ca/en/immigration-refugees-citizenship/services/study-canada/study-permit/eligibility.html

Looking forward to your guidance, so that we help our clients in a better way. Thanks in advance for your cooperation.

[redacted]

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 2, 2025 2:37:40 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 21 Mar 2025 18:46:53
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Inquiry Regarding Study Permit PAL Exemption - REP-2025-0617 - Due 20-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

QUESTION

Who doesn't need a PAL/TAL

You don't need a PAL/TAL when applying for a study permit if any of the following applies to you:

- You've entered Canada and one of the following situations applies to you:
  - You're applying for a study permit extension at the same DLI and level of study as your current study permit.
  - You're under a removal order but can't be removed from Canada at this time.
  - You have a temporary resident permit valid for at least 6 months.
  - You're a protected person.
  - You're eligible for permanent residence:
    - based on humanitarian and compassionate grounds, or
    - based on a current public policy, or
    - as a spouse or common-law partner (through the spouse or common-law partner in Canada class).

You need to provide proof that you meet one of the above exceptions if you don't provide a PAL/TAL with your study permit application.

My question is: If an applicant has entered Canada and completed an ESL program (English as a Second Language program without any credential) at a post-secondary DLI, and upon completion of the ESL program becomes eligible to continue with an academic program at the same DLI, would this situation qualify as "same level of study" for the purposes of the PAL exemption when applying for a study permit extension?

RESPONSE

English as a Second Language (ESL) and French as a Second Language (FSL) programs are generally classified as preparatory

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programs rather than a specific post-secondary level. Transitioning from an ESL/FSL preparatory program to a post-secondary diploma, degree, or certificate program at the same Designated Learning Institution (DLI) is considered a change in study levels, meaning a PAL/TAL would be required when applying for a study permit extension.

However, if the student is already enrolled in a post-secondary language-related program (e.g., a diploma in Translation Studies) and is switching to another post-secondary program within the same level at the same DLI, a PAL/TAL would not be required.

For more details, please refer to following IRCC websites:

Changing your school or program - Canada.ca

Study permit: Get the right documents Provincial attestation letter or territorial attestation letter - Canada.ca

We trust that this information will assist you.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 20, 2025 5:32 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Inquiry Regarding Study Permit PAL Exemption

Dear Officer,

[redacted] is

I have a question regarding the PAL exemption for study permits.

According to the IRCC website:

Who doesn't need a PAL/TAL

You don't need a PAL/TAL when applying for a study permit if any of the following applies to you:

- You've entered Canada and one of the following situations applies to you:
    - You're applying for a study permit extension at the same DLI and level of study as your current study permit.
    - You're under a removal order but can't be removed from Canada at this time.
    - You have a temporary resident permit valid for at least 6 months.
    - You're a protected person.
    - You're eligible for permanent residence:
        - based on humanitarian and compassionate grounds, or
        - based on a current public policy, or
        - as a spouse or common-law partner (through the spouse or common-law partner in Canada class).

You need to provide proof that you meet one of the above exceptions if you don't provide a PAL/TAL with your study permit application.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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L'information divulguée en vertu de la loi sur l'accès à l'information

My question is: If an applicant has entered Canada and completed an ESL program (English as a Second Language program without any credential) at a post-secondary DLI, and upon completion of the ESL program becomes eligible to continue with an academic program at the same DLI, would this situation qualify as "same level of study" for the purposes of the PAL exemption when applying for a study permit extension?

I would greatly appreciate your guidance on this matter.

Thank you,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 10:07:35 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 28 Jan 2025 12:57:29
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Duration of PGWP for graduates of certain Quebec institutions - REP-2025-0046- Due 4-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

QUESTION:

For a PGWP applicant with a study permit from a Quebec-based DLI that no longer offers PGWP-eligible programs, **who meets the exception** of a study program that began before Aug. 31, 2023, graduating in a program that is 8 months or 900+ hours leading to a AEC/ACS, what will be the duration of the work permit?

A) The full duration of the 2-year program; or
B) The number of months from the beginning validity of the study permit until the above-mentioned changes took effect on Sept. 1, 2023 (e.g. 2023-04-01 to 2023-08-31, so 5 months)?

RESPONSE:

Please note that we cannot provide case-specific information.

The following links will provide you with useful information regarding PGWP eligibility before August 31, 2023
Graduates of certain Quebec institutions - Canada.ca

In regard to program length and PGWP validity, please see the following link:
Post-graduation work permit (PGWP) [R205(c) - C43] – International Mobility Program - Canada.ca

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 7 janvier 2025 18:06
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : Duration of PGWP for graduates of certain Quebec institutions

Good day,

RE: Graduates of certain Quebec institutions - Canada.ca

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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For a PGWP applicant with a study permit from a Quebec-based DLI that no longer offers PGWP-eligible programs, **who meets the exception** of a study program that began before Aug. 31, 2023, graduating in a program that is 8 months or 900+ hours leading to a AEC/ACS, what will be the duration of the work permit?

A) The full duration of the 2-year program; or
B) The number of months from the beginning validity of the study permit until the above-mentioned changes took effect on Sept. 1, 2023 (e.g. 2023-04-01 to 2023-08-31, so 5 months)?

Attached is proof that I am a lawyer in good standing with the Quebec Barreau.

Kind regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:37:48 PM
From: [redacted] Représentants [redacted]
Sent: Fri, 21 Mar 2025 18:56:39
To:
Cc: [redacted] Representatives / Représentants immigration [redacted]
Subject: TR: Study Permit Questions -REP-2025-0595 - Due 19-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question 1

Recognizing that IRCC states that courses longer than six months require a study permit but that some students can complete the preparatory courses in less than six months, can you categorically confirm that students taking these PREP courses are required to hold a study permit? Students must be residing in Canada to take the preparatory courses, and students are required to write in-person examinations for some of the courses.

Response 1

A study permit is required for any program of study longer than six months. Since the CPA PREP courses can be completed in less than six months, students may not need a study permit if they complete the courses within this timeframe. However, because students must reside in Canada and write in-person examinations, it is advisable to obtain a study permit to avoid any complications.

For more details, please visit IRCC website: Your conditions as a study permit holder in Canada - Canada.ca

Question 2

Will international students be more likely to be approved to receive a study permit for the CPA Professional Education Program if they were previously approved for a study permit for PREP courses?

Response 2

Each study permit application is assessed on its own merits based on IRCC's eligibility criteria, including enrollment at a designated learning institution (DLI), proof of sufficient funds, and intent to leave Canada upon completion of studies. Applicants must meet all current requirements at the time of application.

For more details, please visit IRCC website: Study permit: Who can apply - Canada.ca

Question 3

Can you categorically confirm that an international student in the CPA Professional Education Program who holds a study permit designated for [redacted] will not need a provincial attestation letter (PAL) if they need to extend their study

[redacted] Immigration, Réfugiés et Citoyenneté Canada
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permit?

Response 3

If a student is applying for a study permit extension at the same Designated Learning Institution (DLI) and at the same level of study, they do not need a new Provincial Attestation Letter (PAL). However, if they are moving in between post-secondary levels at the same DLI, they can keep studying at your DLI with their current study permit as long as they still meet their study permit conditions. However, if they need to extend their study permit, they will also need to submit a new provincial attestation letter (PAL) or territorial attestation letter (TAL).

For more details, please visit IRCC website:

- Study permit: Get the right documents Provincial attestation letter or territorial attestation letter - Canada.ca - "Exceptions"
- Changing your school or program - Canada.ca

Question 4

Given the nature of our professional education program (students study part-time while working full-time), can you advise what proof of funding is required for international students? would like to know how we can best support these students with their study permit applications to IRCC (ie. documents). We recently had a student advised by IRCC that they must show proof of full tuition payment. The practice of having international applicants pre-pay tuition is not one that employs.

Response 4

IRCC requires proof of financial support to ensure that students can support themselves and any accompanying family members while in [redacted] proof includes:

- Proof of a Canadian bank account in the student's name
- A Guaranteed Investment Certificate (GIC) from a participating Canadian financial institution
- Proof of a student or education loan from a bank
- Bank statements for the past four months
- A bank draft that can be converted to Canadian dollars
- Proof of payment for tuition and housing fees
- A letter from the person or school giving the student money
- Proof of funding paid from within Canada, if the student has a scholarship or is in a Canadian-funded educational program.

For more details, please visit IRCC website: Study permit: Get the right documents - Proof of financial support - Canada.ca

Question 5

We sometimes have applicants who are studying at other PSIs (ie. hold a study permit for that institution) but want to take one of our courses. Can you categorically confirm if a student in this circumstance would require a second study permit for our institution? Or, if the module course was completed in less than six months could they study with us without the need for any additional study permit?

Response 5

Students who wish to study at more than one DLI must apply for a new study permit for each DLI if the course or program of study is longer than 6 months. Therefore, if one or two of the courses in another public institution is less than 6 months, a second study permit would not be required.

For more details, please visit IRCC website: Changing your school or program - Canada.ca

Question 6

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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In accordance with some international memoranda of agreement, some applicants can gain CPA status by writing challenge exams rather than taking courses. Can you categorically confirm if these students do not require a study permit? I note that some exams would be in the professional education program while another is a three-day post-program final examination.

Response 6

Distance learning does not require students to be in Canada to complete their studies and a study permit may not be required. However, if a distance learning course includes an in-Canada portion to the program (e.g., special tutorials or the writing of final exams) and the overall course of study is greater than 6 months, then the student requires a study permit for the in-Canada portion of the program, even if the in-Canada portion is less than six months.

For more details, please visit IRCC website: Study permits: [redacted] - Canada.ca

We trust that this information will assist you.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 14, 2025 6:02 AM
To: [redacted]
Cc:
Subject: Study Permit Questions
Importance: High

[redacted]

Your name was kindly provided to me by who suggested you may be great source to provide answers to some questions that are specific to CPA applicants and students.

and essentially offers two educational options for international students. The first option is for international students to complete part-time pre-requisite courses (anywhere between 1 and 14 [redacted] to the [redacted] which [redacted] the CPA [redacted] are known as preparatory or "PREP courses" and are delivered online in a self-study format. Students in these courses have up to 12 months to complete a course final exam. Students can register for more than one course at a time should they wish. These courses do not lead to a certificate/diploma/credential.

The second option (CPA Professional Education Program) is one that is taken part-time while students work for an employer.

Question 1. Recognizing that IRCC states that courses longer than six months require a study permit but that some students can complete the preparatory courses in less than six months, can you categorically confirm that students taking these PREP courses **are required to hold a study permit**? Students must be residing in Canada to take the preparatory courses, and students are required to write in-person examinations for some of the courses.

Question 2. Will international students be more likely to be approved to receive a study permit for the CPA Professional Education Program if they were previously approved for a study permit for PREP courses?

Question 3. Can you categorically confirm that an international student in the CPA Professional Education Program who holds a study permit designated for **will not need** a provincial attestation letter (PAL) if they need to extend their study permit?

Question 4. Given the nature of our professional education program (students study part-time while working full-time), can you advise what proof of funding is required for international students? would like to know how we can best support these

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students with their study permit applications to IRCC (ie. documents). We recently had a student advised by IRCC that they must show proof of full tuition payment. The practice of having international applicants pre-pay tuition is not one that 3 employs.

Question 5. We sometimes have applicants who are studying at other PSIs (ie. hold a study permit for that institution) but want to take one of our courses. Can you categorically confirm if a student in this circumstance would require a second study permit for our institution? Or, if the ~~module~~ course was completed in less than six months could they study with us without the need for any additional study permit?

Question 6. In accordance with some international memoranda of agreement, some applicants can gain CPA status by writing challenge exams rather than taking courses. Can you categorically confirm if these students do not require a study permit? I note that some exams would be in the professional education program while another is a three-day post-program final examination.

Your response to the questions above would be very much appreciated.

Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:37:54 PM
From:
Mail received time: Fri, 21 Mar 2025 18:57:47
Sent: May 20, 2025 12:21:13 PM
To: Immigration Representatives / Représentants immigration (IRCC)
Subject: Re: FW: Inquiry about the open work permits for family members of temporary residents
Importance: Normal
Sensitivity: None
Attachments:
image.png; CICC License - Qunying.pdf;

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ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Dear Officer,

Thank you for your reply.

Please find my credential of RCIC in the attachment. Below is the screenshot of my status as an RCIC with good standing. Please verify.

I would appreciate your feedback on my request.

Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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On Fri, Mar 21, 2025 at 12:20 'a0PM Immigration Representatives / Représentants immigration (IRCC) [redacted] wrote:

Hello,

In order to properly assist you, may you please provide your credentials as a Canadian Lawyer or Representative in good standing.

[redacted]

The Immigration Representatives Mailbox

Bonjour,

Afin de mieux vous aider, pouvez-vous s'il vous plaît fournir vos accréditations en tant qu'avocat ou représentant canadien en règle.

Nous vous remercions ,

La boîte aux courriels des représentants en immigration

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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From:
Sent: [redacted] 18, 2025 2:58 PM
To: Immigration Representatives [redacted] Représentants immigration (IRCC) [redacted]
Representantsimmigration.[redacted]
Subject: Inquiry about the open work permits for family members of temporary residents

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ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Dear Officer,

I understand that the change was effective from January 21, 2025 to open work permits for family members of temporary residents.

The changes define that family OWPs will be limited to spouses of certain international students and certain foreign workers.

I was wondering if a dependent child of the principal applicant or the spouse who meets the general eligibility requirements is still eligible to apply for the open work permit. The dependent child is in Canada and has a valid temporary resident status currently.

Or, after the change is effective, the open work permit is only applied for the spouses, not the dependent child any more.

I look forward to your confirmation. Many thanks.

Sincerely,

Page 1280

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Archived: June 2, 2025 2:38:02 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 21 Mar 2025 19:00:49
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Clarification on student status restoration are exempt from PAL - REP-2025-0501 - Due 12-02-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question

I'm reaching out for clarification on whether students applying to restore their student status in Canada are exempt from the Provincial Attestation Letter (PAL) requirement. After reviewing the available resources, including the official website and the Gazette notice , we couldn't find a definitive answer regarding this scenario.

Could you kindly confirm whether a PAL is required for a student status restoration application?

Response

According to IRCC guidelines, most study permit applicants, including those applying to restore their student status, are required to provide a Provincial Attestation Letter (PAL) or Territorial Attestation Letter (TAL). There are specific exceptions, but generally, a PAL/TAL is needed unless the applicant meets one of these exceptions.

For more detailed information, please refer to the following IRCC webpages:

Study permit: Get the right documents - Provincial attestation letter or territorial attestation letter

Extend your study permit or restore your status

We trust that this information will assist you.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 12, 2025 10:52 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-

s.19(1)

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Representantsimmigration.IRCC[redacted]

Subject: Clarification on student status restoration are exempt from PAL.

Greetings,

I hope this email finds you well. I am writing to seek your guidance on the following matter:

I'm reaching out for clarification on whether students applying to restore their student status in Canada are exempt from the Provincial Attestation Letter (PAL) requirement.

After reviewing the available resources, including the official website and the Gazette notice , we couldn't find a definitive answer regarding this scenario.

Could you kindly confirm whether a PAL is required for a student status restoration application?

I appreciate your time and assistance. Thank you in advance for your help.

Best regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:38:18 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Mon, 24 Mar 2025 13:04:12
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: URGENT HELP NEEDED UNABLE TO SIGN IN TO AUTHORIZED REPRESNETATIVE PORTAL - REP-A-2025-0741 -Due 14-Apr-25
Importance: Normal
Sensitivity: None

Hello,

Can you send us a screenshot of the error message you are encountering.

[redacted]

The Immigration Representatives Mailbox

From
Sent: [redacted] 3, 2025 5:02 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: URGENT HELP NEEDED UNABLE TO SIGN IN TO AUTHORIZED REPRESNETATIVE PORTAL

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Dear Sir or Madam,

I really need urgent help. I can't login into my account in the Authorized Representative Portal for the last couple days. Is the problem on my end or IRCC? I would try and recover my account, but I don't know what the PIN or password is to do this. I have received several notices regarding clients files, but I cannot even login to check what they are about.

Please, please, please help me.

Thanking you in advance.

Sincerely,

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Archived: June 2, 2025 2:38:14 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Mon, 24 Mar 2025 12:52:27
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Clarification needed on eligibility of spouses of study permit holders to apply for a open work permit - REP-2025-0139- Due 11-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:
At Douglas College we offer a Bachelor of Science in Nursing to international students, would spouses of international students accepted to our Bachelor of Science in Nursing be eligible for a open work permit?

On the below print screen it states that the student needs to be pursing a degree-grating program at a university, would a college degree be okay?

- **be in one of these situations:**
  - participating in one of the eligible pilot programs administered by a province or territory
    - Changes to the eligible pilot programs will only be reflected on that list, as it is more flexible to update.
  - studying on a full-time basis or have proof of enrolment in full-time courses in a graduate program (master's and doctorate)
  - studying on a full-time basis or have proof of enrolment in full-time courses in a professional degree-granting program at a university (for example, medicine, dentistry, law)
  - submitted an application on or after August 26, 2024, and are participating in the FMCSP at one of the participating DLIs
    - Changes to the participating DLIs will only be reflected on that list, as it is more flexible to update.

For the purposes of assessing eligibility, the following definitions apply:

Graduate programs are defined as those leading to master's and doctorate degrees.

Professional degree programs are those identified under the following:

- Doctor of Dental Surgery (DDS, DMD)
- Bachelor of Law or Juris Doctor (LLB, JD, BCL)
- Doctor of Medicine (MD)
- Doctor of Optometry (OD)
- Pharmacy (PharmD, BS, BSc, BPharm)
- Doctor of Veterinary Medicine (DVM)
- Bachelor of Science in Nursing (BScN, BSN)
- Bachelor of Nursing Science (BNSc)
- Bachelor of Nursing (BN)
- Bachelor of Education (BEd)
- Bachelor of Engineering (BEng, BE, BASc)

Retrieved from: https://www.canada.ca/en/immigration-refugees-citizenship/corporate/publications-manuals/operational-bulletins-manuals/temporary-residents/foreign-workers/public-policy-competitiveness-economy/c42.html

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Answer:
Please note that this service provides guidance and not case-specific advice.
As per the current instructions, college programs are not eligible. Spouses and common-law partners of study permit holders – [R205(c)(ii) – C42] – Canadian interest – International Mobility Program - Canada.ca

We hope this information is of assistance.

Thank you,

The Immigration Representatives Mailbox

De :
Envoyé : 14 janvier 2025 18:17
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representants[redacted].ca>
Objet : Clarification needed on eligibility of spouses of study permit holders to apply for a open work permit

[redacted]

At Douglas College we offer a Bachelor of Science in Nursing to international students, would spouses of international students accepted to our Bachelor of Science in Nursing be eligible for a open work permit?

On the below print screen it states that the student needs to be pursing a degree-grating program at a university, would a college degree be okay?

- **be in one of these situations:**
  - participating in one of the eligible pilot programs administered by a province or territory
    - Changes to the eligible pilot programs will only be reflected on that list, as it is more flexible to update.
  - studying on a full-time basis or have proof of enrolment in full-time courses in a graduate program (master's and doctorate)
  - studying on a full-time basis or have proof of enrolment as full-time courses in a professional degree-granting program at a university (for example, medicine, dentistry, law)
  - submitted an application on or after August 26, 2024, and are participating in the PMCSP at one of the participating DLIs
    - Changes to the participating DLIs will only be reflected on that list, as it is more flexible to update.

For the purposes of assessing eligibility, the following definitions apply:

Graduate programs are defined as those leading to master's and doctorate degrees.

Professional degree programs are those identified under the following:

- Doctor of Dental Surgery (DDS, DMD)
- Bachelor of Law or Juris Doctor (LLB, JD, BCL)
- Doctor of Medicine (MD)
- Doctor of Optometry (OD)
- Pharmacy (PharmD, BS, BSc, BPharm)
- Doctor of Veterinary Medicine (DVM)
- Bachelor of Science in Nursing (BScN, BSN)
- Bachelor of Nursing Science (BNSc)
- Bachelor of Nursing (BN)
- Bachelor of Education (BEd)
- Bachelor of Engineering (BEng, BE, BASc)

Retrieved from: https://www.canada.ca/en/immigration-refugees-citizenship/corporate/publications-manuals/operational-bulletins-manuals/temporary-residents/foreign-workers/public-policy-competitiveness-economy/c42.html

Thank you,

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Archived: June 2, 2025 2:38:20 PM
From: [redacted] Représentants [redacted]
Sent: Mon, 24 Mar 2025 13:05:50
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Transitioning from secondary school to university - REP-2025-0594 - Due 19-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:

If a student has a secondary school study permit and it is still valid, can they transition into post secondary studies and attend University with the same study permit or do they need to apply for a new study permit? If they need to apply for a new study permit, can they attend university while on maintained status while the application is in process?

Response:

[redacted] you for your email [redacted] to [redacted] and Citizenship Canada's Immigration Representatives Mailbox.

Please consider the information provided as general program guidance and not a directive for case-specific enquires.

Starting November 8, 2024, you must be enrolled in the designated learning institution (DLI) named on your study permit.

A student moving from secondary to post-secondary levels, needs to get a **new study permit** by applying to extend their current one to attend a post-secondary school. If they finish their secondary school studies early, their study permit will no longer be valid 90 days after they complete their studies, regardless of the date that is shown on their study permit.

If a student applied after November 8, 2024, they would need to obtain a new study permit before starting their program.

For more information, visit:

changing your school or program

We hope this information is helpful.

[redacted]

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The Immigration Representatives Mailbox

From:
Sent: [redacted] 19, 2025 2:33 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC@cic[redacted]
Subject: Transitioning from secondary school to university

Hello/Bonjour,

My name is] and I am a licensed immigration consultant – my ID is

I have a question that I am hoping you can help me with.

If a student has a secondary school study permit and it is still valid, can they transition into post secondary studies and attend University with the same study permit or do they need to apply for a new study permit? If they need to apply for a new study permit, can they attend university while on maintained status while the application is in process?

Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:38:24 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Mon, 24 Mar 2025 17:59:02
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: IMM5476 - Representative [redacted] - REP-A-2025-0747 - Due 17-Apr-25
Importance: Normal
Sensitivity: None

Good day,

The guide for the IMM 5476 outlines signatures that are acceptable for both the applicant and representative. Both the applicant and the representative are able to use the method(s) of signature that correspond with the method of submission of the IMM 5476, as outlined in the guide.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 6, 2025 3:50 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: IMM5476 - Representative Signature

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[redacted]

I [redacted] to [redacted] are the [redacted] for [redacted] for IMM5476 permi[redacted]m[redacted] electronic/digital signature for the applicant. However, there is no precise instructions for representatives (see screenshot from the guide for IMM5476 below).

Are RCIC allowed:

- * Typed name
- * Adobe's Fill & Sign or DocuSign (or other 3rd party app/software)
- * Scan or an image of a signature
- * Check box as indicated

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information including their membership ID.

Question 9

To accept responsibility for conducting business on your behalf, your representative must:

- Sign the declaration; and
- Date the declaration.

If you are appointing a student-at-law to represent you, their supervising lawyer must also sign and date the declaration.

Thank you in advance,

--

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Archived: June 2, 2025 2:38:27 PM
From: [redacted] Représentants [redacted]
Sent: Mon, 24 Mar 2025 18:11:55
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Visitor Status to Work Permit Exempt Visitor Record From Inside Canada - REP-2025-0436 - Due 10-Mar-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

QUESTION:
I am looking for confirmation that someone who has entered Canada as a regular visitor can apply to change the condition of their visitor status to obtain a visitor record confirming they are work permit exempt as a Religious Leader under R186(l).
ANSWER:
If a foreign national has entered Canada as a tourist, they can apply for a visitor record to extend their stay as a worker authorized to work without a work permit as a religious leader.

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 7 février 2025 15:06
[redacted] Immigration Representatives Représentants immigration [redacted]
Representantsimmigration.IRCC@cic[redacted]
Objet : Visitor Status to Work Permit Exempt Visitor Record From Inside Canada

Good afternoon,

I am looking for confirmation that someone who has entered Canada as a regular visitor can apply to change the condition of their visitor status to obtain a visitor record confirming they are work permit exempt as a Religious Leader under R186(l).

Hours of Operation:

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Archived: June 2, 2025 2:38:30 PM
From: [redacted] Représentants [redacted]
Sent: Mon, 24 Mar 2025 18:49:16
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Question concernant la lettre d'acceptation - REP-A-2025-0764 -Due 9-Apr-25
Importance: Normal
Sensitivity: None

Bonjour,
Merci de contacter la boîte électronique pour les représentants en immigration.

Veuillez noter que cette boîte aux lettres est destinée à fournir des conseils généraux et ne fournit pas de réponses aux demandes spécifiques à un cas. Si vous avez des questions spécifiques sur un dossier, nous vous encourageons à soumettre un Formulaire Web d'IRCC - Canada.ca
Veuillez trouver les réponses à vos questions ci-dessous.

1. 1. Qu'entendons-nous par « Montrer que toutes les conditions ont été remplies »? Le programme n'est pas terminé, les conditions ne peuvent donc ne pas être remplies. Faisons-nous référence au respect des conditions du permis d'études? Quelles informations les agents d'IRCC veulent obtenir?

   Les EED peuvent fournir des informations additionnelles sur la lettre d'acceptation tels que par exemple :
   si l'étudiant respecte les conditions de son permis d'études,
   si l'étudiant n'a pas encore terminé son programme, est-il en voie de réussir les exigences?
   si l' étudiant était assujetti à une admission conditionnelle dans laquelle, la réussite d'un cours était exigée comme préalable, l'EED peut fournir des détails supplémentaires surtout si l'étudiant participe à des programmes conjoints auxquels participent plusieurs établissements.

2. 2. « Justifier la date de prolongation que vous demandez ». Cet élément écrit en gras semble être central pour les agents. Le fait que l'étudiant n'a pas terminé son programme et qu'il reste des crédits à compléter, est-ce une raison suffisante? Si ce n'est pas le cas, quelles sont les attentes de l'agent à ce sujet?

   Lorsqu'il s'agit de renouvellement du permis d'études, le site internet d'IRCC indique que :

   Si l'agent a des doutes lorsqu'il examine une demande de renouvellement de permis d'études, il peut, conformément au paragraphe 220.1(4)du Règlement sur l'immigration et la protection des réfugiés (RIPR), demander à l'étudiant de fournir une preuve selon laquelle il a respecté les conditions de son permis d'études. Le demandeur pourrait devoir présenter une lettre d'inscription ou un relevé de notes délivrés par un EED afin d'indiquer qu'il est inscrit dans un EED et qu'il y poursuit activement ses études.

Cordialement,

La boîte électronique pour les représentants en immigration

From:
Sent: [redacted] 26, 2025 3:48 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: Question concernant la lettre d'acceptation

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Bonjour,

Dans les derniers jours, quelques-uns de nos étudiants qui ont tenté de proroger leur permis d'études ont obtenu une lettre d'IRCC leur demandant une lettre d'acceptation. Les étudiants ont alors 7 jours pour répondre.

Dans la lettre, on spécifie certains éléments que doit contenir la lettre. Voici les éléments mentionnés :

> Veuillez fournir une lettre d'acceptation ou d'inscription à jour qui reflète votre niveau d'études actuel. La lettre doit être récente et doit décrire les éléments suivants :
>
> - le type de cour ou de programme auquel vous êtes inscrit,
> - la date de début et la date d'achèvement prévue,
> - montrer que toutes les conditions ont été remplies,
> - si le programme est à temps plein ou à temps partiel et
> - **justifier la date de prolongation que vous demandez.**

Mes collègues et moi voulions avoir des détails afin de bien conseiller nos étudiants et satisfaire les attentes des agents d'IRCC.

Ainsi, pourriez-vous nous donner plus de détails et des exemples de ces deux éléments qui, pour nous, nous semblent porter à interprétation.

1. 1. Qu'entendons-nous par « Montrer que toutes els conditions ont été remplies »? Le programme n'est pas terminé, les conditions ne peuvent donc ne pas être remplies. Faisons-nous référence au respect des conditions du permis d'études? Quelles informations les agents d'IRCC veulent obtenir?
2. 2. « Justifier la date de prolongation que vous demandez ». Cet élément écrit en gras semble être central pour les agents. Le fait que l'étudiant n'a pas terminé son programme et qu'il reste des crédits à compléter, est-ce une raison suffisante? Si ce n'est pas le cas, quelles sont les attentes de l'agent à ce sujet?

Je vous remercie de votre considération.

Cordialement,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 10:07:39 AM
From: [redacted] Représentants [redacted]
Sent: Tue, 28 Jan 2025 17:23:11
[redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: IRPR 222 (1) (a.1) clarification - REP-2025-0082- Due 6-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Students may, in exceptional circumstances, may take a leave from their studies. The student must resume classes within 150 days of the date on which they stopped studying.
Examples on the IRCC website include illness or injury, pregnancy, family emergency, death or serious illness of a family member etc.

As of November 8, 2024, IRCC compliance reports are mandatory where the DLI must select the appropriate student's academic status at the [redacted] website provides several enrollment status options such as leave of absence, deferred enrollment, academic suspension, no longer registered etc. We ask you that you carefully review each definition. For instance:

1- Academic suspension
The student is **suspended** from your institution, due to poor academic performance or violation of the institution's policies. **The student is allowed to return after the period of suspension.**

Any leave from a program of studies in Canada should not exceed 150 consecutive days from the date the leave started. If a student exceeds 150 days of leave from studies, they will need to change their status with IRCC or will be considered **non-compliant with their study permit conditions**.

2- No longer registered or enrolled
Your institution sent the student a letter of admission, but they are no longer registered or enrolled because they have

- * been dismissed
- * withdrawn voluntarily
- * transferred to another institution

Therefore, there is a difference between a student returning after a suspension and one no longer registered due to a withdrawal.
If a student withdraws and is no longer enrolled at a DLI, **they are no longer meeting the** conditions of their study permit.

[redacted]

The Immigration Representatives Mailbox

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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De :
Envoye : 9 janvier 2025 16:58
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : IRPR 222 (1) (a.1) clarification

Good day,

Could you please clarify the following so we can advise students accordingly:

- * 222 (1) A study permit becomes invalid upon the first to occur of the following days:
  - * **(a)** the day that is 90 days after the day on which the permit holder completes their studies,
  - * **(a.1)** the day on which the permit holder is no longer enrolled at the designated learning institution that is named in the permit, other than as a result of completing their studies;
  - * **(b)** the day on which the permit is cancelled under section 243.2; or
  - * **(c)** the day on which the permit expires.

Question 1: If a student takes an authorized leave of absence and is not enrolled in classes for one term, does IRPR 222(1)(a.1) apply to them?
If it does apply, the steps to protect the validity of the student's study permit should be as follows:

1. 1. Pre-enroll in courses for the next term to maintain enrollment; OR
2. 2. Alternatively, applying for a visitor record may suffice.

Question 2: If a student is required to withdraw from a program, does IRPR 222(1)(a.1) apply to them effective the day they receive their letter of withdrawal?
If it does apply, the steps to protect the student's status in Canada should be as follows:

1. 1. Apply for a visitor record if academic suspension is anticipated.
2. 2. Secure admission to a new program.
3. 3. Once admitted to the new program, apply to restore student status and submit a new study permit application.

Your input would be greatly appreciated, as designated learning institutions (DLIs) lack clear guidance on how to advise students regarding the new IRPR 222(1)(a.1).

Best regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:38:34 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Mon, 24 Mar 2025 18:51:23
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Online courses and PGWP-REP-2024-1340-- REP-2025-0290 - Due 26-Feb-25 - REP-2025-0667 - Due 24-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Q: [redacted] my previous questions (below) regarding the application of study permit conditions when changing Designated Learning Institutions (DLIs). Your response clarified my doubts. However, I realize I may not have articulated my query effectively.
Considering the same scenarios, but focusing on students attending short courses of less than six months' duration—which, according to [R188(1)(c)] do not require a study permit—would these students need to apply for a new study permit if they are attending these courses at a different DLI than the one they are currently enrolled in?
I appreciate your feedback on this matter

A: [redacted]

According to R188(1)(c), a foreign national may study in Canada without a study permit if the duration of their course or program of studies is six months or less and will be completed **within the period for their stay authorized upon entry into Canada**. It is important to note that this regulation is intended for visitors in Canada attending courses that do not confer a degree at a DLI. Foreign nationals in Canada without a study permit wishing to enrol in a subsequent course or program of study must apply outside Canada and obtain a study permit.

Therefore, in the scenarios below attending courses at a different DLI would require a study permit.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 24, 2025 4:52 PM
To: Immigration Representatives / Représentants immigration ([redacted]) [redacted]
Representantsimmigration.IRCC[redacted]
Subject: RE: Online courses and PGWP-REP-2024-1340-- REP-2025-0290 - Due 26-Feb-25

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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[redacted] my previous questions (below) regarding the application of study permit conditions when changing Designated Learning Institutions (DLIs). Your response clarified my doubts. However, I realize I may not have articulated my query effectively.
Considering the same scenarios, but focusing on students attending short courses of less than six months' duration—which, according to [R188(1)(c)] do not require a study permit—would these students need to apply for a new study permit if they are attending these courses at a different DLI than the one they are currently enrolled in?
I appreciate your feedback on this matter.

Thanks,

lents)

[redacted]
Representantsimmigration. [redacted]
Sent: [redacted] 11, 2025 7:47 AM
To:
[redacted]
Subject: FW: Online courses and PGWP-REP-2024-1340-- REP-2025-0290 - Due 26-Feb-25

Notice: This is external email. Verify the sender and use caution with any content.

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response in red to your question.

Bonjour,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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[redacted] la **boîte aux courriels pour les représentants en immigration.**

Veuillez noter que cette boîte aux lettres est destinée à fournir des conseils généraux et ne fournit pas de réponses à des demandes spécifiques à un cas, mais a fourni les informations suivantes comme conseil. Si vous avez des questions spécifiques à un dossier, nous vous encourageons à soumettre le formulaire IRCC Web form.

Veuillez consulter notre réponse en rouge à votre question.

[redacted]

The Immigration Representatives Mailbox

De : .
Envoyé : 28 janvier 2025 15:22
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted].gc.ca>
Objet : RE: Online courses and PGWP-REP-2024-1340- Due 3-Sep-24

Hello!

The recently announced IRCC regulations indicate that international students with valid study permits may need to apply for a new study permit when changing their designated learning institution (DLI) in most situations. However, there are scenarios (below) that do not clearly align with the examples provided on the IRCC guidelines page.
https://www.canada.ca/en/immigration-refugees-citizenship/services/study-canada/change-schools.html

1. **Scenario 1: Prerequisite Courses at a Secondary Institution**
   A student is currently enrolled in a degree program at a university (DLI) but requires prerequisite high school courses. These courses would be attended simultaneously at a secondary school while the student remains enrolled in their degree program at the university.
   Since the student is not changing their primary institution but is attending a single course at a secondary school, would they still be required to apply for a new study permit to take this course?

[redacted] at the [redacted] for [redacted] study permit in order to pursue studies at the post-secondary level. **This also applies to post-secondary study permit holders**, whose permit names a DLI or limits their studies to the post-secondary level, who wish to attend a secondary school program/course, even though the student is not changing their primary institution.
Therefore, individuals transitioning between post-secondary and secondary level need to get a new study permit by applying to extend their current one to attend a secondary school.

2. **Scenario 2: Cross-Institutional Enrollment for a Single Course**
   Some students encounter situations where a required course is unavailable at their current university (DLI). In such cases, they obtain a letter of permission from their primary institution to take the course at another DLI (university) for one term, with the intention of transferring the credit back to their primary DLI (the one listed on their study permit).
   In this scenario, since the student is not permanently changing their DLI but is only attending a single course at another institution temporarily, would they need to apply for a new study permit?

[redacted] November [redacted], [redacted] stu[redacted]rmit [redacted] at the [redacted]

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institution (DLI) named on their permit. If a study permit holder wishes to concurrently attend more than one DLI, they must apply for a study permit for each DLI at which they intend to study.

As these scenarios are not explicitly addressed in the current guidelines, clarification on these matters would greatly help us provide accurate advice to international students.
[redacted]

Regards,

From: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]RCC[redacted]
Sent: [redacted] 29, 2024 1:22 PM
To:
Cc: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.I[redacted]
Subject: FW: Online courses and PGWP-REP-2024-1340- Due 3-Sep-24

Notice: This is external email. Verify the sender and use caution with any content.

Hello,

Please see our response to your question.

Question:

"If a student's courses were moved online due to the pandemic, the time the student spent studying online in Canada until August 31, 2024, still counts toward the length of the [redacted] [redacted] students are highly recommended to attend in-class options when offered.
The temporary policy change for in-Canada students studying online ends on August 31, 2024

It is still uncertain whether the conclusion of this temporary policy affects the pre-existing rule, which permitted students to take online courses as long as they did not exceed 50% of their program.
Could you please clarify if students in Canada can continue to take online courses provided they do not surpass 50% of their study program?

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Response:

A student can complete up to 100% of their studies online from outside Canada **between March 2020 and August 31, 2022**, because of a temporary COVID-19 policy. This temporary policy was in place until August 31, 2022.

This temporary policy changed as of September 1, 2022.

To find out if these changes apply to a student and how, check the date

- that they started their program of study
- on the study permit application receipt that we sent them

Whichever date comes first is the lock-in date that applies to them.

If the lock in date is between September 1st, 2022 and August 31st, 2024:

- A student must complete at least 50% of their program inside Canada (online or in class).
- The time spent studying online from outside of Canada before August 31, 2024, will count toward the length of their PGWP as long as it constitutes less than 50% of their program of study.

If the lock in date is after September 1st, 2024:

- They must complete at least 50% of their program **in class** inside Canada.
- The time spent studying outside of Canada will be deducted from the length of their PGWP.

For more information regarding eligibility requirements for distance learning, please visit out website: Work in Canada after you graduate: Who can apply - Canada.ca.

We hope this information is of assistance.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 1, 2024 5:39 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: Online courses and PGWP

Hi,

My name is , Immigration Student Advisor at the

My question is related to recent changes in online courses facilitation measure which were announced to end by August 31st .2024.

"If a student's courses were moved online due to the pandemic, the time the student spent studying online in Canada until August 31, 2024, still counts

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toward the length of the [redacted] [redacted] students are highly recommended to attend in-class options when offered.

The temporary policy change for in-Canada students studying online ends on August 31, 2024

It is still uncertain whether the conclusion of this temporary policy affects the pre-existing rule, which permitted students to take online courses as long as they did not exceed 50% of their program.
Could you please clarify if students in Canada can continue to take online courses provided they do not surpass 50% of their study program?

Thanks,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:38:38 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Mon, 24 Mar 2025 19:00:00
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: BC Law Society Bar Exam Course- prohibited while on a TRV Visitor Visa and Expired PGWP - REP-2025-0599 - Due 19-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question received:

Can a TRV holder take professional training courses by a non-DLI provider, where the courses will complete within a six-month period?

The TRV holder has condition that "Unless authorized, prohibited from attending any educational institution, or taking any academic, professional or vocational training course." noted on their visitor record.

Can an TRV on a visitor record attend the BC PLTC bar exam course (3 month training course required for licensing as a lawyer in BC) while on a visitor visa? The applicant has an expired PGWP but a valid TRV.

The BC PLTC bar exam course is not a DLI. It is the licensing agency for lawyers in BC and the bar exam course is required to become licensed. There is no ability to get a study permit.

The BC PLTC courses is full time for 3 months.

Approved response:

The condition "Unless authorized, prohibited from attending any educational institution, or taking any academic, professional or vocational training course" is intended to indicate that a VR does not authorize the holder to study in Canada.

However, as per R188(1)(c), those who are taking a course that is less than 6 months in length do not require authorization (ie. a study permit) to study, and are free to pursue their course/training as long as they hold valid visitor status.

We trust that this information will assist you.

[redacted]

The Immigration Representatives Mailbox

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From:
Sent: [redacted] 19, 2025 3:45 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.I[redacted]
Subject: URGENT - BC Law Society Bar Exam Course- prohibited while on a TRV Visitor Visa and Expired PGWP

Hello

QUESTION:

Can a TRV holder take professional training courses by a non-DLI provider, where the courses will complete within a six-month period?

The TRV holder has condition that "Unless authorized, prohibited from attending any educational institution, or taking any academic, professional or vocational training course." noted on their visitor record.

Can an TRV on a visitor record attend the BC PLTC bar exam course (3 month training course required for licensing as a lawyer in BC) while on a visitor visa? The applicant has an expired PGWP but a valid TRV.

The BC PLTC bar exam course is not a DLI. It is the licensing agency for lawyers in BC and the bar exam course is required to become licensed. There is no ability to get a study permit.

The BC PLTC courses is full time for 3 months.

Regards,

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Archived: June 2, 2025 2:38:41 PM
From: [redacted] Représentants [redacted]
Sent: May 20, 2025 9:16:46 AM
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Express Entry Arranged Employment Points - REP-2025-0585 - Due 19-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:

1. In the Express Entry system, if an applicant is awarded points for arranged employment and loses their job offer after submitting their Express Entry PR application, do they lose the points they were awarded for their job offer?

2. If they do lose the points they were awarded and as a result their score is now below the threshold score for the round of invitations under which they were invited, will their PR application be refused?

3. In December 2024 it was announced that there would no longer be CRS points awarded for arranged employment. Does this change apply only to LMIA-based job offers such that an individual on an employer specific, LMIA-exempt Work Permit in a NOC 00 role would still receive 200 points for having a qualified offer of employment (assuming they have been working for the company for 1 full year)?

Answer:

Please be advised that we are not able to answer case-specific enquiries or intervene on a decision made by a delegated officer, as we must adhere to appropriate procedures. Case-specific enquiries should be routed via the IRCC Web form.

1. & 2. In the Express Entry system, if an applicant is assigned Comprehensive Ranking System (CRS) points for arranged employment and loses their job offer after submitting their application for Permanent Residence, their CRS score for arranged employment will not be reduced.

In this situation, however, those who applied under the Federal Skilled Worker program will lose selection criteria points awarded for arranged employment which may result in the refusal on the application.

3. As part of ongoing efforts to reduce fraud, job offer points will be removed from the CRS, with anticipated implementation in Spring 2025. Further details will be available when the changes come into effect.

Please be advised that the assessment of an application is conducted on a case-by-case basis, taking into consideration the specific circumstances and the supporting documentation available to the officer. It is the applicant's responsibility to provide sufficient documentation to demonstrate that they meet the requirements.

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We trust that this information will be of assistance to you.

Sincerely,

The Immigration Representatives Mailbox

From:
Sent: [redacted] [redacted] 19, 2025 12:44 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Express Entry Arranged Employment Points

[redacted] [redacted]

1. In the Express Entry system, if an applicant is awarded points for arranged employment and loses their job offer after submitting their Express Entry PR application, do they lose the points they were awarded for their job offer?

2. If they do lose the points they were awarded and as a result their score is now below the threshold score for the round of invitations under which they were invited, will their PR application be refused?

3. In December 2024 it was announced that there would no longer be CRS points awarded for arranged employment. Does this change apply only to LMIA-based job offers such that an individual on an employer specific, LMIA-exempt Work Permit in a NOC 00 role would still receive 200 points for having a qualified offer of employment (assuming they have been working for the company for 1 full year)?

Thank you as always.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:38:48 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 25 Mar 2025 12:36:57
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Questions on Eligibility for EE STEM occupations category as Insurance agents and brokers NOC 63100 - REP-A-2025-0687 - Due 10-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:

I read through the updated Category Selection published on Feb 27, 2025 which included Insurance agents and brokers NOC 63100 under STEM category.

As per the description for NOC 63100 below, insurance agents can be employed by individual insurance companies or self-employed as individual representatives:

Question 1:

Suppose an insurance representative who is overseas, having related certifications to practice in their country of origin, has obtained at least 6 months of work experience outside [redacted] the other requirements of the Federal Skilled Worker Program (FSWP), would the applicant be eligible for the STEM category draw?

Question 2:

Suppose the above overseas insurance representative obtained the minimum 6 months of work experience through self-employment outside Canada and has met all other requirements for [redacted] he/she doesn't have the certification(s) to work i[redacted] the appli[redacted] for the STEM category [redacted]

Question 3:

Suppose the same applicant mentioned in Question 2 obtained a valid certificate to practice in a specific Canadian province during his/her previous authorized stay in [redacted] the applicant be eligible for the STEM category draw if the applicant in Question 2 was ineligible because of missing certification to work in Canada?

Answer:

An applicant may be eligible for a Category Based Selection – STEM round in all of these scenarios, if they meet the minimum criteria for Express Entry, including being eligible for 1 of the 3 immigration programs it covers, and meet all of the requirements in the instructions for that round.

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Please be advised that the assessment of an application is conducted on a case-by-case basis, taking into consideration the specific circumstances and the supporting documentation available to the officer. It is the applicant's responsibility to provide sufficient documentation to demonstrate that they meet the requirements.
We trust that this information will be of assistance to you.

Sincerely,

The Immigration Representatives Mailbox

From:
Sent: [redacted] 27, 2025 10:17 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: Questions on Eligibility for EE STEM occupations category as Insurance agents and brokers NOC 63100

CAUTION: This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hi,

[redacted] RCIC with I read through the updated Category Selection published on Feb 27, 2025 which included **Insurance agents and brokers NOC 63100** under **STEM** category.

As per the description for NOC 63100 below, insurance agents can be employed by individual insurance companies or self-employed as individual representatives:

63100 - Insurance agents and brokers

Insurance agents and brokers sell life, automobile, property, health and other types of insurance to individuals, businesses and public institutions. Insurance agents are employed by individual insurance companies or are independent representatives of specific insurance companies. Insurance brokers are employed by brokerage firms, or may work in partnerships or hold sole proprietorship. Supervisors of insurance agents are included in this unit group.

Question 1:
Suppose an insurance representative who is overseas, having related certifications to practice in their country of origin, has obtained at least 6 months of work experience outside [redacted] the other requirements of the Federal Skilled Worker Program (FSWP), would the applicant be eligible for the STEM category draw?

Question 2:
Suppose the above overseas insurance representative obtained the minimum 6 months of work experience through self-employment outside Canada and has met all other requirements for [redacted] he/she doesn't have the certification(s) to work [redacted] the applicant [redacted] for the STEM category [redacted]

Question 3:
Suppose the same applicant mentioned in Question 2 obtained a valid certificate to practice in a specific Canadian province during his/her previous authorized stay in [redacted] the applicant be eligible for the STEM category draw if the applicant in Question 2 was ineligible because of missing certification to work in Canada?

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[redacted] I [redacted] to your [redacted]

Best,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:38:52 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 25 Mar 2025 12:38:05
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: [redacted] Clarification on PR Application Documents, OWP Eligibility, and NOC Code Adjustments - REP-2025-0655 - Due 24-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:

1. Proof of Job Duties for PR Application

Many applicants from certain countries face challenges in obtaining **experience letters that include job duties** from their employers. In such cases, can the following documents serve as valid alternatives to demonstrate job duties?

- **Offer letter** containing roles and responsibilities.
- **Recent salary slips** from the employer.
- **Additional supporting documents** such as employment contracts, sworn affidavits, or reference letters from colleagues/supervisors.

Would these documents be considered sufficient for meeting the proof of work experience requirements, or do applicants need additional forms of evidence?

Answer:

Please be advised that we are not able to answer case-specific enquiries or intervene on a decision made by a delegated officer, as we must adhere to appropriate procedures. Case-specific enquiries should be routed via the IRCC Web form.

To be eligible for Express Entry an applicant must demonstrate work experience in a skilled occupation, during which the applicant performed the actions described in the lead statement (job description) for the occupation and performed a substantial number of the main duties of the occupation as set out in the occupational descriptions of the National Occupational Classification. An applicant may submit any evidence in order to meet this requirement – each application will be assessed on an individual basis. Please note that failure to demonstrate the required work experience will result in a refusal of the application.

Question:

2. Open Work Permit (OWP) Eligibility for Spouses of International Students

With the recent changes to the eligibility criteria for Open Work Permits for family members of international students, I seek clarification on the following scenario:

- An international student has recently completed a 1-year program from a DLI and has now extended their study permit in Canada to pursue another 1-year program.

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- Their spouse, who is currently in Canada on an open work permit, applies for an extension based on the student's new study permit.

Will the spouse's OWP extension application be assessed under the new rules that require the student to be enrolled in a master's or doctoral program, or would it still be processed under the previous eligibility criteria?

Answer:

As of January 21, 2025, only spouses of principal foreign nationals in doctorate programs, certain eligible programs or professional programs, and master's programs of 16 months or longer are eligible for an open work permit. In-Canada spouses of students may seek open work permit renewals, under the criteria that existed when their current work permit was processed, only if they are requesting a permit duration that aligns with the study authorization that the principal foreign national received to complete their current program.

Therefore, if the international student has submitted an application to extend their study permit after January 21, 2025, under a different program, they need to meet the new eligibility criteria.

Question:

3. NOC Code Adjustment After Receiving ITA

If an applicant, due to a lack of proper information, **inadvertently selects an incorrect NOC code** in their **Express Entry profile** (based on job title instead of actual job duties) and later **corrects it after receiving the ITA**, will the application still be considered valid under the following conditions?

- The applicant **updates the NOC code** in the PR application to accurately reflect the job duties performed.
- The new NOC code belongs to **the same TEER category** as the originally selected NOC code.
- The applicant provides a **Letter of Explanation (LoE)** along with supporting documents to justify the change.

Would this adjustment be accepted, or could it lead to the refusal of the application?
I would greatly appreciate any guidance you can provide on these matters. Looking forward to your response.
Answer:

The NOC may be updated after receiving an [redacted] make sure that the NOC is updated in the applicant's profile/application both under the work history and in the primary occupation if applicable. An explanation regarding the NOC change may be submitted along with the application.
Please be advised that it is an obligation for the applicant to declare all the information accurately and completely and to promptly update IRCC of any changes to their profile/application. The applicant must declare the NOC that matches their work experience based on the job duties and the job description. Failure to declare the NOC accurately may lead to a refusal of the application, and may constitute misrepresentation, barring the applicant from entering and remaining in Canada.
Please be advised that the assessment of an application is conducted on a case-by-case basis, taking into consideration the specific circumstances and the supporting documentation available to the officer. It is the applicant's responsibility to provide sufficient documentation to demonstrate that they meet the requirements.
We trust that this information will be of assistance to you.

Sincerely,

The Immigration Representatives Mailbox

From:
Sent: [redacted] 24, 2025 7:54 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: [redacted] | | Clarification on PR Application Documents, OWP Eligibility, and NOC Code Adjustments

[redacted]

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
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I hope you are doing well. As a **Regulated Canadian Immigration Consultant (RCIC)**, I have a few queries regarding recent immigration processes, and I would appreciate your clarification on the following matters:

1. Proof of Job Duties for PR Application

Many applicants from certain countries face challenges in obtaining **experience letters that include job duties** from their employers. In such cases, can the following documents serve as valid alternatives to demonstrate job duties?

- **Offer letter** containing roles and responsibilities.
- **Recent salary slips** from the employer.
- **Additional supporting documents** such as employment contracts, sworn affidavits, or reference letters from colleagues/supervisors.

Would these documents be considered sufficient for meeting the proof of work experience requirements, or do applicants need additional forms of evidence?

2. Open Work Permit (OWP) Eligibility for Spouses of International Students

With the recent **changes to the eligibility criteria for Open Work Permits for family members of international students**, I seek clarification on the following scenario:

- An **international student** has recently completed a **1-year program** from a **DLI** and has now **extended their study permit** in Canada to pursue another **1-year program**.
- Their spouse, who is currently in Canada on an **open work permit**, applies for an extension based on the student's new study permit.

Will the **spouse's OWP extension application** be assessed **under the new rules** that require the student to be enrolled in a master's or doctoral program, or would it still be processed under the previous eligibility criteria?

3. NOC Code Adjustment After Receiving ITA

If an applicant, due to a lack of proper information, **inadvertently selects an incorrect NOC code** in their **Express Entry profile** (based on job title instead of actual job duties) and later **corrects it after receiving the ITA**, will the application still be considered valid under the following conditions?

- The applicant **updates the NOC code** in the PR application to accurately reflect the job duties performed.
- The new NOC code belongs to **the same TEER category** as the originally selected NOC code.
- The applicant provides a **Letter of Explanation (LoE)** along with supporting documents to justify the change.

Would this adjustment be accepted, or could it lead to the refusal of the application?

I would greatly appreciate any guidance you can provide on these matters. Looking forward to your response.

--
Best Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:39:03 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 25 Mar 2025 13:08:54
To
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Clarification on NOC 63100 – STEM Category Eligibility for Self-Employed Insurance Agents and Brokers - REP-A-2025-0828 -Due 22-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:

I would like to seek clarification regarding the recent addition of NOC 63100 (Insurance Agents and Brokers) to the STEM category [redacted] Express [redacted] that [redacted] this occupation are [redacted] I [redacted] to [redacted] whether self-employed insurance agents and brokers can qualify under this category, or if they must be employed in a salaried position to be eligible.

Answer:

Please be advised that we are not able to answer case-specific enquiries or intervene on a decision made by a delegated officer, as we must adhere to appropriate procedures. Case-specific enquiries should be routed via the IRCC Web form.

Based on the general requirements of CBS rounds, including STEM occupations rounds, the qualifying work experience for categories may be accumulated as an employee or as self-employed.

To make a successful application for Permanent Residence under the CBS, an applicant must meet the minimum criteria for Express Entry (EE) under 1 of the 3 immigration programs it covers and meet all the requirements in the instructions for a round of CBS.

Please refer to our website to learn more about Express Entry rounds of invitations: Category-based selection (CBS).

Also note that work experience as self-employed is not eligible towards the minimum criteria of the Canadian Experience Class and may not be awarded Comprehensive Ranking System (CRS) points for work in Canada in most circumstances.

Please be advised that the assessment of an application is conducted on a case-by-case basis, taking into consideration the specific circumstances and the supporting documentation available to the officer. It is the applicant's responsibility to provide sufficient documentation to demonstrate that they meet the requirements.

We trust that this information will be of assistance to you.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Sincerely,

The Immigration Representatives Mailbox

From:
Sent: [redacted] 7, 2025 3:34 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: Clarification on NOC 63100 – STEM Category Eligibility for Self-Employed Insurance Agents and Brokers

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

[redacted]

I hope you are doing well.

I would like to seek clarification regarding the recent addition of **NOC 63100 (Insurance Agents and Brokers)** to the **STEM category** [redacted] **Express** [redacted] that [redacted] this occupation are [redacted] I [redacted] to [redacted] whether **self-employed insurance agents and brokers can qualify under this category**, or if they must be employed in a **salaried position** to be eligible.

Your guidance on this matter would be greatly appreciated.

[redacted] and assistance.

--
Kind Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:39:07 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 25 Mar 2025 13:12:06
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Visitor Visa Inquiry - REP-2025-0388 - Due 5-Mar-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question received:

I [redacted] question r[redacted] in[redacted] r visa in [redacted] visa [redacted] passport was [redacted] after bein[redacted]. T[redacted] h[redacted] in[redacted] in[redacted] n[redacted] passport, but the visitor visa is still in the previous passport, which has been annulled.

Can they travel back to Canada using the visitor visa from the old passport, or do they need to apply for a new visitor visa for the new passport? The applicant is currently in Canada on a visitor record and plans to submit a sponsorship application soon.

Approved response:

"Hello,
[redacted] to [redacted] and Citizenship Canada's Immigration Representatives Mailbox.
This information is provided as general policy guidance and is not a directive for individual case files. For case-specific enquiries, applicants can contact the Department by submitting the
IRCC Web form.

Yes. To travel to Canada using a valid visa in an old passport, you need to bring both

- your old passport with the valid visa
- You may need to explain why your old passport isn't valid.
- your new valid passport or travel document

Even though you can use a valid visa in an old passport, we recommend that you get a new visa in your valid passport to avoid issues/delays when boarding a flight and at the border.

See Can I use the visa in my old passport?

We trust that this information will assist you."

[redacted]

The Immigration Representatives Mailbox

De : [redacted]
Envoyé : 4 février 2025 19:28
[redacted]: Immigration Representatives / Représentants immigration [redacted]
Objet : Visitor Visa Inquiry

Good Day,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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I [redacted] question r[redacted] in[redacted] r visa in [redacted] visa [redacted] passport was [redacted] after bein[redacted] nt[redacted]. T[redacted] h[redacted] in[redacted] in[redacted] n[redacted] passport, but the visitor visa is still in the previous passport, which has been annulled.

Can they travel back to Canada using the visitor visa from the old passport, or do they need to apply for a new visitor visa for the new passport? The applicant is currently in Canada on a visitor record and plans to submit a sponsorship application soon.

[redacted]

Best regards,

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:39:00 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 25 Mar 2025 12:41:15
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Seeking clarification on the application of IRPA 11.2 (2) (b) - Express Entry CEC - REP-2025-0561 - Due 17-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:

Does the **definition of "at the time the officer received their application"** in IRPA 11.2(2) refer strictly to the AOR stage, or does it apply to the entire **processing period,** including until the final decision is made regarding the application for permanent residence?

Answer:

In Express Entry, "at the time the officer received their application" refers to the date on which the application for permanent residence i[redacted]lly [redacted] to [redacted] date may [redacted] to [redacted] the date the electronic application for permanent residence (eAPR) is made. An applicant will receive their Acknowledgement of Receipt (AOR) on the same date. The eAPR stage is strictly limited to the date of submission and does not apply to the entire processing period.

Question:

Is an applicant **required to maintain their CRS score** at or above the minimum required for an ITA on the day an applicant received an ITA **throughout the entire processing** of the application (excluding Core/human capital points for age) to retain eligibility for processing?

Answer:

In order to receive an invitation to apply (ITA) in an Express Entry round, an applicant must have a Comprehensive Ranking System (CRS) score at or above the cut-off score for the round and meet the eligibility requirements of one of the Express Entry Programs. If invited to apply, the applicant must maintain the score at or above the cut-off score for the round when they submit their application (eAPR). There is no requirement for an applicant to maintain their CRS score after the eAPR is received by IRCC.

Please be advised, however, that CRS and program eligibility criteria are distinct and separate program components: CRS is used for ranking candidates in the Express Entry pool, while program eligibility criteria determines requirements to be met in order to be selected for one of the Express Entry programs. While CRS is assessed at ITA and eAPR only, applicants must satisfy eligibility criteria for their program throughout the whole application process.

Question:

In cases where an applicant's **CRS rank drops after the AOR is issued** before the decision is made, due to changes in arranged employment resulting in a lower CRS score, AND the new score falls below the rank required for an invitation to apply on the day an applicant received an ITA, will such application still meet the criteria for continued processing?

Answer:

CRS rank is assessed at ITA and eAPR only. CRS is not re-adjusted due to a change of circumstances during the processing of an

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application, if the change in circumstances occurs after an Acknowledgement of Receipt (AOR) is issued. For example, if a change in arranged employment occurs after eAPR, then the CRS score assigned for it will not be re-adjusted.

Please note, however, that a change of circumstances after APR that results in the applicant no longer meeting the program eligibility criteria may result in a refusal of the application.

Please be advised that the assessment of an application is conducted on a case-by-case basis, taking into consideration the specific circumstances and the supporting documentation available to the officer. It is the applicant's responsibility to provide sufficient documentation to demonstrate that they meet the requirements.
We trust that this information will be of assistance to you.

Sincerely,

The Immigration Representatives Mailbox

From:
Sent: [redacted] 15, 2025 6:33 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: Seeking clarification on the application of IRPA 11.2 (2) (b) - Express Entry CEC

[redacted]

I am **seeking clarification on the application of IRPA 11.2 (2) (b)** which states:

Despite subsection (1), an officer may issue the visa or other document if, at the time the officer received their application, [...]
(b) the foreign national did not have the qualifications they had at the time the invitation was issued and on the basis of which they were ranked under an instruction given under paragraph 10.3(1)(h), but
(i) they met the criteria set out in an instruction given under paragraph 10.3(1)(e),
(i.1) they met the criteria for membership of a category established in an instruction given under paragraph 10.3(1)(h.2), if they were issued the invitation on the basis that they were eligible to be a member of that category, and
(ii) they occupied a rank that is not lower than the rank that a foreign national was required to have occupied to be invited to make an application.

Questions:

1. 1. Does the **definition of "at the time the officer received their application"** in IRPA 11.2(2) refer strictly to the AOR stage, or does it apply to the entire **processing period,** including until the final decision is made regarding the application for permanent residence?
2. 2. Is an applicant **required to maintain their CRS score** at or above the minimum required for an ITA on the day an applicant received an ITA **throughout the entire processing** of the application (excluding Core/human capital points for age) to retain eligibility for processing?
3. 3. In cases where an applicant's **CRS rank drops after the AOR is issued** before the decision is made, due to changes in arranged employment resulting in a lower CRS score, AND the new score falls below the rank required for an invitation to apply on the day an applicant received an ITA, will such application still meet the criteria for continued processing?

I look forward to your clarification.

Regards

Page 1320

is withheld pursuant to section

est retenue en vertu de l'article

19(1)

of the Access to Information Act

de la Loi sur l'acces a l'information

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:38:56 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 25 Mar 2025 12:39:46
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Clarification on "Continuous" Work Experience for Arranged Employment Points - REP-2025-0557 - Due 17-03-2025
Importance: Normal
Sensitivity: None

Good day,

Thank you for contacting the **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:

I am seeking clarification regarding the requirement for one year of work experience under an LMIA-exempt work permit to qualify for arranged employment points in Express Entry.

I appreciate the recent clarification that the required one year of work experience can be accumulated under any valid work permit. However, I have noted a discrepancy between the publicly available guidance and the program delivery instructions.

The public job offer requirements page (updated February 12, 2025) does not specify that the one year of work experience must be continuous: : https://www.canada.ca/en/immigration-refugees-citizenship/corporate/publications-manuals/operational-bulletins-manuals/permanent-residence/economic-classes/federal-skilled-workers/arranged-employment/awarding-points-applications-received-on-after-may-4-2013.html

However, the program delivery instructions, which have not been updated in over a year, state that the experience must be for a "continuous" period of work: https://www.canada.ca/en/immigration-refugees-citizenship/corporate/publications-manuals/operational-bulletins-manuals/permanent-residence/economic-classes/federal-skilled-workers/arranged-employment/awarding-points-applications-received-on-after-may-4-2013.html

Could you please confirm whether "continuous" work experience is still required, and if so, how IRCC defines this term? Specifically:

- Would termination be considered a break in continuity?
- Are vacation periods, leaves of absence, maternity leave, or modified duties (e.g., due to medical reasons) considered part of a continuous employment period?

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- For applicants who have had temporary interruptions in work but remain with the same employer in a permanent role, should officers rely on the most recent public guidance from February 12, 2025, or the older program delivery instructions referencing "continuous" employment?

Answer:

Please note that our website provides general information regarding our programs. Please refer to the Immigration and Refugee Protection Act (IRPA) and Regulations (IRPR), as well as the Ministerial Instructions respecting the Express Entry system to consult the full text of the immigration provisions.

Arranged employment selection criteria points for the Federal Skilled Worker Program are described in subsection 82(2) of IRPR. To be awarded selection criteria points under 82(2)(b), the skilled worker must have accumulated at least one year of full-time work experience, or the equivalent in part-time work, over a continuous period of work for that employer. This is also specified in the "Arranged employment under paragraph R82(2)(b)" section of our program delivery instructions.

The continuous requirement applies both to full-time work and its part-time equivalent. It means that periodic, intermittent, seasonal, infrequent, or brief employment may not meet the requirements set out for arranged employment.

A termination would constitute the end of a period of continuous employment. However, vacation periods, regular sick leave and other standard paid leave entitlements as provided for in collective agreements, workplace legislation and/or individual employer policies are not necessarily considered interruptions in continuous employment.

Please be advised that the assessment of an application is conducted on a case-by-case basis, taking into consideration the specific circumstances and the supporting documentation available to the officer. It is the applicant's responsibility to provide sufficient documentation to demonstrate that they meet the requirements.

We trust that this information will be of assistance to you.

Sincerely,

The Immigration Representatives Mailbox

From:
Sent: [redacted] 15, 2025 1:12 PM
To: Immigration Representatives [redacted] Représentants immigration (IRCC) [redacted] Immigration Representatives / Représentants immigration (IRCC) [redacted]
Subject: Clarification on "Continuous" Work Experience for Arranged Employment Points

[redacted]

My Party ID is , and my RCIC number is

I am seeking clarification regarding the requirement for one year of work experience under an LMIA-exempt work permit to qualify for arranged employment points in Express Entry.

I appreciate the recent clarification that the required one year of work experience can be accumulated under any valid work permit. However, I have noted a discrepancy between the publicly available guidance and the program delivery instructions.
.

The public job offer requirements page (updated February 12, 2025) does not specify that the one year of work experience must be continuous: : https://www.canada.ca/en/immigration-refugees-citizenship/corporate/publications-manuals/operational-bulletins-manuals/permanent-residence/economic-classes/federal-skilled-workers/arranged-employment/awarding-points-applications-

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received-on-after-may-4-2013.html

However, the program delivery instructions, which have not been updated in over a year, state that the experience must be for a "continuous" period of work: https://www.canada.ca/en/immigration-refugees-citizenship/corporate/publications-manuals/operational-bulletins-manuals/permanent-residence/economic-classes/federal-skilled-workers/arranged-employment/awarding-points-applications-received-on-after-may-4-2013.html

Could you please confirm whether "continuous" work experience is still required, and if so, how IRCC defines this term? Specifically:

- Would termination be considered a break in continuity?
- Are vacation periods, leaves of absence, maternity leave, or modified duties (e.g., due to medical reasons) considered part of a continuous employment period?
- For applicants who have had temporary interruptions in work but remain with the same employer in a permanent role, should officers rely on the most recent public guidance from February 12, 2025, or the older program delivery instructions referencing "continuous" employment?

Thank you so much for your time and clarification.

Sincerely,

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
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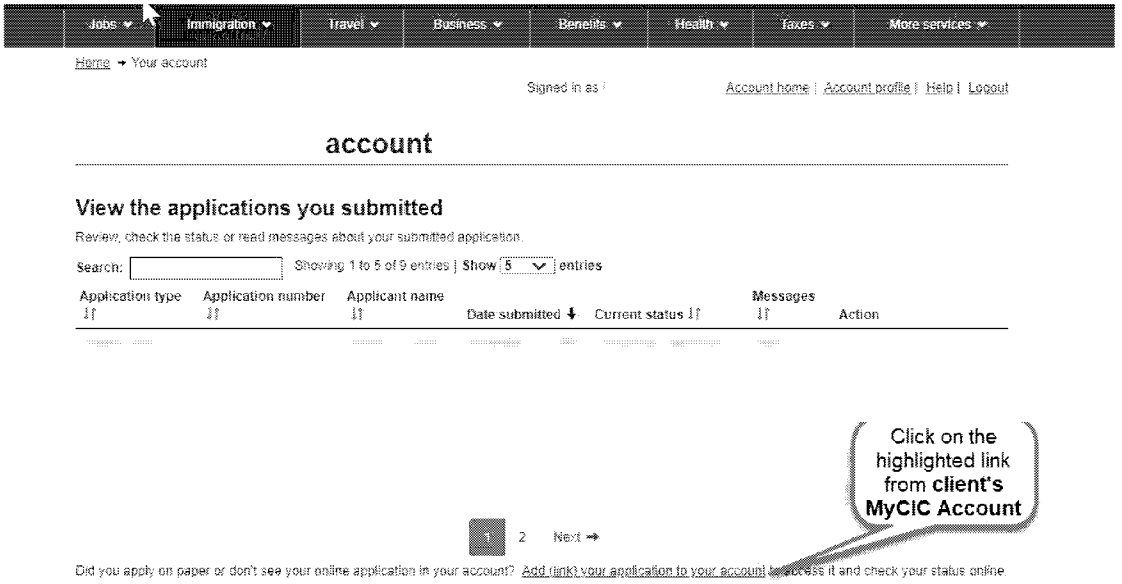
Archived: June 2, 2025 10:07:42 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 28 Jan 2025 17:40:02
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: How to transfer express entry profile to client account - REP-2025-0047- Due 4-Feb-25
Importance: Normal
Sensitivity: None

Hello,

Please be advised that the issue has been investigated and it was found that Express Entry profile with an invitation to apply can be transferred from a rep's Portal account to a client's MyAccount.

Below are the screenshots of the steps to follow:

Client's My Account



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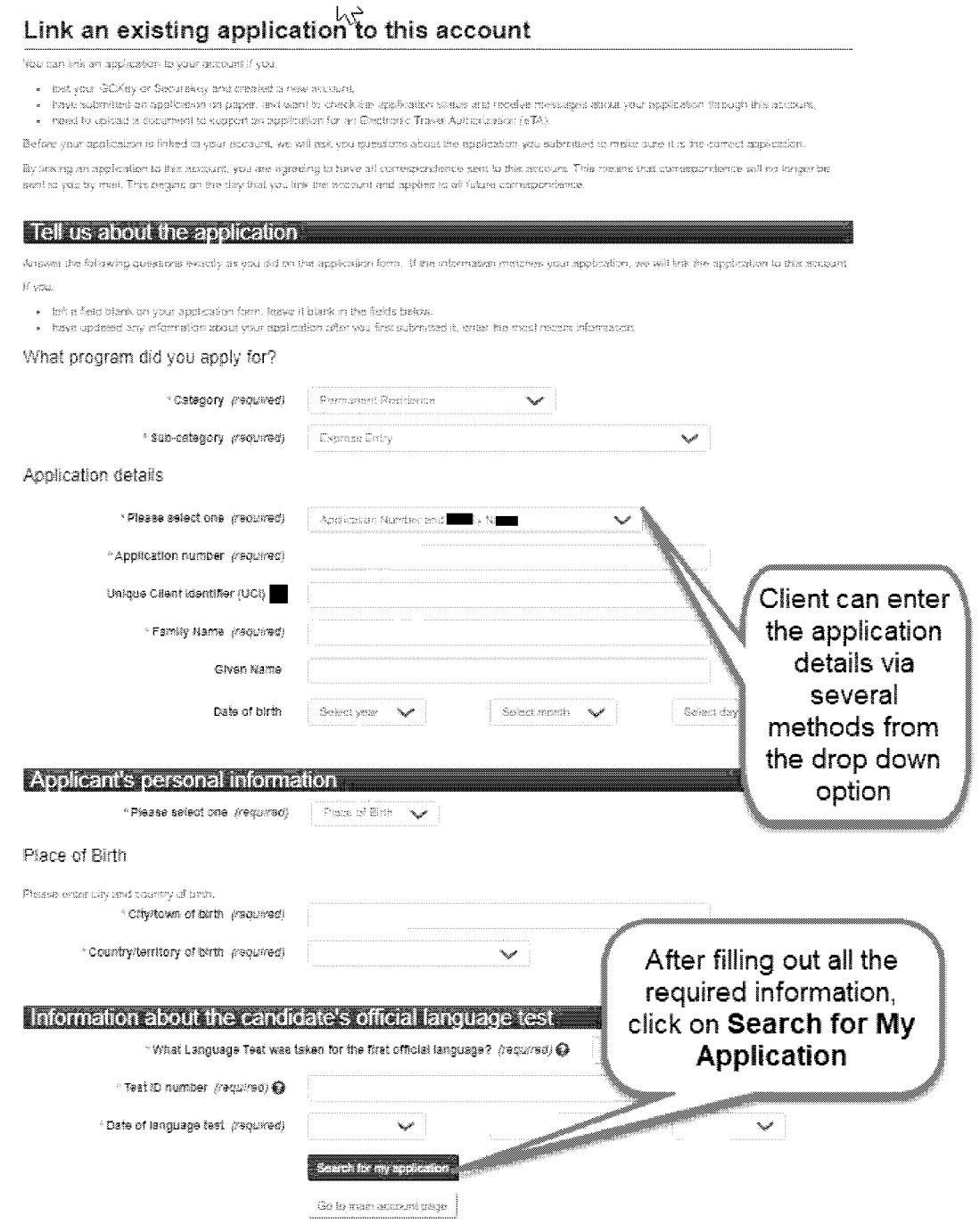

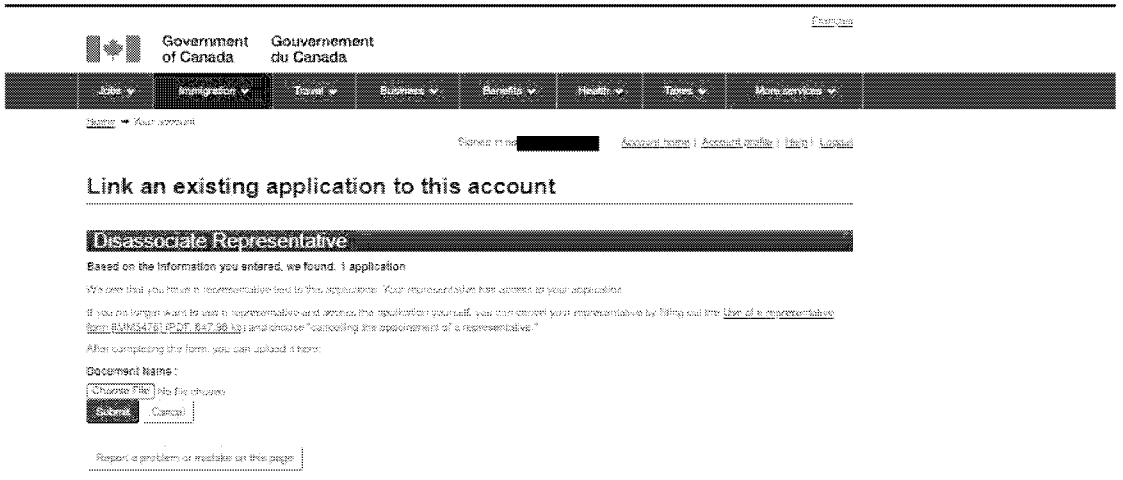

Fill-out the form by follow the instructions as mentioned, upload the form and submit it.

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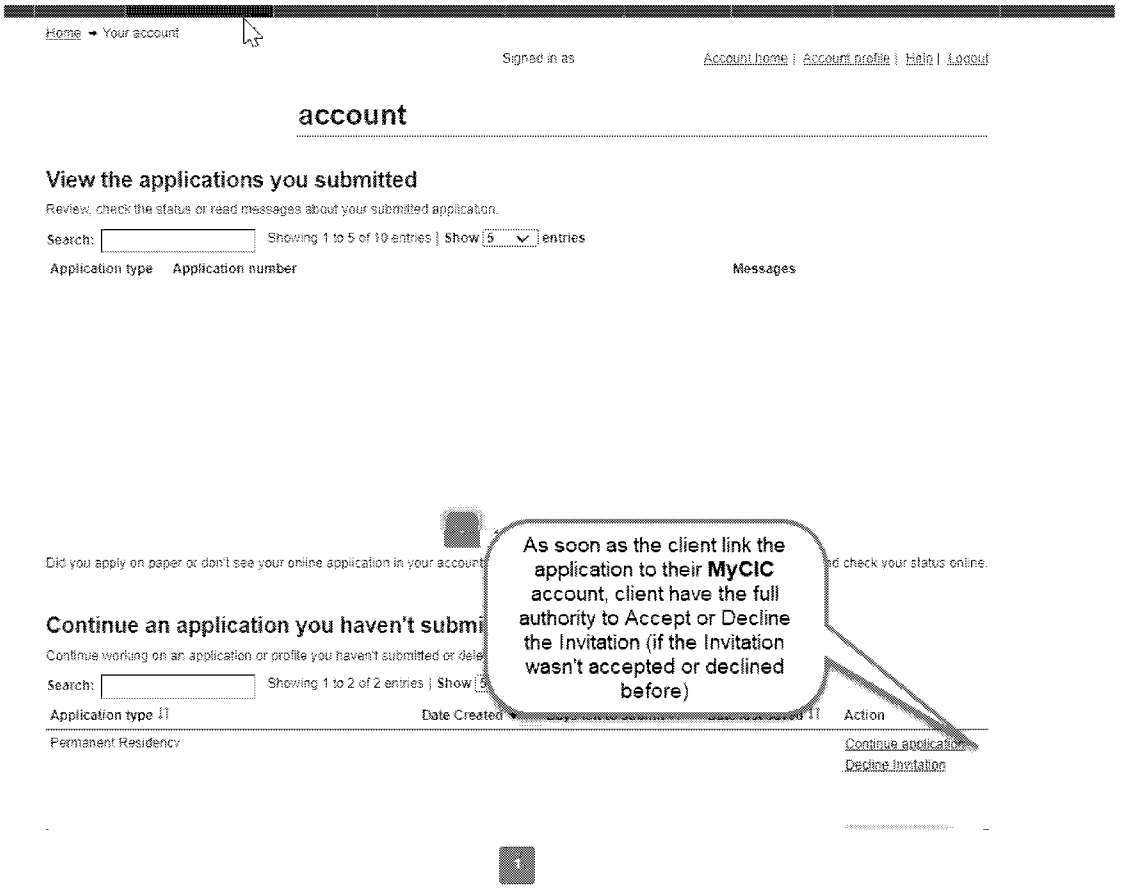
After Clicking on **submit**, Client will get the below message



And then client can see that application in their MyCIC Account under **View the Applications you submitted** and the client will have the full authority to **Accept or Decline the Invitation** until or unless it wasn't accepted or declined before linking the application to client's account



[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 7 janvier 2025 18:52
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Objet : How to transfer express entry profile to client account

Hello,

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

I would like to find instructions how to transfer the express entry profile from the authorized rep portal to the client portal.

Would appreciate your guidance on this matter.

Thank you,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 2, 2025 2:39:12 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 25 Mar 2025 13:23:05
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Home Care Worker Immigration pilots Employer requirements - REP-A-2025-0806 -Due 22-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

The requirements of the employer to make a job offer can be found here. This link also contains information for the required forms and supporting documents.

Further details to check if you're an eligible employer can be found here.

We trust that this information will assist you.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 7, 2025 1:04 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Home Care Worker Immigration pilots Employer requirements

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hello,

I would like to know the financial requirements of the employer to provide a job offer to the employee. There is not much info on the IRCC website regarding this. Can they provide proof of their corporation's income as well?

Thanks

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Archived: June 2, 2025 2:39:19 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 25 Mar 2025 13:24:56
To:
Cc: [redacted] Representatives / Représentants [redacted] (IRCC)
Subject: TR: Clarification on Work Experience Requirement - Previous Home Care Support Pilot (Ended June 16, 2024) - REP-A-2025-0807 - Due 22-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

1. 1. To be eligible for permanent residence under the Gaining Experience category of the Home Care Support Pilot, applicants must have completed **six months of full-time work experience** in an eligible occupation.

2. 2. Once applicants have completed the required six months of work experience, they are not obligated to continue working in home care support while awaiting their PR decision. However, they must ensure that they meet all other eligibility criteria and maintain valid status in Canada during this period.

3. 3. Once you're ready to give us your proof of 6 months of qualifying work experience, you must:

   - * Complete the Schedule 19b: Home Child Care Provider or Home Support Worker – Work Experience form [IMM 5910] (opens in a new tab)
     - * You can sign it digitally or by hand.
   - * Send it to us with proof of your qualifying work experience.

   You must send us your proof within 36 months (3 years) of getting your occupation-restricted open work permit. We'll make a final decision on your permanent residence application based on the documents you send.

   You can only submit your proof of work experience once. If your experience is found to be ineligible, your permanent residence application may be refused. Review your documents carefully and make sure they're complete before sending them.

   More information for submitting eligible work experience can be found here - **send us proof**.

We trust that this information will assist you.

Thank you,

The Immigration Representatives Mailbox

From:
Sent: [redacted] 7, 2025 12:14 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]gc.ca>
Subject: Clarification on Work Experience Requirement - Previous Home Care Support Pilot (Ended June 16, 2024)

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[redacted]

I hope you are doing well.
[redacted] I am an immigration consultant [redacted]

I am reaching out for clarification regarding the **work experience submission for permanent residence (PR)** under the previous **Home Care Support Pilot**, which ended on **June 16, 2024**, specifically for applicants under the **Gaining Experience category**.

1. 1. How many months of work experience are required to be eligible for PR? Would **six months** of experience be sufficient?
2. 2. Once applicants complete the required work experience(6 months), can they **switch to a different job**, or must they **continue working in home care support** until they receive their PR?
3. 3. What is the process for **submitting proof of work experience** to IRCC for PR processing?
4. 4.

Your guidance on these questions would be greatly appreciated. [redacted] and assistance.
Best regards,

https://www.canada.ca/en/immigration-refugees-citizenship/services/application/application-forms-guides/guide-0104-home-care-support.html

New changes to the pilots

Updated June 24, 2024

These changes are now in effect and apply to all applications being processed:

- You only need **6 months** of work experience, instead of 12, to qualify.
- For the Gaining experience category, we'll accept eligible work experience
  - from **inside or outside** Canada
  - gained anytime between the 36-month period before you submitted your permanent residence application and the date you provide proof of work experience

If you already applied to the Gaining experience category and now have enough eligible work experience, you can send us proof.

Best Regards

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Archived: June 2, 2025 2:39:23 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 25 Mar 2025 13:27:16
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Clarification on Program Stacking and PGWP Eligibility - REP-2025-0473 - Due 11-Mar-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

QUESTION:

I am reaching out to seek clarification regarding program stacking and Post-Graduation Work Permit (PGWP) eligibility. The department has published operational bulletins and manuals on its website regarding the PGWP under [R205(c) - C43] – International Mobility Program.

Specifically, I have a question regarding the operational guidance outlined at the following link:

Post-Graduation Work Permit Program - IRCC

https://www.canada.ca/en/immigration-refugees-citizenship/corporate/publications-manuals/operational-bulletins-manuals/temporary-residents/study-permits/post-graduation-work-permit-program.html#s17

Clarification Sought:

Under **Example 3** in the section on **Program Stacking for Study Permits Obtained on or after November 1, 2024**, it states: *"On or after November 1, 2024, if a student completes two consecutive programs where the first is PGWP-eligible, and the second is not, they would not benefit from program stacking when the duration of the PGWP is determined. The duration of the PGWP would be based on the duration of the PGWP-eligible program, and the applicant would have to apply for a PGWP within 180 days of receiving confirmation that they have completed the PGWP-eligible program."*

I would appreciate clarification on the following points:

1. If a student's **initial study permit** was issued **before November 1, 2024**, and they applied for an **extension before November 1, 2024** to pursue a second program that is **non-PGWP-eligible**, would they still benefit from program stacking when determining the PGWP duration?
2. If a student's **initial study permit** was issued **before November 1, 2024**, and they applied for an **extension before November 1, 2024**, but received **approval or the extended study permit after November 1, 2024,** for a non-

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PGWP-eligible program, would they still benefit from program stacking when determining the PGWP duration?

Given the limited policy guidance and ambiguity in the wording, I would greatly appreciate your clarification to ensure we provide accurate advice to our applicants.

RESPONSE:

If a student submitted their **study permit** application before November 1, 2024, they **don't** need to meet the field of study requirements.

We have recently updated our website, please see: Work in Canada after you graduate: Field of study requirements - Canada.ca

We hope this information is of assistance.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 10, 2025 9:06 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: Clarification on Program Stacking and PGWP Eligibility

[redacted]

Good day.

I am reaching out to seek clarification regarding program stacking and Post-Graduation Work Permit (PGWP) eligibility. The department has published operational bulletins and manuals on its website regarding the PGWP under [R205(c) - C43] – International Mobility Program.

Specifically, I have a question regarding the operational guidance outlined at the following link:
Post-Graduation Work Permit Program - IRCC

https://www.canada.ca/en/immigration-refugees-citizenship/corporate/publications-manuals/operational-bulletins-manuals/temporary-residents/study-permits/post-graduation-work-permit-program.html#s17

Clarification Sought:

Under **Example 3** in the section on **Program Stacking for Study Permits Obtained on or after November 1, 2024**, it states:

"On or after November 1, 2024, if a student completes two consecutive programs where the first is PGWP-eligible, and the second is not, they would not benefit from program stacking when the duration of the PGWP is determined. The duration of the PGWP would be based on the duration of the PGWP-eligible program, and the applicant would have to apply for a PGWP within 180 days of receiving confirmation that they have completed the PGWP-eligible program."

I would appreciate clarification on the following points:

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1. If a student's **initial study permit** was issued **before November 1, 2024**, and they applied for an **extension before November 1, 2024** to pursue a second program that is **non-PGWP-eligible**, would they still benefit from program stacking when determining the PGWP duration?
2. If a student's **initial study permit** was issued **before November 1, 2024**, and they applied for an **extension before November 1, 2024**, but received **approval or the extended study permit after November 1, 2024,** for a non-PGWP-eligible program, would they still benefit from program stacking when determining the PGWP duration?

Given the limited policy guidance and ambiguity in the wording, I would greatly appreciate your clarification to ensure we provide accurate advice to our applicants.

[redacted] to your response.

Best regards,

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Archived: June 2, 2025 2:39:27 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 25 Mar 2025 13:53:44
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: New Use of Rep Form - Still Ineffective to Withdraw - REP-A-2025-0740 - Due 10-Apr-25
Importance: Normal
Sensitivity: None

Good day,

Thank-you for contacting the Immigration Representatives Inbox.

While sections A, D, and E (applicant signature) are required for withdrawing your role as a representative, we understand that there are exceptions that may make it difficult to obtain the applicant's signature. To account for some of these challenges, section D states, "(if applicable) I have been unsuccessful in obtaining the applicant's agreement and/or signature on this form (Section E), and attest to having taken reasonable steps to do so." If these circumstances arise, sections A and D are required to be filled out and signed accordingly.

We hope this helps.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 3, 2025 12:51 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: New Use of Rep Form - Still Ineffective to Withdraw

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

I learned today that IRCC has introduced a new Use of Rep form. My delight at seeing that the new form included a withdrawal of representation option was short lived though when I saw that to properly complete the form, the applicant had to sign. This entirely defeats the purpose of a representative withdrawing from representation where the applicant refuses to allow that to take place (eg, the rep becomes aware of some misrepresentation that the applicant refuses to disclose or other break in their relationship where the applicant will not facilitate) or where the applicant has disappeared and cannot be found to sign.

Please advise me how cancellation of a representative effectively differs from withdrawal of a representative, when you have to get the applicant to sign the form for a withdrawal (section E).

[redacted]

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Archived: June 2, 2025 2:39:30 PM
From:
Sent: May 20, 2025 12:20:34 PM
To: Immigration Representatives / Représentants immigration (IRCC)
Subject: Changing DLI and transferring credits
Importance: Normal
Sensitivity: None

Hello,

[redacted] I am an International Student Advisor with RCIC at [redacted] (DLI: [redacted])

Question: An international student failed a couple of courses [redacted] o longer offers those courses as the program has been paused. If the student takes equivalent courses from another school (e.g., Seneca) and then transfers the credits to meet the requirements of the failed courses at [redacted] does the student need to apply to change their DLI from [redacted] to Seneca, and then back from [redacted] ? The student will graduate from [redacted]

According to the new change in regulations for Changing your school or program - Canada.ca, students are required to change their study permit [redacted] not [redacted] to change their DLI to [redacted] but she needs to study a couple of courses at another college. Is changing the DLI necessary in this case?

We look forward to your response.

Thank you,

[redacted]

Please always include your **student ID# and program code** when responding. Please note any official communications with students are made using your [redacted] e-mail address. Please ensure to check your [redacted] email account regularly.

Please [redacted] e. You may be able to find the information you are looking for quickly.

Prospective students:
[redacted] your interest in [redacted]. For your inquiries, please

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Archived: June 2, 2025 2:39:37 PM
From: [redacted] Représentants [redacted]
Sent: Tue, 25 Mar 2025 14:53:01
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Clarification on PGWP Eligibility and Study Permit Extension - REP-2025-0311 - Due 27-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:

We have tried to find answers to our questions but have been unable to do so. Could you please clarify the following:

1. *If a student changes their program of study after entering Canada but remains at the same DLI and applies for a study permit extension after November, would this affect their eligibility for the PGWP under the new criteria announced in November 2024?*
2. *If a study permit extension application is withdrawn before processing, does it still impact the grandfathered status of the student's study permit?*

Response:

Students who changed their program before November 1, 2024, and need an extension to complete the same program of study are still eligible for a PGWP, and their eligibility is not subject to the new field of study requirements. If the student changed from their original program prior to November 1, 2024, IRCC recommends that the student submit proof of the program change when submitting their application. The proof should confirm that the student in fact changed their program prior to November 1, 2024.

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 29 janvier 2025 21:57
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Objet : Clarification on PGWP Eligibility and Study Permit Extension

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Dear Officer,

We have tried to find answers to our questions but have been unable to do so. Could you please clarify the following:

1. If a student changes their program of study after entering Canada but remains at the same DLI and applies for a study permit extension after November, would this affect their eligibility for the PGWP under the new criteria announced in November 2024?
2. If a study permit extension application is withdrawn before processing, does it still impact the grandfathered status of the student's study permit?

We appreciate your guidance on this matter.

Best regards,

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Archived: June 2, 2025 2:39:44 PM
From: [redacted] Représentants [redacted]
Sent: Tue, 25 Mar 2025 14:57:16
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Query - DLI Change - REP-A-2025-0760 - Due 4-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Q: Dear Team

Greetings of the day!

I have a generic question related to DLI Change:

[redacted] changes their DLI before November [redacted] and i[redacted] [redacted] the [redacted] to i[redacted] IRCC about DLI Change.
Does that mean Candidate need new study Permit or Candidate can continue studying based on previous conditions and on the study permit and extend it if needed to complete the study.

How does informing Dli change late to IRCC impacts the candidate. Does new rules implement or still old rules applies?
Thank you.

[redacted] that [redacted] November [redacted] [redacted] [redacted]

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Dear Team

Greetings of the day!

I have a generic question related to DLI Change:

[redacted] changes their DLI before November [redacted] and [redacted] the [redacted] to [redacted] IRCC about DLI Change.

Does that mean Candidate need new study Permit or Candidate can continue studying based on previous conditions and on the study permit and extend it if needed to complete the study.

How does informing Dli change late to IRCC impacts the candidate. Does new rules implement or still old rules applies?

Thank you.

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Archived: June 2, 2025 2:39:50 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 25 Mar 2025 15:46:32
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Temporary Public Policy - [redacted] - REP-2025-0437 - Due 10-Mar-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:

I would like to kindly inquire whether a foreign national inside Canada who has received a letter and was deemed to meet criteria under the Temporary Public Policy to Exempt Foreign Nationals in Canada from Certain Requirements when Changing Employment During the Coronavirus (COVID-19) Pandemic can:

A) continue working for the original employer until the decision is made on his/her application for work permit extension / change of condition?

B) must stop working for the original employer, even though his/her application for work permit extension / change of conditions is still in process, and must start work for the new employer?

Response:

\cbpat4A foreign national would be eligible for this temporary policy:

i. If they are in Canada with valid temporary resident status (including maintained status);
ii. held a valid work permit or was authorized to work without a work permit under paragraphs 186(b) to (x) of the Immigration and Refugee Protection Regulations (IRPR) when their application for a new work permit or work permit renewal in Canada was submitted;
iii. has submitted a new work permit application or a work permit renewal application in Canada for an employer-specific work permit, for which a decision has not yet been made;
iv. intends to work for a new employer and/or occupation as specified by the job offer included in their work permit application described in (iii);
v. has applied for the public policy exemption using the electronic means identified by the department for that purpose; **and**
vi. has requested that the exemption be applicable until a decision is made on their work permit application.

Can a foreign national inside Canada who has received a letter and was deemed to meet criteria under the this temporary public policy:

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A) continue working for the original employer until the decision is made on his/her application for work permit extension / change of condition?

The intent of this temporary public are twofold: First, to allow temporary foreign workers already in Canada who are changing jobs or employers, and who have secured a job offer under the terms of either the Temporary Foreign Worker Program or International Mobility Program, to more quickly begin work in advance of a final decision on the work permit application; and second, to allow for the finalization of the aforementioned work permit application so as to better ensure workers are protected under relevant employer compliance regulations.

This question assumes that the foreign national is not changing employers and/or occupation, thus they would not meet the criteria of this public policy (see bullet iv above) and would have no reason to take advantage of it.

If the client is not taking advantage of the public policy and wants to continue working for the original employer until the decision is made on his/her application for work permit extension / change of condition, they may do so **if** they fall under maintained status. For more information, consult:

- https://www.canada.ca/en/immigration-refugees-citizenship/services/work-canada/permit/temporary/extend/apply.html
- https://www.canada.ca/en/immigration-refugees-citizenship/services/work-canada/permit/temporary/extend/after-apply.html
- https://www.canada.ca/en/immigration-refugees-citizenship/services/work-canada/permit/temporary/extend/expired-permit.html

B) must stop working for the original employer, even though his/her application for work permit extension / change of conditions is still in process, and must start work for the new employer?

As noted above, one of the intentions of this temporary public policy is to allow temporary foreign workers already in Canada who are changing jobs or employers, and who have secured a job offer under the terms of either the Temporary Foreign Worker Program or International Mobility Program, to more quickly begin work in advance of a final decision on the work permit application.

Having met the criteria under this temporary public policy, whether the foreign national takes advantage of the public policy or not is up to them. If the foreign national is not switching employers or occupation, they would not qualify under this public policy.

If the foreign national is not qualifying for this public policy and would like to continue working for the original employer, they may do so **if** they meet the conditions of maintained status. Again, for more information, consult

- https://www.canada.ca/en/immigration-refugees-citizenship/services/work-canada/permit/temporary/extend/apply.html
- https://www.canada.ca/en/immigration-refugees-citizenship/services/work-canada/permit/temporary/extend/after-apply.html
- https://www.canada.ca/en/immigration-refugees-citizenship/services/work-canada/permit/temporary/extend/expired-permit.html

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[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 7, 2025 4:05 PM

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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To: Immigration Representatives / Représentants immigratio[redacted]

Subject: Temporary Public Policy - Changing Employment

[redacted]

I would like to kindly inquire whether a foreign national inside Canada who has received a letter and was deemed to meet criteria under the Temporary Public Policy to Exempt Foreign Nationals in Canada from Certain Requirements when Changing Employment During the Coronavirus (COVID-19) Pandemic can:

A) continue working for the original employer until the decision is made on his/her application for work permit extension / change of condition?

B) must stop working for the original employer, even though his/her application for work permit extension / change of conditions is still in process, and must start work for the new employer?

Thank you in advance.

Sincerely,

--

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:39:54 PM
From: [redacted] Représentants [redacted]
Sent: Tue, 25 Mar 2025 15:48:42
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: PGWP Eligibility - REP-B-2025-0056 - Due 17-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
You can apply for a 3-year PGWP, even if your master's program was less than 2 years, as long as

- * your program was at least 8 months (or 900 hours for Quebec programs) **and**
- * you meet all other eligibility requirements

Please note that:

- * You must complete at least 50% of your program **in class** within Canada.
- * The time spent studying outside of Canada will be deducted from the length of your PGWP.

More information about the duration of PGWP can be found: Work in Canada after you graduate: About the post-graduation work permit - Canada.ca and information regarding distance learning, can be found here: Work in Canada after you graduate: Who can apply - Canada.ca

***

[redacted]

The Immigration Representatives Mailbox

De : E
Envoye : 13 mars 2025 14:31
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted].gc.ca>
Objet : PGWP Eligibility

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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[redacted]

I hope this message finds you well. My name is , and I am reaching out from

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We offer a 1+1 Master's program where students study abroad for the first year and complete their degree at n Canada. I would like to confirm if these students are eligible for a PGWP upon graduation and if they qualify for a 3-year PGWP, given that they will have spent one year studying in Canada and will receive a degree from

Thank you.

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Archived: June 2, 2025 2:39:57 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 25 Mar 2025 15:49:53
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Inquiry - PGWP Eligibility - REP-2025-0321 - Due 28-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:
I've been receiving a lot of questions from students who are in optional co-op programs. In those programs, students typically get accepted into their program after completing 3 semesters.
Some students started their program before the new PGWP rule (field of study requirements) came out, however, they are now accepted into a co-op stream and they need to submit a study permit extension since the co-op stream requires 3 additional semesters. The issue is their program is not considered PGWP anymore.
In this case, if they submit a study permit extension application to do their co-op placement (for example from Architectural Technology to Architectural Technology co-op), will it be considered a program change and will the field of study requirements apply to them?
Response:
If a student is studying under **the same program of study** for which they applied for a study permit before November 1, 2024, they do not need to meet the field of study requirements. Students who choose a concentration **within the same program of study** also do not need to meet the field of study requirement.
The onus is always on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements.
We hope that this information is helpful to you

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 30 janvier 2025 15:16
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.I[redacted]gc.ca>
Objet : Inquiry - PGWP Eligibility

Good day,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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This is , RCIC # , an international student advisor and immigration specialist at

I have

I've been receiving a lot of questions from students who are in optional co-op programs. In those programs, students typically get accepted into their program after completing 3 semesters.

Some students started their program before the new PGWP rule (field of study requirements) came out, however, they are now accepted into a co-op stream and they need to submit a study permit extension since the co-op stream requires 3 additional semesters. The issue is their program is not considered PGWP anymore.

In this case, if they submit a study permit extension application to do their co-op placement (for example from Architectural Technology to Architectural Technology co-op), will it be considered a program change and will the field of study requirements apply to them?

If you could provide any clarification on it would be greatly appreciated.

Thank you,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:40:01 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 25 Mar 2025 15:55:42
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification on Online Learning for PGWP Holders - REP-B-2025-0061 - Due 17-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
According to the information provided, this condition still applies if the foreign national is studying in Canada at a Designated Learning Institution (DLI): *"Unless authorized, prohibited from attending any educational institution or taking any academic, professional, or vocational training course."*

Short-term courses [R188(1)(c)] - Foreign nationals may enter Canada or remain in Canada without a study permit to attend a course or program of study of 6 months' duration or less [R188(1)(c)]. This exemption helps to facilitate access to short-term courses, regardless of their subject matter. The course or program of study may be part-time or full-time and **should be completed within the period authorized upon entry** (that is, up to 6 months).

It is possible the applicant may benefit from the following Public Policy - Temporary public policy to allow foreign nationals with valid work permits to study without a study permit - Canada.ca

We hope that this information is helpful to you.

***

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 14 mars 2025 14:37
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : Clarification on Online Learning for PGWP Holders

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[redacted]

I would like to seek clarification regarding the study restrictions for Post-Graduation Work Permit (PGWP) holders in Canada.

The open work permit includes a condition stating: *"Unless authorized, prohibited from attending any educational institution or taking any academic, professional, or vocational training course."*

Could you confirm whether this restriction applies in the following scenario?

- * The PGWP holder is working full-time.
- * They are enrolled in a Designated Learning Institution (DLI) on a part-time basis.
- * The courses are 100% online and taken outside of work hours and on weekends.

As there is no clear instruction on the IRCC website regarding this situation, I would highly appreciate any insight and clarification you can provide.

[redacted] and assistance.

Best regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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From:
Mail received time: Tue, 25 Mar 2025 16:19:29
Sent: Tue, 25 Mar 2025 12:19:09
To mmigration Representatives / Représentants immigration (IRCC)
Subject: Re: FW: Subject: Help with sign in to authorized representative account. - REP-B-2025-0105 - Due 22-Apr-25
Importance: Normal
Sensitivity: None
Archived: June 2, 2025 2:40:11 PM

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Good Afternoon

I am a lawyer enrolled with the , and my membership number is

Thanks

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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On Tue, Mar 25, 2025 at 12:08 PM Immigration Representatives / Représentants immigration (IRCC)
[redacted]
wrote:
>
> Hello,
>
> In order to properly assist you, could you please provide your membership number.
>
> [redacted]
>
> The Immigration Representatives Mailbox
>
>
> -----Original Message-----
> From:
> Sent: [redacted] 15, 2025 1:24 PM
> To: Immigration Representatives / Représentants immigration (IRCC)
[redacted]

> Subject: Subject: Help with sign in to authorized representative account.
>
> CAUTION: This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.
>
>
> Good Afternoon
>
> Please be advised that I got opened Paid Authorized Representative account with Immigration Canada as a lawyer more than a year ago. I used my this email: and submitted an application for sponsorship of one of my clients
> However, now I cannot sign in to that account anymore. When I try to sign in, it gives error message that email or password is not correct.
> Then I click on forgot password. I get code, I enter it and then enter new password. Password is changed successfully. However, still I cannot sign it and it starts giving same error message that email or password is incorrect.
>
> I contacted IRCC through webform and they advised that it looks like my account has been blocked. Could you please help me to sign in. I am willing to answer any security /questions/answers you may need to verify my idenity. Because of this issue, I cannot access status of my client's sponsorship application. I need your help to resolve this issue.
>
> Could you please response back asap to get resolved this issue.
>
> Thanks

Page 1354

is withheld pursuant to section

est retenue en vertu de l'article

19(1)

of the Access to Information Act

de la Loi sur l'acces a l'information

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Archived: June 2, 2025 2:40:15 PM
From: [redacted] Représentants [redacted]
Sent: Tue, 25 Mar 2025 16:31:24
To
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Level of study for PAL exemption - REP-2025-0268 -- REP-B-2025-0034 - Due 16-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
Under current ministerial instructions regarding provincial or territorial attestation letters (PAL/TAL), "level of study" is categorized as follows:

a. a. primary and secondary education,
b. b. post-secondary education (including vocational and technical training, and undergraduate programs), and
c. c. graduate education or above. (*niveau d'études*)

"post-secondary education" refers to programs at the post-secondary level, regardless of whether they confer a degree, certificate or diploma.

We hope this information is helpful.

***

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 11 mars 2025 18:36
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Objet : RE: Level of study for PAL exemption - REP-2025-0268 - Due 25-Feb-25

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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Thanks so much for your response! I appreciate your help!

Can you please confirm that non-certificate, non-diploma, and non-degree programs that are designated for international students to attend at the **post-secondary level** (for example, English as a Second Language (ESL), Academic [redacted] Studies) still fit within that secondary category of 'level of study':

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2. 2. Post-secondary education (including vocational and technical training, certificates, diplomas, advanced diplomas, and undergraduate programs)

Thanks so much!

From: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted].gc.ca>
Sent: March 11, 2025 1:38 PM
To:
Cc:[redacted] Représentants immigration (IRCC) <IRCC.I[redacted]
Representantsimmigration.[redacted]
Subject: FW: Level of study for PAL exemption - REP-2025-0268 - Due 25-Feb-25

Good day,

Please find the response to your inquiry:

Question:
This form suggests that if a student changes from a certificate to a diploma at the same DLI, they are changing their 'level of study' and must include a PAL.
However, the definition of 'level of study' in the Canada Gazette is below:

This definition suggests that a student can change from a certificate to a diploma to a degree and remain PAL exempt as long as they are not changing their DLI.

Can you please confirm which of these understandings is correct?

Response:
[redacted] to [redacted] and Citizenship Canada's Immigration Representatives Mailbox.

This information is being provided as general program guidance; we are unable to provide case-specific advice.
Under current ministerial instructions, IRCC categorizes levels of study into three distinct groups:

1. 1. Primary and secondary education
2. 2. Post-secondary education (including vocational and technical training, certificates, diplomas, advanced diplomas, and undergraduate programs)
3. 3. Graduate education or above

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Since certificates, diplomas, advanced diplomas, and undergraduate programs (e.g., bachelor degrees) all fall under post-secondary education, students who remain within this level while changing programs at the same institution would not require a new Provincial Attestation Letter (PAL) when applying for a study permit extension. However, a PAL would be required if the student moves to a different level of study (e.g., from post-secondary to graduate education). For more information, please visit our website:
Study permit: Get the right documents Provincial attestation letter or territorial attestation letter - Canada.ca
Ministerial Instructions

We hope this information is helpful.

****

[redacted]

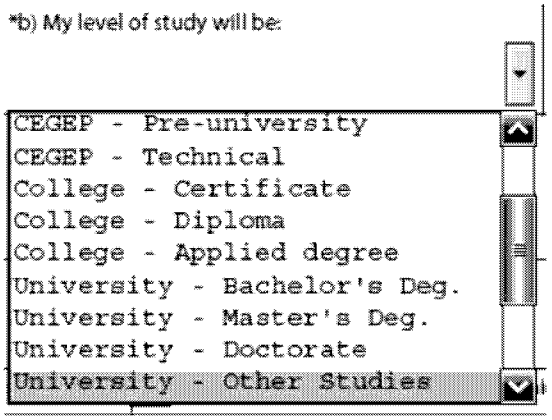
The Immigration Representatives Mailbox

De :
Envoyé : 27 janvier 2025 13:17
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted].gc.ca>
Objet : Level of study for PAL exemption

Hi There,

We can see on IRCC's website that students who have entered Canada and are applying for a study permit extension at the same DLI and **level of study** as their current study permit are exempt from including a PAL in their study permit extension application. **Can you please clarify what constitutes a change in 'level of study'?**

Based on the IMM5709 form, 'level of study' is broken up as the following:



This form suggests that if a student changes from a certificate to a diploma at the same DLI, they are changing their 'level of study' and must include a PAL.

However, the definition of 'level of study' in the Canada Gazette is below:

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"level of study"

is categorized as follows:

a. primary and secondary education,

b. post-secondary education (including vocational and technical training, and undergraduate programs), and

c. graduate education or above. (*niveau d'études*)

This definition suggests that a student can change from a certificate to a diploma to a degree and remain PAL exempt as long as they are not changing their DLI.

Can you please confirm which of these understandings is correct?

Thank you!

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Archived: June 2, 2025 2:40:18 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 25 Mar 2025 16:35:14
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: 2025-08 - Period for their stay authorized upon entry into Canada - REP-B-2025-0041 - Due 16-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***

According to the information provide, the foreign nationals would not be on their **initial period of authorized stay**. The Foreign National is a holder of a PGWP.

Short-term courses [R188(1)(c)] - Foreign nationals may enter Canada or remain in Canada without a study permit to attend a course or program of study of 6 months' duration or less [R188(1)(c)]. This exemption helps to facilitate access to short-term courses, regardless of their subject matter. The course or program of study may be part-time or full-time and **should be completed within the period authorized upon entry** (that is, up to 6 months).

It is possible the applicant may benefit from the following Public Policy - Temporary public policy to allow foreign nationals with valid work permits to study without a study permit - Canada.ca

We hope that this information is helpful to you.

***

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 12 mars 2025 23:52
[redacted]
Objet : 2025-08 - Period for their stay authorized upon entry into Canada

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Respected IRCC officers

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Reference:
188 (1) A foreign national may study in Canada without a study permit
(c) if the duration of their course or program of studies is six months or less and will be completed within the period for their stay authorized upon entry into Canada;

Question:
If a foreign national on a PGWP valid for 2.5 years, leaves Canada and renters from a trip to another country.

1. Will the foreign national's new period of authorized stay upon entry into Canada be 2.5 years which is till the end of their Valid PGWP?

2. Can the foreign national being on a valid PGWP, now legally study a program of up to 6 months length without requiring a study permit?

Regards

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:40:22 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 25 Mar 2025 16:39:04
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: 2025-04 - Studying on Work permit - REP-B-2025-0040 - Due 16-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***

According to the information provide, the foreign nationals would not be on their initial period of authorized stay.

Short-term courses [R188(1)(c)] - Foreign nationals may enter Canada or remain in Canada without a study permit to attend a course or program of study of 6 months' duration or less [R188(1)(c)]. This exemption helps to facilitate access to short-term courses, regardless of their subject matter. The course or program of study may be part-time or full-time and **should be completed within the period authorized upon entry** (that is, up to 6 months).

It is possible the applicant may benefit from the following Public Policy - Temporary public policy to allow foreign nationals with valid work permits to study without a study permit - Canada.ca

We hope that this information is helpful to you.

***

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 12 mars 2025 23:11
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Objet : 2025-04 - Studying on Work permit

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Respected IRCC officers

Questions:

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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1. Can a foreign worker with a valid PGWP, study a program in Canada which is up to 6 months in duration?

2. Can a foreign worker with a valid LMIA based work permit, study a program in Canada which is up to 6 months in duration?

3. Can a visitor on visitor record, study a program in Canada which is up to 6 months in duration?

Regards

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 10:04:42 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 10 Jan 2025 17:45:02
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Undocumented/Displaced persons [redacted] REP-2025-0027- Due 31-Jan-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

The EMPP Public Policies explicitly list the various types of eligible status documents that a candidate requires to apply. Proof of having Temporary Protected Status issued by the hosting state where the foreign national is residing is an acceptable document under the EMPP (accompanied by a durable solution information form) however, proof of being in another country substantiated by entry stamps on a passport is not. If a candidate does not have an eligible status document, they can work with one of our EMPP non-government partners to assess if they are eligible as a refugee or displaced person before they apply.
While we do not respond to case specific questions, please note that each case will be assessed by an officer considering the particular circumstances in conjunction with the supporting documentation available to them. The onus is always on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements of the program they are applying under.

We trust that this information will assist you.

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 5 janvier 2025 16:02
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Objet : Undocumented/Displaced persons - Federal EMPP

Good day IRCC,

I would like to ask the following questions regarding eligibility documents for the Federal EMPP program.

1. 1. Some foreign nationals residing outside their country of nationality for fear of persecution may have ended up in countries that do not offer national framework for refugee protected, nor provide any temporary protection documents but simply suspend deportations of such individuals to their country of persecution. In effect, these individuals would not have any document to substantiate their temporary status which they could use as TPS and fill out durable solutions form to be eligible for the Federal EMPP program. They fled their country of persecution and the host country reached a verbal agreement to suspend their deportations. My question is whether these individuals could provide proof of their temporary stay in the form of all pages of their [redacted] entry [redacted] to the [redacted] a TPS [redacted] and [redacted] the [redacted]

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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form to substantiate their protection need. This assumes that their temporary stay in the host country albeit without formal documentation finds its basis on their protection need. If it helps, the host country is and the country of persecution is government normally deports undocumented migrants; however, the country implemented a temporary policy to allow refugees to reside in due to their fear of persecution until further notice. I would greatly appreciate your assistance with this matter, as the intent and spirit of the program seem to align closely with the individual's circumstances described above.

Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:40:29 PM
From: [redacted] Représentants [redacted]
Sent: Tue, 25 Mar 2025 16:42:34
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Urgent: PAL exception for restoration for same level and same DLI - REP-B-2025-0032 - Due 16-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
The Ministerial Instructions that came into effect on January 22, 2025 removed several exceptions that were in place in the 2024 study permit allocation period.

Study permit applications referred to in R182(1) from foreign nationals whose previous status was that of a student **are no longer exempt** from the requirement to provide a provincial or territorial attestation letter (PAL/TAL).

For more details, please refer to IRCC webpages:
Study permit: Get the right documents Provincial attestation letter or territorial attestation letter - Canada.ca
Restoration of status
Extend your study permit or restore your status - Canada.ca

We hope this information is helpful.

***

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 11 mars 2025 16:34
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Objet : Urgent: PAL exception for restoration for same level and same DLI

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Good day,
[redacted] I am the Manager of Immigration Consulting Services at the

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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I have a team of 6 RCICs working in my team serving about 8,000 international students. We are currently handling a few restoration files and would need clear guidance on PAL exceptions for restoration – in particular, restoring to study at the same level and same DLI.

We understand that **Restoration**: referred to in **subsection 182(1)** of the Regulations has been removed for the 2025 allocation period. We found this in the MI 2025 as well as the latest update in the Operational Instructions and Guideline dated March 5, 2025 under Exception for the 20250 allocation period - Study permits: Provincial or territorial attestation letters - Canada.ca

We also understand that **Restoration**: referred to in **subsection 215(1)(b)**continues to be valid and as such students who are restoring their status for the same level and the same DLI would fall under the PAL exception, under the same heading and in particular, the table following the paragraph - Study permits: Provincial or territorial attestation letters - Canada.ca

The table below summarizes which PAL/TAL exceptions for the 2025 allocation period are applicable based on the application received date.

Exception in Ministerial Instructions and reference to the regulations	**Applicable to applications received on or after January 22, 2025**
referred to in paragraphs 215(1)(a) and **(b)**	Yes
Study permit applicants who, after entering Canada: a. hold a study permit; b. apply either 90 days before **or** after the expiry of their study permit in Canada; **and** are seeking to extend their study permit **at the same designated learning institution (DLI)** and in the **same level of study** as the existing study permit	
referred to in paragraphs 215(1)(d) and **(e)** of the Regulations	Yes

Based on the above, our conclusion is that a PAL is **ONLY required** if the student is restoring their study permit to **study in a different institution or at a different level** of studies. If it is intended for the same level of study and in the same DLI, PAL is not required. Appreciate if you can clarify if this understanding is correct. Thank you.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 2, 2025 2:42:31 PM
From: [redacted] Représentants [redacted]
Sent: Tue, 25 Mar 2025 16:46:25
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: LOA questions - REP-B-2025-0001 - Due 23-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
If your institution is a Designated Learning Institution (DLI), you should contact the relevant provincial or territorial government office responsible for issuing [redacted] province or territory has its own process for managing these letters. For Quebec, a CAQ is considered to act as the PAL/TAL as long as it is valid.

You will need to submit specific information about the student and the program of study. This typically includes the Letter of Acceptance (LOA) and other relevant documents.

Once the application is processed, the provincial or territorial authorities will issue the [redacted] letter confirms that the student has been assigned one of the spaces allocated to the province or territory and is eligible to apply for a study permit.

Ensure that the PAL/TAL is valid at the time of the study permit application. The letter must be submitted along with the study permit application to Immigration, Refugees and Citizenship Canada (IRCC). If a PAL/TAL is required and not provided at the time of application, the application must not be accepted into processing.

For more information on PAL/TAL, you can refer to the official IRCC guidelines: Study permits: Provincial or territorial attestation letters - Canada.ca

We trust that this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 10, 2025 9:39 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: LOA questions

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Good Morning,

We would like to enroll an internation student and as it is the first time I am doing it, I would like to know how I access the required provincial letter to give to the student.

I [redacted] and help in my inquiry.

Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:42:34 PM
From: [redacted] Representatives / Représentants immigration [redacted]
Sent: Tue, 25 Mar 2025 16:49:33
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: (CPD-2025-0172) FW: GSCE Examination Results as Proof of Language Ability - Citizenship [redacted] - REP-B-2025-0025 -Due 23-Apr-25
Importance: Normal
Sensitivity: None
Attachments:
~WRD0000.jpg;

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

Yes, it would be acceptable for British applicants to use the results of the General Certificate of Secondary Education (GCSE) exams for proof of English language ability. IRCC officials verify the proof of language submitted for each application and if they require further information they may invite an applicant for an interview or hearing if necessary.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 26, 2025 10:51 AM
To: Immigration Representatives / Représentants immigration [redacted]
[redacted]
Subject: GSCE Examination Results as Proof of Language Ability - Citizenship Grant

Hello,

IRCC notes that transcripts, certificates and diplomas are acceptable evidence for proof of English in a Citizenship Grant application scenario.

Question

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
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For British applicants, can proof of sitting the General Certificate of Secondary Education (GCSE) exams be used as proof of English language ability?

Thank you!

--

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:42:39 PM
From: [redacted] Représentants [redacted]
Sent: Tue, 25 Mar 2025 16:53:03
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Definition of studying - REP-B-2025-0033 - Due 16-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
According to IRCC guidelines, studying typically involves engaging in academic, professional, vocational, or other education or training at a designated learning institution (DLI) for more than six months. However, activities such as courses of general interest or self-improvement, and audited courses do not require a study permit if the duration of their course or program of studies is six months or less and will be completed within the period for their stay authorized upon entry into Canada. Therefore, taking an in-person licensing exam would likely be categorized under these activities.

For further details, please refer to the IRCC's official guidelines:

- * Study permits: Who needs a study permit - Canada.ca
- * R188(1)(c) of Immigration and Refugee Protection Regulations

We trust that this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 11 mars 2025 18:15
[redacted]
Objet : Definition of studying

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Hello,

I was hoping you could qualify whether taking an in-person licensing exam is considered studying by IRCC. As a result of such exam, a person would receive a license to practice in a certain field. If this is not considered studying, would this case fall under

[redacted]

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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"courses of general interest or self-improvement"?

Thank you.

Best regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:42:42 PM
From: [redacted] Représentants [redacted]
Sent: Tue, 25 Mar 2025 17:01:23
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Question from Mentor College - REP-B-2025-0030 - Due 24-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
Since November 8, 2024, Designated Learning Institutions must report the enrollment status of their students who are engaged in post-secondary studies by using the DLI [redacted] there is no reporting for students at the primary or secondary level, there may be consequences to students who do not comply to their study permit conditions.

For post-secondary compliance reporting questions
You may [redacted]

For post-secondary study permit applications in process.
If your institution has provided a letter of acceptance verification using the LOA Portal and wishes to change the validation status, you may inform IRCC of withdrawals [redacted]

***

[redacted]

The Immigration Representatives Mailbox

De :
Envoye : 11 mars 2025 14:05
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : Question from Mentor College

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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Good afternoon

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

I am the I would like to know if this is the correct e-mail to use when I must inform IRCC that an international student has withdrawn from our school.

Thank you,

[redacted]

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
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Archived: June 2, 2025 2:42:45 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 25 Mar 2025 17:34:12
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Information required - I am RCIC - REP-B-2025-0043 - Due 16-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***

According to the information provided, the foreign nationals would not be on their initial period of authorized stay.

Short-term courses [R188(1)(c)] - Foreign nationals may enter Canada or remain in Canada without a study permit to attend a course or program of study of 6 months' duration or less [R188(1)(c)]. This exemption helps to facilitate access to short-term courses, regardless of their subject matter. The course or program of study may be part-time or full-time and **should be completed within the period authorized upon entry** (that is, up to 6 months).

It is possible the applicant may benefit from the following Public Policy - Temporary public policy to allow foreign nationals with valid work permits to study without a study permit - Canada.ca

We hope that this information is helpful to you.

***

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 13 mars 2025 01:55
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Objet : Information required - I am RCIC

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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Hello,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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[redacted] [redacted] Canadian Immigration Consultant (RCIC and [redacted] is

I want to get one clarification regarding study on work permit. If a person is on work permit (received in January 2025) and it has condition which says - "Unless authorized, prohibited from attending any educational institution, or taking any academic, professional or vocational training course"

Can that person:-

1. 1. Study in a course which is less than 6 months of duration, while being on their work permit?
2. 2. if yes, once the person does the 6 months course, can that person do another course which is less than 6 months, while being on their work permit?

if the answer to the above questions is yes, can you please provide me website link, where i could find the information

There is many confusion going around and I wanted to get clarification about the same. I shall be very thankful to you if you would be kind enough to reply to my query

Awaiting

Thanks & Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:42:49 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 25 Mar 2025 17:44:36
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Inquiry - [redacted] REP-2025-0357 -- REP-B-2025-0035 - Due 16-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
[redacted] to [redacted] and Citizenship Canada's Immigration Represen[redacted] Mailbox.

This information is being provided as general program guidance; we are unable to provide case-specific advice.

Study permit holders in Canada must meet a number of conditions. If they don't meet these conditions, they may lose their [redacted] status and study permi[redacted] nd may [redacted] to [redacted] study permi[redacted] m[redacted]:

- * be enrolled at a designated learning institution (DLI), unless exempt
- * show they're actively pursuing their studies

In all deferral cases, students should obtain an updated letter of acceptance from the DLI. In Canada, if a student wishes to **defer** (start studying later than planned), and remain in Canada, they must:

- * get their deferral **approved** by the DLI
- * get an **updated** LOA
- * begin their studies the following semester or within 150 days from the date the deferred enrolment is confirmed, whichever comes first

Students engaging in post-secondary studies in Canada may **change programs** of study within the same **designated learning institution and level of study**, provided they are not limited from doing so by conditions imposed on their study permit. They may keep studying at their DLI at the same level of study with their current study permit as long as they still meet their study permit conditions. However, if they need to extend their study permit, they will also need to submit a new provincial attestation letter (PAL) or territorial attestation letter (TAL).

Please refer to the IRCC website:
Changing your school or program - Canada.ca
Study Permits: Assessing study permit conditions - Canada.ca

We hope this information is helpful.

***

[redacted]

The Immigration Representatives Mailbox

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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De :
Envoyé : 12 mars 2025 09:22
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Objet : Re: Inquiry - [redacted] - REP-2025-0357 - Due 4-Mar-25

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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[redacted] was [redacted] I [redacted] question.

Could you please confirm if this applies to a student who has already arrived in Canada?

For example, what about a student who arrived in Canada in January 2025 with a Letter of Acceptance (LOA) for a program (e.g., Culinary Management) and received their Study Permit (SP) based on that LOA? If they decide to switch to a different program (e.g., Personal Support Worker – PSW) for the next intake in May 2025, would this be considered a deferral, even though the student is changing programs rather than postponing their start date?

I look forward to hearing from you soon.

Thank you,

Regulated Canadian Immigration Consultant (RCIC)

International Student Advisor and Immigration Specialist

From: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Sent: [redacted] 10, 2025 8:46 AM
To:
Cc: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: FW: Inquiry - [redacted] - REP-2025-0357 - Due 4-Mar-25

Good day,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Please find the response to your inquiry below:

Response:

[redacted] Mailbox.

This information is being provided as general program guidance; we are unable to provide case-specific advice.

While outside Canada, if a student changes their program after their study permit application has been approved wants to defer their enrolment at the **same designated learning institution** that has issued their letter of acceptance (LOA), they would need to:

- * get their deferral **approved** by the DLI
- * get an **updated** LOA
- * have a **valid** letter of introduction

They will need to show these documents at the port of entry when they arrive in Canada.

For more information: please refer to the IRCC website: Study permit: Prepare for arrival - Canada.ca

We hope this information is helpful.

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 3 février 2025 11:55
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Objet : Inquiry - Deferral

Good day,

This is RCIC # an international student advisor and immigration specialist at

I found the below information on the IRCC website. However, I need clarification regarding program change + deferral outside Canada after SP is approved.

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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▼ If you want to defer your enrolment before arriving in Canada

If your application has been approved and you want to defer your enrolment (which means you want to start studying later than planned) at the DLI that has already issued your letter of acceptance (LOA), you need to

- get your deferral **approved** by the DLI
- get an **updated** LOA
- have a **valid** letter of introduction

You need to show these documents at the port of entry when you arrive in Canada.

If a student changes their program after their study permit (SP) is approved and also defers at the same school from Program A (Winter 2025) to Program B (Summer 2025), is this also considered a deferral, requiring them to follow the same instructions as in the screenshot?

I am looking forward to hearing from you soon.

Thank you,

Regulated Canadian Immigration Consultant (RCIC)

International Student Advisor and Immigration Specialist

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:43:02 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 25 Mar 2025 17:56:21
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Question regarding Parents Grandparents PR - REP-B-2025-0046 - Due 16-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
We continue to work to reunite as many Canadian citizens and permanent residents with their parents and grandparents as we can, as quickly as possible. Given that over 200,000 potential sponsors submitted their interest in 2020 and approximately 72,000 ITS forms remain in the pool, IRCC continues to invite those who submitted interest to sponsor forms in 2020.

Details on the next interest to sponsor period are not yet available but will be posted to our website and social media channels once available.

We hope you find this information useful.

***

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 10 mars 2025 15:29
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : Question regarding Parents Grandparents PR

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Dear team,

May name is RCIC -

I had a question - May you please advise why is IRCC not opening new intake forms for PGP applicants but rather picking it from 2020 pool of candidates since 2020.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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s.19(1)

[redacted] to [redacted] from you.

Best regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:42:57 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 25 Mar 2025 17:53:13
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification on Work Experience Eligibility and PGWP Pending Status - REP-B-2025-0059 - Due 17-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your second question.
***
Question 2:

PGWP application pending – visitor status and work eligibility
According to the IRCC website, individuals who leave Canada after applying for a PGWP can return as visitors if their study permit has expired and continue working while the application is being processed.
However, what happens if more than six months have passed since their re-entry and the PGWP has still not been approved?

Response Question 2:

[redacted] to [redacted] and Citizenship Canada's Immigration Representatives Mailbox.
If you received the WP-EXT for PGWP (IMM 0127 E) letter - You're authorized to work until a decision is made on your work permit application, even if the 180-day validity period of the letter expires.
If your application is refused, you must stop working immediately.
The above information can be found here: Work in Canada after you graduate: After you apply - Canada.ca

If the client has left and re-entered Canada:
If they were only authorized to stay for 6 months upon re-entry, they'd need to apply for the VR to maintain their TR status if they want to remain in Canada.
If the visitor record has the condition that they're not authorized to work, the document wouldn't negate their authorization under R186(w) if their PGWP app is still pending.

We hope you find this information helpful.

***

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 14 mars 2025 08:55
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Representantsimmigration. [redacted]

Objet : Clarification on Work Experience Eligibility and PGWP Pending Status

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Good morning,

I'm reaching out to seek clarification on two questions that have been coming up frequently from our international student clients.

1 - Work experience during studies (co-op, on-campus, off-campus)
If an international student has gained six consecutive months of full-time (or equivalent part-time) work experience as, for example, a carpenter, while studying in Canada — through co-op, on-campus, or off-campus employment — can this experience count towards being selected in an Express Entry draw for targeted occupations?
I understand this type of work can be used towards eligibility under the Federal Skilled Worker (FSW) program, but I'm unsure whether it qualifies for an occupation-specific Express Entry draw when the work was completed during a study program in Canada, holding a study permit.

2 - PGWP application pending – visitor status and work eligibility
According to the IRCC website, individuals who leave Canada after applying for a PGWP can return as visitors if their study permit has expired and continue working while the application is being processed.
However, what happens if more than six months have passed since their re-entry and the PGWP has still not been approved?

In that case:

- Are they required to apply for a visitor record to remain in Canada?
- Do they need to leave the country?
- Can they continue working while waiting for the PGWP result, even after applying for a visitor record, if it is necessary?

We have clients who submitted their PGWP applications as early as May 2024 and are still waiting for a decision (some left Canada and returned), so we would greatly appreciate detailed guidance on how to advise them in this situation.

Thank you in advance for your assistance.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 10:13:31 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 28 Jan 2025 18:49:57
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Urgent - PR card renewal - technical issue with the portal - REP-2025-0162 - Due 13-Feb-25
Importance: Normal
Sensitivity: None

Good afternoon,

[redacted] If you are having technical issues with the Portal, contact us using the webform.

1. 1. Select your problem.
2. 2. Under **Tell us about yourself**:
   - * If you **don't have a unique client identifier number**, enter [redacted]
   - * If you haven't submitted an application yet, and **don't have an application number**, enter 0000000.
3. 3. Under **Tell us about your technical issue**:
   - * Specify the **program you're trying to apply under**.
   - * Explain any problems that you're having.
   - * Upload screenshots from your account that show us both
     - * the page and fields where you're having problems, and
     - * any error messages you're getting.

If you need to upload a number of images, find out how to combine them into 1 document.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 16, 2025 11:22 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: Urgent - PR card renewal - technical issue with the portal
Importance: High

Good morning,

We're having technical issues when submitting a PR card renewal.

The application is complete with all *ready to submit* icons, the client has signed the consent and declaration form (green *success* pop-up seen by the client) but for some reason, the button to submit is not activated at the bottom of the submissions page.

I have enclosed the screenshot showing that the client received the consent and declaration message.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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How do we resolve this technical issue?

[redacted]

Yours truly,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:43:07 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 25 Mar 2025 18:04:41
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Caregiver program, March 31, 2025 - REP-B-2025-0134 - Due 24-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
We posted all the details related to the new Home Care Worker Immigration Pilots on Friday March 21st, 2025. The Workers in Canada stream opens on March 31st, 2025 at 10 a.m. ET.

Please see here for the details related to the pilots and applying.

We trust this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 20, 2025 2:58 PM
To: Immigration Representatives / Représentants immigration [redacted]
Representantsimmigration.[redacted]
Subject: Caregiver program, March 31, 2025

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

[redacted]

I hope this email finds you well.

[redacted] and for sharing the information regarding the new category-based draws in the Express Entry [redacted] update [redacted] PR [redacted] achieve their [redacted] to the [redacted] of our country's economy.

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I am reaching out to inquire whether there is any update on the expected announcement of the rules for the Caregiver Program, set to open on March 31, 2025. As Immigration Consultants, we are concerned about the timeline for gathering and organizing the necessary documentation for our clients. With only 10 days remaining, we are still awaiting the official details that were initially expected earlier this year.

Your insights on this matter would be greatly appreciated, as they would help us better support our clients in preparing for the program's launch.

[redacted] attention. [redacted] to your response.

Wishing you a wonderful day.

Sincerely,

Immigration, Refugees and Citizenship Canada
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Archived: June 2, 2025 2:43:18 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 25 Mar 2025 18:05:06
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Inquiry Regarding PGWP Eligibility After Program Change - REP-B-2025-0084 - Due 22-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
If a foreign national submitted their application before November 1, 2024, they may change their program, the field of study is not required.
For more information, please see: Work in Canada after you graduate: Who can apply - Canada.ca

We hope you find this information helpful.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 17, 2025 4:23 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: Inquiry Regarding PGWP Eligibility After Program Change

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Dear Officer,

I, (License Number: , am an authorized representative with IRCC. I am writing to seek clarification regarding a case involving a student who completed Grade 12 in India and enrolled in a **Designated Learning Institution (DLI)** before **November 1, 2024**, in a program that offers eligibility for a **Post-Graduation Work Permit (PGWP)**.

The student is now considering changing their program at the same DLI, still at the **post-secondary level**. However, the new program does **not qualify** under IRCC's **eligible field of study requirements**. As per the

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changes introduced on **March 14, 2025**, there is no clear information regarding applicants who change their program at the same DLI.

Given that the student initially enrolled in their program before **November 1, 2024**, we are wondering if the **field of study requirement** is still applicable in this case, as they are planning to change to a program that does not meet the new field of study requirements.

Could you please confirm whether the student would remain eligible for a PGWP if they proceed with this program change?

[redacted] and assistance. Please let me know if you require any additional information.

--

[redacted]

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Archived: June 2, 2025 2:43:30 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 25 Mar 2025 18:17:43
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Request for Clarification on Home Care Worker Immigration Pilot - [redacted] Requirement - REP-B-2025-0136 - Due 24-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
To qualify for the Home Care Worker Immigration pilots, applicants must have enough relevant work experience **OR** training.

Applicants must have either 6 months of continuous, full-time and relevant work experience in the past 3 years **OR** completed a relevant training credential in the past 2 years before they apply.

Training completed more than 2 years before the applicant applies, would not count.

We trust this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 24, 2025 12:32 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Request for Clarification on Home Care Worker Immigration Pilot - Training Requirement

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Good afternoon,

I am seeking clarification on the eligibility requirement for applicants to the Home Care Worker Immigration Pilots (most recently updated March 21, 2025) that they have "received a credential for a relevant training of at least 6 months, within or outside Canada" that must "be completed within the 2 years before you apply".

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Does this requirement mean that if someone acquired a credential for relevant training more than 2 years before applying (e.g. prior to 2023), they would not be eligible to apply under this pilot program?

[redacted]

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L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 2, 2025 2:43:33 PM
From:
Sent: Tue, 25 Mar 2025 18:36:30
To: Immigration Representatives / Représentants immigration (IRCC)
Subject: RE: Docs requested by IRCC that do not exist. - REP-2025-0256 - Due 24-Feb-25
Importance: Normal
Sensitivity: None

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[redacted] I [redacted] to all [redacted] IRCC [redacted] the [redacted] [redacted] letter [redacted] enrolment with completion date" to where students need to upload in the IRCC secure account. Most students get confused when they only see LOA and don't think they can use an LOE.

I also hope IRCC will reinstitute students extending study permits to have to include official transcripts as proof of enrolment.

Have a wonderful day!

Kind regards,

From: Immigration Representatives [redacted] Représentants immigration (I[redacted]) [redacted]
Sent: March 25, 2025 2:14 PM
To:
Cc: Immigration Representatives [redacted] Représentants immigration (I[redacted] [redacted]
Subject: TR: Docs requested by IRCC that do not exist. - REP-2025-0256 - Due 24-Feb-25

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L'information divulguée en vertu de la loi sur l'accès à l'information

[redacted] Immigration Representatives Mailbox

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

[redacted] our attention.

A Letter of Acceptance (LOA) can also be a Letter of Enrollment (LoE), especially if the client is already studying in Canada and submitting a letter of extension. The applicant must satisfy the officer that they are and will continue to meet the conditions on their study permit. Your conditions as a study permit holder in Canada - Canada.ca

We hope that this information is helpful to you.

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 24 janvier 2025 14:24
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : Docs requested by IRCC that do not exist.

Hello IRCC,

We have had a large increase in student who have been issued this follow up letter to their SP renewal application I have attached a redacted version. (I've seen 6 this week alone)

I'm curious why there has been such an increase in asking for more documentation that you may already have or is not able to be issued. In these letters you are asking for new LOA's most DLI's cannot issue a new LOA after the student has started classes. And at we cannot reissue any LOA after it has been issued. The only condition that shows on most of our LOA's is paying your fees, which the students show fee receipts so that should clear up the conditions. We do not issue a letter to the student saying they have met the conditions if money is the only one.

If IRCC asked for official transcripts (like they used to) and a letter of enrolment with a SP extension you would know if they student met their conditions as they would not be enrolled if they didn't.

[redacted]

> LOA: An original letter of acceptance from the intended educational institution.

Please provide an updated letter of acceptance or enrolment letter that reflects your current level of studies. The letter should be recently issued and should outline the following:

- the type of course of study or program you are registered for,
- the start date and the expected completion date,
- **show that all conditions have been met,**
- whether the program is full-time or part-time studies and
- support the extension date you are requesting.

This must be received at this office by January 30, 2025.

Just a thought and trying to make both of our job easier.

s.19(1)

Kind regards,

Immigration, Refugees and Citizenship Canada
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Archived: June 2, 2025 2:43:37 PM
From: [redacted] Représentants [redacted]
Sent: Tue, 25 Mar 2025 18:45:21
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: working while waiting for PGWP - REP-2025-0266 - Due 25-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

An applicant can work full-time until we make a decision on their work permit application if they

- * had a valid study permit at the time **they submitted their application**
- * completed their study program
- * were eligible to work off campus without a work permit while studying and they didn't work more hours than they were allowed to.

For more information, please visit Work in Canada after you graduate - After you apply.

We hope that this information is helpful to you.

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 27 janvier 2025 10:08
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted].gc.ca>
Objet : working while waiting for PGWP

Hello,
If a student applies for a study permit prior to the expiry and now wants to apply for their PGWP on maintained status of their study permit. Can they work while waiting for a decision on their PGWP application?

The policy stats:

You can work full-time while waiting for a decision on your post-graduation work permit (PGWP) application if, at the time you submitted your application, **all of the following** applied to your situation:

- * You had a valid study permit.
- * You had completed your program of study.
- * You were eligible to work off campus without a permit.
- * You did not work off campus more than 20 hours a week during academic sessions.

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Does a valid study permit mean maintained status of the study permit extension as well?

Thank you

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Archived: June 2, 2025 2:43:40 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 25 Mar 2025 18:51:36
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Urgent question regarding TRP - REP-B-2025-0011 -Due 23-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

1. **I understand that TRP holders have to wait 3 or 5 years to apply for permanent residence. Does this rule apply for dependents (TRP holder) if the main applicant applies for an economic program is not a TRP holder ?**

   There is no provision to allow members of the permit holder class to include accompanying family members in their applications for permanent residence.

2. **can 25(1) HandC exemption be requested for an economic program such as express entry or provincial nominee at federal stage to overcome above requirement.**

The Express Entry System is used to manage the intake of economic immigration applications under the Federal Skilled Worker [redacted] Tr[redacted] Progran[redacted] nadian [redacted] rience [redacted] and [redacted] f the Pr[redacted] in[redacted] l [redacted] hin[redacted] Program.

Section 25(1) (1.2)(a.1) prohibits H&C consideration and exemption requests to be applied to any criteria or obligations of Division [redacted] f[redacted] n H[redacted] u[redacted] d to [redacted] cri[redacted] to that foreign national.

H&C only applies to foreign nationals and can be used to grant PR status or to grant an exemption from the provisions of the Act, the Regulations and MIs established under **14.1** of the Act (economic pilots).

H&C **cannot** be used to modify provisions of the Act or Regulations or to provide exemptions from MIs established under **10.1** (division [redacted] f th[redacted] if a p[redacted] the pr[redacted] ion[redacted] f the [redacted] under [redacted] th[redacted] n the officer may still u[redacted] H&C to overcome any regulatory requirements that are assessed later.

3. **Furthermore, if the TRP inadmissibility is overcome (for example completed rehabilitated) , is there any way for them to cancel their TRP and normalize their status?**

   An officer may issue a TRP to allow a person who is inadmissible, or who does not meet the requirements of the IRPA, to become a temporary resident (that is, to enter or remain in Canada) if it is justified in the circumstances.

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4. **As you know many Ukranian men are unable to renew their passports , is TRP a valid remedy to maintain their status without a passport.**

A TRP may be issued to temporarily overcome an inadmissibility or inability to meet the requirements of the IRPA as per A24(1).

Furthermore, is it possible to apply for H and C PR without an passport?

A Humanitarian and Compassionate application can be submitted without a valid passport. The onus is entirely upon the applicant to be clear in their submission as to exactly what hardship they would face if they were not granted the requested exemption(s).

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 25, 2025 2:51 PM
To: Immigration Representatives ▌Représentants immigration [redacted]
Representantsimmigration.IRCC[redacted]
Subject: Urgent question regarding TRP

Dear officer,

Can you please clarify the following regarding TRPs, clarity regarding this will be greatly appreciated.

1. I understand that TRP holders have to wait 3 or 5 years to apply for permanent residence. Does this rule apply for dependents (TRP holder) if the main applicant applies for an economic program is not a TRP holder ?

2. can 25(1) HandC exemption be requested for an economic program such as express entry or provincial nominee at federal stage to overcome above requirement.

3. Furthermore, if the TRP inadmissibility is overcome (for example completed rehabilitated) , is there any way for them to cancel their TRP and normalize their status?

4. As you know many Ukranian men are unable to renew their passports , is TRP a valid remedy to maintain their status without a passport. Furthermore, is it possible to apply for HandC pr without an passport?.

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[redacted] your time.

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Archived: June 2, 2025 2:43:44 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 25 Mar 2025 18:51:45
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: (CPD-2025-0169) FW: RE : parrainage sans statut (L25) et éventuelle demande de citoyenneté - REP-B-2025-0124 - Due 22-Apr-25
Importance: Normal
Sensitivity: None

Bonjour,
[redacted] la **boîte aux courriels pour les représentants en immigration.**
Veuillez noter que cette boîte aux lettres est destinée à fournir des conseils généraux et ne fournit pas de réponses à des demandes spécifiques à un cas, mais a fourni les informations suivantes comme conseil. Si vous avez des questions spécifiques à un dossier, nous vous encourageons à soumettre le formulaire Formulaire Web d'IRCC - Canada.ca
Veuillez consulter notre réponse à votre question.

***

(English text follows the French. Le texte anglais suit le texte français.)

Bonjour,

Lors d'une demande de citoyenneté en vertu du paragraphe 5(1) de la *Loi sur la citoyenneté*, l'absence temporaire de statut ou la façon dont le demandeur de la citoyenneté a obtenu son statut de résident permanent (RP) n'est pas prise en compte dans l'évaluation de la recevabilité de la demande de citoyenneté. Toutes les exigences applicables aux demandeurs adultes au titre du paragraphe 5(1) s'appliquent. Dans ce cas, il peut être particulièrement important de s'assurer que le demandeur remplit les conditions suivantes avant de soumettre sa demande :

- * Le demandeur doit être RP au moment de la demande (et le rester jusqu'à ce qu'il prête le serment de citoyenneté) et ne pas avoir de conditions non remplies liées à son statut de RP ;
- * Il doit avoir été physiquement présent au Canada pendant au moins 1 095 jours au cours de sa période d'éligibilité (cinq ans avant la date de la demande).
  - * Chaque jour en tant que RP compte pour un jour dans le calcul de la présence physique ; et
  - * Chaque jour en tant que RT compte pour une demi-journée jusqu'à un total de 365 jours de crédit pour le calcul de la présence physique.
  - * Les jours passés au Canada sans statut ne sont pas pris en compte dans le calcul de la présence physique.
- * S'assurer que le demandeur peut satisfaire à l'exigence de la *Loi de l'impôt sur le revenu* pour trois années d'imposition qui tombent entièrement ou partiellement dans la période d'admissibilité de cinq ans.

Comme mentionné ci-dessus, toutes les autres exigences du paragraphe 5(1) s'appliquent, y compris que le demandeur ne soit pas interdit et que, s'il est âgé de 18 à 54 ans au moment de la demande, il satisfasse aux exigences en matière de langue et de connaissances, entre autres critères.

Merci!

Good day,

When applying for citizenship under 5(1) of the *Citizenship Act*, temporary lack of status or how the citizenship applicant received their permanent resident (PR) status is not factored into assessment of citizenship eligibility. All requirements for adult 5(1) applicants apply. In terms of this situation, it may be particularly important to ensure the applicant meets the following before submitting an application:

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- * The applicant must be a PR at the time of application (and maintain it up until the time they take the oath of citizenship) and not have any unmet conditions related to their PR status;
- * They must have a minimum of 1,095 days of physical presence within Canada during their eligibility period (five years before the date of application).
  - * Each day as a PR counts as one day toward the physical presence calculation; and
  - * Each day as a TR counts as one half day up until a total of 365 days of credit toward the physical presence calculation.
  - * Any days spent in Canada out of status do not count toward the physical presence requirement.
- * Ensure the applicant can meet the requirement under the *Income Tax Act* for 3 taxation years that fall fully or partially into the 5 year eligibility period.

As mentioned above, all other standard 5(1) requirements apply, including that the applicant not be prohibited and that, if between the ages of 18 and 54 at the time of application, language and knowledge requirements must be met, among other criteria.
***
Cordialement,

La boîte aux courriels pour les représentants en immigration

From:
Sent: [redacted] [redacted] 14, 2025 10:28 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: RE : parrainage sans statut (L25) et éventuelle demande de citoyenneté

Bonjour,

D'une manière générale, est-ce que le fait pour une personne de rester sans statut au Canada (dans le cadre d'un parrainage pour époux au Canada selon la politique d'intérêt public L25) peut entraîner des difficultés pour une éventuelle demande de citoyenneté?

Merci et bonne journée,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:43:51 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 25 Mar 2025 18:58:04
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: IMPORTANT: Studying while on work permit for courses less than 6 months - REP-B-2025-0069 - Due 17-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
As per 188(1)(c), a foreign national may study in Canada without a study permit if the duration of their course or program of studies is six months or less and will be completed within the period for their stay authorized upon entry into Canada.

Therefore, an individual with a work permit may attend a course of program of study that is less than 6 months. However, please note that it must be completed within the period for their stay authorized upon entry in Canada.

We hope this information is helpful.

***

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 12 mars 2025 14:41
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Objet : IMPORTANT: Studying while on work permit for courses less than 6 months

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Dear Team,

I know that a foreign national holding a visitor record can study without a study permit if the program is under six months, as per the IRCC website (https://ircc.canada.ca/english/helpcentre/answer.asp?qnum=484&top=15).

My question is: **Can someone who holds a work permit also study a course of six months or less without needing a separate study permit?** I'm aware that work permits generally include a condition that prohibits any academic, professional, or

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vocational training unless authorized or exempted by public policy. However, I am **not** referring to individuals who fall under the specific public policy described here: https://www.canada.ca/en/immigration-refugees-citizenship/corporate/mandate/policies-operational-instructions-agreements/public-policies/study-without-study-permit.html.

Could you please clarify whether a work permit holder is permitted to enroll in short-term studies (under six months) without obtaining a study permit?

Thank you in advance for your assistance. I look forward to your response on the same.

Best Regards,

Immigration, Refugees and Citizenship Canada Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 2, 2025 2:43:47 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 25 Mar 2025 18:54:56
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification on Eligibility for Open Work Permit Under Extended Public Policy for Iranian Nationals - REP-B-2025-0022 -Due 23-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
An individual applying for a work permit, a work permit renewal, or for a study permit under the Updated temporary public policy for nationals of Iran in Canada as temporary residents must be in Canada at the time of application and when a decision is rendered. However, applicants may leave Canada while their application is pending, or between applications. Continuous physical presence in Canada is not required to maintain eligibility. In addition to any supporting documents provided by the client with their application, IRCC leverages the Entry/Exit Program with the Canada Border Services Agency to confirm whether clients meet the eligibility criteria of the public policy.

Please note: A foreign national who leaves Canada no longer holds valid temporary resident status and must present themselves at the port of entry where a decision will be made whether to permit re-entry as a temporary resident. Visa-required foreign nationals who leave Canada and wish to come back must hold a valid temporary resident visa to be able to travel back to Canada.

For details on how to apply, please see : Situation in Iran: Temporary immigration, passport and citizenship measures - Canada.ca.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 3, 2025 6:49 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Clarification on Eligibility for Open Work Permit Under Extended Public Policy for Iranian Nationals

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
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Hello,

I hope you are doing well. I am writing to seek clarification regarding the eligibility criteria under the extended public policy for Iranian nationals in Canada. My name is , RCIC-

If an Iranian national arrived in Canada on or before February 28, 2025, obtained a work permit under these special measures, and later left Canada for a few months before returning, are they still eligible to apply for a new open work permit under this policy? Or is continuous physical presence in Canada required throughout the entire duration to maintain eligibility?

Since they have now returned to Canada, I would appreciate guidance on whether they can submit a new application or if their previous departure affects their eligibility.

[redacted]. I [redacted] to your response.

Best regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 2, 2025 2:43:58 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: March 25, 2025 11:59:08 AM
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification on Study Permit Application Portal - REP-B-2025-0085 - Due 22-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
This information is correct. As of March 25, 2025, new international students will not be able to submit a new study permit application via the IRCC Portal and will need to use the IRCC Secure Account.

We hope this information is helpful.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 17, 2025 4:25 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Clarification on Study Permit Application Portal

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

[redacted]

I hope my email finds you well.

Some of our colleagues from CBIE shared a screenshot stating "the IRCC portal will be closed to study permit applications as of March 25th, 2025."

Please see below:

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Notice

The IRCC portal will be closed to study permit applicants as of March 25, 2025.

Please note that if you have started a study permit application via the IRCC portal before March 25, 2025, you have 60 days to submit. Any new study permit application after March 25, 2025 must be submitted through the IRCC Secure account.

However, I have not been able to find this information on any official IRCC web page. Could you kindly verify whether this is accurate?

I ask because we have a group of new international students enrolling in a language pathway program at the University of Toronto Scarborough this May. It would be helpful to confirm this information so we can properly advise them on their study permit applications.

I appreciate your time and look forward to your response.

Best regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 2, 2025 10:13:35 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 28 Jan 2025 18:53:01
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Restoration from Student or Worker to Visitor - REP-2025-0123- Due 11-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

Question:
As IRCC has transitioned from its more facilitative guidance (OP 130) to the current guidance (Operation Bulletin on Restoration of Status), which is more restrictive. Can you please clarify:

1. 1. Is it the requirement of IRCC that a person whose last status and authorization as worker must restore both temporary residence status *and* authorization to their most recent authorization (worker) as a condition to make an eligible restoration application, OR may a person whose last status was worker *restore their temporary status only* and still potentially have an eligible restoration application?
2. 2. Is it the requirement of IRCC that a person whose last status and authorization as student must restore both temporary residence status *and* authorization to their most recent authorization (student) as a condition to make an eligible restoration application, OR may a person whose last status was student *restore their temporary status only* and still potentially have an eligible restoration application?

The questions highlight the ability to restore status only (restore to visitor) without restoring to an authorization.

Response:
When a temporary resident submits an application to restore their status as a worker or student, the client is submitting two applications in one; the first is to restore their **status** as a temporary resident, while the second is to seek **authorization** as a worker or student. Foreign nationals can only apply to restore their temporary resident status and authorization to the one that they held immediately prior to the loss of status as per the Immigration and Refugee Protection Regulations section 182(1). For example, a temporary resident with authorization to study and who is out of status cannot apply to restore their temporary resident status with authorization to work.

It is important to note that since status and authorization are not the same under the IRPA, an applicant can only restore their status to that of a temporary resident and to the authorization that they held immediately prior to the restoration application. As an example, a student who lost their status cannot apply to restore temporary resident status with authorization to work.

Despite this, an out-of-status worker or student may apply to restore their status as a visitor without submitting an application (and the associated fees) for a work or study permit. However, restoring their status as a visitor may limit them to later apply for a work or study permit from inside Canada (only if eligible).

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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For more information, please visit IRCC webpage: Restoration of temporary resident status - Canada.ca

We trust that this information will assist you.

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 14 janvier 2025 11:22
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : Restoration from Student or Worker to Visitor

Hello,

As IRCC has transitioned from its more facilitative guidance (OP 130) to the current guidance (Operation Bulletin on Restoration of Status), which is more restrictive. Can you please clarify:

1. 1. Is it the requirement of IRCC that a person whose last status and authorization as worker must restore both temporary residence status *and* authorization to their most recent authorization (worker) as a condition to make an eligible restoration application, OR may a person whose last status was worker *restore their temporary status only* and still potentially have an eligible restoration application?
2. 2. Is it the requirement of IRCC that a person whose last status and authorization as student must restore both temporary residence status *and* authorization to their most recent authorization (student) as a condition to make an eligible restoration application, OR may a person whose last status was student *restore their temporary status only* and still potentially have an eligible restoration application?

The questions highlight the ability to restore status only (restore to visitor) without restoring to an authorization.

Thank you!

Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 2, 2025 2:44:01 PM
From: [redacted] Représentants [redacted]
Sent: Tue, 25 Mar 2025 19:02:24
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification on Study Permit Application with Conditional Letter of Acceptance - REP-B-2025-0062 - Due 17-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
A foreign national may submit a study permit application with a conditional Letter of Acceptance (LOA). However, it is up to the applicant to satisfy the officer that they meet or will meet this condition.

If the foreign national is submitting a study permit application for a pre-requisite program, they should submit that LOA to IRCC with their study permit application. The applicant may provide the conditional LOA for future studies in client information.

Study permit: Get the right documents - Proof of acceptance - Canada.ca

We hope you find this information helpful.

***

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 14 mars 2025 15:22
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Cc :
Objet : Clarification on Study Permit Application with Conditional Letter of Acceptance

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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Hello,

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

I am reaching out to seek clarification regarding study permit applications submitted with a **Conditional** Letter of Acceptance (LOA) from a Designated Learning Institution (DLI).

Based on the Immigration and Refugee Protection Regulations (IRPR):

- * Section 216(1)(e) states that a study permit may be issued if the applicant has been accepted to undertake a course or program of study at a DLI, and in the case of a post-secondary institution, confirmation has been provided to the Minister in accordance with paragraph 222.1(1)(a), subject to any extension under subsection 222.1(2).

Given these regulations, could you please clarify whether an applicant applying with a **Conditional** Letter of Acceptance (LOA) must provide evidence at the time of their study permit application that they meet the conditions of admission stated in the LOA?

I appreciate your guidance on this matter. [redacted] and assistance.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:44:05 PM
From: [redacted] Representatives [redacted]
Sent: Tue, 25 Mar 2025 19:06:15
To:
Cc: [redacted] Représentants [redacted] IRCC)
Subject: FW: Seeking clarification on PGWP- field of study requirement - REP-B-2025-0058 - Due 17-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
IRCC is working on updating the program delivery instructions, they take longer to update. The information on our webpage is the most up to date information. Work in Canada after you graduate: Who can apply - Canada.ca

We hope you find this information helpful.

***

[redacted]

The Immigration Representatives Mailbox

De :
Envoye : 13 mars 2025 15:41
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Objet : Seeking clarification on PGWP- field of study requirement

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hi IRCC team,

Could you please confirm which description is accurate regarding the field of study requirement?

This screenshot is taken from Work in Canada after you graduate: Who can apply - Canada.ca. The description tells students their eligibility for the exemption is based on when they started their program (this information completely contradicts what IRCC officially confirmed earlier).

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Eligibility requirements based on study program

▸ If you graduated with a bachelor's degree, master's degree or doctoral degree

▸ If you graduated from any other university program

▾ If you graduated from any other college, polytechnic or non-university program

Language requirement:

You must prove your English or French language skills with a minimum level of Canadian Language Benchmarks (CLB) 5 in English or Niveaux de competence linguistique canadiens (NCLC) 5 in French in all 4 language areas.

Find out what your language level is based on your language test results.

▸ If you submitted your PGWP application before November 1, 2024

Field of study requirement:

If you graduated from a program that you started on or after November 1, 2024, you must have graduated in an eligible field of study.

▸ If you graduated from a program that you started before November 1, 2024

▸ If you graduated from a flight school

The screenshot below is taken from: Post-graduation work permit (PGWP) [R205(c) - C43] – International Mobility Program - Canada.ca. The instructions here tell officers and students that students' eligibility for exemption is based on when they applied for their initial study permit.

Field-of-study requirement

For PGWP applicants who submitted their initial study permit applications on or after November 1, 2024, the applicants must have completed one of the following eligible programs:

- university bachelor's, master's or doctorate degree program from a university in any field of study
- college program or any other university program such as those resulting in a diploma or certificate, in an eligible field of study

Officers must consult the eligible field-of-study list to determine eligibility.

If at the time of submission of the study permit application, the applicant was enrolled in an eligible field of study that changed at the time of the PGWP application, they remain eligible for the PGWP.

Thank you in advance for your confirmation.

Immigration, Refugees and Citizenship Canada
Immigration, Réfugiés et Citoyenneté Canada
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Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:44:08 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 25 Mar 2025 19:06:56
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: 2025-10 - 50 COQ points - Settlement funds for Caregiver program - REP-B-2025-0075 -Due 17-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
Please see here for more information on eligibility requirements for the Home Care Worker Immigration [redacted] "Workers in Canada stream" opens on March 31, 2025.

Proof of funds is only required for those applying under the "Applicants not working in Canada stream." This stream is currently closed and will open at a later date.

We trust this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 14, 2025 12:27 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: 2025-10 - 50 COQ points - Settlement funds for Caregiver program

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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Respected IRCC officers

For home child caregiver program and home support worker program. We are aware that the applicant needs to have settlement funds as per the list in the link below.

https://www.canada.ca/en/immigration-refugees-citizenship/services/immigrate-canada/express-entry/documents/proof-funds.html

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Question:
If the applicant and their spouse are working inside Canada and apply under the child caregiver program or home support worker program. Can we use their income and T4 or notice of assessment from last year to support their settlement funds?

Regards

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:44:11 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 25 Mar 2025 19:10:26
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: PAL and level of study - REP-B-2025-0060 - Due 17-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
Under current ministerial instructions regarding provincial or territorial attestation letters (PAL/TAL), "level of study" is categorized as follows:

a. a. primary and secondary education,
b. b. post-secondary education (including vocational and technical training, and undergraduate programs), and
c. c. graduate education or above. (*niveau d'études*)

"post-secondary education" refers to programs at the post-secondary level, regardless of whether they confer a degree, certificate or diploma.

Students who remain within the **same** level of study while changing programs at the **same** designated learning institution (DLI) do not require a new PAL/TAL when applying for a study permit extension. However, a new PAL/TAL would be required if the student moves to a different level of study (e.g., from post-secondary to graduate education).

When applying to extend their study permit, the applicant will need to provide proof that they meet one of the exceptions, if they don't provide a PAL with their application.

For more information, please visit:
Study permits: Provincial or territorial attestation letters - Canada.ca

We hope this information is helpful.

***

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 14 mars 2025 11:52
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : PAL and level of study

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

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Hello,

I'm seeking clarification on the requirement for a Provincial Attestation Letter (PAL) for students in Canada moving from ESL to [redacted] the [redacted] Canada [redacted] study: primary/secondary, post-secondary and graduate & above. Would this change be considered to be at the same level of studies i.e. post-secondary?

- You've entered Canada **and** one of the following situations applies to you:
  - You're applying for a study permit extension at the same DLI **and** level of study as your current study permit.

Source: https://www.canada.ca/en/immigration-refugees-citizenship/services/study-canada/study-permit/get-documents/provincial-attestation-letter.html#exemptions

"level of study"
is categorized as follows:

a. primary and secondary education,

b. post-secondary education (including vocational and technical training, and undergraduate programs), and

c. graduate education or above. (*niveau d'études*)

Source: https://gazette.gc.ca/rp-pr/p1/2025/2025-01-18/html/notice-avis-eng.html#na1

Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 2, 2025 2:44:15 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 25 Mar 2025 19:11:22
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Are workers in retirement homes and long term care providers eligible to apply under the Home care Provider Pilot - REP-B-2025-0074 -Due 17-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***

The work experience for the Home Care Worker Immigration Pilots must:

- * be in 1 or both of the National Occupational Classifications (NOCs) of the pilot they apply for
  - * **HCWIP: Child Care**
    - * Home child care providers (NOC 44100)
      - * Experience as a foster parent doesn't count.
    - * Early childhood educators and assistants (NOC 42202)
      - * Experience as an early childhood educator, day care teacher, or supervisor doesn't count.
  - * **HCWIP: Home Support**
    - * Home support workers, caregivers and related occupations (NOC 44101)
    - * Nurse aides, orderlies and patient service associates (NOC 33102)
      - * **Work experience in NOC 33102 gained in an institutional setting (for example, long-term care) may be eligible.**
- * Must be in the NOCs of **1 pilot**—either child care or home support.

The work experience must match the **NOC job description** and include most of the main duties listed under the NOC.

Applicants must have at least **6 months of work experience**, gained within or outside Canada.

Please see here for more information regarding work experience.
We trust this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

-----Original Message-----
From:
Sent: [redacted] 12, 2025 10:01 PM
To: Immigration Representatives [redacted] Représentants immigration [redacted]

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

[redacted]

Subject: Are workers in retirement homes and long term care providers eligible to apply under the Home care Provider Pilot

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ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Good day,

Can you please confirm if caregivers working in retirement homes and long term care providers eligible to apply under the Homecare Provider Pilot that will be launched on March 31, 2025.

Please advise.

Thanks!

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 2, 2025 2:44:19 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 25 Mar 2025 19:14:09
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Can a PAL be used again after a refusal? - REP-B-2025-0066 - Due 17-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
If a study permit application was accepted for processing but subsequently refused, the applicant must obtain a **new** PAL before reapplying, even if the previous PAL is still valid. This means that despite the validity period of the PAL, a new one is required for reapplication after a refusal.
For more information, please visit:
Study permit: After you apply - Canada.ca
Study permit: Get the right documents Provincial attestation letter or territorial attestation letter - Canada.ca

We hope this information is helpful.

***

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 17 mars 2025 00:17
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Objet : Can a PAL be used again after a refusal?

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Hello,

I looked through the available documentation on PAL letters, but I cannot find the answer to this question.

If a student applies for a study permit with a PAL, but receives a refusal, can they submit a new application with the same PAL? Or do they need to obtain a new PAL?

Immigration, Refugees and Citizenship Canada
Immigration, Réfugiés et Citoyenneté Canada
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Thanks,

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Archived: June 2, 2025 2:44:22 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 25 Mar 2025 19:15:04
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: (CPD-2025-0167) FW: requirement under the Income Tax Act for citizenship application - REP-B-2025-0125 - Due 22-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
Both temporary residents and permanent residents are usually required to file income taxes if they were working while here. Service Canada will issue temporary SIN cards to temporary residents, and they would use that number to file their taxes. Depending on if they were here as a visitor and not working or receiving any benefits, or if they were working, depending on the amount they make, or whether or not they are claiming benefits etc, they may not be required to file taxes, but that would be up to an [redacted] to determine with [redacted] nship applications, th[redacted] in [redacted] m[redacted] ll in [redacted] the [redacted] prior, whether they were temporary residents or permanent residents.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 16, 2025 11:27 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: re: requirement under the Income Tax Act for citizenship application

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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[redacted]

My name is , and I am a regulated immigration consultant with CICC membership number .

I have a question regarding a requirement under the Income Tax Act to file a return of income in

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respect of **three taxation years**.

When a permanent resident of Canada applies for citizenship, the applicant has to meet the requirements as per Citizenship Act 5(1) as follows:

Grant of citizenship

5 (1) The Minister shall grant citizenship to any person who

(a) makes application for citizenship;

(b) [Repealed, 2017, c. 14, s. 1]

(c) is a permanent resident within the meaning of subsection 2(1) of the Immigration and Refugee Protection Act, has, subject to the regulations, no unfulfilled conditions under that Act relating to his or her status as a permanent resident and has

(i) been physically present in Canada for at least 1,095 days during the five years immediately before the date of his or her application, and

(ii) [Repealed, 2017, c. 14, s. 1]

(iii) met any applicable requirement under the Income Tax Act to file a return of income in respect of three taxation years that are fully or partially within the five years immediately before the date of his or her application

Does the requirement of three taxation years apply to an applicant who was physically present in Canada as a temporary resident (visitor) under the Immigration and Refugee Protection Act, accumulated up to a maximum of 365 days, and meets the physical presence requirement of a minimum of 1,095 days under the Citizenship Act, but has only two taxation years after obtaining permanent residency?

Your guidance on this matter would be highly appreciated.

[redacted] with this matter.

Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:44:26 PM
From: [redacted] Représentants [redacted]
Sent: Tue, 25 Mar 2025 19:18:34
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Study Permit Validity under R222(1)(a) - REP-B-2025-0067 - Due 17-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
In the case of program completion, the study permit becomes invalid the day that is 90 days after the day on which the permit holder completes their studies. Therefore, your understanding of 222(1)(a) is correct.
However, please note that the student will eventually need to extend their study permit before it expires.

We hope this information is helpful.

***

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 17 mars 2025 12:54
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Cc :
Objet : Study Permit Validity under R222(1)(a)

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Hello,

I hope this email finds you well. I am reaching out to seek clarification regarding study permit invalidity.

Based on the Immigration and Refugee Protection Regulations (IRPR):
Section 222(1)(a) states that a study permit becomes invalid upon the first to occur of the following days: (a) the day that is 90 days after the day on which the permit holder completes their studies.

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Considering section 222(1)(a), when a study permit holder completes an academic program, receives a program completion notification from their designated learning institution (DLI), and subsequently begins a new academic program in the following semester at the same DLI, my understanding is that section 222(1)(a) does **not** invalidate their study permit. Is this understanding correct?

I appreciate your time and clarification on this matter.

[redacted]

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Archived: June 2, 2025 10:13:38 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 28 Jan 2025 19:00:28
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Question re: Changes to Location on Work Permit - REP-2025-0115- Due 10-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

Question:
We have received a work permit from a visiting researcher hosted by our University with an incorrect location of work "Gatineau" listed in the "ADDITIONAL INFORMATION" section. The offer of employment made by our institution in the employer portal has listed the location of employment correctly as "OTTAWA".

The visitor arrived at the Ottawa Airport where the work permit was issued with an incorrect location of employment.

Could you advise on the correct way for the work permit holder to remedy the error on the location of employment, on the work permit.

Could this process be used to correct the error?
How do I correct an error on my immigration document?
If there is an error on your immigration document:

- [redacted] Permanent Residence [redacted] Valid Temporary [redacted] Documents form, and
- [redacted] to the Operations Support Centre in [redacted]

An amendment will only be made if your document does not match the personal information in your entry passport.

Proposed Response:

If a condition on the study or work permit does not apply to the student or if they believe that the condition was input in error, the study permit holder should request an amendment to their conditions. To do this, the student should:

- [redacted] to [redacted] Permanent [redacted] Vali[redacted] Temporary [redacted] Documents form.
- [redacted] the [redacted] with the [redacted] documents, to the [redacted] Support Centre i[redacted]

We trust that this information will assist you.

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[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 13 janvier 2025 13:48
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : Question re: Changes to Location on Work Permit

Hello,

We have received a work permit from a visiting researcher hosted by our University with an incorrect location of work "Gatineau" listed in the "ADDITIONAL INFORMATION" section. The offer of employment made by our institution in the employer portal has listed the location of employment correctly as "OTTAWA".

The visitor arrived at the Ottawa Airport where the work permit was issued with an incorrect location of employment.

Could you advise on the correct way for the work permit holder to remedy the error on the location of employment, on the work permit.

Could this process be used to correct the error?
How do I correct an error on my immigration document?
If there is an error on your immigration document:

- [redacted] Request to [redacted] Permanent Residence [redacted] Valid Temporary Resident Documents form, and
- [redacted] to the Operations Support Centre [redacted]

An amendment will only be made if your document does not match the personal information in your entry passport.

Thank you,

Please note that any immigration information and support provided is for information purposes only, and does not establish a client-representative relationship.

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Archived: June 2, 2025 2:44:29 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 25 Mar 2025 19:19:01
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Request for further clarity regarding PGWP eligibility - REP-2025-0297 - Due 27-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

If a student is studying under **the same program of study** for which they applied for a study permit before November 1, 2024, they do not need to meet the field of study requirements. Program changes after November 1st, 2024, must meet the field of study requirements in order to be eligible for PGWP.

The onus is always on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements.

We hope that this information is helpful to you.

\sb240

[redacted]

The Immigration Representatives Mailbox

\sb280

De :
Envoyé : 29 janvier 2025 11:50
[redacted] Immigration Representatives / Représentants immigration [redacted]
Representantsimmigration[redacted]ic[redacted]
Objet : Request for further clarity regarding PGWP eligibility

Good morning,

I am writing to seek further information on PGWP eligibility as per the changes implemented on November 1, 2024, as related to my position as an International Academic Advisor at the **RISIA number**

On the IRCC page, it states that "If you graduated from a college program or other non-university program, [and] if you

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submitted your study permit application before November 1, 2024, there are no field of study requirements." I had originally interpreted this to be in reference only to the initial study permit application, excluding study permit extensions as long as the student remained in their original program of study and their program was PGWP eligible before November 1, 2024.

However, I recently spoke with a Business Management student who informed me that yesterday they had been told by an IRCC representative that any student who is extending their study permit on November 1st or later, under a field of study that is not PGWP [redacted] under the [redacted] rules, [redacted] this [redacted] the [redacted] Management Diploma program, which was PGWP eligible under the requirements prior to November 1, 2024, in January 2024. Due to a deferral of their start date, they will need to extend their study permit before September 30, 2025 to complete their final semester of study.

Further, this student's claim seems to be supported by various literature, such as the following:

"Students who had their study permits before November 1 were 'grandfathered' into being PGWP eligible, even if their program of study wasn't tied to a CIP code that determines its eligibility under the new rules. Now, unless the students changed to a PGWP eligible program, if they need to extend their permit, they will not be able to remain in Canada on a work permit after graduation." IRCC ends 'grandfathering' for study permit extensions.

Therefore, I am seeking clarification on whether students who began studying programs that were PGWP eligible prior to November 1, 2024 but are no longer PGWP eligible under the new rules, can still be approved for a PGWP if they apply for a study permit extension on or after November 1, 2025.

[redacted]

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Archived: June 2, 2025 2:44:32 PM
From: [redacted] Représentants [redacted]
Sent: Tue, 25 Mar 2025 19:22:34
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: FSW - REP-A-2025-0831 - Due 22-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question: An applicant can qualify for Federal Skilled Worker needs at least **1 year of continuous work** or 1,560 hours total (30 hours per week). Could you please clarify if the experience for the primary occupation, can be obtained in equal **amount in part-time work** (15 hours/week for 24 months = 1 year full time?

Answer: Yes, the experience for the primary occupation can be obtained in equal amount in part-time work (15 hours/week for 24 months = 1 year full time).
Please refer to our website to learn more about the requirements of the Express Entry Federal Skilled Worker Program.

Please be advised that the assessment of an application is conducted on a case-by-case basis, taking into consideration the specific circumstances and the supporting documentation available to the officer. It is the applicant's responsibility to provide sufficient documentation to demonstrate that they meet the requirements.

We trust that this information will be of assistance to you.

Sincerely,

The Immigration Representatives Mailbox

From: I
Sent: [redacted] 8, 2025 11:47 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: FSW

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Hi,

An applicant can qualify for Federal Skilled Worker needs at least **1 year of continuous work** or 1,560 hours total (30 hours per week). Could you please clarify if the experience for the primary occupation, can be obtained in equal **amount in part-time work** (15 hours/week for 24 months = 1 year full time?

Thank you,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:44:50 PM
From: Immigration Representatives / Représent[redacted] (I[redacted]
Sent: Tue, 25 Mar 2025 19:35:00
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Clarification regarding program stacking for PGWP please - REP-A-2025-0761 -Due 9-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] Mailbox

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

QUESTION: What about if student applied for a study permit extension for the second program after November 1, 2024? Based on the PDI, does this mean the first program is not going to be counted in the program stacking?

RESPONSE:
A program does not need to be subject to the field of study requirements that came into effect on November 1, 2024, to qualify for program stacking. To qualify for program stacking in relation to PGWP duration, both programs must be PGWP-eligible and must be:
[redacted]

If a student completed 2 different programs, each program would be assessed separately against the field of study requirements to determine [redacted] whether it is [redacted] student's first pro[redacted]m is not subject to the field of stu[redacted] requirement (e.g., the [redacted]plied for the associated study permit before November 1, 2024), the first program could still qualify for program stacking if all other eligibility requirements are met.

We hope this information is of assistance.

Sincerely,

The Immigration Representatives Mailbox

From:
Sent: Wednesday, February 26, 2025 10:07 AM
[redacted]
Representantsimmigration.IRCC[redacted]gc.ca>
Subject: RE: Clarification regarding program stacking for PGWP please

Hello IMMRep:

[redacted]

indicated in the PDI:

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Program stacking for study permits obtained on or after November 1, 2024

Example 1: Completing 2 PGWP-eligible programs

On or after November 1, 2024, if a student completes 2 consecutive programs that are PGWP-eligible within 2 years of completion of the first program, then when they apply for a PGWP, the duration of the PGWP could be based on the duration of both programs.

Example 2: Completing a first program that is not PGWP-eligible and a second one that is PGWP-eligible

[redacted] 1, 2024, if a student completes 2 consecutive programs where the first is not PGWP-eligible, they would not benefit from program stacking when the duration of the PGWP is determined. The duration of the PGWP would be based only on the duration of the PGWP-eligible program.

We would like clarification based on this situation:

Student applied for and received a one-year study permit for a program staring in January 2024. Study permit is issued January – November 2024 (duration of program + 90 days). With the November 1 PGWP eligibility changes regarding "field of study requirements" the completed program of study does not appear on the PGWP eligible program (CIP) list. However, because the student applied for the study permit prior to November 1, 2024, he IS PGWP on that program without having to meet the field of study requirements. This student chose to start a second, one-year program in January 2025 that IS on the PGWP eligible (CIP) list, and needed to apply for a study permit extension in order to do this. Our understanding based on the PDI is if the student applied for the study permit extension before November 1, 2024, he would still be eligible for a 3-year PGWP based on program stacking. **However, what about if student applied for a study permit extension for the second program after November 1, 2024? Based on the PDI, does this mean the first program is not going to be counted in the program stacking? To clarify:**

	First Program (not on CIP list but SP was applied for an issued prior to Nov 1, 2024)	**PGWP Eligible on First Program**	**Date Applied for SP extension for second, one-year program (on CIP List)**	**PGWP For Both Programs (Program Stacking)**	**Rationale**
Student A	January 2024-August 2024	Yes	October 1, 2024	Yes	Both programs are eligible as student applied for both initial and subsequent SP before Nov 1, 2024.
Student B	January 2024-August 2024	Yes	November 15,	?	We believe student should be eligible on both programs as the first program does not need to be on CIP list (as prior to Nov 1, 2024), but does the date extension submitted (after Nov 1, 2024) mean IRCC will only consider second program (which is on CIP list) based on the example in PDI?

Clarification regarding this matter would be greatly appreciated, as this is a very common scenario at colleges.

Sincerely,

Page 1436

is withheld pursuant to section

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Archived: June 2, 2025 2:44:54 PM
From: [redacted] Représentants [redacted]
Sent: May 20, 2025 9:18:31 AM
To:
Cc: [redacted] Representatives / Représentants immigration [redacted]
Subject: TR: Questions about Program stacking and PGWP eligibility - REP-2025-0442 - Due 10-Mar-25
Importance: Normal
Sensitivity: None
Attachments:
RE_ Questions about Program stacking and PGWP eligibility - REP-A-2025-0798 -Due 17-Apr-25.msg;

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question 1: If the first program does not meet the Field of Study requirement, but it was completed within the duration of student's initial study permit, and the student applied for an extension after that to start a new program, will the first program be considered on the PGWP length?

RESPONSE: Each program will be assessed separately against the field of study requirements. Please note that all graduates of bachelor's degree, master's degree and doctoral degree programs, as well as graduates from PGWP-eligible flight schools, are exempt from the field of study requirement.
For the first program, since the student applied for their corresponding study permit **before** November 1, 2024, this program would not need to meet the field of study requirements to count towards their PGWP.
If the student applies **on or after** November 1, 2024 to start a **different program**, this program would need to meet the field of study requirements to count towards the length of their PGWP.
If the student applies for a study permit **on or after** November 1, 2024 to complete the **same program of study** as their initial study permit, then the program does not need to meet the field of study requirement.

Question 2: If the student complete 2 programs that do not meet the Field of Study requirement, but he completes within the duration of the initial study permit, will both programs be considered on the PGWP length?

RESPONSE: If a student completes 2 programs using a study permit that they applied for **before** November 1, 2024, then neither program needs to meet the field of study requirement to count towards the PGWP length.

Question 3: If a student informed IRCC about the change of DLI's before November 1, are they covered by this exception, as IRCC received the information about the change of program before the cutoff date?

RESPONSE: The field of study requirement is applicable to a program based on the study permit application date and level of study. If the student applies for a study permit **on or after** November 1, 2024 for a **new program**, then it would be subject to the field of study requirement. Graduates of bachelor's degree, master's degree, and doctoral degree programs, as well as graduates from PGWP-eligible flight schools, are exempt from the field of study requirement.

For more information, please consult the following webpage: Work in Canada after you graduate: Field of study requirements - Canada.ca

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We hope this information is of assistance.

[redacted]

The Immigration Representatives Mailbox

From
Sent: [redacted] 7, 2025 6:30 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted].gc.ca>
Subject: Questions about Program stacking and PGWP eligibility

Hi

I hope this email finds you well.

I am reading the Operational instructions and guidelines for **post-graduation work permit (PGWP) [R205(c) - C43] – International Mobility Program** and I have questions about the Program stacking.

On this document there are 3 examples for study permits obtained on or after November 1, 2024, I would like to inquire about students who applied for the initial Study Permit before November 1, 2024
If this student completed the first program and starts a new program after it:

Question 1: If the first program does not meet the Field of Study requirement, but it was completed within the duration of student's initial study permit, and the student applied for an extension after that to start a new program, will the first program be considered on the PGWP length?

Question 2: If the student complete 2 programs that do not meet the Field of Study requirement, but he completes within the duration of the initial study permit, will both programs be considered on the PGWP length?

Looking forward for your response,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:45:03 PM
From: [redacted] Représentants [redacted]
Sent: Tue, 25 Mar 2025 19:42:54
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Questions about Program stacking and PGWP eligibility - REP-A-2025-0798 -Due 17-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question 1: If the first program does not meet the Field of Study requirement, but it was completed within the duration of student's initial study permit, and the student applied for an extension after that to start a new program, will the first program be considered on the PGWP length?

RESPONSE: Each program will be assessed separately against the field of study requirements. Please note that all graduates of bachelor's degree, master's degree and doctoral degree programs, as well as graduates from PGWP-eligible flight schools, are exempt from the field of study requirement.
For the first program, since the student applied for their corresponding study permit **before** November 1, 2024, this program would not need to meet the field of study requirements to count towards their PGWP.
If the student applies **on or after** November 1, 2024 to start a **different program**, this program would need to meet the field of study requirements to count towards the length of their PGWP.
If the student applies for a study permit **on or after** November 1, 2024 to complete the **same program of study** as their initial study permit, then the program does not need to meet the field of study requirement.

Question 2: If the student complete 2 programs that do not meet the Field of Study requirement, but he completes within the duration of the initial study permit, will both programs be considered on the PGWP length?

RESPONSE: If a student completes 2 programs using a study permit that they applied for **before** November 1, 2024, then neither program needs to meet the field of study requirement to count towards the PGWP length.

Question 3: If a student informed IRCC about the change of DLI's before November 1, are they covered by this exception, as IRCC received the information about the change of program before the cutoff date?

RESPONSE: The field of study requirement is applicable to a program based on the study permit application date and level of study. If the student applies for a study permit **on or after** November 1, 2024 for a **new program**, then it would be subject to the field of study requirement. Graduates of bachelor's degree, master's degree, and doctoral degree programs, as well as graduates from PGWP-eligible flight schools, are exempt from the field of study requirement.

For more information, please consult the following webpage: Work in Canada after you graduate: Field of study requirements - Canada.ca

We hope this information is of assistance.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 6, 2025 8:03 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC.[redacted]
Subject: Questions about Program stacking and PGWP eligibility

CAUTION: This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hi

I hope this email finds you well.

I am reading the Operational instructions and guidelines for **post-graduation work permit (PGWP) [R205(c) - C43] – International Mobility Program** and I have questions about the Program stacking.

On this document there are 3 examples for study permits obtained on or after November 1, 2024, I would like to inquire about students who applied for the initial Study Permit before November 1, 2024

If this student completed the first program and starts a new program after it:

Question 1: If the first program does not meet the Field of Study requirement, but it was completed within the duration of student's initial study permit, and the student applied for an extension after that to start a new program, will the first program be considered on the PGWP length?

Question 2: If the student complete 2 programs that do not meet the Field of Study requirement, but he completes within the duration of the initial study permit, will both programs be considered on the PGWP length?

Second question:
When talking about Field of Study requirement, there is an **Exemption note:** For study permit extension applications used to complete the same program of study as the study permit application made before November 1, 2024, there is no field-of-study requirement for the PGWP.

Question 3: If a student informed IRCC about the change of DLI's before November 1, are they covered by this exception, as IRCC received the information about the change of program before the cutoff date?

Looking forward for your response,

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Archived: June 2, 2025 2:45:07 PM
From: [redacted] Représentants [redacted]
Sent: Tue, 25 Mar 2025 19:45:54
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: PGWP duration under the new rules - REP-A-2025-0799 -Due 22-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question 1: Does the requirement for "eligible field of study" applies to this case, provided that the student was in possession of a study permit prior to Nov 1, 2024, but applied for an extension of this study permit on November 15, 2024, to enroll in a second program?

RESPONSE: Each program is assessed separately against the field of study requirements. Please note that all graduates of bachelor's degree, master's degree and doctoral degree programs, as well as graduates from PGWP-eligible flight schools, are exempt from the field of study requirement.
If the student applies for a study permit **on or after** November 1, 2024 to complete the **same program of study** as their initial study permit, then the program does **not** need to meet the field of study requirement to be considered a PGWP-eligible program.
If the student applies for a study permit **on or after** November 1, 2024 to start a **different program**, this program **must** meet the field of study requirements to be considered a PGWP-eligible program.

Question 2: Assuming that the second program of study is in a PGWP-eligible field, but the first one wouldn't be (especially since this requirement did not exist when they applied for and was granted the first study permit), what would be the duration of their PGWP? The accumulated duration of the two programs? Only the duration equivalent to the second one?

RESPONSE: To qualify for program stacking in relation to PGWP duration, **both** PGWP-eligible programs must

- * be a minimum of 8 months in duration and
- * be completed at a PGWP-eligible DLI within 2 years of the completion of the first program.

If both programs are PGWP-eligible (including meeting field of study requirements, if applicable) and the above criteria are met, the duration of the PGWP could be based on the duration of both programs.

For more information, please consult the following webpages:

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- * Work or live in Canada after you graduate - Canada.ca
- * Post-graduation work permit (PGWP) [R205(c) - C43] – International Mobility Program - Canada.ca

We hope this information is of assistance.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 7, 2025 12:25 PM
To: Immigration Representatives [redacted] Représentants immigration (IRCC) [redacted]
Representantsimmigration. [redacted]
Subject: PGWP duration under the new rules

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ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

[redacted] or Madams:

Situation:

- * International student with a valid study permit issued before Nov 1, 2024, to enroll in a one-year program of study.
- * On Nov 15, 2024, they applied for a study permit extension to enroll in a second program of study, which also has a duration of one year.
- * This extension has been approved and the student would complete his second program of study on or about April 2026.
- * Emphasis on the fact that the second program of study is not a continuation of the first one. The student completed the first one and will be studying an additional program for which they have been granted a study permit extension.

Questions:

Question 1: Does the requirement for "eligible field of study" applies to this case, provided that the student was in possession of a study permit prior to Nov 1, 2024, but applied for an extension of this study permit on November 15, 2024, to enroll in a second program?

Question 2: Assuming that the second program of study is in a PGWP-eligible field, but the first one wouldn't be (especially since this requirement did not exist when they applied for and was granted the first study permit), what would be the duration of their PGWP? The accumulated duration of the two programs? Only the duration equivalent to the second one?

Thank you in advance for your attention to this matter. Should you require any additional information please do not hesitate to contact me.

Yours truly,

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Archived: June 2, 2025 2:45:19 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 25 Mar 2025 19:58:33
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Level of Study - REP-2025-0458 - Due 11-Mar-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question

I am looking for clarification on the PAL exemption:

"You've entered Canada and one of the following situations applies to you:
You're applying for a study permit extension at the same DLI and level of study as your current study permit."

From the Canada [redacted] study [redacted]

- primary and secondary education,
- post-secondary education (including vocational and technical training, and undergraduate programs), and
- graduate education or above. (niveau d'études)

My question is: If a student completes a Masters program and is accepted to a PhD program at the same DLI, do they require a PAL for their study permit extension? Under IRCC's definition, Masters and PhD programs are the same level of studies and therefore should fall under the exemption. Can you please clarify if a student in this situation would require a PAL or not.

Response

According to IRCC guidelines, the levels of study are classified into three main categories:

- Primary and secondary education
- Post-secondary education (including vocational and technical training, certificates, diplomas, advanced diplomas, and undergraduate programs)
- Graduate education or above

Since both Master's and PhD programs fall under the category of "graduate education or above," students who remain within the same level of study while changing programs at the same institution do not require a new provincial or territorial attestation letter (PAL/TAL) when applying for a study permit extension.

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[redacted] ill n[redacted] to [redacted] proof th[redacted] m[redacted]t [redacted] [redacted]the [redacted] i[redacted] not [redacted] [redacted] P[redacted]L/T[redacted]L with their application.

For more detailed information, please refer to the following IRCC webpages: Study permits: Provincial or territorial attestation letters - Canada.ca

We trust that this information will assist you.

Sincerely,

The Immigration Representatives Mailbox

From:
Sent: [redacted] 10, 2025 12:51 PM
To: Immigration Representatives [redacted] Représentants immigration [redacted]
Subject: Level of Study

Hello,

I am looking for clarification on the PAL exemption:

"You've entered Canada and one of the following situations applies to you:
You're applying for a study permit extension at the same DLI and level of study as your current study permit."

From the Canada [redacted] [redacted] [redacted] [redacted] [redacted]study [redacted]

- primary and secondary education,
- post-secondary education (including vocational and technical training, and undergraduate programs), and
- graduate education or above. (niveau d'études)

My question is:

If a student completes a Masters program and is accepted to a PhD program at the same DLI, do they require a PAL for their study permit extension? Under IRCC's definition, Masters and PhD programs are the same level of studies and therefore should fall under the exemption. Can you please clarify, if a student in this situation would require a PAL or not.

Best,

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Archived: June 2, 2025 2:45:22 PM
From: [redacted] presentatives | Représentants [redacted]
Sent: Tue, 25 Mar 2025 20:02:37
To:
Cc: Immigration Representatives | Représentants [redacted]
Subject: TR: Forms - REP-2025-0431 - Due 10-Mar-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

QUESTION

When foreign nationals are making in Canada application for a study permit extension (IMM 5709),or applying for a work permit (IMM 5710) are asked to provide information about their National Identity Document in Personal Details on IMM forms:

6	* For this trip, will you use a National Israeli passport? ☐ *No ☐ *Yes			
NATIONAL IDENTITY DOCUMENT				
1	Do you have a national identity document? ☐ * No ☐ * Yes			
2	Document number	3	Country or territory of issue	4 Issue date YYYY-MM-DD / 5 Expiry date YYYY-MM-DD

If they have been issued a Canadian ID/driving license, should they input details regarding their Canadian ID or one from their country of citizenship if they have it?

RESPONSE

According to the IRCC guidelines for both the study permit extension (IMM 5709) and the work permit application (IMM 5710), applicants should provide information about their National Identity Document from their country of citizenship if they have one. The National Identity Document section is intended to capture details of the applicant's identity document issued by their home country.

▾ National Identity Document

Question 1	Check "**Yes**" or "**No**" to tell us if you have a national identity document.
Question 2	Enter your national identity document number exactly as shown on the document.
Question 3	From the list, select the name of the country or territory that issued your national identity document.
Question 4	Enter the date your national identity document was issued.
Question 5	Enter the date your national identity document will expire.

For more detailed information, please refer to the following IRCC webpages:

Application to Change [redacted] my Stay or Remain in Canada as a Student (IMM [redacted]) - "Show Instructions"

Application t[redacted]Chan[redacted] [redacted] [redacted] [redacted]tay or [redacted]ain i[redacted]Canada as a Worker (IMM [redacted] - "[redacted] In[redacted]tion[redacted]"

We trust that this information will assist you.

Sincerely,

The Immigration Representatives Mailbox

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De :
Envoyé : 7 février 2025 10:47
À : Immigration Representatives / Représentants immigration (IRCC) [redacted]
Objet : RE: Forms

Good morning,

[redacted] a follow up email.

When foreign nationals are making in Canada application for a study permit extension (IMM 5709),or applying for a work permit (IMM 5710) are asked to provide information about their National Identity Document in Personal Details on IMM forms:

6 * For this trip, will you use a National Israeli passport? ☐ *No ☐ *Yes			
NATIONAL IDENTITY DOCUMENT			
1 Do you have a national identity document? ☐ * No ☐ * Yes			
2 Document number	3 Country or territory of issue	4 Issue date YYYY-MM-DD	5 Expiry date YYYY-MM-DD

If they have been issued a Canadian ID/driving license, should they input details regarding their Canadian ID or one from their country of citizenship if they have it?

Thank you,

[redacted]
Sent: [redacted] 7, 2025 6:05 AM
To:
Subject: RE: Forms

Hello,

In order for us to better respond to your request, can you please specify the program or category in which this scenario is occurring.

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[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 5 février 2025 13:25
À : Immigration Representatives / Représentants immigration (IR[redacted]C) [redacted]
Objet : Forms

Hi,

When filling out IMM forms, applicants are asked to provide information regarding there National Identity Document, for in-Canada applications should they provide details from an ID from their country of citizenship or a Canadian ID if they have one?

Warm Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 10:13:41 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 28 Jan 2025 19:46:00
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: special measures to support Lebanese people - REP-2025-0176- Due 14-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
To [redacted] for facilitation under the temporary measures to support [redacted] the [redacted] i [redacted] nationals must be physically in Canada with **valid temporary resident status**. Under these measures, clients may be eligible for a fee-exempt study permit or work permit, and to extend or change the conditions of their stay (including by applying for a visitor record), **regardless of their date of arrival**. This includes Lebanese nationals who do not have immediate family members who are Canadian citizens or permanent residents.
The September 29th, 2024 departure date only applies to foreign nationals who:

- * left Lebanon on or after September 29, 2024 and are family members of Canadian Citizens or Permanent residents, or
- * left Lebanon on or after September 29, 2024 and are affected by the first-generation limit on citizenship as well as their foreign national family members, or
- * were assisted in their departure from Lebanon with the help of the Government of Canada on or after September 29, 2024

For more information on who's eligible to apply, we invite you to refer to the following link: https://www.canada.ca/en/immigration-refugees-citizenship/services/lebanon-2023/canada-tr-measures.html

[redacted]

The Immigration Representatives Mailbox

De : [redacted]
Envoyé : 17 janvier 2025 11:24
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Objet : special measures to support Lebanese people

Dear officer

[redacted] I am an attorney in good standing with the Quebec Bar Association (permit number

I have a question regarding the new measures that IRCC announced to help support Lebanese nationals in Canada (open work permit, student visa, TRV..)..

IF a person comes to Canada after September 29, 2024 with a visitor record, can he benefit from these measures? If he does

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not have immediate family members in Canada?

Can a regular Lebanese person, with no family members in Canada, that arrives in Canada after September 29, 2024, benefit from the measures announced?

https://www.canada.ca/en/immigration-refugees-citizenship/news/2024/10/temporary-measures-to-support-people-affected-by-the-crisis-in-lebanon.html

IRCC personnel at the call center do not have an answer to this question.

Thank you

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:45:29 PM
From: [redacted] Représentants [redacted]
Sent: Wed, 26 Mar 2025 12:02:16
To:
Cc: [redacted] Representatives / Représentants Immigration [redacted]
Subject: TR: Use of [redacted] Confirmation for CUAET Status Extensions - REP-2025-0616 - Due 20-03-2025
Importance: Normal
Sensitivity: None
Attachments:
Confirmation of [redacted]

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

The department is aware that some Ukrainians in Canada are experiencing delays in renewing their passports at the Ukrainian Diplomatic Missions in Canada, and many are understandably concerned about the potential impact this may have on their temporary resident applications. Generally, all foreign nationals applying for temporary residency in Canada are required to provide a valid passport or travel document as per Sections 52 of the *Immigration and Refugee Protection Regulations (IRPR).* Please see a list of acceptable documents at R52(1) and exceptions to the document requirements at R52(2).

Ukrainians in Canada should:

- keep their passports up-to-date
- [redacted] their application to [redacted] their status [redacted] Canada before their [redacted]
- apply to extend their temporary status in Canada, even if their passport is expiring

If applicants cannot meet a requirement to provide an acceptable document due to *compelling* circumstances, delegated decision-makers may consider their situations on a **case-by-case basis**. The onus would be on the applicant to provide an explanation or evidence relating to their situation to support why they are unable to provide a valid passport.

Please note that further to IRCC's announcement on February 27, 2025, CUAET holders who arrived in Canada on or before March 31, 2024, now have until March 31, 2026, to apply for a new open work permit that is valid for up to three (3) years, renew a current open work permit or apply for a new study permit, subject to standard fees.

For regularly updated information on immigration measures for Ukrainians and their families, please consult IRCC Website: Immigration measures and support for Ukrainians and their families.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 20, 2025 3:28 PM

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]

Subject: Use of [redacted] Confirmation for CUAET Status Extensions

Dear Sir/Madam,

Question: For Ukrainians under CUAET seeking to extend their temporary status under the temporary measures, can a confirmation [redacted] the [redacted] passport? The confirmation [redacted] (please see one attached) contains all essential personal details of the holder, similar to the actual passport, including:

- * Full Name
- * Date of birth
- * Place of birth
- * Country of birth
- * [redacted]
- * Date of issuance
- * Date of expiry
- * Signature
- * Photograph
- * Sex/Gender

Background:

Ukrainians in Canada, particularly men, are facing difficulties renewing their passports. While some have successfully renewed their passports, several months have passed since issuance, and they are still awaiting their arrival. With the deadline to submit an application to extend temporary status fast approaching (March 31, 2025), we would like to [redacted] the confirmation [redacted] for the [redacted] these special circumstances.

Best,

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Archived: June 2, 2025 2:45:33 PM
From:
To: Immigration Representatives / Représentants immigration (IRCC)
Subject: Re: Visitors Visa
Importance: Normal
Sensitivity: None

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

[redacted] the [redacted] and [redacted] the [redacted], [redacted] are not [redacted] to [redacted] me …. kindly advise where I may find this information.

On Mar 26, 2025, at 9:15 AM, Immigration Representatives / Représentants immigration (IRCC) [redacted] wrote:

Hello,

In order to properly assist you, may you please provide your credentials as a Canadian Lawyer or Representative in good standing.

[redacted]

The Immigration Representatives Mailbox

****

Bonjour,

Afin de mieux vous aider, pouvez-vous s'il vous plaît fournir vos accréditations en tant qu'avocat ou représentant canadien en règle.

Nous vous remercions ,

La boîte aux courriels des représentants en immigration

-----Original Message-----
From:
Sent: [redacted] 26, 2025 8:10 AM
To: Immigration Representatives [redacted] Représentants immigration (IRC[redacted]
Representantsimmigration.IRC[redacted]
Subject: Visitors Visa

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Hello.
[redacted] that [redacted] with [redacted] 15 [redacted] that [redacted] before we are able to issue his diploma. The provincial government has advised that he may apply for a Visitor's Visa and come to New Brunswick to complete his 15 week unpaid practicum as he will be here for less than 6 months and not be working.

Can you confirm this is appropriate AND advise what he would need to include in his Visa application.

Thank you ~

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Archived: June 2, 2025 2:45:36 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 26 Mar 2025 12:36:40
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: URGENT - IEC Work Permits & Arranged Employment due to 12/2024 Regulation Change - REP-2025-0347 - Due 19-Mar-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:

We are following up on arranged employment for IEC work permits, specifically the Young Professionals permits.

IEC regulations moved these work permits from S 205 to S 204 (d) effective Dec 2024.

Arranged Employment indicates the points will be allocated

(b) the skilled worker is in Canada and holds a work permit that was issued under the circumstances described in paragraph 204(a) or (c) or in section 205 and is valid on the date on which their application for a permanent resident visa is made and, on the date on which the visa is issued, holds a valid work permit or is authorized to work in Canada under section 186 and

(i) the skilled worker is working for an employer specified on the work permit,

(ii) that employer has offered an arranged employment to the skilled worker, and

(iii) the skilled worker has accumulated at least one year of full-time work experience, or the equivalent in part-time work, over a continuous period of work for that employer;

Since IEC based work permits are now 204(d), and this arranged employment regulation doesn't appear updated, are all IEC based work permits now not eligible for arranged employment points or only those issued since the regulation changed?

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Answer:

The International Experience Canada (IEC)'s authority to issue work permits transitioned from paragraph 205(b) to paragraph 204(d) of the Immigration and Refugee Protection Regulations (IRPR) on December 18, 2024.

To be awarded the Federal Skilled Worker selection criteria points for arranged employment according to the Immigration and Refugee Protection Regulations 82(2)(b), an applicant must hold a work permit that was issued under the circumstances described in paragraph 204(a) or (c) or in section 205. IEC work permits issued under paragraph 204(d) on or after December 18, 2024 will not meet these requirements. Holders of IEC work permits issued before December 18, 2024 may be awarded selection criteria points for arranged employment if they meet all the requirements.

Please be advised that the assessment of an application is conducted on a case-by-case basis, taking into consideration the specific circumstances and the supporting documentation available to the officer. It is the applicant's responsibility to provide sufficient documentation to demonstrate that they meet the requirements.

We trust that this information will be of assistance to you.

Sincerely,

The Immigration Representatives Mailbox

De
Envoyé : 31 janvier 2025 18:21
[redacted] Immigration Representatives [redacted] Représentants immigration [redacted]
Representantsimmigration.IRCC[redacted]
Objet : URGENT - IEC Work Permits & Arranged Employment due to 12/2024 Regulation Change

We are following up on arranged employment for IEC work permits, specifically the Young Professionals permits.

IEC regulations moved these work permits from S 205 to S 204 (d) effective Dec 2024.

Arranged Employment indicates the points will be allocated

> **(b)** the skilled worker is in Canada and holds a work permit that was issued under the circumstances described in paragraph 204(a) or (c) or in section 205 and is valid on the date on which their application for a permanent resident visa is made and, on the date on which the visa is issued, holds a valid work permit or is authorized to work in Canada under section 186 and
>
> **(i)** the skilled worker is working for an employer specified on the work permit,
>
> **(ii)** that employer has offered an arranged employment to the skilled worker, and
>
> **(iii)** the skilled worker has accumulated at least one year of full-time work experience, or the equivalent in part-time work, over a continuous period of work for that employer;

Since IEC based work permits are now 204(d), and this arranged employment regulation doesn't appear updated, are all IEC based work permits now not eligible for arranged employment points or only those issued since the regulation changed?

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Archived: June 2, 2025 2:45:40 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 26 Mar 2025 12:38:12
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Listing a Non-Accompanying Spouse in Canada for Express Entry (CEC) - REP-2025-0650 - Due 21-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:

f a foreign national is inside Canada with valid temporary status (such as a work permit, study permit, or visitor record), can they still be listed as non-accompanying in their spouse's permanent residence application?

Additionally, would the intention of maximizing the Comprehensive Ranking System (CRS) points for the principal applicant be considered a valid reason for listing the spouse as non-accompanying?

Answer:

Please note that it is an obligation for the applicant to declare all information truthfully and accurately.

Based on personal circumstances, a principal applicant is free to choose to have their spouse or common-law partner as accompanying or non-accompanying.

Please be advised that the assessment of an application is conducted on a case-by-case basis, taking into consideration the specific circumstances and the supporting documentation available to the officer. It is the applicant's responsibility to provide sufficient documentation to demonstrate that they meet the requirements.

We trust that this information will be of assistance to you.

Sincerely,

The Immigration Representatives Mailbox

From:
Sent: [redacted] 23, 2025 9:34 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Representantsimmigration.IRCC[redacted]

Subject: Listing a Non-Accompanying Spouse in Canada for Express Entry (CEC)

Dear Sir or Madam,

If a foreign national is inside Canada with valid temporary status (such as a work permit, study permit, or visitor record), can they still be listed as non-accompanying in their spouse's permanent residence application?

Additionally, would the intention of maximizing the Comprehensive Ranking System (CRS) points for the principal applicant be considered a valid reason for listing the spouse as non-accompanying?

[redacted] to your guidance [redacted] this [redacted]

Warm regards,

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:45:56 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 26 Mar 2025 17:07:50
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Lonely Canadian- [redacted] - REP-2025-0261 - Due 24-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

A Canadian citizen or permanent resident of Canada may sponsor 1 relative if they meet all of these conditions:

- * are related to them (the relative they wish to sponsor) by blood or adoption
- * **don't** have a living relative they (the person who wants to sponsor their relative) could sponsor instead, such as a:
  - * spouse
  - * common-law partner
  - * conjugal partner
  - * son or daughter
  - * **parent**
  - * **grandparent**
  - * orphaned sibling
  - * orphaned nephew or niece
  - * orphaned grandchild
- * don't have any relatives (aunt, uncle, or any of the relatives listed above), who is a
  - * Canadian citizen
  - * permanent resident
  - * registered Indian under the *Indian Act*

A potential sponsor with a living parent cannot sponsor them under the "other relative" category due to having a living parent who they could sponsor instead. A relative cannot be considered a member of the family class as per paragraph 117(1)(h) **of the** *Immigration and Refugee Protection Regulations* (IRPR) if the sponsor has other living relatives they could sponsor instead, such as a parent. **As a parent can be sponsored under the parents and grandparents (PGP) program, as prescribed in paragraph 117(1)(c) of IRPR, the potential sponsor must apply under that category to sponsor their parents instead.**

The intent behind the other relative category is to provide an avenue towards family reunification for Canadian citizens and permanent residents who have no other relatives they may sponsor instead as members of the family class under paragraphs

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117(1)(a) through 117(1)(g).

The potential sponsor in this case would need to apply for sponsorship of their foreign national parent to be selected as a member of the family class on the basis of their relationship as the parent of a Canadian citizen or permanent resident. The process to sponsor a parent under the PGP program begins with the submission of an Interest to Sponsor form during an Interest to Sponsor period. Those who have successfully submitted an interest to sponsor form are added to a pool of interested sponsors. The pool is randomized and then used to sequentially issue a specific number of invitations to apply as part of a PGP application intake. Details on the next interest to sponsor period and next PGP intake are not available at this time but will be posted to our website and social media channels as soon as they are available.

Individuals who are waiting to receive an invitation to apply, or for the next interest to sponsor period to open, may apply for a parents and grandparents super visa. The super visa allows for parents and grandparents to visit their children or grandchildren for five years at a time and provides multiple entries for a period of up to 10 years.

We hope you find this information useful.

Thank you,

The Immigration Representatives Mailbox (IRCC)

From:
Sent: [redacted] 25, 2025 10:24 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]gc.ca>
Subject: Lonely Canadian- Sponsorship

Dear officer,

Would you please clarify if lonely Canadians has no family members in Canada but has a parent (mother or father) out of Canada, can they sponsor under the lonely Canadian sponsorship rule?

Or in this case, they have to wait to register for EOI for parents which is a lottery and may not have a chance to be selected forever. So these lonely Canadian remain alone and this rule never apply to them.

Please kindly clarify the above rule when there is a parent out of Canada but there is no other sponsorship program for the sponsor to bring them as a immediate family prior to consider other relatives under this rule.

Best regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:46:00 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 26 Mar 2025 17:12:54
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Clarity around "Level of study" for PAL - REP-2025-0248 - Due 21-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:

I'd like to seek clarification around the "level of study" which was included in the Canada Gazette issued on January 18, 2025. It states study permit applications that are "referred to in paragraphs 215(1)(a) and (b) of the Regulations and are presented by an applicant seeking to renew their study permit at the same designated learning institution and in the same level of study [redacted] the [redacted] study permit" are [redacted] from [redacted] the defi[redacted] f '[redacted] l [redacted] f study" is [redacted] below: **"level of study"**
is categorized as follows:

- * primary and secondary education,
- * post-secondary education (including vocational and technical training, and undergraduate programs), and
- * graduate education or above. (*niveau d'études*)

At Centennial College, we offer programs that will lead to degree, diploma, advance-diploma, graduate certificate, and certificate.
Can you please clarify if a PAL will be required when an **international student changes their program from one level to another within Centennial?** (e.g. a certificate to diplomat program) Or would this change PAL exempt since **this is a change within post-secondary education (bullet point "b" in above definition.)**

Response:

[redacted] to [redacted] and Citizenship Canada's Immigration Representatives Mailbox.

This information is being provided as general program guidance; we are unable to provide case-specific advice.
Under current **ministerial instructions,** IRCC categorizes levels of study into three distinct groups:

1. 1. Primary and secondary education
2. 2. Post-secondary education (including vocational and technical training, certificates, diplomas, advanced diplomas, and undergraduate programs)
3. 3. Graduate education or above

Students who remain within the same level of study while changing programs at the same institution do not require a new Provincial Attestation Letter (PAL) when applying for a study permit extension. For example, if the student wishes to change from [redacted] program to [redacted] program [redacted] the [redacted] PAL [redacted] if

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the student moves to a different level of study (e.g., from post-secondary to graduate education).

When applying to extend their study permit, the applicant will need to provide proof that they meet one of the exceptions, if they don't provide a PAL with their application.

We hope this information is helpful.

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 23 janvier 2025 23:31
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : Clarity around "Level of study" for PAL

Good day,

I'd like to seek clarification around the "level of study" which was included in the Canada Gazette issued on January 18, 2025.

It states study permit applications that are "referred to in paragraphs 215(1)(a) and (b) of the Regulations and are presented by an applicant seeking to renew their study permit at the same designated learning institution and in the same level of study [redacted] the [redacted] study permit" are [redacted] from [redacted] [redacted] the [redacted] "[redacted] study" is [redacted] below:

"level of study"
is categorized as follows:

a. a. primary and secondary education,
b. post-secondary education (including vocational and technical training, and undergraduate programs), and
c. graduate education or above. (*niveau d'études*)

At Centennial College, we offer programs that will lead to degree, diploma, advance-diploma, graduate certificate, and certificate.

Can you please clarify if a PAL will be required when an **international student changes their program from one level to another within Centennial?** (e.g. a certificate to diplomat program) Or would this change PAL exempt since **this is a change within post-secondary education (bullet point "b" in above definition.)**

Many of us in the sector have varying interpretation of this exemption therefore I would greatly appreciate a clarification so we will not inadvertently advise students wrongly.

[redacted]

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Archived: June 2, 2025 10:13:44 AM
From: [redacted] Représentants [redacted]
Sent: Tue, 28 Jan 2025 19:58:24
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Travail hors campus et travail à commission - REP-2025-0053- Due 5-Feb-25
Importance: Normal
Sensitivity: None

Bonjour,
Merci de contacter la boîte électronique pour les représentants en immigration.

Veuillez noter que cette boîte aux lettres est destinée à fournir des conseils généraux et ne fournit pas de réponses aux demandes spécifiques à un cas. Si vous avez des questions spécifiques sur un dossier, nous vous encourageons à soumettre un Formulaire Web d'IRCC - Canada.ca

Veuillez trouver les réponses à vos questions ci-dessous.

- * Si un étudiant travaille à commission, il est payé au contrat signé, il n'a pas d'heures de travail déclarées. Dans ce cas, est-ce qu'il peut faire plus de 24h par semaine ? S'il doit travailler un maximum de 24h par semaine, comment peut-il prouver le nombre d'heures travaillées étant donné que l'employeur ne déclare pas d'heures travaillées ?

  Réponse : S'ils remplissent les critères d'admissibilité, les étudiants peuvent travailler jusqu'à **24 heures par semaine** pendant les trimestres ou semestres d'études habituels. Les étudiants ont les **2** responsabilités suivantes :
  - * consigner les heures qu'ils travaillent hors campus,
    - * Il s'agit de toutes les heures pendant lesquelles ils touchent un salaire ou une commission, même s'ils sont en disponibilité pendant ces heures et qu'ils ne travaillent pas réellement;
  - * prouver qu'ils respectent les conditions figurant sur leur permis d'études.
    - * pour ce faire, vous devez prouver que
      - * vous poursuivez activement vos études,
      - * vous ne travaillez pas plus de 24 heures par semaine,
      - * vous respectez les autres conditions figurant sur votre permis d'études.

  Si leur employeur ne fournit pas d'heures de travail, il leur incombe également de consigner leurs heures de travail hors campus **et** de prouver qu'ils respectent les conditions de leur permis d'études. Vous trouverez plus de détails sur notre site Web : Travailler hors campus à titre d'étudiant étranger.

- * Pendant la première semaine de cours, les étudiants commencent leur session le vendredi. Est-ce qu'ils peuvent travailler un nombre d'heures illimitées durant cette semaine? Ou ils doivent travailler un maximum de 24h par semaine?

  Réponse : S'ils sont éligibles, les étudiants peuvent travailler un nombre illimité d'heures **pendant les congés prévus par leur établissement d'enseignement désigné (EED)**, comme les vacances d'hiver et d'été, ou les semaines de lecture. Ils doivent être étudiants à temps plein **avant** et **après** le congé pour pouvoir travailler à temps plein pendant le congé. Veuillez noter que les étudiants ne peuvent pas travailler avant le début de leur tout premier semestre d'études.

Nous espérons que ces informations vous seront utiles.

Cordialement,

La boîte électronique pour les représentants en immigration

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De :
Envoyé : 8 janvier 2025 10:23
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted].gc.ca>
Objet : Travail hors campus et travail à commission

Bonjour,

J'espère que vous allez bien.

J'aimerais clarifier deux questions en lien avec le travail hors campus pour les étudiants étrangers qui peuvent travailler selon les conditions de leur permis d'études :

- * Si un étudiant travaille à commission, il est payé au contrat signé, il n'a pas d'heures de travail déclarées. Dans ce cas, est-ce qu'il peut faire plus de 24h par semaine ? S'il doit travailler un maximum de 24h par semaine, comment peut-il prouver le nombre d'heures travaillées étant donné que l'employeur ne déclare pas d'heures travaillées ?
- * Pendant la première semaine de cours, les étudiants commencent leur session le vendredi. Est-ce qu'ils peuvent travailler un nombre d'heures illimitées durant cette semaine? Ou ils doivent travailler un maximum de 24h par semaine?

Je vous remercie et vous souhaite une belle journée.
Cordialement,

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Archived: June 2, 2025 2:46:04 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 26 Mar 2025 17:20:47
To [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Clarification on Open Work Permit Eligibility for Family Members of Temporary Residents - REP-2025-0133-Due 11-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:
I am writing to seek clarification regarding the recent updates to open work permits for family members of temporary residents, as announced on January 14, 2024, and detailed on the IRCC website. Specifically, I am looking for guidance on how these changes affect spouses of international students who are already **inside Canada** and holding a C42 open work permit.
My question is as follows:
If the spouse of an international student has previously obtained an open work permit under the C42 LMIA exemption code and is currently inside Canada, and their spouse (the international student) is now applying for a Post-Graduation Work Permit (PGWP) after completing their studies from an eligible DLI, would the open work permit (C42) holder be eligible for a C47 or C41 open work permit if the PGWP holder is working in:

- * A TEER 4/5 job, or
- * A TEER 2/3 job that is not included in the recently announced labour shortages or linked to government priorities?

The reason for my inquiry is that the announcement provides clarity regarding applications made from outside Canada but does not specify the eligibility criteria for work permit extension applications submitted from within Canada. In this scenario, the spouse is extending their work permit from within Canada rather than applying for a new open work permit from outside Canada.
For reference, the announcement can be found here:
https://www.canada.ca/en/immigration-refugees-citizenship/news/notices/changes-open-work-permits-family-members-temporary-residents.html
Guide 5553 - Applying for a work permit inside Canada – extend, change conditions, initial and open work permits - online application - Canada.ca

Answer:
Please note that this service provides guidance and not case-specific advice.
Spouses of PGWP who are working in an occupation TEER 3 or 5 or in TEER 2 or 3 in an occupation not on the list of selected NOC (TEER 2 or 3) are not eligible to apply for an open work permit. Dependent children of all workers who are not on a pathway to PR are no longer eligible to apply for an open work permit.

Please review the updated pages below for more information related to your questions.
https://www.canada.ca/en/immigration-refugees-citizenship/services/work-canada/permit/temporary/open-work-

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permit-spouses-dependent-children/eligibility.html
Public policy, competitiveness or economy [R205(c)(ii) – C41, C46, C47, C48, C49] – Canadian interest – International Mobility Program.

We hope this information is of assistance.

Sincerely,

The Immigration Representatives Mailbox

De :
Envoyé : 14 janvier 2025 16:05
[redacted]: Immigration Representatives [redacted] Représentants immigration [redacted]
Representantsimmigration.IRCC[redacted]
Objet : Clarification on Open Work Permit Eligibility for Family Members of Temporary Residents

[redacted]

I hope this email finds you well.

I am writing to seek clarification regarding the recent updates to open work permits for family members of temporary residents, as announced on January 14, 2024, and detailed on the IRCC website. Specifically, I am looking for guidance on how these changes affect spouses of international students who are already **inside Canada** and holding a C42 open work permit.

My question is as follows:

If the spouse of an international student has previously obtained an open work permit under the C42 LMIA exemption code and is currently inside Canada, and their spouse (the international student) is now applying for a Post-Graduation Work Permit (PGWP) after completing their studies from an eligible DLI, would the open work permit (C42) holder be eligible for a C47 or C41 open work permit if the PGWP holder is working in:

- * A TEER 4/5 job, or
- * A TEER 2/3 job that is not included in the recently announced labour shortages or linked to government priorities?

The reason for my inquiry is that the announcement provides clarity regarding applications made from outside Canada but does not specify the eligibility criteria for work permit extension applications submitted from within Canada. In this scenario, the spouse is extending their work permit from within Canada rather than applying for a new open work permit from outside Canada.

For reference, the announcement can be found here:

https://www.canada.ca/en/immigration-refugees-citizenship/news/notices/changes-open-work-permits-family-members-temporary-residents.html

Your guidance on this policy would be greatly appreciated.

[redacted] and attention.

Best regards,

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Archived: June 2, 2025 2:51:06 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 26 Mar 2025 17:26:45
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: FW: Urgent - Validity of study permit - REP-2025-0302 - Due 27-Feb-25 - REP-2025-0533 - Due 14-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question: Good afternoon,

Thank you so much for your response. I believe I understand the difference between suspension and dismissal.

I just need some more clarification on the 150 day leave. Is a scheduled break included in a 150 day gap or could students miss a semester (take the winter semester off ~ 120 days) plus a scheduled break and still be in compliance with their study permit conditions?

Take care,

A[redacted]

An academic break is not included in the 150-day authorized leave limit.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 13, 2025 5:28 PM
To: Immigration Representatives / Représentants immigration (IRCC) [redacted]
Representantsimmigration.[redacted]

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Subject: Re: FW: Urgent - Validity of study permit - REP-2025-0302 - Due 27-Feb-25

Good afternoon,

Thank you so much for your response. I believe I understand the difference between suspension and dismissal.

I just need some more clarification on the 150 day leave. Is a scheduled break included in a 150 day gap or could students miss a semester (take the winter semester off ~ 120 days) plus a scheduled break and still be in compliance with their study permit conditions?

Take care,

On Thu, Feb 13, 2025 at 1:51 PM Immigration Representatives / Représentants immigration (IRCC) [redacted] wrote:

> Good day,
>
> [redacted] **Immigration Representatives Mailbox**
>
> **Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the** IRCC Web form.
>
> Please see our response to your question.
>
> ---
>
> Bonjour,
>
> [redacted] la **boîte aux courriels pour les représentants en immigration.**
>
> **Veuillez noter que cette boîte aux lettres est destinée à fournir des conseils généraux et ne fournit pas de réponses à des demandes spécifiques à un cas, mais a fourni les informations suivantes comme conseil. Si vous avez des questions spécifiques à un dossier, nous vous encourageons à soumettre le formulaire** Formulaire Web d'IRCC - Canada.ca
>
> Veuillez consulter notre réponse à votre question.
>
> Scenario:
>
> A student was registered full-time from September to December 2024. In January 2025 she was Required to Withdraw from her university because of poor grades. In the new regulations it says her study permit becomes invalid the day they are no longer enrolled in their program for reasons other than completion (image 1). However, study permit conditions allow for a student to take a leave of study that is 150 days or less if the school has authorized it (image 2). Our school allows students to take a leave from studies for up to a certain amount without notification or need to re-apply to the program.
>
> Question 1: Does the student still have a valid study permit if they are not enrolled in classes for 150 days or less? Based on IRPR 22(1)(a.1) they do not, but according to their conditions, they do.
>
> [redacted] may; [redacted] may [redacted] from their [redacted] The [redacted] 150 days of the date on which they stopped [redacted] There are various examples of reasons listed on the IRCC website include illness or injury, pregnancy, family emergency, suspension, [redacted] of November 8, 2024, IRCC compliance reports are mandatory where the DLI must select the appropriate student's academic status at the [redacted] website provides

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several enrollment status options such as leave of absence, deferred enrollment, academic suspension, no longer registered etc.

You may find additional information about students who are required to discontinue or a "required to withdraw" on the IRCC website:

1) Academic suspension

The student is **suspended** from your institution, due to poor academic performance or violation of the institution's policies. The student is allowed to return after the period of suspension.

Any leave from a program of studies in Canada should not exceed 150 consecutive days from the date the leave started. If a student exceeds 150 days of leave from studies, they will need to change their status with IRCC or will be considered non-compliant with their study permit conditions.

2) No longer registered or enrolled

Your institution sent the student a letter of admission, but they are no longer registered or enrolled because they have

- been dismissed
- withdrawn voluntarily
- transferred to another institution

Please note that an academic suspension is different than being no longer registered.

If a student is no longer registered at a DLI, they are no longer meeting the conditions of their study permit as they are not actively pursuing their studies.

Question 2: Under study permit conditions is a scheduled break included in the 150 days? For example, if a student is required to withdraw for the winter semester (January - April 30) their break from study would be about 120 days. Typically, a scheduled break would happen from May 1st until September 5th. Is a scheduled break included in that 150 days or does it fall outside the 150 days? If it is included the student would have to return to classes in May. If not, the student would return to [redacted] were [redacted] to [redacted] the [redacted] scheduled break because they were not enrolled in classes in January?

[redacted] May [redacted] September [redacted] part o the [redacted] not part [redacted] the [redacted] and the [redacted] not [redacted] may [redacted] an [redacted] from [redacted] authorized by the DLI.

[redacted]

The Immigration Representatives Mailbox

De
Envoyé : 29 janvier 2025 14:31
À : Immigration Representatives ; Représentants immigration (IRC [redacted]
Objet : Urgent - Validity of study permit

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Scenario:

A student was registered full-time from September to December 2024. In January 2025 she was Required to Withdraw from her university because of poor grades. In the new regulations it says her study permit becomes invalid the day they are no longer enrolled in their program for reasons other than completion (image 1). However, study permit conditions allow for a student to take a leave of study that is 150 days or less if the school has authorized it (image 2). Our school allows students to take a leave from studies for up to a certain amount without notification or need to re-apply to the program.

Question 1: Does the student still have a valid study permit if they are not enrolled in classes for 150 days or less? Based on IRPR 22(1)(a.1) they do not, but according to their conditions, they do.

Question 2: Under study permit conditions is a scheduled break included in the 150 days? For example, if a student is required to withdraw for the winter semester (January - April 30) their break from study would be about 120 days. Typically, a scheduled break would happen from May 1st until September 5th. Is a scheduled break included in that 150 days or does it fall outside the 150 days? If it is included the student would have to return to classes in May. If not, the student would return to [redacted] in [redacted] were [redacted] to [redacted] the [redacted] scheduled break because they were not enrolled in classes in January?

Image 1

DIVISION 5

Validity and Expiry of Study Permits

Invalidity

222 (1) A study permit becomes invalid upon the first to occur of the following days:

(a) the day that is 90 days after the day on which the permit holder completes their studies,

(a.1) the day on which the permit holder is no longer enrolled at the designated learning institution that is named in the permit, other than as a result of completing their studies;

(b) the day on which the permit is cancelled under section 243.2; or

(c) the day on which the permit expires.

Image 2

What counts as an authorized leave from your studies?

There are a few cases where you may be able to take a leave of up to a **maximum of 150 days** from your program of studies and still be considered to be actively pursuing your studies.

You don't need to tell us if you're taking an authorized leave. However, if we ask for it, you must provide proof that your leave is

- **authorized** by your DLI and
- no longer than 150 days

It counts as authorized leave if

- your school has authorized a leave from your study program for
  - medical reasons or pregnancy
  - family emergency
  - death or serious illness of a family member
  - any other type of leave your school authorizes
- your school has closed permanently or because of a strike
- you've changed schools
- you or your school deferred your program start date
  - In this case, you must start your studies the next semester, even if it starts sooner than 150 days, and get an updated letter of acceptance.

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Thank you,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:51:10 PM
From: [redacted] Représentants [redacted]
Sent: Wed, 26 Mar 2025 17:30:45
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: level of studies and PAL - REP-2025-0367 - Due 4-Mar-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:

I hope this message finds you well. I am writing to seek clarification regarding the requirements for a new Provincial Attestation Letter (PAL) or Territorial Attestation Letter (TAL) when students transition between different post-secondary levels within the same Designated Learning Institution (DLI).

According to IRCC guidelines, "If you're moving in between post-secondary levels at the same DLI, you can keep studying at your DLI with your current study permit as long as you still meet your study permit conditions. However, if you need to extend your study permit, you will also need to submit a new provincial attestation letter (PAL) or territorial attestation letter (TAL)."

Could you kindly clarify the following scenarios:

- Non-Credit to Credit Certificate Transition: If a student is currently enrolled in a non-credit certificate program and is applying to a credit certificate program at the same DLI, is a new PAL required for the study permit extension?
- Diploma to Degree Program Transition: If a student is studying in a diploma program and is transferring to a degree program within the same DLI, is a new PAL required for the study permit extension?

Response:

Thank you for your email correspondence to Immigration, Refugee and Citizenship Canada's Immigration Representatives Mailbox.

Please consider the information provided as general program guidance and not a directive for case-specific enquires.

Under current **ministerial instructions,** IRCC categorizes levels of study into three distinct groups:

1. Primary and secondary education
2. Post-secondary education (including vocational and technical training, certificates, diplomas, advanced diplomas, and undergraduate programs)

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3. Graduate education or above

Students who remain within the same level of study while changing programs at the same institution do not require a new Provincial Attestation Letter (PAL) when applying for a study permit extension. For example, if the student wishes to change from [redacted] program to [redacted] program [redacted] the [redacted] a PAL [redacted] if the student moves to a different level of study (e.g., from post-secondary to graduate education).

When applying to extend their study permit, the applicant will need to provide proof that they meet one of the exceptions, if they don't provide a PAL with their application.

For more information, please visit:

Study permits: Provincial or territorial attestation letters - Canada.ca

We hope this information is helpful.

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 3 février 2025 18:51
[redacted] Immigration Representatives [redacted] Représentants immigration [redacted]
Representantsimmigration.IRC[redacted]
Objet : level of studies and PAL

[redacted]

I hope this message finds you well. I am writing to seek clarification regarding the requirements for a new Provincial Attestation Letter (PAL) or Territorial Attestation Letter (TAL) when students transition between different post-secondary levels within the same Designated Learning Institution (DLI).

According to IRCC guidelines, "If you're moving in between post-secondary levels at the same DLI, you can keep studying at your DLI with your current study permit as long as you still meet your study permit conditions. However, if you need to extend your study permit, you will also need to submit a new provincial attestation letter (PAL) or territorial attestation letter (TAL)."

Could you kindly clarify the following scenarios:

- Non-Credit to Credit Certificate Transition: If a student is currently enrolled in a non-credit certificate program and is applying to a credit certificate program at the same DLI, is a new PAL required for the study permit extension?
- Diploma to Degree Program Transition: If a student is studying in a diploma program and is transferring to a degree program within the same DLI, is a new PAL required for the study permit extension?

Your guidance on these scenarios will greatly assist us in providing accurate information to our international students and ensuring compliance with IRCC regulations.

Thank you in advance for your support and clarification. I look forward to your response.

Immigration, Refugees and Citizenship Canada
Immigration, Réfugiés et Citoyenneté Canada
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Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 2, 2025 2:51:17 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 26 Mar 2025 17:38:54
To
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Clarification on "Level of study" - REP-2025-0366 - Due 4-Mar-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

I have a question regarding the PAL exemptions for 2025. Per the study permit website, a PAL/TAL is **not** required if...

> You've entered Canada **and** one of the following situations applies to you:
>
> > You're applying for a study permit extension at the same DLI **and** level of study as your current study permit.

I'm looking for clarification on "level of study". Per MIs in Canada [redacted] 1, Volume 159, Number 3: GOVERNMENT NOTICES

"level of study"

>)is categorized as follows:
>
> a. primary and secondary education,
> b. post-secondary education (including vocational and technical training, and undergraduate programs), and
> c. graduate education or above. (*niveau d'études*)

Question:

Could you kindly confirm whether "graduate education" refers only to students in Masters of Doctorial programs? Or does it also include students perusing graduate certificates or other graduate level studies?

Response:

[redacted] to [redacted] and Citizenship Canada's Immigration Representatives Mailbox.

This information is being provided as general program guidance; we are unable to provide case-specific advice.

Under current **ministerial instructions**, IRCC categorizes levels of study into three distinct groups:

1. Primary and secondary education
2. Post-secondary education (including vocational and technical training, certificates, diplomas, advanced diplomas, and undergraduate programs)

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3. Graduate education or above

"Graduate education or above" refers to degree and non-degree programs at the graduate level or higher.

Students who remain within the same level of study while changing programs at the same institution do not require a new provincial or territorial attestation letter (PAL/TAL) when applying for a study permit extension.
They will need to provide proof that they meet one of the exceptions if they do not provide a PAL/TAL with their application.

For more information, please visit:

Study permit: Get the right documents Provincial attestation letter or territorial attestation letter - Canada.ca

We hope this information is helpful.

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 3 février 2025 15:33
[redacted] Immigration Representatives [redacted] Représentants immigration (IRCC) [redacted]
Representantsimmigration.IRCC[redacted]
Objet : Clarification on "Level of study"

Hello IRCC

[redacted] to you from [redacted] DLI [redacted] Ontario, [redacted] RCIC [redacted] is [redacted]

I have a question regarding the PAL exemptions for 2025. Per the study permit website, a PAL/TAL is **not** required if...

- You've entered Canada **and** one of the following situations applies to you:
    - You're applying for a study permit extension at the same DLI **and** level of study as your current study permit.

I'm looking for clarification on "level of study". Per MIs in Canada [redacted] 1, Volume 159, Number 3: GOVERNMENT NOTICES

"level of study"

s categorized as follows:

a. primary and secondary education,

· post-secondary education (including vocational and technical training, and undergraduate programs), and

lainc. graduate education or above. (*niveau d'études*)

Could you kindly confirm whether "graduate education" refers only to students in Masters of Doctorial programs? Or does it

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Immigration, Réfugiés et Citoyenneté Canada
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also include students perusing graduate certificates or other graduate level studies?

Thank you

[redacted] regards,

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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s.19(1)

Archived: June 2, 2025 2:51:20 PM
From: [redacted] / Représentants [redacted]
Sent: Wed, 26 Mar 2025 17:43:13
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Seeking clarification re recent SOWP eligibility effective date - REP-2025-0220- Due 18-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:
We would like to seek clarification from you regarding the recent SOWP policy effective date: https://www.canada.ca/en/immigration-refugees-citizenship/services/work-canada/permit/temporary/open-work-permit-spouses-dependent-children.html

The online instructions show two different timelines:

- * Policy is effective as of January 21, 2025 at 5:00 UTC
- * If you apply before January 21, 2025 the application will be processed as per the old policy.

Open work permits for family members of foreign workers

Changes to eligibility

As of January 21, 2025, at 5:00 UTC, the eligibility requirements will change for open work permits for family members of workers.

If you apply before January 21, 2025:

- We'll continue to process **all** applications that were received before January 21, 2025.
  - Applications received before January 21, 2025, will be processed under the previous eligibility criteria.
- If your open work permit was already approved and hasn't expired, it stays valid.

Question:

- * What is the difference between these two timelines? Between Jan 21 UTC 5:00 v Jan 20 UTC 12:00, which one is the accurate one when calculating application submission date? Can an applicant submit their application by Jan 21, 2025 5:00 UTC and still be assessed under the old SOWP policy?

Answer:

Please note the correct time is 5:00 A.M. UTC[redacted]21.

We hope this information is of assistance.

Sincerely,

The Immigration Representatives Mailbox

De :
Envoyé : 21 janvier 2025 17:01

s.19(1)

[redacted]: Immigration Representatives [redacted] Représentants immigration (IRCC) [redacted]

Objet : Seeking clarification re recent SOWP eligibility effective date

Immigration, Refugees and Citizenship C... Immigration, Réfugiés ... é Can...
[redacted]
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[redacted]

We would like to seek clarification from you regarding the recent SOWP policy effective date: https://www.canada.ca/en/immigration-refugees-citizenship/services/work-canada/permit/temporary/open-work-permit-spouses-dependent-children.html

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  - Applications received before January 21, 2025, will be processed under the previous eligibility criteria.
- If your open work permit was already approved and hasn't expired, it stays valid.

Question:

- * What is the difference between these two timelines? Between Jan 21 UTC 5:00 v Jan 20 UTC 12:00, which one is the accurate one when calculating application submission date? Can an applicant submit their application by Jan 21, 2025 5:00 UTC and still be assessed under the old SOWP policy?

Appreciate your response on this matter.

Thank you,

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is withheld pursuant to section

est retenue en vertu de l'article

19(1)

of the Access to Information Act

de la Loi sur l'acces a l'information

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Archived: June 2, 2025 2:51:24 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 26 Mar 2025 17:44:19
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Inquiry Regarding Correction of Employment Location on Work Permit - REP-2025-0464 - Due 11-Mar-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:
One of our clients received his Work Permit. We have noticed that the employment location mentioned on the work permit is **Winnipeg**, whereas the correct location as per the LMIA is **Winkler**.
During the submission of his Work Permit application, our client submitted the LMIA, which specifies **Winkler** as the employment location. Additionally, the IMM5710 application form requires the employer's address to be filled in three places. Our client accurately mentioned the correct location in two places, but in the third field, which includes a ***dropdown menu*** listing both Winnipeg and Winkler, it appears that *Winnipeg was selected inadvertently*.
We kindly request your guidance on how to proceed with the correction of this discrepancy. We were not sure if a new Work Permit application needs to be submitted or an amendment request can be made.
Answer:
Please note that this service provides guidance and not case-specific advice.
The applicant may attempt to follow the following steps in the links below to request amendment to their valid temporary resident document.
How do I correct an error on my immigration document?
Request to Amend Valid Temporary Resident Documents or Information Contained in the Confirmation of Permanent Residence - Canada.ca
However please note that major changes to your employment situation, including switching employers, moving cities or changing positions (including promotions or demotions) require that you apply for a new work permit. For more information see Guide 5553 - Applying to Change Conditions or Extend Your Stay in Canada - Worker.

Guide 5218: Request to Amend Valid Temporary Resident Documents or Information Contained in the Confirmation of Permanent Residence - Canada.ca

We hope this information is of assistance.

Sincerely,

The Immigration Representatives Mailbox

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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From:
Sent: [redacted] 10, 2025 3:54 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted].ca>
Subject: Inquiry Regarding Correction of Employment Location on Work Permit
Importance: High

Dear Sir/Madam,

One of our clients received his Work Permit . We have noticed that the employment location mentioned on the work permit is **Winnipeg**, whereas the correct location as per the LMIA is **Winkler**.

During the submission of his Work Permit application, our client submitted the LMIA, which specifies **Winkler** as the employment location. Additionally, the IMM5710 application form requires the employer's address to be filled in three places. Our client accurately mentioned the correct location in two places, but in the third field, which includes a ***dropdown menu*** listing both Winnipeg and Winkler, it appears that *Winnipeg was selected inadvertently*.

We kindly request your guidance on how to proceed with the correction of this discrepancy. We were not sure if a new Work Permit application needs to be submitted or an amendment request can be made.

[redacted] to your response.

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Archived: June 2, 2025 2:51:27 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 26 Mar 2025 17:53:30
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Question on new Study Permit Conditions from S705338 - REP-2025-0181- Due 02-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question in red:

1. 1. The text specifically mentions "the DLI named on the permit". As only students admitted after January 2025 will have a DLI name stated on their study permit, are we to assume that this amendment applies only to new students with a DLI specific Study Permit, or does this apply to all study permit holders?

[redacted] to [redacted] with the [redacted] the study permit.

2. 2. Currently, we do not provide approved immigration leaves for students with account hold. Our current practice is to ask the student to return home or if they are staying in Canada to apply for a Visitor Record, clear their amount owing and return the next semester. We also counsel on PGWP eligibility and work restrictions in these cases. Under the new announcement, are students also required to apply for a new study permit in addition to a Visitor Record if IRCC is marking their current existing student as invalid?

[redacted] to [redacted] may [redacted] the [redacted]
However, a student that is no longer enrolled and does not have a DLI-authorized leave will need to leave Canada, or change their status as they are no longer actively studying, therefore no longer abiding to their study permit conditions.

3. 3. We also have situations in which students may be away from campus for authorized reasons such as student exchange agreements or registration at another DLI as part of a joint degree program. Should these students be given an approved leave? Ideally, students attending another DLI as part of a joint degree program would be on the other school's DLI compliance report, but with the new requirement to apply for a new Study Permit when they do a semester or year at another institution, it is unlikely that the student's application for a new SP would have been processed before the DLI compliance reporting period is started.

[redacted] to [redacted] may [redacted] the DLI for [redacted] the foll[redacted]:

- * medical reasons or pregnancy
- * family emergency
- * death or serious illness of a family member
- * any other type of leave your school authorizes
- * your school has closed permanently or because of a strike
- * you've changed schools
- * you or your school deferred your program start date
  - * In this case, you must start your studies the next semester, even if it starts sooner than 150 days, and get an

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updated letter of acceptance.
It is at the DLI's discretion to authorize a leave of studies.

4. 4. Considering the lengthy SP processing time does or will IRCC provide another option for students in joint degree programs with another DLI?

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 17 janvier 2025 12:53
[redacted]: Immigration Representatives [redacted] Représentants immigration [redacted]
Representantsimmigration.[redacted]
Cc :
Objet : Question on new Study Permit Conditions from

Hello, I have a question about the need for a student to apply for a new Study Permit if IRCC marks their current SP "invalid"

In November in the Gazette we find the following text:

Consequences for not complying with the conditions

The regulations amend existing conditions to specify that study permit holders must enroll at the DLI listed on their study permit and remain enrolled until they complete their studies. The study permit invalidity provisions are ***also amended to add that the day when the permit holder is no longer enrolled at the DLI named on the permit, is the date when the permit may become invalid.***

https://canadagazette.gc.ca/rp-pr/p2/2024/2024-11-20/html/sor-dors219-eng.html

My questions are as follows:

1. 1. The text specifically mentions "the DLI named on the permit". As only students admitted after January 2025 will have a DLI name stated on their study permit, are we to assume that this amendment applies only to new students with a DLI specific Study Permit, or does this apply to all study permit holders?

2. 2. Currently, we do not provide approved immigration leaves for students with account hold. Our current practice is to ask the student to return home or if they are staying in Canada to apply for a Visitor Record, clear their amount owing and return the next semester. We also counsel on PGWP eligibility and work restrictions in these cases. Under the new announcement, are students also required to apply for a new study permit in addition to a Visitor Record if IRCC is marking their current existing student as invalid?

3. 3. We also have situations in which students may be away from campus for authorized reasons such as student exchange agreements or registration at another DLI as part of a joint degree program. Should these students be given an approved leave? Ideally, students attending another DLI as part of a joint degree program would be on the other school's DLI compliance report, but with the new requirement to apply for a new Study Permit when they do a semester or year at another institution, it is unlikely that the student's application for a new SP would have been processed before the DLI compliance reporting period

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is started.

4. 4. Considering the lengthy SP processing time does or will IRCC provide another option for students in joint degree programs with another DLI?

[redacted]

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:51:30 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 26 Mar 2025 18:03:38
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: RESPONSE---- question about change in PA on H&C applications (if original PA dies) - REP-B-2025-0141 - Due 24-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
If an applicant's personal situation changes after they have submitted their application, they must notify IRCC immediately in writing. A change in personal situation can refer to any of the following: marital status, birth of a child, death of a spouse or other dependent, criminal convictions, change of employer, etc.

If a principal applicant dies, a surviving in-Canada accompanying dependent who wishes to pursue permanent residence may submit a written request to IRCC – along with supporting documents (e.g., copy of a death certificate) – requesting that their application continue to be processed, on H&C considerations.

The applicant is responsible for making sure that all circumstances and factors that they wish to have considered are provided. This must include any hardship they believe they will suffer if you are not granted the exemption(s) they are requesting.

The onus is on the applicant to provide all necessary information and they are free to make submissions on any aspect of their personal circumstances that they believe are relevant to their request for H&C consideration.

Decisions made on the application will be based on the information we have at the time your application is reviewed.

Please consult our website on how to update your application https://secure.cic.gc.ca/ClientContact/en/Application.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 21, 2025 5:52 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: question about change in PA on H&C applications (if original PA dies)

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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[redacted]

I am an immigration lawyer working at a non-profit for low-income individuals in . I am contacting you to find out whether it is possible for **an in-Canada dependent** (adult) on an H&C application to become the **principal** applicant on the **same** H&C application if the original principal applicant dies? Would IRCC agree to maintain the same H&C application and allow the remaining dependent a window of time to submit additional supporting evidence and any extra forms completed?

[redacted] in advance for answering my questions.

I am a full member in good standing with the Law Society of member ID

Yours truly,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 2, 2025 2:51:34 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 26 Mar 2025 18:07:28
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Representative Permanent Portal - REP-B-2025-0144 - Due 24-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
Clients and reps may contact the following webform for any technical inquiries: IRCC Webform (cic.gc.ca).

***

[redacted]

The Immigration Representatives Mailbox

From
Sent: [redacted] 19, 2025 6:15 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Representative Permanent Portal

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hi there,

I am working on a spousal sponsorship application in the Representative Permanent Portal.

Everything was Woking fine until I had to do a minor change to the client's profile. I removed the applicant's spouse, who is a Canadian citizen and was not needed to be included as a dependent family member.

After that one of the forms, Form **IMM 5669** (Schedule A: Background/Declaration) which was completed and ready to submit, fell back into in progress status. I already checked it, but at the last stage the form does not allow to be saved before going back to the main page.

Please advise how to proceed.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Attached is a screenshot for your reference,

Kind regards,

RCIC

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 10:13:48 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 28 Jan 2025 20:00:27
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: PGWP extension - REP-2025-0141- Due 11-Feb-25
Importance: Normal
Sensitivity: None
Attachments:

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

Question:
[redacted] for [redacted] representative to [redacted] for [redacted] PGWP extension online [redacted] the [redacted] the applicant's [redacted] than on paper application?

Suggested Response:
PGWPs can be extended **only** when the length of the permit could not be provided at the time of the application approval, due to the expiry date of the applicant's passport. Note that this extension must be submitted by paper application.

For PGWP extension eligibility criteria and how to apply, please see the following link: Get a post-graduation work permit: If you can't apply online - Canada.ca.

We hope this information is helpful.

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 14 janvier 2025 21:43
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : PGWP extension

[redacted]

Question: Is it possible for a representative to apply for a PGWP extension online based on the validity of the applicant's [redacted] than on paper application?

Immigration, Refugees and Citizenship Canada
Immigration, Réfugiés et Citoyenneté Canada
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Thank you

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:51:37 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 26 Mar 2025 18:08:13
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Urgent Assistance Required – PR Portal Access Issue - REP-B-2025-0107 - Due 22-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
Clients and reps may contact the following webform for any technical inquiries: IRCC Webform (cic.gc.ca).

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 19, 2025 2:20 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: Re: Urgent Assistance Required – PR Portal Access Issue

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hello,

It's licensed by CICC.

I would really appreciate it if you could look into my PR portal and let me know what the issue is. The View" button remains greyed out, preventing me from accessing my application status.

[redacted]

Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

On Mon, Mar 17, 2025 at 11:08 'a0PM Immigration Representatives / Représentants immigration (IRCC) [redacted] wrote:

Hello,
In order to properly assist you, may you please provide your credentials as a Canadian Lawyer or Representative in good standing.
[redacted]
The Immigration Representatives Mailbox

Bonjour,
Afin de mieux vous aider, pouvez-vous s'il vous plaît fournir vos accréditations en tant qu'avocat ou représentant canadien en règle.
Nous vous remercions ,
La boîte aux courriels des représentants en immigration

From:
Sent: [redacted] 11, 2025 3:28 AM
To: CE CSC Question [redacted] Question CSC EC (IRCC) [redacted] Question [redacted] Question CSC EC (IRCC) [redacted] Immigration Representatives / Représentants immigration (IRCC) [redacted]
Subject: Urgent Assistance Required – PR Portal Access Issue

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

[redacted]

I am experiencing an issue with the PR Portal, as my "View" button remains greyed out, preventing me from accessing my application. Despite following all technical troubleshooting steps and submitting two web forms, I have not been able to resolve the issue.

I have carefully followed the instructions provided in your technical advice, yet the problem persists. I would appreciate your guidance on how to proceed, as this is causing significant delays in my application process.

I kindly request your urgent assistance in resolving this matter. [redacted] and support.

Best regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 2, 2025 2:51:40 PM
From: [redacted] Représentants [redacted]
Sent: Wed, 26 Mar 2025 18:11:48
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Representative PR portal Login Issued - REP-B-2025-0104 - Due 22-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
Clients and reps may contact the following webform for any technical inquiries: IRCC Webform (cic.gc.ca).

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 13, 2025 1:10 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted] Immigration Representatives / Représentants immigration (IRCC)
[redacted]
Subject: Representative PR portal Login Issued

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Dear Officer,

I am trying to login into the Representative PR portal using my official email address :
When I click on Forgot your password, and create a new password, the system still sends this error.

I also tried to login with my personal email address, the same issue comes up.

Kindly help me in resolving this as I am retaining clients for submission of their PR applications, or upcoming Home Support worker Pilot.

I really appreciate your help in this.

Sincerely,

Page 1501
is withheld pursuant to section
est retenue en vertu de l'article

19(1)

of the Access to Information Act
de la Loi sur l'acces a l'information

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Archived: June 2, 2025 2:51:43 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 26 Mar 2025 18:12:25
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Study permit and PAL requirement - REP-2025-0400 - Due 6-Mar-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Response:

[redacted] to [redacted] and Citizenship Canada's Immigration Representatives Mailbox.

Please consider the information provided as general program guidance and not a directive for case-specific enquires.

Regulation 188(1)(c) stipulates that a foreign national may study in Canada without a study permit if the duration of their course or program of studies is six months or less and will be completed within the period for their stay authorized **upon entry** into [redacted] Canada [redacted] study permit [redacted] the program [redacted] study [redacted] months. For more information on short-term courses, see our website: Who needs a study permit.

Unless they meet one of the exceptions they must submit a provincial/territorial attestation letter PAL/TAL with their application.

We hope this information is helpful.

[redacted]

The Immigration Representatives Mailbox

De
Envoyé : 5 février 2025 15:08
[redacted]**:** Immigration Representatives [redacted] Représentants immigration (IRCC) [redacted]
Representantsimmigration.IRCC[redacted]
Objet : Study permit and PAL requirement

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Hello IRCC,

Can a visitor in Canada who has a valid visitor record for a year take several non degree university courses, each with a duration of 4 months?The course will have academic credits.

If not, and we would need to apply for a study permit, would PAL be required for one or more non degree courses?

--

Kind regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 2, 2025 2:51:46 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 26 Mar 2025 18:14:48
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Does a student need PAL if he is applying for study permit extension? - REP-2025-0492 - Due 12-Mar-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:

Does a student need PAL letter if he/she is applying for a study permit extension?

He came to Canada in September 2023 in Sheridan College but switched to a different college (Fleming College) in January 2024. He is currently in his last semester and is completing his diploma in April 2025. His study permit is valid until April 30, 2025 and we are applying to extend it for another 3 months i.e. until July 31, 2025. He requested his college to provide for PAL but his college is not providing as they don't provide PAL for extensions.

Can he apply for a study permit extension without PAL?

Response:

[redacted] to [redacted] and Citizenship Canada's Immigration Representatives Mailbox.

Please consider the information provided as general program guidance and not a directive for case-specific enquires.

Students who changed DLIs, through their on-line account, before November 8, 2024 may keep studying at their DLI with their current study permit as long as they still meet their study permit conditions.

When applying to extend their study permit to cover the study period at the new DLI, unless they meet one of the exceptions they must submit a provincial/territorial attestation letter PAL/TAL with their application.

For example, students already in Canada who are applying for a study permit extension at the same DLI **and** level of study as their [redacted] study permit [redacted] not [redacted] applicant [redacted] to [redacted] proof that [redacted] the [redacted] exceptions if they don't provide a PAL/TAL with their application.

For more information, please visit our website:

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Changing your school or program

Extend your study permit or restore your status: How to apply - Canada.ca

Study permit: Get the right documents Provincial attestation letter or territorial attestation letter

We hope this information is helpful.

[redacted]

The Immigration Representatives Mailbox

From: [redacted]
Sent: [redacted] 11, 2025 3:31 PM
To: Immigration Representatives / Représentants immigration [redacted] Representatives / Représentants immigration [redacted]
Subject: Does a student need PAL if he is applying for study permit extension?

[redacted]

Does a student need PAL letter if he/she is applying for a study permit extension?

He came to Canada in September 2023 in but switched to a different college n January 2024. He is currently in his last semester and is completing his diploma in . study permit is valid until and we are applying to extend it for another 3 months i.e. until He requested his college to provide for PAL but his college is not providing as they don't provide PAL for extensions.

Can he apply for a study permit extension without PAL?

Should you have any questions or concerns, do not hesitate to contact our office.

Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:51:50 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 26 Mar 2025 18:14:57
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Email correspondece going to the wrong address - REP-B-2025-0143 - Due 24-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
You email address has been updated.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: Email correspondece going to the wrong address

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Good day,

I am writing with respect to the email communication setup for the cases under my representation. Currently, these cases are automatically associated with an email address from , which differs from the address linked to my personal portal account (

This discrepancy affects Access to Information and Privacy (ATIP) communications and impacts clients I represent independently of

Despite my submission of a Representative form with the correct address and email (that is outside of , my representative information associated with these cases continues to be listed under being it the email address or other contact info of the Representative.

I respectfully request that my **default representative information** be updated to the details provided **below**. Please advise if additional information is required to facilitate this change.

Immigration, Refugees and Citizenship Canada
Immigration, Réfugiés et Citoyenneté Canada
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L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 2, 2025 2:51:53 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 26 Mar 2025 18:17:04
To:
Cc: [redacted] Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: SUV- proof of funds and financial - REP-2025-0534 - Due 14-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:

Could you please confirm if the proof of funds for the SUV-PR application is based solely on the required settlement funds per family size?

\sb280Some applicants submit a financial statement showing more than the required amount but later withdraw part of it during processing. When IRCC requests an updated bank statement, the balance still meets the settlement fund requirement but differs from the initial statement. Can you clarify if this is acceptable?

Answer:

The applicant must demonstrate they have sufficient funds, excluding any investment made by a designated entity into their business, available for settlement in Canada at the time of application and when the application is finalized. The client's financial statement should meet the required amount for sufficient funds at every step of the application process. Even if they differ, each updated bank statement request should meet the sufficient funds amount.

Sufficient funds are determined according to the applicant's family size, including both accompanying and non-accompanying family members, using 50% of the current low income cut-off for urban areas with a population of 500,000 or more.

Please be advised that the assessment of an application is based on a case-by-case basis, considering the particular circumstances in conjunction with the supporting documentation available to the officer. The onus is always on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements

We trust that this information will assist you.

Sincerely,

The Immigration Representatives Mailbox

\intbl\cbpat6

\intbl\cbpat6If you were unable to find the information on IRCC's website, and as we are unable to respond to case-specific enquiries, please contact our **Client Support Centre** by:

- IRCC Web form
- Telephone at **1-888-242-2100** (Monday to Friday from 8 a.m. to 4 p.m. local time)

\intbl\cbpat6

\intbl\cbpat6For general information regarding a personal immigration file, please consult the links below:

- Find answers to common questions in the Help Centre
- Check your application status

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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- Find application forms and guides

From:
Sent: [redacted] 13, 2025 6:20 PM
To: Immigration Representatives [redacted] Représentants immigration (IRCC) [redacted]
Subject: SUV- proof of funds and financial

Dear officer,

Could you please confirm if the proof of funds for the SUV-PR application is based solely on the required settlement funds per family size?

Some applicants submit a financial statement showing more than the required amount but later withdraw part of it during processing. When IRCC requests an updated bank statement, the balance still meets the settlement fund requirement but differs from the initial statement. Can you clarify if this is acceptable?

Thank you so much for the clarification in this matter.

Best regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:51:57 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 26 Mar 2025 18:18:26
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Coop work permit - REP-B-2025-0094 - Due 22-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
If the student is not changing DLIs, they do not need a new CO-OP work permit.
Work as a co-op student or intern - Canada.ca

***

[redacted]

The Immigration Representatives Mailbox

From: I
Sent: [redacted] 20, 2025 12:34 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Coop work permit

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hello,

I'm looking for some information about coop work permits.

If a student changes DLIs from one coop program to another, and they apply for a new coop work permit with the offer letter from the new DLI, can they continue to work under implied status or should they only work 24 per week according to their study permit? What are their options?

Thank you

Best Regards,

Page 1511

is withheld pursuant to section

est retenue en vertu de l'article

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of the Access to Information Act

de la Loi sur l'acces a l'information

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Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 2, 2025 2:51:59 PM
From: [redacted] Représentants [redacted]
Sent: Wed, 26 Mar 2025 18:22:16
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: working on campus during scheduled break - REP-B-2025-0096 - Due 22-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***

If you're working during a break scheduled by your DLI; such as summer and winter holidays, or a reading week, you can

- * work **unlimited** hours on/off campus
- * take courses on a part-time or full-time basis
  - * This does **not** affect your ability to work unlimited hours during your break.

You must be a full-time student both **before** and **after** the break to work unlimited hours during the break. For example, you can't work before you start your very first school semester.

Find out more about working during scheduled breaks.

We hope you find this information helpful.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 21, 2025 8:52 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.I[redacted]
Subject: working on campus during scheduled break

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hello,

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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I know the rule for working on campus is that you must be a full time student as per the IRCC website.

What about working on campus during scheduled breaks (such as the summer). What is the ruling around a student working while they are not registered full time because it is a break, or if they are registered part time during a scheduled break.

Thank you

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 2, 2025 2:52:03 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 26 Mar 2025 18:22:26
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Spousal Sponsorship Processing Times - By location or by program? - REP-2025-0628 - Due 21-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

As per the Complete Guide (IMM5289), there are two classes of spousal sponsorship applications:

- Family Class
- Spouse or Common-Law Partner in Canada Class (SCLPC)

Apply under the **Family Class** if:

- the person being sponsored lives outside Canada
- the person being sponsored currently lives with the sponsor in Canada but doesn't plan to stay in Canada while the application is being processed
- the sponsor plans to appeal if the application is refused
- the person being sponsored is a conjugal partner or dependent child

Apply under the **Spouse or Common-Law Partner in Canada Class** if the spouse or common-law partner being sponsored:

- lives with the sponsor in Canada
- has valid temporary resident status in Canada, or is exempt from needing this status under a public policy

Processing times are based on the class under which the application was submitted. That is, selecting [redacted] partner, or conjugal partner living outside of Canada" will show processing times for those applying under the overseas family class. Whereas selecting "Spouse or common-law partner living inside Canada" will show processing times for those applying under the Spouse or Common-law partner in Canada Class (SCLPC).

Processing times for applications to sponsor a spouse, common-law partner, or conjugal partner under the family class are [redacted] 11 [redacted] for applicants [redacted] for [redacted] processing [redacted] the person being sponsored under the family class is in Canada (outside Quebec), or lives outside of Canada (but intends to live in a province or territory other than Quebec upon arrival).

Processing times for applications to sponsor a spouse or common-law partner under the SCLPC are currently 24 months for those destined for a province or territory other than Quebec.

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We encourage clients to consult Check processing times at IRCC - Canada.ca for up to date information on processing times, including for information on how processing times are calculated, by clicking on "How we calculated this processing time" at the bottom of the page.

We hope you find this information useful.

Thank you,

The Immigration Representatives Mailbox (IRCC)

From:
Sent: [redacted] 21, 2025 2:10 PM
To: Immigration Representatives / Représentants immigration [redacted]
Subject: Spousal Sponsorship Processing Times - By location or by program?

Hello,

The spousal sponsorship processing times (see below) are noted with an in-Canada scenario and an overseas scenario.

However, it is noted that some applicants who are inside Canada can file for Family Class while remaining inside of Canada.

Question

Are the **processing times quoted based on the program used** - that is, are the in-Canada processing times (currently 28 months) for Spouse or Common-Law Partner in Canada Class (SCLPC) only **and** outside of Canada processing times are for Family Class (currently 10 months) only?

Or are **processing times quoted based on the location of filing**- that is, if an application (Family Class Spousal or SCLPC) is filed within Canada, the in-Canada processing times apply **and**, if Family Class application is filed overseas, the outside of Canada processing times apply?

Thank you!

Sincerely,

Pages 1516 to / à 1517
are withheld pursuant to section
sont retenues en vertu de l'article

19(1)

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de la Loi sur l'acces a l'information

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Archived: June 2, 2025 2:52:06 PM
From: [redacted] Représentants [redacted]
Sent: Wed, 26 Mar 2025 18:26:50
To:
Cc: [redacted] Representatives / Représentants Immigration [redacted]
Subject: TR: Religious Workers & Visitor Records & Flagpoling - REP-2025-0118- Due 10-Feb-25
Importance: Normal
Sensitivity: None
Attachments:

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question received:

For the past few years IRCC has started taking the position that Visitor Records are rendered invalid when a person leaves the country, and that when they re-enter they cannot rely on their existing visitor record, that they either have to apply for a new Visitor Record at the POE or to extend their status online once in Canada as a visitor.

Religious workers often work in Canada based on 186 and Visitor Records confirming their eligibility to work. When these religious workers travel, do their Visitor Records also become invalid?

Do Religious Workers then need to apply for new Visitor Records each time they re-enter Canada in order to be permitted to work in Canada?

Are Religious Workers who hold Visitor Records allowed to apply for work permits at the port of entry when they re-enter Canada if the trip invalidated their Visitor Record or is this considered flagpoling?

We would note that even when asked, CBSA often refuses to stamp passports or issue Visitor Records.

Approved Response:

A visitor record is a status document that provides proof of temporary resident status while in Canada, is not a travel document and does not guarantee re-entry into Canada. As per R183(4)(a), once a foreign national leaves Canada, their temporary resident status ends. Clients must apply online for a visitor record to extend their stay as a:

- * visitor
- * worker authorized to work a without work permit or
- * student authorized to study without a study permit

Foreign nationals seeking entry to Canada to perform religious duties under R186(l) for more than 6 months must hold a valid

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visitor record. Officers may also issue visitor records for visits of less than 6 months to provide evidence of the authority to work without a permit under R186(l).

Clients do not need to apply for a work permit unless they want to do something that is not covered under R186. However, religious workers who entered Canada with authorization to work without a work permit pursuant to paragraph R186(l) may apply for a work permit after entry as per paragraph R199(b) under the paragraph R205(d) LMIA exemption. The employer in such a case is required to complete the offer of employment in the Employer Portal and pay the employer compliance fee, if required. Further information is available here: Religious work – International Mobility Program

Flagpoling occurs when foreign nationals who hold temporary resident status in Canada, leave Canada and, after a visit to the United States or St. Pierre and Miquelon, re-enter to access immigration services at a port of entry. As per CBSA's Website; Effective December 24, 2024, most Foreign nationals who hold temporary resident status in Canada will no longer be able to obtain a study or work permit by flagpoling.

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 13 janvier 2025 15:09
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Objet : Religious Workers & Visitor Records & Flagpoling

[redacted]

For the past few years IRCC has started taking the position that Visitor Records are rendered invalid when a person leaves the country, and that when they re-enter they cannot rely on their existing visitor record, that they either have to apply for a new Visitor Record at the POE or to extend their status online once in Canada as a visitor.

Religious workers often work in Canada based on 186 and Visitor Records confirming their eligibility to work. When these religious workers travel, do their Visitor Records also become invalid?

Do Religious Workers then need to apply for new Visitor Records each time they re-enter Canada in order to be permitted to work in Canada?

Are Religious Workers who hold Visitor Records allowed to apply for work permits at the port of entry when they re-enter Canada if the trip invalidated their Visitor Record or is this considered flagpoling?

We would note that even when asked, CBSA often refuses to stamp passports or issue Visitor Records.

Thank you,

Page 1520

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Archived: June 2, 2025 10:13:52 AM
From: [redacted] Représentants [redacted]
Sent: Wed, 29 Jan 2025 12:42:14
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Wage Requirement for Executives/Senior Managers - ICT (Significant Benefit) - REP-2025-0110- Due 10-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question

Can you confirm if an applicant for an ICT Work Permit under 205(a) [NOT a free trade agreement ICT] must be paid the prevailing wage? Or, is wage simply one of the factors that will be considered by the evaluating officer?

Response
A mandatory wage assessment is not required on work permits issued under the ICT category for managers or executives pursuant to R205(a). Wage remains an important indicator of knowledge, expertise and experience and should be considered as an important factor in an officer's overall assessment, but there is no wage test requirement that must be met for document issuance.

For more information, please consult the following webpages:
Intra-company transferees (ICT) – [R205(a) – C61, C62, C63] – Canadian interests – International Mobility Program - Canada.ca

We hope this information is of assistance. Do not hesitate to reach out again if you required further clarification.

Sincerely,

The Immigration Representatives Mailbox

De :
Envoyé : 13 janvier 2025 11:05
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted].gc.ca>
Objet : Wage Requirement for Executives/Senior Managers - ICT (Significant Benefit)

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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[redacted]

Can you confirm if an applicant for an ICT Work Permit under 205(a) [NOT a free trade agreement ICT] must be paid the prevailing wage? Or, is wage simply one of the factors that will be considered by the evaluating officer?

The IRCC webpage reads as follows (linked here):

"Officers should confirm that the wages are reasonable for the occupation. To prevent wage suppression, wages should not be lower than the prevailing wage for the occupation in the location of work.
Prevailing wage for the specific occupation and region of work is found on the Job Bank Compare wages page.
Additional allowances provided outside of wages are not to be included when assessing if wages meet the prevailing wage. For example, housing or travel allowances."

However, under the senior managers/executives subheading of the same webpage, there is no reference to a mandatory wage floor in the same way as there is under the specialized knowledge subheading.

Thank you.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:52:11 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 26 Mar 2025 18:49:01
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Study permit expiration REP-A-2025-0731 -Due 16-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question: Based on new changes implemented by IRCC, student's study permit becomes invalid on the day on which the permit holder is no longer enrolled at the designated learning institution that is named in the permit, other than as a result of completing their studies. We have encountered several cases where students are unable to begin their studies due to delays in receiving their study permits. In such situations, does the study permit automatically expire upon issuance? Would the student need to apply for a new permit to continue their studies in the following semester?

A study permit does not automatically expire upon issuance.

The new regulations are designed to ensure that students stay actively engaged in their studies, except during scheduled breaks or approved leave, which is limited to a maximum of 150 days.

Students who are outside Canada and have received their study permit approval after their program has started can follow the instructions provided on the IRCC website.

If you want to defer your enrolment before arriving in Canada

If your application has been approved and you want to defer your enrolment (which means you want to start studying later than planned) at the DLI that has already issued your letter of acceptance (LOA), you need to

- * *get your deferral **approved** by the DLI*
- * *get an **updated** LOA*
- * *have a **valid** letter of introduction*

You need to show these documents at the port of entry when you arrive in Canada.

Please note that a CBSA officer will verify these documents and ensure that the student still meets the requirements before issuing the study permit.

Study permit holders in Canada may take authorized leave up to a 150 days and still be considered actively pursuing their studies and meeting their study permit conditions. Additionally, students who have transferred to a new postsecondary institution and been admitted to a program commencing between January 1 and May 2025 may qualify for the policy clarification outlined IRCC website.

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[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 5, 2025 3:27 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: Study permit expiration -

Hello,

This is , I would like to ask about the study permit expiration.

Based on new changes implemented by IRCC, student's study permit becomes invalid on the day on which the permit holder is no longer enrolled at the designated learning institution that is named in the permit, other than as a result of completing their studies. We have encountered several cases where students are unable to begin their studies due to delays in receiving their study permits. In such situations, does the study permit automatically expire upon issuance? Would the student need to apply for a new permit to continue their studies in the following semester?

Thank you.

Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:52:15 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 26 Mar 2025 19:00:36
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Clarification on working on Implied status of Study Permit Extension / PGWP Application - REP-2024-2703 -- REP-2025-0356 - Due 4-Mar-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Students who have completed their studies on maintained status under R189 are eligible to apply for a PGWP, as long as they meet the other eligibility requirements. Please note that the current regulation only allows applicants to apply for a PGWP in Canada if their study permit is still valid (not expired) or if they meet one of the other requirements of section R199 at the time they submit their application.

If an applicant is eligible for a PGWP and they don't hold a valid study permit, they are eligible to apply from outside Canada.

For more information, please visit Post-graduation work permit (PGWP) [R205(c) - C43] – International Mobility Program - Canada.ca.

We hope that this information is helpful to you.

Sincerely,

The Immigration Representatives Mailbox

De :
Envoyé : 3 février 2025 11:05
[redacted] Immigration Representatives [redacted] Représentants immigration [redacted]
Objet : Re: Clarification on working on Implied status of Study Permit Extension / PGWP Application - REP-2024-2703 - Due

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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24-Jan-25

Dear Team,

Thank you so much for your response. I have a followup question which I forgot to ask in the initial email (**my sincere apologies for that**).

In this case,

a) Her study permit was upto December 31, 2024.

b) As she was expecting that she will not be getting her Completion letter + Transcripts till that date, she applied for extension of her study permit on December 28, 2024 to remain in a valid status.

c) She received her Completion letter + Transcripts on 18th January 2025.

What is the best course of action for her ?

Q1) Wait for her study permit extension approval and then apply PGWP ?

Q2) Apply only PGWP, with completion letter + transcripts and proof of study permit extension application submission.

Q3) Apply PGWP + Restoration of study permit, with completion letter + transcripts and proof of study permit extension application submission.

I would be really thankful for your kind revert on these 3 questions.

Thanks in advance,

Best Wishes,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please find below the response to your questions.

1. Can she work as a student, after she applies for her study permit extension before expiry of her current study permit ?

\sb280Response: Students may work off campus on a part-time basis (up to 24 hours per week) if the following applies:

- they meet the eligibility criteria to work off campus [R186(v)]
- they have completed the final academic requirements for their program of study but have **not yet** received written confirmation of program completion from their institution (for instance, a transcript, an official letter or an email)
- they have not applied for a work permit (for instance, a post-graduation work permit or a work permit with a valid Labour Market Impact Assessment) or a study permit extension or enrolled in a subsequent program of study

They may work until the first date they receive written confirmation of program completion from their educational institution (for instance, an email, a letter, a transcript or a diploma), provided their study permit remains valid during this period. If the study permit becomes invalid [as per R222] before the student receives the notification of program completion from their institution, the student must **cease** working the day the study permit becomes invalid. For more information, please visit Study permits: Off-campus work

Maintained status

If a temporary resident applies for renewal of their study permit before the expiry of their existing permit and their permit expires before a decision is made, section R189 authorizes them to study without a permit **under the same conditions** pending a determination of their application for renewal and **only as long as the person remains in** [redacted] more information, please visit Temporary residents: Maintained status during processing (previously called implied status)

2. Can she work full time after applying for her PGWP in January 2025 ? (Please consider that her study permit extension is still in process and not yet approved).

Response: As per paragraph 186(w) of the *Immigration and Refugee Protection Regulations* (IRPR), an applicant can work full-time while waiting for a decision on their post-graduation work permit application if they

had a valid study permit at the time **they submitted their application**

completed their study program

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were eligible to work off campus without a work permit while studying and they didn't work more hours than they were allowed to.

For more information, please visit Work in Canada after you graduate: After you apply - Canada.ca

We hope that this information is helpful to you.

[redacted]

The Immigration Representatives Mailbox

\sb280De :
Envoyé : 28 décembre 2024 03:08
[redacted] Immigration Representatives [redacted] Représentants immigration [redacted]
Representantsimmigration.IRC[redacted].ca>
Objet : Clarification on working on Implied status of Study Permit Extension / PGWP Application

Dear Sir/ Madam,

[redacted] I am a regulated Canadian immigration consultant

I have a query :

a) A student's study permit is valid upto 31st Dec 2024.

b) Her study is completed but she is yet to get her result, transcripts and completion letter. Hence, she can not apply PGWP at this point of time.

c) To remain in a valid status, she is applying for an extension of her study permit before 31st Dec 2024.

b) She will also apply her PGWP once she receives her credentials (Transcripts + Completion Letter) in the first week of January 2025.

Questions :

1. Can she work as a student, after she applies for her study permit extension before expiry of her current study permit ?

2. Can she work full time after applying for her PGWP in January 2025 ? (Please consider that her study permit extension is still in process and not yet approved).

Request your kind inputs on both points

Best Wishes,

Page 1529

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Archived: June 2, 2025 2:52:19 PM
From: [redacted]
Sent: May 20, 2025 12:19:21 PM
To: Immigration Representatives / Représentants immigration (IRCC)
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: Congé d'études
Importance: Normal
Sensitivity: None

CAUTION: This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Bonjour,

Ce courriel est pour obtenir des précisions à propos du congé d'études.

Les pages Internet Permis d'études : Évaluation des conditions liées à un permis d'études - Canada.ca (modification du 2023-09-25) et Conditions du permis d'études au Canada - Canada.ca (modification du 2024-12-01) notamment mentionnent les conditions et la durée du congé d'études.

Pourriez-vous clarifier les points suivants svp :

1. 1. Calcul du congé d'études
   - * Les week-ends et jours fériés sont-ils compris dans les 150 jours ?
   - * Les congés du calendrier scolaires sont-ils compris dans les 150 jours ?
2. 2. Fin du congé d'études et vacances scolaires
   - * Si les congés prévus au calendrier scolaire comptent dans le calcul des 150 jours, quel est le statut de l'étudiant et que doit-il faire lorsque son congé s'achève pendant le congé du calendrier scolaire ?
     Par exemple, le congé autorisé finit le 15 juin alors que dans notre université, les mois d'été (mai à août) sont des vacances au calendrier académique.
   - * Quel est le statut de l'étudiant et que doit-il faire lorsque le dernier des 150 jours tombe à la fin d'un semestre d'études suivi par des vacances prévues au calendrier scolaire ?
     Par exemple, le congé autorisé finit le 21 avril et le congé scolaire s'étend du 28 avril au 8 septembre.
3. 3. Travail pendant les vacances scolaires
   - * L'étudiant dont le congé d'études autorisé s'achève à la veille des vacances du calendrier scolaire ou pendant celles-ci, peut-il recommencer à travailler à temps plein pendant les vacances, en attendant de reprendre ses études quand les cours recommencent ?

Je vous remercie d'avance pour votre réponse.

Cordialement,

Page 1531

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Archived: June 2, 2025 2:52:41 PM
From: [redacted] Représentants [redacted]
Sent: Thu, 27 Mar 2025 11:08:16
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Study Permit Letter of Introduction Expiry Date - REP-A-2025-0768 -Due 10-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Can you please clarify what the expiry date on a study permit Letter of Introduction indicates?

The expiry date on the study permit letter of introduction refers to the expiration date of both the study permit and, if applicable, the temporary resident visa (TRV).

Does the expiry date indicate the date on which the client must travel to Canada to request the issuance of the study permit at the POE? Or does the expiry date indicate the date that the study permit will be valid until? In the case of the latter, can CBSA only issue a study permit valid until the expiry of the LOI?

It refers to the date until which the study permit will remain valid. Upon arrival in Canada, a CBSA officer will verify that the student still meets the requirements before issuing the study permit, based on the validity specified in the letter of introduction.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 27, 2025 10:43 AM
To: Immigration Representatives / Représentants immigration (IRCC) [redacted]
Representantsimmigration.IRC[redacted]
Subject: Study Permit Letter of Introduction Expiry Date

> **\intbl\cbpat6CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

[redacted]

Can you please clarify what the expiry date on a study permit Letter of Introduction indicates?

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Does the expiry date indicate the date on which the client must travel to Canada to request the issuance of the study permit at the POE? Or does the expiry date indicate the date that the study permit will be valid until? In the case of the latter, can CBSA only issue a study permit valid until the expiry of the LOI?

[redacted]

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Archived: June 2, 2025 10:13:56 AM
From: [redacted] Représentants [redacted]
Sent: Wed, 29 Jan 2025 12:43:40
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Clarification on Prevailing Wage Requirements for Work Permit Applications Under C62 - ICT - Senior [redacted] - REP-2025-0042- Due 4-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question

Do applicants need to meet the mandatory wage floor for applications under the C62 category based on their NOC and location of work in Canada, in the same way that applicants under C63 need to do so for specialized knowledge positions?

Response

A mandatory wage assessment is not required on work permits issued under the ICT category for managers or executives pursuant to R205(a). Wage remains an important indicator of knowledge, expertise and experience and should be taken into account as an important factor in an officer's overall assessment, but there is no wage test requirement that must be met for document issuance.

For more information, please consult the following webpages:
Intra-company transferees (ICT) – [R205(a) – C61, C62, C63] – Canadian interests – International Mobility Program - Canada.ca

We hope this information is of assistance. Do not hesitate to reach out again if you required further clarification.

Sincerely,

The Immigration Representatives Mailbox

De :
Envoyé : 7 janvier 2025 14:16
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : Clarification on Prevailing Wage Requirements for Work Permit Applications Under C62 - ICT - Senior Managers,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Functional [redacted]

[redacted]

I am a lawyer in good standing with the Law Society of

With regards to the new ICT guidelines, it is unclear whether prevailing wage requirements apply to Senior Managers, Functional Managers and Executives under category C62, in the same manner that they do for Specialized Knowledge workers under C63.

Question: Do applicants need to meet the mandatory wage floor for applications under the C62 category based on their NOC and location of work in Canada, in the same way that applicants under C63 need to do so for specialized knowledge positions?

Thank you in advance for your assistance.

Kind regards,

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:52:44 PM
From: [redacted] Représentants [redacted]
Sent: Thu, 27 Mar 2025 11:20:27
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Change to the immigration regulations 222 (1) (a.1) - REP-2025-0656 - Due 24-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

For the purposes of the International Students Program (ISP) regulations, there is no distinction between "**enrolled**"and "**inscrit**".

These regulations are designed to ensure that students stay actively engaged in their studies, except during scheduled breaks or approved leave, which is limited to a maximum of 150 days.

Regulation 222(1), states that:

- **222 (1)** A study permit becomes invalid upon the first to occur of the following days:

  (a) the day that is 90 days after the day on which the permit holder completes their studies,

  (a.1) the day on which the permit holder is no longer enrolled at the designated learning institution that is named in the permit, other than as a result of completing their studies.

  b) the day on which the permit is cancelled under section 243.2; or

  (c) the day on which the permit expires.

You mentioned, for example, that a student with an active program was registered for Fall 2024 but did not register for Winter 2025. As you know, a student may take an authorized leave from their studies, but such leave must always be approved by the institution and cannot exceed 150 days. Students who take an unauthorized break are in violation of their study permit conditions. According to the website, if IRCC becomes aware that a student has failed to meet these conditions, they may require the student to leave Canada.. This could impact the outcome of any future applications, and the student may need to wait six months before reapplying for a study permit, visitor visa, or work permit. Additionally, if a student is unenrolled (withdrawn) by the Designated Learning Institution (DLI) due to unauthorized leave or other academic reasons, their study permit will become invalid.

We hope these explanations offer further clarification regarding the regulations.

[redacted]

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The Immigration Representatives Mailbox

From:
Sent: [redacted] 24, 2025 9:16 AM
[redacted]
Subject: Change to the immigration regulations 222 (1) (a.1)
Importance: High

Hello,

I am wondering if you can tell me about the change to the immigration regulations 222 (1) (a.1) announced on November 8, 2024, in the [redacted] implications of this change are potentially significant. But I'm not sure we fully understand the meaning. I know that there were some questions raised as the result of a consultation session in the summer of 2024. Specifically, about the definition of the word **enrolled** in the English version of the text.

> **8 Subsection 222(1) of the Regulations is amended by adding the following after paragraph (a):**
>
> **(a.1)** the day on which the permit holder is no longer enrolled at the designated learning institution that is named in the permit, other than as a result of completing their studies;

https://www.gazette.gc.ca/rp-pr/p2/2024/2024-11-20/html/sor-dors219-eng.html

For example, on one hand, if we take a generous definition of enrolled, a student could be 'enrolled' in a program (have an active program) but not necessarily be registered to a given semester. For example, a student who has an active program and is registered to fall 2024 but then does not register to winter 2025 and, according to university regulations, remains eligible to register to summer 2025 or fall 2025. (Of course, this would have implications for their student status with IRCC but, according to this interpretation, the study permit would not necessarily be invalidated by this non-registration.)

On the other hand, the French word **inscrit** seems more limited – more linked to the course registration during one semester – and could lead to an interpretation that not being registered to courses during one semester makes the study permit invalid.

> **8 Le paragraphe 222(1) du même règlement est modifié par adjonction, après l'alinéa a), de ce qui suit :**
>
> **a.1)** le titulaire du permis n'est plus inscrit à l'établissement d'enseignement désigné qui est nommé dans son permis, à moins qu'il n'ait terminé ses études;

https://www.gazette.gc.ca/rp-pr/p2/2024/2024-11-20/html/sor-dors219-fra.html

In brief, I am writing to better understand the meaning and scope of this change – and or the definition of **enrolled** and **inscrit**. Any information you could share to help clarify the meaning would be greatly appreciated.

Thank you in advance,

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Archived: June 2, 2025 2:52:48 PM
From: [redacted]
Sent: Thu, 27 Mar 2025 12:21:44
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Changement d'établissement - Études à distance - REP-2025-0629 - Due 21-03-2025
Importance: Normal
Sensitivity: None

Bonjour,

Merci de contacter la boîte électronique pour les représentants en immigration.

Veuillez noter que cette boîte aux lettres est destinée à fournir des conseils généraux et ne fournit pas de réponses aux demandes spécifiques à un cas. Si vous avez des questions spécifiques sur un dossier, nous vous encourageons à soumettre un Formulaire Web d'IRCC - Canada.ca

Veuillez trouver les réponses à vos questions ci-dessous.

En lien avec la nouvelle mesure où un étudiant doit fréquenter l'EED indiqué sur son permis d'études, j'aimerais obtenir un éclaircissement.

Je travaille pour le Cégep de Jonquière, au Québec. Il est fréquent que des étudiants aient à réaliser un cours à distance pendant un semestre dans un second établissement (Cégep à distance). Pendant ce semestre, l'étudiant demeure inscrit et continue de fréquenter notre EED, mais il fréquente en plus le Cégep à distance pour se voir offrir ce cours.

Q : Si le cours que l'étudiant réalise se voit crédité et accepté dans notre EED afin de le diplômer, demeure-t-il légal s'il a un permis au nom de notre EED?

Oui. Un étudiant, qui demeure inscrit et qui continue de fréquenter son EED, peut suivre un cours à distance dans un second établissement du moment qu'il continue de respecter les conditions de son permis d'études actuel. Le site internet d'IRCC souligne que puisque, par définition, l'apprentissage à distance ne requiert pas que l'étudiant se trouve au Canada, un deuxième permis d'études ne sera pas exigé pour suivre un cours en ligne à un autre EED.

Cordialement,

La boîte aux courriels pour les représentants en immigration

From:
Sent: [redacted]1, [redacted]:12 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Changement d'établissement - Études à distance

Bonjour,

En lien avec la nouvelle mesure où un étudiant doit fréquenter l'EED indiqué sur son permis d'études, j'aimerais obtenir un

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éclaircissement.

Je travaille pour le Cégep de Jonquière, au Québec. Il est fréquent que des étudiants aient à réaliser un cours à distance pendant un semestre dans un second établissement (Cégep à distance). Pendant ce semestre, l'étudiant demeure inscrit et continue de fréquenter notre EED, mais il fréquente en plus le Cégep à distance pour se voir offrir ce cours.

Si le cours que l'étudiant réalise se voit crédité et accepté dans notre EED afin de le diplômer, demeure-t-il légal s'il a un permis au nom de notre EED?

[redacted]

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Archived: June 2, 2025 2:52:50 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 27 Mar 2025 13:03:00
To
Cc: [redacted] Representatives / Représentants [redacted] (I[redacted]
Subject: TR: Clarification on DLI change - REP-A-2025-0787 - Due 16-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question
Do the dates "January 1, 2025 to May 1, 2025" refer to the date that the student received their Letter of Acceptance to the new DLI? Or, does it refer to the date that the Winter or Spring 2025 semester begins?

Response

[redacted] to [redacted] and Citizenship Canada's Immigration Representatives Mailbox.

This information is being provided as general program guidance; we are unable to provide case-specific advice.

The policy clarification period of January 1, 2025 to May 1, 2025 refers to the date that the Winter or Spring 2025 semester begins.

We hope this information is helpful.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 5, 2025 4:41 PM
To: Immigration Representatives / Représentants immigration (IRCC) [redacted]
Subject: Clarification on DLI change

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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Hello IRCC

Reaching out to you for clarification on DLI change policy, I am an RCIC

The IRCC website was updated with the below information pertaining to DLI changes and which students may begin their studies at a new DLI while waiting for their new study permit. Following the initial publication, the dates highlighted below were added.

Changing your school or program - Canada.ca

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If you were accepted to a new DLI for the Winter or Spring 2025 semester (starting from January 1, 2025 to May 1, 2025)

You can start studying at your new DLI if you

- have been accepted to a DLI for the Winter or Spring 2025 semester (starting from January 1, 2025 to May 1, 2025), and
- have applied for a study permit extension, and
- have a study permit that remains valid and that doesn't have the DLI name printed on it, and
- meet all your existing study permit conditions

If you meet these criteria, you can attend the new DLI you wanted to transfer to while your study permit extension is being processed.

Question: Do the dates "January 1, 2025 to May 1, 2025" refer to the date that the student received their Letter of Acceptance to the new DLI? Or, does it refer to the date that the Winter or Spring 2025 semester begins?

[redacted] and response

Kind regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:52:54 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 27 Mar 2025 13:06:22
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Policy clarification - DLI change - REP-A-2025-0788 - Due 16-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question
Do the dates "January 1, 2025 to May 1, 2025" refer to the date that the student received their Letter of Acceptance to the new DLI? Or, does it refer to the date that the Winter or Spring 2025 semester begins?

Response

[redacted] to [redacted] and Citizenship Canada's I[redacted]migration Representatives Mailbox.

This information is being provided as general program guidance; we are unable to provide case-specific advice.

The policy clarification period of January 1, 2025 to May 1, 2025 refers to the date that the Winter or Spring 2025 semester begins.

We hope this information is helpful.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 5, 2025 4:39 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: Policy clarification - DLI change

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les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hello IRCC

Reaching out to you for clarification on DLI change policy, I am an RCIC

The IRCC website was updated with the below information pertaining to DLI changes and which students may begin their studies at a new DLI while waiting for their new study permit. Following the initial publication, the dates highlighted below were added.

Changing your school or program - Canada.ca

If you were accepted to a new DLI for the Winter or Spring 2025 semester (starting from January 1, 2025 to May 1, 2025)

You can start studying at your new DLI if you

- have been accepted to a DLI for the Winter or Spring 2025 semester (starting from January 1, 2025 to May 1, 2025), and
- have applied for a study permit extension, and
- have a study permit that remains valid and that doesn't have the DLI name printed on it, and
- meet all your existing study permit conditions

If you meet these criteria, you can attend the new DLI you wanted to transfer to while your study permit extension is being processed.

Question: Do the dates "January 1, 2025 to May 1, 2025" refer to the date that the student received their Letter of Acceptance to the new DLI? Or, does it refer to the date that the Winter or Spring 2025 semester begins?

[redacted] and response

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Archived: June 2, 2025 2:52:57 PM
From: [redacted] Représentants [redacted]
Sent: Thu, 27 Mar 2025 13:19:37
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: PGWP general eligibility question - REP-2025-0584 - Due 19-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please note that the [redacted] before [redacted] for [redacted] study permit [redacted] not [redacted] the [redacted] more information, please see eligibility requirements: Work in Canada after you graduate: Who can apply - Canada.ca

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 18, 2025 3:18 PM
To: Immigration Representatives / Représentants immigration [redacted]
Representantsimmigration.IRCC[redacted]
Subject: PGWP general eligibility question

Hello,

My question relates to general PGWP eligibility. If a student were to take one of the required courses from a program online from outside Canada prior actually enrolling in the program, would that have any implication on their PGWP eligibility if they were to meet all other PGWP requirements and maintain a full-time course load from when they actually arrive in Canada to start their program until program completion?

Cheers,

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Archived: June 2, 2025 2:53:01 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 27 Mar 2025 13:26:23
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Operation Bulletin 686 - REP-B-2025-0118 - Due 22-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***

When foreign nationals, who hold temporary resident status in Canada, leave Canada and after a visit to the United States or St. Pierre and Miquelon, re-enter for the purpose of obtaining immigration services at a port of entry including work and study permits they are considered to be flagpoling.

In the example provided, the applicant is visiting the U.S for work, but also intends to get a work permit at a port of entry. Applying for a work permit is considered to be obtaining immigration services, and this applicant will meet the definition of a flagpoler unless they meet one of the exemptions. The applicant will not be able to obtain a work permit at the port of entry no matter what reason they had for going to the U.S in the first place. In the event that CBSA is satisfied that the client in question is not ineligible to enter Canada as a visitor they could be issued a vistor record, resulting in the client losing their authorization to work in Canada **until such time as their original application for work permit extension is approved**. Visitors are not eligible to apply for a work permit from inside Canada.

Clients returning to Canada from a country other than the United States, or St. Pierre and Miquelon would not be defined as flagpolers.

In exceptional circumstances, you can send an urgent work permit application if you are a:

- * **Doctor involved in the treatment of patients** who is changing employers, moving to another province, or renewing their medical license,
  or
- * **Worker who is travelling urgently** due to business travel, or death or serious illness in the family.

If you meet the criteria for urgent processing:

- * You can send the application for a work permit by mail and please follow these instructions:
  - * include an explanation letter,
  - * include a proof of the emergency (e.g., death certificate, doctor's note, letter from the employer, etc.),
  - * mail the application to the following address:

Case Processing Centre - Edmonton

Immigration, Refugees and Citizenship Canada

c/o TL/OSS (clearly marked in red pen)

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55 - 9700 Jasper Avenue NW

Edmonton, AB

[redacted]

- * We recommend reading the instruction guide first, it will assist you to fill out the form.

What's next?

- * It is at the discretion of the office to process the application urgently.
- * The necessary efforts will be made to issue your permit as soon as possible.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 19, 2025 6:33 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Operation Bulletin 686

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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[redacted]

I am seeking clarification on Operational Bulletin 686 – Modified February 14, 2025.
I have client who is a citizen who has applied for an extension of his work permit that was based on a C10 exemption. He has maintained status. As a senior executive he needs to attend for work at court case in the US. for three days.
The Bulletin defines flagpoling as when a foreign national "re-enter for the purpose of obtaining legal services". He will have left Canada for work and is returning for work. He is NOT re-entering for the purposes of obtain legal services, but will apply for a new work permit at the POE.

As he is leaving Canada to attend to a prior work obligation (court case) in the US, on his return can he apply for a new C10 at the airport?

Yours truly,

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Archived: June 2, 2025 2:53:05 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 27 Mar 2025 13:27:04
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Are Early Childhood Education (ECE) certificate or diploma graduates eligible for HCWIP: Child Care? - REP-Due 24-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
To qualify for the Home Care Worker Immigration pilots, applicants must have enough relevant work experience **OR** training.

Applicants must have either 6 months of continuous, full-time and relevant work experience in the past 3 years **OR** completed relevant training that was at least 6 months in length, resulted in a post-secondary diploma, certificate or credential, and was completed in the past 2 years before they apply.

The work experience or training needs to correspond to the occupation that the applicant is applying to.

For the Home Care Worker Immigration Pilot: Child Care, applicants are required to have work experience or classroom training as a Home child care provider (NOC 44100) and/or an Early childhood educator and assistant (NOC 42202). Multiple occupations are listed and included under these job titles. Please note, experience or training as an early childhood educator, day care teacher, or supervisor **will not** be considered eligible. As such, Early Child Educator courses would not qualify.

If the training is completed outside Canada, they don't need an educational credential assessment (unless they are also using the training to meet the education requirement). However, the applicant must provide proof of a completed credential which can be from a private institute.

We trust this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 24, 2025 6:51 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: Are Early Childhood Education (ECE) certificate or diploma graduates eligible for HCWIP: Child Care?

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Dear Officer,

The IRCC website https://www.canada.ca/en/immigration-refugees-citizenship/services/immigrate-canada/caregivers/home-care-worker-immigration-pilots/child-care-home-support/eligibility/work-experience-training.html#training lists that if qualifying for this program through recent and relevant training credential, the training may be targeted towards Early childhood educators and assistants (NOC 42202), but it also says that "This does not include early childhood educators, day care teachers and supervisors". Does that imply that if someone has graduated from an ECE course, will they qualify on this basis or they need to specifically complete an "Early Childhood Assistant Program"?

Lastly, if the training program is completed from outside Canada, since ECA is not required, are there any minimum standards that the education provider needs to meet for qualifying for this requirement? For example, can the education provider be a private institute or does it need to be approved by a relevant government authority in that country?

Warm regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:53:11 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 27 Mar 2025 13:31:03
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification over the work experience and Job offer requirements of Home Care Worker Pilot Program Mar 31, 2025 - REP-B-2025-0137 - Due 24-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
[redacted] Immigration Representative Mailbox.

Applicants must have a genuine and valid job offer for full-time employment in a home care occupation in Canada, to be eligible. The position must be in either the Home Child Care Provider (NOC 44100) or Home Support Worker (NOC 44101) occupation and correspond to the pilot which they are applying to. However, the work experience and training requirements have a broader definition, allowing applicants that have work experience or training in a related occupation to apply.

For example, an applicant may use work experience as a personal support worker (NOC 33102) that was gained in an institutional setting to satisfy the work experience requirement. In addition, however, the applicant will require a job offer for a home support worker (NOC 44101) position that demonstrates the applicant will, upon accepting the job offer, provide care in an in-home, residential setting.

Job Offer
As you mentioned, the job offer cannot be from an institutional setting, such as a nursing home. The job offer must be for a home care position in a residential setting.

To hire through the pilots, you (the potential employer) must be a **private household OR a business or non-profit organization providing direct-care services in a residential setting.**

If the job offer is from a business or non-profit organization, the employer must have:

- * a direct relationship with your employee, meaning you must be directly responsible for
  - * hiring the employee
  - * managing work conditions
  - * paying the employee
- * been providing the same type of care services as the job being offered for at least 1 year before the job offer was made

This includes organizations that directly hire full-time workers to provide short-term or occasional home care for those who are semi-independent or recovering from an injury or illness, for example:

- * home health care service providers
- * home care support service providers
- * direct care agencies
- * **personal care services in residential settings**

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- * pediatric home health care service providers

Please see here for more information regarding eligible employers.

Work experience or training

Depending on which pilot they apply to (Child Care or Home Support), they'll need work experience or training in certain eligible National Occupational Classifications (NOCs).

HCWIP: Child Care

- * Home child care providers (NOC 44100)
- * Early childhood educators and assistants (NOC 42202)
  - * Check out the details as some jobs under this NOC aren't eligible.

HCWIP: Home Support

- * Home support workers, caregivers and related occupations (NOC 44101)
- * Nurse aides, orderlies and patient service associates (NOC 33102)

They must have: 6 months of continuous, full-time and relevant work experience in the past 3 years OR completed a relevant training credential in the past 2 years.

Please see here for more information.

We trust this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 24, 2025 1:11 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: Clarification over the work experience and Job offer requirements of Home Care Worker Pilot Program Mar 31, 2025

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Respected officer,

I would like to seek clarification over these two points stated as an eligibility requirements of work experience and job offer. A prospect client has been working as a personal support worker at Shalom village, a Senior citizen center since 2023.

The eligibility requirement states that the location of the job offer can't be an institutional setting such as Nursing Home. It also lists a NOC code that are ineligible nurse aides, orderlies and patient service associates (NOC 33102).

A prospect client works as personal support worker in NOC/TEER 44101 and we have a question whether to consider his occupation and work location eligible under this program.

https://www.canada.ca/en/immigration-refugees-citizenship/services/immigrate-canada/caregivers/home-care-worker-immigration-pilots/child-care-home-support/job-offer.html

Page 1554

is withheld pursuant to section

est retenue en vertu de l'article

19(1)

of the Access to Information Act

de la Loi sur l'acces a l'information

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Archived: June 2, 2025 2:53:15 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 27 Mar 2025 13:34:55
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Query regarding Caregiver Pilot Program - REP-B-2025-0160 - Due 24-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
To qualify under the Home Care Worker Immigration Pilots, applicants must have enough relevant work experience OR training.

Applicants must have either 6 months of continuous, full-time and relevant work experience in the past 3 years OR completed relevant training that was at least 6 months in length, resulted in a post-secondary diploma, certificate or credential, and was completed in the past 2 years before they apply.

The work experience or training needs to correspond to the occupation that the applicant is applying to.

For the Home Care Worker Immigration Pilot: Child Care stream, applicants are required to have work experience or classroom training under the Home child care provider National Occupation Classification (44100) and/or an Early childhood educator and assistant (42202). Multiple occupations are listed and included under these job titles. Please note, experience or training as an early childhood educator, day care teacher, or supervisor **will not** be considered eligible. As such, Early Child Educator courses would not qualify.

We trust this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 25, 2025 2:42 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: Re: Query regarding Caregiver Pilot Program

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

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[redacted] I apologize that I didn't provide the credential previously.
Please find the attached membership certificate for your reference. To mention, I am a member in good standing with the College of Immigration and Citizenship Consultants.
I request you to respond to the query as soon as possible because we have a limited time to prepare for the Caregiver program.

[redacted]

On Tue, Mar 25, 2025 at 8:59 'a0AM Immigration Representatives / Représentants immigration (IRCC) [redacted] wrote:

Hello,

In order to properly assist you, may you please provide your credentials as a Canadian Lawyer or Representative in good standing.

[redacted]

The Immigration Representatives Mailbox

Bonjour,

Afin de mieux vous aider, pouvez-vous s'il vous plaît fournir vos accréditations en tant qu'avocat ou représentant canadien en règle.

Nous vous remercions ,

La boîte aux courriels des représentants en immigration

From:
Sent: [redacted] 24, 2025 2:50 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: Query regarding Caregiver Pilot Program

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Good day,

My name is , and I am a Regulated Canadian Immigration Consultant.
I am writing to get some clarification on the query I am getting from my clients. After the release of instructions for Home Child Care Provider Pilot, there is some confusion about the eligibility of Early Childhood [redacted] it is clearly written in the instructions that experience as an ECE does not count under this stream.

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However, I am curious to know whether the candidates who completed their Early Childhood Educator Course (training credential) within the last two years are eligible for this program or not?

Please advise.

Thank you

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Archived: June 2, 2025 10:14:00 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 30 Jan 2025 15:12:17
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Clarification regarding the authorization to work off campus when on maintained status - REP-2025-0122- Due 11-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

QUESTION:
The question was: [redacted] students on maintained status keep working off campus?".

RESPONSE:
Post Graduation Work Permit (PGWP)
We can confirm that a they can work full-time while waiting for a decision on their post-graduation work permit (PGWP) application if, at the time they submitted their application, all of the following applied to their situation:

- * They had a valid study permit.
- * They had completed their program of study.
- * They were eligible to work off campus without a permit.
- * They did not work off campus more than the number of hours they were eligible for.

Student Permit application:
While on maintained status, as per R183(6), the student remains subject to the **same conditions imposed** on their initial period of authorized stay in Canada. If the student's initial study permit included the condition that they may work off-campus if the meet the eligibility criteria outlined in R186(v), then this condition would continue to apply during the [redacted] status [redacted] the [redacted] to [redacted] all the requirements to work off campus to remain their authorization to work.

For more information, please see: Work off campus as an international student - Canada.ca

[redacted]

The Immigration Representatives Mailbox

De : I
Envoyé : 14 janvier 2025 04:48
[redacted]

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Cc
Objet : Clarification regarding the authorization to work off campus when on maintained status

Dear officer,

We are immigration consultant . member in good standing of the College of immigration consultants and citizenship RCIC number . and a lawyer member in good standing of the , number

We are writing this email together because we each sent the same question to this email, and received different answers. We today seek clarification.

The question was: "can students on maintained status keep working off campus?".

On **March 22, 2023**, ' I received this answer:

> **REP-2023-0625**
> QUESTION: **Does a student under maintained status have the authorization to work while awaiting the issuance of their new study permit?**
>
> It is understood that the student met all the requirements of R186(v) while they had their first study permit, continues to comply with the regulation expect for the fact that their study permit is expired - yet remained authorized to study under R183(5) - and will keep complying once the new study permit is issued.
>
> RESPONSE: No, paragraph R186(v) **does not** authorize a foreign national who is studying without a permit under R189 to work off campus. Status and authorization are two separate items under the Immigration and Refugee Protection Regulations.
>
> A foreign national is authorized to work without a work permit under R186(v) if they hold a study permit and meet the other requirements. In order for a foreign national to 'hold' a study permit, the permit must be valid.
>
> When a temporary resident with authorization to study by virtue of a study permit applies to extend their study permit under R217, it is two applications in one. An application for an extension of their period of authorized stay under R181 and a renewal of their authorization to study under R217. When the existing study permit expires, if no decision has been made on the application to renew, then the foreign nationals period of authorized stay is extended by operation of law under R183(5) until a decision is made (maintained status) and the foreign national is then authorized to study without a study permit under R189 until a decision is made (as long as they remain in Canada and comply with all conditions on their existing study permit).
>
> Studying under the authority of R189 (Expired study permits) is not equal to 'hold a study permit', therefore a foreign national does not meet the requirements of R186(v) while pending a decision on their study permit renewal.
>
> R183(5) does not provide the 'authorization to study'. This subsection only extends the period of authorized stay until a decision is made. It is R189 that provides the authorization to study without a permit while pending a decision.
>
> Thank you,
>
> The Immigration Representatives Mailbox

On **January 10, 2025**, received this answer:

> **REP-2024-2192 - Due 9-Dec-24**

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Please see our response to your question.

Question:
I have the following question:
A client submitted an application to extend her SP to complete her current academic program.
Can she continue working off campus meanwhile her application is being processed after her original SP has expired?

Response:
While on maintained status, as per R183(6), the student remains subject to the **same conditions imposed** on their initial period of authorized stay in Canada. If the student's initial study permit included the condition that they may work off-campus if the meet the eligibility criteria outlined in R186(v), then this condition would continue to [redacted] the [redacted] status [redacted] the [redacted] to meet all the requirements to work off campus to remain their authorization to work.

For more information, please see: Work off campus as an international student - Canada.ca

We hope this information is helpful.

[redacted]

The Immigration Representatives Mailbox

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Please understand that the answers we receive from your mailbox have a very important impact on the advice we give.

Telling a client that they may not work, when in fact they could, has a negative impact on their lives and on that of their family members, on their employers, their workmates, and Canadian clients they may serve,
Telling a client that they may work, when in fact they could not, can lead them to a vast array of immigration sanctions, including inadmissibility in Canada.

Therefore, we strongly and kindly ask to clarify IRCC's position and interpretation of the IRPR, so that we may advise our clients in the respect of the law.

We wish to add that the interpretation that we support is the one received by [redacted] he spirit of the concept of maintained status is indeed that applicants are not to be penalized because of processing delays and maintain all of the conditions imposed on their initial permit. This interpretation is to the benefit of all stakeholders, in particular immigration applicants and Canadian employers, it is in line with the Objectives of the Act and is beneficial to Canadian Society in general. Having a foreign national to cease work for an undetermined period of time while awaiting their new study permit brings extremely limited benefits, if any, to Canadian society and its Labour market.

--

Subsequent question

Around the same period in March 2023, [redacted] asked if students on maintained status who applied for their PGWP could start working full time, under R186(w). On March 7, 2023, [redacted] eceived this answer:

REP-2023-0338

Good day,

[redacted]

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In the Immigration and Refugee Protection Act (IRPA) and the Immigration and Refugee Protection Regulations (IRPR), status and authorization are not linked as was the case in the previous Immigration Act (1976). Under IRPA, all foreign nationals authorized to enter Canada as per subsection A22(1) have temporary resident status. A temporary resident may also be authorized to work without a permit [R186], be issued a work permit [R200 or R201], be authorized to study without a permit [R189] or be issued a study permit [R216 or R217].

All temporary residents have an automatically imposed condition that they must leave Canada at the end of their authorized period of stay. However, as per section R181, a temporary resident may apply to extend their period of authorized stay before it ends. If they have done so, their **period of authorized stay as a temporary resident is extended by law until a decision is made** [R183(5)]. Such a person is considered to have **legal status as a temporary resident** during the processing period. You may find more information here.

As per Paragraph 186(w) of the Immigration and Refugee Protection, the holder of a study permit who met the requirements in R186(v), has completed their studies and applied for work permit in Canada **before the expiry of their study permit**, may continue to work while their work permit application is pending.

After students complete their study program, there are 2 ways they may be able to work full-time:

- they already applied for a work permit **before their study permit expired** or
- they're starting a new study program

In the case outlined in your question, please note that applicants who have maintained status and applied for a PGWP while their **current study permit was expired,** do not meet the requirements listed above, because **they didn't hold a valid study permit at the time of the PGWP application**. Therefore, they are not eligible to work while waiting for a decision on their PGWP application.

You may find more information here.

We hope that this information is helpful to you.

The Immigration Representatives Mailbox

--

Because we believe that the two matters are related, we would like to revisit and ask you if you would review or reconsider the answer given in respect to R186(w).

We [redacted] work and consideration.

Kindest regards,

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is withheld pursuant to section

est retenue en vertu de l'article

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of the Access to Information Act

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Archived: June 2, 2025 2:53:20 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 27 Mar 2025 13:36:00
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: URGENT: Modification of Letter of Support for SUV Applicants - REP-A-2025-0755 -Due 9-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

> *As long as none of the SUV business members have submitted their PR applications yet, the designated entity (DE) may make changes to the commitment certificate (CC) and letter of support (LOS).*
>
> *Once an application is submitted, it locks-in the commitment certificate in which case, no further changes can be made to the CC and [redacted] e that changes [redacted] to [redacted] the CC and LOS [redacted] (not [redacted] the LOS) and the [redacted] information n[redacted] reflected in both documents. In this situation, the DE must issue a new CC (to the IRCC Montreal Processing Officer) and LOS (to the applicant(s)).*
>
> *The same CC identifier / number can be used as no applications have been submitted yet. Also note that once an application has been submitted and the commitment certificate is locked-in, the rest of the members of the SUV business must submit their complete applications before the expiry of the commitment certificate. Please refer to Assessing the application (start-up business class) - Canada.ca for more information.*
>
> *Please also be advised that the assessment of an application is based on a case-by-case basis, considering the particular circumstances in conjunction with the supporting documentation available to the officer. The onus is always on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements.*

We trust that this information will assist you.

Sincerely,

The Immigration Representatives Mailbox

If you were unable to find the information on IRCC's website, and as we are unable to respond to case-specific enquiries, please contact our **Client Support Centre** by:

- IRCC Web form
- Telephone at **1-888-242-2100** (Monday to Friday from 8 a.m. to 4 p.m. local time)

For general information regarding a personal immigration file, please consult the links below:

- Find answers to common questions in the Help Centre
- Check your application status
- Find application forms and guides

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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From:
Sent: [redacted] 26, 2025 11:32 AM
To: Immigration Representatives / Représentants immigration (IRCC) [redacted]
Subject: URGENT: Modification of Letter of Support for SUV Applicants

Dear Sir/Madam,

I hope you are doing well.

We are working with a group of five applicants under the Startup Visa program who have received a Letter of Support from a designated entity. They are currently in the process of preparing and submitting their PR applications. All five members were initially designated as essential.

At this stage, four of the applicants have obtained the required language test results. However, one member is facing difficulties and may not be able to meet the language requirement in time. None of the applicants have submitted their PR applications yet.

Given the circumstances, we would like to confirm whether the designated entity can modify the Letter of Support at this stage—either by reclassifying this member as non-essential or removing them from the application entirely. Please advise on the process and implications of such a modification.

Looking forward to your guidance.

--

Kind Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:53:26 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 27 Mar 2025 13:38:24
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: URGENT - Enquiry Regarding Home Care Worker Pilot - Do Group Homes Qualify? - REP-B-2025-0138 - Due 24-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
Under the Home Care Worker Immigration Pilot Home Support stream, applicants must have a genuine and valid job offer for full-time employment in the home support worker occupation in Canada (NOC 44101) to be eligible. The job offer must demonstrate the applicant will be providing personal care services, not health or nursing services, in a residential setting.

> **NOC 44101:** Home support workers, caregivers and related occupations, provide personal care and companionship for seniors, persons with disabilities and convalescent clients. **They provide care in the client's residence, where they may also reside**. They are employed by home care and support agencies, private households, or they may be self-employed.

While the group home described operates in a residential location, its potential classification as an "institutional setting" depends on the nature of the care that will be provided and the operational structure of the facility. If the group home functions as a facility with structured, institutionalized care (e.g., 24-hour staff rotations, multiple residents receiving care in a shared environment), it may be considered an institutional setting and thus ineligible under the Pilot.

Job offer eligibility depends on the specific nature of the caregiving role. If the caregiving work involves providing personal care services in a residential setting the job offer may qualify. Officers will use all available information to determine whether the applicant will be providing services that align with the NOC and whether the work setting is considered the care recipient's private residence. If the work will extend beyond personal care services and is offered in an institution, it may be ineligible.

Please see here for more information regarding job offers, and here for more information regarding eligible employers.

We trust this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 24, 2025 3:24 PM
To: Immigration Representatives [redacted] Représentants immigration (IRCC) [redacted]

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Representantsimmigration. [redacted]
Cc:
Subject: URGENT - Enquiry Regarding Home Care Worker Pilot - Do Groups Homes Qualify?

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Hello,

I am writing regarding eligibility for the Home Care Worker Immigration Pilot (the **"Pilot"**). We are working with a client who runs a full-time 24-hour care group home for adults with disabilities. This is a home care facility owned by the employer organization that operates in a residential location (residential home) and employs home care workers under NOC 44101. Would a job offer in this setting qualify under the Pilot, or would a group home of this nature be considered an "institutional setting" and thus be ineligible? Nursing homes are specifically listed as not eligible under the Job Offer requirements, but we cannot determine the extent of what is considered "institutional" by the stated criteria. Further, we are trying to determine if the program only applies in situation where care is provided in a private home owned by the individual (or their family) receiving the care.

As the Pilot opens on March 31, 2025, **we are urgently requesting your response on this matter.**

Thank you.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:53:32 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 27 Mar 2025 13:38:25
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: misrepsentation by province - REP-B-2025-0128 - Due 22-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
While a provincial ban for misrepresentation itself would not likely impact an individual's application for permanent residence in another class, information relating to *why* the province elected to ban the individual may be used in the determination of whether the applicant is eligible for the CEC class and / or if they are not inadmissible.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 5, 2025 4:12 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: misrepsentation by province

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hi there,

If someone is banned by province for misrepresentation in their Provincial Nominee Application, how does it impact their federal permanent residency application under Canadian experience class?

Thanks

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Archived: June 2, 2025 2:53:38 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 27 Mar 2025 13:55:00
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Inquiry Regarding Adding Spouse to PR Application After BC Nomination - REP-A-2025-0753 -Due 10-Apr-25
Importance: High
Sensitivity: None
Attachments:

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

As stated in your email, your client has not submitted his PR application to IRCC yet. We would recommend you to advise your client to inform the province about the change in their status.

For the submission of IRCC PR application, they would have to identify and include their spouse as part of the application . IRCC requires applicant's to disclose all immediate family members, and provide any updates or changes to the family members included in their application, including marriage, divorce, or the presence of dependent children. They will need to include the spouse as a dependent on the application, along with the necessary supporting documents. The spouse's eligibility to enter Canada also affects the applicant's eligibility, so this step is crucial, regardless of whether they will accompany the applicant or not.

Additional resources:

Who should I include on my permanent residence application?

Marital status - Canada.ca

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 27, 2025 2:00 PM
To: Immigration Representatives / Représentants immigration (IRCC) [redacted]

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Subject: Inquiry Regarding Adding Spouse to PR Application After BC Nomination
Importance: High

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Dear Sir/Madam,

I hope this email finds you well.

I have a client who has received a BC nomination but has not yet submitted their PR application. He is planning to get [redacted] this [redacted], [redacted] to [redacted] spouse [redacted] the PR application? [redacted] are there [redacted] documents that need to be obtained from BCPNP to facilitate this process?

[redacted] guidance you [redacted] and [redacted] to your response.

Best regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:53:44 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 27 Mar 2025 14:35:48
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Query Regarding Home Care Worker Immigration Pilot - REP-B-2025-0135 - Due 24-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

Under the Home Care Worker Immigration Pilot Home Support stream, applicants must have a genuine and valid job offer for full-time employment in the home support worker occupation in Canada (NOC 44101) to be eligible. The job offer must demonstrate the applicant will be providing personal care services, not health or nursing services, in a residential setting.

> **NOC 44101:** Home support workers, caregivers and related occupations, provide personal care and companionship for seniors, persons with disabilities and convalescent clients. **They provide care in the client's residence, where they may also reside**. They are employed by home care and support agencies, private households, or they may be self-employed.

1. 1. **Direct Care Agencies that own a retirement home**: Job offers from direct care agencies may be eligible, but it depends on the specific nature of the caregiving role. If the caregiving work involves providing personal care services in a residential setting the job offer may qualify. Officers will use all available information to determine whether the applicant will be providing services that align with the NOC and whether the work setting is considered the care recipient's private residence. If the work will extend beyond personal care services and is offered in an institution, it may be ineligible.

2. 2. **Senior Living Facilities**: Job offers from senior living facilities are generally not eligible under the home support worker category. If the role involves caregiving within the facility, it would likely be considered an institutional setting. If the caregiving work involves providing personal care services in a residential setting, such as senior communities, the job offer may qualify. Officers will use all available information to determine whether the applicant will be providing services that align with the NOC and whether the work setting is considered the care recipient's private residence rather than an institution.

3. 3. **Long-Term Care Homes**: Job offers from long-term care homes are not eligible under this category. The program excludes caregiving work performed in institutional settings, such as nursing homes or long-term care homes.

Please see here for more information regarding job offers, and here for more information regarding eligible employers.

We trust this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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From:
Sent: [redacted] 21, 2025 1:06 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: Query Regarding Home Care Worker Immigration Pilot

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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Dear Sir/Madam,

My name is · RCIC -

Although the instructions have been posted, we still require clarification on whether individuals with job offers from the following institutions are eligible to apply under Home Support Worker Category (NOC 44101):

1. 1. Direct Care Agencies that own a retirement home
2. 2. Senior Living Facilities
3. 3. Long-Term Care Homes

Awaiting your response. Thank You!

Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:53:50 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 27 Mar 2025 14:39:17
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: MI86 and MI87 Clarification - REP-B-2025-0171 - Due 25-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
Based on the Ministerial Instructions (MI86 and MI87) for the Home Care Worker Immigration Pilots, the highlighted clause "other than under paragraphs 186(a) to (t) and (v) to (x)" refers to specific exemptions under the Immigration and Refugee Protection Regulations (IRPR) that allow individuals to work in Canada without a work permit. These exemptions include categories such as business visitors, diplomats, and certain other temporary workers.

- * **Post-Graduate Work Permit (PGWP)** holders: These individuals are authorized to work in Canada under a valid work permit and are not [redacted] the exemptions li[redacted] to [redacted] and [redacted] to ([redacted]. **should be eligible** under the Stream A requirements, provided they meet all other criteria (e.g., residing in Canada, engaging in full-time, non-seasonal work, and meeting sections 3 to 5 of the requirements).

- * **Students on Co-op Work Permits**: Co-op work permits are issued to students as part of their academic programs, allowing them to gain work experience. However, since these permits are tied to their status as students and are not considered full-time, non-seasonal work permits, individuals on Co-op work permits do **not meet the eligibility criteria** under Stream A.

We trust this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 25, 2025 2:03 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: MI86 and MI87 Clarification

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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Hello,
https://gazette.gc.ca/rp-pr/p1/2025/2025-03-22/html/notice-avis-eng.html#na2

Ministerial Instructions with Respect to the Home Care Worker Immigration (Child Care) Class (MI86)

Stream A requirements

Section 2 (2) An applicant qualifies to be a member of Stream A of the home care worker immigration (child care) class if

- * **(a)** at the time of their application
  - * **(i)** they reside in Canada,
  - * **(ii)** they are authorized to engage in full-time work and for non-seasonal work in Canada under the Regulations, **other than under paragraphs 186(a) to (t) and (v) to (x),** and
  - * **(iii)** they meet the requirements of sections 3 to 5;

Ministerial Instructions with Respect to the Home Care Worker Immigration (Home Support) Class (MI87)

Stream A requirements

Secion 2 (2) An applicant qualifies to be a member of Stream A of the home care worker immigration (home support) class if

- * **(a)** at the time of their application
  - * **(i)** they reside in Canada,
  - * **(ii)** they are authorized to engage in full-time work and for non-seasonal work in Canada under the Regulations, **other than under paragraphs 186(a) to (t) and (v) to (x)**, and
  - * **(iii)** they meet the requirements of sections 3 to 5;

Question:

Per the highlighted "**other than under paragraphs 186(a) to (t) and (v) to (x)**" above, for both MI86 and MI87, does this mean that those on Post-Graduate Work Permit (PGWP) and students on Co-op work permits are not eligible under the Stream A requirements?

Thank you,

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Archived: June 2, 2025 2:53:57 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 27 Mar 2025 14:47:10
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Spousal open work permit - REP-B-2025-0068 - Due 17-Apr-25
Importance: Normal
Sensitivity: None
Attachments:

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
This requirement applies to the validity of the principal applicant's work permit.

The principal foreign worker must hold a work permit valid for sixteen months or longer, or has been approved for a work permit for sixteen months or longer, at the time that the family member's open work permit application under this category was received by IRCC.
Please refer to the following instructions Spouses or common-law partners of foreign nationals authorized to work in high-skilled occupations TEER 0 or 1, or select occupations TEER 2 or 3 – [R205(c)(ii) – C41] > Eligibility
***

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 12 mars 2025 00:38
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Objet : Spousal open work permit

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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Dear Officer,

I hope this email finds you well.

I am emailing to get clarification on eligibility requirements for spouses of high-skilled workers. On the Who can apply page, under Principal Applicant Requirements, one of the requirements is:

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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*Your work permit or authorized work must be valid for at **least** 16 months **after** we receive your spouse or common law partner's open work permit application.*

Could you clarity if this requirement applies just to the validity of the principal applicant's work permit, or if their job offers must also be for a minimum of 16 months? Specifically, in the case of PGWP holders employed in a high-skilled occupation, does their job offer need to be at least 16 months, or is it sufficient that their work permit meets the 16 months duration requirement?

[redacted] t[redacted]e to [redacted] this clarification.

Best regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:53:54 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 27 Mar 2025 14:42:55
To:
Cc: [redacted] Representatives [redacted]
Subject: FW: Question about "Arrived in [redacted]025-0020 -Due 23-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
Please note that the Updated temporary public policy for nationals of Iran in Canada as temporary residents (TPP) does not define whether 'arrived in Canada' refers to the foreign national's original entry date or their last entry date to Canada. However, this TPP is intended to support Iranian nationals who were in Canada with valid temporary resident status on or before February 28, 2025 (the date that the previous TPP ended), and who have maintained their temporary resident status.

An individual applying for a work permit, a work permit renewal, or for a study permit under this TPP must be in Canada at the time of application and when a decision is rendered. However, applicants may leave Canada while their application is pending, or between applications. Continuous physical presence in Canada is not required to maintain eligibility. In addition to any supporting documents provided by the client with their application, IRCC leverages the Entry/Exit Program with the Canada Border Services Agency to confirm whether clients meet the eligibility criteria of the public policy.

Please note: A foreign national who leaves Canada no longer holds valid temporary resident status and must present themselves at the port of entry where a decision will be made whether to permit re-entry as a temporary resident. Visa-required foreign nationals who leave Canada and wish to come back must hold a valid temporary resident visa to be able to travel back to Canada.

For details on how to apply, please see : Situation in Iran: Temporary immigration, passport and citizenship measures - Canada.ca.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted]
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Question about "Arrived in Canada"
Importance: High

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Hello,

I am an RCIC . I am writing to seek clarification regarding the eligibility criteria for the special measures for Iranians, as outlined on the following page: https://www.canada.ca/en/immigration-refugees-citizenship/services/iran.html

I would like to confirm the meaning of the term **"arrived in Canada"** in the context of these special measures. Does this refer to:

1. 1. The **original date of entry** into Canada (the first time the individual entered Canada), or
2. 2. The **most recent entry** into Canada (for example, after a temporary trip abroad)?

Thank you in advance for your guidance and support.

Sincere regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:54:02 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 27 Mar 2025 14:50:04
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: W: When a New Police Certicate is Required for a Citizenship Application - REP-B-2025-0026 -Due 23-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
For any country other than where you currently reside, the police certificate must be issued **after the last time you resided there for 6 consecutive months or longer** since the age of 18.

At submission applicant is not required to provide a police certificate for periods of time where the client resided in a country other than Canada for less than 6 months (183 days).

Please note that IRCC may request or require updated documentation at any time during processing.

See Police certificate: When to get a police certificate - Canada.ca under "How long your police certificate is valid" for more information.

We trust that this information adequately answers your enquiry but if any additional clarifications should be required, please do not hesitate to contact us.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 7, 2025 12:14 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: When a New Police Certicate is Required for a Citizenship Application

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Immigration, Refugees and Citizenship Canada
Immigration, Réfugiés et Citoyenneté Canada
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Hello,

Thanks,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 10:04:45 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 10 Jan 2025 20:17:04
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: New PDUs Free Trade Agreement ICT Wage Floors -(REP-2024-1860 -- REP-2024-2557)-- REP-2025-0028- Due 31-Jan-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

Question

I see the Jan 3 2025 PD update with respect to five FTAs, largely removing reference to prevailing wage requirements.

There remain another five FTAs (that continue to refer to ICT and/or professional prevailing wage requirements.

Will those FTAs also be amended to be consistent with the Jan 2025 batch?

Response

The ICT information in the remaining FTA PDIs is in the process of being updated, and will reflect the language that was made available on January 3rd.

At this time, I am unable to confirm a specific date, but their publication is imminent.

We hope this information is of assistance. Do not hesitate to reach out again if you required further clarification.

Sincerely,

The Immigration Representatives Mailbox

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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De
Envoyé : 5 janvier 2025 16:44
[redacted]
Objet : RE: New PDUs Free Trade Agreement ICT [redacted] - REP-2024-1860 [redacted] REP-2024-2557 [redacted]

[redacted]

I see the Jan 3 2025 PD update with respect to five FTAs, largely removing reference to prevailing wage requirements.

There remain another five FTAs [redacted] that continue to refer to ICT and/or professional prevailing wage requirements.

Will those FTAs also be amended to be consistent with the Jan 2025 batch?

[redacted]
Representantsimmigration.[redacted]
Sent: December 27, 2024 10:16 AM
To
[redacted]
Subject: TR: New PDUs Free Trade Agreement ICT Wage Floors - REP-2024-1860 -- REP-2024-2557 - Due 8-Jan-25

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Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries. If you have case specific questions about a file, you are encouraged to submit a Webform at:
http://www.ircc.canada.ca/english/contacts/web-form.asp

Please see our response to your question.

Question

It appears that FTA ICTS (except for certain FTAs) will be exempt. But General ICTs will still have the wage requirement?

Response

As you noted, General ICTs will still have the wage requirement assessed during eligibility review.

For more information, please consult the following webpages:

Intra-company transferees (ICT) – [R205(a) – C61, C62, C63] – Canadian interests – International Mobility Program - Canada.ca

We hope this information is of assistance. Do not hesitate to reach out again if you required further clarification.

Sincerely,

The Immigration Representatives Mailbox

De :
Envoyé : 10 décembre 2024 15:18
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : RE: New PDUs Free Trade Agreement ICT Wage Floors - REP-2024-1860 - Due 1-Nov-24

[redacted] it is very appreciated. The IRCC clarification is much needed. It appears that FTA ICTS (except for certain FTAs) will be exempt. But General ICTs will still have the wage requirement? Lets see.

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From: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Sent: November 8, 2024 11:14 AM
To: [redacted]
Cc: Immigration [redacted] (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: TR: New PDUs Free Trade Agreement ICT Wage Floors - REP-2024-1860 - Due 1-Nov-24

Hello,

[redacted] to [redacted] and Citizenship Canada's Immigration Representatives mailbox. We appreciate your patience.

Note that this service provides guidance and not case-specific advice.

Please find the answers to your questions below:

Question

Do all ICTs under Free Trade Agreements now have to be paid the median prevailing wage as a requirement? If so, what is the legal basis for this change?

Response

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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A mandatory wage assessment is not required for applicants under FTA agreements, except for CPTPP and CUFTA, which do include a wage test under their Professionals category.

For applicants under ICT categories, wage remains an important indicator of knowledge, expertise and experience and should be taken into account as an important factor in an officer's overall assessment, although officers should not refuse an application based on the wage alone.

Please note that the the guidance as it relates to wages is in the process of being further clarified, and the amended text will be published shortly.

We hope this information is of assistance. Do not hesitate to reach out again if you required further clarification.

Sincerely,

Immigration Representatives Mailbox

De :
Envoyé : 3 octobre 2024 20:40
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : New PDUs Free Trade Agreement ICT Wage Floors

[redacted]

In the past IRCC has said that ICT under specialized knowledge under Free Trade Agreements were not subject to the requirement that they be paid the median prevailing wage (wage floor requirement that applied to general ICTs).

However the PDUs released today for ICTs under various FTAs appear to both say that a wage assessment is not required and that ICTs must be paid the median prevailing wage. Do all ICTs under Free Trade Agreements now have to be paid the median prevailing wage as a requirement? If so, what is the legal basis for this change?

Thank you,

https://www.canada.ca/en/immigration-refugees-citizenship/corporate/publications-manuals/operational-bulletins-manuals/updates/2019-specialized-knowledge.html

May 15, 2019

The instructions have been updated to include further clarification pertaining to specialized knowledge.

Officers should be aware that a wage assessment is not a requirement for applicants under this category. However, wage still remains an important indicator of specialized knowledge and should be taken into account in an officer's overall assessment.

CETA ICT https://www.canada.ca/en/immigration-refugees-citizenship/corporate/publications-manuals/operational-bulletins-manuals/temporary-residents/foreign-workers/international-free-trade-

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agreements/canada-eu/transferees.html

Wages

Note: A mandatory wage assessment is not required for applicants under the specialized knowledge category. However, for these applicants, wage remains an important indicator of specialized knowledge and should be taken into account as an important factor in an officer's overall assessment.

Officers should confirm that the **wage**s are reasonable for the occupation. To prevent **wage** suppression, **wage**s should not be lower than the prevailing **wage** for the occupation in the location of work.

Additional allowances provided outside of **wage**s are not to be included when assessing if **wage**s meet the prevailing **wage**. For example, housing or travel allowances.

There is no requirement that the foreign national be paid by the Canadian enterprise or in Canadian dollars. However, **wage**s in the offer must be consistent with the Canadian prevailing **wage**, regardless of currency used.

The analogous guideline for CUSMA Pro, which is missing the "a mandatory wage assessment is not required under the specialized knowledge category" note but has the "wages should not be lower than the prevailing wage for the occupation in the location of work" language:

Professionals – CUSMA [R204(a) – T36] – Agreements or arrangements – International Mobility Program - Canada.ca

Wages

Is the remuneration similar to other similarly qualified professionals in the industry in the region where the work is performed?

Officers should confirm that the **wage**s are reasonable for the occupation. To prevent **wage** suppression, **wage**s should not be lower than the prevailing **wage** for the occupation in the location of work.

Additional allowances provided outside of **wage**s are not to be included when assessing if **wage**s meet the prevailing **wage**. For example, housing or travel allowances.

There is no requirement that the foreign national be paid by the Canadian enterprise or in Canadian dollars. However, **wage**s in the offer must be consistent with the Canadian prevailing **wage**, regardless of currency used.

Page 1586

is withheld pursuant to section

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19(1)

of the Access to Information Act

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Archived: June 2, 2025 10:14:04 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 30 Jan 2025 17:43:41
To:
Cc: [redacted] Representatives / Représentants immigration (IRCC)
Subject: TR: Maintained Status upon Re-entering from US - REP-2025-0112- Due 10-Feb-25
Importance: Normal
Sensitivity: None
Attachments:

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

QUESTION:

I have some questions regarding a PGWP applicant who:

- Is currently on maintained status
- Has expired study permit and visa
- Plans to travel to the US and re-enter Canada

I'm seeking clarification on two points:

1. **Can the applicant re-enter Canada?** I believe they can as they would be TRV exempt under R190(3)(f)(ii). Of course they will need to satisfy both the air carrier's requirements and the CBSA officer's examination upon arrival.

2. **Can they resume work upon re-entry?** This is less clear as:
   I suppose he cannot per the IRCC operational guidelines page for maintained status in general: "*Regardless of the De Brito decision, the authorization to work and study without a permit under paragraph R186(u) or section R189 while pending a decision on an application ends on departure from Canada. If the new study or work permit has not been issued prior to the applicant's return,* ***they may not resume work or study in Canada*** *until their application for renewal has been granted. Those not able to resume work must satisfy the border services officer that they have sufficient means of support and that they will not study or work without authorization.*"

   However, there seems to be conflicting information in the IRCC Q&A section

I'm waiting for my post-graduation work permit. Can I travel outside Canada?

You can leave Canada and return as long as your visa or electronic travel authorization (eTA) is still valid. Your permit (study or work) is not a visa and doesn't allow you to travel back to Canada.

If your visa or eTA is expired, you have to get a new one **before** you return to Canada.

When you return to Canada:

- You may enter as a student if your study permit is still valid.
- If we approve your post-graduation work permit (PGWP) while you're away, you may enter as a worker.
- If your study permit was **valid when you applied** and we're still processing your PGWP, you may enter as a visitor and work without a work permit until we make a decision on your application.
  - If you applied to extend your PGWP to get the full duration of your PGWP because your [redacted] **and** you left Canada while on maintained status, you can enter Canada as a visitor. However, you **can't work without a work permit** until we make a decision on your application.

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Would appreciate any insights on these questions, especially regarding the ability to resume work upon re-entry.

RESPONSE:

Please note that we cannot provide case specific information.

An applicant can re-enter Canada while on maintained status as long as they have a valid TRV or eTA (if required). They may not be eligible to either work or study upon re-entering Canada ((see R189, R189.1 or R186(u)).

We hope this information is of assistance.

[redacted]

The Immigration Representatives Mailbox

De :
Envoye : 13 janvier 2025 12:47
[redacted]: Immigration Representatives [redacted] Représentants immigration (I[redacted])
Objet : Maintained Status upon Re-entering from US

[redacted]

Happy New Year!

I have some questions regarding a PGWP applicant who:

- Is currently on maintained status
- Has expired study permit and visa
- Plans to travel to the US and re-enter Canada

I'm seeking clarification on two points:

1. **Can the applicant re-enter Canada?** I believe they can as they would be TRV exempt under R190(3)(f)(ii). Of course they will need to satisfy both the air carrier's requirements and the CBSA officer's examination upon arrival.
2. **Can they resume work upon re-entry?** This is less clear as:

- I suppose he cannot per the IRCC operational guidelines page for maintained status in general: "*Regardless of the De Brito decision, the authorization to work and study without a permit under paragraph R186(u) or section R189 while pending a decision on an application ends on departure from Canada. If the new study or work permit has not been issued prior to the applicant's return,* ***they may not resume work or study in Canada*** *until their application for renewal has been granted. Those not able to resume work must satisfy the border services officer that they have sufficient means of support and that they will not study or work without authorization.*"

I'm waiting for my post-graduation work permit. Can I travel outside Canada?

You can leave Canada and return as long as your visa or electronic travel authorization (eTA) is still valid. Your permit (study or work) is not a visa and doesn't allow you to travel back to Canada.

If your visa or eTA is expired, you have to get a new one **before** you return to Canada.

When you return to Canada:

- You may enter as a student if your study permit is still valid.
- If we approve your post-graduation work permit (PGWP) while you're away, you may enter as a worker.
- If your study permit was **valid when you applied** and we're still processing your PGWP, you may enter as a visitor and work without a work permit until we make a decision on your application.
  - If you applied to extend your PGWP to get the full duration of your PGWP because your passport expired **and** you left Canada while on maintained status, you can enter Canada as a visitor. However, you **can't work without a work permit** until we make a decision on your application.

- However, there seems to be conflicting information in the IRCC Q&A section

Would appreciate any insights on these questions, especially regarding the ability to resume work upon re-entry.

Thank you for your guidance!

Best regards,

Page 1589

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Archived: June 2, 2025 2:54:05 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 27 Mar 2025 14:53:33
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification on 150-Day Authorized Leave for Study Permit Deferral - REP-B-2025-0031 - Due 16-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
The start date for counting the 150-day authorized leave period for deferrals is calculated from the original program start date, not the issuance date of the study permit.

It is important to note that authorized leaves must be approved by the designated learning institution (DLI) and should not exceed 150 days from the date the leave commenced. This includes deferrals, medical reasons, family emergencies, or other types of leave authorized by the DLI.

Note that regularly scheduled breaks (Spring/Summer) and authorized leave are considered to be two separate periods with different purposes and implications for a student's enrollment and status.

For more detailed information, you can refer to the IRCC guidelines: Your conditions as a study permit holder in Canada - Canada.ca

We trust that this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 11 mars 2025 16:21
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted] Immigration Representatives / Représentants immigration (IRCC)
[redacted]
Objet : Clarification on 150-Day Authorized Leave for Study Permit Deferral

CAUTION: This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

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Good day,

I am writing to request clarification regarding the 150-day authorized leave period for deferrals, specifically whether the start date is calculated from the original program start date or the issuance date of the study permit. For example, consider a hypothetical scenario where John's study permit is issued on January 10, 2025, with his program originally scheduled to begin on May 5, 2025. If he defers his start to September 1, 2025, would he be compliant with the 150-day limit? If the count begins on May 5, he falls within 150 days, but if it starts on January 10, he exceeds it.

This inquiry is not case-specific; I am seeking only the starting point for counting the 150 days in the context of a deferral prior to the program's commencement. The phrasing, "you may be able to take a leave of up to a maximum of 150 days from your program of studies and still be considered to be actively pursuing your studies," introduces ambiguity, as in John's case, the leave from his "program" would logically begin on May 5.

I appreciate your guidance and look forward to your clarification. Thank you.

Regards,

What counts as an authorized leave from your studies?

There are a few cases where you may be able to take a leave of up to a **maximum of 150 days** from your **program of studies** and still be considered to be actively pursuing your studies.

You don't need to tell us if you're taking an authorized leave. However, if we ask for it, you must provide proof that your leave is

- * **authorized** by your DLI and
- * no longer than 150 days

It counts as authorized leave if

- * your school has authorized a leave from your study program for
  - * medical reasons or pregnancy
  - * family emergency
  - * death or serious illness of a family member
  - * any other type of leave your school authorizes
- * your school has closed permanently or because of a strike
- * you've changed schools
- * you or your school deferred your program start date
  - * In this case, you must start your studies the next semester, even if it starts sooner than 150 days, and get an updated letter of acceptance.

You can't work on or off campus during an authorized leave from your study program, even if your study permit says you're allowed to work in Canada.

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What counts as an authorized leave from your studies?

There are a few cases where you may be able to take a leave of up to a **maximum of 150 days** from your program of studies and still be considered tc be actively pursuing your studies.

You don't need to tell us if you're taking an authorized leave. However, if we ask for it, you must provide proof that your leave is

- **authorized** by your DLI and
- no longer than 150 days

It counts as authorized leave if

- your school has authorized a leave from your study program for
  - medical reasons or pregnancy
  - family emergency
  - death or serious illness of a family member
  - any other type of leave your school authorizes
- your school has closed permanently or because of a strike
- you've changed schools
- you or your school deferred your program start date
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You can't work on or off campus during an authorized leave from your study program, even if your study permit says you're allowed to work in Canada.

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Archived: June 2, 2025 2:54:12 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 27 Mar 2025 14:57:02
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Valid letter of introduction for deferred enrollment - REP-B-2025-0064 - Due 17-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
RESPONSE 1:
There is a box titled "Permit validity" on the Port of Entry (POE) Letter, letter of introduction. The foreign national must come to Canada prior to that date. If the validity date has passed and they have not yet come to Canada, they must submit a new application. They cannot extend the validity date on their POE Letter.

RESPONSE 2:
The foreign national should get their deferral approved by Designated Learning Institution (DLI) and obtain an updated letter of acceptance LOA reflecting the new start date, and submit this updated letter to IRCC through their online account or our web form.

RESPONSE 3:
A Provincial Attestation Letter (PAL) must be valid at the time of application submission, not necessarily when the program starts, and it must be from the province where the Designated Learning Institution (DLI) is located.

For more detailed information, you can refer to the following IRCC pages:

- * Study Permits: Assessing study permit conditions - Canada.ca
- * Study permit: After you apply - Canada.ca
- * Study permit: Get the right documents Provincial attestation letter or territorial attestation letter - Canada.ca

We trust that this information will assist you.
***

[redacted]

The Immigration Representatives Mailbox

De
Envoyé : 14 mars 2025 16:44
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : Valid letter of introduction for deferred enrollment

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments

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ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hello,

My client applied for a study permit for a program starting in March 2025. He was approved and received a visa and letter of introduction which are both valid until August 29, 2027.

Due to a family emergency, the student deferred enrollment to next year's intake in March 2026. His letter of introduction will still be valid at that point.

Questions:

1. Would he be able to use the same letter of introduction to obtain a study permit in March 2026?

2. Does he need to take any special steps? He has used the web form to inform the IRCC of the deferral.

3. Would he need a PAL or can he skip that process since he already has a letter of introduction?

[redacted] your guidance.

Best Regards,

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Archived: June 2, 2025 2:54:28 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 27 Mar 2025 15:23:20
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Legal Name Change - Effect on PR Card - REP-2025-0478 - Due 12-Mar-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question received:

1. The [redacted] their [redacted] passport [redacted] not [redacted] to [redacted] the [redacted] and currently has the old name. The client's PR Card also has the old name. The client intends to travel to Canada based on the old passport and old PR card , so that they can apply for a new PR Card after landing in Canada to reflect the new name. As per IRCC's guidelines, where an application for a new PR Card is being made from within Canada - because of a legal name change made outside Canada - IRCC would need a foreign passport or **national authoritative document** indicating the new name, and an official document linking the old and new names. Under the *Immigration and Refugee Protection Act* or the *Immigration and Refugee Protection Regulations*, there is no definition of what a national authoritative document is.

With this background, the questions for you are:

[redacted] **"national** [redacted]**t"**

[redacted] **an** [redacted] **the Government** [redacted] **to** [redacted] **national authoritative document?** [Here's a link to the official website of Aadhar cards issued by Government of India - www.uidai.gov.in/en/]

Approved response:

An authoritative state/province (or equivalent)-issued photo identification document issued by the country in which the client resides that displays the new name, includes:

- a foreign passport or other travel documents, if the client is a dual citizen (with official translation);
- a state/province (or equivalent) ID card (with official translation).

Based on the information provided, the Aadhaar card being issued by the "Unique Identification Authority of India" can be considered as a national authoritative document containing a client's name, date of birth, Sex/Gender identifier, and address. However, please note that this document is not considered a primary evidence of identity (EOI) document as it does not contain

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all core identity attributes as defined by IRCC (Full name, date of birth, place of birth). The Aadhaar card would in this case be considered a **secondary** EOI document, and as such, is insufficient on its own to establish the client's identity with IRCC.
At this time, the client should be advised to update their passport to reflect their new legal name. This coupled with the Aadhaar card and the document linking the previous legal name to the new legal name (i.e. legal name change certificate) would be sufficient documentation to complete a legal name change request with IRCC.

2. The client's father, mother and brother hold valid temporary resident visas and do not have any status in [redacted] of them have legally changed their name as well in [redacted] this background, the questions here are:

[redacted] can the client update the name change of every family member in their immigration records?

[redacted] the [redacted] and [redacted] to Canada [redacted] passport [with [redacted] carrying along the old passport [with a valid visa and the old name]?

Approved response:

\sb280If the client is in possession of a valid TRV which is affixed in an expired/cancelled travel document, they must also be in possession of a newer and valid travel document, as well as the legal document proving the name change and must present both travel documents to the airline carrier in order to travel to Canada and to the border services officer (BSO) in order to seek entry into [redacted] note that [redacted] Services Officer, following [redacted] and with the information [redacted] to [redacted] can determine whether a foreign national can enter Canada.

To prevent undue delays at the POEs, the preferred course of action is for the foreign national to apply for a replacement by submitting a new application with all requirements.

This information is publicly available here https://www.ircc.canada.ca/english/helpcentre/answer.asp?qnum=1650

We hope this information is helpful.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 11, 2025 8:40 AM
To: Immigration Representatives / Représentants immigration (IRCC) [redacted]
Subject: Legal Name Change - Effect on PR Card

Dear Sir/Madam,

I would like to request your consideration in clarifying the following situation:

[redacted] permanent [redacted] are [redacted]

1. The [redacted] their [redacted] passport [redacted] not [redacted] to [redacted] the [redacted], and currently has the old name. The client's PR Card also has the old name. The client intends to travel to Canada based on the old passport and old PR card (so that they can apply for a new PR Card after landing in Canada to reflect the new name. As per IRCC's guidelines, where an application for a new PR Card is being made from within Canada - because of a legal name change made outside Canada - IRCC would need a foreign passport or **national**

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authoritative document indicating the new name, and an official document linking the old and new names. Under the *Immigration and Refugee Protection Act* or the *Immigration and Refugee Protection Regulations*, there is no definition of what a national authoritative document is.

With this background, the questions for you are:

[redacted] "national [redacted]t"[redacted]

[redacted] an [redacted] the Government [redacted] to [redacted] national authoritative document? [Here's a link to the official website of Aadhar cards issued by Government of India - www.uidai.gov.in/en/]

2. The client's father, mother and brother hold valid temporary resident visas and do not have any status in [redacted] of them have legally changed their name as well in [redacted] this background, the questions here are:

[redacted]can the client update the name change of every family member in their immigration records?

[redacted] the [redacted] and [redacted] to Canada [redacted] passport [with [redacted] carrying along the old passport [with a valid visa and the old name]?

[redacted] your clarification.

Best regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:54:37 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 27 Mar 2025 16:45:17
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Post-doctoral fellow - CEC work experience - REP-A-2025-0778 -Due 8-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question : I would like to confirm that work done during a post-doctoral fellowship (after finishing PhD) counts as eligible work experience towards the one-year skilled work requirement in the Canadian Experience Class. It would be obtained either on a post-graduation work permit or using the post-doctoral fellowship-specific WP (C44 exemption: Post-doctoral fellows awarded a Doctor of Philosophy (PhD) – [R205(c)(ii) – C44]– Canadian interest – International Mobility Program - Canada.ca).

Does this differ for a PhD candidate who is hired in a post-doc fellowship position prior to completion of their program (simultaneously holding a study permit and a post-doctoral fellowship WP)? Or does the general rule barring work acquired during full-time studies apply (Can I count student work experience toward the Express Entry work requirement?)?

Answer:

The work experience may be eligible provided the applicant:

- has authorization to work in Canada (with temporary resident status) and
- is not "engaged in full-time study".

For the purposes of the Canadian Experience Class (Class) and Canadian work experience (in the context of Comprehensive Ranking System (CRS) points), "full-time studies" are not explicitly defined within the [redacted] definition that will apply is the one used by the post-secondary institution. Therefore, if the institution considers them to be a full-time student, the work experience is not eligible.

If the applicant is not considered a full-time student by the post-secondary institution, the work experience may count provided it is paid work and meets all other requirements. Work is defined in subsection 73(2) of the Immigration and Refugee Protection Regulations as "Despite the definition work in section 2, for the purposes of this Division, work means an activity for which wages are paid or commission is earned."

Please note that a stipend or allowance, where the primary purpose is to cover expenses, would not generally be considered a wage and therefore such experience would not count as work for permanent residence.

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Please be advised that the assessment of an application is based on a case-by-case basis, considering the particular circumstances in conjunction with the supporting documentation available to the officer. The onus is always on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements.

We trust that this information will assist you.

Sincerely,

The Immigration Representatives Mailbox

From:
Sent: Tuesday, February 25, 2025 3:36 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: Post-doctoral fellow - CEC work experience

Hi,

1) I would like to confirm that work done during a post-doctoral fellowship (after finishing PhD) counts as eligible work experience towards the one-year skilled work requirement in the Canadian Experience Class. It would be obtained either on a post-graduation work permit or using the post-doctoral fellowship-specific WP (C44 exemption: Post-doctoral fellows awarded a Doctor of Philosophy (PhD) – [R205(c)(ii) – C44]– Canadian interest – International Mobility Program - Canada.ca)

Does this differ for a PhD candidate who is hired in a post-doc fellowship position prior to completion of their program (simultaneously holding a study permit and a post-doctoral fellowship WP) ? Or does the general rule barring work acquired during full-time studies apply (Can I count student work experience toward the Express Entry work requirement?)?

[redacted]

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Archived: June 2, 2025 2:54:41 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 27 Mar 2025 16:46:15
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Clarification Request: Submission Requirements for Start-up Visa Program Applications - REP-2025-0308 - Due 27-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Response

As of April 30, 2024, the commitment certificates (CC) and letters of support (LOS) can no longer be updated once at least one SUV PR application from a business group has been submitted.

When an SUV PR application is submitted, the commitment certificate becomes locked, meaning no further changes to it can be made. All business members linked to the CC must submit their applications before the CC expires to avoid the group being considered incomplete and rejected.

To answer your questions:

Simultaneous Submission:
No, applications do not need to be submitted at the exact same time. However, all applications associated with a single business group or commitment certificate must be received by IRCC before any application can proceed for processing. This means all team members' applications should be submitted before the CC expires to avoid rejection due to an incomplete group submission. Coordination among team members is essential to ensure timely and complete submission of applications.

- * An important reminder: the CC is valid for 6 months from the date of the CommCert.

Unforeseen Delays:
If there are possible delays, the recommended approach is for all applicants to gather the required documents before submitting their PR applications. If the CC expires before any PR application has been submitted, the designated entity (DE) can issue a new CC and LOS using the same CC number (commitment certificate identifier).

However, if some business members have submitted their applications while others have not, and the CC subsequently expires, a new CC/LOS cannot be issued for the group. In such cases, if changes to the CC/LOS are necessary after submissions have already been made, all applicants must withdraw their applications and re-submit them with a new CC/LOS issued under a new CC number.

Submission Process:

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All applicants must submit their application individually through the IRCC online portal. However, it is recommended that team members communicate and coordinate their submission timelines closely to ensure all applications are received within a short period of each other.

Please be advised that the assessment of an application is based on a case-by-case basis, considering the particular circumstances in conjunction with the supporting documentation available to the officer. The onus is always on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements.

Resources (application checklist)

Document Checklist: Start up Business Class (IMM 5760) - Canada.ca

We trust that this information will assist you.

Sincerely,

The Immigration Representatives Mailbox

If you were unable to find the information on IRCC's **website**, and as we are unable to respond to case-specific enquiries, please contact our **Client Support Centre** by:

- * IRCC Web form
- * Telephone at **1-888-242-2100** (Monday to Friday from 8 a.m. to 4 p.m. local time)

For general information regarding a personal immigration file, please consult the links below:

- * Find answers to common questions in the Help Centre
- * Check your application status
- * Find application forms and guides

De :
Envoyé : 29 janvier 2025 16:45
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Objet : Clarification Request: Submission Requirements for Start-up Visa Program Applications

Dear Sir/Madam,

I am writing to seek clarification regarding the submission requirements for the Start-up Visa Program, specifically the following note:

> Note: Starting April 30, 2024 in order for any application associated with a commitment certificate to be processed, all applications associated with that commitment certificate must have been received when submitting your application otherwise the group will be considered incomplete and rejected.
>
> If you do not meet **all** of the criteria described above, **do not** submit an application under the Start-up Business Class, as your application will be refused. Check the **other classes** to see if you satisfy their eligibility criteria.

https://www.canada.ca/en/immigration-refugees-citizenship/services/application/application-forms-guides/guide-5759-application-permanent-residence-business-immigration-program-start-business-class.html

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"**Note: Starting April 30, 2024, in order for any application associated with a commitment certificate to be processed, all applications associated with that commitment certificate must have been received when submitting your application; otherwise, the group will be considered incomplete and rejected.**"

I have several questions concerning this requirement:

1. 1. **Simultaneous Submission**: Does this imply that all team members' applications must be submitted at the exact same time? Given that each applicant has a separate profile, how should this be coordinated?
2. 2. **Individual Circumstances**: If a team member encounters unforeseen delays and cannot submit their application simultaneously, but still within the validity period of the commitment certificate and letter of support, will the entire group's applications be rejected? Is there any flexibility in such situations?
3. 3. **Submission Process**: Is there a specific procedure or platform recommended by IRCC to facilitate the simultaneous submission of applications from multiple team members?

Understanding these details is crucial for us to ensure compliance with IRCC's requirements and to avoid any inadvertent errors that could lead to the rejection of our applications.

[redacted]

--
Kind Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:54:45 PM
From: [redacted] Représentants [redacted]
Sent: Thu, 27 Mar 2025 16:51:40
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: PAL clarification for TRV applications at CPC-Ottawa - REP-A-2025-0770 -Due 10-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question :

We understand that the Provincial Attestation Letter (PAL) only applies to students applying for study permits (unless they meet an exemption). However, we have seen a few cases where students already hold a study permit and later apply to only renew their TRV [redacted] from [redacted] Canada, and [redacted] are [redacted] to [redacted] please [redacted] who already hold a valid study permit and are just renewing their TRV from within Canada, need to attach PAL with their application? Or are they exempt?

Approved Answer:

Study permit holders who are applying from within Canada for a new TRV need to provide a copy of their PAL/TAL, if they required one to obtain their study permit. Clients who were exempt from the PAL/TAL requirement when they applied for their study permit must provide proof of their exception when applying for a new TRV.

For more information regarding a PAL/TAL, including exceptions, please visit our website here: Study permit: Get the right documents Provincial attestation letter or territorial attestation letter - Canada.ca.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 27, 2025 12:37 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: PAL clarification for TRV applications at CPC-Ottawa

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attachments unless you recognize the sender and know the content is safe.
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Hi IRCC Representative,

My name is (Regulated International Student Immigration Advisor – RISIA – and I am the Manager for (**DLI Number:**).

We would greatly appreciate your help with the question below.

We understand that the Provincial Attestation Letter (PAL) only applies to students applying for study permits (unless they meet an exemption). However, we have seen a few cases where students already hold a study permit and later apply to only renew their TRV [redacted] from [redacted] Canada, and [redacted] are [redacted] to [redacted] please [redacted] who already hold a valid study permit and are just renewing their TRV from within Canada, need to attach PAL with their application? Or are they exempt?

Thank you,

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Archived: June 2, 2025 10:14:09 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 31 Jan 2025 14:14:33
To
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Student applying for SP extension after the 90 days post program completion - REP-2025-0006 - Due 30-Jan-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:
QUESTION:
Can you please clarify whether a student in the below scenario has the option to submit an in-Canada study permit extension application?

Scenario:

- * A student completes a Bachelor program on **May 1, 2025**; their SP has an expiration date of **Dec. 31, 2025**.
- * The student does NOT apply for PGWP within 90 days because they want to continue to wait to find out if they've secured admission to a Masters program. The student applies to change their status to visitor after the 90 days post program completion (which would be around the end of July 2025 in this case) since they are still waiting and don't want to apply for PGWP yet.
- * The student gets their acceptance letter to a Masters program in August.

In the above scenario, assuming the student's study permit becomes "invalid" 90 days from completion (so around end of July); can you please clarify the following:

1. 1. Whether the student will be eligible to apply for a SP extension within Canada (since the expiration date on their SP is Dec. 31, 2025 and they are applying for the SP extension in August 2025)?
2. 2. If the answer to Q1. is "yes"; can you please confirm:
    - * If they can apply for the SP extension **without** having to restore their status and pay the restoration fees?
    - * If they will be considered under "maintained status" and will be eligible to start their new Masters program in September while they continue to wait for the decision on their SP extension application?

RESPONSE
A study permit is usually valid for the length of the study program, plus an extra 90 days after the program's completion date, refer to section R222(1) of the IRPR for more details as to when a study permit becomes invalid. During these 90 days, students have several options:

- * prepare to leave Canada.
- * apply for a Post-Graduation Work Permit (PGWP) if eligible
- * apply for study permit extension, or
- * apply for a Visitor Record to stay in Canada temporarily without studying or working.

If students apply to extend their status after their study permit becomes invalid (90 days after program completion) but continue to meet the requirements of their stay and respect the conditions of their study permit, they can remain in Canada. However, they cannot study until their status has been restored, as outlined in section R182 of the IRPR. This involves:

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- * applying for a new study permit
- * applying to restore their temporary resident status in Canada
- * submitting all supporting documents
- * Paying the required fees, including the restoration fee

Sources:
Extend your study permit or restore your status: What to do if your permit expires - Canada.ca
Extend your study permit or restore your status: When to apply - Canada.ca
Extend your study permit or restore your status

We trust that this information will assist you.

[redacted]

The Immigration Representatives Mailbox

De :
Envoye : 2 janvier 2025 13:46
[redacted]: Immigration Representatives [redacted] Représentants immigration [redacted]
Representantsimmigration.IRCC[redacted]
Objet : Student applying for SP extension after the 90 days post program completion

Hello an[redacted]ear!

Can you please clarify whether a student in the below scenario has the option to submit an in-Canada study permit extension application?

Scenario:

- * A student completes a Bachelor program on **May 1, 2025**; their SP has an expiration date of **Dec. 31, 2025**.
- * The student does NOT apply for PGWP within 90 days because they want to continue to wait to find out if they've secured admission to a Masters program. The student applies to change their status to visitor after the 90 days post program completion (which would be around the end of July 2025 in this case) since they are still waiting and don't want to apply for PGWP yet.
- * The student gets their acceptance letter to a Masters program in August.

In the above scenario, assuming the student's study permit becomes "invalid" 90 days from completion (so around end of July); can you please clarify the following:

1. 1. Whether the student will be eligible to apply for a SP extension within Canada (since the expiration date on their SP is Dec. 31, 2025 and they are applying for the SP extension in August 2025)?
2. 2. If the answer to Q1. is "yes"; can you please confirm:
    - * If they can apply for the SP extension **without** having to restore their status and pay the restoration fees?
    - * If they will be considered under "maintained status" and will be eligible to start their new Masters program in September while they continue to wait for the decision on their SP extension application?

Clarification on the above scenario is appreciated.

Thank you.

Page 1608

is withheld pursuant to section

est retenue en vertu de l'article

19(1)

of the Access to Information Act

de la Loi sur l'acces a l'information

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Archived: June 2, 2025 2:54:48 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 27 Mar 2025 17:39:52
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification on Study Permit Application Timing – IRPR 215(1)(b) - REP-B-2025-0092 - Due 22-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***

RESPONSE 1
According to IRPR 215(1)(b), students must apply within the period beginning 90 days before the expiry of their authorization to engage in studies in Canada under subsection 30(2) of the Act, or paragraph 188(1)(a) of these Regulations, and ending 90 days after that expiry.

1. 1. **Defining Expiry of Authorization:**
   - * Does the 90-day period start based on:
     - * The expiration date of their authorization to study (e.g., turning 18 for minor children, losing diplomatic exemption status), or
     - * The completion of their current study program (e.g., finishing high school for students previously exempt under section 30(2))?

RESPONSE 2
The 90-day period starts based on the expiration date of their authorization to study. This could be due to turning 18 for minor children, losing diplomatic exemption status, or other factors. It does not start based on the completion of their current study program.

For more detailed information, you can refer to the following IRCC pages:

- * Immigration and Refugee Protection Regulations - Section 215
- * Extend your study permit or restore your status: When to apply - Canada.ca
- * Study permit: Who can study without a permit - Canada.ca

We trust that this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

From:

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Sent: [redacted] 19, 2025 9:12 PM
To: Immigration Representatives / Représentants immigration (IRCC) [redacted]
Representantsimmigration.IRCC[redacted]
Subject: Clarification on Study Permit Application Timing – IRPR 215(1)(b)

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ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

[redacted]
I hope this email finds you well.
[redacted] I am an International Student Advisor at the [redacted]. I am also a Regulated Canadian Immigration Consultant (RCIC) in good standing with CICC [redacted]
I am seeking clarification on the application timeline for students currently studying in Canada under an exemption and transitioning to a study permit under **IRPR 215(1)(b)**.
As per IRPR 215(1)(b):
A foreign national may apply for a study permit after entering Canada if they:
(b) apply within the period beginning **90 days before the expiry** of their authorization to engage in studies in Canada under subsection 30(2) of the Act or paragraph 188(1)(a) of these Regulations, and **ending 90 days after** that expiry.
I would like to confirm the following:

1. 1. **Application Timing:**
    - * The regulation states that students may apply for a study permit within 90 days before or after the expiry of their authorization to engage in studies.
    - * Can students apply earlier than 90 days before their authorization expires, or must they strictly adhere to this window?
2. 2. **Defining Expiry of Authorization:**
    - * Does the 90-day period start based on:
        - * The expiration date of their authorization to study (e.g., turning 18 for minor children, losing diplomatic exemption status), or
        - * The completion of their current study program (e.g., finishing high school for students previously exempt under section 30(2))?

Your guidance on these questions would be greatly appreciated to ensure that students apply at the appropriate time.
[redacted]. I [redacted] to your response.

Kind regards,

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Archived: June 2, 2025 2:54:52 PM
From: [redacted] Représentants [redacted]
Sent: Thu, 27 Mar 2025 17:40:51
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Address on PAL - Match Required? - REP-B-2025-0089 - Due 22-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
The address information listed on the Provincial Attestation Letter (PAL) or Territorial Attestation Letter (TAL) does not need to match the address on the study permit application, as long as the Designated Learning Institution (DLI) is within the same [redacted] that [redacted] the [redacted] lies [redacted] application [redacted] from [redacted] Canada, [redacted] the PAL remains valid at the time of application submission and there are no other changes to the study permit application. However, if any contact information, including mailing address, telephone number, fax, or email address, changes during the application process, the student should update IRCC through the Change of Address process.

For more detailed information, you can refer to the following IRCC pages:

- * Study permit: Get the right documents Provincial attestation letter or territorial attestation letter - Canada.ca
- * Guide 5269 - Applying for a Study Permit outside Canada - Canada.ca

We trust that this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 18, 2025 12:49 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Address on PAL - Match Required?

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hello,
Could you please confirm if the address information listed on the PAL/TAL must match the study permit application? Is

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consistency required in all scenarios – inside/outside Canada applications?

[redacted]: [redacted] for PAL with [redacted] to [redacted] i[redacted] Canada [redacted] and choose to apply for a new study permit from home country instead. Can they use the PAL if their Canadian address is listed, but they are applying from abroad? Do they need to provide a letter of explanation to clarify the discrepancy?

Thanks!

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Archived: June 2, 2025 2:55:03 PM
From: [redacted] Représentants [redacted] ([redacted]
Sent: Thu, 27 Mar 2025 18:42:06
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Inquiry Regarding PAL/TAL Exemption for Study Permit Extensions - REP-2025-0279 - Due 25-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

QUESTION
I am writing to seek clarification regarding your announcement released on January 24, 2025, concerning the exemption from submitting a PAL/TAL for certain groups of applicants. According to the announcement, students must be at the same level of study [redacted] to [redacted] for the [redacted] the [redacted] that:

- * existing study permit holders applying for an extension at the same designated learning institution (DLI) and at the same level of study.
- *

The IMM form currently differentiates levels of study across 17 categories, as outlined below:

- * Primary School
- * Secondary School
- * PTC/TCST/DVS/AVS
- * CEGEP – Pre-university
- * CEGEP – Technical
- * College – Certificate
- * College – Diploma
- * College – Applied Degree
- * University – Bachelor's Degree
- * University – Master's Degree
- * University – Doctorate
- * University – Other Studies
- * ESL/FSL
- * ESL/FSL and College
- * ESL/FSL and University
- * Other Studies
- * Not Applicable

I would like to clarify the situation for a student who, after receiving a study permit for an ESL program, moves to a college Certificate / Diploma program within the same DLI institution. For example, if a student initially attends an ESL program at an institution and later transitions to a college diploma program at the same institution, which is under the same DLI number, will they be required to obtain a new PAL from the institution and submit it when applying for a study permit extension?

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In previous communications (screenshot below), extensions within the same DLI number did not require a PAL. I would appreciate your guidance on whether this new rule applies in such cases, as it represents a significant change that affects the documents we need to submit to your office when SP extension is filed.

[redacted] to this matter. I look forward to your response.

other pressure.

- You've entered Canada **and** one of the following situations applies to you:
  - You're applying for a study permit extension or to restore your status.

RESPONSE

English as a Second Language (ESL) and French as a Second Language (FSL) programs are generally classified as preparatory programs rather than a specific level of post-secondary or graduate education. As outlined in the IMM form categories, ESL/FSL is listed as a separate category from college, university, and vocational programs.

- * If a student is transitioning from an ESL/FSL preparatory program to a professional diploma or degree in languages at the same DLI, they would be moving from a preparatory program to post-secondary education. In this case, a PAL would be required for the study permit extension.
- * If the student is already in a post-secondary language-related program (e.g., a diploma in Translation Studies) and is switching to another post-secondary program at the same DLI within the same level, a PAL would not be required.

For more details, please refer to following IRCC websites:
Study permits: Provincial or territorial attestation letters - Canada.ca
Changing your school or program - Canada.ca

We trust that this information will assist you.

[redacted]

The Immigration Representatives Mailbox

De :
Envoye : 27 janvier 2025 21:27
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted].gc.ca>
Objet : Inquiry Regarding PAL/TAL Exemption for Study Permit Extensions

Subject: Inquiry Regarding PAL/TAL Exemption for Study Permit Extensions

Dear Sir/Madam,

I am writing to seek clarification regarding your announcement released on January 24, 2025, concerning the exemption from submitting a PAL/TAL for certain groups of applicants. According to the announcement, students must be **at the same level of study** in order to qualify for the PAL exemption. Specifically, the announcement states that:

- * existing study permit holders applying for an extension at the same designated learning institution (DLI) and at the same level of study.

The IMM form currently differentiates levels of study across 17 categories, as outlined below:

- * Primary School

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- * Secondary School
- * PTC/TCST/DVS/AVS
- * CEGEP – Pre-university
- * CEGEP – Technical
- * College – Certificate
- * College – Diploma
- * College – Applied Degree
- * University – Bachelor's Degree
- * University – Master's Degree
- * University – Doctorate
- * University – Other Studies
- * ESL/FSL
- * ESL/FSL and College
- * ESL/FSL and University
- * Other Studies
- * Not Applicable

I would like to clarify the situation for a student who, after receiving a study permit for an **ESL program**, moves to a **college Certificate / Diploma program** within the same DLI institution. For example, if a student initially attends an ESL program at an institution and later transitions to a college diploma program at the same institution, which is under the same DLI number, will they be required to obtain a new PAL from the institution and submit it when applying for a study permit extension?

In previous communications (screenshot below), extensions within the same DLI number did not require a PAL. I would appreciate your guidance on whether this new rule applies in such cases, as it represents a significant change that affects the documents we need to submit to your office when SP extension is filed.
[redacted] to this [redacted]. I [redacted] to your response.

- You've entered Canada **and** one of the following situations applies to you:
  - You're applying for a study permit extension or to restore your status.

With regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:55:09 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 27 Mar 2025 18:56:17
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Difficulte a transferer des dossier - REP-2025-0664 -Due 24-03-2025
Importance: Normal
Sensitivity: None

Bonjour,

Pour résoudre ce problème, nous avons besoin des renseignements additionnels. Pourriez-vous nous fournir les renseignements suivantes :

1. Capture d'écran de chaque étape de votre tentative d'accès ou de transfert. Assurez-vous que la capture d'écran montre clairement les actions effectuées et les messages d'erreur rencontrés.

2. L'utilisateur de données spécifiques tente de se connecter à son compte DRP.

3. Assurez-vous que la capture d'écran comporte un horodatage visible (date et heure) pour nous aider à comprendre le déroulement des événements.

Concernant l'EIMT de votre client, nous n'avons malheureusement pas pu contacter l'équipe responsable à temps

Cordialement,

La boîte aux courriels pour les représentants en immigration

From:
Sent: [redacted] 24, 2025 3:52 PM
To: Immigration Representatives [redacted] Représentants immigration (IRCC) [redacted]
[redacted] gc.ca>
Subject: Difficulte a transferer des dossier

Bonjour,

Comme derniers recours, je vous demande de bien vouloir aider mes clients à récupérer leurs dossiers de mon portail des représentants dont il est inactif à la suite de mon congé autorisé. Le 13 janvier 2025 j'ai reçu un courriel d'IRCC relatif à la demande de permis de travail lié à un employeur de monsieur que IRCC m'a envoyée. Malheureusement, je ne pouvais pas accéder à mon compte pour le consulter. Comme ça été fait avec d'autres clients, mon client et moi avons essayé de transférer le dossier sur son compte comptes à plusieurs reprises mais sans succès. J'ai appelé et envoyé plusieurs Webform a IRCC mais cela ne nous a pas aidé. Le même problème persiste avec le dossier de monsieur malgré le soin qu'on a pris avec les informations demandées dans le formulaire, exactement telles qu'elles ont été soumises à IRCC et sans erreur. En plus, cela ne fonctionnait pas aussi avec mon représentant autorisé après mon congé. Je ne sais plus quoi faire pour remettre les dossiers de mes 2 derniers clients à leurs mains tel qu'ils le souhaitent. Notamment celui de monsieur qui n'arrive pas à accéder à son message depuis plus d'un mois alors que son expire très bientôt, à savoir le 5 mars 2025. Veuillez s'il vous plaît, trouver une solution le plus

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rapidement possible pour que mon client ait le temps d' agir avant que son l expire. a la limite, lui envoyer ses messages par courriel au

Merci.

Ci-joint les preuves de nos communications avec IRCC

--

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:55:13 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 27 Mar 2025 19:00:18
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: RE : permis de travail pour travailleur vulnérable - REP-2025-0635 - Due 21-03-2025
Importance: Normal
Sensitivity: None

Bonjour,

Merci de contacter la boîte électronique pour les représentants en immigration.

Veuillez noter que cette boîte aux lettres est destinée à fournir des conseils généraux et ne fournit pas de réponses aux demandes spécifiques à un cas. Si vous avez des questions spécifiques sur un dossier, nous vous encourageons à soumettre un Formulaire Web [redacted] - Canada.ca

Veuillez trouver les réponses à vos questions ci-dessous.

Les travailleurs migrants sont admissibles à un autre PTOT-V uniquement si leur ancien permis de travail lié à un employeur donné est toujours valide (c'est-à-dire que le permis n'a pas été révoqué et n'est pas invalide aux termes de l'article R209) ou qu'ils ont un statut conservé en vertu de leur permis de travail lié à un employeur donné et qu'ils continuent de satisfaire aux autres exigences de l'article R207.1, ce qui signifie qu'ils se trouvent au Canada et que les agents ont des motifs raisonnables de croire que les travailleurs migrants sont toujours victimes de violence, ou qu'ils risquent de l'être, dans le cadre de leur emploi au Canada.

Il n'y a pas de limite au nombre de PTOT-V pour lesquelles une personne peut soumettre une demande, à condition qu'elle continue de satisfaire aux autres exigences de l'article R207.1.

Nous espérons que ces informations vous seront utiles.

Cordialement,

La boîte aux courriels pour les représentants en immigration

From:
Sent: [redacted] 21, 2025 3:54 PM
To: Immigration Representatives / Représentants immigration [redacted]
Representantsimmigration.IRCC[redacted]
Subject: RE : permis de travail pour travailleur vulnérable

Bonjour,

D'une manière générale, je sais qu'un permis de travail ouvert pour travailleur vulnérable n'est pas renouvelable.

Cependant, est-ce possible d'avoir un permis de travail pour travailleur vulnérable, ensuite obtenir un permis de travail fermé

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dans le cadre du PTET, et ensuite si la personne est victime de violence dans le cadre du nouveau permis de travail fermé, demander un nouveau permis de travail ouvert pour travailleur vulnérable?

Merci et bonne journée,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 10:14:13 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 31 Jan 2025 15:05:06
To [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Question regarding 150 days authorized leave from studies for international students - REP-2025-0007 - Due 30-Jan-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] and Citizen[redacted]nada's Immigration Representatives Mailbox.

This information is being provided as general program guidance; we are unable to provide case-specific advice.

Under the *Immigration and Refugee Protection Act (IRPA)* and *Regulations (IRPR)*, study permit holders in Canada must meet a number of conditions including (but not limited to) enrolling at the designated learning institution (DLI) that is named in their permit and remain enrolled there until they complete their studies; and actively pursuing their course or program of study.

The information highlighted in your request regarding is a recognition that a study permit holder may be required or wish to take [redacted] from their [redacted] in [redacted] that any [redacted] from [redacted] program [redacted] in Canada [redacted] not exceed 150 days from the date the leave commenced and must be authorized by their DLI is a consideration when officers are assessing whether or not a study permit holder is actively pursuing their studies.

Note: As of November 8, 2024, students who wish to change DLIs at the post-secondary level need to get a new study permit by applying to extend their current one.

Applications are assessed on a case-by-case basis. Study permit holders may be required to provide evidence to an officer of their compliance with their study permit conditions (R220.1(4); this includes to Canada Border Services Agency (CBSA) officers at a port of entry (POE).

When an officer is assessing an application:

- * In cases where a study permit holder has taken multiple periods of leave in Canada during their program of study (towards a Canadian credential) an officer may consider the applicant's reasons for the various periods of leave. If the multiple periods of leave do not appear to support the expectation that the study permit holder is making reasonable progress toward the completion of a Canadian credential, an officer may determine that they have not fulfilled their study permit condition to actively pursue their course or program of study.
- * An officer may also assess the reasons why a study permit holder has changed institutions or programs of study a number of times. Where multiple program or institutional changes do not appear to support the expectation that the study permit holder is making reasonable progress toward the completion of a Canadian credential, an officer may determine that the study permit holder has not fulfilled their study permit condition to actively pursue their course or program of study.

For more information, please refer to the IRCC website:
Your conditions as a study permit holder in Canada - Canada.ca
Study Permits: Assessing study permit conditions - Canada.ca
Changing your school or program - Canada.ca

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

We hope this information is helpful.

Regards,

The Immigration Representatives Mailbox

De :
Envoyé : 2 janvier 2025 14:31
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Objet : Question regarding 150 days authorized leave from studies for international students

Dear Madam/Sir,

My name is : I have some questions and appreciate your valuable insight.

According to IRCC website,

> *"There are a few cases where you may be able to take a leave of up to a maximum of 150 days **from your program** of studies and still be considered to be actively pursuing your studies."*

Our first question is mainly with regards to the highlighted section above which says, "from your program".

Q1: If they change programs, will these 150 days reset?
Example: Student took 150 days leave during his previous program, then changed DLI and started another program. Will he be able to take another 150 days off during the new program?

Q2: If a student leaves Canada does the 150 days still apply? That is to say, if they leave and return after more than 150 days, will they be able to resume their studies with the same study permit which is still within its expiry date?
Example: Student left Canada January 1, 2024, and wants to come back for January 2025 intake resuming his studies while his study permit has not expired yet (expiry is September 2027). Can the student return with his valid visa and this study permit?

[redacted] attention to this [redacted]

Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 2, 2025 2:55:56 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 28 Mar 2025 11:30:17
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Seeking Advice on Policy for Work Permit Applications for Clients on Visitor Status in Canada - REP-A-2025-0772- Due 8-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:

I am reaching out to seek your advice on the procedure regarding the application of work permits for clients currently on a visitor status in Canada. I have a few clients in this situation and would greatly appreciate your guidance on how to approach their cases.

Could you please advise on how to approach and strategize their files under the new policy of applying work permits online? I would also appreciate any insights into key considerations I should be mindful of when applying for work permits for individuals on visitor status in Canada.

Thank you in advance for your time and assistance. I look forward to your guidance.

Response:

Please note that this service provides guidance and not case-specific advice.

The public policy allowing visitors to apply for work permits from within Canada has ended. As a result, a person who is [redacted] with [redacted] status [redacted] Canada [redacted] not [redacted] to [redacted] for [redacted] work permit [redacted] li[redacted] to apply for a work permit, they can do so from outside of Canada.

For more information: Work permit: How to apply - Canada.ca

Please for more information, visit the following webpage:

- Canada ends temporary public policy allowing visitors to apply for work permits from within the country - Canada.ca

We hope this information is of assistance.

[redacted]

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

The Immigration Representatives Mailbox

From:
Sent: [redacted] [redacted] 25, 2025 2:48 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC@[redacted]
Subject: Seeking Advice on Policy for Work Permit Applications for Clients on Visitor Status in Canada

Hello,

I am reaching out to seek your advice on the procedure regarding the application of work permits for clients currently on a visitor status in Canada. I have a few clients in this situation and would greatly appreciate your guidance on how to approach their cases.

Could you please advise on how to approach and strategize their files under the new policy of applying work permits online? I would also appreciate any insights into key considerations I should be mindful of when applying for work permits for individuals on visitor status in Canada.

Thank you in advance for your time and assistance. I look forward to your guidance.

Regards,

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
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Archived: June 2, 2025 2:55:59 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 28 Mar 2025 11:49:38
To:
Cc: [redacted] Representatives / Représentants immigration (IRCC)
Subject: TR: PAL requirement after study permit was approved - REP-2025-0451 - Due 11-Mar-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:

If a student has had their study permit approved, and they applied prior to the PAL requirements that were made in 2025, do they require a PAL? Additionally, the student will begin their program in September 2025, after the changes made in Jan 2025.

Response:

[redacted] to [redacted] and Citizenship Canada's Immigration Representatives Mailbox.

Please consider the information provided as general program guidance and not a directive for case-specific enquires.

Starting January 22, 2024 at 8:30 a.m. EST, most study permit applicants need to provide a provincial attestation letter (PAL) or territorial attestation letter (TAL), unless they meet one of the exceptions.

You cannot use a PAL/TAL that was issued during a previous study permit cap year. However, if the study permit application was submitted before 11:59 PM EST, January 21, 2025 with a PAL/TAL issued for the **2024** cap year and **approved**, you **do not** require a **new** PAL to start your program even if you defer your start date.

Your Provincial/Territorial Attestation Letter (PAL/TAL) needs to be **valid when you apply** for a study permit. Unless it has an expiry date on it, a PAL/TAL is valid until

- **January 21, 2025**, for the **2024** study permit cap year
  - This means that your PAL/TAL was issued between January 22, 2024, and January 21, 2025.
- **December 31, 2025**, for the **2025** study permit cap year
  - This means that your PAL/TAL was issued between January 22, 2025, and December 31, 2025.

~~\cbpat5~~

For more information, please visit:

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Study permit: Get the right documents Provincial attestation letter or territorial attestation letter - Canada.ca

Study permit: Prepare for arrival - Canada.ca

We hope this information is helpful.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: Monday, February 10, 2025 9:01 AM
To: Immigration Representatives | Représentants immigration [redacted]
Representantsimmigration.IRCC@[redacted]
Subject: PAL requirement after study permit was approved

Good morning,

[redacted] clarification [redacted]
Provincial attestation letter is required after study permit approval.

Question:

If a student has had their study permit approved, and they applied prior to the PAL requirements that were made in 2025, do they require a PAL? Additionally, the student will begin their program in September 2025, after the changes made in Jan 2025.

I look forward to your response.

Kind regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
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Archived: June 2, 2025 2:56:09 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri. 28 Mar 2025 11:58:01
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Arranged Employment - LMIA high-wage - does 6 month expiry on LMIA matter - REP-2025-0523 - Due 13-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:

Scenario: Open Work Permit holder receives positive LMIA under high-wage stream for 3-year employment. This is not a dual-intent LMIA, supporting PR.

However, there LMIA has a validity of 6 months from date of issued. While the worker will apply to extend their stay and change conditions to an LMIA work permit, this will take 4-6 months to process.

Worker gets an ITA as a Canadian Experience Class applicant, using the positive LMIA high-wage approval. Still holds open work permit at the time of submission of PR. Therefore, falls under section 82(1) of Regs, section (i) – offer is supported by valid assessment…

At the time of PR submission, the LMIA validity has only 5 months remaining on it.

Question:

Does the worker still receive the 50 points for Arranged employment, IF:

- PR eligibility decision is made after the LMIA-High-Wage validity of 6 months has passed; AND
- The applicant still holds an open work permit, since there LMIA work permit has not yet been approved

In other words, does IRCC "lock in" the LMIA High-wage (not dual intent LMIA) as valid for Arranged Employment at the time of the PR application submission, provided they got the ITA and submitted their PR within the validity of the LMIA? It

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doesn't matter if the LMIA expires.

If the PR must be approved before the LMIA expires, will the Arranged Employment points count if the worker gets their LMIA work permit during the PR process? And thus falling under 82(1) (ii)?

Answer:

Please note that the requirements for being assigned Comprehensive Ranking System (CRS) points for arranged employment are described in the Ministerial Instructions respecting the Express Entry system subsection 29(2).

In order to be assigned CRS points for arranged employment, the job offer must be supported by a valid LMIA, or a valid employer-specific work permit, and meet all the other requirements. The LMIA or the employer-specific work permit must be valid at the time the invitation to apply is received (ITA) and at the time the application for permanent residence is made (APR). There is no requirement for the LMIA to be valid past those dates; if an LMIA expires after APR, such change will not affect the job offer CRS points.

Please be advised that the assessment of an application is conducted on a case-by-case basis, taking into consideration the specific circumstances and the supporting documentation available to the officer. It is the applicant's responsibility to provide sufficient documentation to demonstrate that they meet the requirements.

We trust that this information will be of assistance to you.

Sincerely,

The Immigration Representatives Mailbox

From:
Sent: [redacted] 12, 2025 7:20 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Arranged Employment - LMIA high-wage - does 6 month expiry on LMIA matter

[redacted]

I would appreciate your feedback on the following:

Scenario: Open Work Permit holder receives positive LMIA under high-wage stream for 3-year employment. This is not a dual-intent LMIA, supporting PR.

However, there LMIA has a validity of 6 months from date of issued. While the worker will apply to extend their stay and change conditions to an LMIA work permit, this will take 4-6 months to process.

Worker gets an ITA as a Canadian Experience Class applicant, using the positive LMIA high-wage approval. Still holds open work permit at the time of submission of PR. Therefore, falls under section 82(1) of Regs, section (i) – offer is supported by valid assessment…

At the time of PR submission, the LMIA validity has only 5 months remaining on it.

Question:

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Does the worker still receive the 50 points for Arranged employment, IF:

- PR eligibility decision is made after the LMIA-High-Wage validity of 6 months has passed; AND
- The applicant still holds an open work permit, since there LMIA work permit has not yet been approved

In other words, does IRCC "lock in" the LMIA High-wage (not dual intent LMIA) as valid for Arranged Employment at the time of the PR application submission, provided they got the ITA and submitted their PR within the validity of the LMIA? It doesn't matter if the LMIA expires.

If the PR must be approved before the LMIA expires, will the Arranged Employment points count if the worker gets their LMIA work permit during the PR process? And thus falling under 82(1) (ii)?

Thank you

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:56:17 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 28 Mar 2025 12:28:20
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: validité de la fiche visiteur après un retour au Canada - REP-2025-0622 - Due 20-03-2025
Importance: Normal
Sensitivity: None
Attachments:

Bonjour,

Merci de contacter la boîte électronique pour les représentants en immigration.

Veuillez noter que cette boîte aux lettres est destinée à fournir des conseils généraux et ne fournit pas de réponses aux demandes spécifiques à un cas. Si vous avez des questions spécifiques sur un dossier, nous vous encourageons à soumettre un Formulaire Web [redacted] - Canada.ca

Veuillez trouver les réponses à vos questions ci-dessous.

La Fiche de visiteur ne garantit pas l'autorisation de retour autant que tel et elle en n'est pas prise en charge par la *Loi sur l'immigration et la protection des réfugiés (LIPR)* et du *Règlement sur l'immigration et la protection des réfugiés* (RIPR). Selon R183(4)(a), dès qu'un ressortissant étranger quitte le Canada, son statut temporaire prend fin.

Les agents des services frontaliers (ASF) exerceront leur pouvoir discrétionnaire soit pour :

- Accorder l'entrée en fonction de la validité de la Fiche de visiteur (FV);
- Accorder l'entrée pour une autre durée de séjour;
- Refuser l'entrée.

Pour plus de renseignements, voir Pendant combien de temps puis-je rester au Canada à titre de visiteur?

Nous espérons que cette réponse vous sera utile.

Cordialement,

La boîte aux courriels pour les représentants en immigration

From:
Sent: [redacted] 20, 2025 9:01 PM
To: Immigration Representatives / Représentants immigratio[redacted]
Subject: validité de la fiche visiteur après un retour au Canada

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
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s.19(1)

Bonjour,

Bonjour, [redacted] s'il vous plaît, clarifier si la fiche visiteur devient invalide après qu'une personne ait quitté le Canada ? Autrement dit, si une personne détient un visa visiteur et revient au Canada avec une ancienne fiche visiteur toujours valide plus de six mois après son retour au Canada, cette fiche est-elle encore considérée comme valide ou doit-elle demander une nouvelle fiche visiteur si elle souhaite prolonger son séjour au-delà de six mois ? ?

[redacted]

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 10:14:16 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 31 Jan 2025 15:10:25
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Question about remote work experience - REP-2025-0194- Due 02-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] to Immigration, Refugees and Citizenship Canada's Immigration Representatives mailbox. We appreciate your patience.

Question:

Does one year of Canadian work experience combined with remote work for a foreign company (e.g., in the Philippines) count toward both Canadian and foreign work experience requirements for Express Entry? Additionally, is remote foreign work experience, performed while living in Canada on a work or study permit, considered valid for Express Entry?
Answer:

The applicant may claim concurrent work experience for two full-time jobs: one in Canada and another one performed remotely outside [redacted] on the applicant's qualifications the system may grant them CRS skill transferability points for foreign work experience and CRS core points for Canadian work experience at the same time. Such work experience may also be eligible towards the program requirements of the Express Entry if all the requirements are met.

The system will not grant additional Federal Skilled Worker program selection criteria points for work experience in excess of 30 hours per week.

Remote work for a foreign employer while residing in Canada may be eligible to be awarded Comprehensive Ranking System (CRS) score as foreign work experience under the skill transferability points if it meets all the requirements. Such work experience may also be eligible towards the program requirements of the Express Entry if all the requirements are met.

Please note that the system does not currently capture remote work. Please make sure to select the Country/territory of the [redacted] work [redacted] from [redacted] the appli[redacted] to [redacted] please [redacted] an explanation detailing the remote work agreement, and where the employer and employee are physically located.

The assessment of an application is based on a case-by-case basis, considering the particular circumstances in conjunction with the supporting documentation available to the officer. The onus is on the applicant to provide sufficient documentation to satisfy the officer that they meet all of the requirements for all work experiences.

Please be advised that the assessment of an application is based on a case-by-case basis, considering the particular circumstances in conjunction with the supporting documentation available to the officer. The onus is always on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements.

We trust that this information will assist you.

Sincerely,

The Immigration Representatives Mailbox

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

De :
Envoyé : 18 janvier 2025 11:07
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Objet : Question about remote work experience

Hello,

I hope you are doing well. Would you be able to assist me with this question.

Question:

Does one year of Canadian work experience combined with remote work for a foreign company (e.g., in the Philippines) count toward both Canadian and foreign work experience requirements for Express Entry? Additionally, is remote foreign work experience, performed while living in Canada on a work or study permit, considered valid for Express Entry?

Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
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Archived: June 2, 2025 2:56:21 PM
From: [redacted] Représentants [redacted]
Sent: Fri, 28 Mar 2025 12:40:44
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Validity of visitor record - REP-2025-0526 - Due 13-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question received:

A foreign national holds a valid visitor record in Canada with expiry date on 31 July 2026. Assuming the foreign national left Canada on 1 January 2025, returned on 1 February 2025 and will continue meeting conditions and requirement of the visitor record:

1. Will the foreign national continue to have valid status in Canada till the visitor record expires on 31 July 2026? **OR**
2. The visitor record is considered no longer valid once the foreign national leaves Canada?

Approved response:

The Visitor Record (VR) itself is not covered in the *Immigration and Refugee Protection Act* (IRPA) or the *Immigration and Refugee Protection Regulations* (IRPR), and is not valid for re-entry. As per R183(4)(a), once a foreign national leaves Canada, their temporary resident status ends.

Upon arrival at a port of entry (POE), and as per R185, the border services officer (BSO) has the discretion to either:

1 – grant entry to the validity of the VR (if it is still valid),

2 – grant entry for any other length of stay, or

3 – deny entry

We trust that this information will assist you.

[redacted]

The Immigration Representatives Mailbox

From: [redacted]

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Sent: [redacted] 12, 2025 11:50 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IR[redacted]ntatives-[redacted]@cic[redacted]
Subject: Validity of visitor record

[redacted]

A foreign national holds a valid visitor record in Canada with expiry date on 31 July 2026. Assuming the foreign national left Canada on 1 January 2025, returned on 1 February 2025 and will continue meeting conditions and requirement of the visitor record:

1. Will the foreign national continue to have valid status in Canada till the visitor record expires on 31 July 2026? **OR**
2. The visitor record is considered no longer valid once the foreign national leaves Canada?

Your kind clarification and information on this would be highly appreciated.

Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 2, 2025 2:56:24 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 28 Mar 2025 12:43:11
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Clarification - Relevant experience- HSW or HCCP - REP-2025-0559 - Due 17-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

As posted on our website, the new Home Care Worker Immigration Pilots will open on March 31, 2025. We will provide more information in the coming weeks, including all eligibility requirements and how to prepare to apply.

For those who have applied to the Home Child Care Provider Pilot or Home Support Worker Pilot, which ended on June 17, 2024, we'll continue to process these applications. Qualifying work experience for these pilots means you had worked full-time in 1 of these National Occupational Classification (NOC) jobs: Home child care provider (NOC 44100) or Home support worker (NOC 44101). See Qualifying work experience for more details.

We trust that this information will assist you.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 15, 2025 4:09 PM
To: Immigration Representatives [redacted] Représentants immigration (IRCC) [redacted]
Representantsimmigration.I[redacted]gc.ca>
Subject: Clarification - Relevant experience- HSW or HCCP

Dear officer,

Hope this email finds you well.

Would you please clarify what exactly is acceptable as a RELEVANT experience under the HSW and HCCP program?

For example - HCCP: is the work experience as early childhood education Assistant (NOC 42202) is considered relevant. The person who has experience with kids can provide care as HCCP and perform that job duties. Please kindly clarify the relevant

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experience you accept.

For Example- HSW: is the work experience as a nurse or healthcare assistant who definitely provides services to seniors and can perform the duties as HSW would be considered relevant experience?

Thank you so much for your time and guidance on this matter.

Best regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 2, 2025 2:56:28 PM
From:
Mail received time: Fri, 28 Mar 2025 12:48:18
Sent: May 20, 2025 9:18:18 AM
To: Immigration Representatives / Représentants immigration (IRCC)
Subject: Re: RE: VR Cancelation - REP-2025-0338 - Due 3-Mar-25
Importance: Normal
Sensitivity: None
Attachments:

> **\intbl\cbpat3CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'ext□rieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pi□ces jointes sauf si vous reconnaissez l'exp□diteur et sachez que le contenu est s□r.

[redacted] the clarification.

On Fri, Mar 28, 2025 at 8:45 AM Immigration Representatives / Repr□sentants immigration (IRCC) [redacted] wrote:

> Good day,
>
> [redacted] **Immigration Representatives Mailbox**
>
> **Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the** IRCC Web form.
>
> Please see our response to your question:
>
> Question received:
>
> I could not find clarification on the IRCC website regarding the following situation, and I would appreciate your guidance:
>
> - A person currently holds a valid Visitor Record (VR).
> - This person leaves Canada temporarily.
> - Upon re-entering Canada, is their existing Visitor Record still valid, or does it automatically become void?
> - If the Visitor Record is no longer valid, would their new authorized stay be limited to 6 months by default, regardless of the duration stated on their previous VR?
>
> Approved response
>
> The Visitor Record (VR) itself is not covered in the *Immigration and Refugee Protection Act* (IRPA) or the *Immigration and Refugee Protection Regulations* (IRPR), and is not valid for re-entry. As per R183(4)(a), once a foreign national leaves Canada, their temporary resident status ends.
>
> Upon arrival at a port of entry (POE), and as per R185, the border services officer (BSO) has the discretion to either:

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1 □ grant entry to the validity of the VR (if it is still valid),

2 □ grant entry for any other length of stay, or

3 □ deny entry

We trust that this information will assist you.

[redacted]

The Immigration Representatives Mailbox

De :
Envoy□31 janvier 2025 11:41
□Immigration Representatives / Repr□sentants immigration (IRCC)[redacted]
Representantsimmigration.IRC[redacted]
Objet : VR Cancelation

Hi,

I could not find clarification on the IRCC website regarding the following situation, and I would appreciate your guidance:

- A person currently holds a valid Visitor Record (VR).
- This person leaves Canada temporarily.
- Upon re-entering Canada, is their existing Visitor Record still valid, or does it automatically become void?
- If the Visitor Record is no longer valid, would their new authorized stay be limited to 6 months by default, regardless of the duration stated on their previous VR?

Thank you

--

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Archived: June 2, 2025 2:56:34 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 28 Mar 2025 13:02:21
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: RE: Temporary Stay Extension in Canada for Super Visa Holder - REP-2025-0182- Due 02-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question received:

I have following questions regarding Super Visa holder who entered into Canada as a regular visitor (allows 6 months of stay)z

Que: If a foreign national entered Canada as a visitor on a regular Temporary Resident Visa (TRV), which allows only a 6-month stay, how can they extend their stay after receiving a Super Visa while inside Canada? Can foreign national visit any POE and get their validity extended or they have to apply for the visitor record?

Please note that the foreign national applied for the Super Visa while outside of Canada and received the Super Visa counterfoil while inside Canada.

Approved response:

[redacted] important for applicants to follow the instructions [redacted] to [redacted] their [redacted] that passports must be submitted to a VAC (outside Canada) in order to receive a super visa counterfoil. Where to submit your passport for your online temporary resident application - Canada.ca.

An applicant who received their super visa counterfoil while within Canada must leave Canada and re-enter in order to receive a stamp in their passport and be authorized to stay in Canada for 5 years, as per Super visa: after you apply. Please note as of December 23rd, CBSA will no longer provide immigration services at POEs for those who "flagpole", meaning that they only visit the US or St. Pierre and Miquelon, unless they meet certain exemptions. Ending flagpoling for work and study permits at the border - Canada.ca

As a super visa holder, you should have a valid health insurance policy while in Canada. If your health insurance will expire before you leave Canada, you may need to renew or maintain your health insurance during your stay. Private health insurance must be valid for each entry to Canada.

We trust that this information will be of assistance.

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[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 17 janvier 2025 13:01
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : Temporary Stay Extension in Canada for Super Visa Holder

CICC #

I have following questions regarding Super Visa holder who entered into Canada as a regular visitor (allows 6 months of stay)z

Que:If a foreign national entered Canada as a visitor on a regular Temporary Resident Visa (TRV), which allows only a 6-month stay, how can they extend their stay after receiving a Super Visa while inside Canada? Can foreign national visit any POE and get their validity extended or they have to apply for the visitor record?

Please note that the foreign national applied for the Super Visa while outside of Canada and received the Super Visa counterfoil while inside Canada.

Best Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:56:46 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 28 Mar 2025 17:33:52
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Valid Work Experience for Caregivers - REP-2025-0673 -Due 24-03-2025
Importance: High
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

We apologize for the delay in replying.

To qualify for the Home Care Worker Immigration pilots, applicants must have enough relevant work experience **OR** training.

The work experience or training needs to correspond to the occupation that the applicant is applying to.

For the Home Care Worker Immigration Pilot: Child Care, applicants are required to have work experience or classroom training as a Home child care provider (NOC 44100) and/or an Early childhood educator and assistant (NOC 42202). Multiple occupations are listed and included under these job titles. Please note, experience or training as a foster parent, an early childhood educator, day care teacher, or supervisor will not be considered eligible.

For the Home Care Worker Immigration Pilot: Home Support, applicants are required to have work experience or classroom training as a Home support worker, caregiver and related occupation (NOC 44101) and/or a Nurse aide, orderly and patient service associate (NOC 33102).

The work experience must be full-time, meaning at least 30 hours of **paid** work per week. If they worked multiple part-time jobs at the same time, it only counts **if** it adds up to at least 30 hours per week for 6 months in a row. Applicants must have at least **6 months of work experience**, gained within or outside Canada.

The work experience is not required to be at the median wage. However, employers, regardless of the immigration status of the employee, are subject to federal, provincial and territorial labour laws.

Please see here for additional details regarding eligible work experience and training.

The job offer, **must be** equal to or higher than the Job Bank's median wage for the occupation listed on their job offer in the province or territory of employment. If there is no provincial or territorial median wage, use the national one. If the employer's workers have a union, the rules of the collective agreement apply.

We trust this information will assist you.

Sincerely,

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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\cbpat4The Immigration Representative Mailbox

From:]
Sent: [redacted] 24, 2025 8:36 PM
To: Immigration Representatives [redacted] Représentants immigration (IRCC) [redacted]
Representantsimmigration.IRCC@[redacted]
Subject: Valid Work Experience for Caregivers

Hi,

I am an RCIC seeking clarification on what could count as valid work experience for caregivers as a result of the change in the median wage

As the median wage for Caregivers has changed. Will the work experience paid at the Job Offer wage (lower than the current median wage)count?

Thank you,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:56:49 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 28 Mar 2025 17:34:01
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Urgent: Clarification required regarding the new HCWIP - [redacted] - REP-B-2025-0190 - Due 28-Apr-25
Importance: Normal
Sensitivity: None

[redacted],

[redacted] Immigration Representative Mailbox.

To qualify for the Home Care Worker Immigration pilots, applicants must have enough relevant work experience **OR** training.

Applicants must have either 6 months of continuous, full-time and relevant work experience in the past 3 years **OR** completed relevant training that was at least 6 months in length, resulted in a post-secondary diploma, certificate or credential, and was completed in the past 2 years before they apply.

The work experience or training needs to correspond to the occupation that the applicant is applying to.

For the Home Care Worker Immigration Pilot: Child Care, applicants are required to have work experience or classroom training as a Home child care provider (NOC 44100) and/or an Early childhood educator and assistant (NOC 42202). Multiple occupations are listed and included under these job titles. Please note, experience or training as an early childhood educator, day care teacher, or supervisor **will not** be considered eligible. As such, Early Child Educator courses would not qualify but Early Childhood Assistant programs would qualify.

We trust this information will assist you.

Sincerely,

The Immigration Representative Mailbox

From:
Sent: [redacted] 1:14 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Urgent: Clarification required regarding the new HCWIP - childcare

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hello,

I would like some clarification regarding the training requirements/eligibility for the HCWIP (Home Care worker Immigration Pilot)- child care.

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My question is: Does the ECE (Early Childhood Education) certificate qualify? It states under training: childhood educators and assistants (NOC 42202).
"This does not include early childhood educators, day care teachers and supervisors".

My question is: Isn't the training for early childhood assistants included in the ECE program?

The training requirements for Early childhood educator assistants under NOC 42202 lists

Completion of secondary school is required.
Experience in child care is required.
Completion of an early childhood education assistant certificate program or post-secondary courses in early childhood education may be required.
Licensing by a provincial or territorial association as an early childhood educator may be required.

Based on this information it implies to me that the the Early Childhood education certificate does qualify for the Early Childhood education Assitant (the position eligible under the HCWIP).

This is time sensitive as the pilot opens on March 31, 2025 and I would appreciate a prompt response.

[redacted]

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Archived: June 2, 2025 2:56:53 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 28 Mar 2025 17:43:28
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Re : Home and child care Immigration Pilot - REP-A-2025-0703 -Due 10-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

To qualify under the Home Care Worker Immigration Pilots (HCWIP), applicants must have enough relevant work experience **OR** training.

Applicants must have either 6 months of continuous, full-time and relevant work experience in the past 3 years **OR** completed relevant training that was at least 6 months in length, resulted in a post-secondary diploma, certificate or credential, and was completed in the past 2 years before they apply.

\sb240The work experience or training needs to correspond to the occupation that the applicant is applying to.

\cbpat4The training must:

- be targeted towards the following National Occupational Classifications (NOCs)
    - **HCWIP: Child Care**
        - Home child care providers (NOC 44100)
        - Early childhood educators and assistants (NOC 42202)
            - This does **not** include early childhood educators, day care teachers and supervisors.
    - **HCWIP: Home Support**
        - Home support workers, caregivers and related occupations (NOC 44101)
        - Nurse aides, orderlies and patient service associates (NOC 33102)
- in the NOCs of **1 pilot**—either child care or home support

Multiple occupations are listed and included under these job titles. Please note, experience or training as an early childhood educator, day care teacher, or supervisor **will not** be considered eligible. As such, Early Child Educator courses would not qualify but Early Childhood Assistant programs would qualify.

We trust this information will assist you.

Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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The Immigration Representative Mailbox

From:
Sent: [redacted] [redacted] 27, 2025 10:03 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC@[redacted]
Subject: Re : Home and child care Immigration Pilot

> **\intbl\cbpat9CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Dear Officer,
I want to enquire about tbe upcoming new bome and childcare pilot program requirements :
Applicants won't need prior Canadian work experience. However, they will need recent, relevant work experience or have completed a credential of at least six months of related home care training.

Please confirm what are the relevant education home training programs?
My assumption is a 6-month program, Personal Support Worker (PSW) program, Advanced National Caregiver Certification course, Caregiver certificate, Social Service Support [redacted] in addictions and community support worker, Health care office assistant, Early childhood worker, is eligible for this category as related home care training.

Should you have any further questions, please do hesitate to contact me

Thank You,

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Archived: June 2, 2025 2:56:59 PM
From: [redacted] Représentants [redacted]
Sent: Fri, 28 Mar 2025 17:46:02
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: IEC POE Validity - REP-2025-0416 - Due 7-Mar-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

[redacted] regarding the validity of the medical examination date on your Port of Entry (POE) letter.

Upon further review, the medical examination validity date listed on your POE letter is incorrect due to a system error and should be disregarded. The expiration date next to the Letter of Introduction (LOI) remains valid, and you should use that date to issue the work permit.

If you would like to receive an updated POE letter with the correct validity date for the medical examination, please contact us using the Web form and request that we resend your Port of Entry (POE) Letter. Be sure to include the details regarding the medical examination validity date to match the LOI date in your message.

We hope this information is of assistance.

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 6 février 2025 15:07
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Objet : IEC POE Validity

[redacted]

IRCC is issuing POE validity letters to IEC work permit applicants already residing in Canada with existing medicals with a "medical examination validity" date of 12 months after their immigration medical.

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Because these work permit applicants are residing in Canada, they are exempt from the requirement to complete new medicals and could include proof of an immigration medical completed in the previous 5 years.

However, this means that their POE letters list a medical examination validity that is often expired.

As per the IRCC instructions, the POE letter is only valid until the date of their medical exam. Are there instructions saying that these applicants are still allowed to apply to have their work permits issued despite the fact that their POE letter was issued with an already expired date of medical validity.

Below are the IRCC instructions. Appended is an example of a POE letter that was issued with an expired medical examination validity date

https://ircc.canada.ca/english/helpcentre/answer.asp?qnum=846&top=15

How long is my POE Letter valid?

There [redacted] to Canada prior to that date.

If the validity date has passed and you have not yet come to Canada, you must submit a new application.

You cannot extend the validity date on your POE Letter.

Your POE Letter will be valid for the requested length of your work permit, study permit or super visa. You may be eligible to extend your work permit once you are in Canada.

International Experience Canada participants only

Your POE Letter will normally be valid for 12 months. If you underwent a medical exam, it will be valid until the expiry date of your medical exam or for 12 months, whichever is less.

You can only extend your International Experience Canada work permit in very specific situations. Find out if you can extend your work permit.

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is withheld pursuant to section

est retenue en vertu de l'article

19(1)

of the Access to Information Act

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Archived: June 2, 2025 10:14:20 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Mon, 3 Feb 2025 12:35:33
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: URGENT situation - [redacted] national - REP-2025-0188- Due 02-Feb-25
Importance: Normal
Sensitivity: None
Attachments:

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Foreign nationals with legal temporary resident status in Canada are responsible for adhering to the conditions of their entry, including timely application for status extension or its restoration, and compliance with entry conditions.

For clients whose status is nearing expiry and who cannot renew their passport in time, it is recommended that they apply for an **extension of their current visitor record, work or study permit** before it expires. The officer will address the [redacted] as part of the extension application. If a temporary resident applies for a status extension before the expiry date of their temporary resident status in Canada, they can continue working or studying with maintained status until IRCC makes a decision on their application.

The department is aware of the difficulty and delays Ukrainian clients are experiencing in regard to renewing their passports. Generally, all foreign nationals applying for temporary residency in Canada are required to provide a valid passport or travel document as per Sections 52 of the *Immigration and Refugee Protection Regulations (IRPR).* Please see a list of acceptable documents at R52(1) and exceptions to the document requirements at R52(2). If applicants cannot meet a requirement to provide an acceptable document due to *compelling* circumstances, delegated decision-makers may consider their situations on a **case-by-case basis**. The onus would be on the applicant to provide an explanation or evidence relating to their situation to support why they are unable to provide a valid passport.

As a reminder, Ukrainians and their family members who were approved under the CUAET, who arrived in Canada on or before March 31, 2024, and who hold valid temporary resident status have until March 31, 2025, to apply for a new open work permit that is valid for up to three years, extend a current open work permit or apply for a new study permit, subject to standard fees. Clients may apply for a visitor record or an extension of their study permit via regular channels. All Ukrainians and their family members in Canada with temporary resident status are eligible for settlement services in Canada until March 31, 2025, regardless of their arrival date.

Ukrainian nationals who hold a passport from another country are eligible to apply under these measures with their other passport, as long as they are able to demonstrate that they are a national of Ukraine and meet all other conditions listed in the Temporary public policy to facilitate continued access to open work permits and study permits for foreign nationals in Canada who arrived under the Canada-Ukraine authorization for emergency travel measures.

As a reminder these measures are intended to support Ukrainian nationals and their family members who have sought

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temporary safe haven in Canada under the CUAET measures and who continue to need to support themselves and their families while the war in Ukraine remains ongoing.

For regularly updated information on immigration measures for Ukrainians and their families, please consult IRCC Website: Immigration measures and support for Ukrainians and their families.

I trust that the this information is helpful. If you have any follow up questions, please don't hesitate to get in touch.

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 17 janvier 2025 16:11
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Objet : URGENT situation - Ukrainian national

Hello there,

I have a situation here which is quite urgent, and it doesn't seem IRCC has addressed.

Ukraine has stopped issuing passports to males aged 18-60 who are outside their country, forcing them to return to serve in the war, risking their lives.

The IRCC measures for Ukrainian nationals up to March 31, 2025 says they need a valid passport - is there an exception?

Also, if the Ukranian national holds a passport from another country, can they apply for the CUAET work permit with the secondary passport?

Thank you.

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Archived: June 2, 2025 2:57:04 PM
From: [redacted] Représentants [redacted]
Sent: Fri, 28 Mar 2025 17:47:53
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Express Entry - Hours of Work - [redacted] - REP-A-2025-0696 - Due 11-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:

Is there any discretion to consider the hours of work of a person who works full-time hours, but w hose work is subject to the Federal government averaging provisions As per 169(2) of the Canada Labour Code, averaging is permitted, "Where the nature of the work in an industrial establishment necessitates irregular distribution of the hours of work of an employee, the hours of work in a day and the hours of work in a week may be calculated, in such manner and in such circumstances as may be prescribed by the regulations, as an average for a period of 2 or more weeks."

For airline pilots for example, who cannot work standard hours owing to the Transport Canada Flight and Duty Time [redacted] re[redacted] were [redacted] i[redacted]il[redacted]. These rules are [redacted] complicated and include a limit of 112 hours in any 28 consecutive days, 300 hours in any 90 consecutive days, 1,000 hours in any 365 consecutive days, or 8 hours in any 24 consecutive hours in the case of a single-pilot operation. These limitations are cumulative. This information can be confirmed in the Transport Canada Advisory Circular (AC) No. 700-047.

So a pilot might not work 30 hours every week, but when averaged over the course of the permitted period, their average is more than 30 hours per week.

As a separate, but related issue, in professions like teaching where the substantive work occurs from September – June, but the teachers remain employed on a full-time basis from July – September, how should their hours of work be calculated?

Answer:

Please be advised that we are not able to answer case-specific enquiries or intervene on a decision made by a delegated officer, as we must adhere to appropriate procedures. Case-specific enquiries should be routed via the IRCC Web form.

To claim 1 year of skilled work experience, an applicant must demonstrate that 1560 hours of eligible work were performed over a period of employment of at least 1 calendar year. The hours of work may be averaged throughout the year, however an employment period shorter than 1 calendar year would not be considered as 1 year of skilled work experience.
The work hours are calculated only when the applicant performs the duties under their occupation. Periods of leave or rest do not count as hours of performing the duties.
The profile builder will not count the hours of work experience in excess of 30 hours per week towards the program requirements and scores.
In situations where regularly scheduled work throughout the year varies in hours from week to week, for example based on professional regulatory requirements, the officer would determine on a case-by-case basis if the hours declared could be reasonably considered as work experience. Please ensure there is a clear explanation in case hours declared in the profile do

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not exactly match hours worked.
The onus is always on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements.
Please be advised that the assessment of an application is conducted on a case-by-case basis, taking into consideration the specific circumstances and the supporting documentation available to the officer. It is the applicant's responsibility to provide sufficient documentation to demonstrate that they meet the requirements.
We trust that this information will be of assistance to you.

Sincerely,

The Immigration Representatives Mailbox

From:
Sent: [redacted] 3, 2025 11:13 AM
To: Immigration Representatives / Représent[redacted]mmigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: Express Entry - Ho[redacted]ging

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

[redacted]

Is there any discretion to consider the hours of work of a person who works full-time hours, but w hose work is subject to the Federal government averaging provisions As per 169(2) of the Canada Labour Code, averaging is permitted, "Where the nature of the work in an industrial establishment necessitates irregular distribution of the hours of work of an employee, the hours of work in a day and the hours of work in a week may be calculated, in such manner and in such circumstances as may be prescribed by the regulations, as an average for a period of 2 or more weeks."

For airline pilots for example, who cannot work standard hours owing to the Transport Canada Flight and Duty Time [redacted] were [redacted] pilot [redacted] These rules are extremely complicated and include a limit of 112 hours in any 28 consecutive days, 300 hours in any 90 consecutive days, 1,000 hours in any 365 consecutive days, or 8 hours in any 24 consecutive hours in the case of a single-pilot operation. These limitations are cumulative. This information can be confirmed in the Transport Canada Advisory Circular (AC) No. 700-047.

So a pilot might not work 30 hours every week, but when averaged over the course of the permitted period, their average is more than 30 hours per week.

As a separate, but related issue, in professions like teaching where the substantive work occurs from September – June, but the teachers remain employed on a full-time basis from July – September, how should their hours of work be calculated?

Thank you,

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Archived: June 2, 2025 2:57:08 PM
From: [redacted] Représentants [redacted]
Sent: Fri, 28 Mar 2025 17:49:53
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Legal guardianship of minors and eligibility for PR - REP-2025-0508 -Due 13-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

QUESTION:
Are minor children in legal guardianships eligible to be included as accompanying minors in their legal guardians' permanent residence application when they cannot be legally adopted due to country-specific laws?

ANSWER:

No, minor children in legal guardianships cannot be included as accompanying dependents in their legal guardians' application for permanent residence, nor can they be sponsored as a dependent child under the family class.

The *Immigration and Refugee Protection Act* and its Regulations (IRPR) only recognizes adoptions that create a legal parent-child relationship and severs the previous legal parent-child relationship. Guardianship arrangements do not meet the definition of adoption under subsection 3(2) of IRPR and a child under guardianship would therefore not meet the definition of a dependent child under section 2 of IRPR.

Thank you,

The Immigration Representatives Mailbox (IRCC)

From:
Sent: [redacted] 12, 2025 1:13 PM
To: Immigration Representatives / Représentants immigration (IRCC [redacted] cic.gc.ca>
Subject: Legal guardianship of minors and eligibility for PR

Dear Sir/Madam,

I am a Regulated Canadian Immigration Consultant in good standing I am re-phrasing my previously submitted question to ensure that is more general in nature.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Some countries (e.g., Saudi Arabia) do not allow (domestic or international) adoption of orphaned children, and legal guardianship is the only option available for relatives to adopt orphaned children.

Children in legal guardianships do not meet the definition of "dependent child" as stated in the [redacted] and Citizenship Regulations:

dependent child, in respect of a parent, means a child who

- **(a)** has one of the following relationships with the parent, namely,
  - **(i)** is the biological child of the parent, if the child has not been adopted by a person other than the spouse or common-law partner of the parent, or
  - **(ii)** is the adopted child of the parent; and
- **(b)** is in one of the following situations of dependency, namely,
  - **(i)** is less than 22 years of age and is not a spouse or common-law partner, or
  - **(ii)** is 22 years of age or older and has depended substantially on the financial support of the parent since before attaining the age of 22 years and is unable to be financially self-supporting due to a physical or mental condition.

QUESTION:

Are minor children in legal guardianships eligible to be included as accompanying minors in their legal guardians' permanent residence application when they cannot be legally adopted due to country-specific laws?

[redacted]

Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:57:13 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 28 Mar 2025 17:53:04
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Clarification on entry in canada from USA and TRV stamping from inside canada - REP-2025-0105- Due 7-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:

I hope you are doing well. I am seeking a general clarification that if someone receives "in principle approval" of the work permit or study permit application
(physically staying inside Canada and applied online under section 197 or study permit from outside Canada imm1294).

And if such applicants hold a valid B1/B2 visa, can they go to the states and while returning (via land border POE or airport POE) present themselves to Canada immigration (considering they hold a valid TRV) for the examination and issuance of study or work permit (considering they already have in principle approval for the work/study authorization)? This scenario will also be considered under flag poling or a new entry?

Also, if approved under section 197 (physically being inside Canada), can they send passport to inside Canada office (if applicant is from visa required country and previous TRV is Expired) for TRV stamp or it has to be from outside Canada office?

Answer:

If a client has applied for a work permit or study permit using the outside of Canada process, they may receive a letter [redacted] letter [redacted] Letter [redacted] (LOI) and requires the client to present themselves for examination upon entry to Canada to demonstrate they still meet the requirements of the *Immigration and Refugee Protection Act,* its Regulations and any other Canadian legislation.

As announced by the Government of Canada as part of Canada's Border Plan, clients who have received the Letter of Introduction (LOI) while inside Canada cannot flagpole to receive their permit. Clients must leave and re-enter Canada from a country other than United States or St. Pierre and Miquelon to activate their permit.

Clients who hold a valid B1/B2 visa are not exempt and would be flagpoling upon returning to Canada after a visit to the United States.

Clients returning from a country other than the United States, or St. Pierre and Miquelon would not be defined as flagpolers.

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Immigration offices inside Canada can only prints visas for those who are eligible to apply for a visa from within Canada. Meaning, current study permit and work permit holders. A visa does not grant status in Canada – it just allows the holder to travel. https://www.canada.ca/en/immigration-refugees-citizenship/services/visit-canada/apply-new-temporary-resident-visa-within-canada.html

For more information, please see: Ending flagpoling for work and study permits at the border - Canada.ca.

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 12 janvier 2025 14:48
À : Immigration Representa[redacted]mmigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Objet : Clarification on ent[redacted]SA and TRV stamping from inside canada

Dear officer,

I hope you are doing well. I am seeking a general clarification that if someone receives "in principle approval" of the work permit or study permit application
(physically staying inside Canada and applied online under section 197 or study permit from outside Canada imm1294).

And if such applicants hold a valid B1/B2 visa, can they go to the states and while returning (via land border POE or airport POE) present themselves to Canada immigration (considering they hold a valid TRV) for the examination and issuance of study or work permit (considering they already have in principle approval for the work/study authorization)? This scenario will also be considered under flag poling or a new entry?

Also, if approved under section 197 (physically being inside Canada), can they send passport to inside Canada office (if applicant is from visa required country and previous TRV is Expired) for TRV stamp or it has to be from outside Canada office ?

Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:57:17 PM
From: [redacted] Représentants [redacted]
Sent: Fri, 28 Mar 2025 18:33:02
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: PAL requirement - level of study and DLI - REP-2025-0309 - Due 27-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] Immigration Representatives Mailbox

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

I understand that a PAL is not required if:

The student has entered Canada **and** one of the following situations applies to you:

- * You're applying for a study permit extension at the same DLI **and** level of study as your current study permit.

Question 1: Definition of "Same Level of Study"

Is IRCC using the following classification to define the same level of study?

- * primary and secondary education,
- * post-secondary education (including vocational and technical training, and undergraduate programs), and
- * graduate education or above. (*niveau d'études*)

Response:

Under current ministerial instructions, IRCC categorizes levels of study into three distinct groups:

1. 1. Primary and secondary education
2. 2. Post-secondary education (including vocational and technical training, certificates, diplomas, advanced diplomas, and undergraduate programs)
3. 3. Graduate education or above

Students who remain within the same level of study while changing programs at the same institution do not require a new Provincial Attestation Letter (PAL) when applying for a study permit extension. For example, if the student wishes to change from [redacted] program to [redacted] program [redacted] the [redacted] PAL [redacted] the student moves to a different level of study (e.g., from post-secondary to graduate education).

When applying to extend their study permit, the applicant will need to provide proof that they meet one of the exceptions, if they don't provide a PAL with their application.

For more information, please visit:
Study permits: Provincial or territorial attestation letters - Canada.ca

Question 2: Same DLI

If a student has already informed IRCC about a change of DLI before November 15, 2024, as they are in the same DLI as on their IRCC file, are they required to include a PAL in their application?

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Response:

Students who changed DLIs before November 15, 2024, through their IRCC secure account or web page, may keep studying at their DLI with their current study permit as long as they still meet their study permit conditions.

When applying to extend their study permit to cover the study period at the new DLI, unless they meet one of the exceptions they must submit a provincial/territorial attestation letter PAL/TAL with their application.
For example, students already in Canada who are applying for a study permit extension at the same DLI **and** level of study as their current study permi[redacted] not r[redacted]uir[redacted] [redacted] applican[redacted]ill [redacted] to [redacted] proof th[redacted]h [redacted]n [redacted]h [redacted]v[redacted] exceptions if they don't provide a PAL/TAL with their application.

For more information, please visit our website:
Changing your school or program
Extend your study permit or restore your status: How to apply - Canada.ca
Study permit: Get the right documents Provincial attestation letter or territorial attestation letter

We hope this information is helpful.

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 29 janvier 2025 17:45
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Objet : PAL requirement - level of study and DLI

Hi

I understand that a PAL is not required if:

The student has entered Canada **and** one of the following situations applies to you:

- * You're applying for a study permit extension at the same DLI **and** level of study as your current study permit.

Question 1: Definition of "Same Level of Study"

Is IRCC using the following classification to define the same level of study?

- * primary and secondary education,
- * post-secondary education (including vocational and technical training, and undergraduate programs), and
- * graduate education or above. (*niveau d'études*)

Question 2: Same DLI

If a student has already informed IRCC about a change of DLI before November 15, 2024, as they are in the same DLI as on their IRCC file, are they required to include a PAL in their application?

Looking forward for your response,

Thanks

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Archived: June 2, 2025 2:57:20 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 28 Mar 2025 18:35:12
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Multiple applcaitions - REP-2025-0512 - Due 13-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:

If an applicant has applied for an open work permit extension before their current permit expires, they are on implied status and can continue working under the same conditions until a decision is made. If they then apply for a second work permit while on implied status—this time for a closed work permit based on a positive LMIA— or apply for a change in work permit conditions inside Canada or need to apply new work permit as outland candidate?

\sb240Response:

Yes, you are correct. If an applicant applies for an open work permit extension in Canada before the work permit expires, they are on maintained status, and they can keep working under the same permit until a decision is made.
However, if the applicant applies for a closed work permit (employer-specific work permits), they can't start working at a different job or for a new employer until they get the new work permit with the new conditions.

Please refer to Extend or change the conditions on your work permit: What to do if your work permit expires or is expiring - Canada.ca

If you applied for another work permit

If you applied to change either your employer, your job or your work location, and then your current permit expires, you have

- maintained your status
- authorization to work without a permit until we make a decision
    - However, you must keep working for the **employer named on your original work permit** until we make a decision on your application.

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You can't start working under the conditions of your **new** work permit until we process your application.

Please for more information, visit the following webpage:

- I applied for a new work permit. Can I stay in Canada if my work permit expires?
- Can I hold 2 valid work permits at the same time? (canada.ca)

We hope this information is of assistance.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 12, 2025 2:23 PM
To: Immigration Representatives | Représentants immigration [redacted]
[redacted]C[redacted]gc.ca>
Subject: Multiple applcaitions

Hi there,

Question 1:If an applicant has applied for an open work permit extension before their current permit expires, they are on implied status and can continue working under the same conditions until a decision is made. If they then apply for a second work permit while on implied status—this time for a closed work permit based on a positive LMIA— or apply for a change in work permit conditions inside Canada or need to apply new work permit as outland candidate?

Thanks,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:57:27 PM
From: (
Mail received time: Fri, 28 Mar 2025 18:39:45
Sent: March 28, 2025 11:39:47 AM
To: Immigration Representatives / Représentants immigration (IRCC)
Subject: Subject: Request for Clarification – Work Permit Eligibility for Visitor Record Holder in Canada
Importance: Normal
Sensitivity: None

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ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

To IRCC,

I hope this message finds you well.

I am writing as a Regulated Canadian Immigration Consultant (RCIC) to seek clarification on a matter regarding work permit eligibility for a client currently residing in Canada on a **visitor record**.

The client previously held a **work permit** (and/or student permit) but is now on a valid **visitor status**. I would appreciate your guidance on the following points:

1. **Is the client eligible to apply for an LMIA-based work permit while physically present in Canada on a visitor record**, supported by a valid **Labour Market Impact Assessment (LMIA)**?

2. If yes, can the client **submit the work permit application using Form** imm1295e, designated for applicants **outside of Canada**, **without leaving Canada**?

3. Additionally, any restrictions on candidates applying for spousal open work permit while being on visitor record inside canada?

I would appreciate it if you could confirm the applicable policy or provide official guidance on this scenario, including any reference to program delivery instructions or public policy provisions currently in place.

[redacted] to your response.

Best Regards,

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Archived: June 2, 2025 10:14:24 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Mon, 3 Feb 2025 12:38:36
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Question about Temporary special measures to support Iranian nationals - REP-2025-0219- Due 18-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Iranian nationals in Canada that meet all the eligibility requirements under the Temporary public policy for nationals of Iran in Canada as temporary residents - Extension can apply for a further extension of their temporary resident status, an open work permit and/or a study permit on or before February 28, 2025. There is no requirement for the client to wait until they are within a certain period before the expiry of their temporary resident status in order to apply for an extension under the public policy.

Clients who apply for an extension of their status before it expires will maintain their existing status while their application is processed.

The validity period of an open work permit or extension issued under these measures is up to officer discretion but may be issued for a period of up to three years, or until passport or biometric validity, whichever comes first.

As long as the client is an Iranian national, has valid **temporary resident status**, and is in Canada, they are eligible for these special measures. Instructions on how to apply for these measures can be found here: Situation in Iran: Temporary immigration, passport and citizenship measures.

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 21 janvier 2025 17:08
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : Question about Temporary special measures to support Iranian nationals

Dear Sir or Madam:

For clarity, I am using a hypothetical scenario with made-up dates:

An [redacted] Canada [redacted] and [redacted] to [redacted] for [redacted] work permit under the public policy *(Temporary public policy for nationals of Iran in Canada as temporary residents, announced on*

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February 9, 2023). A work permit was issued on April 1, 2024, for a duration of three years, valid until April 1, 2027. Since the Special Measures have been extended, does this mean the person can now apply before February 28, 2025, and receive a work permit for another three years?

Thank you.

[redacted]

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Archived: June 2, 2025 2:57:41 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 28 Mar 2025 19:21:01
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Home Care Worker Immigration pilots - REP-B-2025-0172 - Due 25-Apr-25
Importance: Normal
Sensitivity: None

Dear

[redacted] Immigration Representative Mailbox.

To qualify for the Home Care Worker Immigration pilots, applicants must have enough relevant work experience **OR** training that corresponds to the pilot they are applying to.

For the Child Care stream, applicants are required to have work experience or classroom training as a Home child care provider (NOC 44100) and/or an Early childhood educator and assistant (NOC 42202). Multiple occupations are listed and included under these job titles. Please note, experience or training as a foster parent, an early childhood educator, day care teacher, or supervisor will not be considered eligible.

For the Home Support stream applicants are required to have work experience or classroom training as a Home support worker, caregiver and related occupation (NOC 44101) and/or a Nurse aide, orderly and patient service associate (NOC 33102).

The training must:

- * be at least **6 months** in duration and completed within the **2 years** before the application is made
- * be targeted towards an eligible occupation
- * be at the **post-secondary level**
- * be **full-time**, meaning at least 15 hours of training per week during the academic year or period of study
- * be offered mainly in an in-person classroom environment
- * have been started when the applicant was **17 years or older**
- * result in a **post-secondary diploma, certificate or credential**

Training that was done mainly online and on-the-job training are not considered eligible.

Based on the training requirements you described, the program may face challenges meeting the criteria:

Duration: The program is 25 weeks, which is one week short of the full 6 months required. While close, IRCC typically requires applicants to meet the stated minimums exactly.

In-Person Training: The training being primarily online (even though synchronous with live teachers) does not align with the requirement for training to be offered *mainly in an in-person classroom environment*. In addition, the "in-person placement training" may not be considered eligible if it would be considered "on-the-job training" (i.e., practical/hands on training in a work environment). Having mainly online training and on-the-job training are specifically noted as not counting toward the training requirements.

Given these details, it is unlikely that this training program/credential would meet the training criteria for the pilot.

Please see here for more information regarding the training requirements for the Home Care Worker Immigration pilots.

We trust this information will assist you.

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[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 26, 2025 2:21 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Home Care Worker Immigration pilots

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Hi,

I hope all is well. I need clarification about one of the requirements of the new homecare program starting on March 31.

To meet the training requirements, I would like to confirm whether the following program is accepted:

* 25 months / 6 month program (It is 25 weeks meaning one week short of 6 months)
* It contains 8 weeks of in-person placement training
* The other training is mainly online but synchronous (with live teachers)

Please confirm whether such training falls within the requirements.

Thanks,

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Archived: June 2, 2025 2:57:47 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 28 Mar 2025 19:53:12
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Inquiry Regarding Home Support Worker Pilot Application - REP-B-2025-0180 - Due 28-Apr-25
Importance: Normal
Sensitivity: None

Dear

[redacted] Immigration Representative Mailbox.

Applicants must take an approved language test and **must include a copy of the results in their application**.

The included copy of the test results must show that you obtained level 4 in the Canadian Language Benchmark (CLB) or Niveaux de compétence linguistique canadiens (NCLC) in all 4 abilities. Your test results must be less than 2 years old when you apply.

Applying with only the IELTS exam confirmation letter does not meet the requirements.

Please see here for more information regarding the language test requirements.

We trust this information will assist you.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 27, 2025 12:06 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: Inquiry Regarding Home Support Worker Pilot Application

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Dear Sir/Madam,

I hope you are doing well. I am writing to inquire about the upcoming launch of the Home Support Worker Pilot, scheduled for March 31, 2025. One of our applicants is preparing to submit their application and has met all the necessary requirements for the program. However, they have recently taken the IELTS exam, and the results have not yet been issued.

We would like to know if it is possible for the applicant to submit their application with the IELTS exam confirmation letter, pending the results.

Your guidance on this matter would be greatly appreciated. [redacted] and assistance.

Immigration, Refugees and Citizenship Canada
Immigration, Réfugiés et Citoyenneté Canada
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Regards

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 3:06:58 PM
From: [redacted]
Mail received time: Sun, 30 Mar 2025 18:10:41
Sent: Sun, 30 Mar 2025 14:09:58
To: Immigration Representatives / Représentants immigration (IRCC)
Subject: Place of application for study permit and work permit applications
Importance: Normal
Sensitivity: None
Attachments:
PGWP.png;

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[redacted]

I am writing to seek clarification regarding the interpretation of the "place of application" as referenced in:

- *

  Sections **R197 to R199** of the Immigration and Refugee Protection Regulations (IRPR) concerning work permits, and

- *

  Sections **R213 to R215** of the IRPR concerning study permits.

Could you please confirm whether the "place of application" mentioned in these regulations is equivalent to the physical location of the applicant at the time of submitting the application?

For instance, would an applicant be eligible to apply online for a work permit under R197 (outside Canada) while physically located in Canada?

Similar instructions (screenshot attached) can be found in the operational instructions regarding post-graduation work permit that:

An applicant may electronically submit an application under R197 (outside Canada) while they physically remain in Canada.

Additionally, I would appreciate clarification regarding the terminology used on IRCC's website, specifically the phrases:

- *

  "Apply from outside Canada" and

- *

  "Apply from inside Canada"

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as referenced in the "How to Apply" sections for both study permits and work permits.

Could you clarify whether these terms refer to the applicant's **physical location** (i.e., being physically inside or outside Canada) at the time of application submission? Alternatively, do these terms correlate with the applicable regulations — where "outside" corresponds to R213 (study permits) and R197 (work permits), and "inside" corresponds to R215 (study permits) and R199 (work permits)?

Thank you in advance for your time and assistance. I look forward to your guidance on this matter.

Regards,

Regulated Canadian Immigration Consultant

Immigration, Refugees and Citizenship Canada
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Note: An applicant may electronically submit an application under section R197 (outside Canada) while they physically remain in [redacted] their status [redacted] receive the actual work permit. However, they are **not eligible** to work, in accordance with paragraph R186(w), while waiting for a decision on their PGWP application. In addition, after receiving provisional approval, they will have to leave and re-enter Canada to be examined and issued any provisionally approved work permit.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 3:07:05 PM
From:
Sent: Mon, 31 Mar 2025 05:14:14
To: Immigration Representatives / Représentants immigration (IRCC)
Subject: Re: Authorized Paid Representative Enrolment | Application # - REP-B-2025-0145 - Due 24-Apr-25
Importance: Normal
Sensitivity: None
Attachments:
Outlook-usztgurs.jpg;

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Good evening,

I have access to the account now.

My membership number is

Thank you,

From: Immigration Representatives / Représentants immigration ([redacted]
Sent: [redacted] 27, 2025 7:45 AM
To: \
Cc: Immigration Representatives / Représentants immigration ([redacted]
Subject: FW: Authorized Paid Representative Enrolment | Application - REP-B-2025-0145 - Due 24-Apr-25

Hello,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

In order to properly assist you, may you please provide the following information:

- * Membership Number

[redacted]

The Immigration Representatives Mailbox

From
Sent: [redacted] 21, 2025 1:00 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Authorized Paid Representative Enrolment | Application #:

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Dear Officer,

I created an account and submitted my enrolment documents on March 19, 2025. Yesterday, there was a request for additional information, which I have since uploaded.

Could you kindly assist me in approving the portal?

Enrolment Application #

I previously had a paid representative portal that I accidentally revoked, and I am trying to regain access to my client's applications, as I am receiving IRCC notifications via email.

[redacted] to this matter.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 3:07:28 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Mon, 31 Mar 2025 14:32:24
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: 2025-02 - Work permit at POE for applicants entering Canada- REP-2025-0079- Due 6-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

Situation:
Applicant has a valid visitor visa for Canada.
Applicant has been to Canada once and has left.
Applicant received a Valid LMIA from Canadian employer now

As announced by the Government of Canada as part of Canada's Border Plan, work and study permits will no longer be provided to flagpoles at a port of entry, effective December 23 at 11:59 pm ET.
https://www.canada.ca/en/border-services-agency/news/2024/12/ending-flagpoling-for-work-and-study-permits-at-the-border.html

Question:

Can the applicant fly to Canada using a valid visitor visa, and apply for a work permit at the airport?

Answer:

CBSA ports of entry are no longer receiving applications from flagpolers. Flagpoling is defined as when foreign nationals, who hold temporary resident status in Canada, leave Canada and after a visit to the United States or St. Pierre and Miquelon, re-enter for the purpose of obtaining immigration services at a port of entry including work and study permits.

As a result, a foreign national seeking a work permit at a port of entry after a visit to the U.S or St. Pierre and Miquelon may not be able to apply for a work permit if they have valid visitor authorization in Canada from a previous visit.

If the client is returning from a country other than the United States, or St. Pierre and Miquelon then they would not be defined as

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flagpolers. This includes foreign nationals who return to Canada by transiting, via airplane, through the United States, or St. Pierre and Miquelon.

Foreign nationals who transit the United States, or St. Pierre and Miquelon via any other modes (i.e. land or marine) would still be considered flagpolers and would not be eligible to receive immigration services on entry.

For reference: Work permit: Who can apply - Canada.ca.

[redacted]

The Immigration Representatives Mailbox

De :
Envoye : 9 janvier 2025 14:21
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Objet : 2025-02 - Work permit at POE for applicants entering Canada

Hello [redacted] IRCC representatives,

Situation:
Applicant has a valid visitor visa for Canada.
Applicant has been to Canada once and has left.
Applicant received a Valid LMIA from Canadian employer now

As announced by the Government of Canada as part of Canada's Border Plan, work and study permits will no longer be provided to flagpoles at a port of entry, effective December 23 at 11:59 pm ET.
https://www.canada.ca/en/border-services-agency/news/2024/12/ending-flagpoling-for-work-and-study-permits-at-the-border.html

Question
Can the applicant fly to Canada using a valid visitor visa, and apply for a work permit at the airport?

Regards

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
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Archived: June 2, 2025 10:14:28 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Mon, 3 Feb 2025 12:52:34
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: PGWP: College eligibility if completed 1 + 1 - REP-2024-2445 -- REP-2025-0099- Due 7-Feb-25
Importance: Normal
Sensitivity: None
Attachments:

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:
Could you please clarify the following? If an applicant applied for a study permit for Program A, which was PGWP-eligible, before November 1, and later obtained the permit but switched to a non-PGWP-eligible program, my understanding is that the PGWP program requirements would not apply. This is because the key factor is the date the study permit application was submitted, rather than the start date of the study program. Is this interpretation correct?

Suggested Response:
Please consider the information provided as general program guidance and not a directive for case-specific enquires.

The field of study requirement is applicable depending on the student's level of study and when they applied for their study permit. As such, if a student is authorized to study in a program with a study permit that they applied for before November 1, 2024, then there are no field of study requirements when applying for PGWP.

Please note that all PGWP applications (except those from flight school graduates) submitted **on or after November 1, 2024** must comply with the new language requirements, regardless of when the student applied for their study permit or when they started their program of study.

For more information, please visit Work in Canada after you graduate - Who can apply.

We hope this information is of assistance.

Sincerely,

The Immigration Representatives Mailbox

De

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Envoyé : 10 janvier 2025 18:09
: Immigration Representatives / Représentants immigration [redacted]
Objet : Re: PGWP: College eligibility if completed 1 + 1 - REP-2024-2445 - Due 30-Dec-24

Hi,

Could you please clarify the following? If an applicant applied for a study permit for Program A, which was PGWP-eligible, before November 1, and later obtained the permit but switched to a non-PGWP-eligible program, my understanding is that the PGWP program requirements would not apply. This is because the key factor is the date the study permit application was submitted, rather than the start date of the study program. Is this interpretation correct?

Best,

On Mon, Dec 23, 2024 at 5:32 'a0AM Immigration Representatives / Représentants immigration (IRCC) [redacted] wrote:

> Good day,
>
> [redacted] regarding the field of study for college graduates.
>
> Eligibility requirements based on study program can be found under the section *Special cases* and also under the section *Eligibility requirements based on study program* on the following link: Work in Canada after you graduate: Who can apply - Canada.ca
>
> Where an applicant applies for a second study permit on or after November 1, 2024:
>
> - * If the application is to extend their authorization to study in Canada under the **same program** as the study permit they applied for before November 1, 2024, then they do not need to meet the field of study requirement.
> - * If the application is to extend their authorization to study in Canada under a **different program of study** than the study permit they applied for before November 1, 2024, then their study permit application must meet the field of study requirements applicable to their study program to be eligible for a PGWP.
>
> You will also find useful information in the section *How long is a post-graduation work permit valid? a*t the following link: Work in Canada after you graduate: About the post-graduation work permit - Canada.ca
>
> General guidance on field of study can be found in the section *How to use CIP codes and titles* at the following link: Work in

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Canada after you graduate: Who can apply - Canada.ca The Classification of Instructional Programs (CIP) is used to classify post-secondary education programs according to field of study in Canada.

Please [redacted] that [redacted] from [redacted] DLI [redacted] for [redacted] all designated learning institutions and not all programs of study make a student eligible for the Post-Graduation Work Permit [redacted] the DLI list to [redacted] programs.

We hope that this information is helpful to you.

Thank you,

The Immigration Representatives Mailbox

De :
Envoyé : 29 novembre 2024 09:52
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Objet : PGWP: College eligibility if completed 1 + 1

Hi IMMREP,

The Post-Graduation Work Permit (PGWP) program has specific rules regarding the field of study for college graduates. How are these rules applied if an applicant has applied for more than one study permit? For example, suppose someone first applied for a study permit on October 5, 2024, for a PGWP-eligible program, and then applied for another study permit in December 2024 for a non-PGWP-eligible program. How does this affect the application of PGWP rules in their case?

Field of study requirement:

If you submitted your **study permit** application before November 1, 2024, there are no field of study requirements.

If you submitted your **study permit** application on or after November 1, 2024, you must have graduated in an eligible field of study.

Best,

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 3:07:31 PM
From:
Sent: March 31, 2025 8:33:38 AM
To: [redacted] Representatives / Représentants [redacted]
Subject: RE: ICT Candidates_50 Points
Importance: Normal
Sensitivity: None

CAUTION: This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Good Day

Thankyou for your email. I am an Immigration [redacted]

Regards

-------- Original message --------
From: "Immigration Representatives / Représentants immigration (IRCC) [redacted]
Date: 2025-03-31 10:19 'a0a.m. (GMT-05:00)
To:
Subject: RE: ICT Candidates_50 Points

Hello,

In order to properly assist you, may you please provide your credentials as a Canadian Lawyer or Representative in good standing.

[redacted]

The Immigration Representatives Mailbox

Bonjour,

Afin de mieux vous aider, pouvez-vous s'il vous plaît fournir vos accréditations en tant qu'avocat ou représentant canadien en règle.

Nous vous remercions,

La boîte aux courriels des représentants en immigration

From:
Sent: [redacted] 25, 2025 11:01 AM
To: Immigration Representatives / Représentants immigration (IRCC) [redacted]
Subject: ICT Candidates_50 Points

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

CAUTION: This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Good Day,

If the candidate is currently working under Intra Company Transfer for over one year and the company is still continuing with the job. Are they eligible to gain 50 points or no?

Regards,

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
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Archived: June 2, 2025 3:07:42 PM
From: [redacted] Représentants [redacted]
Sent: Mon, 31 Mar 2025 18:05:33
To:
Cc: [redacted] Representatives [redacted] Représentants Immigration [redacted]
Subject: FW: Coop outside of Canada - REP-2025-0265 - Due 24-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

QUESTION:
I am wondering if a students PGWP length will be affected if they do their coop placement/internship outside of Canada. As per the policy:
https://www.canada.ca/en/immigration-refugees-citizenship/services/study-canada/work/after-graduation/eligibility.html
What doesn't count toward the length of your PGWP
You can't count the following time toward the length of a PGWP:

- * time spent studying online from outside Canada after August 31, 2024
- * time spent studying before you applied for a study permit

RESPONSE:
Wer can confirm that at present the following time does not count toward the length of a PGWP:

- * time spent studying online from outside Canada after August 31, 2024
- * time spent studying before you applied for a study permit

For more information, please see eligibility requirements: Work in Canada after you graduate: Who can apply - Canada.ca

We hope this information is of assistance.

[redacted]

The Immigration Representatives Mailbox

De :

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Envoyé : 27 janvier 2025 08:51
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : Coop outside of Canada

Hello,
I am wondering if a students PGWP length will be affected if they do their coop placement/internship outside of Canada.
As per the policy:
https://www.canada.ca/en/immigration-refugees-citizenship/services/study-canada/work/after-graduation/eligibility.html

What doesn't count toward the length of your PGWP

You can't count the following time toward the length of a PGWP:

- * time spent studying online from outside Canada after August 31, 2024
- * time spent studying before you applied for a study permit

Thank you

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 3:07:45 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Mon, 31 Mar 2025 18:08:00
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification on One-Skill Retake IELTS Option for PGWP Eligibility - REP-2025-0553 - Due 17-03-2025
Importance: Normal
Sensitivity: None
Attachments:

Good day,

[redacted] **Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

QUESTION:
I hope you are doing well. I am reaching out to seek clarification regarding the eligibility of the IELTS one-skill retake option for the Post-Graduation Work Permit (PGWP) application.
I understand that for Express Entry (EE) applications, the one-skill retake IELTS option is not currently accepted. However, I would like to confirm whether this policy also applies to PGWP applications.
Could you kindly provide guidance on whether an IELTS test with a one-skill retake is considered valid for PGWP eligibility?
Your assistance in clarifying this matter would be greatly appreciated.
The question has arisen due to the need for clear guidance on handling PGWP work permit applications with new changes of having proof of language ability. This clarification will help advise clients accurately and ensure they comply with IRCC policies.
RESPONSE:
Language test results must be valid from the last two years. For details please see: Work in Canada after you graduate : How to find your language level based on your test results - Canada.ca
If the student has one-skill retake, we recommend they include all documents they consider relevant to demonstrate how they meet the language requirements.
We hope this information is of assistance.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 14, 2025 7:04 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-

s.19(1)

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act

Subject: Clarification on One-Skill Retake IELTS Option for PGWP Eligibility

Name:
RCIC#

option for the Post-Graduation Work Permit (PGWP) application.

I understand that for Express Entry (EE) applications, the one-skill retake IELTS option is not currently accepted. However, I would like to confirm whether this policy also applies to PGWP applications.

Could you kindly provide guidance on whether an IELTS test with a one-skill retake is considered valid for PGWP eligibility? Your assistance in clarifying this matter would be greatly appreciated.

The question has arisen due to the need for clear guidance on handling PGWP work permit applications with new changes of having proof of language ability. This clarification will help advise clients accurately and ensure they comply with IRCC policies.

this are to from you

Best regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 3:07:50 PM
From: [redacted] Représentants [redacted]
Sent: Mon, 31 Mar 2025 18:09:54
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Processing Times for Spousal Sponsorships under the Family Class - REP-2025-0520 - Due 13-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Processing times for applications to sponsor a spouse, common-law partner, or conjugal partner under the Family Class are [redacted] for applicants [redacted] for [redacted] processing [redacted] the person being sponsored under the family class lives in Canada (outside Quebec), or lives outside of Canada (but intends to live in a province or territory other than Quebec upon arrival).

We encourage clients to consult Check processing times at IRCC - Canada.ca for up to date information on processing times, including for information on how processing times are calculated, by clicking on "How we calculated this processing time" at the bottom of the page.

We hope you find this information useful.

Thank you,

Immigration Representatives Mailbox (IRCC)

From:
Sent: [redacted] 12, 2025 4:24 PM
To: Immigration Representatives / Représentants immigration (IRCC) [redacted]
Representantsimmigration.IRCC [redacted]
Subject: Re: Processing Times for Spousal Sponsorships under the Family Class

[redacted]

We understand that processing times for spousal sponsorship applications of Applicants residing outside of Canada under the Family Class is about 10 months. However, we are unclear as to which processing time applies to spousal sponsorships where applicants are currently living in Canada but applying under Family Class (outside Quebec)?

Thank you,

Page 1690

is withheld pursuant to section

est retenue en vertu de l'article

19(1)

of the Access to Information Act

de la Loi sur l'acces a l'information

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 2, 2025 3:07:53 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Mon, 31 Mar 2025 18:14:51
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: PGWP - REP-2025-0374 - Due 4-Mar-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] to [redacted] and Citizenship Canada's Immigration Representatives Mailbox in regards to the meaning of "completed more than one program from an eligible DLI within 2 years".

Program stacking

Program stacking is when students complete more than one PGWP-eligible program from a PGWP-eligible DLI. To qualify for program stacking in relation to PGWP duration, **both** PGWP-eligible programs must

- be a minimum of 8 months in duration and
- be completed at a PGWP-eligible DLI within 2 years of the completion of the first program

For more information please see: : Post-graduation work permit (PGWP) [R205(c) - C43] – International Mobility Program - Canada.ca

We hope that this information is helpful to you.

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 3 février 2025 16:13
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : PGWP

Hi,

I would appreciate a clarification regarding the meaning of "completed more than one program from an eligible DLI within 2 years", does it mean that after completing one program, a student has two years from the completion date of the first program to complete another program?

[redacted]

Immigration, Refugees and Citizenship Canada
Immigration, Réfugiés et Citoyenneté Canada
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Warm Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 2, 2025 3:08:00 PM
From: [redacted]
Sent: Mon, 31 Mar 2025 18:53:41
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: ECA [redacted] (IRCC/IRCC) ; [redacted] (IRCC/IRCC) (she, her | elle, la) for immigration purpose - REP-2025-0420 - Due 7-Mar-25
Importance: Normal
Sensitivity: None

Good Day,

[redacted] to Immigration, Refugees and Citizenship Canada's Immigration Representatives mailbox. We appreciate your patience.

Question:

Instructions with regards to ECAs for Express Entry indicate the following:

> You need to get an ECA **for immigration purposes**. If you got another type of ECA, you may be able to get it re-issued, depending on the type of ECA and/or issuing organization.
>
> You must include your ECA report and the reference number in your Express Entry profile.

1. If a person got an ECA that was **not for immigration purposes** and received an ITA, would the application be rejected or would the points attributed for the ECA be removed from the CRS calculation?

2. Knowing that WES can provide a duplicate ECA **for immigration purposes** with the same reference number, would someone who initially had a **non-immigration purpose ECA** when they received the ITA be able to provide a duplicate **for immigration purposes ECA** and submit it in their PR application?

As an example:

EE profile indicates: ECA number 12345/djg (not for immigration purpose) issued August 2024

ITA received January 1, 2025 based on ECA number 12345/djg

New ECA issued January 10, 2025: ECA number 12345/IMM (for immigration purpose)

> PR application submitted with the new duplicate ECA number 12345/IMM dated January 10, 2025, post ITA received January 1, 2025.

Would you accept the ECA that was re-issued post the ITA invitation in such a circumstance? If not, would the application be rejected or would the CRS score be re-calculated?

Answer:

If a candidate submits an ECA that was not for immigration purposes, receives an ITA, and submits their application using that ECA, the application [redacted] to [redacted] R10 [redacted] the [redacted] Protection [redacted] and [redacted] an

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
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incomplete application. A candidate may submit their application with the duplicate ECA, which is for immigration purposes, and as long as all other information remains the same (e.g., the ECA organization, school, Canadian equivalency, etc.), the candidate should not need to have their CRS point re-calculation. The application wouldn't be considered incomplete under R10 for the ECA.

Please be advised that the assessment of an application is based on a case-by-case basis; each application will be considered on its own merits, with a final decision based on a review of all the information available to the officer at the time of decision. The onus is always on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements.

We trust that this information will assist you.

Sincerely,

Immigration Representatives Mailbox

De : (
Envoye : 6 février 2023 17:07
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Objet : ECA for immigration purpose

[redacted]

Instructions with regards to ECAs for Express Entry indicate the following:

> You need to get an ECA **for immigration purposes**. If you got another type of ECA, you may be able to get it re-issued, depending on the type of ECA and/or issuing organization.
>
> You must include your ECA report and the reference number in your Express Entry profile.

3. If a person got an ECA that was **not for immigration purposes** and received an ITA, would the application be rejected or would the points attributed for the ECA be removed from the CRS calculation?

4. Knowing that WES can provide a duplicate ECA **for immigration purposes** with the same reference number, would someone who initially had a **non-immigration purpose ECA** when they received the ITA be able to provide a duplicate **for immigration purposes ECA** and submit it in their PR application?

As an example:

EE profile indicates: ECA number 12345/djg (not for immigration purpose) issued August 2024

ITA received January 1, 2025 based on ECA number 12345/djg

New ECA issued January 10, 2025: ECA number 12345/IMM (for immigration purpose)

> PR application submitted with the new duplicate ECA number 12345/IMM dated January 10, 2025, post ITA received January 1, 2025.

Would you accept the ECA that was re-issued post the ITA invitation in such a circumstance? If not, would the application be rejected or would the CRS score be re-calculated?

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[redacted] in advance for your consideration.

Kind regards,

Immigration, Refugees and Citizenship Canada
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Archived: June 2, 2025 3:08:03 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Mon, 31 Mar 2025 18:56:26
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Asking for clarification - PAL Different Level of Study - REP-2025-0353 - Due 4-Mar-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] to [redacted] and Citizenship Canada's Immigration Representatives Mailbox.

This information is being provided as general program guidance; we are unable to provide case-specific advice.

Under current **ministerial instructions,** IRCC categorizes levels of study into three distinct groups:

Primary and secondary education

Post-secondary education (including vocational and technical training, certificates, diplomas, advanced diplomas, and undergraduate programs)

Graduate education or above

Students who remain within the same level of study while changing programs at the same institution do not require a new Provincial Attestation Letter (PAL) when applying for a study permit extension. For example, if the student wishes to change from [redacted] program to [redacted] program [redacted] the [redacted] PAL [redacted] be required if the student moves to a different level of study (e.g., from post-secondary to graduate education).

When applying to extend their study permit, the applicant will need to provide proof that they meet one of the exceptions, if they don't provide a PAL with their application.

We hope this information is helpful.

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 3 février 2025 09:43
[redacted] Immigration Representatives [redacted] Représentants immigration [redacted]
Representantsimmigration.IRC[redacted]gc.ca>

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Objet : Asking for clarification - PAL Different Level of Study

Good day,

sb280This is RCIC # an international student advisor and immigration specialist at [illegible] I would like to ask about the new PAL requirements for different level of study.

Suppose a student changes their program from Ontario College Graduate Cert to Ontario College Cert at the same school, does it considered a different level of studies and requires a pal for a study permit extension?

Also if a student changes their program from Diploma program to Ontario Graduate Cert, does it also require a PAL?

If you could provide any clarification on it would be greatly appreciated.

Thank you,

Regards,

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 10:14:33 AM
From: [redacted] Représentants [redacted]
Sent: Mon, 3 Feb 2025 13:35:43
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Failure to change DLI before Nov 8th - REP-2025-0069- Due 6-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

As per the IRCC Website, students that changed DLIs prior to November 8, 2024 may keep studying at their DLI with their current study permit as long as they still meet their study permit conditions.

If a student studying at your DLI that should be reported does not appear on the DLI list, please contact the DLI inbox. Additional information is available on the IRCC website regarding DLI compliance .

[redacted]

The Immigration Representatives Mailbox

De : [redacted] >
Envoye : 9 janvier 2025 09:16
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted].gc.ca>
Objet : Failure to change DLI before Nov 8th

Good morning,

I'm hoping you can please clarify how we can guide students in the below situation. I have seen conflicting answers on student advising blogs and I am unclear how to help these students.

We have a number of students who started at our DLI before the November 8th changes (Studies started in September 2024 or earlier). They are NOT on our DLI report as of November 1st, and came to us from another DLI.
They were advised to change their DLI when beginning studies here, but for whatever reason they did not take this action.

With the November 8th changes, they now cannot log in to change DLI in their GCKey portal. We could ask them to submit an extension, however this would lead many to losing their PGWP grandfathered status as they are in programs which are no longer PGWP eligible, and these extensions would be submitted after Nov 1st.

Are they to just continue studying without changing DLI on IRCC's record? I have seen the below response shared on advising blogs which is said to be a response from this same Immigration Rep inbox but I would like to confirm that the

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answer provided below is correct:

> **Question 2:** If a student changed their DLI prior to November 8, 2024, and is currently studying at the new DLI but forgot to update this information on their GCKey portal or through the webform process (which no longer seems available), how can they now update their DLI information with IRCC?
>
> **Answer 2:** Students who have already changed DLIs before November 8 and who have already started their programs at the new DLI should have submitted their DLI transfer information in their online account as per the instructions in effect before the regulation changes. However, because these students have already started their program at the new DLI prior to the November 8 regulations changes, no further actions are necessary on their part, and they can continue studying as long as their current study permit is valid. If these students make **subsequent DLI changes**, they will need to apply for a new study permit as per the new regulations that came into force on November 8, 2024.

If the above is true, how is IRCC to know students are compliant when they are not on our DLI report? The IRCC website clearly states that study permits may be cancelled for students who fail to notify IRCC of a DLI change.

[redacted]

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Immigration Representatives / Représentants immigration (IRCC)

From: Immigration Representatives / Représentants immigration (IRCC)
Sent: March 31, 2025 11:58 AM
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: [redacted] (IRCC/IRCC) [redacted] (IRCC/IRCC) (she, her | elle, la) [redacted] credential for Express Entry - REP-2025-0307 - Due 27-Feb-25

Good Day,

[redacted] to Immigration, Refugees and Citizenship Canada's Immigration Representatives mailbox. We appreciate your patience.

Question:
Clients whose education is less than high school do not earn CRS points.

However, a Client can take the Canadian Adult Education Credential (CAEC) to prove they have acquired the equivalent of high school education. This was previously named GED (General Education Development).

If a client successfully receives a CAEC, will it be recognized in Express Entry as the equivalent of Secondary/High School.

This education credential would be ECA exempt however since it is obtained in Canada.

I understand that this credential would not qualify for Canadian education points, however.

Answer:
Pursuant to R73(1), a Canadian educational credential means any secondary school diploma or any post-secondary diploma, certificate, or credential, issued on the completion of a Canadian program of study or training at an educational or training institution that is recognized by the provincial authorities responsible for registering, accrediting, supervising and regulating such institutions.

The CAEC is an internationally recognized test that can be used to support an application for admission to an educational or training program, or to obtain employment. The CAEC does not meet the requirements of R73(1). as a result it would not meet the requirements to be considered completed education under Express Entry that is equivalent to Secondary/High School.

Please be advised that the assessment of an application is based on a case-by-case basis; each application will be considered on its own merits, with a final decision based on a review of all the information available to the officer at the time of decision. The onus is always on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements.

We trust that this information will assist you.

Sincerely,

Immigration Representatives Mailbox

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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De :
Envoyé : 29 janvier 2025 16:18
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : Canadian credential for Express Entry

Good afternoon,

Clients whose education is less than high school do not earn CRS points.

However, a Client can take the The Canadian Adult Education Credential (CAEC) to prove they have acquired the equivalent of high school education. This was previously named GED (General Education Development).

If a client successfully receives a CAEC, will it be recognized in Express Entry as the equivalent of Secondary/High School?

This education credential would be ECA exempt however since it is obtained in Canada.

I understand that this credential would not qualify for Canadian education points, however.

Thank you in advance for your assistance.

Please advise,

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is withheld pursuant to section

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Archived: June 2, 2025 3:08:43 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Mon, 31 Mar 2025 19:00:55
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: FW: Qs regarding Study Permit Invalidity - REP-2025-0327 - Due 28-Feb-25 - REP-2025-0631 - Due 21-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

Q1. Does a study permit (which **has** the institution's name printed on it) become invalid if the student is on an **unauthorized break** from the institution? If yes, do they need to apply for restoration within 90 days of SP becoming invalid or do they need to apply for a new study permit? If they need to apply for a new study permit, will it be an inside Canada application or an outside Canada application?

Regulation 222(1), states that:

- **222 (1)** A study permit becomes invalid upon the first to occur of the following days:

  (a) the day that is 90 days after the day on which the permit holder completes their studies,

  (a.1) the day on which the permit holder is no longer enrolled at the designated learning institution that is named in the permit, other than as a result of completing their studies;

  (b) the day on which the permit is cancelled under section 243.2; or

  (c) the day on which the permit expires.

Students who are on an unauthorized break are in breach of their study permit conditions. The leave must always be authorized by the institution and should not be more than 150 days. The IRCC website says that if IRCC becomes aware that a student has not met their study permit conditions, **we may ask them to leave Canada** which means they don't be able to restore their status. The outcome of any future applications may be impacted, and students may have to wait 6 months before they can apply for a new study permit (or for a visitor visa or work permit). Please note that if a student becomes un-enrolled by the DLI as a result of their unauthorized leave, their study permit will become invalid. These regulations have been put in place to

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always ensure that students actively study unless they are on a scheduled break or on an authorized leave.

Q2. Does a study permit (which **does not** have the institution's name printed on it) become invalid if the student is on an **unauthorized break** from the institution? If yes, do they need to apply for restoration within 90 days of SP becoming invalid or do they need to apply for a new study permit? If they need to apply for a new study permit, will it be an inside Canada application or an outside Canada application?

Whether students have the DLI name on their study permit or not, the leave must always be authorized by their institution. Unauthorized breaks are considered a breach of study permit conditions. Please see the information provided above.

[redacted]

The Immigration Representatives Mailbox

From: [redacted]
Sent: [redacted] 21, 2025 2:23 PM
To: Immigration Representatives [redacted] Représentants immigration [redacted]
[redacted]gc.ca>
Subject: Re: FW: Qs regarding Study Permit Invalidity - REP-2025-0327 - Due 28-Feb-25

Dear team,

[redacted]

I appreciate your guidance but my question is about **Unauthorized leave and not Authorized leave**.

Q1. Does a study permit (which **has** the institution's name printed on it) become invalid if the student is on an **unauthorized break** from the institution? If yes, do they need to apply for restoration within 90 days of SP becoming invalid or do they need to apply for a new study permit? If they need to apply for a new study permit, will it be an inside Canada application or an outside Canada application?

Q2. Does a study permit (which **does not** have the institution's name printed on it) become invalid if the student is on an **unauthorized break** from the institution? If yes, do they need to apply for restoration within 90 days of SP becoming invalid or do they need to apply for a new study permit? If they need to apply for a new study permit, will it be an inside Canada application or an outside Canada application?

I respectfully request you to please answer my questions related to unauthorized leave.

Thank you.

On Thu, Feb 20, 2025 at 6:33 AM Immigration Representatives / Représentants immigration (IRCC) [redacted] wrote:

> Good day,
>
> [redacted] **Representatives Mailbox**

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Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

Bonjour,

[redacted] la **boîte aux courriels pour les représentants en immigration.**

Veuillez noter que cette boîte aux lettres est destinée à fournir des conseils généraux et ne fournit pas de réponses à des demandes spécifiques à un cas, mais a fourni les informations suivantes comme conseil. Si vous avez des questions spécifiques à un dossier, nous vous encourageons à soumettre le formulaire Formulaire Web d'IRCC - Canada.ca

Veuillez consulter notre réponse à votre question.

Q1. Does a study permit (which **has** the institution's name printed on it) become invalid if the student is on an **unauthorized break** from the institution? If yes, do they need to apply for restoration within 90 days of SP becoming invalid or do they need to apply for a new study permit? If they need to apply for a new study permit, will it be an inside Canada application or an outside Canada application?

A1 : Students may take an **authorized leave** up to 150 days for several reasons. If a student does not resume their studies **within 150 days**, they should do either of the following:

- change their status (that is, change to visitor status or worker status)
- leave Canada

If they do not change their status or leave Canada, they are considered non-compliant with their study permit conditions regardless of whether there is a name of the DLI on the study permit.

Study permit holders must ensure that they apply for a new study permit in advance of their current study permit's expiration, according to the invalidity provisions.

Q2. Does a study permit (which **does not** have the institution's name printed on it) become invalid if the student is on an **unauthorized break** from the institution? If yes, do they need to apply for restoration within 90 days of SP becoming invalid or do they need to apply for a new study permit? If they need to apply for a new study permit, will it be an inside Canada application or an outside Canada application?

A2 : See Q1.

[redacted]

The Immigration Representatives Mailbox

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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De :
Envoyé : 30 janvier 2025 17:23
[redacted] Immigration Representatives [redacted] Représentants immigration [redacted]
[redacted]
Objet : Qs regarding Study Permit Invalidity

Dear team,

May name is RCIC and I had a couple of questions related to the validity of study permit.

As per 222 (1) A study permit becomes invalid upon the first to occur of the following days:

(a) the day that is 90 days after the day on which the permit holder completes their studies,

(a.1) the day on which the permit holder is no longer enrolled at the designated learning institution that is named in the permit, other than as a result of completing their studies;

(b) the day on which the permit is cancelled under section 243.2; or

(c) the day on which the permit expires.

Q1. Does a study permit (which **has** the institution's name printed on it) become invalid if the student is on an **unauthorized break** from the institution? If yes, do they need to apply for restoration within 90 days of SP becoming invalid or do they need to apply for a new study permit? If they need to apply for a new study permit, will it be an inside Canada application or an outside Canada application?

Q2. Does a study permit (which **does not** have the institution's name printed on it) become invalid if the student is on an **unauthorized break** from the institution? If yes, do they need to apply for restoration within 90 days of SP becoming invalid or do they need to apply for a new study permit? If they need to apply for a new study permit, will it be an inside Canada application or an outside Canada application?

[redacted] I [redacted] to [redacted] from you.

Best regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 3:08:50 PM
From: [redacted] Représentants [redacted]
Sent: Mon, 31 Mar 2025 19:14:21
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: PAL Inquiry - REP-2025-0609 - 20-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

Question:

I am hoping to get clarification on PAL requirement. If a student is moving from master's to PhD level at the same DLI – would they need PAL while extending their study permit?

Response:

[redacted] to [redacted] and Citizenship Canada's Immigration Representatives Mailbox.

This information is being provided as general program guidance; we are unable to provide case-specific advice.

Under current ministerial instructions, IRCC categorizes levels of study into three distinct groups:

1. Primary and secondary education
2. Post-secondary education (including vocational and technical training, certificates, diplomas, advanced diplomas, and undergraduate programs)
3. Graduate education or above

Students who remain within the same level of study while changing programs at the same Designated Learning Institution (DLI) do not require a new Provincial Attestation Letter (PAL) when applying for a study permit extension. For example, a student moving from [redacted] to [redacted] program, [redacted] study **and** [redacted] the [redacted] DLI, [redacted] not [redacted] applying to extend their study permit, the applicant will need to provide proof that they meet one of the exceptions, if they don't provide a PAL with their application.

For more information, please visit:

Study permit: Get the right documents Provincial attestation letter or territorial attestation letter - Canada.ca

We hope this information is helpful.

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Regards,

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 20, 2025 12:49 PM
To: Immigration Representatives / Représentants immigration [redacted]
Subject: PAL Inquiry
Importance: High

Good Day!

I am hoping to get clarification on PAL requirement. If a student is moving from master's to PhD level at the same DLI – would they need PAL while extending their study permit?

[redacted]

Warm Regards,

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Archived: June 2, 2025 3:09:04 PM
From: [redacted] Représentants [redacted]
Sent: Mon, 31 Mar 2025 19:40:13
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: PAL Exemptions - REP-2025-0372 - Due 4-Mar-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] to [redacted] and Citizenship Canada's Immigration Representatives Mailbox.

This information is being provided as general program guidance; we are unable to provide case-specific advice.

Under current ministerial instructions, family members of foreign nationals referred to in R215(2) are **not included in the exceptions** to the requirement to provide a provincial or territorial attestation letter (PAL/TAL).

For more information on PAL/TAL requirements, see provincial or territorial attestation letters

We hope this information is helpful.

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 3 février 2025 20:22
À : Immigration Representatives / Représentants immigration [redacted] RCC/@cic.gc.ca>
Objet : PAL Exemptions

[redacted]

Are the children of work permit holders who are in Canada and moving from secondary to post-secondary school exempt from the requirement to obtain a PAL? The exemption seems to appear in the operation instructions but not on the public website.

Are American students still allowed to flagpole to apply for study permits at the port of entry?

Thank you,

https://www.canada.ca/en/immigration-refugees-citizenship/services/study-canada/study-permit/get-documents/provincial-attestation-letter.html#exemptions

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Who doesn't need a PAL/TAL

You **don't** need a PAL/TAL when applying for a study permit if any of the following applies to you.

- You're applying to study at a
  - preschool
  - primary school (including kindergarten)
  - secondary school (up to grade 12)
  - school participating in the Francophone Minority Communities Student Pilot (FMCSP) **and** you have a letter of acceptance from this school identifying you as an applicant under the FMCSP
  - federally designated military college **or**
  - school in Quebec in a vocational training program that leads to one of the following:
    - a diploma of vocational studies (DVS)
    - an attestation of vocational specialization (AVS)
    - a skills training certificate (STC)
- You're an exchange student studying under an exchange arrangement between your home institution and a designated learning institution (DLI) in Canada, and you don't pay tuition fees to the DLI.
- You've received a scholarship from Global Affairs Canada.
- You're in Canada or entering Canada at a port of entry and are eligible for an exemption from certain study permit requirements based on a public policy as part of a migration response to a crisis or other pressure.
- You're exempt from certain study permit requirements under the temporary measures to reunite families of Indigenous people separated by Canada's border.
- You've entered Canada **and** one of the following situations applies to you:
  - You're applying for a study permit extension at the same DLI **and** level of study as your current study permit.
  - You're under a removal order, but can't be removed from Canada at this time.
  - You have a temporary resident permit valid for at least 6 months.
  - You're a protected person.
  - You're eligible for permanent residence
    - based on humanitarian and compassionate grounds , **or**
    - based on a current public policy, **or**
    - as a spouse or common-law partner (through the spouse or common-law partner in Canada class)

You need to provide proof that you meet one of the above exceptions if you don't provide a PAL/TAL with your study permit application.

\sb280https://www.canada.ca/en/immigration-refugees-citizenship/corporate/publications-manuals/operational-bulletins-manuals/temporary-residents/study-permits/attestation-letters.html

Exceptions to the requirement to provide a PAL/TAL

There are some exceptions to the study permit application cap and these applicants are not required to provide a PAL/TAL.

Important: Changes to the list of exceptions came into force on June 26, 2024, and some exceptions were removed:

- Temporary residents who completed a course or program of study that is a prerequisite to enrolling at a designated [redacted] under [redacted] June [redacted].
- International Experience Canada (IEC) work permit holders under R215(1)(c) must provide a PAL/TAL as of June 26, 2024.

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The exceptions include

- study permit applicants applying to study at the preschool, primary school or secondary school level (up to grade 12)
- study permit applicants applying to study in a master's **degree** or doctorate degree program
- as per subsection R215(1), study permit applicants who, after entering Canada:
  - hold a valid study permit (applying for a study permit renewal - SP-EXT)
  - apply within the period beginning 90 days before the expiry of their authorization to engage in studies in Canada under subsection 30(2) of the Act, or paragraph R188(1)(a), and ending 90 days after that expiry
  - hold a valid work permit (**except** International Experience Canada work permit holders who must provide a PAL/TAL)
  - are subject to an unenforceable removal order
  - hold a temporary resident permit (TRP) issued under subsection 24(1) of the Act that is valid for at least 6 months
  - are a temporary resident who
    - is a visiting or exchange student and is studying at a designated learning institution
  - as per subsections R207(b) through (e), are
    - (b) eligible for permanent residence as a spouse or common-law partner (through the spouse or common-law partner in Canada class, set out in Division 2 of Part 7 of IRPR)
    - (c) a protected person within the meaning of subsection 95(2) of the Act
    - (d) eligible for permanent residence based on
      - humanitarian and compassionate grounds per subsection 25(1) or subsection 25.1(1) of the Act or
      - current public policy per subsection 25.2(1) of the Act
    - a family member of a person described in any the above paragraphs (b) through (d)
- as per subsection R215(2), study permit applicants in Canada who are the family members, as per subsection R1(3), of a foreign national who resides in Canada if the foreign national
  - holds a valid study permit
  - holds a valid work permit
  - holds a TRP issued under subsection 24(1) of the Act that is valid for at least 6 months
  - is subject to an unenforceable removal order
  - is a member of an armed force of another country, under the Visiting Forces Act
  - is an officer of a foreign government described in paragraph R186(e)
  - is participating in sports activities or events, as described in paragraph R186(h)
  - is an employee of a foreign news company, as described in paragraph R186(i)
  - is a person who is responsible for assisting a congregation or group, as described in paragraph R186(l)

The following additional exceptions came into effect on June 26, 2024:

- foreign nationals eligible for an exemption from study permit requirements based on a public policy as part of a migration response to a crisis or other pressure
- foreign nationals planning to study at a DLI administered by a federal department or agency (federally designated military college)
- foreign nationals who are recipients of a scholarship from Global Affairs Canada
- foreign nationals who are applying to restore their status as a student under R182(1)

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Archived: June 2, 2025 3:09:33 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 1 Apr 2025 14:08:25
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Question about Medical Inadmissibility Procedures - REP-2025-0354 - Due 4-Mar-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

Once a client completes an immigration medical exam (IME), they may require additional tests based on the findings of their [redacted] are two ways clients may be notified that additional tests are required:

The panel physician identifies a condition that requires additional information or screening before the IME results are submitted to IRCC and will therefore contact the client to inform them that additional tests are required. If the client does not complete the additional exams within the specified timeline, the panel physician will submit the IME results with the missing tests and, upon review, IRCC will notify the client to return to a panel physician's clinic to complete the outstanding tests.

The results of the IME are reviewed by IRCC and it is determined that additional information or screening is required to assess the client's medical admissibility to Canada. An email will be sent from IRCC to the client requesting that they return to a panel physician's clinic to complete the outstanding tests.

Clients are required to complete the outstanding examinations before they travel to Canada. We recommend that if the client was asked to complete additional tests after the client receives a temporary residence visa, that the client verifies their temporary residence status before travelling to Canada via MyIRCC.

***

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 3 février 2025 09:48

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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[redacted] Immigration Representatives [redacted] Représentants immigration [redacted]
[redacted]gc.ca>
Objet : Question about Medical Inadmissibility Procedures

Hello,

Please advise what IRCC's procedures are when a temporary resident does a medical exam that shows something of concern and there are follow-up tests.

Does the temporary resident need to wait for a clearance letter from IRCC before traveling to Canada?

Thank you,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 3:09:37 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 1 Apr 2025 14:24:59
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Request for Policy Clarification – Holding Valid Work Permit and Visitor Record Simultaneously - REP-2025-0582 - Due 19-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

Response # 1 :

If the applicant submits a work permit extension before it expires and was approved first, the applicant is authorized to work under the valid work permit. The visitor record does not override the work permit status. A visitor record has nothing to do with the work permit, but once the work permit expires, they have status as a visitor until it says they must leave. Those who changed their status to "visitor" are no longer eligible to apply from inside Canada.

Response # 2.

As long as the applicant submitted their work permit extension in Canada before it expires even when the visitor record application is approved first, they are on maintained status until a decision is made and applicant is eligible to work.

However, if a work permit receives a refusal, the applicant is no longer eligible to apply for a work permit from inside Canada, but they can still remain to stay in Canada as a visitor. Applying for a Visitor Record does not allow you to continue working after your work permit expires. The visitor record is a status document that provides proof of temporary resident status while in Canada and is not a travel document.

he applicant can hold both a valid work permit and a valid visitor record at the same time. A visitor record allows applicant to remain legally in Canada, while a valid work permit allows you to continue working provided they are eligible to work.

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\cbpat4

\cbpat4Please for more information, visit the following webpages:

\cbpat4

- I applied for a new work permit. Can I stay in Canada if my work permit expires?
- Can I hold 2 valid work permits at the same time? (canada.ca)
- Work permit: Who can apply - Canada.ca
- Canada ends temporary public policy allowing visitors to apply for work permits from within the country - Canada.ca

We hope this information is of assistance.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 18, 2025 9:11 PM
[redacted]
Subject: Request for Policy Clarification – Holding Valid Work Permit and Visitor Record Simultaneously

Hi,

I am seeking clarification regarding the status implications of holding both a valid work permit and a visitor record simultaneously. Specifically, in cases where an applicant applies for a work permit extension while also submitting a visitor record application as a precautionary measure (in case of a work permit refusal), I would like to understand how approvals in different sequences impact the applicant's status and ability to work.

The following scenarios require clarification:

1. **Work Permit Approved Before Visitor Record**: If the work permit extension is approved first and the visitor record is approved later, does the visitor record override the applicant's work status? Would the applicant still be authorized to work under the valid work permit?
2. **Work Permit Approved After Visitor Record:** If the visitor record is approved first and the work permit extension is approved later, does the work permit override the visitor status? Would the applicant automatically transition back to worker status?

Additionally, under both scenarios, if an applicant holds both a valid work permit and a valid visitor record at the same time, are they eligible to work?

I appreciate your guidance on this matter. [redacted] and assistance.

Sincerely,

Page 1717

is withheld pursuant to section

est retenue en vertu de l'article

19(1)

of the Access to Information Act

de la Loi sur l'acces a l'information

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Archived: June 2, 2025 3:10:18 PM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Tue, 1 Apr 2025 16:00:06
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Late Study Permit Approval Scenarios - REP-A-2025-0725 - Due 15-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
The IRCC website provides the following instructions:

If you want to defer your enrolment before arriving in Canada

If your application has been approved and you want to defer your enrolment (which means you want to start studying later than planned) at the DLI that has already issued your letter of acceptance (LOA), you need to:

- * get your deferral **approved** by the DLI
- * get an **updated** LOA
- * have a **valid** letter of introduction

You need to show these documents at the port of entry when you arrive in Canada.

Please note that a CBSA officer will verify these documents and ensure that the student still meets the requirements before issuing the study permit.

***

[redacted]

The Immigration Representatives Mailbox

From
Sent: [redacted] 4, 2025 9:07 AM
[redacted]
Subject: Late Study Permit Approval Scenarios

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Good morning,

s.19(1)

I would appreciate your comments on the following scenarios regarding entering Canada on a study permit that was approved for an intake that has already passed.

[redacted]

A student has applied for a study permit for a program at our institution. The student receives an approval on their study permit application **after** their intake has already started so they are not able to join our institution for their anticipated term.

Questions:

#1: Can that student use their study permit approval to enter a later intake at the same institution in the **same** program of study that their study permit was approved for?

#2: Can that student use their study permit approval to enter a later intake at the same institution in a different program of study than their study permit was approved for?

[redacted] of these questions and your insights. It is appreciated.

Best wishes,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 3:10:24 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 1 Apr 2025 16:21:46
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: FW: Linking Client's online application to my APR Portal - REP-2025-0498 - Due 13-Mar-25 - REP-2025-0623 - Due 21-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

We would like to let you know that the technical team investigated this issue and no fault found.

Please try again and pay close attention to the info being entered to match the info on file.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 21, 2025 1:05 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: Re: FW: Linking Client's online application to my APR Portal - REP-2025-0498 - Due 13-Mar-25

[redacted] response.

I tried the instructions you provided but the results are the same. This applies to the following application numbers:

1) (Family Application)

2) Family Application)

3) (also part of a family application - Application of PFW was successfully linked)

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Attached are screenshots for the 3 applications I tried to link.

Please note that I also called the Client Support [redacted] with the Client Support Rep, we tried several combinations based on the applicant's information on the system, but results always came out as " **Based on the information you entered, we found no applications."**

I look forward to hearing from you. Thank you.

Sincerely,

Regulated Canadian Immigration Consultant

On Thu, Feb 20, 2025 at 9:38 AM Immigration Representatives / Représentants immigration (IRCC) [redacted] wrote:

> Good day,
>
> \cbpat6In order to assist you with this issue, we require more information to better understand your situation and help us resolve your issue in a timely manner.
> \cbpat6\f0Please provide the following information:
> \cbpat6\f0
> \cbpat6\f01- Application number
> 2- Detailed screenshots showing steps taken to link the App in question
> \cbpat6\f03- Is the issue occurring in both Chrome and MS [redacted] browsers?
> \cbpat6\f0
> \cbpat6\f0In the meantime, clear the cache as described in the instructions provided in the link below and try again. Let us know if you are still experiencing issues.
> https://www.cic.gc.ca/english/helpcentre/answer.asp?qnum=315&top=23
> \cbpat6\f0
> \cbpat6\f0Also- Reset Microsoft Edge settings to default.
> Open Microsoft Edge, click the More icon (three dots) in the upper right corner, and select Settings.
> Click Reset settings.
> Click the > icon next to Restore settings to their default values, and then click Reset when prompted.
> \cbpat6\f0
> \cbpat6\f0And- Reset Chrome settings to default by following the steps below.
> On your computer, open Chrome.
> At the top right, click More Settings.
> At the bottom, click Advanced.
> Under the section "Reset," click Reset.
> Confirm by clicking Reset
>
> [redacted]
>
> **The Immigration Representatives Mailbox**
>
> **From:**
> **Sent:** [redacted] 12, 2025 1:04 AM

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s.19(1)

To: Immigration Representatives | Représentants immigration (IRCC) [redacted]

Subject: Linking Client's online application to my APR Portal

Hello,

During the past month, I have been retained as the authorized paid representative for four clients who submitted "Do it yourself" applications. I have since received confirmation from IRCC that the Use of a Representative - IMM 5476 submitted for each client has been verified and accepted. It was recommended that I link their application to my APR Portal, which I have been trying to do since I received the notification , but I was only able to link one out of the four clients.

I am wondering if there is another way for me to link those applications to my APR portal account. I also submitted technical problem reports through Webform, but I have not received any response yet. I look forward to hearing from you. Thank you.

Sincerely,

Regulated Canadian Immigration Consultant

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 3:10:28 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 1 Apr 2025 16:24:54
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: ISR/PSE2023 Special Measures - REP-2025-0661 - Due 24-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

An individual who has applied for a work permit, study permit, or to extend their visitor status in Canada under special measures for Israeli nationals, Palestinian [redacted] and family members in Canada must be in Canada at the time of application and when a decision is rendered. Any applicant may leave Canada while their application is being processed, however, they must be in Canada with valid temporary resident status **at the time a decision is rendered on their application** to benefit from facilitation under the public policy.

\sb280Please note that visa-required foreign nationals who leave Canada and wish to come back must hold a valid temporary resident visa while visa-exempt foreign nationals are required to hold an Electronic Travel Authorization (eTA) to be able to travel back to Canada

We hope this information is useful.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 24, 2025 12:21 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRC[redacted]
Subject: ISR/PSE2023 Special Measures

Hello,

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Hope you are doing well!

I am writing to request clarification regarding the residency requirements for the ISR/PSE2023 Special Measures.

As stated in the guidelines, applicants must remain in Canada from the time of submission until a final decision is issued.

Could you please confirm if this requirement applies to all family members?

Specifically, if the principal applicant stays in Canada while their spouse/partner temporarily leaves the country, will this affect the application outcome?

Must every family member remain in Canada throughout the process?

[redacted]

I look forward to your response,

Regulated Canadian Immigration Consultant,]

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 3:10:31 PM
From: [redacted]
Sent: May 20, 2025 12:13:51 PM
To: [redacted]
Cc:
Subject: Clarification demandée – Refus de permis de stage et statut de l'étudiant
Importance: Normal
Sensitivity: None

CAUTION: This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Bonjour,

Je suis le Conseiller règlementé en immigration du (numéro EED

Mon numéro de membre du Collège de consultants en immigration en Citoyenneté est le

Je vous écris afin de porter à votre attention une situation préoccupante que nous avons observée récemment et pour laquelle nous sollicitons une clarification.

Depuis l'automne 2024, nous avons documenté plusieurs cas d'étudiants internationaux actuellement inscrits au détenant un permis d'études encore valide, qui ont vu leur demande de permis de travail pour stage (coop) refusée. Dans certains cas, la lettre de refus mentionne une perte de statut et l'obligation de quitter le Canada immédiatement.

Cette situation soulève une incohérence importante : le permis d'études étant encore valide, il nous est difficile de comprendre pourquoi une telle perte de statut serait appliquée uniquement en raison du refus du permis de stage. Certains étudiants ont contesté cette décision — soit par l'intermédiaire d'un avocat, soit via le formulaire Web — et IRCC a ensuite révisé sa position, en accordant le permis de stage. Est-ce que cela veut dire que le statut est restauré?

Toutefois, en l'absence de clarification officielle, et par souci de conformité aux décisions d'IRCC, le a dû suspendre la participation de ces étudiants à leurs activités de formation.

Nous sollicitons donc votre aide pour obtenir une clarification claire sur ces points :

Dans une situation où un étudiant détient toujours un permis d'études valide, mais voit sa demande de permis de stage coop refusée avec une mention de perte de statut et d'obligation de quitter le Canada, quelle décision prévaut? Est-ce la validité du permis d'études ou bien la décision associée à la demande de permis de travail?

Une réponse claire à cette question nous permettra d'agir de façon juste et conforme pour l'ensemble de nos étudiants concernés.

Dans l'attente de votre retour, je vous remercie pour votre attention et votre collaboration.

Cordialement,

Page 1726

is withheld pursuant to section

est retenue en vertu de l'article

19(1)

of the Access to Information Act

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Archived: June 2, 2025 10:04:50 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 10 Jan 2025 20:34:31
To: [redacted]
Cc: [redacted]
Subject: TR: Clarification on Express Entry [redacted] Allocation, and Lock-in Date for Points - REP-2025-0011 - Due 30-Jan-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

Question:

I am writing to seek clarification on Express Entry eligibility, points allocation, and the lock-in date for points, specifically concerning foreign work experience and skill transferability factors. For ease of understanding, I have divided my inquiry into distinct questions and included an example for context.

1. Impact of Foreign Work Experience Older Than 10 Years on Eligibility and Points

Example: One of my clients is currently in the Express Entry pool with foreign work experience from July 1, 2014, to December 31, 2015. As of January 2025, her profile shows eligibility for both the Federal Skilled Worker (FSW) and Canadian Experience Class (CEC) (she has recent Canadian work experience as well). She has also been awarded points under skill transferability factors for her foreign work experience.

Question 1 : If this candidate receives an Invitation to Apply (ITA) in January 2025, can she accept the invitation even though the start date of her foreign work experience will be older than 10 years at the time of ITA?

2. Timing of Points Removal for Foreign Work Experience

Question 2: When exactly will she lose points for her foreign work experience under the Comprehensive Ranking System (CRS)? Considering that she is currently earning points for the period January 1, 2015, to December 31, 2015, will she lose points in February 2025, when her work experience will amount to only 11 months within the last 10 years?

3. Eligibility for Federal Skilled Worker Program (FSW) Post-10-Year Period

Question 3: If her foreign work experience becomes older than 10 years, causing her to lose eligibility under the FSW program, will she also lose points for skill transferability factors associated with that foreign work experience?

4. General Applicability of Skill Transferability Points

Question 4: Can foreign nationals still claim points under skill transferability factors if their foreign work experience falls outside the 10-year period considered for CRS scoring?

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5. Lock-in Date for Points and Work Experience Consideration

Answer:

Section 11.2 of the Immigration and Refugee Protection Act (IRPA) includes the authority that supports the Express Entry system.

Even if an Invitation to Apply (ITA) is issued, the applicant must continue to meet the work experience requirement (for all selection factors and Comprehensive Ranking System (CRS) purposes) at the time of application submission. If the foreign work experience is no longer within the last 10 years on the date of submission, the work experience is no longer eligible.

Please be advised that the assessment of an application is based on a case-by-case basis; each application will be considered on its own merits, with a final decision based on a review of all the information available to the officer at the time of decision. The onus is always on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements.

We trust that this information will assist you.

Sincerely,

The Immigration Representatives Mailbox

De : I
Envoyé : 2 janvier 2025 17:45
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : Clarification on Express Entry [redacted] Allocation, and Lock-in Date for Points

Dear Officer,

I am writing to seek clarification on Express Entry eligibility, points allocation, and the lock-in date for points, specifically concerning foreign work experience and skill transferability factors. For ease of understanding, I have divided my inquiry into distinct questions and included an example for context.

1. Impact of Foreign Work Experience Older Than 10 Years on Eligibility and Points

Example: One of my clients is currently in the Express Entry pool with foreign work experience from July 1, 2014, to December 31, 2015. As of January 2025, her profile shows eligibility for both the Federal Skilled Worker (FSW) and Canadian Experience Class (CEC) (she has recent Canadian work experience as well). She has also been awarded points under skill transferability factors for her foreign work experience.

Question 1 : If this candidate receives an Invitation to Apply (ITA) in January 2025, can she accept the invitation even though the start date of her foreign work experience will be older than 10 years at the time of ITA?

2. Timing of Points Removal for Foreign Work Experience

Question 2: When exactly will she lose points for her foreign work experience under the Comprehensive Ranking System (CRS)? Considering that she is currently earning points for the period January 1, 2015, to December 31, 2015, will she lose points in February 2025, when her work experience will amount to only 11 months within the last 10 years?

3. Eligibility for Federal Skilled Worker Program (FSW) Post-10-Year Period

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Question 3: If her foreign work experience becomes older than 10 years, causing her to lose eligibility under the FSW program, will she also lose points for skill transferability factors associated with that foreign work experience?

4. General Applicability of Skill Transferability Points

Question 4: Can foreign nationals still claim points under skill transferability factors if their foreign work experience falls outside the 10-year period considered for CRS scoring?

5. Lock-in Date for Points and Work Experience Consideration

Question 5: If the same client receives an ITA in January 2025 but loses CRS points for foreign work experience in February 2025 (before submitting the application for Permanent Residence), will her foreign work experience still be considered valid, as it was eligible at the time of receiving the ITA? What is the lock-in date for CRS points? Does the eligibility for work experience freeze at the time of receiving the ITA, or can it change before submitting the PR application?

Your guidance on these questions will be greatly appreciated to ensure accurate advice and planning for Express Entry candidates.

[redacted] and assistance.

Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 2, 2025 10:14:47 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Mon, 3 Feb 2025 14:38:08
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Question about Medical Inadmissibility Procedures - REP-2025-0253 - Due 24-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:
Please let me know IRCC policy for the following scenario.
[redacted] an immigration [redacted] **after** [redacted] visa was [redacted] but before [redacted] to [redacted] a lump on her lung, and she has a follow-up x-ray to complete. The first x-ray was negative for TB.
How will she know when she is permitted to travel to Canada? What is the procedure that IRCC follows in this situation? Will she need to wait for a medical clearance letter?

Suggested Response:
[redacted]

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Kindly be informed that the assessment of an application is based on a case-by-case basis, considering the particular circumstances in conjunction with the supporting documentation available to the officer. The onus is always on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements.

We hope this information is of assistance.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 24, 2025 11:43 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: Question about Medical Inadmissibility Procedures

Hello,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
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Please let me know IRCC policy for the following scenario.

Someone did an immigration medical **after** her student visa was issued but before coming to [redacted] and [redacted] to [redacted] The first x-ray was negative for TB.

How will she know when she is permitted to travel to Canada? What is the procedure that IRCC follows in this situation? Will she need to wait for a medical clearance letter?

Thank you,

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 3:10:15 PM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Tue, 1 Apr 2025 15:56:36
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: CAQ requirements for change/extension of study permit - REP-A-2025-0757 -Due 8-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

You should contact the Ministère de l'Immigration, de la Francisation et de l'Intégration if you're already studying in Quebec and want to change your:

- educational institution (Designated Learning Institution, DLI)

[redacted]

Additional information:

For the latest updates on the process and document required, please refer to MIFI website.

For Québec Acceptance Certificate (CAQ) requirements, please refer to the Government of Québec's website: Renewing your authorizations to study in Québec | Gouvernement du Québec

We hope this information is helpful.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 25, 2025 11:56 AM
[redacted]
Representantsimmigration.IRCC@eic.gc.ca>
Subject: CAQ requirements for change/extension of study permit

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Importance: High

Good day,

Following the recent changes to study permit requirements and documents to provide to IRCC when changing one's school and/or program, I am writing to enquire whether a new *Certificat d'acceptation du Québec* (CAQ) is required by IRCC for a student who wishes to change DIL even if the current CAQ is considered valid by MIFI because the level of study (*niveau d'études*) will remain the same.

Thank you.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
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Archived: June 2, 2025 3:09:43 PM
From: [redacted]
Sent: Tue, 1 Apr 2025 14:42:42
To:
Cc: [redacted]
Subject: FW: Question - changements au sein du même établissement - REP-2025-0402 - Due 6-Mar-25
Importance: High
Sensitivity: None

Bonjour,

[redacted] la **boîte aux courriels pour les représentants en immigration.**

Veuillez noter que cette boîte aux lettres est destinée à fournir des conseils généraux et ne fournit pas de réponses à des demandes spécifiques à un cas, mais a fourni les informations suivantes comme conseil. Si vous avez des questions spécifiques à un dossier, nous vous encourageons à soumettre le formulaire Formulaire Web d'IRCC - Canada.ca

Veuillez consulter notre réponse à votre question.

***

Pour répondre à votre première question : Effectivement, si l'étudiant change de niveau d'études au sein du même établissement d'enseignement désigné (EED), il peut continuer à étudier avec son permis d'études actuel tant qu'il soit valide. Pour plus d'information et détails concernant le changement d'établissement d'enseignement ou de programme, veuillez visiter notre site Web : Changer d'établissement d'enseignement ou de programme - Canada.ca

A compter du 1er novembre 2024, si un étudiant change son programme d'études, il doit satisfaire aux exigences relatives au domaine d'études pour [redacted] notre site Web : Travailler au Canada après l'obtention d'un diplôme : Critères relatifs au domaine d'études - Canada.ca

***

\sb160Cordialement,

\sb160La boîte aux courriels pour les représentants en immigration

\sb160

De :
Envoyé : 5 février 2025 15:12
À : Immigration Representatives / Représentants immigration (IRCC) [redacted]
Representantsimmigration [redacted]
Objet : Question - changements au sein du même établissement
Importance : Haute

Bonjour,

[redacted] en CC, nous a demandé de vous contacter avec notre question concernant les détenteurs de permis d'études.

[redacted] au Bureau international de [redacted] Dans notre établissement il existe deux entités : universitaire et collège technique.

Ma question concerne les personnes avec permis d'études qui veulent changer entre les deux.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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L'information divulguée en vertu de la loi sur l'accès à l'information

Pour une personne qui veut changer du côté universitaire à l'école technique et professionnelle (ETP), est-ce qu'il faut demander un nouveau permis d'études?

Selon ma lecture du site web https://www.canada.ca/fr/immigration-refugies-citoyennete/services/etudier-canada/changer-ecole.html#s1, la réponse semble être non.

> ▼ Si vous passez d'un niveau postsecondaire à l'autre au même EED
>
> Vous pouvez continuer d'étudier à votre EED avec votre permis d'études actuel, à condition de toujours respecter les conditions liées à votre permis d'études. Toutefois, si vous devez faire prolonger votre permis d'études, vous devrez également soumettre une nouvelle lettre d'attestation provinciale (LAP) ou lettre d'attestation territoriale (LAT).

Ensuite, est-ce que cette personne sera assujettie aux nouvelles conditions d'éligibilité du PTPD concernant le domaine d'études?

https://www.canada.ca/fr/immigration-refugies-citoyennete/services/etudier-canada/travail/apres-obtention-diplome/admissibilite.html#niveau-etude

> **Critère relatif au domaine d'études :**
>
> Si vous avez présenté votre demande de **permis d'études** avant le 1er novembre 2024, aucun critère relatif au domaine d'études n'est imposé.
>
> Si vous avez présenté votre demande de **permis d'études** le 1er novembre 2024 ou après cette date, vous devez avoir obtenu un diplôme dans un domaine d'études admissible.

C'est une question pressante pour plusieurs personnes dans notre établissement qui sont arrivées à la session d'hiver 2025. Ils ne pouvaient pas commencer le programme de leur choix, car nous n'offrons pas de rentrée à l'ETP à l'hiver, alors ils ont commencé dans une année généraliste de côté universitaire.

[redacted] clarification que vous pouvez nous apporter.

Cordialement,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 3:09:47 PM
From: [redacted] Representatives / Représentants [redacted]
Sent: Tue, 1 Apr 2025 14:45:50
To:
Cc: [redacted] Representatives / Représentants [redacted]
Subject: FW: Questions -- Canadian Work Experience - REP-2025-0525 - Due 13-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

Question:

Will Canadian work experience will be counted if a client who is on his/her PGWP working full time in Canada is also taking a full-time online program offered by educational institution outside of Canada?

Answer:

Work experience in Canada obtained while engaged in a full-time online program, offered by an educational institution outside of Canada, may be eligible for the Express Entry program as Canadian work experience if it meets all the requirements.

Question:

2) Will Canadian work experience will be counted if a client who is on his/her PGWP working full time in Canada is also taking a part-time online program offered by educational institution outside of Canada?

Answer:

Work experience in Canada obtained while engaged in a part-time online program, offered by an educational institution outside of Canada, may be eligible for the Express Entry program as Canadian work experience if it meets all the requirements.

Question:

3) Will Canadian work experience will be counted if a client who is on his/her PGWP working full time in Canada is also taking a part-time online program offered by educational institution inside Canada?

Answer:

Work experience in Canada obtained while engaged in a part-time online program, offered by an educational institution inside Canada, may be eligible for the Express Entry program as Canadian work experience if it meets all the requirements.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Please be advised that the assessment of an application is conducted on a case-by-case basis, taking into consideration the specific circumstances and the supporting documentation available to the officer. It is the applicant's responsibility to provide sufficient documentation to demonstrate that they meet the requirements.

We trust that this information will be of assistance to you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 12, 2025 11:35 PM
To: Immigration Representatives / Représentants immigration (IRCC) [redacted]
Subject: Questions - Canadian Work Experience

Hi there,

Questions:

1) Will Canadian work experience will be counted if a client who is on his/her PGWP working full time in Canada is also taking a full-time online program offered by educational institution outside of Canada?

2) Will Canadian work experience will be counted if a client who is on his/her PGWP working full time in Canada is also taking a part-time online program offered by educational institution outside of Canada?

3) Will Canadian work experience will be counted if a client who is on his/her PGWP working full time in Canada is also taking a part-time online program offered by educational institution inside Canada?

Thank you,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 2, 2025 3:09:53 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 1 Apr 2025 15:03:00
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: FW: · Urgent Request to Update Email Address Associated with IRCC Rep Portal - REP-2025-0363 - Due 4-Mar-25 - REP-A-2025-0786 -Due 16-Apr-25
Importance: Normal
Sensitivity: None

Hello,

We will reach out to our technical teams regarding your sign-in issue.

Regarding "Additionally, I would like to have my previous applications linked to this new account. Could you please guide me on how to go about this?":

When you completed the enrolment form, did you select "yes" for the question that asks if you had a previous successful enrolment in the Authorized Representative portal? If you did, the technical team would have linked your previous applications to your new account.

\sb280Thank you kindly,

The Immigration Representatives Mailbox

From
Sent: [redacted] 5, 2025 8:57 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Re: FW Urgent Request to Update Email Address Associated with IRCC Rep Portal - REP-2025-0363 - Due 4-Mar-25

> **\intbl\cbpat5CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

[redacted]

I hope this message finds you well.

I am writing to inform you that my Representative account has been approved; however, when I attempt to log in to the APR, I receive an error message stating that I cannot log in. I have attached a screenshot of the error for your reference. My Representative IRCC ID is:

I have tried logging in multiple times, cleared my browser history, and even attempted to log in using different browsers and computers, but the issue persists. Could you kindly advise how I can resolve this issue?

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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L'information divulguée en vertu de la loi sur l'accès à l'information

My username is:

Additionally, I would like to have my previous applications linked to this new account. Could you please guide me on how to go about this?

Thank you in advance for your assistance, and I look forward to your prompt response.

Best regards,

On [redacted] 3, 2025 at 12:28 PM [redacted]

Hello [redacted]

Please find attached correspondence confirming that my LSO membership number has expired. As mentioned, I left my previous firm on January 22, 2025, and subsequently lost access to my portal. I will be starting at a new firm and have already updated my information with LSO.

Could you please advise on the process for submitting a new enrollment form?

[redacted]

On Fri, Feb 28, 2025 at 1:18 PM wrote:

[redacted]

I hope this message finds you well.

I wanted to follow up on my previous email sent on February 25 regarding the issue with my enrollment and access to the IRCC Rep Portal. As it has been a few weeks since I first raised this concern, I would greatly appreciate any updates or guidance you could provide.

If there are any additional steps I need to take or information you require from my side, please let me know. I am eager to resolve this matter as soon as possible.

[redacted], and [redacted] to [redacted] from you [redacted]

Best regards,

On Tue, Feb 25, 2025 at 12:18 PM . wrote:

Hello IRCC,

I hope this message finds you well.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

I am writing to follow up on the attached correspondence regarding my enrollment, which states that it cannot be confirmed. I would like to inquire if this issue is due to my existing account with the same LSO number.

As per our earlier email exchange, I was advised to reach out once I received this notification to seek assistance in rectifying the situation. I am eager to regain access to my IRCC Rep Portal and would appreciate any guidance you can provide. If necessary, do I need to go through the entire enrollment process again?

It has been a few weeks since I first raised this issue, and I genuinely need access to my portal as soon as possible.

[redacted] to your [redacted] response.

Best regards,

On [redacted] 21, 2025 at 12:26 PM [redacted]

[redacted]

I hope this message finds you well. I am writing to follow up on my previous email regarding my enrollment confirmation. I wanted to check if there have been any updates or if there's any additional information needed from my side.

If possible, I would appreciate any guidance on expediting this process, as I am eager to resume using my IRCC representative portal.

[redacted] to this [redacted] to your response.

Best regards,

On [redacted] 15, 2025 at 9:12 PM [redacted]

[redacted]

I hope this message finds you well. I wanted to confirm that I have completed the required steps and have received the two attached emails.

At this point, should I await confirmation of my enrollment? If so, is there any way to expedite this request so I can resume using my IRCC representative portal?

[redacted]

Best regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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On Tue, Feb 11, 2025 at 6:20 PM Immigration Representatives / Représentants immigration (IRCC) [redacted] wrote:

Good day,

Please follow the steps below:

1- Please register for a new APR portal account using your new email address https://portal-portail.apps.cic.gc.ca/apr/presignup?lang=en, and same Membership ID.

2- Once you sign-up and send a new Enrollment form, you will receive an 'email warning' of already having a duplicate account.

3- At this point, contact us again and let us know which email address you are currently using for their account.

Once the 3 steps above are completed, we can proceed with the process

[redacted]

The Immigration Representatives Mailbox

De :
Envoye : 3 fevrier 2025 13:41
[redacted] Immigration Representatives / Représentants immigration [redacted]
Objet : Urgent Request to Update Email Address Associated with IRCC Rep Portal

Dear Officer,

I hope this message finds you well. I am writing to request assistance with updating the email address associated with my IRCC Representative Portal.

My previous email address was [redacted] which was associated with my former employer [redacted]. This email has been deactivated by [redacted], and I am no longer receiving the MFA codes required to log in. Despite attempts by their IT department to resolve this issue, it remains unresolved. Additionally, I am unable to locate my recovery codes due to the time that has passed.

My LSO number is [redacted] and I am a licensed lawyer with the Law Society of [redacted], practicing for many years. I would like to update my email address to [redacted] so that I can regain access to my portal and have visibility on my applications.

Please advise on the next steps to facilitate this change as soon as possible, as I want to ensure that none of my applications are prejudiced by this issue.

[redacted]

Sincerely,

Page 1742

is withheld pursuant to section

est retenue en vertu de l'article

19(1)

of the Access to Information Act

de la Loi sur l'acces a l'information

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 2, 2025 3:09:50 PM
From:
Mail received time: Tue, 1 Apr 2025 14:52:36
Sent: Tue, 1 Apr 2025 14:52:17
To: [redacted] Representatives [redacted] (IRCC)
Subject: Re: Policy: Open Work Permit Renewal for Northern Rural Immigration Pilot
Importance: Normal
Sensitivity: None

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hello

Member in good standing of the College of Citizenship and Immigration Consultants
Regulated Canadian Immigration Consultant

On 1 Apr 2025, at 07:37, Immigration Representatives / Représentants immigration (IRCC) [redacted] wrote:

Hello,

In order to properly assist you, may you please provide your credentials as a Canadian Lawyer or Representative in good standing.

[redacted]
The Immigration Representatives Mailbox

From:
Sent: [redacted]
To: Immigration Representatives [redacted] Représentants immigration (IRCC) [redacted]
Subject: Re: Policy: Open Work Permit Renewal for Northern Rural Immigration Pilot

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

RCIC

On 21 Mar 2025, at 10:46, Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]gc.ca> wrote:

Hello,

In order to properly assist you, may you please provide your credentials as a Canadian Lawyer or Representative in good standing.

[redacted]

The Immigration Representatives Mailbox

Bonjour,

Afin de mieux vous aider, pouvez-vous s'il vous plaît fournir vos accréditations en tant qu'avocat ou représentant canadien en règle.

Nous vous remercions ,

La boîte aux courriels des représentants en immigration

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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From
Sent: [redacted] 18, 2025 1:16 PM
To: Immigration Representatives / Représentants immigration (IRCC) [redacted]
Subject: Policy: Open Work Permit Renewal for Northern Rural Immigration Pilot

CAUTION: This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Good afternoon

May applicants that is waiting for their PR to be finalized within the North Rural Immigration Pilot apply for a second work permit in the same program ?

See https://www.canada.ca/en/immigration-refugees-citizenship/services/immigrate-canada/rural-northern-immigration-pilot/optional-tr.html

Thank you

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 2, 2025 10:14:44 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Mon, 3 Feb 2025 14:31:51
To:
Cc: [redacted] Representat[redacted]s [redacted]
Subject: TR: formation complétée / en attente de la lettre de l'EED pour demander PTPD / droit de travailler / temps plein ou 20 heures - REP-2025-0146- Due 12-Feb-25
Importance: Normal
Sensitivity: None

Bonjour,
Merci de contacter la boîte électronique pour les représentants en immigration.

Veuillez noter que cette boîte aux lettres est destinée à fournir des conseils généraux et ne fournit pas de réponses aux demandes spécifiques à un cas. Si vous avez des questions spécifiques sur un dossier, nous vous encourageons à soumettre un Formulaire Web d'IRCC - Canada.ca

Les étudiants peuvent travailler hors campus à temps partiel dans les cas suivants :

- * ils répondent aux critères d'admissibilité du permis de travail hors campus [R186v)];
- * ils ont satisfait aux dernières exigences de leur programme d'études, mais **n'ont pas** encore reçu la confirmation écrite de la part de l'établissement indiquant qu'ils ont terminé le programme avec succès (p. ex. relevé de notes, lettre officielle, courriel officiel);
- * ils n'ont pas présenté une demande de permis de travail (p. ex. permis de travail postdiplôme ou permis de travail accompagné d'une étude d'impact sur le marché du travail valide) ou une demande de prorogation du permis d'études, et ne sont pas inscrits à un autre programme d'études.

Ils peuvent travailler jusqu'à la date à laquelle ils reçoivent la confirmation écrite de leur établissement d'enseignement indiquant qu'ils ont terminé leur programme d'études (p. ex. courriel, lettre, relevé de notes ou diplôme), pourvu que leur permis d'études demeure valide pendant cette période.

Veillez visiter notre site web pour de plus amples informations : Permis d'études : Travail hors campus - Canada.ca

Cordialement,

La boîte électronique pour les représentants en immigration

De :
Envoyé : 15 janvier 2025 09:49
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted].gc.ca>
Objet : formation complétée / en attente de la lettre de l'ÉED pour demander PTPD / droit de travailler / temps plein ou 20 heures

Bonjour,

Un étudiant étranger (permis d'études est valide jusqu'au 31 mars 2025) a complété le **dernier examen de sa formation** le 8 décembre 2024.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Les résultats de ce dernier examen pourraient n'être connus qu'en mars 2025. Ce ne sera que lorsque les résultats de ce dernier examen seront connus que l'ÉED pourra émettre l'attestation confirmant la réussite du programme et que l'étudiant pourra demander le PTPD.

Ma questions est :

1. 1. Entre le dernier examen du 8 décembre 2024 et le jour où l'ÉED émettra la lettre confirmant la fin de la formation, l'étudiant doit-il travailler un **maximum de 20 heures** (comme durant l'année scolaire) ou **peut-il travailler à temps plein** (comme pendant les périodes de congé scolaires) ?

Merci de l'attention consacrée à ma correspondance

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 3:10:04 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 1 Apr 2025 15:37:04
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification on CEC Eligibility for Full-Time Students with Work Permits - REP-2025-0605 - 20-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

Please note that our previous response covers this scenario - such work experience will not be eligible under the Canadian Experience Class (CEC).

For the purposes of Express Entry, work experience obtained in Canada during a period of full-time study in Canada will not be considered Canadian work experience.

We trust that this information will be of assistance to you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 20, 2025 11:55 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]IRCC@[redacted]
Subject: RE: Clarification on CEC Eligibility for Full-Time Students with Work Permits

Dear Officer,

Really appreciate the time and effort.

[redacted] However, I believe the explanation and guidance provided do not fully address the question and concern.

Consider the following situation: An individual holds an Open Work Permit (OWP) under a public policy and also has a Study

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Permit, allowing them to pursue full-time studies. They are currently working full-time in an eligible TEER and NOC while simultaneously studying full-time at a recognized institution.

To my understanding, for above individuals: the Open Work Permit (OWP) and Study Permit operate independently. Since the individual is authorized to work full-time due to holding an OWP—not because of the Study Permit—the work experience should be considered valid for the Canadian Experience Class (CEC).

Would this work experience be considered valid for the Canadian Experience Class (CEC)?

I would appreciate to clarify my concern.

Best Regards

From: Immigration Representatives / Représentants immigration (IRCC) [redacted]
Sent: February 20, 2025 8:41 AM
To:
Cc: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: FW: Clarification on CEC Eligibility for Full-Time Students with Work Permits - REP-2025-0484 -Due 12-Mar-25

Hello,

[redacted] to Immigration, Refugees and Citizenship Canada's Immigration Representatives mailbox. We appreciate your patience.

Question:

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Question A) If a full-time student holds an **open work permit under a public policy** or a closed work permit (excluding a Co-Op work permit) and works full-time while studying full time, would their work experience be considered eligible for the Canadian Experience Class (CEC) after one year, assuming the job falls under TEER 0 to 3?

Please note, I understand that work experience gained through a Co-Op work permit or part-time work **does not** count toward CEC eligibility.

Question B) Additionally, if such work experience is considered eligible, how should the applicant answer the question in the Express Entry profile that asks: **"Were you a full-time student while you were working?"**? If the applicant answers **"Yes,"** the work experience will likely not be considered for [redacted] you clarify the correct approach in this scenario?

Answer:

Work experience obtained in Canada during a period of full-time study will not be considered Canadian work experience under Express Entry and does not count towards the eligibility of the Canadian Experience Class (CEC), or assigned Comprehensive Ranking System (CRS) score, regardless of the type of work authorization held during the period. These provisions are outlined in section 87.1(3)(a) of the Immigration and Refugee Protection Regulations and in the Ministerial Instructions 15(7)(a) respectively.

The definition of full-time study is determined by the applicant's learning institution. Graduates must have proof of program completion from their institution to begin accumulating work experience in Canada.

Please be advised that the assessment of an application is conducted on a case-by-case basis, taking into consideration the specific circumstances and the supporting documentation available to the officer. It is the applicant's responsibility to provide sufficient documentation to demonstrate that they meet the requirements.

We trust that this information will be of assistance to you.

Sincerely,

Immigration Representatives Mailbox

From:
Sent: [redacted] 11, 2025 1:03 PM
To: Immigration Representatives / Représentants immigration (IRCC) [redacted]
Representantsimmigration.IRCC [redacted]
Subject: Clarification on CEC Eligibility for Full-Time Students with Work Permits

[redacted]

[redacted] I am a Regulated Canadian Immigration Consultant (RCIC). I would appreciate your guidance on the following matter.

Question A) If a full-time student holds an **open work permit under a public policy** or a closed work permit (excluding a Co-Op work permit) and works full-time while studying full time, would their work experience be considered eligible for the Canadian Experience Class (CEC) after one year, assuming the job falls under TEER 0 to 3?

Please note, I understand that work experience gained through a Co-Op work permit or part-time work **does not** count toward

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CEC eligibility.

Question B) Additionally, if such work experience is considered eligible, how should the applicant answer the question in the Express Entry profile that asks: **"Were you a full-time student while you were working?"**? If the applicant answers **"Yes,"** the work experience will likely not be considered for [redacted] you clarify the correct approach in this scenario?

[redacted].

Best Regards

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 3:09:57 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 1 Apr 2025 15:06:50
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Express Entry Profile - Standing at the end of study period - REP-2025-0447 - Due 10-Mar-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

The candidate can submit a letter from the school confirming they have completed the program of study from the Canadian Educational Institution or a transcript issued by the school. Please note that the candidate should submit a copy of their diploma or degree certificate upon receipt. We recommend that candidates submit a letter of explanation if they do not provide a copy of their degree or certificate.

Please be advised that the assessment of an application is based on a case-by-case basis; each application will be considered on its own merits, with a final decision based on a review of all the information available to the officer at the time of decision. The onus is always on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements.

***

[redacted]

The Immigration Representatives Mailbox

From: [redacted]
Sent: [redacted] 9, 2025 7:08 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]@c[redacted]
Subject: Express Entry Profile - Standing at the end of study period

Dear Officer,

I'm writing to seek clarifications regarding a question in the Express Entry profile.

Under "Study and languages", candidates are required to fill out information related to their educational credentials. One of the questions under "Education history" requires the candidate to select status to describe their standing at the end of study period. Options available include: 1) in good standing but no certificate or diploma or degree awarded, **2) certificate or diploma or**

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degree awarded, 3) not completed. Points will only be awarded if option 2 is selected.

My question is, for candidates who have completed their graduate level of study in April, but whose degree is yet to be granted at the convocation that's going to be held in November, are they only allowed to select option 2 "degree awarded" after the degree certificate is received at the convocation? If they selected option 2 when registering their EE profile in October, received an ITA, had their degree granted before the submission of APR, would this application be refused because they did not answer the question truthfully during the registration process?

Many students who find themselves in similar circumstances are worried that they will miss the opportunity to be invited during this waiting-period. Some may choose to select "degree awarded" when entering the EE pool while in fact their degree is not yet granted. I have worries that this will not meet the procedural requirements. Please kindly advise.

[redacted]

Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 3:10:01 PM
From:
Sent: May 20, 2025 12:13:51 PM
To: [redacted]
Subject: SOWP - C41, new changes
Importance: Normal
Sensitivity: None

CAUTION: This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hello,

I would like to clarify the spousal open work permit policy changes, and how it applies to certain facts.

Your website indicates that, if the Principal Applicant has a work permit (high skilled worker, Teer 0, 1, 2 or 3) which was issued before January 21, 2025, then the family member may be eligible to renew work authorization to align with the PA's existing work authorization. In that case, the SOWP application must be submitted with 6 months left on the PA's work permit. See below screenshot from your website.

Does the spouse need to hold a valid SOWP at the time of applying for a renewal? If yes – if the spouse's SOWP was issued based on the PA's initial work permit, but the PA has since obtained a different work permit in a high skilled position (also issued before January 21, 2025), would the spouse still be eligible for renewal under the old C41 policy (requiring 6 months left on the PA's work permit)? Or would they need to meet the new C41 policy requiring 16 months?

Thank you in advance for your guidance.

Important:

These instructions apply to:

- applications for work permits received by IRCC on or before January 21, 2025, 04:59:59 A.M. [redacted] Universal Time (UTC), from family members of foreign nationals authorized to work in high-skilled occupations (TEER 0, 1, 2 or 3)
- **For in-Canada applicants only:** applications to renew work authorizations received by IRCC on or after January 21, 2025, 05:00:00 A.M. UTC from family members of high-skilled workers authorized to work in high-skilled occupations (TEER 0, 1, 2 or 3), where the requested duration aligns with the principal foreign national's existing work authorization. For example: the family members received a shorter work permit validity due to their [redacted] their open work permit after [redacted] received [redacted]
- applications received by IRCC from family members of high-skilled workers authorized to work in high-skilled occupations (TEER 0, 1, 2 or 3) **and** are transitioning to permanent residence. If the principal foreign national holds a work permit under certain IMP streams, the applicant need **not** demonstrate that an application for permanent residence has been submitted.

Thank you,

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19(1)

of the Access to Information Act

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Archived: June 2, 2025 3:10:08 PM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Tue, 1 Apr 2025 15:40:33
To:
Cc: [redacted] Representatives [redacted] Représentants [redacted]
Subject: FW: Points for Foreign Work Experience - REP-2025-0669 - Due 24-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

For the purposes of claiming points, foreign work experience may consist of multiple periods of work under different skilled occupations, if all the other requirements are met. This experience could be a mix of full-time and part-time work. Please note that foreign work experience in excess of 30 hours per week will not be counted towards the program requirements or scores.

Please be advised that the assessment of an application is conducted on a case-by-case basis, taking into consideration the specific circumstances and the supporting documentation available to the officer. It is the applicant's responsibility to provide sufficient documentation to demonstrate that they meet the requirements.

We trust that this information will be of assistance to you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 24, 2025 5:59 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC@cic.gc.ca>
Subject: Points for Foreign Work Experience

Hi there,

When claiming points for foreign work experience, is it acceptable to combine different types of TEER 2 work experience to total 4 years? For instance, can someone use 21 months of full-time work and then supplement the remaining 27 months with part-time work, as long as the total equals 1560 hours per year?

Thank you,

Page 1756

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est retenue en vertu de l'article

19(1)

of the Access to Information Act

de la Loi sur l'acces a l'information

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Archived: June 2, 2025 3:10:11 PM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Tue, 1 Apr 2025 15:47:52
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Inquiry Regarding Study Permit Application for Children of TFW - REP-2025-0645 - Due 21-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

[redacted]inor children [redacted] to study i[redacted]anada must [redacted] for [redacted] study [redacted] before th[redacted] [redacted] [redacted] i[redacted] children who come with parents who already have a valid study or work permit.

Minors coming to Canada with parents who have a valid study or work permit application that has been approved in writing before they come to Canada do not need to provide a letter of acceptance from a designated learning institution (DLI) when applying for a study permit.

Unless they meet one of the exceptions, they must submit a provincial/territorial attestation letter (PAL/TAL) with their application. For example, if they are applying to study at a preschool, primary or secondary school they do not require a [redacted] [redacted] [redacted] to [redacted] that [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] not [redacted] [redacted] with their application.

For more information, please visit our website:

Studying in Canada as a minor - Canada.ca

Study permit: Get the right documents - Proof of acceptance - Canada.ca

Study permit: Get the right documents Provincial attestation letter or territorial attestation letter - Canada.ca

We hope this information is helpful.

***

[redacted]

The Immigration Representatives Mailbox

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From:
Sent: [redacted] 21, 2025 8:43 PM
To: Immigration Representatives / Représentants immigration (IRCC) [redacted]
Representantsimmigration.IRC[redacted]
Subject: Inquiry Regarding Study Permit Application for Children of TFW

Good day,

I hope this message finds you well. I have a question regarding the children of a Temporary Foreign Worker (TFW) who is currently living and working in British Columbia under a closed work permit in a TEER 4 occupation.

Can the children, who are residing overseas and wish to attend primary, secondary, and high school, apply for a study permit without having an admission letter or a provincial attestation letter?

Your guidance on this matter would be greatly appreciated.

Best regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 7:53:46 AM
From: [redacted] Représentants [redacted]
Sent: Tue, 1 Apr 2025 19:25:32
To:
Cc: [redacted] Representatives / Représentants [redacted]
Subject: RE: Urgent Concern Regarding Ukrainian Men Unable to Renew Passports and Extend CUAET Work Permits - REP-2025-0517 - Due 18-Mar-25
Importance: Normal
Sensitivity: None
Attachments:
Extension of in-Canada temporary immigration measures for CUAET holders _ Prolongation des mesures d'immigration temporaires au Canada pour les titulaires de l'AVUCU .msg;

Good Afternoon,

[redacted]
Please find the letter attached to this email.

Thank you,
The Immigration Representatives Mailbox

From:
Sent: [redacted] 11, 2025 12:02 PM
To: Immigration Representatives / Représentants immigration (IRCC) [redacted]
Subject: RE: Urgent Concern Regarding Ukrainian Men Unable to Renew Passports and Extend CUAET Work Permits - REP-2025-0517 - Due 18-Mar-25

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hello!

Could you please check the email as you have missed to attach the letter?

Thank you in advance!

Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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From: Immigration Representatives / Représentants immigration ([redacted])
Representantsimmigration.IRCC[redacted]
Sent: March 11, 2025 11:56 AM
To:
Cc: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC@[redacted]
Subject: FW: Urgent Concern Regarding Ukrainian Men Unable to Renew Passports and Extend CUAET Work Permits - REP-2025-0517 - Due 18-Mar-25

Hello

[redacted] in which you have raised important concerns regarding [redacted] backlogs affecting Ukrainians currently residing in Canada.

Generally, all foreign nationals applying for permanent or temporary residency in Canada are required to provide a valid passport or travel document as per Sections 50 and 52 of the Immigration and Refugee Protection Regulations (IRPR).

We are aware that some Ukrainians in Canada are experiencing delays in renewing their passports at the Ukrainian Diplomatic Missions in Canada, and many are understandably concerned about the potential impact this may have on their temporary resident applications.

Ukrainians in Canada should:

- * keep their passports up-to-date
- [redacted] their application to [redacted] their status [redacted] Canada **before** their [redacted]
- * apply to extend their temporary status in Canada, even if their passport is expiring

Each case will be assessed individually on a case-by-case basis.

I[redacted] their [redacted] IRCC [redacted] processing their application to [redacted] TR status, cli[redacted] to IRCC using our web form.

Please note that further to IRCC's announcement on February 27, 2025, CUAET holders who arrived in Canada on or before March 31, 2024, now have until March 31, 2026, to apply for a new open work permit that is valid for up to three (3) years, renew a current open work permit or apply for a new study permit, subject to standard fees.

The validity period of the renewed open work permit is subject to the client's passport and biometrics validity, as well as the discretion of the processing officer, but could be for up to three years from the date of decision. These applications are subject to standard fees.

The attached letter was shared with key stakeholders in the Ukrainian community across Canada on February 28, 2025, informing them of the extension of the in-Canada measures as well as addressing the issue of the [redacted] issue.

Feel free to share it with your clients in the community.

Hope this information proves to be useful.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 5, 2025 12:25 PM

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]

Subject: Urgent Concern Regarding Ukrainian Men Unable to Renew Passports and Extend CUAET Work Permits

To whom it may concern,

I am writing to bring to your attention a critical issue affecting many Ukrainian men currently in Canada under the Canada-Ukraine Authorization for Emergency Travel (CUAET) program. Due to the Ukrainian government's recent [redacted] the [redacted] population [redacted] an [redacted] dilemma:

1. 1. The Ukrainian government has limited the issuance of new passports and extensions for men between the ages of 18 and 60.
2. 2. To obtain a new passport, these individuals must travel to Ukraine for identity verification and sign for a military reserve.
3. 3. However, upon returning to Ukraine, they will be unable to leave and may be required to participate in the ongoing war.

This situation puts many Ukrainian men in Canada in an extremely vulnerable position. Their passports are expiring, meaning they will soon be unable to extend their CUAET work permits, remain legally in Canada, or continue contributing to the workforce and economy.

This issue requires urgent attention, as the expiration of passports will leave many Ukrainians without legal status or means of livelihood. **I would appreciate guidance on what steps these individuals should take and whether any interim measures can be implemented to prevent their forced return to an active war zone.**

[redacted]. I [redacted] to your response.

Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 7:54:25 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 2 Apr 2025 13:55:28
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: IELTS One Skill Retake for Start-up visa program - REP-2024-1669 - Due 10-Oct-24 - REP-2025-0521 - Due 13-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

IELTS One-Skill Retake is not yet accepted and the testing of it is still taking place on a smaller pilot. Currently, there are no new updates, but we will inform you as soon as there are any developments. There are several options for language tests with [redacted] economic permanent residence applicants must take the "General Training" option.

We trust that this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 12, 2025 4:43 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRC[redacted]
Subject: Re: IELTS One Skill Retake for Start-up visa program - REP-2024-1669 - Due 10-Oct-24

Dear Sir/Madam,

I hope you are doing well.

On September 23, 2024, I received a response from your office stating that the IELTS One Skill Retake was not yet accepted for the Start-up Visa (SUV) program but was being tested within [redacted] that several months have passed, I would appreciate an update on whether there have been any changes regarding its acceptance for the SUV program.

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[redacted] and assistance.

Best regards,

On Mon, Sep 23, 2024 at 11:22 AM Immigration Representatives / Représentants immigration (IRCC) [redacted] wrote:

Hello,

[redacted] to Immigration, Refugees and Citizenship Canada's Immigration Representatives mailbox. We appreciate your patience.

Question:

Does the IRCC accept IELTS One Skill Retake for the Start-up visa program?

Answer:

The IELTS One Skill Retake is a new language tool, that is at this time only being tested in IRCC and is not yet widely used in all economic programs, including the Start-Up Visa (SUV) program. Hence IRCC does not accept the IELTS One Skill Retake for the SUV program.

Please be advised that the assessment of an application is based on a case-by-case basis, considering the particular circumstances in conjunction with the supporting documentation available to the officer. The onus is always on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements.

We trust that this information will assist you.

Sincerely,

Immigration Representatives Mailbox

De : [redacted]
Envoyé : 11 septembre 2024 16:50
[redacted] Immigration Representatives [redacted] Représentants immigration [redacted]
Representantsimmigration.IRCC[redacted].ca>
Objet : IELTS One Skill Retake for Start-up visa program

Dear Sir/Madam,

This is [redacted] member in good standing with the CICC (License # [redacted] I have a question about language requirements for the Start-up visa program.

Does the IRCC accept IELTS One Skill Retake for the Start-up visa program?

Immigration, Refugees and Citizenship Canada
Immigration, Réfugiés et Citoyenneté Canada
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Kind Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 7:54:32 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 2 Apr 2025 13:58:38
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Express Entry - claiming points for Canadian Work Experience - REP-2025-0535 - Due 14-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

The candidate would be eligible for points for their Canadian work experience. Canadian work experience gained while on a valid work permit may count towards the work experience requirement under the Canadian Experience [redacted] learning that does not require an in-Canada portion of the course/program is not considered study for the purposes of the Immigration and Refugee Protection Act (IRPA). If these conditions are met, studies in a distance learning format would not impair the validity of Canadian work experience gained while on a valid work permit.

Please be advised that the assessment of an application is based on a case-by-case basis; each application will be considered on its own merits, with a final decision based on a review of all the information available to the officer at the time of decision. The onus is always on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements.

We trust that this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

> **From:**
> **Sent:** Thursday, February 13, 2025 7:45 PM
> **To:** Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigratio[redacted]ic[redacted]
> **Subject:** Express Entry - claiming points for Canadian Work Experience
>
> Hello,
>
> My question is regarding claiming points for Canadian work experience under Canadian Experience Class for a

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candidate who is on an IEC work permit issued to them in July 2024 under the Young professionals.

Previously, they were in Canada on another IEC Work permit under the Working Holiday program, starting July 2022. The case scenario is that while the candidate was on their Working Holiday program, they were also completing their program of education - Bachelor's degree - remotely from their home country, that they completed in March 2024.

Can this candidate claim Canadian Work Experience while they were completing their degree simultaneously from their home country remotely from the period of July 2022 to March 2024?

Looking forward to your response.

[redacted]

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 7:54:44 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 2 Apr 2025 14:08:30
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Compte Entrée Express - REP-2025-0540 - Due 17-03-2025
Importance: Normal
Sensitivity: None

Bonjour,

[redacted] la **boîte aux courriels pour les représentants en immigration.**

Veuillez noter que cette boîte aux lettres est destinée à fournir des conseils généraux et ne fournit pas de réponses à des demandes spécifiques à un cas, mais a fourni les informations suivantes comme conseil. Si vous avez des questions spécifiques à un dossier, nous vous encourageons à soumettre le formulaire Formulaire Web d'IRCC - Canada.ca

Veuillez consulter notre réponse à votre question.

***

Dans Entrée Express, si le système détermine qu'un profil n'est pas éligible au programme, le système affiche le même message que celui joint à la demande et accorde au candidat une note de 0 dans le Système de classement global (SCG). Le système fonctionne comme prévu.

Veuillez consulter notre site web pour en savoir plus sur les exigences du programme Entrée express.

Si vous rencontrez un problème technique, veuillez envoyer un rapport via le Formulaire Web d'IRCC.

Nous espérons que ces informations vous seront utiles.

***

Cordialement,

\sb160La boîte aux courriels pour les représentants en immigration

\sb160

From:
Sent: [redacted] 14, 2025 12:14 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC@cic.gc.ca>
Subject: Compte Entrée Express

Bonjour,

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Après avoir validé une demande entrée express. Je ne reçois aucune note SCG.

Est-ce normal que la note globale soit égale à 0.

Système de classement global (SCG)

Le SCG est le système de points que nous utilisons pour évaluer et noter votre profil afin de vous classer dans le bassin d'Entrée express.

Votre note globale 0

[redacted] et compréhension

--

Collège des consultants en immigration et en citoyenneté **(CCIC) (**

Registre Québécois des consultants en immigration **(MIFI)**

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Archived: June 2, 2025 10:14:51 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Mon, 3 Feb 2025 14:44:15
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Question from Representative IRCC ID Question - maintained status for applicant from worker to visitor - REP-2025-0065- Due 5-Feb-25
Importance: Normal
Sensitivity: None

Hello,

Please note that this service provides guidance and not case-specific advice.

Please refer to the following link to answer your questions. Extend or change the conditions on your work permit: What to do if your work permit expires or is expiring - Canada.ca.

For case-specific questions, you can send an IRCC Web form.

We hope this information is of assistance.

Thank you,

The Immigration Representatives Mailbox

De :
Envoyé : 8 janvier 2025 19:14
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Objet : Question from Representative IRCC ID Question - maintained status for applicant from worker to visitor

Greetings Immigration Representatives Mailbox,

I am an immigration consultant in good standing with the CICC.

Could you please provide guidance to me on the following hypothetical situation?

Say a foreign worker applies to extend his immigration status as a visitor. He is considered to have maintained his status as a worker or visitor?
WP expiry - Dec 31, 2024
Visitor record application submission - December 21, 2024

What is his immigration status as of today considering his application from December 21, 2024 is still in process?

Is he considered to have maintained his status as a worker? We do understand that he will become a visitor once the application is approved, if approved.

Please let us know if the question needs to be rephrased?

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Source of information may please also be referred to in response.

We look forward to hearing from you.

Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 7:55:00 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 2 Apr 2025 14:45:56
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Supervisa Clarification - REP-2024-2530 -- REP-2025-0030- Due 3-Feb-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
The requirements for medical exams are the same for both TRV and Super Visa holders. In both cases, the requirement to hold a valid medical exam is dependant on how long a visitor intends to stay in Canada, **and** where they travelled to and/or were living for the last 6 months before coming to Canada.
Clients who want to come to Canada for more than 6 months **and** who have lived in or travelled to one or more of these countries or territories for 6 months or more in a row in the year before coming to Canada are required to have a valid medical exam.
This information is publicly available here: Find out if you need a medical exam - Canada.ca
We trust that this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 6 janvier 2025 09:06
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : Re: Supervisa Clarification - REP-2024-2530 - Due 6-Jan-25

[redacted]

Because the options to sponsor parents for permanent residency are very limited, Super Visas are crucial for family reunification, and understanding the re-entry requirements for Super Visa holders is more important than ever hence we are seeking clarification on their re-entry requirements.

For example, a Super Visa holder whose initial medical examination used for the original application has expired is now seeking re-entry to Canada for a short, three-week family visit after residing in El Salvador for the last 13 months. Would they require a new medical examination even though they are seeking re-entry for a short period 3 weeks for example.

While I understand as you mentioned in your response that a regular TVR holder would not require a new medical examination in this scenario, I want to know if this is also the case with a Super Visa holder.

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Thank you,

On Mon, Jan 6, 2025 at 8:42 'a0AM Immigration Representatives / Représentants immigration (IRCC) [redacted] wrote:

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
Question received:
I am writing to request clarification regarding the medical examination requirement for the Super Visa. As per ministerial instructions and regulations, I understand that a medical examination is mandatory for Super Visa applicants.

I [redacted] that [redacted] to [redacted] valid for [redacted] entry to [redacted] I [redacted] clarification [redacted] the validity period of the medical exam results. The IRCC website states that medical exam results are valid for 12 months.

Does this mean that a Super Visa applicant must undergo a new medical examination every 12 months, even if they only visit Canada for a short duration (e.g., 2 months, 30 days, or 15 days)?

Please clarify whether a new medical examination is required for every visit, regardless of duration, if the previous medical exam results have expired.

For example, if a super visa holder visits Canada for 3 months, returns to their country of origin, and stays there for 13 months, would they need to undergo a new medical examination before returning to Canada for another 3-month visit?
Approved response:
As a super visa holder, the requirement for a new medical exam depends on how long a visitor intends to stay, and where they were living for the last 6 months before travelling to Canada.
If you plan to stay for 6 months or less, you generally don't need a medical exam unless you plan to work in certain jobs in which public health must be protected.
If you plan to stay for more than 6 months, you need a medical exam if **at least one of these applies to you**:

- * You have lived in or travelled to one or more of these countries or territories for 6 months or more in a row in the year before you come to Canada.
- * You'll come to Canada to work in a job in which public health must be protected.
- * You're applying for a parent and grandparent super visa.

If you need a medical exam, the visa office will tell you what to do next.

This information is publicly available here; Medical exams for visitors, students and workers - Canada.ca
We trust that this information will assist you.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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[redacted]

The Immigration Representatives Mailbox

As a super visa holder, the requirement for a new medical exam depends on how long a visitor intends to stay, and where they were living for the last 6 months before travelling to Canada.

If you plan to stay for 6 months or less, you generally don't need a medical exam unless you plan to work in certain jobs in which public health must be protected.
If you plan to stay for more than 6 months, you need a medical exam if **at least one of these applies to you**:

- * You have lived in or travelled to one or more of these countries or territories for 6 months or more in a row in the year before you come to Canada.
- * You'll come to Canada to work in a job in which public health must be protected.

[redacted]
If you need a medical exam, the visa office will tell you what to do next.

This information is publicly available here; Medical exams for visitors, students and workers - Canada.ca

We trust that this information will assist you.

[redacted]

The Immigration Representatives Mailbox

De :
Envoye : 7 decembre 2024 15:21
[redacted]**:** Immigration Representatives [redacted] Représentants immigration (I[redacted]
Representantsimmigration.IRCC[redacted]
Objet : Supervisa Clarification

Dear IMMreps,

I am writing to request clarification regarding the medical examination requirement for the Super Visa. As per ministerial instructions and regulations, I understand that a medical examination is mandatory for Super Visa applicants.

I [redacted] that [redacted] i[redacted] to [redacted] valid for [redacted]h entry to [redacted] I [redacted] in [redacted] rification [redacted] the [redacted] period of the medical exam results. The IRCC website states that medical exam results are valid for 12 months.

Does this mean that a Super Visa applicant must undergo a new medical examination every 12 months, even if they only visit Canada for a short duration (e.g., 2 months, 30 days, or 15 days)?

Please clarify whether a new medical examination is required for every visit, regardless of duration, if the previous medical exam results have expired.

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For example, if a super visa holder visits Canada for 3 months, returns to their country of origin, and stays there for 13 months, would they need to undergo a new medical examination before returning to Canada for another 3-month visit?

[redacted] and assistance in clarifying this matter.

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Archived: June 3, 2025 7:55:09 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 2 Apr 2025 14:49:38
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Personal Loan while on Leave- Client unable to work and applying for restoration - REP-2025-0527 - Due 14-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

This falls outside IRCC purview since the matter is between the employer and the foreign national.

Work is any activity that you are paid to do, or you are not paid to do but is a job that:

- you would usually be paid for, or
- would be a valuable work experience for a Canadian citizen or permanent resident (for example, an unpaid intern).

https://ircc.canada.ca/english/helpcentre/answer.asp?qnum=1288&top=17

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 13, 2025 11:58 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: Personal Loan while on Leave- Client unable to work and applying for restoration

[redacted]

A client has received a denial of his work permit extension application. As the original work permit has already expired, he can not work.

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The client will apply for restoration and he has informed his employer of the issue.

The employer has placed the client on unpaid personal leave and the employer has offered a personal loan to support the client while he waits for a new work permit.

Could you please confirm if a personal loan received from the employer may create any issues? We have reviewed the following definition of work:

"Work" is defined in the Regulations as an activity for which wages are paid or commission is earned, or that competes directly with activities of Canadian citizens or permanent residents in the Canadian labour market.

https://www.canada.ca/en/immigration-refugees-citizenship/corporate/publications-manuals/operational-bulletins-manuals/temporary-residents/foreign-workers/what-is-work.html

At this moment, the client is not receiving any salary or commissions and he will need to return the money received as a loan.

Thanks a lot for your feedback.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 7:55:18 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Wed, 2 Apr 2025 15:49:42
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Technical Issue on Authorized Representative Portal - REP-B-2025-0226 - Due 2-May-25
Importance: Normal
Sensitivity: None

Good day,

Please be advised that the fix has now been implemented.

Kindly please re-try.

If the issue persists, please provide the screenshot with date & time stamp on it

[redacted]
The Immigration Representatives Mailbox

From:
Sent: Thursday, March 27, 2025 3:48 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted] CE CSC Question [redacted] Question CSC EC (I[redacted]) [redacted] QuestionCSCEC.[redacted].gc.ca>
Cc:
Subject: Technical Issue on Authorized Representative Portal

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Dear Officer,

We are reaching out to report a technical issue that is hindering the submission of work and study permit applications for applicants currently in [redacted] after answering the question shown in the below screenshot and clicking the "Next" button, we are unable to advance to the next step, which is necessary for the application submission process.

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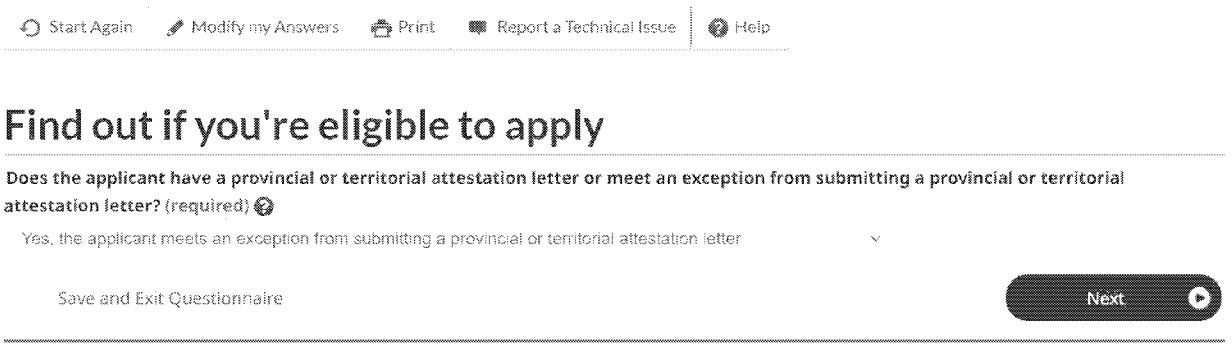

In light of the circumstances, we kindly request your assistance in resolving this issue at your earliest convenience. Thank you in advance for your understanding and we look forward to hearing from you.

Best Regards,

s.19(1)

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 7:55:24 AM
From: [redacted] Representatives / [redacted] Immigration ([redacted]
Sent: Wed, 2 Apr 2025 15:50:57
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Urgent Tech Issue- APR Portal for Study Permit Extension (in Canada) - REP-B-2025-0242 - Due 2-May-25
Importance: Normal
Sensitivity: None

Good day,

Please be advised that the fix has now been implemented.

Kindly please re-try.

If the issue persists, please provide the screenshot with date & time stamp on it.

[redacted]
The Immigration Representatives Mailbox

From:
Sent: [redacted] 28, 2025 4:42 A[redacted]
To: Immigration Representatives [redacted] mmigration (I[redacted]
Subject: Urgent Tech Issue- APR P[redacted] mit Extension (In Canada)

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Good Day,
My name is , and I'm a paid representative under CICC (While submitting my client's study permit renewal application, I encountered several issues that I could not resolve. To continue with the process, please help me with this matter so I can better assist my client's request. Thank you.

Issue application type: Study permit extension (In Canada)

Issue: The page is stuck on the PAL selection questions. No further docs list or questions show up, and the pages keep going back and forth between PAL eligibility and province of issuance.

I tried different options, such as different computers, browsers, clearing cache, etc., but it was still a no-go. The situation pops out on 25 Mar 2025.

Regards,

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s.19(1)

Archived: June 3, 2025 7:55:31 AM
From: [redacted]
Sent: Wed, 2 Apr 2025 15:51:43
To:
Cc: [redacted]
Subject: FW: Representative Portal Issue - REP-B-2025-0243 - Due 2-May-25
Importance: Normal
Sensitivity: None

Good day,

Please be advised that the fix has now been implemented.

Kindly please re-try.

If the issue persists, please provide the screenshot with date & time stamp on it.

[redacted]
The Immigration Representatives Mailbox

From
Sent: [redacted] 28, 2025 7:58 AM
To: Immigration Representatives / Représentants immigration (IRCC) [redacted]
Subject: Representative Portal Issue
Importance: High

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ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Urgent

Good morning,

I am having a strange issue with the representative portal. I am trying to submit a study permit extension for a minor child. However, every time I select that the applicant has an exemption to the PAL requirement and clicking next it just takes me to the same page:

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Immigration, Réfugiés et Citoyenneté Canada
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[redacted])

Home > Online Services

[redacted] Modify m[redacted] Print [redacted] Help

Find out if you're eligible to apply

Does the applicant have a provincial or territorial attestation letter or meet an exception from submitting a provincial or territorial attestation letter? (required)

Yes, the applicant meets an exception from submitting a provincial or territorial attestation letter

Save and Exit Questionnaire

Next

[redacted]

FAQ | Security

Date modified: 2025-02-24

[redacted]

I even tried selecting that they have a PAL and selected a province of destination, but it also takes me back to the page above. This is an issue experienced by other lawyers. I and other lawyers have filed numerous webforms noting the technical issue, but the issue has been on-going for several days. Can you please advise when this issue will be resolved?

Best,

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Archived: June 3, 2025 7:55:59 AM
From:
Mail received time: Wed, 2 Apr 2025 16:35:34
Sent: Wed, 02 Apr 2025 16:35:18
To: Immigration Representatives / Représentants immigration (IRCC)
Subject: Re: FW: TRP in Canada, (subsequent) status and authorization to work - REP-2025-0448 - Due 10-Mar-25
Importance: Normal
Sensitivity: None

> **\intbl\cbpat3CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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hi,

Please skip the first question and answer question #2.

Sincerely,

[redacted] Canadian Immigration Consultant (RCIC)

Website and to book appointment:
Telephone:
Address:

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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On [redacted] 1st, 2025 at 9:14 AM, Immigration Representatives / Représentants immigration wrote:

Hello,

In order to properly assist you, may you please provide the following information:

- Please provide the case-specific information that your first question is based on. See highlighted section in the email below.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 9, 2025 8:24 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: TRP in Canada, (subsequent) status and authorization to work

Hello,

I have specific questions for In Canada TRP +OWP holders - in these case these are Ukrainian nationals.

TRP Operational Instructions used for this question:

https://www.canada.ca/en/immigration-refugees-citizenship/corporate/publications-manuals/operational-

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bulletins-manuals/temporary-residents/permits/validity-conditions-cancellation.html

Conditions and obligations

\cbpat10TRP holders must

- leave Canada before the TRP's expiry date or upon cancellation of their TRP by an officer
- apply for a subsequent TRP before the expiry of their TRP if they want to maintain their temporary resident status in Canada (for in-Canada cases only)

Question 1:

If client's first TRP was not cancelled officially and client already has a new post-CUAET open work permit beyond the date of set TRP(+6 months for a duration of the passport) and not connected to TRP in any way- this means status in Canada was maintained and TRP was rectified? **We challenged a decision of the post-CUAET OWP withdrawal with recommendation to submit a subsequent TRP, when client was no longer inadmissible. We won the reconsideration and were granted a Post-CUAET work permit for a duration of the passport**. No need to apply for a new TRP in the future? first TRP is now expired

Question 2:

for a different CUAET client, for a subsequent TRP+OWP submission before the expiry of the first TRP+OWP and received by IRCC on paper before expiration of the first TRP+OWP - will the status be maintained in Canada? Will client be considered legally authorized to continue working in Canada in this particular case?

Thank you

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 7:56:20 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 2 Apr 2025 17:09:28
To
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Inquiry about public-public [redacted] - REP-A-2025-0715 -Due 11-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

Please note that this mailbox cannot advise on case specific inquiries.
For case-specific assistance, please visit the Help Centre.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 28, 2025 6:58 PM
To: DLI List [redacted] (IRCC) [redacted] Représentants immigration (IRCC) [redacted]
Cc:
Subject: Inquiry about public-public partnership

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Greetings [redacted]

[redacted] I am the International Recruitment Coordinator at [redacted], holding an active RISIA credential. I'm also looping in our international student advisor [redacted] (an RCIC) who has been working closely with me on immigration advising matters at [redacted]

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We would like to seek your advice regarding a two-year diploma program offered in collaboration between and While the credential will be awarded b all courses will be delivered entirely at Students will require to physically attend all classes at Both institutions are public post-secondary institutions in Canada, meaning this is not a private-public partnership.

As you are aware, effective November 8, 2024, IRCC requires that the Designated Learning Institution (DLI) listed on a student's study permit must match the institution they are attending. If a student transfers to a different DLI after this date, they must apply for a new study permit reflecting the change before beginning their studies. This is critical for maintaining compliance with IRCC regulations and ensuring Post-Graduation Work Permit (PGWP) eligibility.

We would appreciate clarification on the following:

- [redacted] study permits will list as their DLI. However, their final transcript and credential will be issued and awarded by which has a different DLI number. Could this discrepancy impact their PGWP application or lead to potential rejection?
2. Regarding the issuance of the Completion Letter for the PGWP application, should both institutions provide a combined single letter, or should separate completion letters be issued? We are concerned that issuing two completion letters (from different DLIs) may confuse IRCC officers during processing. If it's suggested to issue a combined single letter, should we consider including two DLI numbers on the letter then? Kindly advise.
3. When applying for the PGWP should students list both DLIs in the education section of the IMM 5710 form? If only one DLI is required, should it be which granted admission) or (which issued the credential)?
4. Thinking ahead—if a student chooses to transfer to after one term or one year at would they be required to apply for a new study permit reflecting the new DLI? Assuming they meet all PGWP eligibility requirements (e.g., maintaining full-time student status, etc.), would this transfer affect their PGWP eligibility?

We appreciate your guidance on these matters. Thank you.

Best,

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Archived: June 3, 2025 7:56:13 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 2 Apr 2025 17:06:20
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification on Job Offer Requirement for Arranged Employment Points - REP-2025-0558 - Due 17-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

The intent of the requirements set out for arranged employment is to ensure that candidates demonstrate that they have long term employment established in Canada.

A work experience letter confirming ongoing, permanent employment may be an acceptable alternative to a formal job offer, if it satisfies the requirements of the program.

Please be advised that the assessment of an application is conducted on a case-by-case basis, taking into consideration the specific circumstances and the supporting documentation available to the officer. It is the applicant's responsibility to provide sufficient documentation to demonstrate that they meet the requirements.

We trust that this information will be of assistance to you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 15, 2025 1:17 PM
[redacted] Immigration Representatives / Représentants immigration (IRCC)
[redacted]
Subject: Clarification on Job Offer Requirement for Arranged Employment Points

[redacted]

My Party ID is , and my RCIC number is

[redacted]

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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I would like to request clarification on the job offer requirement for applicants seeking arranged employment points in Express [redacted] it [redacted] that an applicant, [redacted] for their [redacted] and [redacted] accumulated one year of experience—is required to obtain a formal job offer for a position that extends at least one year beyond their PR approval, for a job they are currently already employed and working in.

This requirement causes significant confusion for both applicants and employers:

- The applicant is **already employed** in the role, making a job offer redundant.
- Employers often struggle to understand why they must issue a job offer to someone who is already working for them, and has been continually working for them on permanent basis
- In practice, many applicants have successfully submitted a **work experience letter** instead, confirming their employment and the ongoing nature of their role beyond a year—without a formal job offer, and have been successful.
- Why the applicants must be issued a new job offer for the same position in which they are currently working.
- Businesses cannot realistically **guarantee** a position will be available at least one year after PR approval, given the uncertainty of processing times and market conditions.

I understand the intent may be to ensure the offer is genuine and not created solely for immigration purposes. However, in reality, **legitimate employers find this requirement unusual and redundant and are skeptical as you can imagine.** Could you clarify:

1. Why the job offer requirement is structured this way for applicants who have already accumulated one year of experience with their employer?
2. Whether a **work experience letter confirming ongoing, permanent employment** is an acceptable alternative to a formal job offer?

I appreciate your time and look forward to your clarification.

Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 10:14:54 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Mon. 3 Feb 2025 15:08:10
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Information on Work permit requirements for low wage workers - REP-2025-0060- Due 5-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:
I was looking for detailed information on work permit document requirements for low-wage workers, specifically "housekeeper" NOC 65310.

Answer:
Please note that this service provides guidance and not case-specific advice.
You can find detailed information related to work permit document requirements for low-wage positions in the links below.
For information on NOC 65310 – "housekeeper", you can review the information in the bottom 2 NOC database links.
Work permit: About the process - Canada.ca
Hire a temporary foreign worker in a low-wage position - Canada.ca
Program requirements for low-wage positions - Canada.ca

View unit group - Canada.ca (esdc.gc.ca)
NOC 2021 Version 1.0 - 65310 - Light duty cleaners - Unit Group (statcan.gc.ca)

We hope this information is of assistance.

Thank you,

The Immigration Representatives Mailbox

De
Envoyé : 28 janvier 2025 13:36
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Objet : Re: Information on Work permit requirements for low wage workers - REP-2025-0060- Due 5-Feb-25

Hi there,

To be specific, I was looking for detailed information on work permit document requirements for low-wage workers, specifically "housekeeper" NOC 65310.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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If you have any questions or concerns, please don't hesitate to contact me.
I look forward to hearing from you.

Yours truly,

On Tue, Jan 28, 2025 at 1:33 'a0PM Immigration Representatives / Représentants immigration (IRCC) [redacted] wrote:

Hello,
In order for us to better respond to your request, may you please send us a less broad request or tell us with more details as for work permit document requirements is too vague.
[redacted]
The Immigration Representatives Mailbox

De :
Envoyé : 8 janvier 2025 16:00
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : Information on Work permit requirements for low wage workers

Dear Officer,
Hope you are doing well.
I was hoping to ask for more details on work permit document requirements, if you can kindly share with us.
If you have any questions or concerns, please don't hesitate to contact me.
I look forward to hearing from you.

Yours truly,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 7:56:26 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 2 Apr 2025 17:13:18
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Out of status leaving Canada - REP-2025-0564 - Due 17-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

It is important to note that a visa does not grant status in Canada. A foreign national's temporary resident status in Canada is based on their period of authorized stay, which may differ from the expiry of their visa. See How long can I stay in Canada as a [redacted]

A client whose period of authorized stay has ended has **up to 90 days** to apply for Restoration of Status, if eligible. Once the period of authorized stay has ended, the client is not considered to have status in Canada but may legally remain in Canada until a decision is made on their restoration application. If the client does not apply for restoration of status, they are expected to leave Canada immediately.

We trust that this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 16, 2025 9:38 AM
To: Immigration Representatives / Représentants immigration (IRCC) <[redacted]@cic.gc.ca>
Subject: Out of status leaving Canada

Hi IRCC,

If an applicant gets a refusal for a temporary visa and becomes out of status, how many days do they have to leave the country?

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

When next time applying for a temporary visa how do they avoid being considered an out of status (staying beyond the validity of the authorized period of stay) individual?

RCIC #

Authorized Immigration Consultant

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 3, 2025 7:56:32 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 2 Apr 2025 17:13:36
To:
Cc: [redacted] Représentants [redacted]
Subject: FW: petite erreur de traduction - REP-2025-0547 - Due 17-03-2025
Importance: Normal
Sensitivity: None

Bonjour,

[redacted] la **boîte aux courriels pour les représentants en immigration.**

Veuillez noter que cette boîte aux lettres est destinée à fournir des conseils généraux et ne fournit pas de réponses à des demandes spécifiques à un cas, mais a fourni les informations suivantes comme conseil. Si vous avez des questions spécifiques à un dossier, nous vous encourageons à soumettre le formulaire Formulaire Web d'IRCC - Canada.ca

Veuillez consulter notre réponse à votre question.

***

[redacted] Une mise à jour sera effectuée prochainement.

***

Cordialement,

\sb160La boîte aux courriels pour les représentants en immigration

\sb160

From:
Sent: [redacted] 14, 2025 4:07 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC@cic.gc.ca>
Subject: petite erreur de traduction

Bonjour,

Simplement pour vous aviser que sur la version française de cette page https://www.canada.ca/fr/immigration-refugies-citoyennete/organisation/publications-guides/bulletins-guides-operationnels/residents-temporaires/permis-etudes/programme-postdiplome.html, il manque l'année 2024 après « le 1er novembre ».

Additional eligibility criteria for PGWP applications

Language requirement

For PGWP applications submitted on or after November 1, 2024, applicants must

s.19(1)

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Critères de recevabilité supplémentaires pour les demandes de PTPD

Exigences linguistiques

Pour les demandes de PTPD présentées le 1er novembre ou après cette date, les demandeurs doivent :

- montrer qu'ils atteignent le niveau de compétence linguistique minimal des Canadian Language Benchms

Cordialement,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 3, 2025 7:56:39 AM
From:
Mail received time: Wed, 2 Apr 2025 17:35:22
Sent: April 2, 2025 10:35:24 AM
To: Immigration Representatives / Représentants immigration (IRCC)
Subject: Re: FW: Question regarding visitor status - REP-2025-0537 - Due 14-03-2025
Importance: Normal
Sensitivity: None

> **\intbl\cbpat3CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

[redacted]

On Wed, Apr 2, 2025 at 6:58 AM Immigration Representatives / Représentants immigration (IRCC) [redacted] wrote:

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

If the BSO did not stamp the passport, you can only stay in Canada for 6 months from the day you first enter Canada, or until your passport or biometrics expire, whichever comes first.

\sb280\f0

Please be advised that a foreign national's entry into Canada, is at the discretion of a BSO at a Canadian POE and they have the authority to determine the length of time that a temporary resident may remain in Canada.

This information is publicly available here; Can I stay in Canada until the expiry date on my visitor visa?

We trust that this information will assist you.

***

[redacted]

\sb280\f0

\sb280\f0The Immigration Representatives Mailbox

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
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From:
Sent: Thursday, February 13, 2025 9:29 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Question regarding visitor status

Dear team,

[redacted]

If a person enters Canada as a visitor (no stamp on the passport and no visitor record), can they stay for 180 days OR 6 months as 6 months may have 182 or 183 days?

[redacted] I [redacted] to hearing from you.

Best Regards,

--

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 7:56:45 AM
From: [redacted]
Sent: Wed, 2 Apr 2025 18:01:31
To:
Cc: [redacted] Representatives / Représentants [redacted]
Subject: FW: Clarification [redacted] PGWP Extension [redacted] to [redacted] Under [redacted] Policy Changes - REP-2025-0554 - [redacted] 17-03-2025
Importance: Normal
Sensitivity: None
Attachments:

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

PGWPs can be extended **only** when the validity of the permit was shortened at the time of the application approval, due to the expiry date of the applicant's passport. The language requirements don't apply to the request for extension.
For PGWP extension eligibility criteria and how to apply, please see the following link: Get a post-graduation work permit: If you can't apply online - Canada.ca. Note that this extension must be submitted by paper application.
We hope this information is of assistance.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 14, 2025 7:22 PM
To: Immigration Representatives / Représentants immigration (IRCC) <[redacted]RCC@c[redacted].ca>
Subject: [redacted]rification [redacted] PGWP Extension [redacted] to [redacted] Under [redacted] Policy Changes

[redacted]

\sb360Name

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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RCIC#

\sb360I hope you are doing well. I am reaching out to seek clarification regarding the recent changes to the Post-Graduation Work Permit (PGWP) program, particularly regarding language requirements and their impact on PGWP extensions.

[redacted] PGWP was [redacted] for [redacted] to [redacted] were [redacted] to [redacted] for an extension. Could you please confirm whether this policy remains unchanged under the new PGWP rules? Additionally, do the [redacted] language requirements [redacted] to those [redacted] an extension [redacted] to [redacted]

SCENARIO:

An [redacted] for PGWP and received [redacted] permit was [redacted] from [redacted] The new PGWP changes came into effect from **November 01st 2024** where Language proficiency requirement is mandatory. So will this be effective for those who received PGWP before the policy came into effect and applying for extension specifically [redacted] to [redacted] ill these [redacted] under the [redacted] eligibility [redacted] language [redacted] not [redacted] requirement.

Your [redacted] in clarifying this [redacted]. [redacted] and [redacted] to your response.

Best regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 2 Apr 2025 18:05:21
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Working holiday - REP-2025-0120- Due 10-Feb-25
Importance: Normal
Sensitivity: None
Archived: June 3, 2025 7:56:54 AM

Good day,

[redacted] Immigration Representatives Mailbox.

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

As announced by the Government of Canada as part of Canada's Border Plan, clients who have received the Port of Entry (POE) Letter of Introduction (LOI) while inside Canada cannot flagpole to receive their permit. Clients must leave and re-enter Canada from a country other than United States or St. Pierre and Miquelon to activate their permit. The permit cannot be mailed to their address in Canada.

Clients returning from a country other than the United States, or St. Pierre and Miquelon would not be defined as flagpolers.

For more information, please see: Ending flagpoling for work and study permits at the border - Canada.ca.

***

[redacted]

The Immigration Representatives Mailbox

-----Message d'origine-----
De : Envoyé : 13 janvier 2025 21:22 À :
Immigration Representatives / Représentants immigration (IRCC)
[redacted]
Objet : Working holiday

Who May it concrens,

I know that in Frogpolling,IEC (working holiday) work visa cannot be obtained.

If the person is already in Canada and has a POE letter, Can he/she apply online using the imm1295 form?

Can you mail the original work permit to his/her address in Canada?

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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s.19(1)

Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 7:57:22 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 2 Apr 2025 18:34:32
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Is it ok to submit a study permit extension using the client's IRCC secure account instead of APR? - REP-B-2025-0252 - Due 2-May-25
Importance: Normal
Sensitivity: None

Good day,

Please be advised that the fix has now been implemented.

Kindly please re-try.

If the issue persists, please provide the screenshot with date & time stamp on it.

[redacted]
The Immigration Representatives Mailbox

From:
Sent: Monday, March 31, 2025 11:44 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC@cic.gc.ca>
Subject: Is it ok to submit a study permit extension using the client's IRCC secure account instead of APR?

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Good morning,

[redacted] with CICC is

The Authorized Paid Representative portal (APR) doesn't allow you to submit a study permit. I reported this technical issue on March 27, 2025. So far, I didn't get any response from the IRCC technical team. Please see the attached file for details.

I am wondering under this circumstance, if the authorized paid representative can use clients' IRCC secure account to submit applications.

Looking forward to hearing from you soon.

[redacted]

Page 1805

is withheld pursuant to section

est retenue en vertu de l'article

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of the Access to Information Act

de la Loi sur l'acces a l'information

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Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 3, 2025 7:57:28 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 2 Apr 2025 18:39:42
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Demande de directives - Reconnaissance d'une société d'assurance étrangère - Demande de supervisa - REP-2025-0240 - Due 20-Feb-25
Importance: Normal
Sensitivity: None

Bonjour,
[redacted] la **boîte aux courriels pour les représentants en immigration.**
Veuillez noter que cette boîte aux lettres est destinée à fournir des conseils généraux et ne fournit pas de réponses à des demandes spécifiques à un cas, mais a fourni les informations suivantes comme conseil. Si vous avez des questions spécifiques à un dossier, nous vous encourageons à soumettre le formulaire Formulaire Web d'IRCC - Canada.ca
Veuillez consulter notre réponse à votre question.

***

Voici les directives supplémentaires pour qu'une société d'assurance étrangère soit considérée aux fins d'approbation par le ministre et reconnue dans le cadre d'une demande de supervisa.

- * Vous devez avoir une preuve d'assurance maladie provenant soit :
  - * d'une compagnie d'assurance canadienne;
  - * d'une compagnie d'assurance à l'extérieur du Canada qui :
    - * est autorisée par le Bureau du surintendant des institutions financières (BSIF) en vertu de la Loi sur les sociétés d'assurances à fournir une assurance contre les accidents et la maladie; **et**
    - * figure sur la liste publique des institutions financières sous réglementation fédérale du BSIF; **et**
    - * a émis ou établi la police d'assurance dans le cadre de ses activités d'assurance au Canada.

Pour de plus amples renseignements, consulter l'information accessible au public sur ce site internet: Super visa pour parents et grands-parents : Qui peut présenter une demande - Canada.ca

Nous espérons que cette réponse vous sera utile.

***
Cordialement,

La boîte aux courriels pour les représentants en immigration

De :.
Envoye : 22 janvier 2025 19:58
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Cc : I

[redacted] de [redacted]

[redacted]

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Nous sollicitons votre aide afin d'obtenir des directives supplémentaires pour qu'une société d'assurance étrangère soit considérée aux fins d'approbation par le ministre et reconnue dans le cadre d'une demande de supervisa.

Il est exigé dans le cadre d'une demande de supervisa de fournir une preuve de souscription à une assurance-maladie en vigueur auprès d'une société d'assurance canadienne ou d'une société d'assurance étrangère approuvée par le ministre de l'Immigration, des Réfugiés et de la Citoyenneté.

Merci de bien vouloir nous faire parvenir la procédure pour qu'une société d'assurance étrangère soit reconnue par IRCC dans le cadre d'une demande de supervisa.

N'hésitez pas à me contacter si des informations ou des documents additionnels sont requis pour traiter notre demande.

Je vous remercie d'avance pour votre assistance.

Cordialement,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
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Archived: June 2, 2025 10:14:57 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Mon, 3 Feb 2025 16:11:20
To: ;
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Express Entry CRS Points - Two or more certificates, diplomas, or degrees - REP-2025-0024- Due 31-Jan-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:
The situation is as follows:

- * The individual in question has completed two credentials in Canada:
    1. 1. A bachelor's degree (four-year program completed in two years, utilizing transfer credits).
    2. 2. A two-year diploma (two-year program completed in one semester, utilizing the same transfer credits as the above bachelor degree).
- * To re-iterate, both credentials were awarded by recognized Canadian institutions, and the programs share the same transfer credits from prior studies.

Given that both credentials were completed using overlapping transfer credits and were achieved in a relatively shorter time frame, I would like to confirm:

1. 1. Does this scenario qualify under the "*two or more certificates, diplomas, or degrees*" category for 119/128 CRS points?
2. 2. How does IRCC evaluate the distinctiveness of such credentials in cases where they share significant academic overlap?

Answer:
A candidate may be awarded education points under the Comprehensive Ranking System (CRS) for having 'two or more post-secondary program credentials' as per Ministerial Instructions 11(1)(a)(vi), if the education credentials represent separate certificates, diplomas, or degrees. If one credential is used as a component of the second credential, then it is not considered two separate credentials even though two separate certificates were awarded. To obtain points for having two or more post-secondary credentials, at least one of them must be issued at the completion of a post-secondary program of three years or more.

Please be advised that the assessment of an application is conducted on a case-by-case basis, taking into consideration the specific circumstances and the supporting documentation available to the officer. It is the applicant's responsibility to provide sufficient documentation to demonstrate that they meet the requirements.

We trust that this information will assist you.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Sincerely,

The Immigration Representatives Mailbox

De : .
Envoye : 3 janvier 2025 20:00
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC@cic.gc.ca>
Cc :
Objet : Express Entry CRS Points - Two or more certificates, diplomas, or degrees

[redacted]s [redacted]

I am a licensed immigration consultant . I am writing to seek clarification on the eligibility criteria for claiming points under the "*two or more certificates, diplomas, or degrees*" category in the Comprehensive Ranking System (CRS) for Express Entry.

The situation is as follows:

- * The individual in question has completed two credentials in Canada:
    1. 1. A bachelor's degree (four-year program completed in two years, utilizing transfer credits).
    2. 2. A two-year diploma (two-year program completed in one semester, utilizing the same transfer credits as the above bachelor degree).
- * To re-iterate, both credentials were awarded by recognized Canadian institutions, and the programs share the same transfer credits from prior studies.

Given that both credentials were completed using overlapping transfer credits and were achieved in a relatively shorter time frame, I would like to confirm:

3. 3. Does this scenario qualify under the "*two or more certificates, diplomas, or degrees*" category for 119/128 CRS points?
4. 4. How does IRCC evaluate the distinctiveness of such credentials in cases where they share significant academic overlap?

Your guidance on this matter would be greatly appreciated, as it will assist in ensuring the correct representation of the individual's educational background in the Express Entry profile.

[redacted]. I [redacted] to your response.

Best regards,

Page 1810

is withheld pursuant to section

est retenue en vertu de l'article

19(1)

of the Access to Information Act

de la Loi sur l'acces a l'information

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 3, 2025 7:57:36 AM
From:
Mail received time: Wed, 2 Apr 2025 18:41:53
Sent: Wed, 2 Apr 2025 13:41:37
To: Immigration Representatives / Représentants immigration (IRCC)
Subject: Re: IRCC Portal Enrolment assistance
Importance: Normal
Sensitivity: None

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> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hello,

I am licensed with the Law Society of and my member number is :

On Wed, Apr 2, 2025, 1:08 'a0p.m. Immigration Representatives / Représentants immigration (IRCC) [redacted] wrote:

Hello,

In order to properly assist you, may you please provide your credentials as a Canadian Lawyer or Representative in good [redacted]

[redacted]

The Immigration Representatives Mailbox

****

Bonjour,

Afin de mieux vous aider, pouvez-vous s'il vous plaît fournir vos accréditations en tant qu'avocat ou représentant canadien en [redacted]

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Nous vous remercions ,

La boîte aux courriels des représentants en immigration

From:
Sent: [redacted] 31, 2025 1:55 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: IRCC Portal Enrolment assistance

CAUTION: This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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Hello,

I have been attempting to create an IRCC Portal account as a representative on multiple occasions with no success. I have submitted the ID requested and your latest issue was that I have created multiple accounts and that you needed a primary ID.

My IRCC ID is

Here are my questions:

1. How do I delete those enrolments/accounts?

2. How do I re-enroll?

3. Can you please extend the deadline on the latest letter request you sent me requesting a primary ID?

Thank you,

Page 1813
is withheld pursuant to section
est retenue en vertu de l'article

19(1)

of the Access to Information Act
de la Loi sur l'acces a l'information

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Archived: June 3, 2025 7:58:01 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 2 Apr 2025 19:38:55
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Request for clarification on Eligibility for a 6-Month Course under IRPR Section 188(1)(c) without a study permit - REP-A-2025-0797 -Due 17-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
According to IRCC guidelines, work permit holders can study without a study permit for programs that are six months or less. The phrase "within the period for their stay authorized upon entry into Canada" refers to the validity period of their current status, which in this case is the duration of the PGWP.

Since your client is now a work permit holder with a valid PGWP, they are eligible to enroll in a study program that lasts six months or less without needing a study permit, as long as the course is completed within the validity period of their PGWP.

For more detailed information, please refer to the following IRCC webpages:

- * Immigration and Refugee Protection [redacted] 188
- * Temporary public policy to allow foreign nationals with valid work permits to study without a study permit

We trust that this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 6, 2025 1:48 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: Request for clarification on Eligibility for a 6-Month Course under IRPR Section 188(1)(c) without a study permit.
Importance: High

CAUTION: This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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Hello,

Good afternoon,

I kindly seek your guidance on the interpretation and real-life application of IRPR section 188(1)(c), particularly as it applies to foreign nationals in Canada who have transitioned from one status to another.

188 (1) A foreign national may study in Canada without a study permit:

1. 1. if they are a family member or a member of the private staff of a foreign representative who is properly accredited by the Department of Foreign Affairs and International Trade and who is in Canada to carry out official duties as a diplomatic agent, consular officer, representative or official of a country other than Canada, of the United Nations or any of its agencies or of any international organization of which Canada is a member;
2. 2. as a member of the armed forces of a country that is a designated state for the purposes of the Visiting Forces Act, including a person who has been designated as a civilian component of those armed forces.
3. 3. if the duration of their course or program of studies is six months or less and will be completed within the period for their stay authorized upon entry into Canada; or
4. 4. if they are an Indian.

IRCC website further indicates that:

IRCC recognizes that long-term visitors and foreign workers may engage in occasional studies or programs of study lasting 6 months or less at any time during their stay in Canada.- Source

My client has recently received a 3 Post Graduation Work Permit (PGWP) after successfully completing his studies in Canada. He is planning to pursue a 5-month course in coming months.

Under section 188(1)(c), it appears he is allowed to enroll in a program of study that lasts 6 months or less; however, the phrase "within the period for their stay authorized upon entry into Canada" raises some questions in his case.

Specifically, since my client initially entered Canada as a student and has now extended his status as a worker through the PGWP, we seek confirmation on whether he remains eligible to study a 6-month course under this provision of R 188(1)(c).

Could you please provide precise guidance on whether the exemption under section 188(1)(c) applies to his situation?

We appreciate your time and assistance on this matter.

Sincerely,

Page 1816

is withheld pursuant to section

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Archived: June 3, 2025 7:57:55 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 2 Apr 2025 18:56:00
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Inquiry Regarding Study Permit Requirement for Foreign Workers in [redacted] Study Programs - REP-A-2025-0820 -Due 22-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
Under section R188(1)(c) of the Immigration and Refugee Protection [redacted] allows long-term visitors and foreign workers to pursue occasional studies or short-term programs (six months or less) during their stay in Canada without a study permit, even if their work permit states they are not authorized to study.

However, this provision does not permit completing an entire program by taking individual courses one at a time without a study permit.

For more detailed information, please refer to the following IRCC webpages:

- * Study permits: Who needs a study permit - Canada.ca
- * Public policy allowing some work permit holders to study without a study permit - Canada.ca

We trust that this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 7, 2025 4:50 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: Inquiry Regarding Study Permit Requirement for Foreign Workers in Short-Term Study Programs

CAUTION: This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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[redacted]

I am writing to inquire about the regulations concerning foreign workers who have recently arrived in Canada.

I would like to know if a worker who arrived in Canada in February 2025, or other workers who have been in the country for a short time, is eligible to enroll in a study program that is 6 months or less in duration without requiring a study permit.

Could you please clarify the specific requirements or conditions under which such a worker may take up short-term studies while in Canada?

[redacted] and assistance. We look forward to your response.

Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 7:57:48 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Wed, 2 Apr 2025 18:47:43
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Study on Work Permit - REP-A-2025-0812 - Due 16-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
Under section R188(1)(c) of the Immigration and Refugee Protection [redacted] allows long-term visitors and foreign workers to pursue occasional studies or short-term programs (six months or less) during their stay in Canada without a study permit, even if their work permit states they are not authorized to study.

However, this provision does not permit completing an entire program by taking individual courses one at a time without a study permit.

For more detailed information, please refer to the following IRCC webpages:

- * Study permits: Who needs a study permit - Canada.ca
- * Public policy allowing some work permit holders to study without a study permit - Canada.ca

We trust that this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 5, 2025 4:48 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Study on Work Permit

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

[redacted]

I am writing to seek clarification regarding study on Post grad work permit.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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L'information divulguée en vertu de la loi sur l'accès à l'information

Students who are on Post Grad Work Permit can they study if their course/program is less than 24 weeks?

Your guidance on this matter will be greatly appreciated.

[redacted] and assistance.

Thanks & Regards

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 7:57:41 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 2 Apr 2025 18:43:11
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Request for Clarification on Study Permit Eligibility Regarding Online Program Components - REP-A-2025-0822 -Due 22-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
Study permit holders in Canada may enroll in online programs offered by a Designated Learning Institution (DLI) in another province without violating their study permit conditions. According to IRCC guidelines, students must remain enrolled at their designated institution and actively pursue their studies. Their location within Canada does not affect compliance as long as they maintain full-time enrollment and meet all study permit requirements.

Regulations under R220.1(1) state that study permit holders must be enrolled at the DLI listed on their permit and demonstrate academic progress. As a result, a student with a study permit for a Toronto-based DLI may complete their program online while residing in another province, such as British Columbia, provided they fulfill all enrollment and permit obligations.

For further details, please refer to official IRCC guidelines:
Study permit conditions
Study permit: While you study

We trust that this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 7, 2025 6:07 PM
To: Immigration Representatives / Représentants immigration (IRCC) [redacted]
Subject: Request for Clarification on Study Permit Eligibility Regarding Online Program Components

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ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

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Dear Sir/Madam,

I hope this email finds you well. I am writing to request clarification regarding the eligibility requirements for a study permit for a program delivered online. Specifically, I am seeking guidance on whether a study permit holder in Canada can study a program delivered online by an institution located in another province, such as taking an online course offered by a college in Toronto while living in British Columbia.

For further clarity, the college in question is a Designated Learning Institution (DLI), and the program is a full-time, 1-year diploma.

Additionally, I would like to understand whether the location of the student makes a difference in terms of study permit eligibility. Specifically, would studying an online program from a student's residence in a different part of Canada (e.g., British Columbia) versus the same city as the college (e.g., Toronto) impact the study permit conditions or eligibility?

I would appreciate any clarification on whether such a study arrangement would violate the conditions of the study permit, particularly in relation to maintaining full-time enrollment and compliance with the regulations stated under **R220.1(1)**.

[redacted]. I [redacted] to your [redacted] response.

Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 7:58:08 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 2 Apr 2025 19:46:51
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Study Permit - REP-A-2025-0723 - Due 14-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
RESPONSE 1
Students taking short-term courses (less than six months) at another DLI with permission from their primary institution (DLI A) do not need a new study permit, provided they maintain primary enrollment at DLI A.

A new study permit and PAL are required only if the student transfers primary enrollment to DLI B or if the course exceeds six months. Upon returning to DLI A, they can continue studying under their existing valid permit.

For more detailed information, please refer to the following IRCC webpages:
- * Study permits: Provincial or territorial attestation letters - Canada.ca
- * Changing your school or program - Canada.ca

RESPONSE 2
International high school students in dual-credit programs do not need a new study permit or PAL if the post-secondary courses at a DLI are part of their curriculum and under six months. However, if they transition to full-time post-secondary studies, a new study permit and possibly a PAL would be required.

For more detailed information, please refer to the following IRCC webpages:
- * Study permits: Provincial or territorial attestation letters - Canada.ca
- * Study permit conditions

We trust that this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: Monday, March 3, 2025 9:32 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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s.19(1)

Subject: Study Permit

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ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hello,

I have come across two general situations that I would like to have clarifications on if the students need a new study permit application.

1. Some students get a Letter of Permission from their school (A) advisors to go to another university/college (B) to take a course or two for a semester, then [redacted] to [redacted] thei[redacted] DLI ([redacted]) [redacted] not [redacted] the courses in that specific term, but the students need the courses to move forward to the next term. B does not issue a letter of acceptance (LOA), but simply offers the course(s) to the students if they paid. This usually happens in a short period of time when students find out that they have to do it, thus there is not enough time to apply for a study permit.

Is a new study permit required for that one semester to study in B, and if another study permit is required to return to A? If so, assuming PALs are required? Please advise.

2. High school students can participate in dual-credit (BC for example), to take post-secondary courses and receive credit towards both high school graduation and post-secondary credentials. In that case, do international high school students need a new study permit to study the courses in a DLI? If so, are PALs required?

Your insights are much appreciated.

Regards,

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 7:58:15 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Wed, 2 Apr 2025 20:03:47
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Q regarding student status - REP-A-2025-0763 -Due 9-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

Response 1

If the student remains in Canada and applies for a study permit extension before their current permit expires, they can begin their studies in Fall 2025 under maintained status and continue under the condition of their original study permit until a decision is made on their application.

For more detailed information, please refer to the following IRCC webpage: Can I stay in Canada after my study permit expires if I applied for a new permit?

Response 2:

The visitor record application is a separate process that allows the student to extend their stay as a visitor if they are not studying. However, since the student has applied for a study permit extension, they are covered by maintained status and do not need to withdraw the visitor record application.

For more detailed information, please refer to the following IRCC webpage: How to apply to extend your stay as a visitor in Canada (visitor record) - Canada.ca

Response 3:

If the visitor record application is approved, the student will hold visitor status. However, since they have applied to extend their study permit and are on maintained status, they can continue their studies once the study permit extension is approved. If the study permit extension is approved, the visitor status will be overridden by the new study permit.

For more detailed information, please refer to the following IRCC webpage: Extend your study permit or restore your status

We trust that this information will assist you.

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Information disclosed under the Access to Information Act
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***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 26, 2025 2:13 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC@cic[redacted]
Subject: Q regarding student status

Dear team,

I hope this email finds you well.

My name is , RCIC.

I have a question.

[redacted] for SP extension [redacted] was [redacted] until July 2025. But due to deferral they will start their program in the fall 2025. They stopped studying at their previous school in December 2024.

They will now have to change their status to a visitor as they wont be studying until fall 2025 and it will be more than 150 days for them as well.

Simultaneously, they will also have to apply for SP extension and will be on maintained status as their program starts in Fall 2025.

My questions:

1. Will this student be able to start studying in Fall 2025 while being on maintained status?

2. If by Fall they visitor record application isn't approved, do they need to withdraw it?

3. What happens if the visitor record application is approved? They are still allowed to study as they applied to extend their SP?

[redacted] I [redacted] to hearing from you.

Best Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 7:58:28 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 2 Apr 2025 20:07:22
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: valid LOI/no [redacted]- REP-A-2025-0759 -Due 8-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

According to IRCC guidelines, the PAL requirement applies to study permit applications submitted after January 22, 2024. Therefore, students with valid Letters of Introduction (LOIs) from applications submitted before this date are exempt from the PAL requirement and should not face issues when crossing the border.

For more detailed information, please refer to the following IRCC webpages: Study permits: Provincial or territorial attestation letters - Canada.ca

We trust that this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 25, 2025 2:27 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC@cic.gc.ca>
Subject: valid LOI/no PAL/graduate-level students

Good Day,

I hope my email finds you well.

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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am leading a team of International Immigration Student Advisers

We recently came across a different from ours, advising practice where graduate -level students with a valid LOI (applied late 2024,before PAL was part of requirements for SP application) are advised to submit a new SP application (with PAL) just to ensure students don't face any issues from Border Officers re lack of PAL with the original LOI.

Could you please confirm that graduate-level students with valid LOI and no PAL (as per previous SP application requirements) should not face any issues when crossing the border.

Thank you,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 2, 2025 10:15:01 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Mon, 3 Feb 2025 16:22:53
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Question - Exclusion d'un programme d'étude et validité du permis d'études - REP-2025-0071- Due 6-Feb-25
Importance: Normal
Sensitivity: None

Bonjour,
Merci de contacter la boîte électronique pour les représentants en immigration.

Veuillez noter que cette boîte aux lettres est destinée à fournir des conseils généraux et ne fournit pas de réponses aux demandes spécifiques à un cas. Si vous avez des questions spécifiques sur un dossier, nous vous encourageons à soumettre un Formulaire Web d'IRCC - Canada.ca

Les étudiants peuvent, dans des circonstances exceptionnelles, prendre un congé d'études **autorisé**. L'étudiant doit reprendre les cours dans les 150 jours suivant la date à laquelle il a arrêté ses études. Divers exemples de raisons sont énumérés sur le site web d'IRCC :

- * une maladie ou une blessure;
- * une grossesse;
- * une urgence familiale;
- * un décès ou une maladie grave d'un membre de la famille;
- * un changement de programme d'études au sein du même établissement, en dehors d'un congé prévu au calendrier;
- * un renvoi ou une suspension (selon la gravité du geste posé);
- * un report de la date de début du programme (consulter Inscription différée).

À partir du 8 novembre 2024, les rapports de conformité d'IRCC sont obligatoires et le DLI doit sélectionner le statut académique approprié de l'étudiant au EED. Le site web d'IRCC propose plusieurs options de statut d'inscription telles que le congé, l'inscription différée, la suspension académique, l'absence d'inscription, etc. Nous vous demandons d'examiner attentivement chaque définition.

Vous trouverez des informations supplémentaires sur les étudiants qui sont tenus d'interrompre leurs études ou qui sont « tenus de se retirer » sur le site web de l'IRCC :

1) Suspension académique
L'étudiant est suspendu de votre établissement en raison de ses mauvais résultats scolaires ou d'une violation des règles de l'établissement. L'étudiant est autorisé à revenir après la période de suspension.
Tout congé d'un programme d'études au Canada ne doit pas dépasser 150 jours consécutifs à compter de la date de début du congé. Si un étudiant dépasse les 150 jours de congé, il devra changer son statut auprès d'IRCC ou sera considéré comme ne respectant pas les conditions de son permis d'études.

2) L'étudiant n'est plus inscrit ou immatriculé
Votre établissement a envoyé à l'étudiant une lettre d'admission, mais il n'est plus inscrit ou ne s'est pas inscrit parce qu'il a été
- a été renvoyé
- s'est retiré volontairement
- transféré dans un autre établissement.

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Veuillez noter qu'une suspension d'études n'est pas la même chose que de ne plus être inscrit.

Par conséquent, l'étudiant doit reprendre ses études dans les 150 jours et être considéré comme poursuivant activement ses études. Un étudiant qui ne poursuit pas activement ses études et n'est pas en congé autorisé, enfreint les conditions de son permis d'études. Si l'étudiant ne reprend pas ses études **dans les 150 jours**, il doit suivre un des 2 scénarios suivants :

- * changer son statut (c'est-à-dire changer pour un statut de visiteur ou un statut de travailleur);
- * quitter le Canada.

Cordialement,

La boîte électronique pour les représentants en immigration

De :
Envoyé : 9 janvier 2025 10:19
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Objet : Question - Exclusion d'un programme d'étude et validité du permis d'études

Bonjour,

Un permis d'études devient maintenant invalide lorsque le titulaire de permis n'est plus inscrit à l'établissement d'enseignement désigné qui est nommé dans son permis (à moins d'avoir terminé ses études) :

RIPR - Invalidité

- * **222 (1)** Le permis d'études devient invalide au premier en date des événements suivants :
  - **a)** le titulaire du permis a terminé ses études depuis quatre-vingt-dix jours;
  - **a.1)** le titulaire du permis n'est plus inscrit à l'établissement d'enseignement désigné qui est nommé dans son permis, à moins qu'il n'ait terminé ses études;
  - **b)** le permis d'études est annulé aux termes de l'article 243.2;
  - **c)** le permis d'études expire.

Selon l'information sur la page Conditions du permis d'études mises à jour le 2024-12-11, certains cas d'interruptions aux études ne sont pas considérés comme un bris des conditions de permis d'études si le congé dure moins de 150 jours.
Question 1 : Pouvons-nous donc conclure que, pendant un congé autorisé de moins de 150 jours, un permis d'études demeure valide même si le détenteur n'est pas inscrit à l'établissement d'enseignement désigné, malgré l'article R222(1)a.1) ?

Selon l'information sur la même page, le changement d'école, dans les 150 jours après avoir arrêté le premier programme, est considéré comme un congé autorisé.
Question 2 : Qu'en est-il d'un changement de programme suite à une exclusion du programme d'études initial ? Le permis d'études demeure-t-il valide pour 150 jours seulement si la personne étudiante commencera un nouveau programme d'études dans un autre EED (nous comprenons qu'elle devra demander un nouveau permis d'études pour le nouvel EED pendant cette période) ? Et si le nouveau programme est dans le même EED ?

Merci et bonne journée !

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Archived: June 3, 2025 7:58:40 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 2 Apr 2025 20:14:21
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: PAL Exception for Study Permit Restoration - REP-A-2025-0713 - Due 11-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

According to IRCC guidelines, most study permit applicants, including those applying to restore their student status, are required to provide a Provincial Attestation Letter (PAL) or Territorial Attestation Letter (TAL). There are specific exceptions, but generally, a PAL/TAL is needed unless the applicant meets one of these exceptions.

For more detailed information, please refer to the following IRCC webpages:

Study permits: Provincial or territorial attestation letters - Canada.ca

Extend your study permit or restore your status

We trust that this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 28, 2025 2:52 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: PAL Exception for Study Permit Restoration

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Good afternoon Immigration Representatives,

Could you please advise if students submitting a study permit restoration require a PAL? Please note that the Study permits: Provincial or territorial letters website confirms restoration of status is a PAL exception, however, a restoration application is not listed under exceptions on the Study permit: Get the right documents website.

Thank you,

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Archived: June 3, 2025 7:58:34 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Wed, 2 Apr 2025 20:10:31
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification on Study Permit Requirements for Distance Learning -REP-A-2025-0718 - Due 14-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
According to IRCC guidance, distance learning does not require students to be in Canada to complete their studies, and a study permit is generally not required. However, if a program includes an in-Canada component (e.g., special tutorials or final exams) and the overall course of study exceeds six months, a study permit is required for the in-Canada portion, even if it is less than six months.

- * **Student with a Valid Study Permit**: If the program is fully remote with no in-person requirements, the student does not need a new study permit. Their existing permit covers their main program, and the remote program does not require separate authorization.
- * **Visitor Record Holder Enrolling in Distance Learning:** If a visitor in Canada enrolls in a fully remote distance learning program with no in-class component, they do not require a study permit, even if the program exceeds six months. However, if they intend to stay in Canada for more than six months, they must apply to extend their stay by obtaining a visitor record.

For more details, please visit IRCC website: Study permits: Other considerations - Canada.ca

We trust that this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

From
Sent: [redacted] 3, 2025 12:48 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: Clarification on Study Permit Requirements for Distance Learning

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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Dear Officer,

My name is , and my RCIC·

I am reaching out to clarify whether fully remote distance learning programs (with no in-class component) still do not require a study permit. This information was previously listed on the study permit webpage but appears to have been removed.

Additionally, I would appreciate your guidance on the following scenarios:

1. 1. **Student with a Valid Study Permit:**
    - * The applicant is currently in Canada on a valid study permit, actively enrolled in their main program, and fully compliant with study permit conditions.
    - * If the student wishes to enroll in an additional program that is more than six months in duration and is fully remote (distance learning with no in-class portion), would they need to apply for a new study permit or take any additional steps to notify IRCC?
2. 2. **Visitor Record Holder Enrolling in Distance Learning:**
    - * The applicant is currently in Canada on a valid visitor record and plans to enroll in a distance learning program that exceeds six months in duration but has no in-class component.
    - * Would they require a study permit in this case?

I would greatly appreciate your clarification on these matters.

[redacted] and assistance.

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Archived: June 3, 2025 7:58:47 AM
From: [redacted] Representatives / Représentants [redacted] (IR[redacted]
Sent: Wed, 2 Apr 2025 20:17:51
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: PAL Requirement - REP-2025-0455 - Due 11-Mar-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

According to IRCC guidelines, if a study permit application was accepted for processing but subsequently refused, the applicant must obtain a new PAL before reapplying, even if the previous PAL is still valid. This means that despite the validity period of the PAL, a new one is required for reapplication after a refusal.

For more detailed information, please refer to the following IRCC webpage:

Study permit: Get the right documents - Provincial attestation letter or territorial attestation letter

We trust that this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 10, 2025 10:45 AM
To: Immigration Representatives / Représentants immigration (IRCC [redacted] Rep[redacted]
Representantsimmigration IRCC [redacted]
Subject: PAL Requirement

Hello,

I hope my message finds you well.

I was hoping you could clarify this section of the updated PAL requirement:

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Make sure your PAL/TAL is valid when you apply

- If your study permit application was not accepted for processing, you can submit a new study permit application with the same PAL/TAL (if it's still valid).
  - This means that your fee was refunded and you were told that your application was not processed.
- If your application was accepted for processing but it was refused, you must get a **new** PAL/TAL before you reapply.
- If you're changing schools , you need a **new** PAL/TAL before you submit your application.

Question: Alberta issues a PAL that is valid for one year. Does it mean that if a study permit is refused, a student needs to request a new PAL even if the previous once is still valid? According to the procedures that are currently in place, a new PAL cannot be issued while the previous one is still valid.

[redacted] to your reply.

Have a great day.

Best regards,

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Archived: June 3, 2025 7:58:54 AM
From:
Sent: April 2, 2025 1:51:39 PM
To: [redacted] Representatives / Représentants [redacted] (IRCC)
Subject: FW: PRs landed outside of Canada through in-Canada virtual process
Importance: Normal
Sensitivity: None

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[redacted]

I hope your week is going well. I have previously raised this issue with IRCC, but we as representatives are increasingly being contacted by clients who are understandably concerned about what they should do.

Because virtual landings are taking up to 4 months, many people end up having to travel during that time. This often results in PRs who were "landed" virtually when they were outside of Canada (the COPR was signed when they are outside of Canada).

Often these people contacted IRCC by email/webform prior to their travel to specifically ask not to be landed while outside of Canada, but the requests were ignored.

Outside of advising IRCC by webform and/or by email. What can they do if they were landed when they were outside of Canada. Being landed outside of Canada could pose a problem for their status as PRs and could be raised by IRCC as an issue when they apply for their PR card renewals and citizenship and their travel history shows they were outside of Canada at the time they were landed.

I believe that there were notes from CBA/IRCC meeting early in the pandemic (maybe 2020 or 2021) where IRCC said that it wouldn't be an issue if people were accidentally landed outside of Canada because it was an IRCC mistake.

However, in 2021, I got an ImmRep that said it was an issue and that people landed outside of Canada would have to be "unlanded/re-landed." However, the 1 client where I tried to contact IRCC about them being landed when they were outside of Canada, IRCC never responded.

There has never really been any official IRCC messaging that I know of about whether people are supposed to stay in Canada after submitting info in the landing portal and what they should do if the paper is signed when they are outside of Canada.

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Archived: June 3, 2025 7:59:38 AM
From:
Sent: May 20, 2025 12:13:39 PM
To: [redacted] Représentants [redacted]
Subject: PGWP inquiry
Importance: Normal
Sensitivity: None

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[redacted]

[redacted] clarification. Always appreciate this.

I have a follow-up question on PGWP, please. If an international student is studying in a program, of which the CIP code cannot be found on IRCC's field of study webpage. However, the course content of the program highly matches the program that has a PGWP eligible program. In this case, can this student still ask for a PGWP? If yes, can you share some examples in terms of what they can provide to prove their program (although not the PGWP program list) meets the description of an eligible CIP?

Many thanks,

From: Immigration Representatives | Représentants immigration (I [redacted]
Sent: April 2, 2025 10:05 AM
To
Cc: Immigration Representatives | Représentants immigration (I [redacted]
Subject: FW: PGWP inquiry - REP-2025-0603 - 20-03-2025

Good day,

[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.

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***

Students who changed their program before November 1, 2024, and need an extension to complete the same program of study are still eligible for a PGWP, and their eligibility is not subject to the new field of study requirements. If the student changed from their original program prior to November 1, 2024, IRCC recommends that the student submit proof of the program change when submitting their application. The proof should confirm that the student in fact changed their program prior to November 1, 2024.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 20, 2025 10:33 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]ration.IRCC[redacted].gc.ca>
Subject: PGWP inquiry

[redacted]

I'm reaching out to seek for clarification on the below scenario.

An international student applied for their study permit (including extension) before November 1, 2024. The field of study requirement does not apply to them.
However, for some reason, they need to extend their study permit for the same program after November 1, 2024, are they still eligible for a PGWP regardless of the field of study, or are they now subject to the field of study rule?

Thank you!

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Archived: June 2, 2025 10:15:06 AM
From: [redacted] Representatives / Représentants [redacted] (IR[redacted]
Sent: Mon, 3 Feb 2025 16:56:00
To:
Cc: [redacted] Representat[redacted]s [redacted]
Subject: TR: clarification about 2 valid work permit at the same time - REP-2024-2502 - - REP-2025-0012- Due 31-Jan-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:

A follow-up question with a hypothetical situation:

If [redacted] valid [redacted] Work Permit (PGWP) with [redacted] occupation [redacted] valid LMIA-based work permit restricting him to work only for ABC INC, which permit's conditions take precedence, and how should he comply with the conditions of each permit while both are valid?

Response:
As noted in the previous response, a work permit holder can hold 2 valid work permits at the same time until it expires as long as they meet the conditions listed on each work permit.
An open work permit permits the holder to work for any employer and an employer specific LMIA work permit permits the holder to work for that employer only. If a person holds both types of work permits, there is no one that exerts more precedence over the other. The holder must comply with the conditions on both work permits.

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 3 janvier 2025 12:20
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC@[redacted]
Objet : RE: clarification about 2 valid work permit at the same time - REP-2024-2502 - Due 3-Jan-25

Good Day,

A follow-up question with a hypothetical situation:

If [redacted] valid [redacted] Work Permit (PGWP) with [redacted] occupation [redacted] and a valid LMIA-based work permit restricting him to work only for ABC INC, which permit's conditions take

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precedence, and how should he comply with the conditions of each permit while both are valid?

[redacted]

From: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Sent: [redacted] 23, 2024 2:39 PM
To: .
Cc: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: TR: clarification about 2 valid work permit at the same time - REP-2024-2502 - Due 3-Jan-25

Good day,

[redacted] Immigration Representatives Mailbox

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries. If you have case specific questions about a file, you are encouraged to submit a Webform at: http://www.ircc.canada.ca/english/contacts/web-form.asp

Please see our response to your question.

Question:

Please refer to the attached screenshot from CIC website, which states that a TFW can hold 2 valid work permits at the same time.

Can you please clarify, how it will impact a TFW who has a valid PGWP and LMIA-work permit? Does this mean that they can work for a specific employer under an LMIA based work permit and continue to work for any employer under PGWP conditions.

Response:
Please note that this service provides guidance and not case-specific advice.
As noted in the attachment you have provided, a work permit holder can hold 2 valid work permits at the same time.
A post-graduate work permit (PGWP) remains valid until it expires, even if they are issued an employer-specific work permit, and regardless of if they're open or employer-specific at the same time, as long as they must meet the conditions listed on each work permit.
For more information, please see:

- * Work in Canada after you graduate: Who can apply - Canada.ca
- * Can I hold 2 valid work permits at the same time? (canada.ca)

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We hope this information is of assistance.

Thank you!

The Immigration Representatives Mailbox

De :
Envoyé : 5 décembre 2024 11:05
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration. [redacted] Immigration Representatives / Représentants immigration (IRCC)
[redacted]
Objet : clarification about 2 valid work permit at the same time
Importance : Haute

Good Day,

Please refer to the attached screenshot from CIC website, which states that a TFW can hold 2 valid work permits at the same time.

Can you please clarify, how it will impact a TFW who has a valid PGWP and LMIA-work permit? Does this mean that they can work for a specific employer under an LMIA based work permit and continue to work for any employer under PGWP conditions.

Looking forward to hearing from you!

Regards,

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Archived: June 3, 2025 7:59:45 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 3 Apr 2025 13:50:30
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: PAL questions - REP-2025-0352 - Due 4-Mar-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

QUESTION 1

We are hoping to get some clarification and guidance on the new PAL policy.

A student holds a valid study permit which was issued for his high school studies. They started their undergraduate program at Western September 2024 using their valid SP but didn't notify IRCC about DLI change. Now they need to apply for a study permit extension, are they required to have a PAL?

RESPONSE 1

Applicants renewing their study permit at the same Designated Learning Institution (DLI) and level of study are typically exempt from providing a Provincial or Territorial Attestation Letter (PAL). However, since the student did not inform IRCC about the change in both their level of study (from high school to undergraduate) and their DLI before November 8, 2024, they will now need to submit a PAL when applying for a study permit extension, as they have transferred to a new DLI under the new regulations. The regulations R220.1 (1) require that a student's study permit be linked to the DLI where they are enrolled.

Please visit IRCC website for more information: Changing your school or program - Canada.ca

QUESTION 2

Similar scenario, an undergraduate student transferred from another DLI to Western in September 2024, notified IRCC the DLI change through their IRCC account before November 8, do they need a PAL if they apply for a study permit extension now?

RESPONSE 2

If an undergraduate student transferred to another DLI (and notified IRCC of the DLI change before November 8, 2024, and remained at the same level of study (undergraduate), they may not need a new PAL when applying for a

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study permit extension. Since the level of study remained the same, and the DLI change was reported within the given timeframe, the [redacted] from [redacted] note that [redacted] PAL [redacted] not [redacted] the applicant [redacted] their study permit for the same level of study within the same DLI.

Please visit IRCC website for more information:

Study permits: Provincial or territorial attestation letters - Canada.ca

Study permit: Get the right documents Provincial attestation letter or territorial attestation letter - Canada.ca

We trust that this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

De : [redacted]
Envoyé : 3 février 2025 08:12
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRC[redacted]
Objet : PAL questions

Dear Sir or Madam,

We are hoping to get some clarification and guidance on the new PAL policy.

A student holds a valid study permit which was issued for his high school studies. They started their undergraduate program at [redacted] September 2024 using their valid SP but didn't notify IRCC about DLI change. Now they need to apply for a study permit extension, are they required to have a PAL?

Similar scenario, an undergraduate student transferred from another DLI to Western in September 2024, notified IRCC the DLI change through their IRCC account before November 8, do they need a PAL if they apply for a study permit extension now?

[redacted] your insights.

Best,

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Archived: June 3, 2025 8:05:05 AM
From: [redacted] Representatives / Représentants [redacted]
Sent: Thu, 3 Apr 2025 13:51:25
To:
Cc: [redacted]
Subject: FW: DLI change from [redacted] - REP-2025-0041- [redacted]
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
Yes, students moving from secondary to post-secondary are included in the grace period for the DLI change.

Please see Changing your school or program - Canada.ca for more information.

We hope this information is helpful.

***

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 7 janvier 2025 12:18
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration. [redacted]
Objet : DLI change from high-school

Dear Sir/Madam,

Are high school students moving to the post-secondary included in the grace period for the DLI change?

Thank you,

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Archived: June 3, 2025 8:05:12 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Thu, 3 Apr 2025 13:54:56
To
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification regarding work authorization - REP-2025-0644 - Due 21-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

If the new program of study starts more than 150 calendar days after the first date they receive written confirmation of program completion from their current institution, the student is eligible to work off campus **only during the first 150 consecutive days** after the first date they receive written confirmation of program completion. They should then either apply to change their status to worker or visitor or leave Canada until their new program commences.

Students who have applied to extend their stay in Canada as a student are required to cease working if their study permit application is refused.

We hope that this information is helpful to you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 21, 2025 8:13 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]IRCC@[redacted]
Subject: Clarification regarding work authorization

Good day, and I hope this email finds you well.

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My name and I am one of the international student adviso1

My question is: Can a student who has received a completion letter from their 1st program, and has also received an acceptance letter to their 2nd program work full-time off-campus **for the first 150 days**, if their 2nd program starts longer than 150 days from the completion of their first program? In this question, we are assuming the student meets all other requirements to work off-campus, and it is only the 150 day gap that is in question.

- From this link it states: *".....If the new program of study starts more than 150 calendar days after the first date they receive written confirmation of program completion from their current institution,* ***the student is eligible to work off campus only during the first 150 consecutive days after the first date they receive written confirmation of program completion****. They should then either apply to change their status (for instance, change it into visitor status) or leave Canada until their new program commences"*

- On the other hand, from this link it states that: *if you're starting a new program, you can work full-time* ***if you will start your new program within 150 calendar days of receiving the confirmation that you completed your previous program.***

Please let me know which of these two links is accurate.

Kind Regards

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Archived: June 3, 2025 8:05:17 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 3 Apr 2025 13:55:11
To
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification on PGWP Eligibility for Study Permit Extension Exemption - REP-2025-0649 - Due 21-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

Please note the PGWP webpages have been recently changed: Work in Canada after you graduate: Who can apply - Canada.ca

Field of study requirement:

If you submitted your study permit application on or after November 1, 2024, you must have graduated in an eligible field of study.

If you submitted your study permit application before November 1, 2024 you **don't** need to meet the field of study requirements.

The onus is on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements. If the applicant changed programs from what they initially applied for, IRCC recommends that they submit proof as to what date the change occurred.

We hope that this information is helpful to you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 22, 2025 9:08 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-

s.19(1)

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Representantsimmigration.IRCC[redacted]

Subject: Clarification on PGWP Eligibility for Study Permit Extension Exemption

Good day,

I hope you are doing well. I am reaching out as a RCIC to seek clarification on the interpretation of the study permit extension exemption for PGWP eligibility.

The IRCC manual states:

"For study permit extension applications used to complete the same program of study as the study permit application made before November 1, 2024, there is no field-of-study requirement for the PGWP."

Could you please clarify how IRCC defines "**same program of study**" in this context? Specifically:

1. Does the program need to remain the same in **both field of study and length** to qualify under the exemption?

2. Or is maintaining the **same field of study** sufficient for the program to be considered the same?

3. If a student transitions from a **certificate to a diploma** within the same field of study, would this be treated as the same program of study for the purposes of PGWP eligibility under this exemption?

Your clarification on this matter would be greatly appreciated. [redacted] and assistance.

Best regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:05:24 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 3 Apr 2025 14:02:47
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: 90 days study permit validity for study extension or PGWP - REP-2025-0671 -Due 24-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

Response 1: R222(1)(a) would apply in this instance – A study permit becomes invalid **upon the first to occur** of the following days: (a) the day that is 90 days after the day on which the permit holder completes their studies. Study permit holders must ensure that they apply for a new study permit in advance of their current study permit's expiration, according to the invalidity provisions. The applicant would be required to apply the restoration fee.

Response 2: The applicant must satisfy the officer that they are and will continue to meet the conditions on their study permit. Your conditions as a study permit holder in Canada - Canada.ca

What counts as an authorized leave from your studies?

There are a few cases where you may be able to take a leave of up to a **maximum of 150 days** from your program of studies and still be considered to be actively pursuing your studies. You don't need to tell us if you're taking an authorized leave. However, if we ask for it, you must provide proof that your leave is: **authorized** by your DLI and; no longer than 150 days

It counts as authorized leave if:

- your school has authorized a leave from your study program for
    - medical reasons or pregnancy
    - family emergency
    - death or serious illness of a family member
    - any other type of leave your school authorizes
- your school has closed permanently or because of a strike
- you've changed schools
- you or your school deferred your program start date
    - In this case, you must start your studies the next semester, even if it starts sooner than 150 days, and get an updated letter of acceptance.

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\cbpat4You can't work on or off campus during an authorized leave from your study program, even if your study permit says you're allowed to work in Canada.

\sb173Regularly scheduled break: To be considered a regularly scheduled break, the break must be part of the DLI's academic calendar (for instance, winter and summer holidays, Reading Week). Each regularly scheduled break should not be longer than 150 days. The maximum cumulative duration of scheduled breaks is 180 days per calendar year.

\cbpat4Response 3: For PGWP, foreign nationals who held a study permit and completed a program that made them eligible for a post-graduation work permit (PGWP) at a PGWP-eligible designated learning institution (DLI) may apply for an open work permit under subparagraph R205(c)(ii).

\cbpat4180-day time period: The PGWP application must be received within 180 days of the foreign national obtaining written confirmation from the DLI indicating that they have met the requirements for completing their program of study.

\cbpat4\sb173Calculation of the 180 days begins on the earliest of either

- the day the final marks for the program were issued or
- the day the applicant receives formal written notification that they have completed the program
    - The applicant should provide proof of the date they receive the official letter of completion or transcript. Officers may also confirm this date with the DLI.

\cbpat4\sb280In Canada – study permit is valid

- Study permits are generally issued for 90 days longer than the expected end date of the program. However, international [redacted] are [redacted] from the completion [redacted] their [redacted] to [redacted] for [redacted] their status in Canada **and** their ability to apply in Canada under section R199.
- Applicants may apply for a PGWP in Canada if their study permit is still valid (not expired) or if they meet one of the other requirements of section R199 at the time they submit their application.
- ***Applicants who apply for their PGWP while their study permit remains valid may be authorized to work without a permit pending a decision on the work permit application under paragraph R186(w).***
- ***Important:*** *If a foreign national has submitted an application to extend their study permit and they are studying under section R189, section R199 does not apply to them, and they must wait until their new study permit is received in order to be eligible under R199.*

\cbpat4\sb40In Canada – study permit becomes invalid or is expired

- Applicants whose study permit becomes invalid or expires before they apply for a PGWP may not be eligible to apply from in Canada because they would no longer meet the requirements of section R199, even if they have maintained their temporary resident status as a visitor. In these cases, the applicant must submit their PGWP application under section R197 for processing outside Canada.
- However, if the applicant is eligible for restoration under section R182, they can restore their status as a temporary resident with authorization to study by applying for a study permit. They must meet all the regular study permit requirements, including that they hold a valid letter of acceptance from the DLI where they intend to study. They may also concurrently submit a PWGP application.
- If the study permit is approved and issued, then the requirement of section R199 for the submission of the work permit application in Canada would be met. Therefore, the concurrent work permit application can be processed.
- Instructions for the applicant are available here: Work in Canada after you graduate: How to apply

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\sb280Invalidity

- **222 (1)** A study permit becomes invalid upon the first to occur of the following days:

laino **(a)** the day that is 90 days after the day on which the permit holder completes their studies,

laino **(a.1)** the day on which the permit holder is no longer enrolled at the designated learning institution that is named in the permit, other than as a result of completing their studies;

laino **(b)** the day on which the permit is cancelled under section 243.2; or

laino **(c)** the day on which the permit expires.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 24, 2025 8:01 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: 90 days study permit validity for study extension or PGWP

Dear Officer,

I am an RCIC in good standing, membership number [redacted]

I would like to obtain clarification regarding R. 222(1), concerning the validity of a study permit and its application in three different scenarios.

Scenario 1 - Applying for a study permit extension, following the completion of a program of studies

Question: If a student has a longer study permit issued than needed, meaning he or she completes the program of studies in Canada earlier than initially anticipated, and after 90 days of graduation but before the expiry date of his or her study permit, he or she applies for a study permit extension to study a second program of studies.

Would an officer consider R.222(1) when processing this application, meaning the study permit will be considered invalid at the time of application because 90 days has passed since graduation or, as the student completed the program, this would not be an issue? what would count is the actual expiration date on the study permit? If R.222(1) applies, would the applicant be required to apply the restoration fee?

Scenario 2: Applying for a new study program following a break of over 90 days

Question: In a similar scenario, however without the completion of the program of studies, but after a school break of 150 days, would a student be able to apply for an extension after not studying for over 90 days? Or study permit would be considered cancelled? If R.222(1) applies, would payment of restoration fee be necessary?

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Scenario 3- Applying for PGWP after 90 days of graduation

Question: A person completed a program of studies in Canada, the program qualifies for PGWP; however, over 90 days has passed since graduation. Applicant then applies for PGWP from within Canada after the 90 days have already passed, however, while study permit is still valid and before 180 days of graduation; therefore, following eligibility guidelines to apply for PGWP.

Would R. 222(1) apply on this scenario, meaning that his or her study permit would be considered invalid at the time he or she applied for PGWP? In other words, would he or she be considered not in compliance since he applied more than 90 days after graduation? Would this applicant require restoration fees? Would this applicant be eligible to start working full time after submitting a PGWP application from within Canada?

[redacted]

Best,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:05:31 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 3 Apr 2025 14:06:16
To
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Request for clarification on Eligibility for a 6-Month Course under IRPR Section 188(1)(c) without a study permit - REP-A-2025-0710 - Due 11-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***

It appears that the applicant is no longer on the authorized period of **stay upon entry in** [redacted] courses [R188(1)(c)] - Foreign nationals may enter Canada or remain in Canada without a study permit to attend a course or program of study of 6 months' duration or less [R188(1)(c)]. This exemption helps to facilitate access to short-term courses, regardless of their subject matter. The course or program of study may be part-time or full-time and **should be completed within the period authorized upon entry** (that is, up to 6 months).

It is possible the applicant may benefit from the following Public Policy - Temporary public policy to allow foreign nationals with valid work permits to study without a study permit - Canada.ca

We hope that this information is helpful to you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: Request for clarification on Eligibility for a 6-Month Course under IRPR Section 188(1)(c) without a study permit.
Importance: High

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Hello,

Good afternoon,

I kindly seek your guidance on the interpretation and real-life application of IRPR section 188(1)(c), particularly as it applies to foreign nationals in Canada who have transitioned from one status to another.

188 (1) A foreign national may study in Canada without a study permit:

1. 1. if they are a family member or a member of the private staff of a foreign representative who is properly accredited by the Department of Foreign Affairs and International Trade and who is in Canada to carry out official duties as a diplomatic agent, consular officer, representative or official of a country other than Canada, of the United Nations or any of its agencies or of any international organization of which Canada is a member;
2. 2. as a member of the armed forces of a country that is a designated state for the purposes of the Visiting Forces Act, including a person who has been designated as a civilian component of those armed forces.
3. 3. if the duration of their course or program of studies is six months or less and will be completed within the period for their stay authorized upon entry into Canada; or
4. 4. if they are an Indian.

IRCC website further indicates that:

IRCC recognizes that long-term visitors and foreign workers may engage in occasional studies or programs of study lasting 6 months or less at any time during their stay in Canada.- Source

My client has recently received a 3 Post Graduation Work Permit (PGWP) after successfully completing his studies in Canada. He is planning to pursue a 5-month course in coming months.

Under section 188(1)(c), it appears he is allowed to enroll in a program of study that lasts 6 months or less; however, the phrase "within the period for their stay authorized upon entry into Canada" raises some questions in his case.

Specifically, since my client initially entered Canada as a student and has now extended his status as a worker through the PGWP, we seek confirmation on whether he remains eligible to study a 6-month course under this provision of R 188(1)(c).

Could you please provide precise guidance on whether the exemption under section 188(1)(c) applies to his situation?

We appreciate your time and assistance on this matter.

Sincerely,

Immigration, Refugees and Citizenship Canada
Immigration, Réfugiés et Citoyenneté Canada
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s.19(1)

RCIC.

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Archived: June 3, 2025 8:05:37 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 3 Apr 2025 14:09:46
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: question regarding activation of study or work permits taking into consideration flagpole changes - REP-2025-0045- Due 4-Feb-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***

1. [redacted] visas for those [redacted] are [redacted] to [redacted] for [redacted] visa from [redacted] study permit and work permit holders. A visa does not grant status in Canada – it just allows the holder to travel. https://www.canada.ca/en/immigration-refugees-citizenship/services/visit-canada/apply-new-temporary-resident-visa-within-canada.html

2. 2. Applicants seeking study permits or work permits who have used the in-Canada application process will have their permit mailed to the address mailed to the address on file. Applicants who have followed the instructions to apply for a study permit or work permit from outside Canada will receive a port of entry letter of introduction if their application is approved. If they're in Canada when they receive their letter of introduction, they must leave the country to activate the study or work permit. They will not be able to activate the study or work permit if they choose to re-enter from the U.S. or Saint-Pierre-et-Miquelon unless they are specifically exempt.
   - * Work permit: After you apply - Canada.ca
   - * Study permit: After you apply - Canada.ca

3. 3. The changes surrounding who can apply at a port of entry were put into place on December 23, 2024 and they apply to anyone visiting a port of entry after that date. For more information: Ending flagpoling for work and study permits at the border - Canada.ca.

4. 4. Applicants may submit their passport to any visa application centre. It is advisable for the applicant to be in the same country as the visa application centre.

5. 5. Applicants seeking a study permit or work permit using the outside of Canada process will receive a port of entry letter of introduction if their application is approved. The letter of introduction is to be presented upon entry to Canada (or re-entry if they were previously in Canada). Applicants are not required to return to their home country specifically, but they will not be able to activate the study or work permit if they choose to re-enter from the U.S. or Saint-Pierre-et-Miquelon unless they are specifically exempt.

***

[redacted]

The Immigration Representatives Mailbox

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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De :
Envoye : 7 janvier 2025 15:57
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]gc.ca>
Objet : question regarding activation of study or work permits taking into consideration flagpole changes

Dear Sir or Madam

Could you please help us to answer these questions regarding the activation of study or work permits.

For those applicants physically present in Canada, who submitted an online application for study permit to be processed outside of Canada, changing status from visitors to students after entering Canada with an eTA or a TRV

Taking into consideration the recent changes with flagpoling, is it possible to do the following? :
1)
For those applicants from visa required countries.
[redacted] for [redacted] the TRV [redacted] their [redacted] [redacted] their passport, [redacted] their passport to the TRV Visa Section
CPC-Ottawa (e-Application) in Ottawa?

2)
For both, those applicants from Visa required countries or those from visa exempt. Once they receive an electronic approval of the study permits in our portal, is it possible to request that the orginal study permit document to their home address inside Canada?

3) These would apply for applicants that submitted their application before or after the changes in flagpoling?

4) if the answer is no to questions # 1
would it be necessary that the applicants send their passport to their country of birth/origin for the stamping of their TRV counterfoil in their passport?

5) If the answer is no to question #2 do the applicants need to return to their home country and return to enter Canada through a POE Port of Entry in order to obtain their original study permit document and get it activated?

Thanks in advance for your consideration and your time in responding to our questions,

I am attaching the link to the changes published on the cic website as a reference

https://www.canada.ca/en/border-services-agency/news/2024/12/ending-flagpoling-for-work-and-study-permits-at-the-border.html

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Ending flagpoling for work and study permits at the border

From: Canada [redacted] Services [redacted]

News release

December 23, 2024
[redacted]

As announced by the Government of Canada as part of Canada's Border Plan, work and study permits will no longer be provided to flagpolers at a port of entry, effective December 23 at 11:59 pm ET.

Flagpoling occurs when foreign nationals who hold temporary resident status in Canada, leave Canada and, after a visit to the United States or St. Pierre and Miquelon, re-enter to access immigration services at a port of entry.

This practice has taken up significant resources at the border, diverting Canadian and American officers away from important enforcement activities and has contributed to wait times for cross-border travellers.

Immigration services at the border are meant for individuals arriving in Canada, not for those [redacted] i[redacted] and [redacted] for work [redacted] study permits [redacted] to be submitted through Immigration, Refugees and Citizenship Canada (IRCC). Those who attempt to flagpole for a work and study permit will be told to submit their application to IRCC unless they meet limited exemptions.

These changes benefit Canada and the U.S. by allowing both countries to effectively manage border operations and maintain the integrity of our shared border.

Sincerely,

Page 1863
is withheld pursuant to section
est retenue en vertu de l'article

19(1)

of the Access to Information Act
de la Loi sur l'acces a l'information

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Archived: June 3, 2025 8:05:45 AM
From: [redacted] Representatives / Représentants [redacted]
Sent: Thu, 3 Apr 2025 14:14:05
To: [redacted]
Cc: [redacted] Representat[redacted]
Subject: FW: Maximum Duration of CUSMA Professional Work Permit - REP-A-2025-0811 -Due 16-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
Please refer to Professionals – CUSMA [R204(a) – T36] – Agreements or arrangements – International Mobility Program - Canada.ca for additional details.

Employer	Business operating name
Duration	Officers may issue a work permit that is valid for the duration of the offer of employment (up to 3 years for the initial work permit) or until the expiry of the travel document, whichever is earlier. Refer to Validity period for work permits

We hope this information is helpful to you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 5, 2025 2:22 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: Maximum Duration of CUSMA Professional Work Permit

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[redacted]

IRCC's public-facing guidance with respect to the maximum duration of a CUSMA Professional Work Permit is as follows:

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NOC and Job Title	Ensure that the occupational code and title are in the appropriate TEER for the occupation capacity.
Duration	3 year maximum on initial document

Does this mean that it is only the **initial** Work Permit that is limited to a 3 year duration and that on a renewal, an applicant can request longer than 3 years for an approval?

Thank you.

Kind Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 3, 2025 8:05:51 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 3 Apr 2025 14:22:03
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: C11 LMIA Exemption Inquiry - REP-A-2025-0819 -Due 22-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
Please refer to website Entrepreneurs or self-employed individuals seeking only temporary residence – [R205(a) – C11] – International Mobility Program - Canada.ca for information that will answer your questions.

Specific sections that may be most helpful are :

- * Eligibility as a temporary self-employed worker or entrepreneur
- * Documentary evidence
- * Degree of ownership

We hope this information is helpful to you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 7, 2025 5:55 PM
[redacted]
Subject: C11 LMIA Exemption Inquiry

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Hi there,

I [redacted] question [redacted] regards to the [redacted] LMIA [redacted] below:

Foreign National owns company A as a 100% shareholder. A Canadian citizen, owns company B as a 100% shareholder.

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Company A and B are each equal 50% shareholders of company C, which is a logistics company. Foreign national who owns company A wants to apply for a C11 LMIA exemption work permit. Is he eligible for a C11 work permit in this situation? Or would he have to own the logistics company 50% in his personal name? He is able to demonstrate he owns company A as a 100% shareholder and company A owns company C as a 50% shareholder, essentially making him a 50% owner.

Best regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:05:57 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 3 Apr 2025 14:25:53
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Eligible work experience/Training for Home Care Workers Immigration Pilot - REP-A-2025-0805 -Due 17-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
Under the Home Care Worker Immigration pilots unpaid experience as a parent raising their own child does **not** count as eligible work experience. The program requires six months of **paid, full-time work experience** in relevant caregiver roles, as outlined in the National Occupational Classifications (NOCs). Self-employed or unpaid caregiving experience, including parental caregiving, is excluded.

Regarding caregiver training, the program specifies that applicants must have completed a **credentialed training program** [redacted] experience [redacted] skills, [redacted] not [redacted] for [redacted] formal credential.

Please see here for more information regarding work experience or training.

We trust that this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 6, 2025 11:38 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Eligible work experience/Training for Home Care Workers Immigration Pilot

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Hello Officer,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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The new HCW Immigration pilot stream requires the PA to have at least six months of recent and relevant work experience or related caregiver training credential

Q. If PA is a parent (father or a mother), who is raising his/her child for the last few years, will that unpaid experience count as an eligible experience?

[redacted] that count as related caregiver training (but no credential)?

[redacted]

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 10:15:10 AM
From: [redacted] Representatives / Représentants [redacted] (IR[redacted]
Sent: Mon, 3 Feb 2025 17:00:16
To:
Cc: [redacted] mmigration Representatives / Représentants [redacted]
Subject: TR: Changing DLIs, SP EXTs, and Spring 2025 Semester Start Date - REP-2025-0232 - Due 20-Feb-25
Importance: Normal
Sensitivity: None

Good day,

The grace period announced by IRCC for the winter and spring semesters applies only from January 1, 2025, to May 1, 2025. As a result, the grace period is available to students who are accepted to a new DLI within these dates.

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 22 janvier 2025 14:45
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Cc :
Objet : Changing DLIs, SP EXTs, and Spring 2025 Semester Start Date

Hi [redacted] Team,

We noticed on the webpage below that the dates you've published for the Spring 2025 semester (i.e. May 1, 2025) are outside our Spring 2025 semester start date which is on **Monday, May 5, 2025**. I suspect this is the case for a number of DLIs across Canada as May 1 is a Thursday.

Can you please confirm that students who begin the Spring 2025 semester **after May 1** can still start studying at a new DLI while they wait for their study permit extension decision?

Please find reference to above-mentioned question:

Webpage: https://www.canada.ca/en/immigration-refugees-citizenship/services/study-canada/change-schools.html

If you were accepted to a new DLI for the Winter or Spring 2025 semester (starting from January 1, 2025 to May 1, 2025)
You can start studying at your new DLI if you

- * have been accepted to a DLI for the Winter or Spring 2025 semester (starting from January 1, 2025 to May 1, 2025), and
- * have applied for a study permit extension, and
- * have a study permit that remains valid and that doesn't have the DLI name printed on it, and
- * meet all your existing study permit conditions

If you meet these criteria, you can attend the new DLI you wanted to transfer to while your study permit extension is being processed.

[redacted]

Immigration, Refugees and Citizenship Canada
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Archived: June 3, 2025 8:06:03 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 3 Apr 2025 14:25:55
To
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Exemption Code C32 - no DLI indicated on permit - REP-2025-0453 - Due 11-Mar-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

An application to amend the document should be submitted to ensure the DLI is noted: Extend or change the conditions on your work permit: About the process - Canada.ca

We hope that this information is helpful to you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 10, 2025 10:35 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Exemption Code C32 - no DLI indicated on permit

[redacted]

We hope this email finds you well.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Question: Pursuant to exemption code C32, if a COWP is issued without the DLI noted as the "employer", is the student permitted to complete the work integral to their program? Alternatively, should an application to amend the document be submitted to ensure the DLI is noted?

›ources:

∴χβπατ6• https://www.canada.ca/en/immigration-refugees-citizenship/corporate/publications-manuals/operational-bulletins-manuals/temporary-residents/foreign-workers/exemption-codes/work-related-research-educational-training-program-r205-1-2-codes-c31-c32-c33.html

∴χβπατ6• https://www.canada.ca/en/immigration-refugees-citizenship/services/application/application-forms-guides/request-amend-record-landing-confirmation-permanent-residence-valid-temporary-resident-documents.html

[redacted]

All the best,

Page 1874

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of the Access to Information Act

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Archived: June 3, 2025 8:06:09 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Thu, 3 Apr 2025 14:35:01
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: One skill retake for PGWP language requirement - REP-2025-0343 - Due 3-Mar-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
Language requirements are based on study programs. The test results must be less than 2 years old at time of application submission.

Please note that applications are assessed on an individual basis, and officers must be satisfied that all requirements are met. The onus is on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements. An officer will review and make a decision based on the supporting documentation submitted by the applicant. However, if the applicant submits incomplete proof of language results without additional information, the application may be refused for not meeting the language requirement.

Disability: If an applicant is unable to have all 4 language abilities assessed due to a disability, the applicant can still be [redacted] for [redacted] the section Proof [redacted] language [redacted] under Work [redacted] Canada after you [redacted] : [redacted] the [redacted] documents - Canada.ca

If an applicant has a disability and isn't able to complete one or more sections of the language test **and** the testing organization didn't give a nationalized (averaged) score the applicant must:

- * get averaged scores through our language averaging tool for the abilities they weren't able to complete (if the language organization didn't give averaged scores directly)
- * upload a document with results from the language averaging tool and an explanation of why the applicant wasn't able to complete all sections of the language test in the "client information" section of the application

We hope that this information is helpful to you.

***

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 31 janvier 2025 13:54

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
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À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : One skill retake for PGWP language requirement

Good day!

This is

We wonder for the new language proficiency test requirement of the Post-Graduation Work Permit program, does IRCC accept One Skill Retake? Some students received their test with only one skill lower than the requirement, so here comes the question. If yes, is there any restrictions of the retaking time that's different than the language testing organization? For example, IELTS OSR is only allowed within 60 days of the original test.

Best,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:06:16 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Thu, 3 Apr 2025 14:38:52
To:
Cc: [redacted] Representatives / Représentants [redacted]
Subject: FW: Policy Clarification - Open Work Permits for Spouses of Provincial Nominees - REP-2025-0600 - Due 19-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

If at the time of decision on the family member application, the principal applicant's restoration application is still pending, then the family member would not be eligible for an open work permit. The family member should wait for the principal applicant's restoration application to be assessed first before submitting an application for an open work permit.

For the dependent family member to be eligible under subparagraph R205(c)(ii) (administrative codes C41 or C4) the principal foreign national must, at the time of decision on the family member application, meet all of the following requirements.
The principal foreign national must:

- hold a valid work permit or are approved for a work permit (employer-specific or open work permit under a non-family member work permit category).
- hold a work permit valid in Canada for at least 6 months after reception of the family member's open work permit application.
- live and work in Canada or you plan to live and work in Canada
- Hold a work permit that was issued or approved because they applied for an economic class permanent residence program or pilot.

For more information, please consult the following webpages:

- You're a temporary foreign worker who applied for permanent residence through one of the eligible economic immigration programs or pilots
- Open work permits for family members of foreign workers: Who can apply - Canada.ca
- Family members of foreign nationals authorized to work in high-skilled occupations (TEER 0, 1, 2 or 3) – [R205(c)(ii) – C41 and C46] – Canadian interest – International Mobility Program (IMP) - Canada.ca
- Restore your status and get a work permit - Canada.ca

***

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[redacted] s.19(1)

The Immigration Representatives Mailbox

From:
Sent: [redacted] 19, 2025 6:04 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC/@[redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC) <IRCC[redacted]atives-[redacted]IRCC[redacted]
Subject: Policy Clarification - Open Work Permits for Spouses of Provincial Nominees

[redacted]

We request policy clarification regarding the eligibility of spouses of Provincial Nominees to apply for an open work permit (LMIA exemption code C41) in situations where the Provincial Nominee (principal foreign national) has applied for restoration of status under LMIA exemption code T13.

The eligibility requirements outlined in IRCC's published instructions (https://www.canada.ca/en/immigration-refugees-citizenship/corporate/publications-manuals/operational-bulletins-manuals/temporary-residents/foreign-workers/public-policy-competitiveness-economy/c41-c46.html) provide that:

> "For the dependent family member to be eligible under subparagraph R205(c)(ii), administrative codes C41 or C46, the principal foreign national must, **at the time of decision** on the family member application, meet all of the following requirements:
>
> - The principal foreign national must be authorized to work in Canada by reason of either a valid work permit or provisional approval (that the letter of introduction has been issued)… **and**
> - be authorized (that the work permit issued or authorized to work under R186) or be provisionally approved (that the letter of introduction was issued) to work in Canada for a period of at least 6 months or longer **after the receipt date** of the family member's open work permit application. For example, if the open work permit application was submitted on March 1, 2024, the principal foreign national's work authorization must be valid until September 1, 2024 (6 months)."

Question: Would the spouse of a Provincial Nominee be eligible to apply for a C41 open work permit while the Provincial Nominee's restoration application is still pending a decision?

We appreciate your guidance on this matter.

Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:06:23 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Thu, 3 Apr 2025 14:46:49
To: [redacted]
Cc: [redacted] Representat[redacted]s [redacted]
Subject: FW: Query Re the newly announced "Home Care Worker Immigration pilots"- REP-A-2025-0804 -Due 16-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
Under the Home Care Worker Immigration pilots, applicants must complete at least six months of continuous, full-time work experience in eligible NOCs.

The work experience must:

- * **be continuous**, meaning you must have worked at least 6 months in a row
  - * It may include a reasonable vacation period (for example, 2 weeks of paid leave within a 52-week period).
  - * If you changed jobs, there must be no breaks between them.

- * **be full-time**, meaning at least 30 hours of paid work per week
  - * If you worked multiple part-time jobs at the same time, it only counts **if** it adds up to at least 30 hours per week for 6 months in a row.

If the required 6 months work experience is incomplete due to the passing of the care recipient (or any other reason), the application may not meet the eligibility criteria as outlined and might be refused. The applicant may seek to gain eligible experience from a new employer, as long as it meets all criteria. Note that any experience gained after applying doesn't count; as such, applicants must complete all of the required work experience before applying.

Please see here for more information regarding work experience requirements.

We trust that this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted].gc.ca>
Subject: Query Re the newly announced "Home Care Worker Immigration pilots"

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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[redacted]

The new "Home Care Worker Immigration Pilots" program is to open on March 31, 2025, for applicants working inside Canada. We would like to know how IRCC would deal with a situation where an applicant (to apply under this new pilot) taking care of an elderly with disability/medical condition, is unable to complete the required work experience, due to the passing of the elderly individual.

This is a common concern for applicants who are providing care, inside Canada to elderly individuals, who are living with serious morbidities.

[redacted] on this.

Best regards,

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:06:30 AM
From:
Sent: April 3, 2025 7:47:32 AM
To: [redacted] Representatives | Représentants Immigration [redacted]
Subject: Israeli Police Clearance
Importance: Normal
Sensitivity: None

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[redacted]

What should applicants with an Express Entry profile provide as a mailing address for IRCC to the Israeli Embassy as to where to send their Israeli police clearance?

If you live outside of Israel

You can apply for a police certificate at your nearest Israeli embassy or consulate, or online on the Israeli Police website (available only in Hebrew).

The criminal information certificate can only be sent to the official entity requesting it.

The police certificate will be sent directly to the Israeli embassy or consulate. **The embassy or consulate will then ask the applicant to provide a file number, the appropriate mailing address, and a registered mail envelope or email address indicating where to send the police certificate**. If your police certificate needs to be sent to CPC-Edmonton, please have your [redacted] ready, as they will not accept applications without one.

Thank you,

https://www.canada.ca/en/immigration-refugees-citizenship/services/application/medical-police/police-certificates/how/israel.html

Page 1882

is withheld pursuant to section

est retenue en vertu de l'article

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Archived: June 3, 2025 8:06:42 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 3 Apr 2025 14:50:18
To:
Cc: [redacted] Representatives / Représentants immigration [redacted]
Subject: FW: Home support care worker pilot - REP-A-2025-0832 - Due 24-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***

Work experience

The work experience for the Home Care Worker Immigration Pilots must:

- be in 1 or both of the National Occupational Classifications (NOCs) of the pilot they apply for
  - **HCWIP: Child Care**
    - Home child care providers (NOC 44100)
      - Experience as a foster parent doesn't count.
    - Early childhood educators and assistants (NOC 42202)
      - Experience as an early childhood educator, day care teacher, or supervisor doesn't count.
  - **HCWIP: Home Support**
    - Home support workers, caregivers and related occupations (NOC 44101)
    - Nurse aides, orderlies and patient service associates (NOC 33102)
      - **Work experience in NOC 33102 gained in an institutional setting (for example, long-term care) may be eligible.**
- Must be in the NOCs of **1 pilot**—either child care or home support.

The work experience must match the **NOC job description** and include most of the main duties listed under the NOC.

Applicants must have at least **6 months of work experience**, gained within or outside Canada. If the experience was gained in Canada, it needed to have been while the applicant had **temporary resident status**. Consequently, experience gained as a refugee would not count, as their work permit does not confer status.

Please see here for more information regarding work experience.

Note that individuals who made a refugee claim are also not eligible under the out-of-status and unauthorized home care workers public policy.

Educational credential assessment

Applicants must show that you have the equivalent of a Canadian high school diploma, or higher, by getting an educational credential assessment (ECA). **The application must include a copy of the actual ECA report.**
As stated on the website, the applicant must include the following in their application:

- a copy of the **ECA report**
- copies of degrees, diplomas, transcripts or other proof of a completed foreign credential

We'll check any ECA report submitted with an application and with the organization that produced the report.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Please see here for more information regarding the educational requirements.

We trust this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 11, 2025 5:12 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted].gc.ca>
Subject: RE: Home support care worker pilot

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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Good day,

1. A refugee claimant gained experience at the long-term home while on his work permit. Would this experience count towards the home support care worker pilot?
2. If WES takes too long to process, is it still possible to apply with the confirmation of application pending WES results?

Thank you.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:06:55 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 3 Apr 2025 14:53:47
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: PGWP length - REP-A-2025-0765 -Due 9-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

To qualify for program stacking in relation to PGWP duration, **both** PGWP-eligible programs must

- be a minimum of 8 months in duration and
- be completed at a PGWP-eligible DLI within 2 years of the completion of the first program

If both programs are PGWP-eligible (including meeting field of study requirements that came into effect November 1, 2024, if applicable) and the above criteria are met, the duration of the PGWP could be based on the duration of both programs.

For more information, please see the "Program Stacking" section of the publicly available instructions for officers: Post-graduation work permit (PGWP) [redacted] - C43] – International Mobility Program - Canada.ca

We hope this information is of assistance.

***

[redacted]

The Immigration Representatives Mailbox

From: [redacted]
Sent: [redacted] 26, 2025 11:21 PM
To: Immigration Representatives [redacted] Représentants immigration (IRCC) [redacted]
[redacted]C@cic.gc.ca>
Cc:
Subject: PGWP length

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Hi there,

If a student completes two independent one-year programs—one that met the old PGWP eligibility requirements in 2024 and another that meets the current PGWP eligibility—will the first program count toward the length of their PGWP if an application is made now?

Thank you!

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 3, 2025 8:07:03 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 3 Apr 2025 14:53:49
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification on IRPR 188(1)(c) – Short-Term Studies on a Work Permit - REP-A-2025-0789 -Due 16-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***

Foreign nationals may enter Canada or remain in Canada without a study permit to attend a course or program of study of 6 months' duration or less [R188(1)(c)]. This exemption helps to facilitate access to short-term courses, regardless of their subject matter. The course or program of study may be part-time or full-time and **should be completed within the period authorized upon entry** (that is, up to 6 months). For more information, please consult: Study permits: Who needs a study permit - Canada.ca.

It is possible the applicant may benefit from the following Public Policy - Temporary public policy to allow foreign nationals with valid work permits to study without a study permit - Canada.ca

We hope that this information is helpful to you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 5, 2025 5:16 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted] Immigration Representatives / Représentants immigration (IRCC)
[redacted]
Subject: Clarification on IRPR 188(1)(c) – Short-Term Studies on a Work Permit

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hello, my name is . and my CICC membership number is

[redacted]

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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I have a question regarding study permit requirements for work permit holders (including PGWP holders). Under IRPR 188(1)(c), a foreign national does not require a study permit for a course or program less than six months in duration, provided it is "completed within the period for their stay authorized upon entry into Canada."

Does this mean a PGWP holder can complete a 4-5 month course because they remain authorized to stay in Canada since their initial entry?

Additionally, work permit conditions often state:
"Unless authorized, prohibited from attending any educational institution, or taking an academic, professional, or vocational training course."

Does this mean a work permit holder cannot take any short-term course (less than six months) without a study permit? Or does it only prohibit academic, professional, or vocational training unless they obtain a study permit first?

Could you please clarify how IRPR 188(1)(c) applies in this context?

Thank you.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:07:12 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Thu, 3 Apr 2025 14:57:23
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Questions about collaborative Bachelor of Nursing Program - REP-2025-0663 - Due 24-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

Response 1: Students pursuing an academic program that is jointly offered by more than one institution in Canada must ensure that they hold a valid study permit for each respective DLI before they begin studying there.

Response 2: The request for compliance reporting starts in March and [redacted] primary contact at each post-secondary DLI must confirm the student's enrollment and attendance status and will receive an e-mail notification from IRCC when a report must be submitted.

Response 3: Students are permitted to work off-campus if their study permit contains a remark stating that they are allowed to do so.

Response 4: Students that changed DLIs before November 8, 2024, can keep studying at their DLI with their current study permit as long as they still meet their conditions. However, if they want to change DLIs again, they will need to get a new study permit by applying to extent their current one.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 24, 2025 3:53 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]IRCC[redacted]
Cc:
Subject: Questions about collaborative Bachelor of Nursing Program

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L'information divulguée en vertu de la loi sur l'accès à l'information

[redacted]

[redacted] this [redacted] you [redacted] [redacted] the [redacted] Services [redacted] the . I [redacted] to [redacted] guidance on study permits for a collaborative undergraduate program.

and offer a Bachelor of Nursing program collaboratively. Some facts about the program include:

This is a full-time in-person four-year undergraduate program.

Admissions is done by the

The Letter of Acceptance is issued by the university and includes a note on the collaborative nature of the program.

0 Upon completion of the program, students receive their credential/parchment from the

Students complete the first two years of the program at

0 During the terms that students complete at ney are still considered enrolled full time at the . Transcripts show a registration placeholder for each of those terms at the and the transfer credit awarded by term in the transfer credit section of the transcript.

20 Students are registered in courses at during those initial two years and they are issued transcripts with those courses, but they do not receive any kind of credential from .

Due to the collaborative nature of the Bachelor of Nursing program, students pay tuition and fees to for the first two years of the program, and to the for the final two years.

IRCC compliance reporting is currently done by the

The program has work integrated components throughout and a professional preceptorship during the last term. Currently students obtain a co-op work permit that lists the ad the employer.

Questions:

Can students use a study permit that lists the as a DLI to register in courses during the first two years of the program at ? Or do they need to apply for a study permit using a Letter of Acceptance from the and apply for a new permit by applying to change conditions of their stay before they are scheduled to take courses for the last two years of the program at th

If they need to hold two study permits, which institution would be responsible for compliance reporting?

The program components at do not result in a separate credential since students obtain their credential from the upon completion of program requirements. The considers the students to be enrolled full time during that time. Would students who meet eligibility requirement be authorized to work off-campus during the first two years of the program?

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We currently have previously admitted students to the program (Fall 2023 and Fall 2024 admits) who are taking first- and second-year courses at with a study permit that does not name a DLI but that was obtained with a Letter for Acceptance from the Do these students need to apply for a study permit that names as the DLI?

Thank you in advance for your reply and guidance.

Warm regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:07:18 AM
From: [redacted] Representatives / Représentants [redacted]
Sent: Thu, 3 Apr 2025 15:01:14
To:
Cc: [redacted]
Subject: FW: Etudiant temps partiel réputé temps plein - REP-A-2025-0724 -Due 3-Mar-25
Importance: Normal
Sensitivity: None

Bonjour,
[redacted] la **boîte aux courriels pour les représentants en immigration.**
Veuillez noter que cette boîte aux lettres est destinée à fournir des conseils généraux et ne fournit pas de réponses à des demandes spécifiques à un cas, mais a fourni les informations suivantes comme conseil. Si vous avez des questions spécifiques à un dossier, nous vous encourageons à soumettre le formulaire Formulaire Web d'IRCC - Canada.ca
Veuillez consulter notre réponse à votre question.

***

La définition de plein temps ou de temps partiel varie selon l'établissement d'enseignement.

Les EED définissent le nombre d'heures et de crédits menant à l'obtention d'un diplôme ou d'un certificat nécessaire pour qu'un étudiant reçoive le statut d'étudiant à temps plein. Les agents se rangeront à l'avis des EED pour ce qui est de la détermination du statut d'un étudiant.

Pour plus d'informations, veuillez visiter notre site Web.

Nous espérons que ces informations vous seront utiles.

***
Cordialement,

La boîte aux courriels pour les représentants en immigration

From:
Sent: [redacted] 4, 2025 9:01 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC@[redacted]
Subject: Étudiant temps partiel réputé temps plein

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Bonjour,

Nous avons une question concernant un étudiant inscrit au cégep à temps partiel (selon le nombre de cours à son horaire), mais réputé temps plein par contrainte de cours. C'est-à-dire que le cégep ne peut mettre à l'horaire de l'étudiant assez de cours pour être à temps plein dû à des contraintes d'horaire, mais l'étudiant est considéré à temps plein par le cégep.

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Est-ce que dans ce cas, IRCC considère l'étudiant à temps plein ? Si oui, l'étudiant respecte donc ses exigences d'être étudiant à temps plein et peut travailler hors campus 24h/semaine si son permis d'études l'y autorise ? C'est exact ?

Je vous remercie et vous souhaite une belle journée.

You should not copy or use it for any purpose nor disclose its contents to anyone.

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Archived: June 2, 2025 10:15:13 AM
From: [redacted] Representatives / Représentants [redacted] (IR[redacted]
Sent: Mon, 3 Feb 2025 17:13:04
To:
Cc: [redacted] Representatives [redacted] / Représentants [redacted]
Subject: TR: In Canada Landings - IRCU-2025-0002 -REP-2025-0284 - Due 10-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Although there is no departmental service standard to land clients virtually, it takes approximately 60 days for clients to become permanent residents depending on case factors. If a client has replied to the pre-email and is not landed within 60 days after the initial pre-email contact, they may call the Client Support Centre (1-800-242-2100) and the agent may flag their case to the processing office to review the reason for delay.

As stated on our website, clients who are waiting to be virtually landed and have plans to travel before receiving their electronic Confirmation of Permanent Residence (e-CoPR) document should contact the Department using the email address on their invitation message.

Sincerely,

The Immigration Representatives Mailbox

From:
Sent: [redacted] 13, 2025 1:56 PM
To: [redacted] UCRI (IRCC) [redacted]
Subject: In Canada Landings - IRCU-2025-0002 - DUE: February 13, 2025

[redacted]

I hope this email finds you well. I am touching base again on the seeming perennial issue of virtual landings in Canada taking weeks and months to process for some applicants.

What can applicants who have been waiting 6+ weeks for their landing documents to be signed do to have their landing finalized. Many of these applicants require their signed COPR to qualify for provincial health insurance or to work in [redacted] to [redacted] that [redacted] to.

I am also wondering if this is also somehow impacted by the email issue that affected the virtual landing email address in December 2024.

I am seeing self-reps also talking about this issue on social media.
https://x.com/hashtag/ecoprdelays?src=hashtag_click

Thank you,

Page 1895

is withheld pursuant to section

est retenue en vertu de l'article

19(1)

of the Access to Information Act

de la Loi sur l'acces a l'information

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Archived: June 3, 2025 8:07:38 AM
From: [redacted] Representatives / Représentants [redacted]
Sent: Thu, 3 Apr 2025 15:22:03
To: [redacted]
Cc: [redacted] Representat[redacted]
Subject: FW: Request to change email address in Representative PR portal - REP-2025-0303 - Due 27-Feb-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response below.
***
Clients and reps may contact the following webform for any technical inquiries: IRCC Webform (cic.gc.ca).
Email addresses cannot be replaced. They will have to create a whole new account.

***

[redacted]

The Immigration Representatives Mailbox

De : [redacted]
Envoyé : 29 janvier 2025 15:17
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]ntantsimmigration.[redacted]cic.gc.ca>
Objet : Request to change email address in Representative PR portal
Importance : Haute

Dear officer,

Hello, [redacted] Representati[redacted] immigration consultant with the [redacted] I . I [redacted] an [redacted] i[redacted] Representative PR portal that linked to my office email . Please see attached my account's details, Canadian passport, RCIC licence and Driver's licence.
I need to replace the login emails in both - **Representative Permanent Residence (PR) Portal and PR portal as an individual** .
Currently I have as my login email address in my Representative PR portal (https://prson-srpel.apps.cic.gc.ca/en/rep/login). I would like to replace it an email address
But email addres is also used for PR portal as an individual (https://prson-srpel.apps.cic.gc.ca/en/login). I would like to change my current login email address in PR portal as an individual to
This way, please update my email addresses accordingly to:
Representative Permanent Residence (PR) Portal (https://prson-srpel.apps.cic.gc.ca/en/rep/login) new email address –

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PR portal as an individual (https://prson-srpel.apps.cic.gc.ca/en/login) new email address –

[redacted] Please let me know if you need any other information.

Kind Regards,

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:07:44 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 3 Apr 2025 15:25:33
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: REP-2025-0570 - Employment with a charitable organization - Eligibility - Due 18-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

The policy intent of Canadian Experience Class requires that the work performed demonstrates to the Officer that the applicant has entered the Canadian labour market, and a Canadian entity paid the applicant for their work. It must also be evident to the Officer that the work would be considered a business activity that is competitive in the Canadian marketplace, and that this position would normally have been filled by a Canadian citizen or permanent resident. Entry into the Canadian labour market is a necessary element of work experience that demonstrates ones "ability to become economically established in Canada" under R87.1(1) of the Immigration Refugee Protection Regulations.

The candidate is responsible for demonstrating to the Officer that they meet the program requirements, and the proof of work experience is provided to validate the experience declared in their Express Entry application.

As is listed in our operational instructions and guidelines, the following documents are mandatory for each work experience declared:

- a reference or experience letter from the employer, which
  - should be an official document printed on company letterhead (must include the applicant's name, the company's contact information [address, telephone number and email address], and the name, title and signature of the immediate supervisor or personnel officer at the company),
  - should indicate all positions held while employed at the company and must include the following details: job title, duties and responsibilities, job status (if current job), dates worked for the company, number of work hours per week and annual salary plus benefits.

\cbpat6This information is also listed on our website.

While a T4 or pay stubs are not mandatory documents to include as proof of Canadian work experience, the fact that the applicant does not have access to these documents may raise concerns with the Officer that the activity being claimed does not meet the definition of work as per R73 of the Immigration of the Immigration and Refugee Protection Regulations, and would therefore not be eligible for the purposes of the Canadian Experience Class.

Please be advised that the assessment of an application is based on a case-by-case basis; each application will be considered on its own merits, with a final decision based on a review of all the information available to the officer at the time of decision. The

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onus is always on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements.

We trust that this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 17, 2025 10:21 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: Employment with a charitable organization - Eligibility

Hello,

Question:

An applicant was employed at a charitable organization and neither received a pay stub nor a tax document to this end; would an employment verification letter suffice to prove the applicant's experience in this case?

If not, what other documentation would be required.

Lastly, would the experience be considered ineligible for Canadian Experience Class as a result of the conditions identified (no pay stub/tax document)?

With thanks,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:07:50 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 3 Apr 2025 15:29:02
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Subject: Request for Clarification on Employer Ownership Changes in relate to the issued LMIA based work permit - REP-2025-0197- Due 17-Feb-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***

1. 1. Yes, as long at the takeover organization agrees to assume the LMIA contract and the worker's employment conditions as per the original offer of employment have not changed, then the temporary foreign worker is not obligated to obtain a new work permit and is authorized to continue working under the same conditions. If the type of business, the wages, the job duties or the work location changes, affected workers will need to get new work permits. In this case, the new employer will need to either submit a new offer of employment for each worker or get a Labour Market Impact Assessment (LMIA) (if the job is not LMIA-exempt). These workers can't keep working until they get their new work permits. In all cases, both companies should keep all documents about the merger or takeover in case we do a compliance inspection. The new employer will need to submit a new offer if they want to extend the worker's permit when it expires.

   If my company merges with, or is taken over by, another company, what happens to employees who have temporary work permits?

2. 2. The new company or successor in interest is responsible for reporting this change to IRCC. If the take-over organization is a successor in interest in that it has substantially assumed the interests, obligations, assets and liabilities of the original organization (wholly or partially) and continues to operate the same type of business as the original organization, the take-over organization remains the "employer" for the purpose of the existing work permit as well. The new organization is responsible for ensuring that it only employs a foreign national in a capacity in which the foreign national is authorized under the IRPA to be employed, as per paragraph A124(1)(c).

3. 3. Modifications to a positive LMIA fall under ESDC's purview, we would recommend reaching out to them for more information.

   Contact the Employer Contact Center - Canada.ca

4. 4. Any changes to approved LMIA based work permit applications should be reported. If the change results in a new LMIA being required and the work permit application is already approved, it is likely a new work permit will be required.

5. 5. The temporary worker is not obligated to obtain a new work permit and will continue to be authorized to work in Canada for the duration of the period stated on the existing work permit as long as both of the following apply:

   - * The take-over organization meets the requirements under which the LMIA-exempt work permit was issued (for instance, a qualifying relationship for intra-company transferee), or the take-over organization assumes

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the LMIA contract.

- * The worker's employment conditions as per the original offer of employment (for example, the wages, duties and location) have not changed.

If the take-over organization does not become a successor in interest (that is, it does not assume all of the interests, obligations, assets and liabilities of the original organization), a new LMIA or offer of employment and new work permits are required for all temporary workers holding employer-specific work permits, and the employees should cease working for the take-over organization until new work permits have been obtained.

***

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 20 janvier 2025 11:00
[redacted]
Objet : Subject: Request for Clarification on Employer Ownership Changes in relate to the issued LMIA based work permit

Dear Sir/Madam,
My name i
I am writing to request clarification regarding the Temporary Foreign Worker Program (TFWP), specifically in relation to the policies outlined in the "**Guide to Mergers and Acquisitions**" (https://www.canada.ca/en/immigration-refugees-citizenship/corporate/publications-manuals/operational-bulletins-manuals/temporary-residents/foreign-workers/guide-mergers-acquisitions.html). I would appreciate your guidance on how to interpret these policies in situations where Temporary Foreign Workers (TFWs) with LMIA-based work permits are employed in a portion of a company that is being sold to an external party.

The guide states: "*If the new organization is a successor in interest, the temporary worker is not obligated to obtain a new work permit and will continue to be authorized to work in Canada for the duration of the period stated on the existing work permit, as long as the takeover organization assumes the LMIA contract and the worker's employment conditions as per the original offer of employment have not changed.*"

Could you please confirm if this means that, despite a change in employer from the original organization to the takeover organization, the TFW's work permit conditions will remain unaffected as long as the takeover organization agrees to assume the LMIA contract and the worker's employment conditions remain unchanged?

Additionally, I would like to understand the obligation to report changes in employer conditions to ESDC and IRCC. According to the "**Modification to a Positive Labour Market Impact Assessment Guide**" (https://www.canada.ca/en/employment-social-development/services/foreign-workers/modification-positive-lmia.html), it is stated that "*some **minor** modifications must be reported without submitting a new LMIA to ESDC,*" while "***material** modifications that do not respect the terms of the positive LMIA letter and annexes must be voluntarily disclosed.*"

I would appreciate clarification on the following four questions:

1. In the case of a change in ownership of an organization, which party is responsible for reporting this change to IRCC, the previous employer, new employer or the Temporary foreign worker?

2. Would a change in ownership of an organization be considered a minor modification (e.g., a change in contact information) or a material modification (e.g., a change of employer)?

3. Does this reporting obligation apply only to pending LMIA-based work permit applications, or does it also

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extend to approved LMIA-based work permits?

4. Do TFWs have any obligation to report changes in their employer as listed on their work permits? Especially in some cases that the TFW may not even aware of the ownership changes when the public name remain unchanged.

I would greatly appreciate your assistance in interpreting these policies and clarifying the responsibilities of all relevant parties in the case of a change in employer ownership for TFWs with approved LMIA-based work permits.

[redacted] and assistance.

Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 3, 2025 8:07:25 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 3 Apr 2025 15:04:22
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Seeking clarification on PAL, DLI [redacted] - REP-2025-0532 - Due 14-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

Response Q1:

The regulations apply as of November 8, 2024. If a student changed institutions before this date and did not notify IRCC, they would not be held to the new requirements. However, they must have a valid study permit. If the student now needs a study permit extension to complete their program, they began at the new DLI before November 8, they will need to submit a Provincial Attestation Letter (PAL) with their extension application.

For more detailed information, please refer to the following IRCC webpage: Changing your school or program

Response Q2:

Students who started a program at a new DLI in January 2025 but did not submit their study permit extension are considered non-compliant. They must stop studying until they submit a study permit extension. They can submit the extension application now and continue their classes once it is approved. A PAL will be required with the extension application if they are extending their studies at a new DLI and new level of study.

For more detailed information, please refer to the following IRCC webpage: Extend your study permit or restore your status

Response Q3:

Please consider the information provided as general program guidance and not a directive for case-specific enquires.

Students who submitted a study permit application prior to November 1, 2024, are not required to meet the new field of study requirements when applying for a study permit extension.

If a student submits a study permit application on or after November 1, 2024, the applicant will need to meet the field of study requirement.

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The onus is on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements. The applicant would need to provide documentation showing that their leave was authorized by their DLI.

For PGWP eligibility and how to apply, please visit Work in Canada after you graduate - Who can apply.

We hope you find this information helpful.

\sb173

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 13, 2025 4:40 PM
To: Immigration Representatives / Représentants immigration (IRCC [redacted]
Subject: Seeking clarification on PAL, DLI [redacted]

Hello

My name is , and I'm reaching out from on behalf of myself and my colleagues with the below questions

Per previous guidance received from IRCC and industry partners Nov 22):

Question: Would students who started at a new post-secondary DLI in September 2024 but who did not complete the DLI transfer process at that time (either because they were coming directly from secondary school and were unable to or because they transferred between post-secondary DLIs and were unaware of the correct process) now be considered non-compliant under the new regulations? Would these students now be required to discontinue their in-progress studies pending approval of a new in-Canada study permit application?

Response: The regulations only apply as of November 8. If a student changed institution prior to that date, even if they did not notify IRCC, they would not be held to the new requirements. However, in all cases the student must have a valid study permit in hand.

- *In the above situation, if the student now needs a study permit extension to complete the program they began at the new DLI before Nov 8, will they be required to submit a PAL with this extension application?*

DLI Changes & student non-compliance:

Per the DLI change policies in effect from Nov 8, if you were accepted to a new DLI for the Winter or Spring 2025 semester (starting from January 1, 2025 to May 1, 2025). You can start studying at your new DLI if you:

have been accepted to a DLI for the Winter or Spring 2025 semester (starting from January 1, 2025 to May 1, 2025), and

have applied for a study permit extension, and

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have a study permit that remains valid and that doesn't have the DLI name printed on it, and

meet all your existing study permit conditions

- *If a student started a program at a new DLI in Jan 2025 but failed to submit their study permit extension to change DLI (because they were unaware of the policy change), are they considered non-compliant and must stop studying now? Or, can they submit a study permit extension at this time and continue their classes in the current term? If they can submit an extension, will a PAL be required?*

PGWP eligibility and leave from studies:

For college students, per the PGWP field of study criteria in effect from Nov 1, if a student applied for their initial study permit before Nov 1 PGWP eligibility will be grandfathered in. Those applying for study permit on or after Nov 1 must meet the new field of study criteria.

Scenario - A student applied for an initial study permit before Nov 1 for a PGWP eligible program. They completed 1 year of this PGWP eligible college diploma program. Then they took leave from studies for 1 year during which time their study permit expired while they were outside Canada. To return to Canada and complete their studies they must now submit a new study permit application from outside Canada.

- *will their PGWP eligibility be locked-in based on that initial pre-Nov 1 study permit date? Or, will they be considered as a post-Nov 1 "new" study permit applicant, meaning that PGWP eligibility will be based on completing a program from an eligible field of study?*

Thank you in advance for your time and assistance

'Kind regards,

'

'

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:43:53 AM
From:
Mail received time: Thu, 3 Apr 2025 15:33:51
Sent: Thu, 3 Apr 2025 11:33:43
To: Immigration Representatives / Représentants immigration (IRCC)
Subject: RE: URGENT: Unable to access email on record for our PR portal
Importance: Normal
Sensitivity: None

CAUTION: This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hello,

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Hello,

We are having IT issues and are unable to access our company domain emails. We have three active client PR applications and we're very concerned that we might miss emails from IRCC regarding these applications.

1. 1. Is there any way to check if any correspondence has been sent to us from IRCC regarding these files?
2. 2. Would it be possible to change the email on the application to another email address?

I look forward to your reply.

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Archived: June 3, 2025 8:07:58 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 3 Apr 2025 15:29:30
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Education points for Express Entry - REP-2025-0624 - Due 21-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

Answer 1:

The candidate may claim points for his highest level of education as per section 11 of the *Ministerial Instructions respecting the Express Entry system* and transferability points for his Canadian education if it meets the requirements as per section 30(4) of the *Ministerial Instructions respecting the Express Entry system*.

Answer 2:

No, this will not have an impact on the education points.

Please be advised that the assessment of an application is based on a case-by-case basis; each application will be considered on its own merits, with a final decision based on a review of all the information available to the officer at the time of decision. The onus is always on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements.

We trust that this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 21, 2025 11:34 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]@cic.gc.ca>
Subject: Education points for Express Entry

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Dear Sir/Madam,

A work permit holder is working in Canada and in the Express Entry pool. He completed a two-year diploma at a Designated [redacted] Work Permit (PGWP), [redacted] for [redacted] Canadian company while simultaneously **studying for a bachelor's degree online at a private school in the U.S.**

Due to intensive study and credit transfers from his college program, he completed the U.S. bachelor's degree in **just six months** and later obtained a **WES evaluation confirming it as equivalent to a four-year Canadian bachelor's degree**.

Questions:

lain1. Can he claim points for both his Canadian diploma at a **Canadian DLI (15 points)** and his U.S. bachelor's degree as his **highest level of education (120 points)** when applying for Canadian immigration?

tmlrtf\f2\lang4105\fs22 Does the fact that the bachelor's degree was completed online within **such a short timeframe using the credits from previous studies in Canada** affect eligibility for education points?

--

Kind regards,

Page 1910

is not relevant

est non pertinente

Page 1911

is withheld pursuant to section

est retenue en vertu de l'article

19(1)

of the Access to Information Act

de la Loi sur l'acces a l'information

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Archived: June 3, 2025 8:44:28 AM
From: [redacted] / Représentants [redacted] (IRCC)
Sent: Thu, 3 Apr 2025 18:39:15
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Question - Admissibilité au permis de travail postdiplôme - REP-2025-0153- Due 12-Feb-25 - REP-2025-0544 - Due 17-03-2025
Importance: Normal
Sensitivity: None

Bonjour,
[redacted] **aux** [redacted] **pour les représentants** [redacted] **immigration.**
Veuillez noter que cette boîte aux lettres est destinée à fournir des conseils généraux et ne fournit pas de réponses à des demandes spécifiques à un cas, mais a fourni les informations suivantes comme conseil. Si vous avez des questions spécifiques à un dossier, nous vous encourageons à soumettre le formulaire Formulaire Web d'IRCC - Canada.ca
Veuillez consulter notre réponse à votre question.

***

Les étudiants qui ont complété leurs études avec un statut maintenu en vertu de l'article 189 peuvent demander un PTPD, à condition qu'ils remplissent les autres critères d'admissibilité. Veuillez noter que le règlement actuel autorise les demandeurs à présenter une demande de PTPD au Canada que si leur permis d'études est toujours valide (non expiré) ou s'ils satisfont à l'une des autres exigences de l'article R199 au moment où ils présentent leur demande.

Si un demandeur est admissible à un PTPD et qu'il ne détient pas de permis d'études valide, il peut présenter une demande à partir de l'étranger.

Pour [redacted] d'informations, veuillez [redacted]

Nous espérons que ces informations vous seront utiles.

***
Cordialement,

La boîte aux courriels pour les représentants en immigration

From:
Sent: [redacted] 14, 2025 1:33 PM
To: Immigration Representatives / Représentants immigration (IRCC) <[redacted]>
Subject: RE: Question - Admissibilité au permis de travail postdiplôme - REP-2025-0153- Due 12-Feb-25

Bonjour,

[redacted] réponse.

J'aimerais obtenir une clarification pour bien comprendre la réponse. Est-ce qu'un étudiant international en statut conservé au moment de l'obtention du diplôme et dont la demande de permis d'études ne sera pas traitée à l'intérieur de la période de 90 jours suivant la fin des études (donc qui n'obtiendra pas de nouveau permis d'études valide suivant l'obtention de son diplôme) est inadmissible au PTPD en raison de ce critère :

- * avoir un permis d'études valide à un moment donné au cours des 180 jours suivant l'obtention de votre diplôme;

Merci et bonne journée !

De : Immigration Representatives / Représentants immigration (IRCC) [redacted]
Envoyé : 14 février 2025 10:03
À :
Cc : [redacted] (IRCC) <[redacted]>
Objet : [redacted] de travail postdiplôme - REP-2025-0153- Due 12-Feb-25

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Good day,
[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

Bonjour,
[redacted] la **boîte aux courriels pour les représentants en immigration.**

Veuillez noter que cette boîte aux lettres est destinée à fournir des conseils généraux et ne fournit pas de réponses à des demandes spécifiques à un cas, mais a fourni les informations suivantes comme conseil. Si vous avez des questions spécifiques à un dossier, nous vous encourageons à soumettre le formulaire Formulaire Web [redacted]

Veuillez consulter notre réponse à votre question.

L'article R189 autorise un étudiant qui a demandé un renouvellement de son permis d'études à étudier sans permis aux mêmes conditions en attendant qu'une [redacted] de [redacted] postsecondaires devraient être éligibles à demander un permis de travail postdiplôme, à condition qu'ils remplissent les autres critères d'admissibilité.

Nous espérons que ces informations vous seront utiles.

Cordialement,

[redacted]

The Immigration Representatives Mailbox

De : [redacted]
Envoyé : 15 janvier 2025 14:47
À : Immigration Representatives / Représentants immigration ([redacted]
Objet : Question - Admissibilité au permis de travail postdiplôme

Bonjour,

Un des critères d'admissibilité au permis de travail postdiplôme (PTPD) est le suivant :

Sur le site (https://www.canada.ca/fr/immigration-refugies-citoyennete/services/etudier-canada/travail/apres-obtention-diplome/admissibilite.html)

- * avoir un permis d'études valide à un moment donné au cours des 180 jours suivant l'obtention de votre diplôme;

Dans la section Recevabilité des lignes directrices (https://www.canada.ca/fr/immigration-refugies-citoyennete/organisation/publications-guides/bulletins-guides-operationnels/residents-temporaires/permis-etudes/programme-postdiplome.html#s4)

- * avoir une autorisation d'étudier au Canada qui a expiré au cours de la période de 180 jours suivant la date à laquelle il a terminé ses études et précédant la demande de PTPD, par :
  - * un permis d'études valide;
  - * l'autorisation d'étudier au Canada sans permis d'études en vertu des alinéas 188(1)a) et b) du RIPR;

Question : est-ce que cela signifie que les étudiantes et étudiants internationaux qui terminent leurs études au Canada avec une autorisation d'étudier en vertu du statut conservé (R189) et dont le permis d'études ne sera pas émis à l'intérieur de la période de 90 jours suivant la date de fin du programme (en raison des longs délais ou du fait que leurs études sont terminées) ne sont pas admissibles au permis de travail postdiplôme ?
Le statut conservé (R189) n'est pas inclus dans la liste d'autorisations d'étudier qui est requise dans la période de 180 jours après avoir terminé ses études.

Merci,

Page 1914

is withheld pursuant to section

est retenue en vertu de l'article

19(1)

of the Access to Information Act

de la Loi sur l'acces a l'information

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Archived: June 2, 2025 10:15:16 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Mon, 3 Feb 2025 17:22:59
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Inquiry Regarding Work Permit Application Process for Foreign Nationals on Visitor Visa - REP-2025-0017-Due 31-Jan-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:
Question:
As I understand, most foreign nationals currently in Canada on a visitor visa are no longer eligible to apply for a work permit at the POE, effective immediately. In this context, I would appreciate your guidance on the following:

1. 1. **Work Permit Application Process**:
    0. 0. Can a foreign national who is currently in Canada on a visitor visa apply for a work permit **online** using the **GCKey** portal?

2. 2. **Inland Applications**:
    0. 0. Is it still possible for foreign nationals to apply for a work permit **inside Canada** using **IMM5710** (Application to Change [redacted] Canada [redacted] Worker), [redacted] was [redacted] under the temporary public policy?
    1. 1. If this option is no longer available, how should foreign nationals apply for a work permit from inside Canada? Are there any alternative pathways or steps they must follow to be eligible for a work permit application?

3. 3. **Additional Information**:

Are there any specific instructions or updated guidelines that foreign nationals and immigration consultants should follow when submitting work permit applications under the current policy?

Answer:

1. 1. A person who is currently a visitor with legal status in Canada is not eligible to apply for a work permit from within Canada. If a visitor would like to apply for a work permit, they can do so from outside of Canada.

2. 2. The temporary public policy allowing visitors to apply for a work permit from within Canada has ended. Canada ends temporary public policy allowing visitors to apply for work permits from within the country - Canada.ca. You can only apply for a work permit from inside Canada if:

- * you have a valid study or work permit;
- * your spouse, common-law partner or parents have a valid study or work permit;
- * you're eligible for a post-graduation work permit and your study permit is still valid;
- * you have a temporary resident permit that is valid for six months or more;
- * you're waiting on a decision on an application for permanent residence from inside Canada;
- * you made a claim for refugee protection;

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- * you've been recognized as a convention refugee or protected person by the Immigration and Refugee Board of Canada;
- * you're allowed to work in Canada without a work permit but you need a work permit to work in a different job (this does not apply to business visitors); or
- * you're a trader, investor, intra-company transferee or professional under the Canada – United States – Mexico Agreement (CUSMA).

3. 3. Additional information:
   - * Ending flagpoling for work and study permits at the border - Canada.ca
   - * Work permit: Who can apply - Canada.ca.
   - * Work permit: How to apply - Canada.ca

[redacted]

The Immigration Representatives Mailbox

De : [redacted]
Envoyé : 3 janvier 2025 15:45
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : Inquiry Regarding Work Permit Application Process for Foreign Nationals on Visitor Visa

[redacted]
I [redacted] this message [redacted] you [redacted], [redacted] Canadian Immigration Consultant (RCIC) with license numbe[redacted] I am reaching out to seek clarification regarding the recent changes to the eligibility criteria for foreign nationals in Canada to apply for a work permit at a port of entry (POE).
As I understand, most foreign nationals currently in Canada on a visitor visa are no longer eligible to apply for a work permit at the POE, effective immediately. In this context, I would appreciate your guidance on the following:

1. 1. **Work Permit Application Process**:
   - * Can a foreign national who is currently in Canada on a visitor visa apply for a work permit **online** using the **GCKey** portal?

2. 2. **Inland Applications**:
   - * Is it still possible for foreign nationals to apply for a work permit **inside Canada** using **IMM5710** (Application to Change [redacted] Canada [redacted] Worker), [redacted] was [redacted] under the temporary public policy?
   - * If this option is no longer available, how should foreign nationals apply for a work permit from inside Canada? Are there any alternative pathways or steps they must follow to be eligible for a work permit application?

3. 3. **Additional Information**:
   - * Are there any specific instructions or updated guidelines that foreign nationals and immigration consultants should follow when submitting work permit applications under the current policy?

Your assistance in clarifying these questions would be greatly appreciated to ensure I provide my clients with accurate and up-to-date information.
[redacted] support. I [redacted] to your response.
Warm regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:07:31 AM
From: [redacted]
Sent: Thu, 3 Apr 2025 15:14:28
To:
Cc: [redacted] Representatives / Représentants [redacted]
Subject: FW: Application / Demande - REP-2025-0552 - Due 17-03-2025
Importance: Normal
Sensitivity: None

Hello,

[redacted] **Immigration Representatives Mailbox.**

Please be advised that we have investigated the issue reported and found that whenever REP or client submit PR application(s) from PR portal, they would have to link their application (after getting the application number) to their APR portal account or IRCC secure account.

If REP is unable to link the application to their account, REP have to provide the screenshot of the information they are entering while trying to link the application with date and time stamps.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 20, [redacted] PM
To: Immigration Representatives / Représentants immigration (IRCC) [redacted]
Cc: [redacted]
Subject: RE: Application / Demande - - REP-2025-0552 - Due 17-03-2025

We are using the authorized rep port for PR and applying for the spousal sponsorship

Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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From: Immigration Representatives / Représentants immigration (IRCC) [mailto:I[redacted]IRC[redacted]
Sent: February 20, 2025 1:49 PM
To:
Cc: Immigration Representatives / Représentants [redacted] (IRCC) [redacted]
Subject: FW: Application / Demande - [redacted] - REP-2025-0552 - Due 17-03-2025

Hello,

For us to better assist you, can you confirm what portal you are dealing with?

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 14, 2025 6:00 PM
To: Immigration Representatives / Représentants immigration (IRCC) [redacted]
Cc:
Subject: FW: Application / Demande

Hi I received this letter to link the account to the file. Unfortunately the directions are not clear and I do not see anything referred to in the directions

To link an application:

Follow the steps to sign into your online account or create a new one.

In your account, under "View the applications you submitted", click on "Add (link) your application to your account to check your status".

Enter the information exactly as you did on your original application. If you made updates after you applied, enter the most recent information.

You can try to link an application 5 times. If it doesn't work after 5 tries, you'll be locked out for 24 hours.

After you link your application, you won't receive paper letters about your application. We'll send messages about your application to your account.

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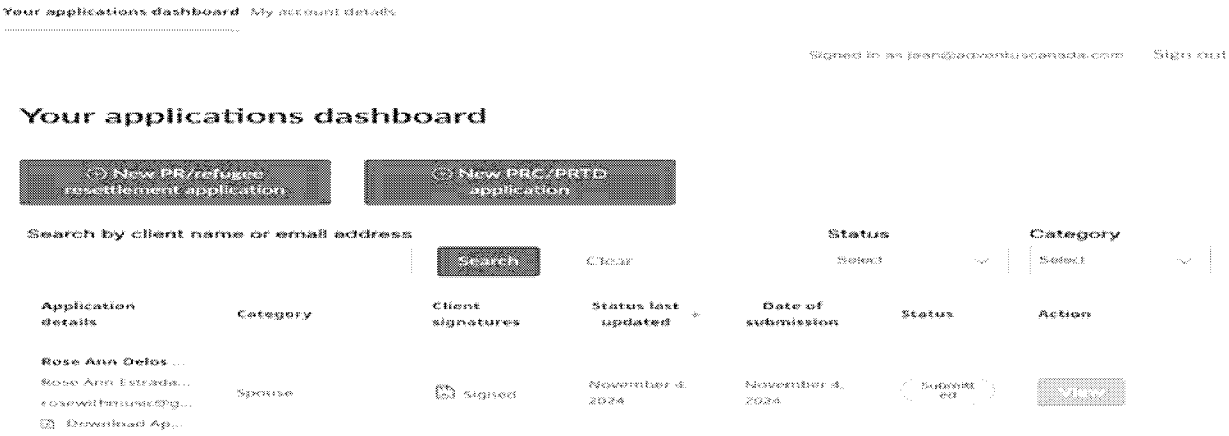

Nowhere to link the account.

If it is meant for the client whey do they not send to client as in these applications the applicant's email is provided to them. Also I see that if they have a rep we would lose acccess to the application.

They already know that the applicant has rep because they are sending us file et. This is redundant. Why do they waste time doing this when they are so far behind It has been stressfull for our clients to have to wait and they send these forms out to us. There is nothing to be done on our part correct??

[redacted] and support

Regards

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

From: [redacted]
Sent: February 14, 2025 6:57 AM
To:
Subject: Application / Demande -

(le français suit)

[redacted]

This refers to your application submitted to Immigration, Refugees and Citizenship Canada (IRCC).

The attached correspondence contains important instructions pertaining to your application. Please review the content carefully and contact us if you have any questions or concerns.

Thank you,

Immigration, Refugees and Citizenship Canada

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada

Bonjour,

Il s'agit de votre demande soumise à Immigration, Réfugiés et Citoyenneté Canada (IRCC).

La correspondance ci-jointe contient des instructions importantes concernant votre demande. Veuillez lire attentivement le contenu et nous contacter si vous avez des questions ou des préoccupations.

Merci,

Immigration, Réfugiés et Citoyenneté Canada

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:44:35 AM
From: [redacted] Representatives / Représentants [redacted]
Sent: Thu, 3 Apr 2025 18:43:36
To:
Cc: [redacted] Representatives / Représentants [redacted]
Subject: FW: REP-2025-0572 - Statut conservé d'étudiant et demande de PTPD - Due 18-03-2025
Importance: Normal
Sensitivity: None

Bonjour,

[redacted] la **boîte aux courriels pour les représentants en immigration.**

Veuillez noter que cette boîte aux lettres est destinée à fournir des conseils généraux et ne fournit pas de réponses à des demandes spécifiques à un cas, mais a fourni les informations suivantes comme conseil. Si vous avez des questions spécifiques à un dossier, nous vous encourageons à soumettre le formulaire Formulaire Web d'IRCC - Canada.ca

Veuillez consulter notre réponse à votre question.

***

Les étudiants qui ont complété leurs études avec un statut maintenu en vertu de l'article 189 peuvent demander un PTPD, à condition qu'ils remplissent les autres critères d'admissibilité. Veuillez noter que le règlement actuel autorise les demandeurs à présenter une demande de PTPD au Canada que si leur permis d'études est toujours valide (non expiré) ou s'ils satisfont à l'une des autres exigences de l'article R199 au moment où ils présentent leur demande.

Si un demandeur est admissible à un PTPD et qu'il ne détient pas de permis d'études valide, il peut présenter une demande à partir de l'étranger.

Pour plus d'informations, veuillez consulter Permis de travail postdiplôme (PTPD) [R205c) – C43] – Programme de mobilité internationale - Canada.ca.

Pour plus d'informations, veuillez également consulter : La fin du tour du poteau pour les permis de travail et d'études à la frontière - Canada.ca. Les demandeurs ne pourront pas obtenir leur permis de travail s'ils entrent à nouveau au Canada à partir des États-Unis ou de Saint-Pierre-et-Miquelon.

Nous espérons que ces informations vous seront utiles.

Cordialement,

La boîte aux courriels pour les représentants en immigration

From:

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Sent: [redacted] 17, 2025 1:33 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC@[redacted].ca>
Subject: Statut conservé d'étudiant et demande de PTPD

Bonjour,

Je suis travaillant à Considérant les délais de traitement assez longs actuellement pour les renouvellements de permis d'études (et encore plus long lorsqu'il y a des membres de la famille qui accompagnent les étudiants), nous rencontrons de plus en plus d'étudiants sur le statut conservé d'étudiant à la fin de leurs études.

Cela est problématique lorsque ces derniers souhaitent solliciter le permis de travail postdiplôme (PTPD), encore plus depuis la « fermeture des tours du poteau ». Sur votre site Web, il est mentionné que, puisqu'il ne leur est pas possible de faire une demande de l'intérieur du Canada car ils ne respectent pas le R199, ils peuvent faire une demande hors Canada (R197) tout en demeurant au Canada, puis, une fois la lettre d'introduction obtenue, ils pourraient obtenir le permis de travail au point d'entrée. Cela nécessite toutefois de faire un voyage hors du Canada et des États-Unis depuis l'abolition des tours du poteau.

Une autre option serait de faire une demande à partir du Canada (R199) en ajoutant le paiement de frais pour le rétablissement de statut d'études (389,75 $). Ainsi, lorsque la demande de PTPD sera traitée, il y aurait ces différents scénarios possibles :

1. Si la demande de renouvellement de permis d'études est approuvée avant le traitement de la demande de PTPD, la demande de PTPD faite durant le statut conservé pourra être traitée par IRCC. Le paiement du rétablissement de statut fait en trop serait alors remboursé.

2. Si la demande de renouvellement de permis d'études est refusée avant le traitement de la demande de PTPD, la demande de PTPD faite durant le statut conservé pourra être traitée par IRCC car le rétablissement de statut et de permis d'études sera tout d'abord traité et permettra de régulariser la situation et le traitement de la demande de PTPD.

3. Si la demande de renouvellement de permis d'études est encore en traitement lors du traitement de la demande de PTPD, alors j'imagine que cela activerait le traitement du permis d'études, pour que la demande de PTPD soit ensuite traitée.

tmlrtf\f2\lang3084\fs22

Ainsi, j'aimerais confirmer si la meilleure option pour les étudiants en statut conservé d'étudiant à la fin de leurs études est de demander le PTDP à partir du Canada en payant en plus les frais de rétablissement de statut étudiant. Sinon, quelle autre suggestion auriez-vous pour ces personnes?

Cordialement,

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Archived: June 3, 2025 8:44:49 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 3 Apr 2025 18:52:10
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Work eligibility after applying for PGWP--REP-2022-2023--- REP-2024-2666 - Due 22-Jan-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
If the applicant is applying from outside Canada, the applicant would no longer have status in Canada and therefore would have to wait for their PGWP to be approved and then they would return to Canada to obtain their permit.

For more information, please visit Post-graduation work permit (PGWP) [R205(c) - C43] – International Mobility Program - Canada.ca.

Please note: If you're in Canada when you get your POE letter of introduction, you must leave the country to activate your study permit. You may not be able to activate your study permit if you re-enter from the U.S. or Saint-Pierre-et-Miquelon.

We hope that this information is helpful to you.

***

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 19 décembre 2024 16:12
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Objet : Fw: Work eligibility after applying for PGWP--REP-2022-2023--

Greetings from

I am leading a team of International Immigration Student Advisers at (my license

Could you please advise if the below stated interpretation of R186 (W) still applies with respect to the work authorization in case of outside of Canada PGWP application:

Assuming all eligibility requirements are met, R186(w) applies regardless of where the application was submitted. This help desk page provides more information on re-entering Canada while a PGWP application is being processed. However, unlike for in-Canada applications, an interim proof of work authorization is not automatically issued. Please

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refer to this help desk page on the topic. If an applicant requires a proof of work authorization letter they can request one using the web form, as mentioned on that page.

This appears to be widely disputed and advising provided by different educational institutions across Canada varies.

Thank you for clarifying this for us,

From: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Sent: [redacted] 16, 2022 9:18 AM
To:
Cc: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: RE: Work eligibility after applying for PGWP--REP-2022-2023--

Hello,

Apologies for the delay in responding. Assuming all eligibility requirements are met, [redacted] applies regardless of where the application was submitted. This help desk page provides more information on re-entering Canada while a PGWP application is being processed. However, unlike for in-Canada applications, an interim proof of work authorization is not automatically issued. Please refer to this help desk page on the topic. If an applicant requires a proof of work authorization letter they can request one using the web form, as mentioned on that page.

We hope this information is helpful to you.

[redacted]

The Immigration Representatives Mailbox

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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From:
Sent: September 20, 2022 3:52 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]IRCC@cic.gc.ca>
Subject: Work eligibility after applying for PGWP

Hello IRCC Representatives Mailbox team,

This account is managed by a team of RCICs and RISIAs.

We've been grappling with a question that we could use your insight on.

While we are aware that students that meet the eligibility criteria (outlined on the public-facing portion of the site and the PDIs) are allowed to work while waiting for the PGWP to be processed, and that the right continues if they apply in Canada and then travel internationaly, we are not clear on whether the right to work is granted to those who apply for their PGWP outside Canada.

Since IRPR 186 (w) doesn't limit authorization to work without a work permit to those applying from a certain location, the implication is that it applies regardless of where the application is submitted. That said, we have received feedback that students applying for their PGWP outside Canada do not receive the interim proof of work letter. The PDI states (**emphasis** is mine):

> "[redacted]ru[redacted]l, after [redacted] the TR [redacted] of [redacted] [redacted] [redacted] **rules, and if all rules exist**, a second letter (IMM 0127 E – WP-EXT for PGWP) indicating the authorization to work under paragraph R186(w) is sent automatically."

Is it possible that the GCMS rules require an in-Canada application? If so, does that mean IRCC's opinion is that work while waiting for an outside Canada PGWP application is not authorized by R186(w) despite its wording?

Best regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:44:56 AM
From: [redacted] Representatives / Représentants [redacted] (I [redacted]
Sent: Thu, 3 Apr 2025 18:55:40
To:
Cc: [redacted] Representat [redacted] s [redacted]
Subject: FW: Clarification on PGWP Application and Work Eligibility with Expired Study Permit - REP-2025-0592 - Due 19-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

Students who have completed their studies on maintained status under R189 are eligible to apply for a PGWP, as long as they meet the other eligibility requirements. Please note that the current regulation only allows applicants to apply for a PGWP in Canada if their study permit is still valid (not expired) or if they meet one of the other requirements of section R199 at the time they submit their application.

If an applicant is eligible for a PGWP and they don't hold a valid study permit, they are eligible to apply from outside Canada.

\sb240An applicant can work full-time until we make a decision on their work permit application if they

- had a valid study permit at the time **they submitted their application**
- completed their study program
- were eligible to work off campus without a work permit while studying and they didn't work more hours than they were allowed to.

For more information, please visit Post-graduation work permit (PGWP) [R205(c) - C43] – International Mobility Program - Canada.ca.

We hope that this information is helpful to you.

***

[redacted]

The Immigration Representatives Mailbox

From: F

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Sent: [redacted] 19, 2025 2:28 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]ic.gc.ca>
Subject: RE: Clarification on PGWP Application and Work Eligibility with Expired Study Permit

[redacted]

I am a lawyer in good standing with the I (I hope this message finds you well.

I am seeking clarification regarding the eligibility to apply for a Post-Graduation Work Permit (PGWP) for cases where an individuals study permit has expired and they are awaiting adjudication of their study permit extension and receipt of their school completion letter. Specifically, I would like to know:

1. Is an individual eligible to file a post-graduate work permit (PGWP) application while in maintained status and within 180 days after their study permit expires?;
2. If yes, can an individual continue to work (part/full-time) once their (study permit) extension application is adjudicated, despite it being approved **after** the PGWP application is filed;
    1. If not, would an individual need to wait for the PGWP to be approved in order to begin working?

Your guidance on this matter would be greatly appreciated. [redacted]

Best,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:45:07 AM
From: [redacted] Representants [redacted]
Sent: Thu, 3 Apr 2025 19:03:41
To:
Cc: [redacted] Representatives [redacted] immi[redacted]tion (I[redacted])
Subject: FW: Accelerated Studies - REP-2025-0457 - Due 11-Mar-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

QUESTION: If a student transferred credits from a foreign university/college towards program completion in Canada, does it fall under the definition of accelerated studies?

\sb280RESPONSE: As per the section on "Transfers between educational institutions" of the PGWP PDI, in cases where a student graduated from an eligible DLI after having transferred from an ineligible institution (including foreign universities/colleges), only time spent at the eligible DLI counts towards the length of the PGWP. As well, the student must have spent at least 8 months at the eligible DLI.

QUESTION: If a student transferred credits from another Canadian DLI towards program completion, does it fall under the definition of accelerated studies? If a student transferred credits from the same DLI, but from a different program (program A) to complete program B, does the shorter duration of program B fall under the definition of accelerated studies?

RESPONSE: Under the same section of the PGWP PDI referenced above, please see Example 3: Transferring between eligible DLIs, which states:

> [redacted] credits earned from a previous program at the same eligible DLI). A student who has changed DLIs will need to apply for a new study permit. The student may submit a letter of acceptance indicating that the credits earned in the first program have been accepted toward completing the subsequent program. The officer should consider all credits from both programs that contribute toward completing the subsequent program in determining PGWP eligibility and length. **A PGWP is issued based on the completed duration of the program.**

We hope this information is of assistance.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 10, 2025 11:28 AM
[redacted]
Representantsimmigration.IRCC@cic.gc.ca>
Subject: Accelerated Studies

Hello,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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I hope my message finds you well.

Could you please help me understand the accelerated studies section in the C43 manual?

This section includes the following note:

> **Important:** If the officer notes that the duration of studies was shorter than the duration of the program, as indicated in the letter confirming the completion of the program of study, and the program was not completed in an accelerated form, the PGWP may be issued according to the duration of studies. For example, if the applicant took classes for a period of 12 months, not in an accelerated form, but their classes were part of a 2-year program, the PGWP may be issued for 12 months, according to the duration of their studies.

Questions:

- If a student transferred credits from a foreign university/college towards program completion in Canada, does it fall under the definition of accelerated studies?
- If a student transferred credits from another Canadian DLI towards program completion, does it fall under the definition of accelerated studies?
- If a student transferred credits from the same DLI, but from a different program (program A) to complete program B, does the shorter duration of program B fall under the definition of accelerated studies?

[redacted] to your reply.

Have a great day.

Best regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:45:14 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Thu, 3 Apr 2025 19:06:50
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification on Canadian Work Experience and Online Overseas Studies - REP-A-2025-0779 -Due 8-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

Requirements for Canadian work experience for the purposes of Comprehensive Ranking System (CRS) are described in section 15 of the Ministerial Instructions respecting the Express Entry system.

Please note that a period of distance learning that does not require an in-Canada portion of the course or program, such as an online degree at a foreign educational institution, is not considered "study" for the purposes of paragraph 15(7)(a). As such, full-time or part-time foreign distance learning is not applicable when calculating Canadian work experience.

Canadian work experience, therefore, may be accumulated while full-time studying online for degree from a foreign county.

Please be advised that the assessment of an application is conducted on a case-by-case basis, taking into consideration the specific circumstances and the supporting documentation available to the officer. It is the applicant's responsibility to provide sufficient documentation to demonstrate that they meet the requirements.

We trust that this information will be of assistance to you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 26, 2025 12:23 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]IRCC[redacted]
Subject: Re: Clarification on Canadian Work Experience and Online Overseas Studies

Dear Sir or Madam,

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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I am seeking clarification about the CRS score. Assume that an applicant who worked full-time in Canada while studying full-time online for a U.S. degree.

The ministerial instruction states that Canadian work experience gained while studying full-time does not count toward the CRS score. Would this restriction apply to full-time online studies for a degree from an overseas institution?

Additionally, how is full-time or part-time status determined for an online degree from a foreign country?

[redacted].

Best regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:45:20 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 3 Apr 2025 19:10:42
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Interim Working Authorization Clarity for PGWP Extension of 2022 - REP-2025-0528 - Due 28-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

Upon further review of your request, we identified that it may in reference to the *Temporary public policy to facilitate the issuance of an open work permit to certain former or current post-graduation work permit holders* that was signed on April 14, 2022.

If this is correct, the application of the public policy would have been different from the previous response provided to your question. Please note that we are unable to provide case specific information.

However, in general, it is important to note that **status and authorization are two separate things under the Immigration and Refugee Protection Act and its regulations**.

The email notice providing the interim work authorization (IWA) under the 2022 public policy would have only allowed the individual to work at the time until the expiration date on the letter. Please note that it does not restore legal temporary resident status if the person's status expired. It was intended to ensure that those with expired and expiring post-graduation work permits could work while they waited for an updated or new open work permit.

Generally, once a refusal letter for a work permit is received, foreign nationals are no longer authorized to work under R186(u) and are advised of this in the refusal letter, however the PGWP public policy provided a separate authorization to work independent of R186(u).

\sb240If the individual's work permit application was refused, the individual would be considered out of status, and they must have applied to restore their status.

For more information, please consult: New measures for foreign nationals with expired or expiring post-graduation work permits and applicants to the temporary resident to permanent resident pathways - Canada.ca.

***

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 13, 2025 1:05 PM
To: Immigration Representatives [redacted] Représentants immigration (IRCC) [redacted]
Representantsimmigration.IRC[redacted]
Subject: Interim Working Authorization Clarity for PGWP Extension of 2022

[redacted]

I [redacted] received [redacted] response to [redacted] email about the P[redacted] [redacted] a l[redacted] [redacted] this response:
https://www.canada.ca/en/immigration-refugees-citizenship/services/study-canada/work/after-graduation/after-you-apply.html

[redacted] information.

This link states that the information above for the interim working authorization is for a 180-day period.

The situation I am dealing with is a bit different. The situation I have is for a candidate who received his letter for a PGWP Extension with the Interim Working Authorization on August 10, 2022, and the Interim Working Authorization was valid until May 31, 2023, as stated in the letter. This is a duration of 294 days.

The topic I am investigating is the PWGP Extensions that were emailed to candidates in 2022 and lasted until 2023. Online it states the following for what I believe is the same program but a different year:

"The [interim working authorization] authorizes holders to begin or continue working in Canada until May 31, 2024, while they apply for a new open work permit under the public policy and await a decision on the application."

Link: https://www.canada.ca/en/immigration-refugees-citizenship/corporate/publications-manuals/operational-bulletins-manuals/temporary-residents/foreign-workers/pgwp.html

I am wondering if there is another website/link that indicates that if a refusal has occurred on the application for a PGWP Extension in 2022-2023, this interim working authorization would cease and the candidate would enter restoration. You stated the candidate would enter restoration in your previous email, which helps and is appreciated, but the link provided isn't for the exact same program. The purpose stated in the quote above supports the notion that the candidate would enter restoration if their PGWP Extension application is refused but does not directly state that.

If there is a link that provides this information, I would greatly appreciate it.

--

[redacted]

Yours truly,

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Archived: June 3, 2025 8:45:27 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 3 Apr 2025 19:10:43
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Question on Remote work - REP-2025-0611 - Due 20-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

Remote work for a foreign employer while residing in Canada would most likely be considered foreign work experience for the purposes of Express Entry. To be considered Canadian work experience, it would require that the work performed demonstrates to the Officer that the applicant has entered the Canadian labour market, and a Canadian entity paid the applicant for their work. It must also be evident to the Officer that the work would be considered a business activity that is competitive in the Canadian marketplace, and that this position would normally have been filled by a Canadian citizen or permanent resident. Entry into the Canadian labour market is a necessary element of work experience that demonstrates ones "ability to become economically established in Canada" under R87.1(1) of the IRPR.

Please note that the system does not currently capture remote work. Please make sure to select the Country/territory of the [redacted] work [redacted] from [redacted] applicant [redacted] to [redacted] please [redacted] an explanation detailing the remote work agreement, and where the employer and employee are physically located.

Please be advised that the assessment of an application is based on a case-by-case basis; each application will be considered on its own merits, with a final decision based on a review of all the information available to the officer at the time of decision. The onus is always on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements.

\sb280
We trust that this information will be of assistance to you.

***

[redacted]

The Immigration Representatives Mailbox

From:

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
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Sent: [redacted] 20, 2025 1:50 PM
To: Immigration Representatives / Représentants immigration [redacted]
Subject: Question on Remote work

Hello

I have a question on Remote work.

So if a person is physically present in Canada (on a valid work permit status) working for a company located outside Canada remotely and getting paid in the county outside Canada, will this experience be counted towards Canadian experience or Foreign experience?

Thank You,

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Archived: June 2, 2025 10:15:20 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Mon, 3 Feb 2025 17:35:52
To:
Cc: [redacted] Representat[redacted]s [redacted]
Subject: TR: Location of employment restricted on an Open work permit - REP-2025-0058- Due 5-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question
I would like to obtain further information on how to proceed with this situation.

- * Open work permit holder is the spouse of an international student.
- * She underwent medical surgery and was unable to work
- * She applied for EI (all requirements were met)
- * Last night EI refused her application because the location of employment on her open work permit is restricted, and she has worked for over a year in a different city as the stated on her OWP.
- * Her open work permit will expire in July 2025 and hoping to apply for a SOWP once her husband graduates at the end of April 2025.

The concerns we have are,

- * Is her work experience accumulated illegal?
- * Why does her open work permit restricted her to one single location of employment to begin with?
- * Do I bother to apply for an amendment?
- * Do you have any input on how to deal with this situation?

Response
Please refer to these web pages which may be helpful:

Conditions and validity period on work permits (temporary workers) - Canada.ca

What is an open work permit? (canada.ca)

Request to Amend Valid Temporary Resident Documents or Information Contained in the Confirmation of Permanent Residence - Canada.ca

Hope this information is useful for you.

Sincerely,

The Immigration Representatives Mailbox

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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De :
Envoyé : 8 janvier 2025 14:36
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : Location of employment restricted on an Open work permit
Importance : Haute

[redacted]

I would like to obtain further information on how to proceed with this situation.

- * Open work permit holder is the spouse of an international student.
- * She underwent medical surgery and was unable to work
- * She applied for EI (all requirements were met)
- * Last night EI refused her application because the location of employment on her open work permit is restricted, and she has worked for over a year in a different city as the stated on her OWP.
- * Her open work permit will expire in July 2025 and hoping to apply for a SOWP once her husband graduates at the end of April 2025.

The concerns we have are,

- * Is her work experience accumulated illegal?
- * Why does her open work permit restricted her to one single location of employment to begin with?
- * Do I bother to apply for an amendment?
- * Do you have any input on how to deal with this situation?

Thank you so much in advance for your time.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:45:41 AM
From: [redacted] Representatives / Représentants [redacted]
Sent: Thu, 3 Apr 2025 19:14:33
To:
Cc: [redacted] Representat[redacted]
Subject: FW: Youth Mobility changes and Express Entry - REP-2025-0643 -Due 21-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

The International Experience Canada (IEC)'s authority to issue work permits transitioned from paragraph 205(b) to paragraph 204(d) of the Immigration and Refugee Protection Regulations (IRPR) on December 18, 2024.

To be assigned Comprehensive Ranking System (CRS) points for arranged employment under the Ministerial Instructions respecting the Express Entry system 29(2)(a)(iii), an applicant must hold a work permit that was issued under the circumstances described in paragraph 204(a) or (c) or in section 205. IEC work permits issued under paragraph 204(d) on or after December 18, 2024 will not meet these requirements. Holders of IEC work permits issued before December 18, 2024 may be assigned CRS points for arranged employment if they meet all the requirements.

We trust that this information will be of assistance to you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 21, 2025 8:08 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRC[redacted]
Cc:
Subject: Youth Mobility changes and Express Entry

Dear Sir or Madam,

I would like to receive confirmation on the changes to the IRPR, section 204 that was published on December 18, 2024. From our understanding, youth mobility visas such as Young Professional visas were added in a new subsection (d) of section 204.

This change has ramifications regarding the ministerial instructions for Express Entry, more specifically, the instructions regarding

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qualifying offers of employment. These instructions only specify subsections (a) and (c) of section 204 as qualifying, which would no longer include the Young Professional visa as that is now considered under 204(d).

I would like confirmation regarding the following:

- When will the Young Professional permits no longer be eligible for the 50 bonus points in Express Entry?
- Are the Young Professional permits that were issued on or after December 18, 2024 impacted in any way?

[redacted]

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Archived: June 3, 2025 8:45:47 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 3 Apr 2025 19:18:03
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Subject: Request for Consideration to Reopen or Extend Applications for Open Work Permits (Foreign Workers with Provincial or Territorial Support Letters) - REP-2025-0674 -Due 24-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

[redacted] your [redacted] open work permit application refusals.

As you may know, immigration officers have the authority to refuse applications if required documentation is not provided. Each application category has specific requirements that must be met for a decision to be made. The burden of proof rests with the applicant, who must demonstrate that they meet all criteria. While our team is unable to fulfill the reconsideration request directly, we encourage you to utilize the IRCC web form to submit your request for reconsideration. This will allow the processing office to evaluate each client's unique situation.

I also recommend visiting our website, where we provide helpful information about decision-making processes, and an overview of refusals for temporary residents.

We hope this information is of assistance.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 24, 2025 8:42 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC@cic.gc.ca>
Subject: Subject: Request for Consideration to Reopen or Extend Applications for Open Work Permits (Foreign Workers with Provincial or Territorial Support Letters)

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[redacted]

I hope this letter finds you well. I am writing to respectfully bring attention to a matter that has impacted lots of applicants for the "Open Work Permit for Foreign Workers with a Support Letter from a Province or Territory," a policy that closed in December 2024.

As an immigration consultant, I have assisted numerous qualified applicants in submitting their applications under this program, only to find that a significant number of them were refused due to the failure to provide the IMM 5707 family information form. **While this form is indeed a required document, I believe that its omission does not undermine or disqualify the applicant's overall eligibility for the program, particularly when all other criteria have been met.**

Unfortunately, due to the closure of this policy, these applicants now face the unfortunate situation of losing their status and [redacted] to [redacted] these [redacted] legitimate, well-documented cases for the open work permit, and their failure to submit the IMM 5707 form was either a simple oversight or a misunderstanding regarding its significance.

In light of this, I would like to respectfully request that IRCC provide applicants who were refused for this reason with an opportunity to supplement the IMM 5707 form. This form, while required, should not be seen as a disqualifying factor when the applicant otherwise meets all necessary qualifications. A pathway for supplementing this missing documentation would ensure that these individuals are not unfairly penalized for a technical omission.

Additionally, I kindly request that IRCC consider reopening these cases or extending the policy in a way that would allow applicants to restore their status or rectify the missing documentation. This will not only prevent unnecessary disruption for individuals and families but will also demonstrate a fair approach to handling minor procedural issues in light of the overall eligibility for the program.

[redacted] that [redacted] an [redacted] with IRCC's [redacted] to [redacted] and will help mitigate the negative impact on applicants who have otherwise complied with the policy's intent. I look forward to your favorable response and am happy to provide any additional information or clarification if needed.

Sincerely,

Immigration, Refugees and Citizenship Canada
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[redacted]

Archived: June 3, 2025 8:45:59 AM
From:
Mail received time: Thu, 3 Apr 2025 20:44:29
Sent: May 20, 2025 12:13:34 PM
To: Immigration Representatives / Représentants immigration (IRCC)
Subject: Re: Canadian Work Experience and Online Study from a Foreign Country
Importance: Normal
Sensitivity: None

CAUTION: This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Dear sir or madam,

Thank you so much for your reply.

Further to this question:

"The ministerial instruction states that Canadian work experience gained while studying full-time does not count toward the CRS score. Would this restriction apply to full-time online studies for a degree from an overseas institution? Additionally, how is full-time or part-time status determined for an online degree from a foreign country?"

May I ask, in the Express Entry application form under the **Employment History** section, when responding to the question about whether the applicant was studying full-time while gaining this work experience in Canada, should we select **NO** if the applicant was enrolled in a full-time online program from a foreign country? Would this be a misrepresentation?

If we select **YES**, we find that the CRS points for the Canadian work experience will not be applicable.

I would appreciate your guidance on this matter.

On Thu, Apr 3, 2025 at 12:06 'a0PM Immigration Representatives / Représentants immigration (IRCC) [redacted] wrote:

Good day,

[redacted] **Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

Requirements for Canadian work experience for the purposes of Comprehensive Ranking System (CRS) are described in section 15 of the Ministerial Instructions respecting the Express Entry system.

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Please note that a period of distance learning that does not require an in-Canada portion of the course or program, such as an online degree at a foreign educational institution, is not considered "study" for the purposes of paragraph 15(7)(a). As such, full-time or part-time foreign distance learning is not applicable when calculating Canadian work experience.

Canadian work experience, therefore, may be accumulated while full-time studying online for degree from a foreign county.

Please be advised that the assessment of an application is conducted on a case-by-case basis, taking into consideration the specific circumstances and the supporting documentation available to the officer. It is the applicant's responsibility to provide sufficient documentation to demonstrate that they meet the requirements.

We trust that this information will be of assistance to you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 26, 2025 12:23 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Re: Clarification on Canadian Work Experience and Online Overseas Studies

Dear Sir or Madam,

I am seeking clarification about the CRS score. Assume that an applicant who worked full-time in Canada while studying full-time online for a U.S. degree.

The ministerial instruction states that Canadian work experience gained while studying full-time does not count toward the CRS score. Would this restriction apply to full-time online studies for a degree from an overseas institution?

Additionally, how is full-time or part-time status determined for an online degree from a foreign country?

[redacted] and assistance.

Best regards,

Page 1948

is withheld pursuant to section

est retenue en vertu de l'article

19(1)

of the Access to Information Act

de la Loi sur l'acces a l'information

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Archived: June 3, 2025 8:46:11 AM
From:
Sent: May 20, 2025 12:13:33 PM
To: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: 2025 Follow-Up on PDU Correction: Inquiry regarding Athletes and Coaches Guidance --REP-2023-2174 -- REP-2024-0343 -
Importance: Normal
Sensitivity: None
Attachments:
2025 April 2 - Athletes and coaches [R186(h)] – Authorization to work without a work permit – International Mobility Program - Canada.ca.pdf;

CAUTION: This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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Dear Officer,

I hope this message finds you well. I am following up regarding the inquiry below about the modification to the guidance regarding Polo Grooms. We note that as of today the guidance has not yet changed on the following website: https://www.canada.ca/en/immigration-refugees-citizenship/corporate/publications-manuals/operational-bulletins-manuals/temporary-residents/foreign-workers/work-without-permit/authorization-work-without-work-permit-athletes-team-members.html. Last summer, we had a client who encountered issues as the typo remains and indicates "***As essential members of a team, polo grooms may be authorized to work with a work permit under R186(h)***", as the Canada Border Services Officer was following the website guidance, and only allowed our client to enter once we shared the email from your offices indicating it is a typo.

If possible, we respectfully request that it be updated in the near future as the Polo Season is fast approaching and our clients [redacted] the Program Delivery [redacted] to support their request for [redacted] to [redacted], I [redacted] attached the relevant excerpt with highlights. If there is another office that we should reach out to for the correction to be implemented, please let me know.

We greatly appreciate your assistance in this request.

Best regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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From: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Sent: [redacted] 1, 2024 3:18 PM
To:
Cc: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: TR: Re Follow Up: Inquiry regarding Athletes and Coaches Guidance --REP-2023-2174 -- REP-2024-0343 -- DUE 27-Mar-24

Dear

[redacted] request and your continued patience.

We appreciate the questions and concerns you have raised. Please be assured that we are actively reviewing the situation to implement the necessary adjustments. We are committed to addressing this matter thoroughly, and any updates or changes will be communicated through our official website.

We encourage you to regularly consult the IRCC program delivery updates site for the latest information.

[redacted] understanding and trust.

Should you have any further questions, please do not hesitate to contact us.

Sincerely,

The Immigration Representatives Mailbox

From:
Sent: February 27, 2024 3:22 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted].gc.ca>
Subject: FW: Re Follow Up: Inquiry regarding Athletes and Coaches Guidance --REP-2023-2174

Dear Sir or Mdm.,
I hope this message finds you well. I am following up regarding the inquiry below about the modification to the guidance regarding Polo Grooms. We note that as of today the guidance has not yet changed. If possible, we respectfully request that it be updated in the near future as the Polo Season is fast approaching and our clients will rely on this PDI to support their request for [redacted] to [redacted] I [redacted] the [redacted] with highli[redacted].

We greatly appreciate your assistance in this request.

Best regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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From: Immigration Representatives / Représentants immigration (IRCC) [mailto:IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Sent: December-20-23 11:25 AM
To:
Subject: FW: Inquiry regarding Athletes and Coaches Guidance --REP-2023-2174

Good morning,

[redacted] to our attention and we'll correct it in the relevant PDI.

Thank you,

The Immigration Representatives Mailbox

From: [redacted]
Sent: December 5, 2023 12:35 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: Inquiry regarding Athletes and Coaches Guidance

Dear Officer,

I am writing with respect to guidance that is posted on Immigration, Refugees and Citizenship Canada's website, specifically on this page: https://www.canada.ca/en/immigration-refugees-citizenship/corporate/publications-manuals/operational-bulletins-manuals/temporary-residents/foreign-workers/work-without-permit/authorization-work-without-work-permit-athletes-team-members.html . There is an important sentence, highlighted in the attached PDF, which references Polo Grooms: "As essential members of a team, polo grooms may be authorized to work **with** a work permit under R186(h)."

We believe that this is a typographical error. Given that *IRPR* R186h contemplates that a foreign national may work in Canada without a work permit, and Polo Grooms are exempt from work permits, the bolded word should be '**without**'?

Could you please arrange for the published guidance on the above-mentioned website to be updated so that it can be shared with IRCC and CBSA officers for the 2024 summer season?

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Please note, I have submitted a similar inquiry through the IRCC feedback website, file reference CFM 2023-208889.

[redacted] your assistance.

Best regards,

Immigration, Refugees and Citizenship Canada Immigration, Réfugiés et Citoyenneté Canada
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Athletes and coaches [R186(h)] – Authorization to work without a work permit – International Mobility Program

This section contains policy, procedures and guidance used by IRCC staff. It is posted on the department's website as a courtesy to stakeholders.

Paragraph R186(*h*) allows foreign nationals to participate in sports activities or events in Canada without a work permit as athletes, coaches or trainers, either as

- individual participants
- members of a professional or amateur foreign-based team
- members of a Canadian amateur team

It also allows foreign nationals who are essential members of the foreign team to participate at sports activities or events held in Canada.

Note: Occupations essential to the team's participation are those that provide a service benefitting only the foreign-based team or team members, or the Canadian amateur team (on a seasonal basis), and do not compete directly with the Canadian labour market, or enter it.

Examples of individual participants in sports activities or events in Canada:

- amateur players on Canadian teams (includes major junior A level and lower teams) (e.g., athletes authorized to enter Canada under this category for a whole season should be documented on a Visitor Record);
- foreign pet owners entering their own animals in a show (e.g., dog handlers);
- jockeys racing horses from foreign-based stables (see also information on Foreign freelance horse jockeys);
- racing car drivers;
- persons attending professional team tryouts.

Examples of persons who would qualify as members of a team:

- individuals that have the necessary combination of team role, skills and qualifications that make them essential members of the team (see note);
- full- or part-time coaches or trainers of foreign athletes;

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- polo grooms.

For **professional and semi-professional coaches and athletes working for Canadian-based teams**, see also: Reciprocal employment

Spouses

Professional athletes are classified under TEER 3 in the National Occupational Classification (NOC), and, as such, their spouse is eligible for a labour market impact assessment (LMIA)-exempt work permit pursuant to R205(*c*)(ii), exemption code C41.

Specific guidance: Polo grooms

Polo grooms are captured under NOC 84120 as specialized livestock workers. The main duties for groomers that work with thoroughbred horses and who are an essential member of a team, such as polo grooms, are quite different from pet groomers (NOC 65220). As essential members of a team, polo grooms may be authorized to work with a work permit under R186(h).

Polo groomers and other team members associated with taking care of the horses participating on a recognized team should be considered as being an essential part of the team. Similarly, physicians or chiropractors who specialize in horses are also essential to the team as they know the health history of the horse or pony of the foreign polo team.

The Canadian Polo Association confirms that there is a shortage of experienced polo groomers in Canada as this is not a common sport in Canada and very few Canadians would be interested in learning a trade with such time-limited employment period given the seasonal nature of the sport.

“There are approximately 16 Polo Clubs in Canada (not all are registered with Polo Canada). Each team varies in ability and typically consists of a mixture of amateurs and professionals playing together.

Grooms are absolutely an integral part of the team. Their expertise is very specific to the players and horses they manage.” (POLO Canada)

Date modified:
2023-02-02

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Archived: June 3, 2025 8:46:26 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Fri, 4 Apr 2025 12:58:06
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification on Self-Employed Experience for [redacted] Express Entry - REP-A-2025-0690 - Due 11-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
An applicant may be eligible for a Category Based Selection – Trade occupations round with self-employed work experience, if they meet the minimum criteria for Express Entry, including being eligible for 1 of the 3 immigration programs it covers, and meet all of the requirements in the instructions for that round.

Please be advised that the assessment of an application is conducted on a case-by-case basis, taking into consideration the specific circumstances and the supporting documentation available to the officer. It is the applicant's responsibility to provide sufficient documentation to demonstrate that they meet the requirements.
We trust that this information will be of assistance to you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 1, 2025 7:57 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]gc.ca>
Subject: Clarification on Self-Employed Experience for Category-Based Express Entry

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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Hello Dear,

I hope you are doing well. I would like clarification on eligibility for category-based Express Entry draws.

If an individual qualifies under the **Canadian Experience Class (CEC)** with regular NOC experience (TEER 0, 1, 2, or 3) but also has 6 months full-time **self-employed experience within Canada** in a category-based trade occupation (e.g., painter - NOC 73112) in last 3 years, would they be considered under the **trades category-based draw**?

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I appreciate your guidance on this matter.

Best Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:46:26 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Fri, 4 Apr 2025 12:58:06
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification on Self-Employed Experience for [redacted] Express Entry - REP-A-2025-0690 - Due 11-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
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Please be advised that the assessment of an application is conducted on a case-by-case basis, taking into consideration the specific circumstances and the supporting documentation available to the officer. It is the applicant's responsibility to provide sufficient documentation to demonstrate that they meet the requirements.
We trust that this information will be of assistance to you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 1, 2025 7:57 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]gc.ca>
Subject: Clarification on Self-Employed Experience for Category-Based Express Entry

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Hello Dear,

I hope you are doing well. I would like clarification on eligibility for category-based Express Entry draws.

If an individual qualifies under the **Canadian Experience Class (CEC)** with regular NOC experience (TEER 0, 1, 2, or 3) but also has 6 months full-time **self-employed experience within Canada** in a category-based trade occupation (e.g., painter - NOC 73112) in last 3 years, would they be considered under the **trades category-based draw**?

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I appreciate your guidance on this matter.

Best Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:46:38 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Fri, 4 Apr 2025 13:04:22
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification Regarding Eligibility for Express Entry - Cook (NOC 63200) - REP-A-2025-0697 - Due 14-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
There are no licensing or certification requirements for the qualifying work experience in the category-based selection. However, in each case, an officer makes a holistic assessment of the qualifying work experience, and may require proof that an applicant is professionally licensed in their occupation. The absence of professional licencing, if required for an occupation, may raise significant concerns with the officer that the applicant is unable to perform the duties and actions under their declared occupation, and the officer may, therefore, be not satisfied that the declared work experience is genuine.
If an applicant, for instance, declares qualifying work experience under NOC 63200 – Cooks, they may be expected by an officer to meet all the qualifications that are relevant to that occupation, including any and all licensing requirements.
Please be advised that the assessment of an application is conducted on a case-by-case basis, taking into consideration the specific circumstances and the supporting documentation available to the officer. It is the applicant's responsibility to provide sufficient documentation to demonstrate that they meet the requirements.
We trust that this information will be of assistance to you.
***

[redacted]

The Immigration Representatives Mailbox

From
Sent: [redacted] 3, 2025 2:43 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: Clarification Regarding Eligibility for Express Entry - Cook (NOC 63200)

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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Dear Sir/Madam,

I hope this message finds you well.

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I am writing to seek clarification regarding the eligibility requirements for the Trade-Based Occupations category under Express Entry, as Cooks (NOC 63200) were recently added to the list of eligible occupations.

Specifically, **I would like to know if there are any educational or licensing/certification requirements for individuals with work experience as a Cook, either in Canada or abroad, to qualify for this category**.

I would appreciate your guidance on this matter and look forward to your response.

Kind regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 10:15:24 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Mon, 3 Feb 2025 18:02:24
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Is there an ERROR in the EE creator tool? - REP-2025-0026- Due 31-Jan-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:

Further to my communication below.

I did manage to create a profile, but once an application is started in the system (beyond the EE eligibility stage) the information for the spouse is only to determine the CRS points for a SIBLING and not for a family member. Family members are not awarded additional points under the CRS scoring mechanism.

The problem originates with the eligibility to ENTER the pool. The applicant is eligible, but the system renders him ineligible.

If I add the family member to the main applicant instead of his spouse, I am able to create the profile, but once I enter all the information to determine the CRS score, I receive an error message that my client is NO LONGER eligible for Express Entry.

Answer:

We regret to inform you that we are unable to address case-specific questions directly. All case-specific inquiries should be submitted via the IRCC Web form. Based on the description of the issue, there appears to be a misunderstanding regarding the Comprehensive Ranking System (CRS). Please allow us to clarify: While points under the Federal Skilled Worker (FSW) selection criteria may be awarded for a family member in Canada, it is important to note that the CRS does not allocate points for family members in Canada who are not siblings. Furthermore, the CRS score is used exclusively for ranking purposes and does not influence eligibility under the Express Entry program. Please refer to the Express Entry: Federal Skilled Worker Program eligibility requirements for more details.

Should you continue to experience technical difficulties, we recommend that you submit a detailed report using the IRCC Web [redacted] choose the option for technical issues and include screenshots that capture the full browser window. The screenshots should include:

- * The website address field of the page where the issue is occurring or where you are attempting to log into your account,
- * The information you entered,
- * The error messages you received, and
- * The date and time when the issue occurred.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

This information is crucial for diagnosing the technical issue you are encountering.
Please be advised that the assessment of an application is conducted on a case-by-case basis, taking into consideration the specific circumstances and the supporting documentation available to the officer. It is the applicant's responsibility to provide sufficient documentation to demonstrate that they meet the requirements.
We trust that this information will be of assistance to you.
Sincerely,
The Immigration Representatives Mailbox

De :
Envoyé : 17 janvier 2025 13:54
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted].gc.ca>
Objet : RE: Is there an ERROR in the EE creator tool? - REP-2025-0026- Due 31-Jan-25

Further to my communication below.

I did manage to create a profile, but once an application is started in the system (beyond the EE eligibility stage) the information for the spouse is only to determine the CRS points for a SIBLING and not for a family member. Family members are not awarded additional points under the CRS scoring mechanism.

The problem originates with the eligibility to ENTER the pool. The applicant is eligible, but the system renders him ineligible.

If I add the family member to the main applicant instead of his spouse, I am able to create the profile, but once I enter all the information to determine the CRS score, I receive an error message that my client is NO LONGER eligible for Express Entry.

Please advise.

Kind regards,

From: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC@[redacted]
Sent: [redacted] 17, 2025 11:41 AM
To
Cc: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted].gc.ca>
Subject: TR: Is there an ERROR in the EE creator tool? - REP-2025-0026- Due 31-Jan-25

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

Question:

When I create a profile for a client of mine there seems to be an error in your online creation tool.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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In the qualifying section there is a question whether the main applicant has a family member in Canada, the answer should be no if the main applicant doesn't have a family member.

In the spouse's section there are only two qualifying questions for adaptability: Work or Study in Canada. I believe in this section there should be a question asking whether the SPOUSE has a family member in order to be awarded 5 points towards adaptability and then render the applicant eligible for Express Entry.

I have the following profile who seems to be NOT eligible if I answer your questions in my EE portal:

Applicant is born on

Has a

Has less than 6 months WE in Canada.
Does NOT have AE (because he is not working one year yet on a non LMIA WP)

English above CLB 7 (Listening 6.5 , Reading 6, Writing 7, Speaking 7 on an IELTS test)

Has more than 6 years of high skilled work exp

Has the settlement funds

Spouse has English CLB 7

Spouse has a niece/nephew in Canada.

<u>According to my calculation he should be eligible as a FSW:</u>

Language: 20

Education: 23

Skilled WE: 15 for more than 6 years in the past

Age: 0

AE: 0

Adaptability: Spouse English: 5

Spouse Family Member: 5

<u>Total: 68</u>

He therefore meets the threshold to ENTER the pool, but the system renders my profile as <u>ineligible</u> and not being able to [redacted]

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
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I believe the error is that the system doesn't ask for the SPOUSE's family members to obtain the additional 5 points.

When I indicate that HE (the main applicant) has a family member) then he is eligible to apply.

Could you perhaps confirm whether I am correct in assuming that there is an error in how the questionnaire is set- up or am I making a mistake in my calculations?

Answer:

[redacted] issue, our technical team has been advised.

In our preliminary investigation the qualifications described in your inquiry have been tested and it has been confirmed that all the calculations are working as intended.

However, we are aware that there is an issue in the questionnaire which results in the following message displayed in error: "Based on your answers, you do not appear to be eligible for Express Entry".

Please be advised that in this case it is possible to ignore the message and proceed with creation of an FSW-eligible profile. You will have an opportunity to enter the information regarding the accompanying spouse's relative in Canada at a later stage in the Express Entry profile creation.

We trust that this information will assist you.

Sincerely,

The Immigration Representatives Mailbox

De :
Envoyé : 5 janvier 2025 14:08
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : Is there an ERROR in the EE creator tool?

When I create a profile for a client of mine there seems to be an error in your online creation tool.

In the qualifying section there is a question whether the main applicant has a family member in Canada, the answer should be no if the main applicant doesn't have a family member.

In the spouse's section there are only two qualifying questions for adaptability: Work or Study in Canada. I believe in this section there should be a question asking whether the SPOUSE has a family member in order to be awarded 5 points towards adaptability and then render the applicant eligible for Express Entry.

I have the following profile who seems to be NOT eligible if I answer your questions in my EE portal:

Applicant is born on
Has a
Has less than 6 months WE in Canada.
Does NOT have AE (because he is not working one year yet on a non LMIA WP)
English above CLB 7 (Listening 6.5 , Reading 6, Writing 7, Speaking 7 on an IELTS test)
Has more than 6 years of high skilled work exp
Has the settlement funds
Spouse has English CLB 7
Spouse has a niece/nephew in Canada.

<u>According to my calculation he should be eligible as a FSW:</u>

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Language: 20

Education: 23

Skilled WE: 15 for more than 6 years in the past

Age: 0

AE: 0

Adaptability: Spouse English: 5
Spouse Family Member: 5

Total: 68

He therefore meets the threshold to ENTER the pool, but the system renders my profile as ineligible and not being able to apply.

I believe the error is that the system doesn't ask for the SPOUSE's family members to obtain the additional 5 points.

When I indicate that HE (the main applicant) has a family member) then he is eligible to apply.

Could you perhaps confirm whether I am correct in assuming that there is an error in how the questionnaire is set- up or am I making a mistake in my calculations?

Thanks!

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:48:07 AM
From: [redacted] Representatives / Représentants [redacted] (IR[redacted]
Sent: Fri, 4 Apr 2025 13:13:45
To:
Cc: [redacted] Representat[redacted]s [redacted]
Subject: FW: Open work permits for family members of foreign workers - REP-A-2025-0816 - Due 22-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
Response Q1:

Yes, the spouse may apply at the same time as the principal foreign national under C41. Please refer to: Family group in Canada.

Response Q2:

If the occupation of the principal foreign national is not on the list of NOCs, the spouse will not be eligible to apply to restore their status to obtain an open work permit under C41. However, spouses who are no longer entitled to an open work permit can apply for any type of work permit for which they may be eligible under Canada's work permit programs. They may restore their status in the worker's class as per R182 and apply for that work permit.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 7, 2025 8:56 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]ca>
Subject: RE: Open work permits for family members of foreign workers

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Greetings,

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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L'information divulguée en vertu de la loi sur l'accès à l'information

Requesting clarification on Open work permits for family members of foreign workers.

Work permit extensions for your in-Canada family members

Your family members in Canada can apply to extend their open work permit, even after January 21, 2025, if **all of the following** apply:

- They're in Canada.
- Their current work permit is valid for a shorter period of time than yours (the principal applicant).
- They apply to extend their work permit before their initial work permit expires.

Note that we can't issue a work permit beyond the expiry of

- your work permit **and**
- your family member's passport or biometric validity

Example:
Your work permit (the principal applicant) is valid until March 2027. Your family member's work permit has a shorter validity because their passport is valid until March 2026. Since we can't issue a work permit beyond the expiry date of your family member's passport, they must

1. apply for a new passport
2. apply to extend their work permit

Foreign worker and spouse already in Canada working on valid work permit/Open work permit. A new high skill high wage LMIA has been approved, and foreign worker is applying to extend stay as a worker with a new LMIA.

Does spouse qualify to apply at the same time as the worker currently?

Please clarify.

As well please clarify the following scenario:

Foreign worker and spouse applied to extend stay as workers with an LMIA in process. Applications refused as the LMIA was not received on time.

Foreign worker will apply to restore status as a worker with an LMIA (high skill occupation), can spouse apply to restore status as well under the new rules if occupation is not on list?

Thank you in advance.

Sincerely,

Page 1968

is withheld pursuant to section

est retenue en vertu de l'article

19(1)

of the Access to Information Act

de la Loi sur l'acces a l'information

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Archived: June 3, 2025 8:48:14 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Fri, 4 Apr 2025 13:17:14
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Inquiry Regarding Compliance on Study Permit - REP-A-2025-0834 - 16-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
When students come to Canada on a study permit, they are generally required to actively pursue their studies, be enrolled at a designated learning institution (DLI) and make progress towards completing their program's courses. They must not take authorized leaves longer than 150 days from their study program, apply to extend their study permit if they change post-secondary schools, and end their studies if they no longer meet the requirements of being a student. Additionally, they must leave Canada when their permit expires. If a student does not attend university or withdraws from their program, they might be considered non-compliant with their study permit conditions.

The Updated temporary public policy for nationals of Iran in Canada as temporary residents, effective from February 29, 2024, to February 28, 2025, allows them to study without a study permit if they meet specific eligibility criteria. However, this policy does not alter the conditions of the original study permit, meaning that any previous non-compliance with the study permit conditions could still affect future immigration applications.

For more information, please refer to the official IRCC resources:
Study permit conditions - Canada.ca
Updated temporary public policy for nationals of Iran in Canada as temporary residents - Canada.ca

We trust that this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 19, 2025 3:10 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted].gc.ca>
Subject: Inquiry Regarding Compliance on Study Permit

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Dear Sir/Madam,

I hope this email finds you well.

I am writing to seek clarification on the compliance requirements for Iranian students who have transitioned from a study permit under the Public Policy to an Open Work Permit.

Specifically, I would like to understand the following:

For Iranian students who entered Canada on a study permit but either never attended university or attended for a few terms before voluntarily withdrawing and then obtained an Open Work Permit:

- Does this transition to an Open Work Permit under the Public Policy constitute non-compliance with the conditions of their original study permit, and could this affect their future immigration processes, such as Permanent Residency applications?

Your guidance on these matters would be greatly appreciated.

Warm regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 3, 2025 8:48:27 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 4 Apr 2025 13:32:48
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Question about Israel Open Work Permit and Travel to Israel - REP-B-2025-0133 - Due 22-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
Under the temporary measures for Israeli nationals, Palestinian passport holders and family members in Canada, eligible foreign nationals are able to apply for fee-exempt study permits, open work permits, and/or extensions of their temporary resident status in Canada.

There is no stipulation in the temporary public policy prohibiting travel for eligible foreign nationals under the public policy. However, a foreign national who leaves Canada no longer holds valid temporary resident status and must present themselves at the port of entry where a decision will be made whether to permit re-entry as a temporary resident.

Before traveling, visa-exempt foreign nationals should ensure their temporary resident status document (visitor record, study permit, open work permit), Electronic[redacted], and [redacted]li[redacted]. An [redacted] valid for [redacted] to [redacted]il [redacted] Before travelli[redacted], [redacted] to [redacted] advisories.
We hope you find this information helpful.

***

[redacted]

The Immigration Representatives Mailbox

From
Sent: [redacted] 17, 2025 8:48 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC@cic.gc.ca>
Subject: Question about Israel Open Work Permit and Travel to Israel

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hello,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Can someone with an open work permit under the Israeli public policy return to Israel for a visit and then come back to Canada if they have a valid eTA? I can't locate anything to the contrary, but want to confirm because the purpose of these work permits was to give people a chance to escape the war in Israel.

Thank you,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 3, 2025 8:48:20 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 4 Apr 2025 13:28:27
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: RE:EXPRESS ENTRY: Clarification Russian PCC issued by Consulate - REP-B-2025-0129 - Due 22-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
If the applicant has applied to the appropriate office using the instructions provided on IRCC's webpage, and yet receives in response a document that does not have the expected title, please submit it, along with an explanation, to the IRCC processing office for review and further instruction. An officer will make a final determination as to whether the document provided is sufficient for IRCC's purposes.

We hope this is of assistance.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 4, 2025 1:43 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Cc:
Subject: RE:EXPRESS ENTRY: Clarification Russian PCC issued by Consulate

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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Dear Sir/Madam:

According to IRCC's website (https://www.canada.ca/en/immigration-refugees-citizenship/services/application/medical-police/police-certificates/how/russia.html), Express Entry applicants who have lived in Russia are required to obtain a document named "Reference certificate (Spravka o nalichii (otsutstvii) sudimosti ("Statement of the presence (absence) of convictions and (or) facts of criminal prosecution or termination of criminal prosecution.")"

However, the same web page also states that applicants who are outside of Russia should apply for their "reference certificate/ Spravka o nalichii (otsutstvii) sudimosti" at a local Embassy.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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We would like to confirm with you whether police clearance certificates issued by a local Embassy would still be considered acceptable by IRCC even if the title of the document issued by the Embassy does not include the exact title mentioned on IRCC's web page. For ease of reference, please see an excerpt below from a PCC received in [redacted] document is titled "Police Clearance Certificate" instead of "reference certificate/ Spravka o nalichii (otsutstvii) sudimosti". Our opinion is that as long as the applicant followed the instructions from IRCC and applied in person at the Consular Section of their nearest Embassy, it should be considered acceptable despite not having the same title at the top. Please confirm if our understanding is correct.



Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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How to get a police certificate – Russia

If you need to give your fingerprints for a police certificate, this **isn't** the same as giving your biometrics (fingerprints and photo) for an application.

Name of the document you need

Reference certificate (*Spravka o nalichii (otsutstvii) sudimosti* ("Statement of the presence (absence) of convictions and (or) facts of criminal prosecution or termination of criminal prosecution.")

Police certificate and IRCC requirements

You must provide a police certificate when you apply for:

- permanent residence
- citizenship
- some temporary residence programs

Check your application package or instructions for details.

How to apply

If you live in Russia

- Apply in person to **either**
  - your regional Information Centre of the Ministry of Internal Affairs ***or***
  - at your local Multifunctional Service Centre (available in Russian only)
    - You can also give a representative power of attorney to apply on your behalf.
- You can apply online via the Government Service Portal (Gosuslugi) (available in Russian only).

If you live outside of Russia

- Apply in person to the Consular Section of your nearest Embassy of Russia.
  - You may also give a representative power of attorney to apply on your behalf.
- Apply via a representative to the Main Information and Analytical Centre in Moscow (website available in Russian territory only).
  - You **must** give the representative power of attorney to apply on your behalf.

Special considerations

The Embassy accepts only original paper police certificates. Printouts of online search results and electronic certificates are not acceptable.

The police certificate must indicate all names you have used while in Russia.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
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Archived: June 3, 2025 8:48:32 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 4 Apr 2025 13:40:45
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Query Regarding PGWP duration - REP-2025-0633 -Due 21-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

Program stacking is when students complete more than one PGWP-eligible program from a PGWP-eligible DLI. To qualify for program stacking in relation to PGWP duration, both PGWP-eligible programs must

• be a minimum of 8 months in duration and

• be completed at a PGWP-eligible DLI within 2 years of the completion of the first program

For more information please see: : Post-graduation work permit (PGWP) [R205(c) - C43] – International Mobility Program - Canada.ca

We hope that this information is helpful to you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 21, 2025 3:32 PM
To: Immigration Representatives / Représentants immigration [redacted]
Subject: Query Regarding PGWP duration

Hi,

My specific query is:

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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A student will complete a 2 year PGWP eligible Study program (e.g. Associate of Arts Diploma at a Public DLI- a program which was PGWP eligible under the previous rules), which was started in 2023, in April 2025. Thereafter the student seeks to pursue another PGWP eligible program for a year (a diploma program in healthcare, eligible CIP code, which is eligible as per current PGWP criteria) starting fall 2025.

Upon completion of the two programs, assuming all other PGWP criteria are met- what PGWP duration would the student be eligible for? Would it be 3 years- since both programs were PGWP eligible at the time the student started the programs?

[redacted]

Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 10:15:30 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Mon, 3 Feb 2025 18:19:13
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Guidance on the NOC Code - REP-2025-0161 - Due 13-Feb-25
Importance: Normal
Sensitivity: None

Hello,

[redacted] are [redacted] to [redacted] the [redacted] you [redacted] your letter and [redacted] to your questions below. From our understanding, your questions relate to qualifying work experience under the Atlantic Immigration Program (AIP). Please see our response to your enquiry, below:

> *When selecting the appropriate NOC for a specific role, we recommend comparing the job description to the NOC description rather than relying solely on the job title.*
>
> *As part of the application review process, it is important to note that the processing officer will evaluate and consider the following factors:*
> - *That the applicant can perform the work sought, and is likely to accept and carry out the job duties, and*
> - *Officers can use the employment requirements of the NOC in their assessment. Relevant employment requirements may include education, training or other qualifications listed in the NOC description, with the exception of Canadian licensing requirements in the case of regulated occupations.*
>
> *While we cannot provide direction on case-specific enquires, we recommend that you visit the following tool that provides a description of each NOC category available, including: job duties, employment requirements, and examples of titles. Using this tool will help determine which NOC to identify for the AIP client's application. For example:*
>
> - ** NOC 60030 duties may entail, 'Recruiting staff and overseeing staff training, and Set staff work schedules and monitor staff performance', whereas*
> - ** NOC 62020 duties have similar job duties, however, this occupation may include workers who are 'employed by hospitals and other health care establishments and by cafeterias, catering companies and other food service establishments'.*
>
> *While Canada's Job Bank has useful information on the availability of occupations, among other functions, you may refer to the tools shared above that both provide detailed information on NOC classifications, descriptions and requirements, therein.*

[redacted]

The Immigration Representatives Mailbox

From: [redacted]
Sent: [redacted] 16, 2025 11:02 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Re: Guidance on the NOC Code

Candidate wants to apply under the Atlantic Immigration Program and we need to determine where she has the qualifying work experience.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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We would like to understand the NOC code for Assistant manager position based on the job description I have provided in the above email.

To be more specific, is the experience as assistant manager considered under NOC **60030** or under **62020?**

Especially in this case, the candidate was **reporting to a manager** and assisting the manager in her job duties. She **was supervising the staff and operation**s but the **title on the experience letter is" Assistant Manager".**

Duties of NOC 60030 and 62020 are almost the same on the job bank. Title "Assistant Manager" is not mentioned under any of the NOC codes which makes it hard to decide which option candidate should go with.

Under the AIP, candidates with experience in Higher Level NOC cannot accept a position in lower NOC so it is crucial for us to provide the candidate with an exact answer and guide the candidate if she is eligible to apply or not based on the NOC of experience.

Looking forward to hearing from you.

On Thu, Jan 16, 2025 at 11:35 'a0AM Immigration Representatives / Représentants immigration (IRCC) [redacted] wrote:

Hello,
In order to properly assist you, may you please tell us with more details or specify which program or application category you are referring to in your question?
[redacted]
The Immigration Representatives Mailbox

De : .
Envoyé : 10 janvier 2025 20:53
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]gc.ca>
Objet : Guidance on the NOC Code

Dear Officer,

I hope this email finds you well. I had a consultation with a client in regards to the letter NOC code and I am writing this email to clarify my doubt before I give any answer to the client.

Scenario is as follows:

Client worked at a restaurant for over a year and was given Title as "Assistant Manager", all the duties listed in the job letters falls for NOC 62020 and the client was assisting the manager of the restaurant while supervising the staff and other operations.

As the title listed on the experience letter is Assistant Manager, what NOC code should client select for her experience from the following:

NOC 60030 – Restaurant and food service managers or NOC 62020 - Food service supervisors.

Attached is the screenshot of her job description. We will be highly thankful for your guidance on this so we can avoid any issues before filling.

Looking forward to hearing from you.

Immigration, Refugees and Citizenship Canada
Immigration, Réfugiés et Citoyenneté Canada
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s.19(1)

with best regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:48:56 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 4 Apr 2025 13:54:49
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Express Entry Query - REP-B-2025-0007 -Due 23-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
Yes, each spouse can create their own Express Entry profile and include their spouse in the profile as an accompanying spouse.

Please be advised that the assessment of an application is conducted on a case-by-case basis, taking into consideration the specific circumstances and the supporting documentation available to the officer. It is the applicant's responsibility to provide sufficient documentation to demonstrate that they meet the requirements.

We trust that this information will be of assistance to you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 10, 2025 11:59 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Express Entry Query

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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Dear Sir/Ma'am,

Can an applicant and their spouse create separate Express Entry profiles, with each serving as an accompanying spouse in both profiles?

Best Regards,

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is withheld pursuant to section

est retenue en vertu de l'article

19(1)

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de la Loi sur l'acces a l'information

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Archived: June 3, 2025 8:48:38 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 4 Apr 2025 13:44:35
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification on Spousal Open Work Permit Eligibility After DLI Change - REP-B-2025-0120 - Due 22-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
If the principal foreign national applies for a study permit for a new level or program of study, the spouse of the principal foreign national, noted above, is not eligible to extend their work permit under administrative code C42.

Those who do not meet the new eligibility criteria or qualify for an extension can apply for a new work permit from within Canada under the Temporary Foreign Worker Program or another stream of the International Mobility Program, if eligible.

Spouses and common-law partners of study permit holders – [R205(c)(ii) – C42] – Canadian interest – International Mobility Program - Canada.ca

We hope this information is of assistance.

***

[redacted]

The Immigration Representatives Mailbox

From
Sent: [redacted] 20, 2025 5:10 PM
To: Immigration Representatives [redacted] Représentants immigration (IRCC) [redacted]
Subject: Clarification on Spousal Open Work Permit Eligibility After DLI Change

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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[redacted]

I hope you are doing well. I am a licensed immigration consultant [redacted] and would like clarification on a specific scenario regarding the eligibility of a spousal open work permit (SOWP) extension.

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If a client has changed their Designated Learning Institution (DLI) and applied for a new study permit, will their spouse still be eligible for an extension of their open work permit if the new program is not a graduate or professional degree program? Specifically, does the change in program level impact the spouse's continued eligibility for an SOWP?

I appreciate your guidance on this matter.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:48:45 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 4 Apr 2025 13:47:44
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification on Open Work Permit Eligibility for Spouses of Study Permit Holders - REP-A-2025-0813 -Due 16-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
OWPs that were approved under the previous measures and have not expired will remain valid. In situations where students may need more time to complete their program or where family members received a shorter work permit than the principal applicant, in-Canada family members (including spouses and dependent children) can apply to renew their work permit as long as

- * they are applying under the same criteria as the current work permit, and
- * the requested duration of the renewal matches that of the existing study or work permit of the principal applicant

Changes to open work permits for family members of temporary residents - Canada.ca

As the principal foreign national now has a study permit and not a work permit, their spouse would not be applying under the same conditions/criteria.

We hope this information is of assistance.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 5, 2025 5:32 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC@cic.gc.ca>
Cc:
Subject: Clarification on Open Work Permit Eligibility for Spouses of Study Permit Holders

CAUTION: This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Hi there,

The current rule states:
In-Canada spouses of students may seek open work permit renewals, *under the criteria that existed when their current work permit was processed,* only if they are requesting a permit duration that aligns with the study authorization that the principal foreign national received to complete their current program.

Scenario:
The principal foreign national (FN) previously held a work permit and currently has a valid study permit while enrolled in a two-year diploma program at a public college. The spouse's open work permit, which was issued based on the principal FN's former work permit, is set to expire in a few months. Given that the principal FN's study permit is valid, is the spouse eligible to apply for an open work permit based on the principal's current study permit?

In other words, would the spouse benefit from "*the criteria that existed when their current work permit was processed*"?

Thank you!

Warm Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:48:51 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Fri, 4 Apr 2025 13:51:12
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Hong Kong SAR Document of Identity for Visa Purposes - Outside Canada Work Permit Application - REP-2025-0677 - Due 25-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

IRCC can confirm that if the **only** Identity Document the applicant holds is a Hong Kong SAR Document of Identity (i.e. the client does not have a Chinese Passport or HKSAR passport), this document is valid for travel as a passport/travel document to Canada.

\cbpat3The applicant can input the **Hong Kong SAR Document of Identity for Visa Purposes** Number under the Passport information section when applying for a work permit form IMM1295 or any other IRCC application that requires a passport number.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 15, 2025 11:17 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Hong Kong SAR Document of Identity for Visa Purposes - Outside Canada Work Permit Application

\cbpat3Dear officer,

\cbpat3Good day,

\cbpat3I am writing to inquire about the **Hong Kong SAR Document of Identity for Visa Purposes (the Yellow Cover**

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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One) holders applying for work permit outside Canada. I really appreciate your time.

If it is the **only** Identity Document the applicant holds(does not have a Chinese Passport and HKSAR passport), is this document eligible to be used as a passport/travel document?

Can the applicant input the **Hong Kong SAR Document of Identity for Visa Purposes** Number under the [redacted] section [redacted] for [redacted] work permit [redacted] IMM1295?

I look forward to your clarification and reply. Thanks so much for your time.

Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:46:33 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Fri, 4 Apr 2025 13:01:14
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification on Primary NOC Requirement for Targeted Express Entry Draws - REP-A-2025-0698 - Due 14-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
The choice of primary occupation (NOC) in the Express Entry profile has no effect on eligibility for category-based selection draws. It is sufficient to declare eligible work experience under the work history in order to meet the requirements of a category, regardless of the primary NOC.
We trust that this information will be of assistance to you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 3, 2025 2:52 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: Clarification on Primary NOC Requirement for Targeted Express Entry Draws

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[redacted]

I am reaching out to seek guidance regarding the category-based selection draws introduced for Express Entry candidates, particularly for FSW and CEC candidates in targeted categories such as healthcare, STEM, and trades.

Could you please confirm whether, for FSW and CEC candidates, their primary NOC in their Express Entry profile must be one of the targeted NOC codes to be eligible for category-based selection draws? Or is it sufficient for the candidate to have at least six months of continuous full-time work experience (or equivalent part-time experience) in an eligible NOC listed in the work history section of their express entry profile, even if their primary NOC is different?

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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I appreciate your time and guidance on this matter and look forward to your response.

Best regards,

RCIC -

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:49:02 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 4 Apr 2025 13:58:39
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: special measures to support Lebanese people - REP-B-2025-0156 - Due 24-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
Dual nationals may benefit from the temporary measures for individuals affected by the crisis in Lebanon, so long as they meet the eligibility requirements set out below.

Who's eligible to apply:

- * Lebanese nationals in Canada with valid temporary resident status
- * foreign national family members of a Canadian citizen or permanent resident who
  - * **left Lebanon on or after September 29, 2024,** and
  - * are in Canada with valid temporary resident status
- * foreign nationals who are affected by the first-generation limit on citizenship as well as their foreign national family members who
  - * **left Lebanon on or after September 29, 2024**, and
  - * are in Canada with valid temporary resident status
- * people who left Lebanon with the help of the Government of Canada on or after September 29, 2024

Eligible dual nationals who may not have their Lebanese passport can meet the eligibility requirement by providing other supporting documents indicating they are a Lebanese national, such as a birth certificate or citizenship certificate.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 21, 2025 6:41 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: Re: special measures to support Lebanese people

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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Yes
My credentials or permit number is :

Thank you

On [redacted] 21, 2025, Immigration Representatives / Représentants immigration (IRCC) [redacted] wrote:

Hello,

In order to properly assist you, may you please provide your credentials as a Canadian Lawyer or Representative in good [redacted]

[redacted]

The Immigration Representatives Mailbox

Bonjour,

Afin de mieux vous aider, pouvez-vous s'il vous plaît fournir vos accréditations en tant qu'avocat ou représentant canadien en règle.

Nous vous remercions ,

La boîte aux courriels des représentants en immigration

From: [redacted]
Sent: [redacted] 17, 2025 1:28 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: special measures to support Lebanese people

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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Dear officer

[redacted] I am an attorney in good standing with the Quebec Bar Association.

I have a question regarding the measures that IRCC announced to help support Lebanese nationals in Canada (open work permit, student visa, TRV..)..

If a Lebanese person has two nationalities, can he benefit from this measure?

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I have tried to find an answer regarding this question by calling the IRCC help line and also searching for answers online but I do not seem to find an answer.

https://www.canada.ca/en/immigration-refugees-citizenship/news/2024/10/temporary-measures-to-support-people-affected-by-the-crisis-in-lebanon.html

I am not sure what to answer anyone with these questions regarding the double nationality question.

Thank you

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:49:08 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Fri, 4 Apr 2025 14:02:08
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Inquiry Regarding Acceptance of SANA-Issued Police Certificates from Iran - REP-B-2025-0154 - Due 24-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
We can confirm that certificates of no criminal record issued through the Sana system are accepted by IRCC, as outlined on the IRCC website, for applicants living in Iran.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 22, 2025 10:05 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: Inquiry Regarding Acceptance of SANA-Issued Police Certificates from Iran

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

[redacted]

I hope you are doing well.
I am reaching out to confirm whether IRCC accepts police certificates issued by **SANA** in Iran for immigration and citizenship applications.

Could you please clarify if this document meets IRCC's requirements for background checks for any immigration or citizenship purpose?

Your guidance on this matter would be greatly appreciated.
[redacted]. I [redacted] to your response.

Immigration, Refugees and Citizenship Canada
Immigration, Réfugiés et Citoyenneté Canada
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Best Regards

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:49:17 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 4 Apr 2025 14:07:29
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: EXTREMELY URGENT - [redacted] - EXPRESS ENTRY [redacted] - REP-B-2025-0191 - Due 23-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
It appears that you are already associated in the application and the previous Rep disassociated. The issue may be with the actual portal, but the office cannot assist as no application has been submitted yet.

We'd recommend you submit a webform request and submit your technical issue there, where you can submit screenshots and describe the issues for IT. https://secure.cic.gc.ca/ClientContact/en/Technical

We will send another ticket on our end; it will be set as "urgent".

***

[redacted]

The Immigration Representatives Mailbox

From: [redacted]
Sent: [redacted] 10, 2025 7:03 PM
Cc: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Fw: EXTREMELY URGENT - [redacted] - EXPRESS ENTRY ISSUES

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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Hello Officer,

I really don't know what to do here. I keep emailing you for MORE THAN A MONTH now.

I need to link client's Express Entry profile to my lawyer's representative so I can FINALLY submit his PR. I have been trying to link his profile since February 4, 2025.

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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What else do I need to do to have someone address this issue? Can someone link the application manually?

My client has an invitation to apply stuck in a previous representative's portal. He is wasting precious time towards applying for permanent residency - which impacts himself, his spouse, and children.

I have copied Nova Scotia who issued a nomination certificate in hope that maybe, it would have an impact.

[redacted]

From:
Sent: [redacted] 7, 2025 10:30 PM
Subject: Fw: EXTREMELY URGENT - · EXPRESS ENTRY ISSUES

Hello, following up on the below urgent matter.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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[redacted]

From:
Sent: [redacted] 6, 2025 11:06 PM
Subject: Re: EXTREMELY URGENT - [redacted] - EXPRESS ENTRY ISSUES

Screenshots attached + error message.

I have tried every single alternative option.

Please help. My client has an invitation to apply stuck in a previous lawyer's portal. He is wasting precious time towards a stable immigration status in Canada - which impacts himself, his spouse, and children. We already had to DECLINE an invitation to apply in hope that his Express Entry profile would have been linked to my REPRESENTATIVE PORTAL by then.

[redacted]

Page 1999
is withheld pursuant to section
est retenue en vertu de l'article

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of the Access to Information Act
de la Loi sur l'acces a l'information

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:49:23 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 4 Apr 2025 14:14:27
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Start-Up Visa - Language - [redacted] - REP-B-2025-0151 - Due 24-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
IELTS One-Skill Retake is not yet accepted and the testing of it is still taking place on a smaller pilot. Currently, there are no new updates, but we will inform you as soon as there are any developments. There are several options for language tests with [redacted] economic permanent residence applicants must take the "General Training" option.

We trust that this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 21, 2025 5:10 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Re: Start-Up Visa - Language - IELTS One Skill Retake

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Dear Officer,

Hello! [redacted]

Please kindly see my attached Letter of Authority. My College ID i: I've also attached my public registry record with College of Immigration and Citizenship Consultants (CICC) for your reference.

[redacted]
Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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On Fri, Mar 21, 2025 at 12:49 'a0PM Immigration Representatives / Représentants immigration (IRCC) [redacted] wrote:

Hello,

In order to properly assist you, may you please provide your credentials as a Canadian Lawyer or Representative in good standing.

[redacted]

The Immigration Representatives Mailbox

Bonjour,

Afin de mieux vous aider, pouvez-vous s'il vous plaît fournir vos accréditations en tant qu'avocat ou représentant canadien en règle.

Nous vous remercions ,

La boîte aux courriels des représentants en immigration

From:
Sent: Tuesday, March 18, 2025 10:47 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: Start-Up Visa - Language - IELTS One Skill Retake

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Dear officer,

Hello! [redacted] IRC[redacted]ELTS One Skills Retake (OSR) test scores for applicants in the Start-up Visa program? Upon completing OSR, the clients' new overall score indeed meets the language requirement of the Start-Up Visa program—CLB 5.

Please kindly advise. [redacted] and consideration.

Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:49:30 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 4 Apr 2025 14:17:35
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Is there an error in the Financial requirement for the anchor - REP-A-2025-0681 - REP-B-2025-0132 - Due 22-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

Your understanding is correct, if an anchor wants to use a combination of income and funds the calculation should be done as follows:

Minimum required income for the family size - Income = Funds required or also **Income + funds = Amount must be higher than minimum required income for the family size.**

If we use the same example as the one provided, the funds (savings) must be **11, 920$ or higher**.

[redacted] the incorrect information, we will proceed with the correction as soon as possible. You can also refer to these instructions to help you complete the Statutory Declaration Form.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 27, 2025 9:56 PM
To: Immigration Representatives / Représentants immigration (IRCC) [redacted]
Subject: Is there an error in the Financial requirement for the anchor

> **\intbl\cbpat6CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.

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To IRCC,

I am reviewing the proof of income requirements for sponsorship and noticed a possible discrepancy in the example provided regarding making up an income shortfall with savings.

https://www.canada.ca/en/immigration-refugees-citizenship/services/sudan2023/pr-pathway/proof-funds.html

The example states:

"For example, if your family size will be 5 people, but you only made $50,000 last year, you can show that you have $7,988 saved in a Canadian bank account for a total of $57,988."

However, according to the income table, the minimum required income for a family size of 5 is **$61,920**. If the applicant earned **$50,000**, the shortfall would be:

$61,920 - $50,000 = $11,920

To meet the requirement, wouldn't the required savings need to be **$11,920** instead of **$7,988**?

Could you kindly confirm whether this is an error in the example, or if there is a different calculation method being used that I may have misunderstood?

Thank you,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:49:37 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Fri, 4 Apr 2025 14:22:21
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification on Program Stacking for PGWP Eligibility - REP-A-2025-0796 -Due 17-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
We recently updated our PGWP webpage. Work in Canada after you graduate: Who can apply - Canada.ca

If the applicant submitted their application before November 1, 2024, they do not need to meet the field of study requirements. Applications submitted after November 1st, 2024, must meet the field of study requirements in order to be eligible for PGWP.

Program stacking is when students complete more than one PGWP-eligible program from a PGWP-eligible DLI. To qualify for program stacking in relation to PGWP duration, all PGWP-eligible programs must

- * be a minimum of 8 months in duration and
- * be completed at a PGWP-eligible DLI within 2 years of the completion of the first program

The onus is always on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements.

For information on duration of PGWP, please see: Work in Canada after you graduate: About the post-graduation work permit - Canada.ca

We hope that this information is helpful to you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 6, 2025 12:46 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]gc.ca>
Subject: Clarification on Program Stacking for PGWP Eligibility

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments

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unless you recognize the sender and know the content is safe.
ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

[redacted]

We are seeking clarification regarding the recent updates on program stacking and PGWP eligibility, particularly in relation to study permits obtained on or after November 1, 2024. We would appreciate your guidance on the following questions:

1. 1. **Interpretation of "Study Permits Obtained on or After November 1, 2024"**
   The guidance states: *"Program stacking for study permits obtained on or after November 1, 2024."* We need clarification on the interpretation of *"obtained."* Specifically, we have students whose study permits were applied for and approved before November 1, 2024, but they physically received their permits after this date.
   - * In such cases, how does this affect their eligibility for PGWP stacking?
   - * If these students complete their first PGWP-eligible program and then take a second PGWP-eligible program within the required two-year period, would they still be eligible for a PGWP of up to three years under the new rules?

2. 2. **Consecutive Program Rule for Students Who Completed a Program Before November 1, 2024**
   We have students who completed a program of study before enrolling in our institution. Some of them have now realized that their current program is not PGWP-eligible because their study permit for the new program was obtained after November 1, 2024.
   - * If such students plan to take another PGWP-eligible program after their current program, how would the consecutive program rule apply?
   - * If they complete a total of three programs (each one year in length) but only two are PGWP-eligible, would they be able to stack the two eligible programs to determine PGWP duration?

We would appreciate any clarification on how these scenarios align with the new PGWP regulations.

[redacted] and assistance.

Best regards,

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:49:43 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 4 Apr 2025 15:21:33
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification on CRS Points for Professional Degree in Law REP-A-2025-0688. Due date: 10-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

Please refer to our website to learn about educational credential assessment (ECA).

For a foreign degree in the field of law to be assigned Comprehensive Ranking System points as a professional degree, the educational credential assessment (ECA) report must assess the degree as equivalent to a first professional university degree in law or to a "Bachelor of Laws", regardless of which ECA organization issues the report.

Please note that a "Bachelor of Laws", also commonly known as "Legum Baccalaureus", is a specific professional degree in the field of law. Equivalences with alternative spelling such as a "Bachelor in Laws" or "Bachelor of Law" will not be considered equivalent to a professional degree.

Please be advised that the assessment of an application is conducted on a case-by-case basis, taking into consideration the specific circumstances and the supporting documentation available to the officer. It is the applicant's responsibility to provide sufficient documentation to demonstrate that they meet the requirements.

We trust that this information will be of assistance to you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 28, 2025 12:29 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]IRCC@[redacted]
Subject: Clarification on CRS Points for Professional Degree in Law

Immigration, Refugees and Citizenship Canada
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Dear Sir or Madam,

[redacted] a registered immigration consultant in

I seek clarification on the CRS points awarded for a "professional degree" under Express Entry.

1. The CRS system awards 126 or 135 points for a professional degree in specific fields, including law, as stated in the criteria.
2. According to IRCC's guidance on "How to Read Your Report," an ECA indicating "Bachelor of Laws" (plural) can be counted as a professional degree.
3. However, there is a concern from clients and it is confirmed by some consultants that only equivalencies issued by IQAS explicitly stating "Professional Degree" are accepted for CRS purposes, while a "Bachelor in Laws" or an equivalent worded differently—such as "Bachelor of Law" (singular)—might not qualify for the same points.

It has been my experience in my practice that that is not the case, however I would like official confirmation.

Could you confirm:

- Is a professional degree equivalency recognized equally regardless of which ECA organization issues it, even if the nomenclature differs?
- Would an ECA stating "Bachelor of Law" (singular) be at risk of not being awarded professional degree points due to word choices employed by different organizations?

I appreciate your clarification on how these variations impact CRS scoring.

Kind regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:49:49 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 4 Apr 2025 15:21:35
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Can work experience hours be accumulated towards Canadian Experience Class eligibility while doing a part-time study course? - REP-A-2025-0830 -Due 22-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
Work experience obtained during periods of part-time study in Canada may be eligible under the Canadian Experience Class if it meets all the requirements.

The definition of full-time and part-time study is determined by the applicant's learning institution.

Please be advised that the assessment of an application is conducted on a case-by-case basis, taking into consideration the specific circumstances and the supporting documentation available to the officer. It is the applicant's responsibility to provide sufficient documentation to demonstrate that they meet the requirements.
We trust that this information will be of assistance to you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 7, 2025 6:10 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Can work experience hours be accumulated towards Canadian Experience Class eligibility while doing a part-time study course?

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Dear Officer,

Can work experience hours be accumulated towards Canadian Experience Class (CEC) eligibility while doing a part-time study course?

Also, while PGWP public policy at https://www.canada.ca/en/immigration-refugees-

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citizenship/corporate/publications-manuals/operational-bulletins-manuals/temporary-residents/study-permits/post-graduation-work-permit-program.html#s11 states the definition of full-time student as "The term "full-time" is defined by the individual DLI, but in general it means 3 to 5 classes per semester.", and IRPR s83(2) under Federal Skilled Worker and s102.2(1) under Self-employed Persons state the definition of full-time study as "at least 15 hours of instruction per week during the academic year", what is the definition of being a part-time student for the purpose of meeting CEC eligible work hours? For example, a Temporary Foreign Worker (TFW) who is studying part-time in a course which is less than 6 months in duration and as such is exempt from requiring a study permit, up to how many hours can such a TFW study per week and meet the definition of being a part-time student?

Warm regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:49:56 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 4 Apr 2025 15:37:54
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: URGENT: Confirmation Required – Simultaneous Application for PGWP and Restoration of Status - REP-B-2025-0175 - Due 28-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
The applicant has **up to 90 days** after their study permit expires to apply for a PGWP and restore your status as a student.

To restore your status as a student, you must

- * apply online for your PGWP (imm5710) and pay the correct fee ($255), **and**
- * pay the fee to restore your status as a student ($389.75)
  - * Because of system limitations, you must pay the fees to restore your status as a student online and attach a copy of the receipt to your PGWP online application (add. **You don't need to make a separate application to restore your status as a student.**

You can't work until your work permit has been approved. Find out if you meet the other requirements to work while we process your application.

Please upload any letters/documents to the client information upload section, if you would like provide any further information to the application.

We hope that this information is helpful to you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 20, 2025 3:29 PM
To: [redacted] Representatives [redacted] Représentants immigration (IRCC)
[redacted]
Subject: URGENT: Confirmation Required – Simultaneous Application for PGWP and Restoration of Status

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s.19(1)

Good day,

I would like to kindly ask for clarification regarding **which application form** to submit for an application for PGWP **and** restoration of status (student).

The client had one PGWP (diy) refusal due to a missing language proficiency test and now wishes to reapply for a PGWP with restoration.

I'm finding conflicting information online.

On IRCC's website, it is said to apply for a PGWP **and** pay the fees for both the work permit and restoration of status. No separate application for restoration of status is required. For this application, **IMM5710** would be completed and submitted to IRCC. On **IMM5710,** there is **no** option to select "Restore my status as a **student.**"

Work in Canada after you graduate

How to apply

You can apply for a post-graduation work permit (PGWP) from within Canada or from another country, as long as you're eligible.

You have **up to 180 days** after you graduate to apply for a PGWP.

▼ If your study permit expires before you apply

If you don't change your status to visitor and your study permit expires, you have **up to 90 days** after your study permit expires to apply for a PGWP and restore your status as a student.

To restore your status as a student, you must

- apply online for your PGWP and pay the correct fee ($255), **and**
- pay the fee to restore your status as a student ($389.75)
  - Because of system limitations, you must pay the fees to restore your status as a student online and attach a copy of the receipt to your PGWP online application. You don't need to make a separate application to restore your status as a student.

website, communication from your inbox states to apply to restore status as a student and [redacted] this application, **IMM5709** would be completed.

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Please advise on <u>which IMM form</u> to complete to apply for a PGWP along with a restoration of status (student).

I look forward to your prompt response.

[redacted]

Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:50:03 AM
From: [redacted]
Mail received time: Fri, 4 Apr 2025 15:38:48
Sent: April 4, 2025 8:38:49 AM
To: Immigration Representatives / Représentants immigration (IRCC)
Subject: Re: FW: Failure to establish common-law relationship and PA eligibility - REP-2025-0132-- REP-2025-0426 - Due 10-Mar-25
Importance: Normal
Sensitivity: None

> **\intbl\cbpat3CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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Hello,

[redacted] I appreciate it.

Regards,

Regulated Canadian Immigration Consultant

Note: According to Canadian immigration laws, only lawyers or Regulated Canadian Immigration Consultants (RCIC) can represent or advise a person for consideration in connection with the submission of an immigration application. Please beware of immigration fraud by unauthorized representatives.

On Fri, Apr 4, 2025 at 11:17 AM Immigration Representatives / Repr¨¦sentants immigration (IRCC) [redacted] wrote:

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

Please be advised that we are not able to answer case-specific enquiries or intervene on a decision made by a delegated officer, as we must adhere to appropriate procedures. Case-specific enquiries should be routed via the IRCC Web form.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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In principle, an Express Entry application may be approved after an accompanying or non-accompanying family member is removed, if the applicant satisfies the officer they meet all the requirements of the program outlined in the Immigration and Refugee Protection Act and [redacted] final decision in each case, however, will rest solely on the officer.

Also, please note that partners who are separated and living apart may not meet the definition of common-law, as co-cohabitation is one of the key criteria of this relationship.

Please be advised that the assessment of an application is conducted on a case-by-case basis, taking into consideration the specific circumstances and the supporting documentation available to the officer. It is the applicant's responsibility to provide sufficient documentation to demonstrate that they meet the requirements.

***

[redacted]

The Immigration Representatives Mailbox

De
Envoy¨¦ : 7 f¨¦vrier 2025 08:47
[redacted] Immigration Representatives [redacted] immigration (IRCC) <IRCC[redacted]
Representantsimmigration.IRCC[redacted]
Objet : Re: Failure to establish common-law relationship and PA eligibility - REP-2025-0132- Due 11-Feb-25

Hello,

[redacted]

I would like to further clarify regarding this paragraph:

Should an applicant fail to satisfy an officer that their relationship meets the requirements, the officer may remove the accompanying family member from the application; in case of an accompanying common-law partner or spouse being removed, the Comprehensive Ranking System (CRS) score will be affected and may result in the refusal of an application.

If the principal applicant remains eligible both in terms of minimum entry criteria and CRS score for that round of ITA after removing the accompanying family member, would this principal applicant be approved of PR despite the removal of the family member? Or, if the family member was declared as non-accompanying, would the principal applicant be able to continue with his/her APR after removing this family member?

I want to reassure you that this is not a case of attempting to misrepresent facts. I am asking this question for clients who are in a common-law relationship but are separated and living apart for various reasons so they have concerns about successfully proving their relationship to IRCC.

[redacted] time.

Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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On Thu, Feb 6, 2025 at 12:08 PM Immigration Representatives / Repr¨¦sentants immigration (IRCC) [redacted] wrote:

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:

I am reaching out to seek clarification on an issue related to common-law partner relationships included in immigration applications. Specifically, I would like to confirm the potential impact on the principal applicant's eligibility and status in the event IRCC determines that a declared common-law partner relationship is not established.

- If IRCC concludes that the evidence provided is insufficient to verify the common-law partnership, does this decision affect the principal applicant¡¯s eligibility for permanent residence?
- Would the principal applicant's application be assessed independently from that of the declared common-law partner, provided all other requirements are met?

I was referring to applications under the Express Entry (CEC/FSW). So the principal applicant is applying for permanent residence and the spouse is included as an accompanying family member.

Answer:

Please be advised that it is an obligation for the applicant to declare all information truthfully and accurately. Failure to satisfy an officer that the accompanying common-law partner has a genuine relationship with the principal applicant (PA) may have a number of impacts on the application, depending on the circumstances in each case.

Under the Express Entry program, family members, such as common-law partners, must be assessed on each application; PA will not be assessed independently from their common-law partner. Please refer to our website to learn more about common-law relationship assessment.

Should an applicant fail to satisfy an officer that their relationship meets the requirements, the officer may remove the accompanying family member from the application; in case of an accompanying common-law partner or spouse being removed, the Comprehensive Ranking System (CRS) score will be affected and may result in the refusal of an application.

Furthermore, if an officer is not satisfied that a relationship is genuine, the officer may determine that a misrepresentation has occurred, rendering the PA and their common-law partner inadmissible to Canada. A foreign national found inadmissible for misrepresentation may not apply for Permanent Residence during the prescribed period of inadmissibility, and may be removed from Canada.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Please be advised that the assessment of an application is conducted on a case-by-case basis, taking into consideration the specific circumstances and the supporting documentation available to the officer. It is the applicant's responsibility to provide sufficient documentation to demonstrate that they meet the requirements.

We trust that this information will be of assistance to you.

Sincerely,

The Immigration Representatives Mailbox

De :
Envoy¨¦ : 28 janvier 2025 08:24
[redacted] Immigration Representatives [redacted] immigration (IRCC) [redacted]
Representantsimmigration.IRCC[redacted]
Objet : Re: Failure to establish common-law relationship and PA eligibility - REP-2025-0132- Due 11-Feb-25

Good morning,

Sorry for being unclear about this. I was referring to applications under the Express Entry (CEC/FSW). So the principal applicant is applying for permanent residence and the spouse is included as an accompanying family member.

Regards,

On Tue, Jan 28, 2025 at 7:41 AM Immigration Representatives / Repr¨¦sentants immigration (IRCC) [redacted]@c[redacted] wrote:

> Good Day,
>
> [redacted] I[redacted] Representatives mailbox.
>
> In order for us to better address your question and speak to eligibility requirements, can you please specify which program or immigration category you are referring to?
>
> Thank you,
>
> **The Immigration Representatives Mailbox**

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

De :
Envoy¨¦ : 14 janvier 2025 15:46
[redacted] : Immigration Representatives [redacted] immigration [redacted]
Representantsimmigration.IRC[redacted]
Objet : Failure to establish common-law relationship and PA eligibility

Dear Officer,

I am reaching out to seek clarification on an issue related to common-law partner relationships included in immigration applications. Specifically, I would like to confirm the potential impact on the principal applicant's eligibility and status in the event IRCC determines that a declared common-law partner relationship is not established.

- If IRCC concludes that the evidence provided is insufficient to verify the common-law partnership, does this decision affect the principal applicant¡¯s eligibility for permanent residence?
- Would the principal applicant's application be assessed independently from that of the declared common-law partner, provided all other requirements are met?

Your guidance in this matter would be greatly appreciated. Please do not hesitate to contact me if further details are required.

[redacted] to your response.

Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 10:15:36 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 4 Feb 2025 13:12:52
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Home Care Services Extended Pilot Program - REP-2025-0207- Due 17-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

As indicated on our website, the Home Care Worker Immigration Pilots will open on March 31, 2025. More details on program eligibility requirements will be provided shortly.

We trust this information will assist you.

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 20 janvier 2025 13:43
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Objet : Home Care Services Extended Pilot Program

Hello Officer,
Greetings of the Day!

I wish to know if the Home Care Services program will begin from 20th March 2025 as the honorable minister [redacted] that this program [redacted] open i[redacted] 2025 or Spring of 2025. Winter is gone and are we expecting the opening of this program in March of 2025 then.
Kindly clarify and give good news!

Best Regards,

Page 2019

is withheld pursuant to section

est retenue en vertu de l'article

19(1)

of the Access to Information Act

de la Loi sur l'acces a l'information

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:50:28 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Fri, 4 Apr 2025 16:18:59
To:
Cc: [redacted] Representatives / Représentants immigration ([redacted])
Subject: FW: IEC flag poling question - REP-2025-0172- Due 13-Feb-25
Importance: Normal
Sensitivity: None

Hello,

In order to properly assist you, may you please provide the attachments you are referring to?

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 16 janvier 2025 17:52
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : IEC flag poling question

Hello,

I have been advised by CBSA to contact IRCC regarding this issue.

I was wondering if you could provide me with clarification regarding the new flag poling restrictions. Previously IEC work permit holders could come to the POE to obtain their second/subsequent work permit but it appears some may be getting turned away.

We received the attached response from IRCC but I wanted to clarify if IEC work permit holders can come to the POE to obtain the second/subsequent participation? I attached the response from IRCC as well.

Thank you

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:50:38 AM
From:
Mail received time: Fri, 4 Apr 2025 17:27:02
Sent: Fri, 4 Apr 2025 13:26:28
To: [redacted] Representatives [redacted]
Subject: RE: QUESTION
Importance: Normal
Sensitivity: None
Attachments:

CAUTION: This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Montréal, le 4 avril 2025

Bonjour,

Vous trouverez ci-joint ma carte de Membre du Barreau du Québec.

Merci.

[redacted]

De : Immigration Representatives [redacted] Représentants immigration (I[redacted])
[redacted]
Envoyé : 21 mars 2025 12:38
À :
Objet : FW: QUESTION

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Bonjour,

Afin de mieux vous aider, pouvez-vous s'il vous plaît fournir vos accréditations en tant qu'avocat ou représentant canadien en règle.

Nous vous remercions ,

La boîte aux courriels des représentants en immigration

From:
Sent: [redacted] 13, 2025 1:37 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC@cic.gc.ca>
Subject: QUESTION

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Montréal, le 13 mars 2025

Bonjour,

[redacted] octobre [redacted] Ministre [redacted] des " [redacted] pour [redacted] les [redacted] t[redacted] par la crise au Liban » .

Ces mesures permettent aux ressortissants libanais au Canada, dont le statut de résident temporaire est valide, de demander, entre autres, un permis de travail ouvert
Cette demande doit être présentée au plus tard le 31 juillet 2025.

Ces mesures sont entrées en vigueur le 30 octobre 2024.

QUESTION :

Est-ce qu'un ressortissant Libanais entré au Canada à titre de visiteur le 11 mars 2025 peut soumettre une demande de permis de travail ouvert dans le cadre de ces mesures.
Ce ressortissant Libanais se trouve donc au Canada à titre de visiteur; son autorisation de séjour est valide pour une période de 6 mois.

Merci de votre collaboration.

Cordialement.

Pages 2023 to / à 2025
are withheld pursuant to section
sont retenues en vertu de l'article

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of the Access to Information Act
de la Loi sur l'acces a l'information

Immigration, Refugees and Citizenship Canada
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Archived: June 3, 2025 8:51:00 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 4 Apr 2025 19:08:14
To:
Cc: Representatives; immigration
Subject: FW: - REP-2025-0259 - Due 24-Feb-25
Importance: Normal
Sensitivity: None

Good day,

Immigration Representatives Mailbox.

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

Clients are not advised to apply for a work permit using the outside Canada process while they are physically inside Canada.

The public policy allowing visitors to apply for work permits from within Canada has ended. As a result, a person who is currently a visitor with legal status in Canada is not eligible to apply for a work permit from within Canada. If a visitor would like to apply for a work permit, they can do so from outside of Canada.

If a client has applied for a work permit using the outside of Canada process, they may receive a letter indicating they letter a Letter (LOI) to entry to Canada to demonstrate the client still meets the requirements of the *Immigration and Refugee Protection Act,* its Regulations, and any other Canadian legislation.

As announced by the Government of Canada as part of Canada's Border Plan, clients who have received the Letter of Introduction (LOI) while inside Canada cannot flagpole to receive their permit. Clients must leave and re-enter Canada from a country other than United States or St. Pierre and Miquelon to activate their permit.

For reference:
Work permit: After you apply - Canada.ca.
Ending flagpoling for work and study permits at the border - Canada.ca.

***

The Immigration Representatives Mailbox

De :
Envoyé : 25 janvier 2025 13:42
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-
Objet :

Good day,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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With the recent end of flagpoling, I was wondering if it is still possible to apply for a "Work Permit from Outside Canada" while an applicant is physically in Canada?

If it is possible, how will the applicant receive an original copy of the Work Permit?

Thank you!

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 10:15:40 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 4 Feb 2025 18:53:31
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Clarification Regarding Restoration of Status and PR/BOWP Eligibility - REP-2025-0085- Due 6-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:

The client applied for a work permit based on a pending LMIA decision, but the application was refused in mid-December 2024.
Their previous work permit has since expired, and they are currently out of status.
However, they still have time (within 90 days) to apply to restore their status.
The client has an active Express Entry (EE) profile.

With their current circumstances, I would appreciate clarification on the following:

1. If the client is invited to apply for permanent residence (PR) while out of status, can they submit a Bridging Open Work Permit (BOWP) application after getting the AOR?
2. Should the client instead apply to restore their work permit status based on the now-positive LMIA their employer has received?
3. Can the client claim points for the valid job offer under the Express Entry system before restoring their status?
4. Is the client eligible to submit a PR application while their status restoration is pending?

Your guidance will help us ensure compliance with IRCC regulations and provide the best advice for the client's situation.

[redacted] this [redacted] I [redacted] to your response.

Response:

Please note that this service provides guidance and not case-specific advice.

With regards to question 1 and 2, to be eligible for a Bridging open work permit (BOWP) for permanent residence applicants, the client must:

- * live in Canada (and intend to live outside Quebec) at the time you apply for your BOWP

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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    - * You can leave Canada while we process your application.
    - * However, if you leave Canada after your work permit expires, you can't work until your new application is approved.
- * either
    - * have a valid work permit
    - * have an expired work permit but maintained your status as a worker
    - * be eligible to restore your status and get a work permit
- * be the principal applicant on your permanent residence application
- * have submitted a complete application for permanent residence and passed the completeness check
    - * Submitting a profile to the pool is not the same as applying for permanent residence.
    - * Make sure you understand how Express Entry works.
- * have your acknowledgement of receipt letter
    - * We send this letter to your account after we get your permanent residence application

An applicant will have to check the processing delays for PR applications as they may not receive the letter regarding completeness check within the 90 days restoration period.

Please visit our website for more information on requirements for a BOWP.

3. Please refer to the Ministerial Instructions respecting the Express Entry system for a full overview of the job offer. An applicant may be eligible to claim a valid job offer under the Express Entry when they are not in status, are out of status or in restoration, if the job offer meets all the requirements.

4. An applicant may also be eligible to submit a PR application under the Express Entry while in restoration of their status, however should the applicant remain in Canada without status, it will render the applicant inadmissible to Canada on the grounds of non-compliance with the Immigration and Refugee Protection [redacted] the Express Entry, foreign nationals may not get Permanent Residence in Canada if they are deemed inadmissible.

Please be advised that the assessment of an application is based on a case-by-case basis, considering the particular circumstances in conjunction with the supporting documentation available to the officer. The onus is always on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements.

We hope this information is of assistance.

[redacted]

The Immigration Representatives Mailbox

De
Envoyé : 9 janvier 2025 22:48
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : Clarification Regarding Restoration of Status and PR/BOWP Eligibility

Dear Sir/Madam,

[redacted] Canadian Immigration Consultant (RCIC) [redacted] with the Coll[redacted] Immigration and Citizenship Consultants (CICC), registration number

The client applied for a work permit based on a pending LMIA decision, but the application was refused in mid-December 2024.
Their previous work permit has since expired, and they are currently out of status.
However, they still have time (within 90 days) to apply to restore their status.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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The client has an active Express Entry (EE) profile.

With their current circumstances, I would appreciate clarification on the following:

1. If the client is invited to apply for permanent residence (PR) while out of status, can they submit a Bridging Open Work Permit (BOWP) application after getting the AOR?
2. Should the client instead apply to restore their work permit status based on the now-positive LMIA their employer has received?
3. Can the client claim points for the valid job offer under the Express Entry system before restoring their status?
4. Is the client eligible to submit a PR application while their status restoration is pending?

Your guidance will help us ensure compliance with IRCC regulations and provide the best advice for the client's situation.

[redacted] this [redacted] I [redacted] to your response.

Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:51:34 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Fri, 4 Apr 2025 19:24:46
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: admission of supervisa holders with no issuance of visitor records - REP-2025-0088- Due 6-Feb-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
If granted entry, super visa holders are authorized to stay in Canada for 5 years, as per A29(3).

Visitor records are issued to extend or limit the length of stay of a temporary resident in Canada or to specify conditions applicable to the temporary resident during their stay.

A visitor record is a document that provides proof of temporary resident status while in Canada, is not a travel document and does not guarantee re-entry into Canada. As per R183(4)(a), once a foreign national leaves Canada, their temporary resident status ends.

Upon arrival at a POE, and as per R185, the BSO has the discretion to either:

1 – grant entry to the validity of the VR (if it is still valid),
2 – grant entry for any other length of stay, or
3 – deny entry

For further information on CBSA policies, refer to: https://www.cbsa-asfc.gc.ca/contact/menu-eng.html

We trust that this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

-----Message d'origine-----
De :
Envoyé : 10 janvier 2025 08:23
[redacted] : Immigration Representatives [redacted] Représentants immigration (IRCC) [redacted]
Objet : admission of supervisa holders with no issuance of visitor records

here, lawyer in
I understand that the policy is for CBSA not to issue visitor records for persons admitted with supervisas, but to admit them

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for five years with the simple annotation "PG."
This can lead to confusion; for example, someone residing here as a supervisa holder who wants to get a NS driver's licence has no documentation of their status.
Why is it the policy not to issue a visitor record?
(Further the policies around the ongoing validity of visitor records are also confusing; sometimes CBSA takes the position that if you leave Canada, and return on an unexpired visitor record that has even just one day of validity, you cannot get a new visitor record, meaning that you have to file for an immediate extension.) I would appreciate clarification of these policies.
[redacted]

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Archived: June 3, 2025 8:51:41 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 4 Apr 2025 19:28:26
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: nouvelle demande de VRT de l'intérieur du Canada - REP-2024-2206 - Due 9-Dec-24
Importance: Normal
Sensitivity: None

Bonjour,

[redacted] la **boîte aux courriels pour les représentants en immigration.**

Veuillez noter que cette boîte aux lettres est destinée à fournir des conseils généraux et ne fournit pas de réponses à des demandes spécifiques à un cas, mais a fourni les informations suivantes comme conseil. Si vous avez des questions spécifiques à un dossier, nous vous encourageons à soumettre le formulaire Formulaire Web d'IRCC - Canada.ca

Veuillez consulter notre réponse à votre question.

***

Vous ne pouvez demander un visa de visiteur depuis le Canada que si vous répondez à tous ces critères :

- êtes déjà au Canada
- détenir un permis d'études ou de travail valide
- souhaitez **quitter et revenir au Canada** dans un avenir rapproché, et
- avoir un visa de visiteur existant qui a expiré ou est sur le point d'expirer, ou qui n'était valable que pour une seule entrée

Vous devez détenir un permis d'études ou de travail **valide** (pas en traitement) avant de demander un nouveau VRT. Si nous approuvons votre demande, vous recevrez un message dans votre compte en ligne, et vous recevrez votre nouveau permis de travail ou d'études par la poste. Dès que nous approuvons votre demande de prolongation de votre permis de travail ou d'études, vous pouvez demander votre visa de visiteur (avant même de recevoir votre nouveau permis de travail ou d'études par la poste).
Cependant, vous devez fournir la preuve que nous avons approuvé votre demande, telle que :

- une capture d'écran du message d'approbation que nous avons envoyé à votre compte en ligne
- votre numéro de candidature
- tout autre document prouvant que vous disposez d'une prolongation de permis d'études ou de travail valide et approuvée

Ces informations sont accessibles au public ici ; Visas de visiteurs pour les travailleurs et les étudiants : Comment présenter une demande depuis le Canada - Canada.ca

Nous espérons que ces informations vous seront utiles.

***

Cordialement,

\sb160La boîte aux courriels pour les représentants en immigration

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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De :
Envoyé : 11 novembre 2024 10:45
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Objet : RE : nouvelle demande de VRT de l'intérieur du Canada

Bonjour,

J'ai deux questions générales concernant les VRT :

1) D'une manière générale, si un travailleur étranger temporaire veut demander un nouveau VRT de l'intérieur du Canada, doit-il attendre que son VRT actuel soit expiré, ou peut-il demander un nouveau VRT à partir de l'intérieur du Canada, même si son VRT actuel n'est pas encore expiré ?

2) D'une manière générale, un travailleur étranger temporaire doit-il attendre d'avoir obtenu un nouveau permis de travail dans le cadre d'une demande de renouvellement avant de demander un nouveau VRT, ou est-il possible de demander un nouveau VRT d'intérieur du Canada avec seulement une demande de renouvellement du permis de travail en traitement ?

Merci à vous et bonne journée,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:51:58 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 4 Apr 2025 19:55:17
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Unreasonable request on basis of a Financial Letter - REP-2025-0205- Due 17-Feb-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
We would like to clarify that the option for employers to use attestations from financial institutions has been around for multiple years, but is a last resort document for employers to demonstrate their ability to fulfill their financial obligations since mid 2023. Note that it is the employer's responsibility to demonstrate that they meet this factor under the Immigration and Refugees Regulations.

Employers who submit Labour Market Impact Assessment (LMIA) applications to request TFWs should generally be able to provide CRA documents to demonstrate their ability to fulfil financial obligations to TFWs they wish to employ. In case they are unable to, they may use the attestations from financial institutions as a last resort document and assessing officers at Service Canada will take everything into consideration during LMA assessment.

Please note that financial institutions are not obligated to provide an attestation for their clients and will do so only if they are able and willing to. Should this not be an option, it is the employer's responsibility to provide evidence to support their application and to demonstrate that they meet this requirement.

Hope the above provides some clarification to address your concerns.

***

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 20 janvier 2025 13:29
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Objet : Unreasonable request on basis of a Financial Letter

Hello Officer,
Greetings of the Day!

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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I wish to know the policy clarification about the unreasonableness of request asking for a financial guarantee, a bank is reluctant to give. Because of that employers are facing worker shortage particularly in the Retirement Home (Healthcare Sector) considering the denial of application for the LMIA by Service Canada.

A template is provided to the client (employer) by service Canada and they want verbatim signing of that document by the bank (Financial Institution)
https://www.canada.ca/content/dam/esdc-edsc/documents/services/foreign-workers/business-legitimacy[redacted]

I will reproduced a verbatim statement by a banker regarding issuing of the letter demanded by Service Canada from a financial institution

"Unfortunately, we have been strongly advised by our legal team that we are not able to sign these forms for any clients. This is the first year that we have been receiving these LMIA requests and based on the wording it opens RBC up to statements that we cannot validate or confirm creating a large liability risk for the bank."

So why this cat-mouse game where what you want is categorically denied by bank

Kindly send a policy clarification

Thanks in anticipation

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:52:04 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 4 Apr 2025 20:08:39
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: 186 W) RIPR, début du travail, permis de travail fermé - REP-2025-0175- Due 14-Feb-25
Importance: Normal
Sensitivity: None

Bonjour,
[redacted] la **boîte aux courriels pour les représentants en immigration.**
Veuillez noter que cette boîte aux lettres est destinée à fournir des conseils généraux et ne fournit pas de réponses à des demandes spécifiques à un cas, mais a fourni les informations suivantes comme conseil. Si vous avez des questions spécifiques à un dossier, nous vous encourageons à soumettre le formulaire Formulaire Web d'IRCC - Canada.ca
Veuillez consulter notre réponse à votre question.

***

L'alinéa 186(w) du Règlement sur l'immigration et la protection des réfugiés ne précise pas la catégorie de permis de travail. Par conséquent, le titulaire d'un permis d'études qui satisfait aux exigences du R186(v), qui a terminé ses études et qui a demandé un permis de travail au Canada avant l'expiration de son permis d'études, peut continuer à travailler pendant que sa demande de permis de travail est en cours de traitement.

Un étranger qui détient déjà un permis de travail valide peut travailler selon les conditions de son permis de travail et n'est pas assujetti au R186(w).

Nous espérons que ces informations vous seront utiles.

***
Cordialement,

La boîte aux courriels pour les représentants en immigration

De :
Envoye : 17 janvier 2025 09:51
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : 186 W) RIPR, début du travail, permis de travail fermé

Bonjour,

Nous savons que l'article 186 w) RIPR permet à une personne de commencer à travailler après avoir envoyé une demande de PTPD en bonne et due forme à IRCC.

Par ailleurs, d'une manière générale, si une personne a complété un programme d'études qui n'est pas admissible à un PTPD et qu'elle a obtenu un CAQ/EIMT et permis de travail, peut-elle commencer à travailler en vertu de l'article 186 W) RIPR?

Merci et bonne journée,

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Archived: June 3, 2025 8:52:13 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 4 Apr 2025 20:12:59
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Question - REP-2025-0462 - Due 11-Mar-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

Clients are not advised to apply for a work permit using the outside Canada process while they are physically inside Canada.

The public policy allowing visitors to apply for work permits from within Canada has ended. As a result, a person who is [redacted] with [redacted] status [redacted] Canada [redacted] not [redacted] to [redacted] for [redacted] work permit from [redacted] to apply for a work permit, they can do so from outside of Canada.

If a client has applied for a work permit using the outside of Canada process, they may receive a letter indicating they have been [redacted] letter [redacted] Letter [redacted] (LOI) [redacted] to [redacted] **entry to Canada** to demonstrate the client still meets the requirements of the *Immigration and Refugee Protection Act,* its Regulations, and any other Canadian legislation.

As announced by the Government of Canada as part of Canada's Border Plan, clients who have received the Letter of Introduction (LOI) while inside Canada cannot flagpole to receive their permit.

\

\ For reference:

\ Work permit: After you apply - Canada.ca.

\ Ending flagpoling for work and study permits at the border - Canada.ca.

***

[redacted]

The Immigration Representatives Mailbox

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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From:
Sent: Monday, February 13, 2023 2:24 PM
To: Immigration Representatives ▮ Représentants immigration (IRCC) [redacted]
Representantsimmigration.IRC[redacted]
Subject: Question

Hello,

My question is if a person is on visitor status in Canada, and does not fall under any of these categories as shown in the screenshot below. Can they apply for a work permit while staying in Canada and using the apply outside Canada application package?

* **Do any of these situations describe you? (required)**

You can apply from inside Canada if one of these applies:

- You have a valid study or work permit.
- Your spouse, common-law partner or parent has a valid study or work permit.
- You're eligible for a post-graduation work permit and your study permit is still valid.
- You or your spouse, common-law partner or parent has a temporary resident permit that is valid for 6 months or more.
- You're in Canada and waiting on a decision on an application for permanent residence for the
  - spouse and common-law partner in Canada class OR overseas family class
  - temporary resident permit holder class
- You made or will make a claim for refugee protection.
- You've been recognized as a Convention refugee or protected person by the Immigration and Refugee Board of Canada.
- You're allowed to work in Canada without a work permit, but you need a work permit to work in a different job (this does not apply to business visitors).
- You're a trader, investor, intra-company transferee or professional under the Canada-United States-Mexico Agreement (CUSMA).

This is another screenshot where if you select "I'm a visitor in Canada", it shows you the option for an outside Canada application but it does not say if the applicant can stay in Canada and use the outside Canada application package and apply for a work permit.

* **Select the option that best describes you: (required)**

○ My work permit has expired, and I have no status in Canada.
◉ I'm a visitor in Canada.

You can't apply for a work permit from within Canada

▮u're not [redacted] to [redacted] for ■ work permit from ▮thin [redacted] may be eligible to apply for one from outside Canada.

To get the forms you need, tell us how you're applying and where you're applying from.

Get the application to apply from outside Canada

Next: After you apply →

--

Thank you,

Page 2041

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Archived: June 2, 2025 10:15:44 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Wed, 5 Feb 2025 13:22:52
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Applying for another open work permit with a valid work permit and an ongoing OWP application - REP-2025-0206- Due 17-Feb-25
Importance: Normal
Sensitivity: None

Hello,

[redacted] Immigration Representatives Mailbox.

We are unable to respond to case-specific enquiries. However, it's worth noting that an application can take several months to process and complete.

For general information regarding a personal immigration file, please consult the links below:

- * Find answers to common questions in the Help Centre
- * Check your application status
- * Find application forms and guides

We trust this will assist you.

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 20 janvier 2025 13:35
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted].gc.ca>
Objet : Applying for another open work permit with a valid work permit and an ongoing OWP application

Hi,

I [redacted]n RCIC [redacted] rification i[redacted]nt [redacted]n [redacted] for another Open Work [redacted] [redacted] work permit [redacted] valid, but he h[redacted] for an OWP after r[redacted] in[redacted] nu[redacted]r for his PR application under th[redacted] [redacted] he h[redacted] not [redacted] received [redacted] in prin[redacted] for his current PR application.

Thank you,

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Archived: June 3, 2025 8:52:53 AM
From:
Mail received time: Mon, 7 Apr 2025 16:00:49
Sent: May 20, 2025 12:12:55 PM
To: Immigration Representatives / Représentants immigration (IRCC)
Subject: Re: FW: Clarification on Flagpole for COPR Holders and Approved outside WP or SP in Canada as a VISITOR - REP-2024-2696 - Due 22-Jan-25
Importance: Normal
Sensitivity: None

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ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hi [redacted] Mailbox,

Please clarify further. Scenario 3 is not related to the application for WP upon entry as R 198 (1) and R 190 (3) (f). Rather, the applicant has a VISITOR status and applied for WP to the NY VISA office (Outside of Canada) IMM1295. Thus the APPROVAL LETTER is done by NY VISA OFFICE and issued a LETTER OF INTRODUCTION (LOI) as if they are coming from INDIA.

The question is can such foreign nationals go to the border and flagpole and get the WP printed by CBSA BSO as if they are entering the Canadian border for the first time?

I am getting hundreds of questions from RCICs and so far I have been told it is not explicitly allowed by a CBSA BSO i[redacted], but [redacted] not [redacted] for IRCC policy. [redacted] that [redacted] CBSA BSO [redacted] misinterprets IRPA/IRPR.

I urge this to be updated on the IRCC website as an example and that the FN must leave Canada and re-enter Canada as if they are coming from abroad.

Scenario 3:

A Visitor in Canada applies for a Work Permit through the New York Visa Office (using IMM1295) and is issued a Letter of Introduction and a TRV (W-1 counterfoil).

Previously, such individuals could flagpole at the land border to have their Work Permit issued/finalized by a CBSA BSO.

Question:

Can these individuals still flagpole at the land border to obtain their Work Permit, or must they leave Canada and re-enter by air to complete the process?

Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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On Wed, Mar 12, 2025 at 7:36 'a0PM Immigration Representatives / Représentants immigration (IRCC) [redacted] wrote:

Good day,

Please find the response to your inquiry:

Scenario 1:

The recent announcement from the Canada Border Services Agency to end flagpoling for work and study permits at the border only applies to foreign nationals who hold temporary resident status in Canada and are submitting applications and renewals for work and study permits. **The policy does not apply to clients with approved applications for permanent residence.** Clients with approved applications for permanent residence and who are in possession of a Confirmation of Permanent Residence (CoPR) document are eligible to become permanent residents (PRs) at the port of entry (POE).

It is unclear as to why the client in your scenario is ineligible for virtual landing. If the client has a CoPR in their possession, they are [redacted] to [redacted] PR [redacted] the [redacted]:

- * If the principle applicant (PA) was landed at the POE with dependants in Canada, they must inform IRCC via the web form. Their dependants will then be provided with instructions explaining the next steps needed to confirm their PR status online through the Permanent Residence Portal (PR Portal).
- * If the PA has already submitted a web form and no action has been taken, the client can contact the Client Support Centre and inform them of the situation.
- * If the PA was virtually landed in Canada with the dependants overseas, once the application is ready to be finalized, the processing office sends a letter requesting the passport in order for the dependants to be processed to become PRs at the POE.

Scenario 2:
A Visitor in Canada applies for a Study Permit through the Los Angeles Visa Office (using IMM1294). Upon approval, they are issued a Letter of Introduction and, in some cases, a new TRV (S-1 Category).

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Previously, such individuals could go to the land POE at the flagpole and have their **study permit** issued/finalized by a CBSA Border Services Officer (BSO). This is not a new Study Permit application.

Question:
Can these individuals still flagpole at the land border to obtain their Study Permit, or must they leave Canada and re-enter by air to finalize the process?

Response: As announced by the Government of Canada as part of Canada's Border Plan, work and study permits will no longer be provided to flagpolers at a port of entry, effective December 23 at 11:59 pm ET. The change applies to both, applications made at POE for clients that are already in Canada as well as applications made outside Canada that received an LOI while in Canada.

For more information, please see: Ending flagpoling for work and study permits at the border - Canada.ca

Clients are required to leave and re-enter Canada, please note that they will not able to activate their study/work permit if re-entering from the U.S. or Saint-Pierre-et-Miquelon.

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 25 décembre 2024 05:12
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : Clarification on Flagpole for COPR Holders and Approved outside WP or SP in Canada as a VISITOR

[redacted]

Name:

RCIC#:

On December 23, 2024, IRCC announced that Temporary Residents seeking to obtain Work Permits or Study Permits through flagpoling at land borders are no longer permitted to do so. However, the announcement did not specify whether this policy applies to other categories of Foreign Nationals.

https://www.canada.ca/en/border-services-agency/news/2024/12/ending-flagpoling-for-work-and-study-permits-at-the-border.html

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As a result, many Regulated Canadian Immigration Consultants (RCICs) are seeking clarity on this announcement. To assist in providing accurate guidance to clients, I kindly request clarification regarding the following scenarios:

Scenario 1:
A Foreign National in Canada has received the Confirmation of Permanent Residence (COPR, two copies) and a Permanent Resident Visa (PRV) and submitted their passport to CPC-Ottawa.

Previously, such individuals could go to the land Port of Entry (POE) to flagpole and **complete their landing as Permanent** [redacted] [redacted] applicants are not eligible for VIRTUAL LANDING as per "split landing."

Question:
Are these individuals still permitted to land at the flagpole at the land POE as permanent residents, or must they leave and re-enter Canada to complete the landing process?

Scenario 2:
A Visitor in Canada applies for a Study Permit through the Los Angeles Visa Office (using IMM1294). Upon approval, they are issued a Letter of Introduction and, in some cases, a new TRV (S-1 Category).

Previously, such individuals could go to the land POE at the flagpole and have their **study permit** issued/finalized by a CBSA Border Services Officer (BSO). This is not a new Study Permit application.

Question:
Can these individuals still flagpole at the land border to obtain their Study Permit, or must they leave Canada and re-enter by air to finalize the process?

Scenario 3:
A Visitor in Canada applies for a Work Permit through the New York Visa Office (using IMM1295) and is issued a Letter of Introduction and a TRV (W-1 counterfoil).

Previously, such individuals could flagpole at the land border to have their Work Permit issued/finalized by a CBSA BSO.

Question:
Can these individuals still flagpole at the land border to obtain their Work Permit, or must they leave Canada and re-enter by air to complete the process?

Given the recent announcement, we would like to know whether the above scenarios fall under the restriction on flagpoling or are exempt.

Also, I would recommend that IRCC or CBSA publish detailed guidance addressing these scenarios to provide clarity for Foreign Nationals and RCICs alike.

Thank you for your attention to this matter. I look forward to hearing back from you.

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Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:53:14 AM
From:
Mail received time: Mon, 7 Apr 2025 17:55:09
Sent: Mon, 7 Apr 2025 13:53:48
To: Immigration Representatives / Représentants immigration (IRCC)
Subject: Re: Start-Up Visa - Non-Essential Member Not Submitting PR Application
Importance: Normal
Sensitivity: None
Attachments:

CAUTION: This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Dear Officer,

My CICC number is

Please see my Letter of Authority and the attached screenshot of my good standing, as shown in the CICC public registry.

Thank you.

On Mon, Apr 7, 2025 at 1:50 'a0PM Immigration Representatives / Représentants immigration (IRCC) [redacted] wrote:

Hello,

In order to properly assist you, may you please provide your credentials as a Canadian Lawyer or Representative in good [redacted]

[redacted]

The Immigration Representatives Mailbox

****

Bonjour,

Immigration, Refugees and Citizenship Canada
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Afin de mieux vous aider, pouvez-vous s'il vous plaît fournir vos accréditations en tant qu'avocat ou représentant canadien en règle.

Nous vous remercions ,

La boîte aux courriels des représentants en immigration

From:
Sent: [redacted] 7, 2025 1:48 PM
To: Immigration Representatives [redacted] Représentants immigration (IRCC) [redacted]
[redacted]gc.ca>
Subject: Start-Up Visa - Non-Essential Member Not Submitting PR Application

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Dear Officer,

Hello! I hope you are doing well.

According to the IRCC website "*If you're applying for permanent residence (PR) with partners from your qualifying business, we won't process any of your applications until we receive them all. Each business partner must submit their own application. If a team member won't be submitting a PR application anymore, you must use the web form to tell us as soon as possible.*"

I have a couple of follow-up questions:

1. A team of five members (three essential members and two non-essential members are listed on the Commitment Certificate) is making their PR applications. IRCC won't process any of these five members' applications until all five are received, or IRCC won't process any of the PR applications until all essential members' PR applications are received?

2. Following Question 1 - What if, by the end of the Letter of Support's expiry, all members but **one non-essential member** have yet to submit their PR application and will not be submitting a PR application? What will happen to this start-up group?

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Will processing begin (assuming the applications are not incomplete), or will all applications be returned as incomplete since one non-essential member is missing?

[redacted] your time and assistance.

Sincerely,

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Archived: June 3, 2025 8:53:58 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Mon, 7 Apr 2025 19:35:04
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Demande de directives - Reconnaissance d'une société d'assurance étrangère - Demande de supervisa - REP-2025-0580 - Due 19-03-2025
Importance: Normal
Sensitivity: None

Bonjour,

[redacted] la **boîte aux courriels pour les représentants en immigration.**

Veuillez noter que cette boîte aux lettres est destinée à fournir des conseils généraux et ne fournit pas de réponses à des demandes spécifiques à un cas, mais a fourni les informations suivantes comme conseil. Si vous avez des questions spécifiques à un dossier, nous vous encourageons à soumettre le formulaire Formulaire Web d'IRCC - Canada.ca

Veuillez consulter notre réponse à votre question.

***

Le demandeur doit fournir une preuve satisfaisante qu'il a souscrit à une police d'assurance maladie en vigueur auprès de soit :

- une société d'assurance canadienne;
- une société d'assurance étrangère qui à la fois :
    1. est autorisée par le Bureau du surintendant des institutions financières (BSIF) en vertu de la Loi sur les sociétés d'assurances à fournir une assurance accident et une assurance maladie et qui figure dans la liste publique du BSIF des institutions financières sous réglementation fédérale;
    2. a délivré ou établi la police dans le cadre de ses activités d'assurance au Canada.

J'espère que cela répond à votre question.

***

Cordialement,

La boîte aux courriels pour les représentants en immigration

From:
Sent: Tuesday, February 18, 2025 7:02 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC@cic.gc.ca>

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Cc:

Subject: Re: Demande de directives - Reconnaissance d'une société d'assurance étrangère - Demande de supervisa

Bonjour,

J'effectue un suivi concernant mon dernier courriel.

Je vous remercie d'avance,

Lawyer

duplicate

De
Envoyé : mercredi 22 janvier 2025 19:57
[redacted].immigrationrepresentatives-representantsimmigration.[redacted]
Cc :]

Objet : Demande de directives - Reconnaissance d'une société d'assurance étrangère - Demande de supervisa

\cbpat4Madame, Monsieur,

\cbpat4

\cbpat4Nous sollicitons votre aide afin d'obtenir des directives supplémentaires pour qu'une société d'assurance étrangère soit considérée aux fins d'approbation par le ministre et reconnue dans le cadre d'une demande de supervisa.

\cbpat4

\cbpat4Il est exigé dans le cadre d'une demande de supervisa de fournir une preuve de souscription à une assurance-maladie en vigueur auprès d'une société d'assurance canadienne ou d'une société d'assurance étrangère approuvée par le ministre de l'Immigration, des Réfugiés et de la Citoyenneté.

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\cbpat4

\cbpat4Merci de bien vouloir nous faire parvenir la procédure pour qu'une société d'assurance étrangère soit reconnue par IRCC dans le cadre d'une demande de supervisa.

\cbpat4

\cbpat4N'hésitez pas à me contacter si des informations ou des documents additionnels sont requis pour traiter notre demande.

\cbpat4

\cbpat4Je vous remercie d'avance pour votre assistance.

\cbpat4

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s.19(1)

Archived: June 2, 2025 10:15:47 AM
From: [redacted]
Sent: Wed, 5 Feb 2025 13:56:25
To:
Cc: [redacted] / Représentants [redacted]
Subject: TR: Inquiry about DLI Change. - REP-2025-0285 - Due 26-Feb-25
Importance: Normal
Sensitivity: None

Good day,

The grace period announced by IRCC for the winter and spring semesters applies only from January 1, 2025, to May 1, 2025.
As a result, the grace period is available to students who are accepted to a new DLI within these dates.

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 28 janvier 2025 14:02
[redacted]: Immigration Representatives [redacted] Représentants immigration (IRCC) [redacted]
Objet : Inquiry about DLI Change.

Hello IRCC Representatives,

Hope this finds you doing well. [redacted] ,Regulated International Student Immigration Advisor – RISIA – [redacted], and I am the Manager for International Student Services at [redacted] to [redacted] about the [redacted] for [redacted] their [redacted] semester [redacted] May 5th, 2025, NOT on May 1st, 2025. Based on the below (screenshot), would this mean that students accepted for Spring 2025 semester would not be eligible to start their program until they get the study permit approved?

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If you were accepted to a new DLI for the Winter or Spring 2025 semester (starting from January 1, 2025 to May 1, 2025)

You can start studying at your new DLI if you

- have been accepted to a DLI for the Winter or Spring 2025 semester (starting from January 1, 2025 to May 1, 2025), and
- have applied for a study permit extension, and
- have a study permit that remains valid and that doesn't have the DLI name printed on it, and
- meet all your existing study permit conditions

If you meet these criteria, you can attend the new DLI you wanted to transfer to while your study permit extension is being processed.

Your clarification on this matter would be highly appreciated.
Thank you,

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Archived: June 3, 2025 8:53:51 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Mon, 7 Apr 2025 19:28:05
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Sponsorship living relative inquiry - REP-2025-0467 -Due 11-Mar-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

1. A sibling may be eligible for sponsorship under the "other relative" program provided that the potential sponsor has no living relatives they may sponsor instead, such as a spouse, common-law partner, conjugal partner, child, parent, grandparent, orphaned sibling, orphaned nephew or niece, orphaned grandchild, or **any** relative (including a sibling) that is a Canadian citizen, permanent resident of Canada, or registered Indian under the *Indian Act*.

2. If a potential sponsor has many living relatives, such as a sister, a brother, and an aunt, this does not automatically render them ineligible under the other relative program, unless the relative is a Canadian citizen, permanent resident of Canada, or registered Indian under the *Indian Act*. However, they may only sponsor **one** of these relatives.

   The list of living relatives that would render a potential sponsor ineligible under the other relative program is a:

   - spouse
   - common-law partner
   - conjugal partner
   - child
   - parent
   - grandparent
   - orphaned sibling
   - orphaned nephew or niece
   - orphaned grandchild

3. With respect to your last question, this example used on IRCC's webpage demonstrates that Sam does not have any relatives, such as a sibling, who is a Canadian citizen, permanent resident of Canada, or registered Indian under the *Indian Act*.

We hope you find this information useful.

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***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 10, 2025 6:34 PM
To: Immigration Representatives ▌Représentants immigration [redacted]
[redacted] IRC [redacted] cic [redacted]
Subject: Sponsorship living relative inquiry

Hello,

I have a few questions on the close living relative for sponsorship purposes.

On the IRCC website, it is indicated that:

Other relative (Source: https://www.canada.ca/en/immigration-refugees-citizenship/services/immigrate-canada/family-sponsorship/other-relatives/who-you-can-sponsor.html)

You may sponsor **one** relative, related by blood or adoption, **of any age**, if you meet **all** of these conditions:

- you (the person who wants to sponsor your relative) **don't** have a living relative you could sponsor instead, such as a:
  - spouse
  - common-law partner
  - conjugal partner
  - son or daughter
  - parent
  - grandparent
  - orphaned brother or sister
  - orphaned nephew or niece
  - orphaned grandchild

Siblings, aunts, uncles, cousins, etc. are not included in this list.

On the second example listed on your website (Source: https://www.canada.ca/en/immigration-refugees-citizenship/services/immigrate-canada/family-sponsorship/other-relatives/who-you-can-sponsor.html), it is indicated the following:

Example 2: Eligible to sponsor a cousin

Sam is an only child. His parents and grandparents have passed away. He was raised in the United States by his only cousin. He immigrated to Canada as a permanent resident. He's single (doesn't have a spouse or a common-law partner). Sam [redacted] in Canada [redacted] are Canadian citizens, permanent [redacted] s to sponsor his American cousin. His cousin is single (doesn't have a spouse or a common-law partner).

Sam meets the requirements to sponsor his cousin to come to Canada because he doesn't have:

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- a close living relative he could sponsor instead (such as a spouse, partner, child, **sibling**, parent or grandparent) and
- any other relative who is a citizen, permanent resident or registered Indian of Canada.

In other words,

1. is a sibling considered a 'close living relative?'

2. if a person (single, no parents and grandparents and children), has many living relatives, such as a sister living in the States, a brother in Cuba, an aunt in Greece, and a cousin in Italy, does this mean they are *not* eligible for sponsorship because more than one person could potentially be sponsored? Or are they eligible for sponsorship, but can *only* sponsor one of them?

3. Or was it a mistake on IRCC's part to include 'sibling' in the second example (Sam as an only child), as siblings are not considered 'close living relatives' for sponsorship purposes?

[redacted]

Have a wonderful week!

Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:53:45 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Mon, 7 Apr 2025 19:27:16
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: RESPONSE---- TR: Passport for Ukrainian Citizens - REP-2025-0597 - Due 19-03-2025
Importance: High
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

An applicant applying for the pathway to permanent residence is required to hold a document enumerated at subsection 50(1) of the Regulations, or, if they are unable to obtain a document enumerated at subsection 50(1), provide a document described in subsection 178(1) and 178(2) of the Regulations.

While it is incumbent on the applicant to satisfy an officer of their identity, the passport **does not** have to be valid to finalize an application under the permanent residence pathway for family reunification for Ukrainian nationals.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 19, 2025 3:19 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC ImmigrationRepresentatives-[redacted]
Subject: Passport for Ukrainian Citizens

Hello,

I hope this email finds you well.

Question: Would IRCC be able to finalize a PR application if the applicant's passport has expired?

Some Ukrainian citizens in Canada are currently unable to renew their passports. If an applicant had a valid passport when

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submitting their PR application, but it expired during the application process, would they be required to provide a valid passport for their application to be finalized?

[redacted] your attention to this [redacted]

Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:14:00 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Mon, 7 Apr 2025 19:46:30
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Permis d'études changement de genre - REP-2025-0678 - Due 25-03-2025
Importance: Normal
Sensitivity: None

Bonjour,
[redacted] la **boîte aux courriels pour les représentants en immigration.**
Veuillez noter que cette boîte aux lettres est destinée à fournir des conseils généraux et ne fournit pas de réponses à des demandes spécifiques à un cas, mais a fourni les informations suivantes comme conseil. Si vous avez des questions spécifiques à un dossier, nous vous encourageons à soumettre le formulaire Formulaire Web d'IRCC - Canada.ca
Veuillez consulter notre réponse à votre question.

***

Le permis d'études doit être délivré dans le genre de la cliente tel qu'il figure sur son passeport. Cela veut dire que malgré la réception d'un nouvel acte de naissance, nous ne pourrons pas délivrer un permis d'études avec le genre féminin tant que la cliente n'aura pas mis à jour cette information sur son passeport.

Nous recommandons que la cliente attende d'avoir 18 ans pour demander le changement de genre sur son passeport en France, puis ensuite faire sa demande de permis d'études avec son nouveau passeport. Cela sera la meilleure façon d'assurer qu'elle reçoit un permis avec son genre actuel ainsi que minimiser des problèmes potentiels pendant son voyage.

[redacted] permis d'études sera délivré avec le genre masculin comme son passeport. Elle pourra voyager au Canada et faire une [redacted] dans le genre féminin. Nous lui recommandons également de mettre à jour son passeport auprès de l'ambassade de France au Canada dès que possible.
***
Cordialement,

La boîte aux courriels pour les représentants en immigration

De : I
Envoyé : 21 mars 2025 10:07
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Objet : RE: Permis d'études changement de genre - REP-2025-0678 - Due 25-03-2025

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Bonjour,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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1. 1. Quelle est la citoyenneté de la cliente ?
2. 2. À quel pays réside-t-elle actuellement ?
3. 3. Quel âge a-t-elle ?

[redacted] précisions.

[redacted]
Representantsimmigration.[redacted]
Envoyé : vendredi 21 mars 2025 10:04
À :
[redacted]
Objet : TR: Permis d'études changement de genre - REP-2025-0678 - Due 25-03-2025

Bonjour,

Avant d'être en mesure de fournir une réponse, nous aimerions clarifier quelques détails :

1. 1. Quelle est la citoyenneté de la cliente ?
2. 2. À quel pays réside-t-elle actuellement ?
3. 3. Quel âge a-t-elle ?

[redacted]

La boîte aux courriels pour les représentants en immigration

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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From:
Sent: [redacted] 25, 2025 10:05 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Permis d'études changement de genre

Bonjour,

Nous avons une candidate qui a effectué un changement de genre dans son pays d'origine et qui soumettra prochainement une demande de permis d'études.

Elle a reçu un nouvel acte de naissance mentionnant son genre féminin, mais comme elle est mineure, le genre sur son passeport ne peut pas être modifié encore. Elle soumettra donc une demande de permis [redacted] de [redacted] l'i[redacted]. [redacted] pouvoir choisir le genre féminin lors de sa demande, mais nous nous questionnons à savoir si cela posera problème.

Peut-elle procéder de cette façon ? Doit-elle joindre une lettre explicative à sa demande ?

[redacted] éclaircissements.

Cordialement,

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Archived: June 3, 2025 9:14:23 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 8 Apr 2025 13:24:47
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Permis d'études et Modifications mineures aux programmes - REP-B-2025-0095 - Due 22-Apr-25
Importance: Normal
Sensitivity: None

Bonjour [redacted]

Un étudiant qui continue à étudier dans le même établissement postsecondaire n' a pas besoin demander le renouvellement son permis d'études dans le cas où son programme d'étude a changé ou a été modifié.
Il devra toutefois le renouveler si le document va expirer ou si l'étudiant souhaite changer d'EED.

Cordialement,

La boîte aux courriels des représentants en immigration

From:
Sent: [redacted] 20, 2025 5:26 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Permis d'études et Modifications mineures aux programmes

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Bonjour,

a entrepris des modifications mineures (moins de 30% du contenu) de certains de ses programmes de baccalauréat. Ces changements visent à optimiser les programmes mais n'en changent pas les objectifs. Selon le Commission d'évaluation de la qualité de l'éducation postsecondaire (CEQEP) : « Il n'est généralement pas nécessaire de modifier le consentement [du ministère de l'Éducation] pour les changements visant à garantir l'actualité du programme. »

Ma question est donc : l'étudiant qui a commencé ses études avant les modifications mineures au programme doit-il renouveler son permis d'études ?

Cordialement,

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Archived: June 3, 2025 9:14:30 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 8 Apr 2025 13:30:37
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Common-Law Relationships Where Evidence of Cohabitation is Lacking/Minimal (Economic Immigration Streams - REP-B-2025-0010 - Due 23-Apr-25
Importance: Normal
Sensitivity: None

Hello,

[redacted] to Immigration, Refugees and Citizenship Canada's Immigration Representatives mailbox. We appreciate your patience.

Question

When a romantic couple has met the threshold of 12 months of consecutive cohabitation without interruption, it is understood that they may meet the definition of common-law status. However, some candidates believe they should not claim the common-law status in their application is lacking. There is a perception that they do not have to claim the perceived benefits of a family member (e.g., have them accompanying), but it is noted that family members must be inspected, too, for admissibility reasons.

Question 1
In the case of a person who meets the definition of *common-law* during the processing of their permanent residence application, but who lacks full proof of cohabitation during the 12-month period, can you please confirm the necessity of claiming that person as common-law despite the lack of evidence?

Question 2
Furthermore, it is understood that the reasons for doing so are to avoid misrepresentation. In the case that someone makes the claim, assuming no misrepresentation of their claim, how does IRCC handle the issue of the lack of evidence provided by the candidate re: processing the common-law partner claimed?

Response

Please refer to the following to confirm whether the relationship falls within a common law partner:

- * Immigration and Refugee Protection Regulations (justice.gc.ca)
- * Conjugal relationships - Canada.ca

For all permanent residence applications, an applicant must provide information about all family members in form IMM5406, regardless of whether they are accompanying or not. If the applicant is unsure whether their partner meets the definition of a common-law partner due to not meeting the one-year threshold, they should provide a letter of explanation. The applicant may also declare the common-law relationship, even if the one-year threshold has not been met, by submitting the *Statutory Declaration of Common Law Union* (IMM5409) form along with their application.

While the one-year threshold is a requirement for defining a common-law partnership, processing officers will decide on a case-by-case basis if the relationship qualifies. If the common-law partner is an accompanying dependent but the relationship is less than one year, the applicant may consider waiting until they meet the one-year threshold before applying for permanent residence.

Please be advised that the assessment of an application is based on a case-by-case basis, considering the particular

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circumstances in conjunction with the supporting documentation available to the officer. The onus is always on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements.

We trust that this information will assist you.

If you were unable to find the information on IRCC's website, and as we are unable to respond to case-specific enquiries, please contact our Client Support Centre by:

- * IRCC Web form
- * Telephone at **1-888-242-2100** (Monday to Friday from 8 a.m. to 4 p.m. local time)

For general information regarding a personal immigration file, please consult the links below:

- * Find answers to common questions in the Help Centre
- * Check your application status
- * Find application forms and guides

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 10, 2025 11:39 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: Common-Law Relationships Where Evidence of Cohabitation is Lacking/Minimal (Economic Immigration Streams

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Hello,

When a romantic couple has met the threshold of 12 months of consecutive cohabitation without interruption, it is understood that they may meet the definition of common-law status. However, some candidates believe they should not claim the common-law status in their application is lacking. There is a perception that they do not have to claim the perceived benefits of a family member (e.g., have them accompanying), but it is noted that family members must be inspected, too, for admissibility reasons.

Question 1
In the case of a person who meets the definition of *common-law* during the processing of their permanent residence application, but who lacks full proof of cohabitation during the 12-month period, can you please confirm the necessity of claiming that person as common-law despite the lack of evidence?

Question 2
Furthermore, it is understood that the reasons for doing so are to avoid misrepresentation. In the case that someone makes the claim, assuming no misrepresentation of their claim, how does IRCC handle the issue of the lack of evidence provided by the candidate re: processing the common-law partner claimed?

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Archived: June 3, 2025 9:14:37 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 8 Apr 2025 13:32:37
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Question about PGWP - REP-B-2025-0183 - Due 28-Apr-25
Importance: Normal
Sensitivity: None

Good Day,

[redacted] to [redacted] and Citizenship Canada's Immigration Representatives Mailbox.
We recently updated our webpage to clarify these scenarios.

If a foreign national submitted their application before November 1, 2024, they may change their program, the field of study is not required. If the foreign national requires an extension for a program they changed prior to November 1, 2024, the field of study is not required. IRCC recommends that the foreign national submit proof of the change of program with their application. The onus is on the applicant to satisfied the officer that they meet all eligibility requirements.

For more information, please see: Work in Canada after you graduate: Who can apply - Canada.ca

We hope you find this information helpful.

[redacted]

The Immigration Representatives Mailbox

From
Sent: [redacted] 24, 2025 10:24 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: Question about PGWP

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Good morning, [redacted]

I hope you're doing well today and feeling rested after a good weekend. I have an important issue that I need some guidance with, please.

My question concerns the PGWP validity for an international student who will complete **two** 12-month graduate certificates (the second being completed within 2 years of the first). The second program (public relations and corporate communications) is **not** aligned with the FoS requirement.

Since the student obtained her study permit for the first program **before** November 2024, and will extend her

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permit with the new program, is her PGWP eligibility for the second program affected? Is this student "insulated" from the changes by virtue of having her initial permit approved before the November changes were announced?

Thank you.

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Archived: June 3, 2025 9:14:43 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Tue, 8 Apr 2025 13:34:15
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: PGWP Field of study requirement for a student who transferred their DLI before November 1, 2024 - REP-B-2025-0187 - Due 28-Apr-25
Importance: Normal
Sensitivity: None

Good Day,
[redacted] to [redacted] and Citizenship Canada's Immigration Representatives Mailbox.

If a foreign national submitted their application before November 1, 2024, they may change their program, the field of study is not required. If the foreign national requires an extension for a program they changed prior to November 1, 2024, the field of study is not required. IRCC recommends that the foreign national submit proof of the change of program with their application. The onus is on the applicant to satisfied the officer that they meet all eligibility requirements.

For more information, please see: Work in Canada after you graduate: Who can apply - Canada.ca

We hope you find this information helpful.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 24, 2025 5:34 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted].gc.ca>
Subject: PGWP Field of study requirement for a student who transferred their DLI before November 1, 2024.

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Hello,

I am an international student advisor and immigration specialist at My RCIC number is

I have a student who transferred their DLI to in May 2024 and began a new program at our college that same month. The program is not considered PGWP-eligible; however, the student started the program in May 2024 and transferred their DLI to Humber accordingly. The student now needs to apply for a study permit extension to complete this program and is concerned about the PGWP field of study requirements.

Could you please confirm whether the student will be exempt from the field of study requirements when applying

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for a PGWP, even if they are applying for a study permit extension now?

To clarify, the student's current study permit was not issued for their current program a [redacted]. However, they transferred their DLI to Humber as soon as they enrolled at our institution and began the program in May 2024. They are now applying for an extension to complete the same program for which the DLI transfer was done.

I would greatly appreciate your prompt response, as this matter is time-sensitive. [redacted] your assistance.

Warm regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 10:15:50 AM
From: [redacted]
Mail received time: Wed, 5 Feb 2025 14:01:35
Sent: Wed, 5 Feb 2025 09:00:12
To: Immigration Representatives / Représentants immigration (IRCC)
Subject: Re: IRCC Portals - APR/IRCC Portal for Reps/Status Tracker - REP-2025-0281 - Due 26-Feb-25
Importance: Normal
Sensitivity: None
Attachments:

Hello,

Please see attached my marriage certificate and passport.

Thank you,

On Wed, Feb 5, 2025 at 8:37 'a0AM Immigration Representatives / Représentants immigration (IRCC) [redacted] wrote:

Hello,

Can you please send us your name change certificate or any documentation you have regarding your name change.

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[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 28 janvier 2025 10:06
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]gc.ca>
Objet : IRCC Portals - APR/IRCC Portal for Reps/Status Tracker

Hello,

Hope you are doing well!

My name is , previously and I have been having some technical difficulties since changing my last name after marriage on several IRCC portals.

I have outlined the issues below and would appreciate your help:

- * I am unable to update my APR portal with my new name.

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- * I am unable to update my IRCC Rep portal with my new name.

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- * I spoke with an IRCC customer service representative over the phone, and they advised that my party ID has changed to however I am unable to register for an account on the status tracker.

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- * My current status tracker (is showing my previous name

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Your help would be greatly appreciated.

Thank you in advance,

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Archived: June 3, 2025 9:15:22 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Tue, 8 Apr 2025 14:07:20
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Canadian experience class - REP-B-2025-0009 -Due 24-Apr-25
Importance: Normal
Sensitivity: None

Hello,

[redacted] to Immigration, Refugees and Citizenship Canada's Immigration Representatives mailbox. We appreciate your patience.

Question : I have a question regarding Canadian experience class.The applicant has 12 months of Canadian experience so he qualifies to apply for express entry under cec. Now he also has 1 year work experience overseas before coming to Canada. This foreign experience was not continuous It was 6 months with the first employer and another 6 months with a 2nd employer and there was a gap between these two employments.However both jobs were in occupation classified under teer 2 occupation.
My question is can the applicant claim points for foreign work experience in his cec application although the experience was not continuous but both were full time and In a skilled occupation or does the overseas experience have to be continous.

Response: The applicant may be eligible for Comprehensive Ranking System (CRS) points for their foreign work experience even if the experience was not continuous. The foreign work experience must meet the requirements defined under section 25 of the Ministerial Instructions respecting the Express Entry system.

Please be advised that the assessment of an application is conducted on a case-by-case basis, taking into consideration the specific circumstances and the supporting documentation available to the officer. It is the applicant's responsibility to provide sufficient documentation to demonstrate that they meet the requirements.

We trust that this information will be of assistance to you.

Sincerely,

Immigration Representatives Mailbox

From:
Sent: [redacted] 11, 2025 3:19 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: Canadian experience class

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Dear sir / madam
I have a question regarding Canadian experience class.

The applicant has 12 months of Canadian experience so he qualifies to apply for express entry under cec.

Now he also has 1 year work experience overseas before coming to Canada.

This foreign experience was not continuous

It was 6 months with the first employer and another 6 months with a 2nd employer and there was a gap between these two employments.

However both jobs were in occupation classified under teer 2 occupation.

My question is can the applicant claim points for foreign work experience in his cec application although the experience was not continuous but both were full time and In a skilled occupation or does the overseas experience have to be continous.

Please let me know
Thanks

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Archived: June 3, 2025 9:15:28 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 8 Apr 2025 14:10:34
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification Needed on Work Eligibility for Students Changing Programs Between Semesters - REP-A-2025-0792 -Due 16-Apr-25
Importance: Normal
Sensitivity: None

Good Day,

Response:

If a student **did not complete** their previous program, they can only start working once their new study program starts.

Students who have completed a program of study and will be starting a new program of study within 150 days of receiving a written confirmation of program completion from their current institution may work off campus on a full-time basis until the start of their new program if the following applies:

- they meet the eligibility criteria to work off campus [R186(v)]
- they have received written confirmation of program completion from their current institution (for instance, a transcript or an official letter)
- they have submitted an application to change conditions, extend their stay or remain in Canada as a student before their current study permit expired, or they still have a valid study permit
- they have been issued a letter of acceptance to a subsequent program of full-time study at a DLI and will be starting the new program within 150 calendar days of receiving a notification of program completion from their current institution

[redacted]

The Immigration Representatives Mailbox

From:
Sent: Wednesday, March 5, 2025 8:11 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: Clarification Needed on Work Eligibility for Students Changing Programs Between Semesters

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[redacted]

My name is

I am writing to confirm whether students are permitted to work based on their study permit during the summer [redacted] change programs [redacted] the [redacted] this [redacted] to [redacted] were [redacted]

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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in a previous program, such as Associate of Science program and Post Graduate Business Program, from January to April and will be full-time students in a new program such as the Health Care Assistant diploma program starting from September 2. I hope you understand that my priority is to help prevent any situation that could negatively impact students' future immigration applications or compliance.

According to IRCC Operational Manual:

[redacted] **not** [redacted] **from** [redacted]

During any leave from studies, including school closures, study permit holders cannot work on campus or off campus, as they are not considered to be full-time students, are not on a regularly scheduled break and, therefore, do not meet the requirements of paragraph R186(f) or (v).

....

Examples of reasons for leave include but are not limited to the following:

- * medical illness or injury
- * pregnancy
- * family emergency
- * death or serious illness of a family member
- * change in program of study within the same institution, outside a regularly scheduled break
- * dismissals or suspensions (dependent on degree of severity)
- * postponed program start date (see Deferred enrolment for more information)"

From this, **it seems that a regularly scheduled break is not considered a leave if students change programs** around that time. It could suggest that students are allowed to work during a regularly scheduled break when changing programs.

However, the IRCC website also states that the scheduled break is related to the program a student is enrolled by saying "If your program doesn't have scheduled breaks, You can work up to 24 hours per week." This implies that the scheduled break is tied to the program in which the student is enrolled. Therefore, what would be the student's enrolment status be during the summer if they are changing programs? They have withdrawn from the previous program and have not yet started the new program, as they are between the two semesters. To be eligible to work, the student would need to be enrolled in a study program which is at least 6 months long and has already started.

Additionally, according to IRCC, students who **have completed** their previous program and will start a new program within 150 days would be eligible to work full-time during the gap, provided they meet certain conditions.

With all the above information, we feel somewhat confused about the work eligibility for students changing programs within our institution.

I truly appreciate your support in helping us gain clarity.

Thanks as always for your kind support!

Best regards,

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Archived: June 3, 2025 9:15:35 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 8 Apr 2025 14:16:24
To:
Cc: [redacted] Representatives / Représentants immigration [redacted]
Subject: FW: Clarification on Common-Law Relationship Date in Immigration Forms - REP-A-2025-0682 - Due 10-Apr-25
Importance: Normal
Sensitivity: None
Attachments:
~WRD0000.jpg;

Good day,

[redacted] **Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries. If you have case specific questions about a file, you are encouraged to submit a Webform at:

http://www.ircc.canada.ca/english/contacts/web-form.asp

We would like to acknowledge the receipt of your inquiry. We are currently in the process of reviewing our guides and are looking into addressing this inconsistency.

In the meantime, we recommend following the instructions in the guides as they are currently written.

When assessing common-law relationships, officers generally complete a global review of the information provided, including information declared on forms (e.g. IMM1344, IMM008, IMM5532); Statutory Declaration of Common-law Union and other supporting documents. Should the officer require more information or have any questions regarding the dates of a relationship they may also request additional information from the applicant.

We hope you find this information useful.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 28, 2025 12:52 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Clarification on Common-Law Relationship Date in Immigration Forms

> **\intbl\cbpat5CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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Dear Sir or Madam,

[redacted] consultant in

I would like to clarify which date should be listed for a common-law relationship in immigration forms, particularly in a spousal sponsorship application or applications for Permanent Residence such as Express Entry.

The instructions for filling out form IMM1344, question 8 - regarding MARITAL STATUS specify:

a. *Enter the date (year, month, day) you were married or you entered into your current common-law or conjugal relationship, i.e. the date your status officially changed from being single to common-law, not the date you started living together.*

(Guide: https://www.canada.ca/en/immigration-refugees-citizenship/services/application/application-forms-guides/imm1344.html)

However, it is unclear whether this same approach applies to other forms in the application, **such as IMM0008, where an applicant could argue that they ENTERED a CL relationship when they started living together.**

Additionally, **in Express Entry applications, forms explicitly instruct applicants to list "the date you started living together," which may not always align with the date they legally met the common-law definition.**

Through discussions with professional colleagues, I have encountered different interpretations:

- Some list the date the couple started living together.
- Others list the date exactly 12 months after cohabitation began.

Could you please clarify:

- Should the same approach outlined in IMM1344 apply to all forms in a spousal sponsorship application?
- Should Express Entry applicants follow the explicit instruction in Express Entry forms to list "the date you started living together," even if it differs from the date they became common-law?
- Would IRCC consider making this distinction clearer in official guides?

I appreciate your time and guidance on this matter.

Best regards,

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is not relevant

est non pertinente

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Archived: June 3, 2025 9:15:44 AM
[redacted]
Sent: April 8, 2025 7:32:27 AM
To: [redacted] Représentants [redacted]
Subject: RE: Offer of admission vs. letter of acceptance - REP-A-2025-0727 -Due 15-Apr-25
Importance: Normal
Sensitivity: None

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[redacted]
Two follow up questions:

1. 1. Our institution only provides one letter: a letter of acceptance. If a student accepts the acceptance, a separate letter is not issued. Some students pay a deposit. Would proof of deposit payment satisfy that they have accepted the acceptance letter?
2. 2. What do you mean by valid registration? Students cannot register for courses until 1 month before the start of a semester. This would be far too late to wait to apply for a study permit.

Regards,

From: Immigration Representatives / Représentants immigration (I[redacted]) [redacted]
Sent: [redacted] 4, 2025 10:35 AM
To:
Cc: Immigration Representatives / Représentants immigration (I[redacted]) [redacted]
Subject: FW: Offer of admission vs. letter of acceptance - REP-A-2025-0727 -Due 15-Apr-25

Good day,
[redacted] **Immigration Representatives Mailbox.**

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

When applying for study permit, applicants need to provide a letter of acceptance proving that they've been accepted into a program [redacted] study with [redacted] to [redacted] an officer that [redacted] the [redacted] and [redacted] registration to the DLI.

Please note that applications are assessed on an individual basis, and officers must be satisfied that all requirements are met. The assessment of an application is in conjunction with the supporting documentation available to the officer. The onus is always on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements.

We hope that this information is helpful to you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 4, 2025 12:30 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted].gc.ca>
Subject: Offer of admission vs. letter of acceptance

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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Hello,
I am hoping you can point me in the direction of some resources. We have had students refused study permits based on two different reasons as it relates to their institutional admission letter. One is that IRCC stated the student provided an offer of admission and not a letter of acceptance. Another refusal reason we have seen is that the letter of acceptance is not valid. Both refusal reasons where in situations where we verified the LOA as verified match in the LOA portal.

I am most confused about the difference between an offer of admission vs. a letter of acceptance. We have followed IRCC LOA guidelines for the content of these letters. And I have not found any reference to offer of admission on IRCC website. Can you provide clarification or direct me to some resources that explain the difference?

Thank you,

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Archived: June 3, 2025 9:15:51 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 8 Apr 2025 14:36:49
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: FW: Qs regarding PGWP - REP-2025-0326 - Due 28-Feb-25 - REP-B-2025-0173 - Due 28-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] to [redacted] and Citizenship Canada's Immigration Representatives Mailbox.

[redacted] the applicant [redacted] an extension for the [redacted] to [redacted] are not [redacted] to submit the language requirement documentation.
For more information, please visit Work in Canada after you graduate : Get the right documents - Canada.ca
[redacted]

The Immigration Representatives Mailbox

From: [redacted]
Sent: [redacted] 10, 2025 3:26 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: Re: FW: Qs regarding PGWP - REP-2025-0326 - Due 28-Feb-25

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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Hello team,

[redacted]
.

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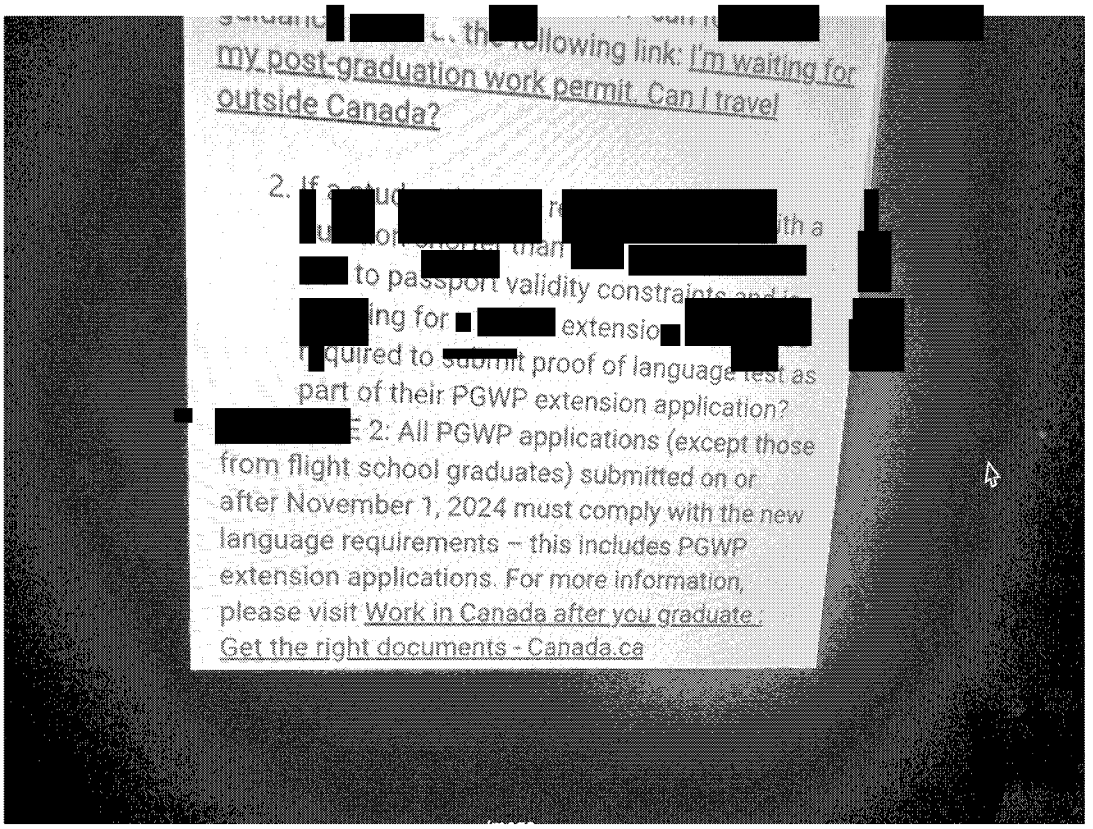

A couple my colleagues received contradictory information in which IMM reps mentioned: If the applicant is submitting an extension for the [redacted] to [redacted] are [redacted] to [redacted] the language requirement documentation.

May you please advise which one is correct?
Thank you.

On Mon, Mar 10, 2025 at 10:22 'a0AM Immigration Representatives / Représentants immigration (IRCC) [redacted]

Good day,

[redacted] corre[redacted] to [redacted] and Citizenship Canada's Immigration Representatives Mailbox.

All PGWP applications (except those from flight school graduates) submitted on or after November 1, 2024 must comply with the new language requirements – this includes PGWP extension applications.
[redacted] the applicant [redacted] an extension for the [redacted] to [redacted] they are not [redacted] to submit the language requirement documentation.
For more information, please visit Work in Canada after you graduate : Get the right documents - Canada.ca

We hope that this information is helpful to you.

[redacted]

The Immigration Representatives Mailbox

De :

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
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Envoyé : 30 janvier 2025 17:17
[redacted]
Representantsimmigration. [redacted]
Objet : Qs regarding PGWP

Dear team,

May name is [redacted] nd I had a couple of questions related to PGWP:

1. (a) In case a student applies for PGWP now, they need valid language test results. In case they do not get the full length [redacted] the PGWP [redacted] to [redacted] ill [redacted] to [redacted] vali[redacted] language [redacted] the [redacted] for PGWP extension?

1. (b) In case student already has a PGWP and they didn't need the language test results at the time of applying for PGWP [redacted] the [redacted] rules, and [redacted] case [redacted] not [redacted] the [redacted] the PGWP [redacted] to [redacted] ill [redacted] to have valid language test results at the time of applying for PGWP extension?

[redacted] I l[redacted] to [redacted] from you.

Best regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:16:04 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 8 Apr 2025 14:39:00
To:]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification on PGWP Eligibility – Pathway with Online and [redacted] - REP-B-2025-0193 -Due 29-Apr-25
Importance: Normal
Sensitivity: None

Good Day
[redacted] to [redacted] and Citizenship Canada's Immigration Representatives Mailbox.

Please note that we're unable to provide case-specific guidance and only general functional guidance can be provided below.

Program stacking is when students complete more than one PGWP-eligible program from a PGWP-eligible DLI. To qualify for program stacking in relation to PGWP duration, all PGWP-eligible programs must

- * be a minimum of 8 months in duration and
- * be completed at a PGWP-eligible DLI within 2 years of the completion of the first program

The 50% in class requirement is based on the length of the program, including credits earned from both in-person and distance-learning courses, as confirmed by the eligible DLI. If the course is delivered in person, then it is considered in person/in class; if it is delivered online, then it is considered online.

The onus is always on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements.

For information on length of PGWP, please see: Work in Canada after you graduate: About the post-graduation work permit - Canada.ca

We hope that this information is helpful to you.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 22, 2025 12:17 AM
To: Immigration Representatives / Représentants immigration (IRCC) [redacted]
Representantsimmigration.IRCC[redacted].ca>
Subject: Clarification on PGWP Eligibility – Pathway with Online and In-Person Studies

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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[redacted]

I am [redacted]llege Director a[redacted], a PCC registered in [redacted] under the Ministry of Colleges and Universities.

We request your guidance on the following scenario regarding a student's eligibility for a Post-Graduation Work Permit (PGWP):

- * A student is enrolled in a 12-month diploma program (Jan 2025 – Dec 2025) at our college, which is a full-time, in-person vocational program.
- * While studying with us, the student also enrolls in an **online MBA program** at University Canada West (UCW), a private Canadian university.
    - * Semester 1: May 2025 – Aug 2025 (fully online)
    - * Semester 2: Sep 2025 – Dec 2025 (fully online)
- * The student completes both our diploma program and the first two semesters of the MBA by Dec 2025.
- * In Jan 2026, the student transitions to **in-person study** at UCW:
    - * Semester 3: Jan 2026 – Apr 2026 (in-person)
    - * Semester 4: May 2026 – Aug 2026 (in-person)
- * UCW accepts the student's credits from the online semesters and grants lateral entry into Semester 3.
- * The student maintains valid study permit status throughout the entire period.
- * The total MBA duration is 16 months (2 online + 2 in-person semesters).

Our question:

- * Based on the current PGWP guidelines, would the student be eligible for a **3-year work permit**?
- * Specifically, considering:
    - * The MBA is a recognized Master's level program.
    - * The student completed 8 months of the program **in person**.
    - * No study permit conditions were breached.
    - * The online portion was completed **while enrolled full-time in another DLI (our college)**.

We would appreciate your guidance on this pathway, as several students are interested in pursuing a similar route.

[redacted] and assistance.

Sincerely,

--

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Archived: June 3, 2025 9:16:13 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 8 Apr 2025 14:41:10
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Request for Clarification on Work Hour Calculation for Study Permit Holder – Uber/Lyft Driver - REP-B-2025-0065 - Due 17-Apr-25
Importance: Normal
Sensitivity: None

Good day,

Please note that we're unable to provide case-specific guidance and only general functional guidance can be provided below.

Students can work up to 24 hours per week off campus if they meet the eligibility requirements. They are responsible for **both** of the following:

- * keeping track of the hours that they work off campus **and**
  - * Hours are defined as any time they spend earning wages or collecting a commission, **even if they're on call during these hours and not actually working**.
- * proving that they're complying with the conditions of their study permit
  - * To do this, they must show that they're
    - * actively pursuing their studies
    - * not working more than 24 hours per week
    - * meeting any other conditions listed on their study permit.

If they're a self-employed person, they are also responsible for keeping track of the hours they work off campus **and** proving that they're complying with the conditions of their study permit.

Please visit our website for more details: Work off campus as an international student - Canada.ca

We hope that this information is helpful to you.

[redacted]
The Immigration Representatives Mailbox

De : [redacted]
Envoyé : 15 mars 2025 17:52
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Cc :
Objet : Request for Clarification on Work Hour Calculation for Study Permit Holder – Uber/Lyft Driver

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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Good Day,

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I am a Licensed Immigration Consultant RCIC -IRB and want to seek official clarification on the calculation of work hours for international students working as Uber/Lyft drivers.

Scenario:

- * My client is an international student whose study permit allows up to 24 hours of work per week while studying.
- * He is currently working part-time as an Uber driver and is seeking confirmation on how IRCC defines work hours for future immigration applications, specifically when applying for a post-graduation work permit (PGWP) or other work permits.
- * Uber records two types of hours:

    1. 1. Online Hours: The time the driver is available on the Uber app but has not accepted a ride (not actively working or earning wages).
    2. 2. Active Hours: The time the driver is completing a ride request—driving to pick up the passenger, waiting, and dropping them off (earning wages).

According to IRCC's guidelines, work hours are calculated based on time spent earning wages, receiving wages for performing a service, or collecting a commission for providing a service. My client is only paid for active hours, so he has been tracking only active hours as his official work hours.

However, there is no clear official confirmation from IRCC on whether:
Only active hours (hours actually worked and paid for) will be considered, OR
Both online and active hours (even the time simply being logged into the app) will be counted.

Request for Official Clarification:

We kindly request a clear, written response to the following:

Will IRCC count only "active hours" (the hours my client is actively working and earning wages) when assessing work history for future immigration applications, or will it also consider "online hours" (when my client is available on the Uber app but not earning wages)?

This clarification is critical to ensure compliance with IRCC regulations and avoid potential issues with future applications.

I appreciate your time and look forward to your response.

Best regards,

Page 2101

is not relevant

est non pertinente

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Archived: June 3, 2025 9:16:21 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 8 Apr 2025 14:42:16
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Online Portal Representative- Request to Update Email Address and Business Information - REP-B-2025-0216 - 1-May-25
Importance: Normal
Sensitivity: None

Hello,

For existing applications you will need to submit and update the mailing address through IMM5476 via web form.

To update your address/information in the Authorized Paid Representative Portal, you must submit a new IMM5661 enrolment request and indicate that you have an existing Portal account. This allows our technical team to merge the new account with the existing one and does not impact any of the files contained within your portal account. Please follow the steps below to re-enrol:

1. Create a new GCKey. Do not use your existing GCKey credentials.
2. Submit a new portal enrolment request (find out how using the enrolment guide) with your updated business information.
3. When you complete the enrolment form, select "yes" for the question that asks if you had a previous successful enrolment in the Authorized Representative portal that resulted from a past application.

[redacted]
The Immigration Representatives Mailbox

From:
Sent: [redacted] 26, 2025 1:33 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted].gc.ca>
Subject: Online Portal Representative- Request to Update Email Address and Business Information

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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[redacted] Refugees and Citizenship Canada (IRCC),

[redacted] to request an update to [redacted] information with [redacted] email address has changed, and I would like to update it to my new email address. Additionally, I require assistance in updating my business name and address in my records.

Previous email Previous Company:
Please omit thesis information and update with the following information:
Current email:
Business name:

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Address:

Kindly advise me on the necessary steps to complete these updates. If any forms or additional documents are required, please let me know how to proceed.I need to submit document for my client as soon as possible.

[redacted] and assistance. I look forward to your response.

Best regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 10:15:58 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Wed, 5 Feb 2025 14:07:37
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Study permit requirement clarification - REP-2025-0113- Due 10-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Regulation 188(1)(c) stipulates that a foreign national may study in Canada without a study permit if the duration of their course or program of studies is six months or less and will be completed within the period for their stay authorized **upon entry** into [redacted] Canada [redacted] study permit [redacted] the program [redacted] study [redacted] less than 6 months.
Students that changed DLIs before November 8, 2024, can keep studying at their DLI with their current study permit as long as they still meet their study permit conditions, however if they make *subsequent DLI changes* they would need to apply for a new study permit to study at that DLI. If a study permit holder wishes to concurrently attend more than one DLI, *they must apply* for a study permit for each DLI at which they intend to study.

For more information regarding changing DLI, please refer to the IRCC Website.

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 13 janvier 2025 12:49
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Objet : Study permit requirement clarification

[redacted]

I hope this message finds you well. I am writing as an International Student Adviser at the [redacted]
to seek clarification on the recent policy changes regarding study permits for international students attending more than one Designated Learning Institution (DLI) in Canada.

As of November 8, 2024, study permit holders are required to apply for a new study permit to attend a different DLI in [redacted] change [redacted] questions from [redacted] our international [redacted] clarification on the following scenarios:

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1. 1. **Study Permits Without a Specified Institution:**
   Some students hold valid study permits without a specific institution name listed (printed) on the document.
   - * If these students plan to take courses at another DLI while simultaneously enrolled at must they apply for a new study permit to study at the additional DLI?
   - * If such students receive permission from to take courses at another DLI for a temporary period of less than six months (e.g. one term) with the intention of transferring those courses back toward their program, and they will *not* be taking courses at during this time, are they required to apply for a new study permit to attend the other DLI temporarily? Will their study permit remain valid for their return to , considering they were not enrolled at while studying at the second DLI?
   - * Would the answers to the above questions change if the courses students take at the additional DLI are delivered online, given that they will be used toward a program of study that is mostly in person?
2. 2. **Study Permits Specifying**
   - * For students whose valid study permits explicitly name as their institution, if they plan to take courses simultaneously at and another DLI, must they apply for a new study permit to study at the additional DLI?
   - * For students who receive permission to take courses at another DLI (and they will *not* enroll in courses simultaneously at) for one term with the intention of transferring those courses back toward their program, must they apply for a new study permit to study at the additional DLI? Will their study permit remain valid for the term and allow them to return to after completing courses with another DL, considering they were not enrolled in courses while studying at the second DLI?
   - * Would the answers to the above questions change if the courses these students will take at the additional DLI are delivered online, given that they will be used toward a program of study that is mostly in person?

We aim to ensure our international students are fully informed of their responsibilities under the updated policy and remain compliant with IRCC regulations. Your guidance on these scenarios would be greatly appreciated.

[redacted] and assistance. Please let me know if further details are required.

Best,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:16:27 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 8 Apr 2025 14:43:35
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: clarification on - REP-2025-0562 - Due 17-03-2025 - REP-B-2025-0201 - Due 30-Apr-25
Importance: Normal
Sensitivity: None

Good day,

Flagpoling occurs when foreign nationals who hold temporary resident status in Canada, leave Canada and, after a visit to the United States or St. Pierre and Miquelon, re-enter to access immigration services at a port of entry.

Clients who enter the the U.S with a vaild U.S visa and then return to Canada on a valid TRV would be considered flagpolers. As announced by the Government of Canada as part of Canada's Border Plan, work and study permits will no longer be provided to flagpolers at a port of entry, effective December 23 at 11:59 pm ET.

For more information, please see: Ending flagpoling for work and study permits at the border - Canada.ca.

[redacted]

The Immigration Representatives Mailbox

From: I
Sent: [redacted] 27, 2025 12:45 PM
[redacted]
Representantsimmigration.[redacted]gc.ca>
Subject: Re: clarification on - REP-2025-0562 - Due 17-03-2025

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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[redacted]

[redacted] **REP-2025-0562.** [redacted] to this response:

Would clients who enter the U.S. with a valid U.S. visa and then return to Canada (on a valid Canada TRV) after a day trip be considered flagpolers?

Regards,

[redacted].ca>

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Sent: [redacted] 27, 2025 9:27 AM
To:
Cc: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: TR: clarification on - REP-2025-0562 - Due 17-03-2025

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

As announced by the Government of Canada as part of Canada's Border Plan, clients who have received the Port of Entry (POE) Letter of Introduction (LOI) while inside Canada cannot flagpole to receive their permit. Clients must leave and re-enter Canada from a country other than United States or St. Pierre and Miquelon to activate their permit.

Clients returning from a country other than the United States, or St. Pierre and Miquelon would not be defined as flagpolers.

For more information, please see: Ending flagpoling for work and study permits at the border - Canada.ca.

[redacted]

The Immigration Representatives Mailbox

From: I
Sent: [redacted] 15, 2025 11:44 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: clarification on

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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[redacted]

Hope you are doing well. I want to seek a general clarification on the following guidelines from the IRCC operational manual on the PGWP application:

"outside Canada

An applicant who no longer has the ability to apply for a work permit in Canada in accordance with section R199, may submit their application electronically for processing outside of Canada under section R197. They may remain in Canada as long as they maintain their temporary resident status, or they may leave Canada and wait for a decision on their PGWP application. Applicants must meet the eligibility criteria for the category and apply within the 180-day period.

> ***Note:*** *An applicant may electronically submit an application under section R197 (outside Canada)* [redacted] *their status* [redacted] *the actual work permit. However, they are* ***not eligible*** *to work, in accordance with paragraph R186(w), while waiting for a decision on their PGWP application. In addition, after receiving provisional approval, they will have to leave and re-enter Canada to be examined and issued any provisionally approved work permit."*
>
> *(https://www.canada.ca/en/immigration-refugees-citizenship/corporate/publications-manuals/operational-bulletins-manuals/temporary-residents/study-permits/post-graduation-work-permit-program.html#s3:~:text=port%20of%20entry.-,Outside%20Canada,Canada%20to%20be%20examined%20and%20issued%20any%20provisionally%20approved%20work%20permit.,-Eligibility)*

Question: As per the above instructions, when a client receives online approval for the WP application (s197), can they send their passport for stamping to the Canada office in case their TRV has expired and they need to leave Canada and re-enter at the POE to get the permit? Or they must leave to their home country and get it stamped form the local visa office of the home country?

Please advise.

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Archived: June 3, 2025 9:16:44 AM
From: [redacted] Representatives / Représentants [redacted]
Sent: Tue, 8 Apr 2025 14:51:12
To:
Cc: [redacted]
Subject: FW: URGENT: Unable to access email on record for our PR portal - REP-B-2025-0289 - Due 7-May-25
Importance: Normal
Sensitivity: None

Good day,

As you are not a member in good standing with your governing body, we are unable to release any information on any applications to you at this time.

That said, the clients should get a letter from IRCC indicating that their representative is no longer in good standing, and the clients can choose to either appoint a new representative or self-represent.

[redacted]
The Immigration Representatives Mailbox

From:
Sent: [redacted] 3, 2025 11:34 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: RE: URGENT: Unable to access email on record for our PR portal

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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Hello,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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From: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted].gc.ca>
Sent: April 3, 2025 10:45 AM
To:
Cc: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC.[redacted]
Subject: RE: URGENT: Unable to access email on record for our PR portal

Hello,

In order to properly assist you, may you please provide your credentials as a Canadian Lawyer or Representative in good standing.

[redacted]
The Immigration Representatives Mailbox

****
Bonjour,

Afin de mieux vous aider, pouvez-vous s'il vous plaît fournir vos accréditations en tant qu'avocat ou représentant canadien en règle.

Nous vous remercions ,
La boîte aux courriels des représentants en immigration

From:
Sent: [redacted] 3, 2025 10:24 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: URGENT: Unable to access email on record for our PR portal

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hello,

We are having IT issues and are unable to access our company domain emails. We have three active client PR applications and we're very concerned that we might miss emails from IRCC regarding these applications.

1. 1. Is there any way to check if any correspondence has been sent to us from IRCC regarding these files?
2. 2. Would it be possible to change the email on the application to another email address?

I look forward to your reply.

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Archived: June 3, 2025 9:16:51 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Tue, 8 Apr 2025 15:06:24
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification Request on Work Experience Eligibility for Teachers Under the Federal Skilled Worker (FSW) Program - REP-B-2025-0008 - Due 23-Apr-25
Importance: Normal
Sensitivity: None

Hello,

[redacted] to Immigration, Refugees and Citizenship Canada's Immigration Representatives mailbox. We appreciate your patience.

Answer:

Please be advised that we are not able to answer case-specific enquiries or intervene on a decision made by a delegated officer, as we must adhere to appropriate procedures. Case-specific enquiries should be routed via the IRCC Web form.

To be eligible towards the minimum selection criteria of the Federal Skilled Worker program, the qualifying work experience must be obtained during continuous employment. The continuous requirement applies both to full-time work and its part-time equivalent. It is meant to make periodic, intermittent, seasonal, infrequent, or brief employment ineligible for the minimum selection criteria under the program.

Vacation periods, regular sick leave and other standard paid leave entitlements as provided for in collective agreements, workplace legislation and/or individual employer policies are not necessarily considered interruptions in continuous [redacted]

To qualify under these programs, an applicant must obtain a set minimum number of hours of skilled work experience over a continuous period of employment. For example, one year is calculated as 1560 hours of work at no more than 30 hours per week. For the purposes of this requirement the work hours are calculated only when the applicant performs the duties under their occupation. Periods of leave or rest do not count as hours of performing the duties.

Please be advised that the assessment of an application is conducted on a case-by-case basis, taking into consideration the specific circumstances and the supporting documentation available to the officer. It is the applicant's responsibility to provide sufficient documentation to demonstrate that they meet the requirements.
We trust that this information will be of assistance to you.
[redacted]
The Immigration Representatives Mailbox

From:
Sent: [redacted] 10, 2025 9:54 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]gc.ca>
Cc:
Subject: Clarification Request on Work Experience Eligibility for Teachers Under the Federal Skilled Worker (FSW) Program

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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Good day,
This is I , I am a Regulated Canadian Immigration Consultant based in
I am writing to seek clarification on the **eligibility of teachers under the Federal Skilled Worker program**, particularly in cases where the applicant holds a 12-month employment contract but is only paid for 10 months due to standard

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industry practices.

Background & Industry Practice

In many countries, including China and other jurisdictions, teachers in primary and secondary schools are employed under annual contracts (12 months), but their salary is structured around the 10-month academic calendar. This means that:

- * Teachers remain **officially employed for the full year (e.g., August 1, 2022 – July 31, 2023)**, even though active classroom instruction takes place over **10 months**.
- * The unpaid summer months are part of the contract structure, and **teachers are not considered unemployed or terminated during this period.**
- * In some cases, teachers continue receiving employee benefits (e.g., social security, health insurance) during the summer months, reinforcing their continuous employment status.

Question for Clarification

Given that the **FSW program requires one year (12 months) of continuous, full-time paid work experience**, I would like to confirm how IRCC assesses teachers in this situation. Specifically:

1. 1. If teachers remain officially employed during the summer (unpaid) and retain employee status (e.g., eligible for benefits), does this meet the requirement of continuous employment?
2. 2. Does IRCC assess work experience based on the total employment contract duration (12 months), or does it require continuous salary payment across all months? If that's the case, it seems many teachers wouldn't qualify for FSW.

We would appreciate IRCC's guidance on how to properly document and assess such cases, as this structure is common in the teaching profession.

[redacted] and assistance. I look forward to your response. Please let me know if any additional information is required.

Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:16:57 AM
From: [redacted] Representatives / Représentants [redacted]
Sent: Tue, 8 Apr 2025 15:13:10
To:
Cc: [redacted]
Subject: FW: Query about Proof of funds-Express Entry - REP-B-2025-0102 - Due 22-Apr-25
Importance: Normal
Sensitivity: None

Good Day,

[redacted] to Immigration, Refugees and Citizenship Canada's Immigration Representatives mailbox. We appreciate your patience.

Question: If an individual is currently unemployed but has more than one year of skilled Canadian work experience and receives an Invitation to Apply (ITA) under the Express Entry – Canadian Experience Class (CEC) draw, are they required to provide proof of funds, or are they exempt?

Answer: As is stated on our website, the applicant does not need to show that they have enough money to support themselves and their family if:

- They're applying under the Canadian Experience Class or
- They're authorized to work in Canada and they have a valid job offer, even if they apply under the Federal Skilled Worker Program or the Federal Skilled Trades Program

The applicant must answer the question posed in the Express Entry Profile Builder. It cannot be left blank. The applicant must enter the amount of funds available to them, even if they meet the exemption criteria. Because they meet the exemption criteria (met the criteria for CEC, or they have a valid job offer), the system will not deem them ineligible if they enter an amount lower than the LICO funds. The amount entered in the profile will not be used as an assessment tool when the application is reviewed. However, our system is designed to capture this information for all applicants. It cannot be left blank, and the amount entered should not be fabricated.

When the applicant is invited to apply, the system will ask all applicants to provide a proof of funds document. If they don't need to provide proof of funds, they must upload a letter explaining either that they have been invited to apply under the Canadian Experience Class, or have a valid job offer.

Please be advised that the assessment of an application is based on a case-by-case basis; each application will be considered on its own merits, with a final decision based on a review of all the information available to the officer at the time of decision. The onus is always on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements.

We trust that this information will be of assistance to you.

[redacted]
The Immigration Representatives Mailbox

From:

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Sent: [redacted] [redacted] 17, 2025 7:28 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: Query about Proof of funds-Express Entry

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Dear Sir/Madam,

I would appreciate your assistance in answering the following query:

If an individual is currently unemployed but has more than one year of skilled Canadian work experience and receives an Invitation to Apply (ITA) under the Express Entry – Canadian Experience Class (CEC) draw, are they required to provide proof of funds, or are they exempt?

Thanks,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:17:04 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Tue, 8 Apr 2025 15:14:03
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: PCC for Express Entry - URGENT - REP-B-2025-0163 - Due 24-Apr-25
Importance: Normal
Sensitivity: None

Hello,

[redacted] to Immigration, Refugees and Citizenship Canada's Immigration Representatives mailbox. We appreciate your patience

Question :I have a question about the PCC in support of the PR application under Express Entry. I would like to know if the applicant received a PCC from the country of Nationality in April 2024 and has not visited back the country since the receipt of the PCC, Is that PCC still valid in support of the PR application or do we require a new PCC from the country of Nationality.

Answer : As per our guidelines, a police certificate must be obtained for every country where an applicant has resided for 6 consecutive months or more in the last 10 years. In your case, since the applicant received the PCC from their country of nationality in April 2024 and has not returned since, that certificate is likely still valid, as long as :

1. The PCC was issued after the last time the applicant resided in that country for 6 consecutive months or longer.
2. The PCC is still valid and hasn't expired if it has an expiration date.

However, please note that the evaluation of applications takes place on a case-by-case basis. An immigration officer may still request a new PCC depending on their assessment of the applicant's specific circumstances. The onus is always on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements.

You can find more information on our website: https://www.canada.ca/en/immigration-refugees-citizenship/services/immigrate-canada/express-entry/documents/police-certificates.html

We trust that this information will assist you.

Sincerely,

[redacted]
The Immigration Representatives Mailbox

From:
Sent: [redacted] 21, 2025 3:08 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted].gc.ca>
Subject: Re: PCC for Express Entry - URGENT

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les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hello,

I have a question about the PCC in support of the PR application under Express Entry. I would like to know if the applicant received a PCC from the country of Nationality in April 2024 and has not visited back the country since the receipt of the PCC, Is that PCC still valid in support of the PR application or do we require a new PCC from the country of Nationality.

Please respond as soon as possible, as the matter is time-sensitive.

[redacted] in advance.

Regards,

Immigration, Refugees and Citizenship Canada
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Archived: June 3, 2025 9:17:11 AM
From: [redacted] Représentants immigration (I[redacted]
Sent: Tue, 8 Apr 2025 15:18:39
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification on International students applying for Express Entry - REP-2025-0480 - Due 12-Mar-25
Importance: Normal
Sensitivity: None

Good Day,

[redacted] to Immigration, Refugees and Citizenship Canada's Immigration Representatives mailbox. We appreciate your patience.

Question:

If a student wishes to apply for Express Entry program, while they are a student, will they be able to? Does their status an international student prohibit them from applying for Express Entry, even if they are eligible for the program?

Answer:

International students in Canada can apply for the Express Entry programs if they meet the eligibility criteria. Their status as a student does not prohibit them from applying. However, they must fulfill the specific requirements of one of the three immigration programs managed under Express Entry: the Canadian Experience [redacted] Skilled Workers Program, or Federal Skilled Trades Program.

Please be advised that the assessment of an application is based on a case-by-case basis; each application will be considered on its own merits, with a final decision based on a review of all the information available to the officer at the time of decision. The onus is always on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements.

We trust that this information will assist you.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 11, 2025 10:00 AM
To: Immigration Representatives / Représentants immigration (IRCC) [redacted]
[redacted] IRCC [redacted] ca>
Subject: Clarification on International students applying for Express Entry

Good morning,

My name is [redacted] I am inquiring about the Express Entry program, and students ability to apply for it.

Question:

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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If a student wishes to apply for Express Entry program, while they are a student, will they be able to? Does their status an international student prohibit them from applying for Express Entry, even if they are eligible for the program?

I look forward to your response.

Kind regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:17:25 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 8 Apr 2025 15:18:40
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Question about Express Entry CRS point for work experience outside canada - REP-2025-0560 - Due 17-03-2025
Importance: Normal
Sensitivity: None

Good Day,

[redacted] to Immigration, Refugees and Citizenship Canada's Immigration Representatives mailbox. We appreciate your patience.

Answer:

The work experience gained while outside of Canada maybe eligible for CRS points under Express Entry for Skills Transferability Points.

Please be advised that the assessment of an application is based on a case-by-case basis; each application will be considered on its own merits, with a final decision based on a review of all the information available to the officer at the time of decision. The onus is always on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements.

We trust that this information will assist you.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 15, 2025 5:01 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]C@cic.gc.ca>
Subject: Question about Express Entry CRS point for work experience outside canada

[redacted]

Dear officer,

would like to seek the clarification about Express Entry CRS point for work experience outside canada.

The foreign national had work experience outside Canada, but he was full time student of Canadian pubic college at that time. There was certain time that IRCC allowed 100% remote study during covid 19. At that time, the student was outside Canada, but successfully graduated even it was remote as there was special policy allowing students to study remotely more than 50%. And at that time (while he was studying remotely), he also had skilled work experience ourside Canada.

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The questions is whether those work experience outside canada can count towards to the CRS point as foreign work exeprience.

Here is IRCC websit.

https://ircc.canada.ca/english/helpcentre/answer.asp?qnum=394&top=29

Canadian work experience gained while you were a full-time student **doesn't** count towards the score used to rank your profile.

The work experience gained as a full-time student **outside Canada** counts towards the score used to rank your profile.

For his case, the above description was not clear to him. He was full time student for Canadian college (but remote) AND he gained work experience outside Canada.

Look forward to hearing from you

Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:17:31 AM
From: [redacted] Representatives / Représentants [redacted]
Sent: Tue, 8 Apr 2025 15:18:41
To: [redacted]
Cc: [redacted] Representat[redacted]
Subject: FW: Express Entry Instructions re Job Bank - REP-2025-0434 - Due 10-Mar-25
Importance: Normal
Sensitivity: None

Good Day,

[redacted] to Immigration, Refugees and Citizenship Canada's Immigration Representatives mailbox. We appreciate your patience.

Answer:

[redacted] to [redacted] this page [redacted] Express Entry: [redacted]

The other page Program delivery update – June 6, 2017 - Canada.ca is a program delivery update(PDU) page, which provides a summary of changes we made to the Program Delivery Instructions(PDI) in June 2017. PDUs are an archive of the changes made and aren't removed when PDIs are updated in the future. We recommend when reviewing the actual PDI pages for relevant information and not the PDU. As per our Help Centre, it is now optional to create a Job Match account with Job Bank. Applicants can still create a Job Match account to help find work.

Please be advised that the assessment of an application is based on a case-by-case basis; each application will be considered on its own merits, with a final decision based on a review of all the information available to the officer at the time of decision. The onus is always on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements.

We trust that this information will assist you.

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 7 février 2025 13:36
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]RCC[redacted]
Objet : Express Entry Instructions re Job Bank

[redacted]

I am just writing to note that the following IRCC Operational Instructions are out of date. Registration with the Job Bank has not been a requirement under Express Entry since 2017

Candidates who do not have a qualifying offer of arranged employment or a provincial or territorial nomination when completing their profile are required to register with the Government of Canada's Job Bank within the first 30 days following their profile submission. Candidates will not be eligible for an invitation to apply if they failed to register with Job Bank.

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https://www.canada.ca/en/immigration-refugees-citizenship/corporate/publications-manuals/operational-bulletins-manuals/permanent-residence/express-entry.html

https://www.canada.ca/en/immigration-refugees-citizenship/corporate/publications-manuals/operational-bulletins-manuals/permanent-residence/express-entry.html

Program delivery update – June 6, 2017

This section contains policy, procedures and guidance used by IRCC staff. It is posted on the department's website as a courtesy to stakeholders.

Update to processing instructions for applications submitted under Express Entry

Summary

Due to various amendments to the Ministerial Instructions and the *Immigration and Refugee Protection Act* as part of the Express Entry reform, the following updates to the processing instructions have been made, along with some minor corrections in content:

- Links to introductory pages under the Express Entry heading have been changed to link to the relevant external Immigration, Refugees and Citizenship Canada web pages. These linked pages include new information on additional Comprehensive Ranking System (CRS) points for siblings in Canada and French language skills.
- References to Job Bank have been changed to reflect the change in Ministerial Instructions making Job Bank registration voluntary for Express Entry candidates.
- Changes have been made to the instructions on the completeness check for electronic applications for permanent residence indicating the documents required for applicants claiming a brother or sister in Canada for additional CRS points.

https://www.canada.ca/en/immigration-refugees-citizenship/corporate/publications-manuals/operational-bulletins-manuals/updates/2017-06-06.html

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is not relevant

est non pertinente

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Archived: June 3, 2025 9:17:36 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 8 Apr 2025 15:23:28
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Questions - [redacted] clarifications [redacted] - REP-A-2025-0701 -Due 16-Apr-25
Importance: Normal
Sensitivity: None

Hello,

[redacted] to Immigration, Refugees and Citizenship Canada's Immigration Representatives mailbox. We appreciate your patience.

Answer:

Please be advised that the form is instructing to provide the details of all international travel, meaning trips where the applicant crossed national borders.
We trust that this information will be of assistance to you.
[redacted]
The Immigration Representatives Mailbox

From:
Sent: [redacted]
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Questions - Travel history clarifications needed

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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Hi ImmReps,

Hope all is well.

We have a question regarding travel history for the electronic Application for Permanent Residence (eAPR) through Express Entry.

The question in the eAPR states the following:
Provide details of any trips XX has taken outside his/her country of origin or of residence in the last ten years (or since his/her 18th birthday if this was less than ten years ago). Include all trips: tourism, business, training, etc.

We want to have clarifications regarding the ablove.

Scenario: If an applicant is a citizen of country A, currently residing in Canada since May 1, 2023 as a student, but resided for a couple of years in country B as a worker or student, would trips to country B be

Q1) The question says to exclude country of origin or of residence. Do we exclude only the trips to the current country of residence (Canada) or ALL countries of residence (Canada and country B)?

Q2) If the applicant visited Canada in 2019, before settling in Canada on May 1, 2023, would trips to Canada before May 1, 2023 need to be included?

Q3) By country of origin, do you mean country of citizenship? E.g.

- * Someone is a citizen of country C

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- * They were born in country D and have lived in country D the majority of their lives
- * They only went on short trips to country C which is the country of citizenship

What would be considered the country of origin: country C where they are a citizen of or country D where they were born and lived the majority of their lives?

Thank you!

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Archived: June 2, 2025 10:16:01 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Wed, 5 Feb 2025 14:10:58
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Clarification on the R222 (1) Study permit invalidity required - REP-2025-0300 - Due 27-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

R222(1)(a.1) does not apply to students that do not have the DLI name stated on their study permit.
However, a student must continue to abide to their study permit conditions and show that they're actively pursuing their studies. They may take an authorized leave of up to a **maximum of 150 days** from their program of studies and still be considered to be actively pursuing their studies. If a student does not resume their studies **within 150 days**, they should do either of the following:

- * change their status (that is, change to visitor status or worker status)
- * leave Canada

[redacted]

The Immigration Representatives Mailbox

De :
Envoye : 29 janvier 2025 13:49
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted].gc.ca>
Objet : Clarification on the R222 (1) Study permit invalidity required

[redacted]

In regards to the below updated subparagraph of the IRPR 222 (1) **(a.1):**

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Invalidity

222 (1) A study permit becomes invalid upon the first to occur of the following days

(a) the day that is 90 days after the day on which the permit holder completes their studies;

(a.1) the day on which the permit holder is no longer enrolled at the designated learning institution that is named in the permit, other than as a result of completing their studies;

(b) the day on which the permit is cancelled under section 243.2; or

(c) the day on which the permit expires

Could you please clarify if a student stops attending their current DLI, meaning they take an unauthorized leave of their studies and does **not** have a DLI name stated on their study permit then the above subsection **(a.1)** would not be applicable to them?

Thank you,

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Archived: June 3, 2025 9:17:43 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Tue, 8 Apr 2025 15:25:08
To:
Cc: [redacted] Representat[redacted]s [redacted]
Subject: FW: Express Entry - [redacted] - REP-A-2025-0693 -Due 11-Apr-25
Importance: Normal
Sensitivity: None

Hello,

[redacted] to Immigration, Refugees and Citizenship Canada's Immigration Representatives mailbox. We appreciate your patience.

Question : If an applicant or their common-law spouse or partner is not receiving any CRS points for their education and they do not need to prove their education for the program they have been invited to apply under, is there any requirement that the complete the Education History section of their application for permanent residence?

Answer : Applicants, as well as their spouses or partners, are required to complete the Education History section of their application for permanent residence, even if they do not receive Comprehensive Ranking System (CRS) points for education and are not required to provide proof of education for their specific program.

We trust that this information will be of assistance to you.

[redacted]
The Immigration Representatives Mailbox

From:
Sent: [redacted] 18, 2025 10:42 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC@cic.gc.ca>
Subject: RE: Express Entry - [redacted] - REP-A-2025-0693 -Due 11-Apr-25

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[redacted]

The reason I am asking whether completing the education history is required, is because education is not required to meet the eligibility requirements of the CEC or FSTP.

The question on the application also does not indicate that it is mandatory "you can tell us" and explains that the purpose of the question is to calculate CRS points and eligibility for an immigration program.

Therefore, if a person does not require education to meet the eligibility requirements or for CRS points, do they have to complete the Education History section of the application?

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Education history

We will assess [redacted] secondary and post-secondary periods of study for eligibility for Express Entry, and use them to calculate [redacted] score. You can tell us about each period of study by filling in the fields below.

From: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]migration.[redacted]gc.ca>
Sent: March 18, 2025 8:22 AM
To:
Cc: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]>
Subject: TR: Express Entry - [redacted] - REP-A-2025-0693 - Due 11-Apr-25

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question :If an applicant or their common-law spouse or partner is not receiving any CRS points for their education and they do not need to prove their education for the program they have been invited to apply under, is there any requirement that the complete the Education History section of their application for permanent residence?

Answer: All applicants must complete the Education History section when applying for permanent residence in Canada

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through Express Entry, regardless of whether their education affects their Comprehensive Ranking System (CRS) score. Please ensure you follow all instructions when filling out forms or answering questions in the Express Entry profile builder. Please note that applicants are required to provide all necessary information accurately and truthfully.

Please be advised that the assessment of an application is conducted on a case-by-case basis, taking into consideration the specific circumstances and the supporting documentation available to the officer. It is the applicant's responsibility to provide sufficient documentation to demonstrate that they meet the requirements.

We trust that this information will be of assistance to you.

Sincerely,

The Immigration Representatives Mailbox

From:
Sent: [redacted] 2, 2025 8:19 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC@cic.gc.ca>
Subject: Express Entry - Education History

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[redacted]

If an applicant or their common-law spouse or partner is not receiving any CRS points for their education and they do not need to prove their education for the program they have been invited to apply under, is there any requirement that the complete the Education History section of their application for permanent residence?

Thank you,

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Archived: June 3, 2025 9:17:50 AM
From: [redacted] Representatives / Représentants [redacted]
Sent: Tue, 8 Apr 2025 15:27:33
To:
Cc: [redacted]
Subject: FW: Category-based selection - 6 month experience - REP-A-2025-0777 -Due 08-Apr-25
Importance: Normal
Sensitivity: None

Hello,

[redacted] to Immigration, Refugees and Citizenship Canada's Immigration Representatives mailbox. We appreciate your patience.

Answer:

Please be advised that we are not able to answer case-specific enquiries or intervene on a decision made by a delegated officer, as we must adhere to appropriate procedures. Case-specific enquiries should be routed via the IRCC Web form.

Under the category-based selection rounds qualifying work experience must be acquired continuously over a period of at least six months (or 780 hours of work experience over a period of at least six months); work in excess of 30 hours per week over a shorter period cannot compensate for any shorter overall period of experience.

Please be advised that the assessment of an application is conducted on a case-by-case basis, taking into consideration the specific circumstances and the supporting documentation available to the officer. It is the applicant's responsibility to provide sufficient documentation to demonstrate that they meet the requirements.

We trust that this information will be of assistance to you.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 25, 2025 1:31 PM
[redacted]
Subject: Category-based selection - 6 month experience

Hello,

I have a question regarding Express Entry – Category-based selection eligibility. An applicant gained 5 months and 3 weeks of experience in an eligible NOC occupation before their work permit got refused. They however never took any day off (so they accumulated a week of paid vacation) and according to their paystubs, they got exactly 780 hours of paid experience in the eligible NOC occupation (only 30 hours/week counted).

IRCC considers 1560 hours as a year of experience. Would a candidate with 780 hours of experience accumulated in 5 months and 3 weeks be eligible to apply under the Category-based selection? Or would both have to be met (6 months and 780 hours of experience)?

Thank you in advance.

Immigration, Refugees and Citizenship Canada
Immigration, Réfugiés et Citoyenneté Canada
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Kind Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:17:57 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Tue, 8 Apr 2025 15:27:56
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Inquiry Regarding CRS Score Difference Between APR Portal and CRS Calculator - REP-A-2025-0686 - Due 10-Apr-25
Importance: Normal
Sensitivity: None

Good Day,

[redacted] to Immigration, Refugees and Citizenship Canada's Immigration Representatives mailbox. We appreciate your patience.

Question:
I am just contacting you to ask about the difference in CRS scores between the APR portal and the CRS calculator on the IRCC website for an Express Entry applicant.

Specifically, I would like to understand why the applicant did not receive 15 points for their Canadian education in the APR portal, whereas the CRS calculator included these points. Additionally, the skill transferability points appear to be different between the two calculations. To illustrate my inquiry, I have attached both score breakdowns for the same profile. These attachments are solely for demonstration purposes to highlight the difference in calculations.

I would appreciate your guidance on how the CRS score is assessed in the APR portal compared to the CRS calculator.

\sb280Answer:

Please note that the CRS calculator on our website is intended solely for general guidance and reference purposes, as per the legal disclaimer on our website. We would recommend reviewing section 30(4) of the Ministerial Instructions respecting the Express Entry system to determine if the information entered about the candidate's Canadian education meets the requirements for CRS points.

The skill transferability points discrepancy may be related to how the Canadian and foreign work experience was entered. The CRS score in the portal should be considered as the accurate score, and is what will be used in the assessment of the permanent residence application.

Please be advised that the assessment of an application is based on a case-by-case basis; each application will be considered on its own merits, with a final decision based on a review of all the information available to the officer at the time of decision. The onus is always on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements.

We trust that this information will assist you.

[redacted]

The Immigration Representatives Mailbox

From: [redacted]

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Sent: [redacted] 27, 2025 8:07 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Inquiry Regarding CRS Score Difference Between APR Portal and CRS Calculator

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[redacted]

I hope you are doing well.

I am just contacting you to ask about the difference in CRS scores between the APR portal and the CRS calculator on the IRCC website for an Express Entry applicant.

Specifically, I would like to understand why the applicant did not receive 15 points for their Canadian education in the APR portal, whereas the CRS calculator included these points. Additionally, the skill transferability points appear to be different between the two calculations. To illustrate my inquiry, I have attached both score breakdowns for the same profile. These attachments are solely for demonstration purposes to highlight the difference in calculations.

I would appreciate your guidance on how the CRS score is assessed in the APR portal compared to the CRS calculator.

Looking forward to your response.

\sb280Best Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:18:03 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 8 Apr 2025 15:28:17
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Inquiry Regarding Remote Work - REP-A-2025-0776 -Due 8-Apr-25
Importance: Normal
Sensitivity: None

Hello,

[redacted] to Immigration, Refugees and Citizenship Canada's Immigration Representatives mailbox. We appreciate your patience.

Question: I am seeking clarification regarding the eligibility of remote Canadian work experience completed outside of Canada, specifically in the context of the Canadian Experience Class (CEC) under the Express Entry system. As I understand it, the work experience requirements for the CEC, as outlined in section 87.1 of the Immigration and Refugee Protection Regulations (IRPR), do not consider remote work completed outside Canada as valid for meeting the work experience criteria. If this understanding is correct, I would appreciate confirmation that such remote Canadian work experience would be classified as foreign work experience instead.

Furthermore, I would like to inquire whether this foreign work experience could be considered when calculating a Comprehensive Ranking System (CRS) score, and if so, under what specific criteria.

Answer: As defined in section 87.1(2)(a) of the Immigration and Refugee Protection Regulations, work experience must have been acquired **in Canada** for it to be considered eligible for the Canadian Experience Class (CEC). Skilled work experience for the purpose of the CEC must have been gained by working in Canada while authorized to work under temporary resident status. If work was done remotely, the applicant must have been physically in Canada and working for a Canadian employer. This information is also available on our website.

\sb280However, remote work for either a Canadian or foreign employer may be eligible for the purposes of Comprehensive Ranking System (CRS) points calculation under the Skills Transferability factors as foreign work experience, provided it meets all other requirements depending on the client's personal circumstances

Note that the system does not currently capture remote work. When an applicant is invited to apply, please submit an explanation, detailing the remote work agreement, and where the employer and employee are physically located.

Please be advised that the assessment of an application is conducted on a case-by-case basis, taking into consideration the specific circumstances and the supporting documentation available to the officer. It is the applicant's responsibility to provide sufficient documentation to demonstrate that they meet the requirements.

We trust that this information will be of assistance to you.

[redacted]

The Immigration Representatives Mailbox

From:

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Sent: [redacted] 25, 2025 12:55 PM
To: Immigration Representatives / Représentants immigration [redacted]
[redacted]@cic.gc.ca>
Subject: Inquiry Regarding Remote Work

Dear Sir/Madam,

I am seeking clarification regarding the eligibility of remote Canadian work experience completed outside of Canada, specifically in the context of the Canadian Experience Class (CEC) under the Express Entry system.

As I understand it, the work experience requirements for the CEC, as outlined in section 87.1 of the Immigration and Refugee Protection Regulations (IRPR), do not consider remote work completed outside Canada as valid for meeting the work experience criteria. If this understanding is correct, I would appreciate confirmation that such remote Canadian work experience would be classified as foreign work experience instead.

Furthermore, I would like to inquire whether this foreign work experience could be considered when calculating a Comprehensive Ranking System (CRS) score, and if so, under what specific criteria.

[redacted] to this [redacted] to your guidance and clarification.

Sincerely,

Page 2138

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s.19(1)

Archived: June 3, 2025 9:18:20 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 8 Apr 2025 15:31:18
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: RE : Parrainage répondant habite au Québec, mais prévoir déménager en Ontario - REP-A-2025-0683 - Due 10-Apr-25
Importance: Normal
Sensitivity: None

Bonjour,

Merci de contacter la boîte générale des Représentants de l'Immigration.

Lorsqu'un répondant était un résident du Québec au moment de la soumission de sa demande de parrainage à IRCC, que cela soit au titre de la catégorie du regroupement familial ou des époux ou conjoints de fait au Canada, mais qu'il a depuis déménagé dans une autre province ou un autre territoire avant la délivrance d'un visa de résident permanent, IRCC doit procéder à sa propre évaluation financière du répondant.

Une fois que le répondant a déménagé hors du Québec, il doit en informer IRCC par l'intermédiaire d'un canal de communication officiel d'IRCC pour les clients. Si l'engagement de parrainage a déjà été soumis au ministère de l'Immigration, de la Francisation et de l'Intégration (MIFI) au moment du déménagement, le répondant doit également informer le MIFI qu'il a déménagé hors du Québec.

Une fois convaincu que le répondant a déménagé à l'extérieur du Québec, IRCC rouvrira l'évaluation du parrainage et effectuera sa propre évaluation de l'admissibilité au parrainage (ou, si le MIFI a déjà effectué son évaluation, IRCC devra effectuer une ré-évaluation). Nous pourrions demander des formulaires de parrainage et des documents financiers à jour pour toutes les années d'imposition écoulées depuis la demande initiale, s'il y a lieu.

Nous espérons que vous trouverez ces informations utiles.

Cordialement,

La boîte aux courriels pour les représentants en immigration

From
Sent: [redacted] 28, 2025 9:53 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: RE : Parrainage répondant habite au Québec, mais prévoir déménager en Ontario

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Bonjour,

D'une manière génrale, pour un parrainage d'une épouse (regroupement familial - extérieur du Canada), si le répondant habite au Québec, mais va déménager en Ontario durant le traitement de la demande de parrainage, est-ce que la demande sera traitée selon les règles du Québec (demande engagement auprès du MIFI) ou sera-t-elle traitée comme si c'était à l'extérieur du Québec?

Merci et bonne journée,

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Archived: June 3, 2025 9:18:28 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 8 Apr 2025 15:31:46
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Is an applicant required to hold a valid study permit or have held a study permit within 180 days from PGWP application submission date? - REP-A-2025-0728 -Due 15-Apr-25
Importance: Normal
Sensitivity: None

Good Day,

Answer:

In order to be eligble for a PGWP a student must:

- * apply for their PGWP within **180 days** of confirmation that they completed their program of study
- * their study permit **was valid** at some point during the 180 days after they graduated and **before** they submitted their PGWP application

For more information, please see the following on PGWP instructions for clients: Work or live in Canada after you graduate - Canada.ca

[redacted]
The Immigration Representatives Mailbox

From:
Sent: [redacted] 4, 2025 2:13 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Is an applicant required to hold a valid study permit or have held a study permit within 180 days from PGWP application submission date?

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Dear officer,

I want to seek clarification whether an applicant is required to hold a valid study permit or have held a study permit within 180 days when an applicant is applying for [redacted] manual, which I highlighted below, is not clear.

Scenario:
Student A's study permit expiry date is June 30, 2024, and he submitted a SP extension on June 1, 2024, which decision is still pending. He completed his studies and received written confirmation on Dec 30, 2024.

Questions:
1.Is the applicant eligible for PGWP, assuming he meets other criteria in the eligibility criteria below, other

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than the highlighted, which I am seeking clarification for?
2. Must he wait for the approval for the SP extension before he can be eligible to apply for a PGWP?
3. Can the applicant submit an outside of Canada PGWP application while he is phycially in Canada and the SP extension is in process since he does not meet R199?

Eligibility

*Officers must review the submission date of **both** the study permit application and the post-graduation work permit (PGWP) application to determine eligibility criteria. To obtain a PGWP, on the date of receipt, the applicant must meet the applicable criteria below.*

A PGWP applicant must

- ** have not previously held an open work permit issued under subparagraph R205(c)(ii), administrative code C43 – post-graduation work permit category*
- ** have had authorization to study in Canada within 180 days of receiving written confirmation from their DLI that they had completed their program when applying for a PGWP , through*
    - ** [redacted] valid study permit*
    - ** authorization to study in Canada without a study permit under paragraphs R188(1)(a) and or (b)*
- ** have graduated from an eligible designated learning institution (DLI) and program*
    - ** Programs delivered on behalf of a PGWP-eligible institution through a curriculum licensing agreement are not eligible unless the enrolment timeline meets the criteria for one of the exceptions below.*
- ** have completed an eligible academic, vocational or professional training program **in Canada** that was a minimum of **8 months in duration** and led to a degree, diploma or certificate*
- ** have maintained full-time student status in Canada during each academic session of the program or programs completed, with exceptions made only for the following:*
    - ** leave from studies*
    - ** final academic session*
    - ** special measures between March 1, 2020, and August 31, 2024*
- ** have received confirmation of completion of their program of study from the eligible DLI by obtaining one of the following:*
    - ** an official letter confirming that they have met the requirements to complete their program of study*
    - ** an official transcript issued by their DLI*
    - *[redacted] from their DLI's [redacted]*
    - ** an education credential from the DLI*
- ** have met the additional language and field of study requirements, if applicable*

Immigration, Refugees and Citizenship Canada
Immigration, Réfugiés et Citoyenneté Canada
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Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:18:35 AM
From: [redacted] Representatives / Représentants [redacted]
Sent: Tue, 8 Apr 2025 15:41:14
To:
Cc: [redacted]
Subject: FW: applied degrees PGWP eligibility - REP-B-2025-0209 - 1-May-25
Importance: Normal
Sensitivity: None

Good Day,
[redacted] to [redacted] and Citizenship Canada's Immigration Representatives Mailbox.

There is no stipulation in regards of the length of the Bachelor degree.

For more information, please visit Post-graduation work permit (PGWP) [R205(c) - C43] – International Mobility Program - Canada.ca.

We hope that this information is helpful to you.

[redacted]
The Immigration Representatives Mailbox

From:
Sent: Tuesday, March 25, 2025 11:21 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]gc.ca>
Subject: applied degrees PGWP eligibility

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Hello,

Could you please clarify whether **applied degrees** are exempt from the field of study requirement for PGWP eligibility?

Thank you.

Best,

Page 2145

is withheld pursuant to section

est retenue en vertu de l'article

19(1)

of the Access to Information Act

de la Loi sur l'acces a l'information

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:18:41 AM
From: [redacted] Representatives / Représentants [redacted]
Sent: Tue, 8 Apr 2025 15:41:15
To:
Cc: [redacted]
Subject: FW: Off- and On-campus Work Authorization during Maintained Status - REP-B-2025-0213 - 1-May-25
Importance: Normal
Sensitivity: None

Good Day,
[redacted] to [redacted] and Citizenship Canada's Immigration Representatives Mailbox.

If you apply to extend or change the conditions of your study permit before it expires, you're legally allowed to stay in Canada while we process your application. You may continue to work under the **same conditions on your study permit** as long as you continue to meet the **eligibility requirements**.

If your study permit expires before you submit an applicant to extend your stay as a student, then you must stop studying and working until there is a decision made on your application. Extend your study permit or restore your status: What to do if your permit expires - Canada.ca

We hope that this information is helpful to you.

[redacted]
The Immigration Representatives Mailbox

From:
Sent: [redacted] 25, 2025 11:37 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]gc.ca>
Subject: Off- and On-campus Work Authorization during Maintained Status

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[redacted]

I hope this finds you well.

I would like clarification of the authorization to work of international students who are on maintained status after having applied to extend their study permit before its expiry.

Subsection R183(5) grants an extension of the period of authorized stay by operation of law, allowing a foreign national to maintain their temporary resident status. So a student who applies for an extension of their study permit before it expires, would have temporary resident status until a decision is made on that application. However, R183(5) does not automatically authorize a temporary resident to continue working while their application for a renewal of their permit is in progress. The temporary resident must also meet the requirements of paragraph R186(u) to continue working.

In the case of students, they would not have submitted an application for a work permit under section R201, so R186(u)

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would not apply for them.

Can international students who have authorization to for under 186(f) and (v) continue working after their study permit expires if they applied if they apply to extend their study permit?

If so, is this authorization given under 186(u), of is there an operational manual that provides details of that authorization?

It is clear to me that under section R189, a foreign national who has made an application under subsection 217(1) is authorized to study without a study permit until a decision is made on the application if they have remained in Canada since the expiry of their study permit and continue to comply with the conditions, other than the expiry date, set out on the expired study permit. However, it is less clear whether students in this situation would maintain their authorization to work on and off campus under 186 (f) and (v).

Your guidance would be appreciated.

Warm regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:18:47 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 8 Apr 2025 15:41:16
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: URGENT!!! Unable to Link Client PR Application to the APR Portal - . Spousal PR Application - REP-B-2025-0148 - Due 24-Apr-25
Importance: Normal
Sensitivity: None

Good day,

The technical team reviewed the backend error logs and it shows that the latest registration query (2025-03-21 19:08:08) failing on query with multiple errors. In other words, the information being entered in the client portal does not match the information in GCMS.

Please see errors below:

For App

Reason For Exclusion **CICPATravelDocumentNumber Not Equal To**
Invalid Value Founc

Reason For Exclusion **CICPATravelDocIssuingCountryLIC Not Equal To 202**
Invalid Value Found **511**

Reason For Exclusion **CICPATravelDocIssueDate Not Equal To**
Invalid Value Found

Reason For Exclusion **CICPATravelDocExpiryDate Not Equal To**
Invalid Value Foun

[redacted]
The Immigration Representatives Mailbox

From: [redacted]
Sent: [redacted] 25, 2025 12:01 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Cc:
Subject: URGENT!!! Unable to Link Client PR Application to the APR Portal - . Spousal PR Application
Importance: High

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Hi Officer,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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I would like to bring this matter to your immediate attention.

I am unable to link my client's PR application to my APR portal. After four (4) attempts, it was unsuccessful. Please be advised this is time sensitive as my client received a PFL from IRCC and the letter was sent to my client's previous Authorized Representative. We sent multiple CSEs to IRCC requesting change of Authorized Representative but have not receive any response.

My client's information :

First Name :
Last Name
Application File Number :
Application Type :
Date of Birth :
Country of Birth
UCI :
Visa Office :

Your immediate attention on this matter is highly appreciated.

Kind regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 10:16:04 AM
From: [redacted] Representatives / Représentants [redacted] (I [redacted]
Sent: Wed, 5 Feb 2025 14:14:09
To:
Cc: [redacted] Representat[redacted]s [redacted]
Subject: TR: Definition of "same level" for new PAL requirement - REP-2025-0277 - Due 25-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

QUESTION
Further to the recent announcement that a new PAL is required for those who are studying at the same institution but will register in a different education level, could you clarify if those who are studying at a college for programs that issue certificates, diplomas, and advanced diplomas would all be considered studying at the same level (ie undergraduate category) and would therefore be exempt from applying for another PAL if they were to change their programs in between these categories at the same institution?

RESPONSE:
Based on the recent ministerial instructions, IRCC categorizes levels of study into three distinct groups:

1. 1. Primary and secondary education
2. 2. Post-secondary education (including vocational and technical training, certificates, diplomas, advanced diplomas, and undergraduate programs)
3. 3. Graduate education or above

Since certificates, diplomas, and advanced diplomas all fall under post-secondary education, students who remain within this level while changing programs at the same institution would not require a new Provincial Attestation Letter (PAL) when applying for a study permit extension. However, a PAL would be required if the student moves to a different level of study (e.g., from post-secondary to graduate education).
For more information, please visit our website:
Study permit: Get the right documents Provincial attestation letter or territorial attestation letter - Canada.ca
Ministerial Instructions

We trust that this information will assist you.

[redacted]

The Immigration Representatives Mailbox

De :

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
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Envoyé : 27 janvier 2025 18:14
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted].gc.ca>
Objet : Definition of "same level" for new PAL requirement

Dear Officer,

Further to the recent announcement that a new PAL is required for those who are studying at the same institution but will register in a different education level, could you clarify if those who are studying at a college for programs that issue certificates, diplomas, and advanced diplomas would all be considered studying at the same level (ie undergraduate category) and would therefore be exempt from applying for another PAL if they were to change their programs in between these categories at the same institution?

[redacted] and assistance in this matter.

Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
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Archived: June 3, 2025 9:18:53 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Tue, 8 Apr 2025 15:47:07
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification on Eligibility of Closed Work Permit Holders for the Home Child Care Pilot - REP-B-2025-0179 - 28-Apr-25
Importance: Normal
Sensitivity: None

[redacted]

[redacted] Immigration representatives Mailbox.

For applicants to be eligible under the Workers in Canada stream of the Home Care Worker Immigration Pilots (HCWIP), applicants must already be living in Canada and authorized to work in Canada full-time in any occupation that is non-seasonal. This authorization can be with an LMIA-based closed work permit, an open work permit, maintained status or through a public policy.

If an applicant has a valid work permit, it doesn't need to be a work permit in a home care (caregiving) occupation as long as it's for work that is non-seasonal. Any work authorization where applicants are working without a work permit, such as a business visitor or working under conditions of a study permit will not be eligible. For further information on this requirement, please refer to our website.

Note that our online caps for all of the pilot streams have been met as of March 31st 2025. The cap for alternate format applications remains open at this time. In order to request alternate format applications, please consult how to request another format.

We trust this information will assist you.

[redacted]
The Immigration Representatives Mailbox

From:
Sent: [redacted]
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: Clarification on Eligibility of Closed Work Permit Holders for the Home Child Care Pilot

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Good afternoon,

I am seeking clarification regarding the eligibility of closed work permit holders for the **Home Child Care Pilot**, which is set to open on **March 31, 2025**.

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The IRCC website states that applicants **must be authorized to work in Canada, in any occupation (in a non-seasonal job) through a valid work permit** to be eligible. However, this requirement is open to multiple interpretations.

Specifically, I would like clarification on the phrase **"in any occupation."** Some representatives interpret this to mean that all work permit holders, including those with occupation-restricted permits (such as LMIA-based closed work permits), are eligible. Others believe it implies that only those with an **open work permit**—allowing employment in any occupation without restrictions—qualify.

Could you please confirm the intended meaning of this eligibility requirement? Additionally, if possible, we kindly request a revision of the wording on the website to provide greater clarity.

This ambiguity may lead to the submission of ineligible applications, potentially disadvantaging qualified candidates. Clear guidance would help ensure that only eligible individuals apply, streamlining the process for both applicants and IRCC officers.

I appreciate your time and assistance in addressing this matter.

Regards,

CICC [redacted] no.
[redacted]
Email: [redacted]

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:19:06 AM
From: [redacted] Representatives / Représentants [redacted]
Sent: Tue, 8 Apr 2025 15:58:15
To: [redacted]
Cc: [redacted] Representat[redacted]
Subject: FW: QUESTION - REP-B-2025-0195 -Due 28-Apr-25
Importance: Normal
Sensitivity: None

Bonjour,

[redacted]

Pour répondre à votre question, veuillez prendre note que pour être éligible à la facilitation dans le cadre des mesures temporaires visant à soutenir les personnes touchées par la crise au Liban, les ressortissants libanais doivent être physiquement présents au Canada avec un statut de résident temporaire valide. Dans le cadre de ces mesures, les ressortissant Libanais au Canada peuvent être éligibles à un permis d'études ou de travail exempté de frais, et à prolonger ou modifier les conditions de leur séjour (y compris en demandant une fiche du visiteur), **quelle que soit leur date d'arrivée**.

Dans le cadre des présentes mesures, les personnes qui répondent à l'une des descriptions suivantes sont admissibles :

- * Ressortissants libanais au Canada dont le statut de résident temporaire est valide (quelle que soit leur date d'arrivée) ;
- * étrangers qui sont membres de la famille d'un citoyen canadien ou d'un résident permanent du Canada qui :
  - * ont **quitté le Liban le 29 septembre 2024 ou après cette date**; et
  - * se trouvent au Canada dont le statut de résident temporaire est valide
- * étrangers visés par la restriction de la citoyenneté par filiation à la première génération et les étrangers membres de la famille qui :
  - * ont **quitté le Liban le 29 septembre 2024 ou après cette date**; et
  - * se trouvent au Canada dont le statut de résident temporaire est valide;
- * personnes qui ont quitté le Liban le 29 septembre 2024 ou après cette date avec l'aide du gouvernement du Canada.

Pour plus d'informations sur les personnes admissible à présenter une demande, veuillez vous référer au lien suivant : Mesures liées au Liban : Présenter une demande de permis de travail ouvert, de permis d'études ou de prorogation du statut de résident temporaire au Canada - Canada.ca.

Cordialement,

La boîte aux courriels pour les représentants en immigration

From:
Sent: [redacted] 13, 2025 1:37 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.I[redacted]
Subject: QUESTION

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Montréal, le 13 mars 2025

Bonjour,

[redacted] octobre [redacted] Ministre [redacted] des " [redacted] pour [redacted] les [redacted] t[redacted] par la crise au Liban » .

Ces mesures permettent aux ressortissants libanais au Canada, dont le statut de résident temporaire est valide, de demander, entre autres, un permis de travail ouvert
Cette demande doit être présentée au plus tard le 31 juillet 2025.

Ces mesures sont entrées en vigueur le 30 octobre 2024.

QUESTION :

Est-ce qu'un ressortissant Libanais entré au Canada à titre de visiteur le 11 mars 2025 peut soumettre une demande de permis de travail ouvert dans le cadre de ces mesures.
Ce ressortissant Libanais se trouve donc au Canada à titre de visiteur; son autorisation de séjour est valide pour une période de 6 mois.

Merci de votre collaboration.

Cordialement.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:19:12 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 8 Apr 2025 15:58:16
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: validity of Visitor Record - REP-B-2025-0018 -Due 25-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] to [redacted] and Citizenship Canada's Immigration Representatives Mailbox.

This information is provided as general policy guidance and is not a directive for individual case files. For case-specific enquiries, applicants can contact the Department by submitting the **IRCC Web form**.

The Visitor Record (VR) itself is not covered in the *Immigration and Refugee Protection Act* (IRPA) or the *Immigration and Refugee Protection Regulations* (IRPR), and is not valid for re-entry. As per R183(4)(a), once a foreign national leaves Canada, their temporary resident status ends.

Upon arrival at a port of entry (POE), and as per R185, the border services officer (BSO) has the discretion to either:

1 – grant entry to the validity of the VR (if it is still valid),
2 – grant entry for any other length of stay, or
3 – deny entry

We trust that this information will assist you.

[redacted]
The Immigration Representatives Mailbox

From:
Sent: [redacted] 12, 2025 2:27 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]ca>
Subject: validity of Visitor Record

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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Dear officer,
A question about the validity of Visitor Record.

As per R183(4), the TR status will automatically end once the TR left Canada if they do not have prior authorization to re-enter. We understand that SP and WP are valid regardless the holder left or re-enter as they have valid TRV for international [redacted]

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But does the same rule apply to VR holders?
And What exactly is the prior authorization to re-enter? TRV?

Some of my clients are holding visitor records in Canada and they may occasionally travel to other countries for vacation and then come back to Canada, when they re-entered Canada, how long can they stay? Another 6 moth based on TRV or until the validity of their VR?

Thank you in advance for any clarification.

Best Regards,
RCIC, LLM

[redacted]

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:19:00 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 8 Apr 2025 15:58:14
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification on Eligibility for IRAN2023 Policy Extension - REP-B-2025-0021 - Due 23-Apr-25
Importance: Normal
Sensitivity: None

Good day [redacted]

[redacted] to IRCC.

The Updated temporary public policy for nationals of Iran in Canada as temporary residents (TPP) is intended to support Iranian nationals who arrived in Canada on or before February 28, 2025 (the date that the previous TPP ended), and who have maintained their temporary resident status. Having said that, the TPP does not stipulate that the foreign national must have continuously remained in Canada since their arrival on or before February 28, 2025.

Question 1: If an individual first entered Canada before February 28, 2025, obtained a work permit under the IRAN2023 policy, but was outside Canada at the time of this policy change, would they still be eligible to apply under the updated policy upon their return to Canada with a valid work permit?

Response: If an individual first entered Canada on or before February 28, 2025, and obtained a work permit under the IRAN2023 policy, they would still be eligible to apply from within Canada under the updated policy, provided that they have been authorized to re-enter Canada as a temporary resident. An individual applying for a work permit, a work permit renewal, or for a study permit under this TPP must be in Canada with valid temporary resident status at the time of application and when a decision is rendered. However, applicants may leave Canada while their application is pending, or between applications. Continuous physical presence in Canada is not required to maintain eligibility.

Question 2: If the answer to Question 1 is yes, how would the policy apply to someone who first entered Canada before February 28, 2025, but never obtained or applied for any permit under this policy before leaving Canada? Would they still be eligible to apply under the updated policy upon their return?

Response: If an individual first entered Canada before February 28, 2025, but never obtained or applied for any permit under the IRAN2023 policy before leaving Canada, they may still be eligible to apply from within Canada under the updated policy, following their re-entry to Canada as a temporary resident, depending on the circumstances of the case. The updated policy supports Iranian nationals who arrived in Canada on or before February 28, 2025 and who hold valid temporary resident status, regardless of whether they had previously applied for a permit under the IRAN2023 measures. Having said that, officers will review these applications on a case-by-case basis to ensure that the applications meet the intent of the TPP. In addition to any supporting documents provided by the client with their application, IRCC leverages the Entry/Exit Program with the Canada Border Services Agency to confirm whether clients meet the eligibility criteria of the public policy.

Please note: A foreign national who leaves Canada no longer holds valid temporary resident status and must present themselves at the port of entry where a decision will be made whether to permit re-entry as a temporary resident. Visa-required foreign nationals who leave Canada and wish to come back must hold a valid temporary resident visa to be able to travel back to Canada.

For details on how to apply, please see : Situation in Iran: Temporary immigration, passport and citizenship measures - Canada.ca.

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[redacted]
The Immigration Representatives Mailbox

From:
Sent: [redacted] 2, 2025 7:10 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: Clarification on Eligibility for IRAN2023 Policy Extension

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2025-03-02

Via Email

[redacted]

I am an authorized representative and a member in good standing of the College of Immigration and Citizenship Consultants (CICC), membership number I am seeking clarification on the recent extension of the IRAN2023 policy, as the updated IRCC website states that Iranian nationals with valid temporary resident status in Canada may be eligible **if they arrived in Canada on or before February 28, 2025.**

To ensure a clear understanding of the updated eligibility criteria, could you please confirm the following:

1. If an individual first entered Canada before February 28, 2025, obtained a work permit under the IRAN2023 policy, but was outside Canada at the time of this policy change, would they still be eligible to apply under the updated policy upon their return to Canada with a valid work permit?

2. If the answer to Question 1 is yes, how would the policy apply to someone who first entered Canada before February 28, 2025, but never obtained or applied for any permit under this policy before leaving Canada? Would they still be eligible to apply under the updated policy upon their return?

Clarification on these points would be greatly appreciated to ensure accurate guidance is provided to affected individuals.

Best regards,

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:19:26 AM
From:
Sent: May 20, 2025 12:12:42 PM
To: [redacted]
Subject: Clarification on continuing education of short-term program and SP requirements
Importance: Normal
Sensitivity: None

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Good afternoon,
I was hoping that you could clarify some information on study permit and PAL requirements in the following scenarios given the guidelines and regulation 188(1)(c) for short-term courses:

> **Short-term courses [R188(1)(c)]**
> Foreign nationals may enter Canada or remain in Canada without a study permit to attend a course or program of study of 6 months' duration or less [R188(1)(c)]. This exemption helps to facilitate access to short-term courses, regardless of their subject matter. The course or program of study may be part-time or full-time and should be completed within the period authorized upon entry (that is, up to 6 months).
>
> **Subsequent course or program of study**
> Generally, foreign nationals in Canada without a study permit wishing to enrol in a subsequent course or program of study must apply outside Canada and obtain a study permit in the normal manner (for example, at a Canadian visa office abroad).
> Foreign nationals without a study permit will not be granted an extension of their authorized stay as a visitor simply for the purpose of completing a short-term course or program of less than 6 months that would last beyond their original authorized period of stay. Paragraph R188(1)(c) is not intended to allow a foreign national to complete an entire program without a study permit by taking required program courses one at a time. IRCC recognizes that long-term visitors and foreign workers may engage in occasional studies or programs of study lasting 6 months or less at any time during their stay in Canada.
> It is therefore recommended that foreign nationals be encouraged to apply for a study permit for a short-term course or program of study if they intend to apply for another program afterwards or work on the campus of the university or college at which they are a full-time student. Section R215 provides an exemption to allow certain foreign nationals to apply for a study permit after entry to Canada.

Here are the scenarios:

- * International Students that are in Canada on a valid study permit and are completing their 4-year undergraduate (bachelor's) degree in [redacted] have been accepted into Graduate Diploma that is 4 months long (i.e., less than 6-month program) starting in May of that same year. To be admitted into the program, they must have completed certain courses at the undergraduate level (at any institution). Their current study permit will expire before the end of the Graduate Diploma program.
  - * Scenario 1:
    - * Students will be studying at the same DLI as their undergraduate degree.
    - * Students will also apply for their PGWP sometime after the Graduate Diploma program has started.
    - * Questions:
      - * Is a study permit required, given that the Graduate Diploma program is less than 6 months?
      - * If a study permit is required, is a PAL required if they are going from an undergraduate program to a Graduate Diploma program (i.e., not a Masters or Phd)? Please confirm if Diplomas and Certificates are considered post-secondary level or graduate level for the

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purposes of PAL requirements.

- * Scenario 2:
  - * Student is completing their undergraduate degree at a different DLI.
  - * Student will also apply for their PGWP sometime after the Graduate Diploma program has started.
  - * Question:
    - * Is a study permit required, given that the Graduate Diploma program is less than 6 months, but is being complete right after they completed their undergrad degree?
    - * If a study permit is required, we understand a PAL would be needed since it is a change of DLI
- * Scenario 3:
  - * Student has a valid PGWP which would be valid for the full duration of the Graduate Diploma program.
  - * Student would begin the Graduate Diploma program 8-12 months after finishing their undergraduate degree.
    - * Is a study permit required, given that the Graduate Diploma program is less than 6 months?
    - * If a study permit is required, we understand a PAL would be needed since they are not applying for a Study Permit extension (as per the PAL guidelines)

Thank you in advance for your assistance.
All the best,

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Archived: June 3, 2025 9:19:44 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 8 Apr 2025 17:47:21
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Maintained Status and Authorization to Work REP-A-2025-0790 – Due - 16-Apr-25
Importance: Normal
Sensitivity: None

Good Day,
[redacted] to [redacted] and Citizenship Canada's Immigration Representatives Mailbox.

Students who have completed their studies on maintained status under R189 are eligible to apply for a PGWP, as long as they meet the other eligibility requirements. Please note that the current regulation only allows applicants to apply for a PGWP in Canada if their study permit is still valid (not expired) or if they meet one of the other requirements of section R199 at the time they submit their application.

If an applicant is eligible for a PGWP and they don't hold a valid study permit, they are eligible to apply from outside Canada.

An applicant can work full-time until we make a decision on their work permit application if they

- * had a valid study permit at the time **they submitted their application**
- * completed their study program
- * were eligible to work off campus without a work permit while studying and they didn't work more hours than they were allowed to.

For more information, please visit Post-graduation work permit (PGWP) [R205(c) - C43] – International Mobility Program - Canada.ca.

We hope that this information is helpful to you.

[redacted]
The Immigration Representatives Mailbox

From:
Sent: [redacted] 5, 2025 6:56 PM
[redacted]
Representantsimmigration.IRCC[redacted]
Subject: Maintained Status and Authorization to Work

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Dear Sir/Ma'am,

I am a Regulated Canadian Immigration Consultant and I am regulated by CICC under the below mentioned credentials:-
Name:
RCIC:

[redacted]

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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I am writing to you to get clarity on Maintained Status and Authorization to Work
Situation: Consider an International Student Applied for a Study Permit Extension before the expiry of their existing Study [redacted] the student is on maintained status still waiting for the decision on SP extension (existing Study Permit expired), the student Applies for a PGWP.
Question:

1. 1. Can the student start working once the Study Permit Extensions Application is approved and the PGWP is still under processing?
2. 2. Is the student required to submit restoration fee in the PGWP Application

Looking forward to your guidance, so that we help our clients in a better way. Thanks in advance for your cooperation.

[redacted]

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Archived: June 3, 2025 9:19:51 AM
From: [redacted] Representatives / Représentants [redacted]
Sent: Tue, 8 Apr 2025 17:52:22
To:
Cc: [redacted]
Subject: FW: Question regarding 16-month residence criteria - AIP program - REP-B-2025-0150 - Due 24-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] and we are happy to address your question. From our understanding, the question pertains to applicants who may be exempted from the qualifying work experience requirement under the Atlantic Immigration Program. Please see our response to your enquiry, below:

> *Provided there is (a) no disruption to periods of full-time or part-time study, and that the applicant can (b) demonstrate that they were physical presented in the specific Atlantic province for at least 16 of the 24 months (2 years) prior to obtaining the credential, the months spent in Atlantic Canada would not need to be continuous.*

We trust this provides the clarification you were seeking.

If you were unable to find the information on IRCC's website, and as we are unable to respond to case-specific enquiries, please contact our **Client Support Centre** by:

- * IRCC Web form
- * Telephone at **1-888-242-2100** (Monday to Friday from 8 a.m. to 4 p.m. local time)

For general information regarding a personal immigration file, please consult the links below:

- * Find answers to common questions in the Help Centre
- * Check your application status
- * Find application forms and guides

[redacted]
The Immigration Representatives Mailbox

From:
Sent: [redacted] 22, 2025 3:27 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: Question regarding 16-month residence criteria - AIP program

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Good day,

I am reaching out about an AIP program eligibility criterion for international graduates from recognized secondary i[redacted] i[redacted] [redacted] li[redacted] [redacted] that for these [redacted] to [redacted] from the

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qualifying work experience requirement, they also need to demonstrate that they "lived in either New Brunswick, Nova [redacted] and Labrador or Prince Edward Island **for at least 16 months within the last 2 years** before getting their credential".

Do the 16 months have to be continuous? I imagine this program accounts for standard breaks in study periods such as summer and winter breaks and therefore the 16 months do not need to be continuous, but I would like confirmation.

Kind regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:19:57 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 8 Apr 2025 17:52:24
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: PAL requirement for study permit extensions - REP-B-2025-0212 - 1-May-25
Importance: Normal
Sensitivity: None

Good day,

[redacted]

Please note that the following individuals are **exempted from submitting a PAL/TAL**:

- * You're applying to study at a
  - * preschool
  - * primary school (including kindergarten)
  - * secondary school (up to grade 12)
  - * school participating in the Francophone Minority Communities Student Pilot (FMCSP) **and** you have a letter of acceptance from this school identifying you as an applicant under the FMCSP
  - * federally designated military college **or**
  - * school in Quebec in a vocational training program that leads to one of the following:
    - * a diploma of vocational studies (DVS)
    - * an attestation of vocational specialization (AVS)
    - * a skills training certificate (STC)
- * You're an exchange student studying under an exchange arrangement between your home institution and a designated learning institution (DLI) in Canada, and you don't pay tuition fees to the DLI.
- * You've received a scholarship from Global Affairs Canada.
- * You're in Canada or entering Canada at a port of entry and are eligible for an exemption from certain study permit requirements based on a public policy as part of a migration response to a crisis or other pressure.
- * You're exempt from certain study permit requirements under the temporary measures to reunite families of Indigenous people separated by Canada's border.
- * **You've entered Canada and one of the following situations applies to you:**
  - * **You're applying for a study permit extension at the same DLI and level of study as your current study permit.**
  - * You're under a removal order, but can't be removed from Canada at this time.
  - * You have a temporary resident permit valid for at least 6 months.
  - * You're a protected person.
  - * You're eligible for permanent residence
    - * based on humanitarian and compassionate grounds , **or**
    - * based on a current public policy, **or**
    - * as a spouse or common-law partner (through the spouse or common-law partner in Canada class)

Therefore, a student extending their study permit to complete their program at the same DLI would *not* require a new PAL/TAL.

Please note that, if the study permit holder applies to extend their study permit before it expires, they can continue to study under the same conditions as their current study permit until IRCC makes a decision on their application. This only applies as long as they stay in Canada.

[redacted]

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The Immigration Representatives Mailbox

From:
Sent: [redacted] [redacted] 25, 2025 3:46 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: PAL requirement for study permit extensions

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Hello,

What happens if a student in the middle of their study program needs to apply for a study permit extension but they are not able to secure a PAL? Do they have to drop out in the middle of the program? Or will there be exemptions to allow students to complete their program?

The scenario where this question comes up:

A student has a valid study permit until December 2026, but they know that they will need a study permit extension to complete their study program. What is the correct course of action:

1. Use a PAL under the 2025 cap year to apply for the extension now even if it is more than 12 months before the expiry of their current study permit?

2. Wait and use a PAL under the 2026 cap year to apply for the extension? In this scenario, what if they are not able to secure a PAL? This is the scenario for the question.

Thanks,

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Archived: June 2, 2025 10:04:57 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Mon, 13 Jan 2025 18:30:00
To:
Cc [redacted] Representatives / Représentants immigration (IRCC)
Subject: TR: Policy Clarification on CEC Eligibility for Clinical Fellowship Work Experience - REP-2025-0004 - Due 29-Jan-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

Question:

1. 1. Work performed during such fellowships in Canada, under valid work permits, would qualify as **Canadian work experience under CEC**, particularly when remuneration is paid:
   a. Entirely by foreign sources (Scenario A).
   b. By private, non-tax-funded Canadian sources (Scenario B).
2. 2. The absence of Canadian tax documents (e.g., T4 slips) impacts the assessment of whether such experience qualifies as "paid work."

Answer:

A foreign national who holds a work permit under LMIA-exemption code C45 for a one-year post-doctoral medical fellowship is working. Under the International Mobility Program which covers C45, the foreign national is part of the Canadian labour force despite the lack of a Labour Market Impact Assessment.

For a fellowship position which is foreign funded , i.e. no Canadian employer is paying them, they do not enter the Canadian labour market, therefore this experience would not constitute Canadian work experience. Additionally, as the foreign worker would need to comply with all requirements of the fellowship and return to their home country as required upon completion of the fellowship, this may raise concerns regarding their intent to become a permanent resident of Canada.

Work is defined in Section 73(2) of the Immigration and Refugee Protection Regulations as follows: Despite the definition work in section 2, for the purposes of this Division, work means an activity for which wages are paid or commission is earned.

While a fellowship may be considered work for the purposes of their work permit, please note that if they are receiving a stipend or allowance, where the primary purpose is to cover expenses, this would not generally be considered wages (and therefore the work would not count for permanent residence).

The candidate could be eligible for points for Canadian work experience if the candidate meets the requirements under section 15 of the Ministerial Instructions respecting the Express Entry system. Section 15(7)(a) of the same Ministerial Instructions would preclude any time during which the candidate was engaged in full time studies.

Please be advised that the assessment of an application is based on a case-by-case basis; each application will be considered on its own merits, with a final decision based on a review of all the information available to the officer at the time of decision. The onus is always on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements.

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We trust that this information will assist you.

Sincerely,

The Immigration Representatives Mailbox

De :
Envoyé : 1 janvier 2025 22:31
[redacted]
Objet : Re: Policy Clarification on CEC Eligibility for Clinical Fellowship Work Experience

This is a follow up. We have note received the response which is beyond 20 days.

Sent from my iPhone

On 22 Nov 2024, at 20:25, wrote:

Name:
License

[redacted]

I am writing to request clarification on a policy question regarding eligibility for clinical fellowship work experience in Canada under the **Canadian Experience Class (CEC)**.

I have reviewed Federal Court cases and found no such case law clarifying the exclusion or inclusion of such experience.

Scenario:

Many foreign medical professionals, such as doctors, come to Canada for clinical fellowships to specialize in their respective fields. These fellowships often result in certificates granted by university-affiliated hospitals such as UBC or McGill, and the fellows obtain relevant experience letters. This work is typically performed under a **University-specific work permit** (e.g., authorized under **R205(c)(ii) – C45**), not under a study permit.

Fellows also obtain the required licenses from provincial bodies to practice patient care during their fellowship, and their work is aligned with TEER 0 or 1 occupations under NOC (e.g., NOC 31301 - Specialist Physicians).

However, remuneration for these fellowships often originates from foreign institutions. For instance:

1. 1. **Scenario A:** The wage is paid entirely by the fellow's home institution (e.g., a foreign hospital or university).
2. 2. **Scenario B:** The wage is paid by private (non-tax-funded) Canadian sources, such as stipends or grants administered by the host university in Canada.

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Key Question:
Under the **CEC eligibility criteria**, work experience must be paid, authorized, and aligned with the required TEER categories. However, the CEC Ministerial Instructions and IRPR do not explicitly state whether the **source of remuneration** (foreign vs. Canadian) affects eligibility.

Could you confirm whether:

1. 1. Work performed during such fellowships in Canada, under valid work permits, would qualify as **Canadian work experience under CEC**, particularly when remuneration is paid:
   a. Entirely by foreign sources (Scenario A).
   b. By private, non-tax-funded Canadian sources (Scenario B).
2. 2. The absence of Canadian tax documents (e.g., T4 slips) impacts the assessment of whether such experience qualifies as "paid work."

Context:
This clarification is essential for foreign nationals considering clinical fellowships as a pathway to permanent residence under CEC, particularly given the ambiguity regarding remuneration and documentation requirements.

[redacted] to this matter. I appreciate your guidance and look forward to hearing back from you.

Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 10:16:08 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Wed, 5 Feb 2025 14:25:03
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: [redacted] - REP-2025-0203- Due 17-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:

I need some general information.

[redacted] Citizen) [redacted] applied for work permit from USA [redacted] was [redacted] to the [redacted] received the passport request; however, now she travelled back to her home country India, can she use the same passport request letter to submit her passport in India?

Response:

Please note that this service provides guidance and not case-specific advice.

Applicants may move to another country while their application is being processed. They will need to submit the information of the move to IRCC through the IRCC Web form.

It is strongly suggested to report changes to contact information as soon as possible to ensure communication is received.

The client may submit the passport to the nearest Visa Application Centre.

For more information visit our website:

https://www.canada.ca/en/immigration-refugees-citizenship/services/application/account/where-submit-passport.html

We hope this information is of assistance.

[redacted]

The Immigration Representatives Mailbox

De :

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Envoyé : 20 janvier 2025 12:47
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]gc.[redacted]
Objet : [redacted]

Dear officer,

I need some general information

[redacted] for work permit from USA [redacted] was [redacted] to the [redacted] received the [redacted] to [redacted] home [redacted] the [redacted] to [redacted] passport [redacted]

I will highly appreciate

Sincerely

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:20:04 AM
From: [redacted] Representatives [redacted]
Sent: Tue, 8 Apr 2025 17:52:25
To:
Cc: [redacted] Representatives / Représentants Immigration [redacted]
Subject: FW: Family Class (or SCLPC) Sponsorship: Section R133(1)(e), R133(2) or R133(3), and Instructions for IMM 1344 - REP-B-2025-0045 - Due 16-Apr-25
Importance: Normal
Sensitivity: None
Attachments:
~WRD1919.jpg;

Good day,

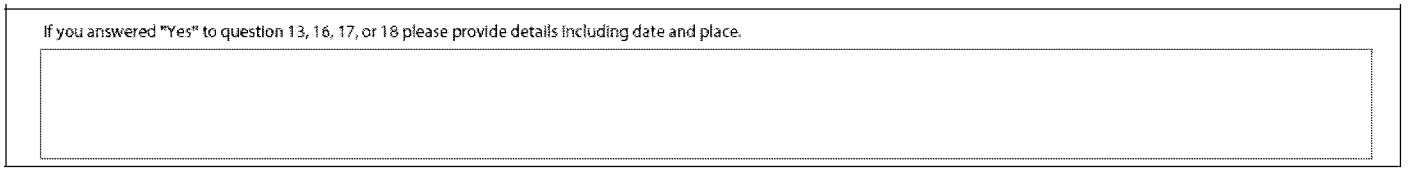
[redacted] Immigration Representatives mailbox.

At this time, we recommend following the instructions currently included in the IMM1344 form itself:

If you answer "Yes" to any question from 6 to 15, you may not be eligible to sponsor. Please refer to the guide for Instructions before completing these questions.

As you mention, Sections 133(2) and 133(3) of the *Immigration and Refugee Protection Regulations (IRPR)* outline [redacted] to the [redacted] in [redacted] and [redacted] the [redacted] there may [redacted] situations where a sponsor responds "yes" to question 14 under the *Sponsor Eligibility Assessment* section of the IMM1344, but may not be barred from sponsoring their family member(s). In such situations, they may still submit an application to sponsor their family member and their eligibility to sponsor will be assessed on a case-by-case basis based on the facts and information available.

Additionally, we recognize that the IMM1344 form does not include space for sponsors to provide additional details regarding convictions if they have answered "yes" for **question 14**. In such cases, we recommend that the sponsor provide details in the box below question 18 that states, ***"If you answered 'yes' to question 13, 16, 17, or 18, please provide details including date and place."***



In addition to including the date and place of the conviction(s), sponsors should also include details regarding any pardons or acquittals issued in relation to the applicable convictions. If there is not enough space in the box provided, please include any additional details in a separate letter of explanation.

We are in the process of updating the IMM1344 Instruction guide and we will be reviewing the sections you have highlighted to ensure they are clear and reflect the instructions above as well as align with the IRPR.

We will also take note of the issues you have raised and take them into consideration when we complete our next update of the IMM1344 form.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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We hope you find this information useful.

[redacted]
The Immigration Representatives Mailbox

De :
Envoyé : 10 mars 2025 12:32
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : Family Class (or SCLPC) Sponsorship: Section R133(1)(e), R133(2) or R133(3), and Instructions for IMM 1344

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Hello,

The instructions for IMM 1344 state:
If you answer "**Yes**" to any question between **5 and 15**

- * You are not eligible to be a sponsor. You should **not** submit an application.

[redacted] 14, which covers ineligibility under R133(1)(e), has non-application criteria stated in R133(2) of [redacted] form, IMM 1344 does not request candidates to provide additional explanations for Question 14 (e.g., scenarios under R133(2) or R133(3)).

Question
How should prospective sponsors handle the fact that they are told they are not eligible in the instructions even if they may meet criterion under R133(2) or R133(3) (e.g., a criminal pardon) and are not given instruction to address these issues?

Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:23:06 AM
From: [redacted] Representatives / Représentants [redacted]
Sent: Tue, 8 Apr 2025 18:18:29
To:
Cc: [redacted]
Subject: FW: PGWP - condition/courses. - REP-B-2025-0249 - Due 2-Mar-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] to [redacted] and Citizenship Canada's Immigration Representatives Mailbox.

According to the information provided, the foreign national would not be eligible to study without a study permit.

Short-term courses [R188(1)(c)] - Foreign nationals may enter Canada or remain in Canada without a study permit to attend a course or program of study of 6 months' duration or less [R188(1)(c)]. This exemption helps to facilitate access to short-term courses, regardless of their subject matter. The course or program of study may be part-time or full-time and **should be completed within the period authorized upon entry**.

It is possible the applicant may benefit from the following Public Policy - Temporary public policy to allow foreign nationals with valid work permits to study without a study permit - Canada.ca

We hope that this information is helpful to you.

[redacted]
The Immigration Representatives Mailbox

From:
Sent: [redacted] 31, 2025 12:21 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: PGWP - condition/courses.

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Good morning,

My client was issued a PGWP which states that: "Unless authorized, prohibited from attending any educational institution, or taking any academic, professional, or vocational training course".

My client seeking to take a several courses through the Ontario College of Teachers, which are approximately 8 weeks l[redacted]. These [redacted] are [redacted] for [redacted] to [redacted] ill not [redacted] awarded a diploma from the university, but will get a condition removed from her teaching certificate that was issued by the Ontario College of Teachers.

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Our question is whether our client can take these courses despite the conditions on her PGWP, or whether she needs to apply to have these conditions removed?

Thank you,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:23:12 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 8 Apr 2025 18:18:30
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Change of Citizenship Impact on Current Study Permit - REP-B-2025-0086 - Due 22-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted]

The student may continue to study with their current study permit. Should the study permit expire, they will need to apply for an extension and provide the new citizenship information on their new application.

[redacted]
The Immigration Representatives Mailbox

From:
Sent: [redacted] 18, 2025 8:56 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: Change of Citizenship Impact on Current Study Permit

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Hello,

[redacted] and I work at [redacted]. I would like some clarity on a scenario in which a student changes citizenship after receiving a study permit and is currently studying in Canada.

If a student with a valid study permit inside of Canada applies for a new citizenship (e.g., start as Indian but applies to be Tanzanian), do they need to apply for a new study permit based on the new citizenship, or can they continue to study with their current study permit, which has the old citizenship information on it?

Any clarity on this would be most helpful.

Thank you,

International [redacted] Advisor

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Archived: June 3, 2025 9:23:40 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 8 Apr 2025 18:47:34
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Re alternative method to see entry in and exit from Canada - REP-B-2025-0130 - Due 22-Apr-25
Importance: Normal
Sensitivity: None

Good day,

\sb240We recommend redirecting this enquiry to CBSA.

Canada Border Services Agency

[redacted]

The Immigration Representatives Mailbox

From: [redacted]
Sent: [redacted] 27, 2025 5:09 AM
To: Immigration Representatives [redacted] Représentants immigration [redacted]
Representantsimmigration.IRCC[redacted]
Subject: Re alternative method to see entry in and exit from Canada

> **\intbl\cbpat5CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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Good day,

Since passports are not being stamped at the port of entry, what is the alternative method to show entry in and exit from Canada? How and from which department can one seek the details of their entry in and exit from Canada? Is there a separate procedure to obtain such information?

[redacted]

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Archived: June 3, 2025 9:23:33 AM
From:
Mail received time: Tue, 8 Apr 2025 18:39:18
Sent: Tue, 8 Apr 2025 14:39:01
To: Immigration Representatives / Représentants immigration (IRCC)
Subject: Re: Study permit requirement while on a Work Permit in Canada
Importance: Normal
Sensitivity: None
Attachments:

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As required, below is the screenshot from CICC website.

PastedGraphic-1.png

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On Apr 8, 2025, at 1:16 PM, Immigration Representatives / Représentants immigration (IRCC) [redacted] wrote:

Hello,

In order to properly assist you, may you please provide your credentials as a Canadian Lawyer or Representative in good standing.

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s.19(1)

Thank you kindly,
The Immigration Representatives Mailbox

****

Bonjour,

Afin de mieux vous aider, pouvez-vous s'il vous plaît fournir vos accréditations en tant qu'avocat ou représentant canadien en règle.

Nous vous remercions ,
La boîte aux courriels des représentants en immigration

From:
Sent: [redacted] 8, 2025 12:05 PM
To: Immigration Representatives [redacted] Représentants immigration ([redacted]
Subject: Study permit requirement while on a Work Permit in Canada
Importance: High

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Dear Officer,

I would like to know, if an individual in Canada on work permit (open or closed work permit) wants to do a part time study of a program that is less than 6 months, from a Private or DLI college. In that case, is a study permit required?

Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:23:45 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 8 Apr 2025 18:47:35
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Visitor record for accompanying family members at POE - REP-B-2025-0246 - Due 2-May-25
Importance: Normal
Sensitivity: None

Good day,

We recommend redirecting this enquiry to CBSA.

Canada Border Services Agency

[redacted]
The Immigration Representatives Mailbox

From:
Sent: Monday, March 31, 2025 3:11 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: Visitor record for accompanying family members at POE

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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Dear officer,

Our [redacted] applicant [redacted] for and was [redacted] work permit under [redacted]
However, his spouse and children did not receive a Visitor Record for the same period at the POE (YVR airport).
Instead, they were told to extend their visitor status online within Canada as needed.

I've been practicing immigration for over 15 years.
This rejection of issuing a visitor record for accompanying family members happened for the first time.

Has there been any recent change regarding the visitor record insurance at the POE?
Is this issue related to the recent CBSA rule change?
I cannot find any regulation change or news stating such a change.

If the POE office at the airport no longer issues a visitor record even if they are with the main applicant, please advise so.

Regards,

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Archived: June 3, 2025 9:23:53 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 8 Apr 2025 19:03:56
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification on PGWP Eligibility Based on Study Permit Application Date - REP-B-2025-0231 - Due 2-May-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] to [redacted] and Citizenship Canada's Immigration Representatives Mailbox.

If a foreign national submitted their application before November 1, 2024, the field of study is not required.

If the applicant is extending their study permit to continue the same program they started before November 1, 2024, they do not need to meet the field of study requirement. The onus is on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements.

If the foreign national requires an extension for a program they changed prior to November 1, 2024, the field of study is also not required. IRCC recommends that the foreign national submit proof of the change of program with their application. The onus is on the applicant to satisfied the officer that they meet all eligibility requirements.

If the foreign national starts a new program after November 1, 2024, they must meet the field of study requirement for that new program, unless exempt.

For more information, please see: Work in Canada after you graduate: Who can apply - Canada.ca

We hope you find this information is helpful to you.

[redacted]
The Immigration Representatives Mailbox

From:
Sent: [redacted] 27, 2025 1:44 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: Clarification on PGWP Eligibility Based on Study Permit Application Date

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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[redacted]

I hope you are doing well. I am seeking clarification regarding the Post-Graduation Work Permit (PGWP) program eligibility

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requirements, specifically concerning the field of study requirement.

As per the guidelines, students who submitted their initial study permit application **before November 1, 2024**, do not need to meet the field of study requirement, whereas those who applied **on or after November 1, 2024**, must graduate from an eligible field of study.

Could you please confirm whether a student who originally submitted their study permit application **before November 1, 2024**, but later applies for a study permit **extension**, would still be exempt from the field of study requirement? Or would the extension be considered a new application, making them subject to the updated criteria?

Your clarification on this matter would be greatly appreciated.

--
Kind regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:24:02 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 8 Apr 2025 19:03:56
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification Required: PR Card Renewal - Physical Presence on Day of Application Submission - REP-B-2025-0149 - Due 24-Apr-25
Importance: Normal
Sensitivity: None

Good day,

All permanent residents who are traveling outside of Canada and do not have a valid Permanent Resident Card (PR Card) must apply for a Permanent Resident Travel Document (PRTD) to be able to return to Canada. If you have already applied for a PR Card inside Canada before your travel, you must still apply for a PRTD as PR cards cannot be mailed outside of Canada.

We hope you find this information helpful.

[redacted]
The Immigration Representatives Mailbox

From:
Sent: Monday, March 24, 2025 11:31 AM
[redacted]
Representantsimmigration.IRCC@cic.gc.ca>
Subject: Clarification Required: PR Card Renewal - Physical Presence on Day of Application Submission

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[redacted]

I am writing for clarification on the following:

- * Please confirm if an applicant for a Permanent Resident Card renewal can apply for a renewed PR Card from outside [redacted] Canada, if [redacted] representative [redacted] requirements for a PR Card renewal, and the mailing address would be inside of Canada.

  Please confirm if this is authorized, or if the applicant also must be physically present inside of Canada on the day the PR Card renewal application is submitted online through the representative's PR portal.

We thank you in advance for your clarification.

Yours truly,

Immigration Consultant (RCIC)

[redacted]

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Archived: June 2, 2025 10:16:11 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 5 Feb 2025 14:27:25
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Francophone mobility program - work permit -REP-2025-0159 - Due 13-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:

Under this program, the foreign worker must be "destined " for a province other than QC.
Can you please clarify if the applicant can apply from within Canada under R199 (holding a work permit) or must the applicant apply from outside of Canada?

Response:

Please note that this service provides guidance and not case-specific advice.

As stated in R199 provides the following eligibility requirement below:

199 A foreign national may apply for a work permit after entering Canada if they

- **(a)** hold a work permit;
- **(b)** are working in Canada under the authority of section 186 and are not a business visitor within the meaning of section 187;
- **(c)** hold a study permit;
- **(d)** hold a temporary resident permit issued under subsection 24(1) of the Act that is valid for at least six months;
- **(e)** are a family member of a person described in any of paragraphs (a) to (d);
- **(f)** are in a situation described in section 206 or 207;
- **(g)** applied for a work permit before entering Canada and the application was approved in writing but they have not been issued the permit;

For more information please visit these:

- * Work permit: Who can apply - Canada.ca

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- * Francophone Mobility work permit: How to apply - Canada.ca

We hope this information is of assistance.

[redacted]

The Immigration Representatives Mailbox

From
Sent: [redacted] 16, 2025 9:12 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Francophone mobility program - work permit

Good day IRCC,

Under this program, the foreign worker must be "destined " for a province other than QC.
Can you please clarify if the applicant can apply from within Canada under R199 (holding a work permit) or must the applicant apply from outside of Canada?

Kind regards,

s.19(1)

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Archived: June 3, 2025 9:24:12 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 8 Apr 2025 19:09:07
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification on PGWP & 180 days - REP-B-2025-0234 - Due 2-May-25
Importance: Normal
Sensitivity: None

Good Day,
[redacted] to [redacted] and Citizenship Canada's Immigration Representatives Mailbox.

If the applicant submitted their application before November 1, 2024, they do not need to meet the field of study requirements. Applications submitted after November 1st, 2024, must meet the field of study requirements in order to be eligible for PGWP.

Program stacking is when students complete more than one PGWP-eligible program from a PGWP-eligible DLI. To qualify for program stacking in relation to PGWP duration, **all** PGWP-eligible programs must

- * be a minimum of 8 months in duration and
- * **be completed at a PGWP-eligible DLI within 2 years of the completion of the first program**

The onus is always on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements.

If the foreign national choose to take another program that is not PGWP eligible, they must submit their within 180 days of completion of the PGWP eligible program.

For information on duration of PGWP, please see: Work in Canada after you graduate: About the post-graduation work permit - Canada.ca

We hope that this information is helpful to you.

[redacted]
The Immigration Representatives Mailbox

From:
Sent: [redacted] 27, 2025 5:27 PM
[redacted]
Representantsimmigration.IRCC[redacted].gc.ca>
Subject: Clarification on PGWP & 180 days

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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Hello IRCC

My name is I (RCIC reaching out to you from for clarification on [redacted]

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program stacking and PGWP eligibility.

Per IRCC policies, a student may be eligible for PGWP if they complete a PGWP eligible program and apply for PGWP within **180 days** of completing their studies. Further, a student may complete more than one PGWP eligible program within two years ("program stacking") and be eligible for a PGWP of the combined duration of both programs.

Question:
A student obtains a two-year study permit to complete two consecutive one-year programs. Program #1 is [redacted] [redacted] #2 is **not** eligible for PGWP.

- * Once the student has completed **both** programs, will they be eligible to apply for PGWP based on program #1?
- * Does the 180-day PGWP application period follow the completion of studies? **Or the completion of PGWP-eligible studies**?
- * When stacking programs, is it necessary that the **final** program completed be PGWP-eligible in order to apply for PGWP?

[redacted] and consideration on this topic

Kind regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:24:27 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 8 Apr 2025 19:09:08
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Proof of funds para PNP non Express Entry Applications - REP-B-2025-0224 - Due 2-May-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] are [redacted] to [redacted] your question. From our [redacted] the question pertains to proof of funds is required for applicants applying permanent residence under the Provincial Nominee Program (PNP). Please see our response to your enquiry, below:

> *Under the PNP, non-Express Entry, only business, entrepreneur or self-employed nominees are required to provide proof of funds – with a source of funds – to demonstrate that applicants have sufficient funds to establish a business in the nominating province or territory.*
>
> *Whereas the ability to become economically established (IRPR, R87) criterion applies to the principal applicant is a key component of the program. The nominating province or territory assesses this criterion before issuing their nomination to the applicant. The nomination itself is considered the primary indicator of an applicant's ability to become economically established, unless there is additional evidence that would indicate otherwise.*

We trust this provides the clarification you were seeking.

If you were unable to find the information on IRCC's **website**, and as we are unable to respond to case-specific enquiries, please contact our **Client Support Centre** by:

- * IRCC Web form
- * Telephone at **1-888-242-2100** (Monday to Friday from 8 a.m. to 4 p.m. local time)

For general information regarding a personal immigration file, please consult the links below:

- * Find answers to common questions in the Help Centre
- * Check your application status
- * Find application forms and guides

[redacted]
The Immigration Representatives Mailbox

From:
Sent: [redacted] 27, 2025 11:12 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: Proof of funds para PNP non Express Entry Applications

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les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hi,

Please confirm whether proof of funds is required for applicants applying for PR under the PNP non-EE stream, specifically for candidates who received a nomination based on employer support for skilled or semi-skilled positions.

Thank you,

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Archived: June 3, 2025 9:24:35 AM
From: Representatives / Représentants
Sent: Tue, 8 Apr 2025 19:09:08
To:
Cc:
Subject: FW: Study Permit Extension - REP-B-2025-0229 - Due 2-May-25
Importance: Normal
Sensitivity: None

Good day,

Question: I was wondering if his previous study permit will still be valid and will he be allowed to continue his studies at his current DLI until the start of his new program at the new DLI.

Answer: Yes, the previous study permit is still valid. The student continues to study at their current DLI until the student receives their new study for the new DLI.

The Immigration Representatives Mailbox

From
Sent: 27, 2025 4:44 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.gc.ca>
Subject: Study Permit Extension

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Dear Sir/Madam,

I am immigration representative and I have a question concerning the new Study Permit requirements.

From my understanding, if an applicant wants to change DLI, they must apply for a new Study permit and obtain the new study permit before starting his new program at the new I was wondering if his previous study permit will still be valid and will he be allowed to continue his studies at his current DLI until the start of his new program at the new DLI.

Best regards,

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Archived: June 3, 2025 9:24:41 AM
From: [redacted] Representatives / Représentants [redacted]
Sent: Tue, 8 Apr 2025 19:09:10
To:
Cc: [redacted]
Subject: FW: Question admissibilité au PTPD - REP-B-2025-0217 - 1-May-25
Importance: Normal
Sensitivity: None

Bonjour,

[redacted] une [redacted] de [redacted] novembre [redacted] domaine d'études n'est pas requis.

Si le demandeur prolonge son permis d'études pour poursuivre le même programme que celui qu'il a commencé avant le 1er novembre 2024, il n'a pas besoin de satisfaire à l'exigence relative au domaine d'études. Il incombe au demandeur de fournir des documents suffisants pour convaincre l'agent qu'il satisfait aux critères d'admissibilité.

Si le demandeur a besoin d'une prolongation de permis d'études pour un programme qu'il a changé avant le 1er novembre 2024, le domaine d'études n'est pas non plus requis. IRCC recommande que le demandeur soumette la preuve de la date du début de son programme avec sa demande. Il incombe au demandeur de convaincre l'agent qu'il remplit tous les critères d'admissibilité.

Si le demandeur commence un nouveau programme après le 1er novembre 2024, il doit satisfaire à l'exigence relative au domaine d'études pour ce nouveau programme, sauf s'il en est exempté.

Nous espérons que ces informations vous seront utiles.

Cordialement,

La boîte aux courriels pour les représentants en immigration

From:
Sent: [redacted] 26, 2025 10:05 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC@cic.gc.ca>
Subject: Question admissibilité au PTPD

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Bonjour,

Dans le cas d'une personne qui a présenté sa demande de permis d'études avant le 1er novembre 2024 (donc exemptée de répondre au critère du programme d'études), mais qui change de programme d'études après le 1er novembre. Est-elle toujours exemptée de répondre au critère lié au programme d'études si elle n'a pas à renouveler son permis d'études pour diplômer?

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Notre compréhension de l'énoncé ci-dessous est qu'elle reste exemptée. Est-ce correct?

▼ Si vous êtes diplômé de tout autre programme collégial, polytechnique ou non universitaire

Critère linguistique :

Vous devez prouver vos compétences linguistiques en anglais ou en français avec un niveau de compétence linguistique canadien (NCLC) minimum de 5 en anglais ou de 5 en français dans les 4 domaines linguistiques.

Déterminez votre niveau linguistique selon les résultats de votre test linguistique.

▶ Si vous avez présenté votre demande de PTPD avant le 1er novembre 2024

Critère relatif au domaine d'études :

Si vous avez présenté votre demande de **permis d'études** le 1er novembre 2024 ou après cette date, vous devez obtenir un diplôme dans l'un des domaines d'études admissibles.

▼ Si vous avez présenté votre demande de **permis d'études** avant le 1er novembre 2024

Vous **n'êtes pas** tenu de remplir les critères relatifs au domaine d'études.

Merci!

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Archived: June 3, 2025 9:24:51 AM
From: [redacted] Representatives [redacted]
Sent: Tue, 8 Apr 2025 19:14:19
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification on Valid Letter of Support Requirement for SUV Work Permit Extensions - REP-A-2025-0756 - Due 16-Apr-25
Importance: Normal
Sensitivity: None
Attachments:

Hello,

Please see our response to your question.

RESPONSE:

When it comes to the validity of a letter of support for a work permit under the Start-Up Visa (SUV) program of support, the document only needs to be valid when the applicant submitted their SUV permanent resident application. Since applicants must apply for PR prior to submitting their work permit application, they may still apply for their work permit after the expiry date indicated on the letter of support.

Information to this effect can be found in our Program Delivery Instruction, available here.

[redacted]
The Immigration Representatives Mailbox

From:
Sent: [redacted] 5, 2025 10:22 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Clarification on Valid Letter of Support Requirement for SUV Work Permit Extensions

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Hello,

I am seeking clarification on whether a valid Letter of Support (LOS) is required when applying for a work permit extension under the Start-Up Visa (SUV) program. It is understood that a valid LOS is necessary at the time of submitting the permanent residence application and the initial work permit. However, it is unclear whether this requirement extends to work permit extensions.

Could you please confirm whether an LOS must be submitted when applying for a work permit extension under the SUV program? Your guidance on this matter would be greatly appreciated.

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[redacted] and assistance. I look forward to your response.

Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:24:59 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Tue, 8 Apr 2025 19:14:20
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Can someone apply for the Spouse Open Work Permit Extension under C-42 if the spouse changed DLI and program and applied & received study permit extension? - REP-A-2025-0716 -Due 11-Apr-25
Importance: Normal
Sensitivity: None

Good day,
Please note that this service provides guidance and not case-specific advice. Therefore, our responses reflect general information.
Response
Eligibility for extensions of a spousal open work permit under C24 are specific to when the extension application was made and the type of program the student is enrolled in.
Please see this resource that you will find helpful in response to your question: Spouses and common-law partners of study permit holders – [R205(c)(ii) – [redacted] interest – International Mobility Program - Canada.ca
Hope this information is helpful to you.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 28, 2025 11:29 PM
To: Immigration Representatives [redacted] Représentants immigration (IRCC) [redacted]
[redacted] RCC [redacted] Immigration Representatives / Représentants immigration (IRCC)
[redacted]
Subject: Can someone apply for the Spouse Open Work Permit Extension under C-42 if the spouse changed DLI and program and applied & received study permit extension?

> **\intbl\cbpat6CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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[redacted]

A person is here on a Spousal Open Work Permit under C-42 since 2023, based on his spouse's (Principal Foreign National - PFN) study permit which she applied and received in 2022.

PFN got suspended from her DLI and started another prorgam at another DLI in January 2024. PFN then applied her study permit extension on April 11, 2024 and received the study permit extension on April 26, 2024. The level of program is same as previous one i.e. 2-year Diploma program at a college.

Is the spouse of this PFN eligible for the extension of his Spousal Open Work permit under C-42?

Regards,

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Archived: June 3, 2025 9:25:05 AM
From:
Mail received time: Tue, 8 Apr 2025 19:21:06
Sent: May 20, 2025 9:11:01 AM
To: Immigration Representatives / Représentants immigration (IRCC)
Subject: Re: FW: Inquiry Regarding Medical Examination Requirements and Removing Restrictions on PGWP - REP-2025-0598 - Due 19-03-2025
Importance: Normal
Sensitivity: None
Attachments:
image001.jpg;

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Dear Sir/Madam,

I am writing to follow up on my previous inquiry regarding the medical exam requirement for my client's work permit. In your earlier response, I received a general explanation concerning criteria for requiring a medical exam; however, my specific question was not addressed.

My question is if they currently hold a work permit with no restrictions indicated, particularly in relation to areas that typically require a medical exam (e.g., healthcare, childcare). Could you please clarify whether, under these circumstances, they are required to undergo a medical exam to maintain or extend their work permit?

Your guidance on this matter is greatly appreciated as they aim to ensure full compliance with IRCC regulations. If additional information is needed, please let me know.

[redacted]. I [redacted] to your response.

Best regards,

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Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]C[redacted]gc.ca>

Good day,

A foreign national may need a medical exam to get a work permit if any of these situations apply to them:

1. they wish to work in any job where it is important to protect public health, such as
   - health services
   - child care or
   - primary or secondary education
2. they'll work in an agricultural job, and they have lived in a designated country or territory.
3. they want to work in Canada for more than 6 months, and they lived in a designated country or territory for 6 consecutive months during the year right before the date they intend to enter Canada.

If they've got an open work permit and didn't get a medical exam, but they now want to work in a job that requires a medical exam, they can follow these instructions.

They must:

- get an upfront medical exam
  - An exam is considered "upfront" if they get it before the case processing centre asks them to.
- include a short letter that explains why they need the restriction removed (to work in a job that requires an exam)
  - If they are applying online, include this letter when they are asked to upload their documents.
- submit an application to change your work permit conditions, with all the required documents
  - On the IMM 5710 form, for 1 a) **under "Details of intended work in Canada", select "Other".**
  - Also on the IMM 5710 form, for 1 b) **under "Other", write that you need the conditions removed** (not authorized to work in childcare, primary/secondary school teachings, health service field occupations).

More information can be found in the following links:

- Do I need a medical exam to get a work permit?
- I want to work in a job that requires a medical exam, but I already have my work permit or authorization. What do I do?
- Medical exams for visitors, students and workers - Canada.ca

We hope that this information is helpful to you.

[redacted]

The Immigration Representatives Mailbox

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From:
Sent: [redacted] 19, 2025 3:41 PM
To: Immigration Representatives / Représentants immigration [redacted]
Representantsimmigration.IRCC[redacted]
Subject: Inquiry Regarding Medical Examination Requirements and Removing Restrictions on PGWP

[redacted]

My name is (RCIC License), and I am writing regarding a client's open work permit (OWP-PGWP). Specifically, their OWP does **not** list any conditions restricting them from working in healthcare, childcare, or other occupations that typically require a medical examination.

I would greatly appreciate clarification on the following:

1. **Authorization to Work in Healthcare/Childcare**
    - Given that no restrictions are listed on my client's OWP, may they legally work in healthcare, childcare, or any occupation that would normally require a medical exam without first undergoing a new medical examination?
2. **Procedure for Ensuring Compliance**
    - If there is still a requirement to complete an immigration medical exam, even when the OWP does not explicitly state a restriction, could you please direct me to the relevant process or instruction (e.g., whether an "amendment" of status is needed or if they must apply to remove any implicit conditions)?
3. **IRCC Guidance**
    - Are there any official IRCC publications or program delivery instructions that clarify whether an OWP without a listed restriction automatically grants the holder the right to work in these fields?

Any guidance or references to IRCC's official instructions would be most helpful. I want to ensure my client remains fully compliant with Canadian immigration regulations and provincial employment requirements.

Thank you in advance for your time and assistance. I look forward to your response.

Sincerely,

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Archived: June 2, 2025 10:16:15 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 5 Feb 2025 14:30:11
To
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: 2025-01 : Studying as a refugee claimant - REP-2025-0021- Due 31-Jan-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:
He came to Canada hoping to get away from them and actually study and make a career.
However, he now found out that the gang members in India believed that he had given information about the other gang members to the indian police leading to their arrest in India.

If he applies for refugee protection and becomes a refugee claimant
Will his existing study permit remain valid and he can continue his studies in Canada?
or he have to apply for a new study permit based on his refugee claimant status?

Response:
Please note that we are unable to provide case-specific advice.

For the purposes of general program guidance, having a valid study permit allows a refugee claimant to go to school while they are waiting for a decision on their claim. If their valid permit will be expiring, they must apply to extend their study permit before it expires. Refer to the IRCC website for additional information about Claiming Asylum in Canada - Canada.ca

Some study permit holders, including refugee claimants whose claim has not yet been decided on, are exempt from certain study permit conditions.
However, they still need to meet all the other conditions listed on their study permit, and must make sure they know what these conditions are.

[redacted]

The Immigration Representatives Mailbox

De :
Envoye : 3 janvier 2025 16:56
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Objet : 2025-01 : Studying as a refugee claimant

Respected IRCC officers

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[redacted]

A student is in Canada on a study permit valid till Dec 2026. He is actively studying and he wants to continue his studies.

He also fear persecution in India from an international gang.
He came to Canada hoping to get away from them and actually study and make a career.
However, he now found out that the gang members in India believed that he had given information about the other gang members to the indian police leading to their arrest in India.

Question:
If he applies for refugee protection and becomes a refugee claimant
Will his existing study permit remain valid and he can continue his studies in Canada?
or he have to apply for a new study permit based on his refugee claimant status?

[redacted]

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Archived: June 3, 2025 9:25:28 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 8 Apr 2025 19:41:14
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: is a language test required for PGWP extension for passport only - REP-B-2025-0240 - Due 2-May-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] I [redacted] an applicant [redacted] an extension for the [redacted] to [redacted] they are not required to submit the language requirement documentation.

They must apply on paper if they're extending or changing the conditions of your PGWP.

The authorized paid representative portal can be used for most online applications provided in the following website: Sign in to an account for representatives - Canada.ca

For more information, please visit Work in Canada after you graduate : Get the right documents - Canada.ca.

We hope that this information is helpful to you.

[redacted]
The Immigration Representatives Mailbox

From:
Sent: [redacted] 28, 2025 3:01 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: is a language test required for PGWP extension for passport only

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Need answer asap if possible.

Hello.

I have two short questions regarding processing of PGWP.

1. 1. New rules indicate that an approved language test must be submitted together with a PGWP. What if a client obtains their PGWP over a year ago (before the new rules) and the duration was [redacted] to [redacted] the [redacted] for the [redacted] the P[redacted]

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with [redacted] passport) [redacted] and [redacted] for an extension [redacted] to [redacted] they need to include a language test?

2. 2. IRCC guide says that when a person is applying for extension of PGWP solely due to passport expiry it MUST BE SUBMITTED BY PAPER.
   Does that apply to lawyers who apply for their clients via the Authorized Representative Portal? In other words, can lawyers apply for this type of PGWP online via APR or do lawyers need to mail a paper applications too?

   (I am asking because some colleagues indicate that it must be on paper and some said they were successful when sending via APR? it's confusing).

   Please advise at your earliest.

   Thank you

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Archived: June 3, 2025 9:25:33 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 8 Apr 2025 19:41:47
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification on PAL Requirement in Refusal Letters - REP-B-2025-0257 - Due 6-May-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] and details you put into this email. Your suggestions will be taken into consideration.

Please note that this information about PAL/TAL requirements is currently available on IRCC's website:
[redacted]

- * their PAL/TAL is still valid, **and**
- * their study permit application was accepted for processing and they voluntarily withdrew your application before a final decision was made, **or**
- * their study permit application was not accepted for processing
  - * This means that their fee was refunded and they were told that their application was not processed.

- * Applicants must get a **new** PAL/TAL before they reapply if
  - * their PAL/TAL has expired or is no longer valid, **or**
  - * their previous study permit application was approved or refused, **or**
  - * they are changing schools, **or**
  - * they are changing their level of study, meaning they are moving from
    - * the post-secondary level to the graduate level, **or**
    - * the graduate level to the post-secondary level

We hope that this information is helpful to you.

[redacted]
The Immigration Representatives Mailbox

From: `
Sent: [redacted] 1, 2025 1:52 PM
[redacted]
Representantsimmigration.IRCC[redacted]
Subject: Clarification on PAL Requirement in Refusal Letters

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[redacted]

I hope this email finds you well.

We recently received a refusal letter from a study permit applicant and noted that the letter dose not remind students to

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request a new Provincial Attestation Letter (PAL) for a subsequent application if they choose to reapply. For your reference, I have attached a sample refusal letter.

I would like to inquire whether it would be possible for IRCC to explicitly include the PAL requirement in the refusal letter, for example, under the "Next Steps" section on the second page. This clarification would help ensure transparency and procedural fairness for applicants. If a second application is refused and the refusal letter does not reference the PAL requirement, there is a risk that this omission could be seen as a procedural fairness issue, potentially leading applicants to pursue judicial review.

[redacted]. I [redacted] your attention to this [redacted] and [redacted] to your response.

Best regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:25:53 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 9 Apr 2025 13:13:47
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification required for students who need to attend another DLI - REP-2025-0620 - Due 20-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

Since November 8, 2024, post-secondary study permit holders must be enrolled at the designated learning institution (DLI) named on their permit. A study permit holder that wishes to concurrently attend more than one DLI must apply for a study permit for each DLI at which they intend to study.

As stated, per R188(1)(c), foreign workers may engage in occasional studies or programs of study lasting 6 months or less at [redacted] their [redacted] the [redacted] program [redacted] study [redacted] important consideration than the number of months the foreign national intends to study. Even if the foreign nationals plan to study for 6 months or less, if the course or program total length is longer than 6 months, they need a study permit.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 20, 2025 6:01 PM
To: Immigration Representatives [redacted] immigration [redacted]
Subject: RE: Clarification required for students who need to attend another DLI

[redacted]

Could you please confirm that the information below shared during the IRCC Technical briefing on **Dec. 18, 2024** is still correct?

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*"**Q4:** Sometimes international students registered at one DLI may choose or may be required to take one or two courses with another DLI to help them complete their credential. In this scenario, will the student be able to take the one course while using the study permit that is associated with the first DLI?*
***R4:** Students who wish to study at more than one DLI must apply for a new study permit for each DLI if the course or the program of study is **longer than six months**. Therefore, if **one or two of the courses** in another public institution are **less than six months** a step second study permit will **not** be required"*

Also, does it matter if the student is a full-time or a part-time student at the ¡°visiting¡± institution if the courses that they are taking are **less than 6 months**?

The reason why I¡¯m asking this is because a colleague shared the below response from IRCC which seems to contradict the above information:

¡°2. International students with valid study permit for another DLI in Canada who desire to attend our institution as ¡°visiting students¡± for one semester full time later to return to their primary institution to graduate from. Is this student required to apply for a new study permit even if their stay at our institution is limited to one semester? Upon ending their visiting semester at our institution, do they need to reapply again for a new study permit to return to their primary institution?

*A: Since November 08, 2024, post-secondary study permit holders must be enrolled at the designated learning institution (DLI) named on their permit [R220.1(1)(a)]. If a study permit holder wishes to **concurrently** attend more than one DLI, they must apply for a study permit for each DLI at which they intend to study.*

[redacted]

The Immigration Rpresentatives Mailbox"

Could you please clarify which information is correct?

Thank you,

Page 2216

is not relevant

est non pertinente

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Archived: June 3, 2025 9:25:59 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 9 Apr 2025 13:21:59
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: IMM5707 - [redacted] Requirement - REP-A-2025-0748 -Due 17-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
Q1: Does the client need to digitally type the name in the form where applicable or the form can be submitted without any typed or other form of digital/electronic signature?

A1: Yes, the client needs to type their name in the form where applicable for online application submissions as you indicated from the IRCC instruction guide.

Q2: Is there a requirement to sign the form if the application is submitted by an RCIC through the portal?

A2: Yes, there is a requirement to sign the form even if the application is submitted by an RCIC through the portal.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 6, 2025 4:10 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: IMM5707 - Signature Requirement

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

[redacted]

I would like to kindly ask for additional clarity on the expectation for signatures (if any) for the IMM5707 form when submitted through the portal by an RCIC.

My questions:

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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1) Does the client need to digitally type the name in the form where applicable or the form can be submitted without any typed or other form of digital/electronic signature?

2) Is there a requirement to sign the form if the application is submitted by an RCIC through the portal?

Family Information (IMM 5707)

Who needs to fill out this form?

This form must be filled out by each person, 18 years of age or older, applying for a Temporary Resident Visa, a study or work permit outside Canada.

Expand all Collapse all

- ▸ Section A
- ▸ [redacted]
- ▾ Section C - Declaration

Validating the form

Note: You should fill out your forms on a computer and validate them electronically to reduce mistakes and help you submit forms that are complete.

If you have filled out the form on a computer, click on the "Validate" button located at the top of the form. Missing information will be identified by a pop-up window. If no information is missing, no window will appear, and it means the form is complete.

Note: This form **will not produce** a barcode when it is validated.

If you fill out your application by hand, you won't be able to validate the form.

Signing the form

If you apply online

Do not print out your application form to sign it. Learn more about how to sign your online application.

If you apply on paper

Thank you in advance,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:26:05 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Wed, 9 Apr 2025 13:25:29
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: unable to add the existing application to my portal - REP-A-2025-0746 -Due 16-Apr-25
Importance: Normal
Sensitivity: None

Hello,
In order to assist you with this issue, we require more information to better understand your situation and help us resolve your issue in a timely manner.
Please provide the following information:

- * **Detailed screenshots** showing steps to reproduce the error which also **shows the date and time stamp at the bottom right-hand corner of the view.**

Once we have received the responses, we can further investigate the issue.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 5, 2025 12:48 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted].gc.ca>
Subject: unable to add the existing application to my portal

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hello Team,

I am trying to add an application to my portal, but despite entering all the details correctly, I am still unable to retrieve the application. Please find the details below, along with the attached screenshot for reference.

Additionally, we attempted to log into the account, but we continuously receive a **session expired** error message. A screenshot of the error is also attached.

We have already tried using a different browser, clearing the cache, and even attempting to reset the password through the **Forgot Password** option — however, none of these attempts have been successful.

Please assist us in resolving this issue.

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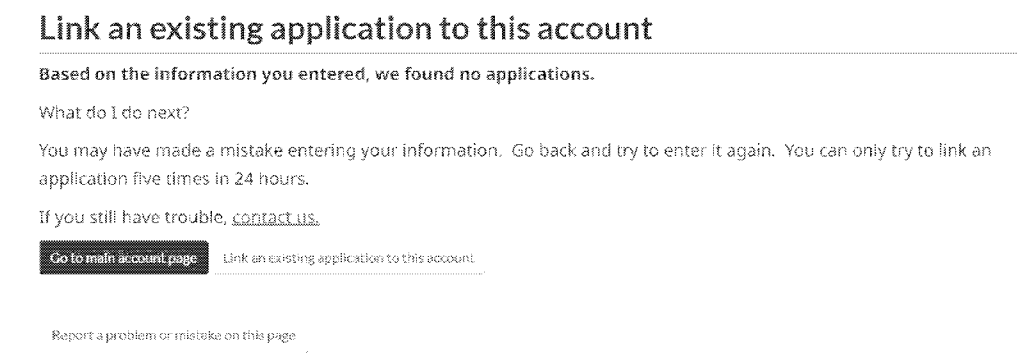


Link an existing application to this account

Based on the information you entered, we found no applications.

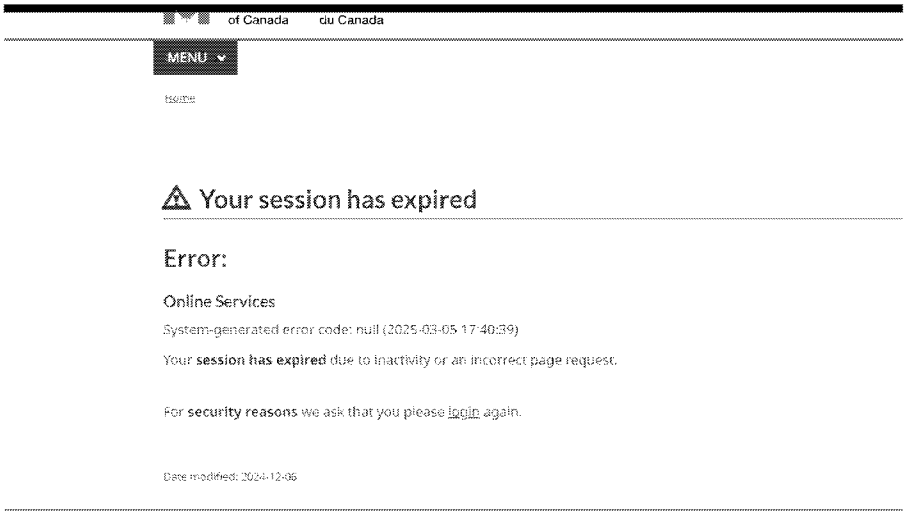
What do I do next?

You may have made a mistake entering your information. Go back and try to enter it again. You can only try to link an application five times in 24 hours.

If you still have trouble, contact us.

Go to main account page | Link an existing application to this account

Report a problem or mistake on this page



of Canada du Canada

MENU

Home

Your session has expired

Error:

Online Services

System-generated error code: null (2025-03-05 17:40:39)

Your **session has expired** due to inactivity or an incorrect page request.

For **security reasons** we ask that you please login again.

Date modified: 2024-12-06

Details I am putting in the application are as follow
Application number: -
UCI no :-
[redacted] are as follow: Last Name:- ; First Name:-
[redacted]:-
Expiry Date: Issue date :
[redacted]

I have attempted multiple times using the same information provided above, but I am still unable to link the application to my portal account.

Additionally, I currently do not have access to the account itself.

Could you please assist me with linking the application to my portal account? Your support would be greatly appreciated.

Regards

Regards

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:26:11 AM
From: [redacted] Representatives / Représentants i[redacted] (I[redacted]
Sent: Wed, 9 Apr 2025 13:33:20
To
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Flagpole Changes Exception for Truck Drivers? - REP-2025-0228- Due 20-Feb-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
If a truck driver is under maintained status as a result of applying for a new work permit before the expiration of their previous work permit, they would not be considered to be flagpoling if they are departing and returning to Canada **for the purposes of their employment**. The officer at the port of entry would expect the client to be crossing the border in the course of their employment duties and expect them to have invoices or other documentation from their employer for their trip.

A truck driver with mantained status must keep working for the employer named on the original work permit until IRCC makes a decision on the application **unless** they have requested authorization to work while IRCC processes the application. If a client has submitted a request for authorization to work for their new employer and subsequently been authorized to do so by IRCC, they would be able to operate a truck for their new employer prior to the new work permit being issued.

A person returning from the United States in their private vehicle would be flagpoling and would not be issued a work permit at a port of entry.

Extend or change the conditions on your work permit: Traveling outside Canada and re-entering - Canada.ca

***

[redacted]

The Immigration Representatives Mailbox

De : [redacted]
Envoyé : 22 janvier 2025 11:49
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Objet : Flagpole Changes Exception for Truck Drivers?

[redacted]

In both https://www.canada.ca/en/border-services-agency/news/2024/12/ending-flagpoling-for-work-and-study-

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permits-at-the-border.html and Operational Bulletin 686 – Changes to who can apply at a port of entry : Interim instructions for officers - Canada.ca, there is an exception for truck drivers working US/Canada routes:

- * International truck drivers who hold a work permit, where required to depart Canada for the purpose of their employment and held maintained status as a result of applying for renewal prior to departure;

- * **Truck Drivers-** who are required to depart Canada for the purpose of their employment and prior to their departure from Canada held a work permit or maintained status as a result of a pending application for work permit renewal. This does not include truck drivers operating solely within Canada.

How would this exception apply for a truck driver who needs to CHANGE their employer under the basis of a new LMIA (work permit is expiring or on maintained status for a different employer) and would require a new work permit to commence US/Canada work with their new employer?

For example, if a truck driver is under maintained status for company 1 and now receives a new LMIA for company 2, is this truck driver able to attend the Port of Entry in his own private vehicle to renew his work permit under the new employer (company 2). Clearly, he would not be authorized to operate a truck from company 2 prior to the new work permit being issued.

Would the truck driver be able to flag-pole under the exception and renew their work permit under the new employer?

Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 10:16:19 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 5 Feb 2025 14:38:59
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: (CPD-2025-0060) RE: Question about Calculating Physical Presence for Citizenship - REP-2025-0280 - Due 26-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

1. 1. Does time on maintained status count toward the physical presence requirement for Canadian citizenship?

   [redacted] n application [redacted] the date [redacted] the [redacted] represents the date [redacted] was [redacted] The period of authorized stay is now equivalent to the validity of the new document. If the extension application is refused, the applicant is considered in status until the day the decision is made on their application. The 90-day restoration period under section R182 begins on the date of refusal. Please note: If the extension application is rejected due to being incomplete, it is as if the application was never submitted, and the applicant is in status until their existing temporary resident status expires.

2. 2. Does time during the restoration period (without an application for restoration submitted yet) count toward the physical presence requirement for Canadian citizenship?

   No it does not. If a foreign national does not apply to extend their work, study or visitor permit prior to it's expiry, then they have lost their status and authority to work or study after the expiry date. They then have 90 days from the date their status expired to submit their restoration application – but they may not continue to work or attend school until their status and authorization have been restored.

3. 3. Does time after submitting a restoration application but before a decision is made count toward the physical presence requirement for Canadian citizenship?

   No it does not – they cannot count the time as physical presence for Canadian citizenship until their status and authorization have been restored.

[redacted]

The Immigration Representatives Mailbox

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

De :
Envoyé : 28 janvier 2025 09:46
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Objet : Question about Calculating Physical Presence for Citizenship

Hello,

1. Does time on maintained status count toward the physical presence requirement for Canadian citizenship?

2. Does time during the restoration period (without an application for restoration submitted yet) count toward the physical presence requirement for Canadian citizenship?

3. Does time after submitting a restoration application but before a decision is made count toward the physical presence requirement for Canadian citizenship?

The Citizenship Act is not clear:

> Length of physical presence — calculation (1.001) For the purpose of subparagraph (1)(c)(i), the length of physical presence is calculated in the following manner:
>
> (a) for every day during which the person was physically present in Canada as a temporary resident or protected person under the Immigration and Refugee Protection Act before becoming a permanent resident, the person accumulates half of a day of physical presence, up to a maximum of 365 days; and ...

Thank you,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:27:03 AM
From:
Mail received time: Wed, 9 Apr 2025 15:52:37
Sent: Wed, 9 Apr 2025 11:52:22
To: Immigration Representatives / Représentants immigration (IRCC)
Subject: Re: Proof of Work Experience
Importance: Normal
Sensitivity: None

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ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

My CICC number is

On Wed, Apr 9, 2025 at 11:51 Immigration Representatives / Représentants immigration (IRCC) [redacted] wrote:

Hello,

In order to properly assist you, may you please provide your credentials as a Canadian Lawyer or Representative in good standing.

[redacted]

The Immigration Representatives Mailbox

****

Bonjour,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Afin de mieux vous aider, pouvez-vous s'il vous plaît fournir vos accréditations en tant qu'avocat ou représentant canadien en règle.

Nous vous remercions ,

La boîte aux courriels des représentants en immigration

From:
Sent: [redacted] 9, 2025 11:46 AM
To: Immigration Representatives [redacted] Représentants immigration [redacted] gc.ca>
Subject: Proof of Work Experience

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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Hi,

I [redacted] Canada [redacted] valid work permit and [redacted] Canadian work experience [redacted] from [redacted] was [redacted] T4A.

Given this, is she still eligible to claim Canadian work experience under the Canadian Experience Class (CEC)?

Thank you.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:27:13 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 9 Apr 2025 18:26:10
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: (CPD-2025-0170) FW: Citizenship for a child born outside of Canada with no biological link to the Canadian parents - REP-B-2025-0127 - Due 22-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
As of July 2020, the interpretation of "parent" for the purposes of determining citizenship by descent under subsection 3(1) of the Citizenship Act was expanded to include children born abroad in the first generation to a Canadian citizen confirmed as the:

- * biological parent, whether genetic or gestational, and / or
- * legal parent at birth, with or without a biological connection to their child.

The expanded definition of parent is intended to provide a pathway to citizenship for some families who previously did not have one, for example parents who engage in assisted human reproduction, including surrogacy, abroad and the Canadian parent is not biologically linked to the child.

Generally speaking, a legal parent at birth is defined as the biological or non-biological parent listed on the original birth certificate or birth records issued at the time of a child's birth. This does **not** include legal guardians or parents who became the child's legal parent in a **post-birth** process, such as adoption.

It is important to note that legal parent at birth is not intended to by-pass international adoptions where such process is normally required. As party to the Hague *Convention of 29 May 1993 on Protection of Children and Co-operation in Respect of Intercountry Adoption* the Canadian government has a duty to ensure that we do not enable the circumvention of a lawful adoption process and its safeguards.

We cannot speak to whether the Canadian parents in the specific case you detailed are required to undergo the adoption process. The jurisdiction in which the child was born will have established rules concerning adoptions. This jurisdiction also governs which documents prove legal parent at birth status. We strongly recommend that the intending parents are well informed of the relevant laws and confer with the appropriate authorities in the child's birth country as necessary.

Should the clients decide to proceed with an application for proof of citizenship, depending on the situation the relevant documentary evidence to establish legal parent at birth may not be the birth certificate but could include: parentage orders, pre-birth orders, surrogacy agreements, hospital records, etc. Decision makers will refer to the laws in place **where** the child was born and **when** the child was born.

Should the clients proceed with an adoption, they may apply for citizenship for the child through a grant of citizenship for persons adopted by Canadian citizens.

***

[redacted]

The Immigration Representatives Mailbox

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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From:
Sent: [redacted] 13, 2025 11:39 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: RE: Citizenship for a child born outside of Canada with no biological link to the Canadian parents

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hello ImmReps,

I am a lawyer in ON, Canada and I am looking for information on how IRCC will treat this situation.

- A child to be born outside of Canada
- The child's parents will sign paperwork to give the child to Canadian parents
- The Canadian parents will be listed as parents of the child on the birth certificate
- Both Canadian parents are naturalized Canadian citizens

The decision of QC court back in 2020 Caron c. Attorney General of Canada, 2020 QCCS 2700, declared interpretation of s Section 3(1)(b) unconstitutional in 2020. As such, it appears that the child can obtain citizenship from the Canadian parent whether they have a biological or legal link to the Canadian parents.

Based on the court's declaration, the child born outside of Canada can have a claim for Canadian citizenship based on the legal link to their Canadian parents.

Please let me know if my understanding is correct and that the Canadian parents are not required to undergo the adoption process but [redacted] follow the citizenship process to [redacted] documents [redacted] and to [redacted] for [redacted] Canadian [redacted] to enter Canada.

[redacted]

Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 3, 2025 9:27:20 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Wed, 9 Apr 2025 18:27:01
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Field of study requirement for PGWP and change of program - REP-2025-0052- Due 5-Feb-25 - REP-A-2025-0842 - 5-May-2025
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
If a foreign national submitted their application before November 1, 2024, they may change their program, the field of study is not required. If the foreign national requires an extension for a program they changed prior to November 1, 2024, the field of study is not required.

The onus is on the applicant to satisfy the officer that they meet all eligibility requirements.

For more information, please see: Work in Canada after you graduate: Who can apply - Canada.ca

We hope you find this information helpful.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 20, 2025 7:52 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted].gc.ca>
Subject: RE: Field of study requirement for PGWP and change of program - REP-2025-0052- Due 5-Feb-25

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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[redacted] However, the response does not directly address the first question, which is:

1. 1. If a student who is currently in Canada and changes their program of study to a diploma program at the same institution after November 1, 2024 but completes the program before their current study permit expires (which was applied for before November 1, 2024): do they have to meet the field of study requirement to be eligible for a PGWP?

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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I look forward to receiving a response.
Thank you,

From: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted].gc.ca>
Sent: [redacted] 28, 2025 2:13 PM
To
Cc: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted].gc.ca>
Subject: TR: Field of study requirement for PGWP and change of program - REP-2025-0052- Due 5-Feb-25

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

QUESTIONS:

1. 1. If a student who is currently in Canada and changes their program of study to a diploma program at the same institution after November 1, 2024 but completes the program before their current study permit expires (which was applied for before November 1, 2024): do they have to meet the field of study requirement to be eligible for a PGWP?
2. 2. If a student who is currently in Canada and changes their program of study to a diploma program at the same institution after November 1, 2024 and extends their study permit after November 1, 2024 in order to complete that program: do they have to meet the field of study requirement to be eligible for a PGWP?
3. 3. The changes that are in effect starting Nov 1, 2024 is factoring when student applied for a study permit or program change or both?

Background:

Based on https://www.canada.ca/en/immigration-refugees-citizenship/services/study-canada/work/after-graduation/eligibility.html

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The changes are factoring the time student applied for a study permit, and no indication about changes of program after Nov 2024 while holding a valid study permit.

Field of study requirement:

If you submitted your **study permit** application before November 1, 2024, there are no field of study requirements.

If you submitted your **study permit** application on or after November 1, 2024, you must have graduated in an eligible field of study.

RESPONSE:

Students who are continuing their original program for which they received a study permit prior to November 1, 2024, are not required to meet the new field of study requirements when applying for a study permit extension. Students who changed their program before November 1, 2024, and need an extension to complete the same program of study are still eligible for a PGWP, and their eligibility is not subject to the new field of study requirements.

However, if a student applies for a study permit extension on or after November 1, 2024, for the purpose of starting a new program, they must meet the updated field of study requirements.

Please note that the changes that came into effect on Nov 1, 2024 are not limited to one factor only. For more information, please visit Work in Canada after you graduate - Who can apply.

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 8 janvier 2025 10:20
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : Field of study requirement for PGWP and change of program

Hello,
Questions:

1. 1. If a student who is currently in Canada and changes their program of study to a diploma program at the same institution after November 1, 2024 but completes the program before their current study permit expires (which was applied for before November 1, 2024): do they have to meet the field of study requirement to be eligible for a PGWP?
2. 2. If a student who is currently in Canada and changes their program of study to a diploma program at the same institution after November 1, 2024 and extends their study permit after November 1, 2024 in order to complete that program: do they have to meet the field of study requirement to be eligible for a PGWP?
3. 3. The changes that are in effect starting Nov 1, 2024 is factoring when student applied for a study permit or program change or both?

Background:

Based on https://www.canada.ca/en/immigration-refugees-citizenship/services/study-canada/work/after-graduation/eligibility.html
The changes are factoring the time student applied for a study permit, and no indication about changes of program after Nov 2024 while holding a valid study permit.
Field of study requirement:

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

If you submitted your **study permit** application before November 1, 2024, there are no field of study requirements.

If you submitted your **study permit** application on or after November 1, 2024, you must have graduated in an eligible field of study.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
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Archived: June 3, 2025 9:27:34 AM
From: [redacted] Representatives / Représentants [redacted]
Sent: Wed, 9 Apr 2025 18:47:17
To:
Cc: [redacted] Representat[redacted]
Subject: FW: Study Permit question - REP-B-2025-0140 - Due 24-Apr-25- (APPB-2025-065)
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
Most studying requires a study permit. However, as per the Immigration Regulations, a foreign national may study in Canada without a study permit if the duration of their course or program of studies is six months or less and will be completed within the period for their stay authorized upon entry into Canada. In the case of asylum claimants, since they don't have an authorized period of stay per se, they may participate in a course of six months or less without a study permit as long as they are not under an enforceable removal order.

Note that claimants are issued a conditional removal order as a matter of practice when making a claim, but it only becomes enforceable if the claim is refused, withdrawn, or abandoned. Clients wishing to enroll in longer-term studies, should apply for a study permit.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 13, 2025 10:58 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Cc:
Subject: Study Permit question

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Hello,

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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One of our DLIs reached out to me and asked if a refugee (status until 2030) requires a study permit to enrol in their institution.

Can you please advise?

Thank you.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:27:41 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 9 Apr 2025 18:50:50
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: PGWP application eligibility -- REP-2024-0451 --REP-2025-0518 - Due 13-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

Students who have completed their studies on maintained status under R189 are eligible to apply for a PGWP, as long as they meet the other eligibility requirements. Please note that the current regulation only allows applicants to apply for a PGWP in Canada if their study permit is still valid (not expired) or if they meet one of the other requirements of section R199 at the time they submit their application.

If an applicant is eligible for a PGWP and they don't hold a valid study permit, they are eligible to apply from outside Canada.

For more information, please visit Post-graduation work permit (PGWP) [R205(c) - C43] – International Mobility Program - Canada.ca.

We hope that this information is helpful to you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 12, 2025 1:44 PM
To: Immigration Representatives [redacted] Représentants immigration (IRCC) [redacted]
Representantsimmigration.IRCC[redacted]
Subject: Re: PGWP application eligibility -- REP-2024-0451 --

Hello:

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

I reached out to you in March 2024 and asked about PGWP application eligibility, specifically about whether under **maintained status** international students can apply for the PGWP.

Based on the reply I received from you on April 15, 2024 , the answer was Yes, they can apply for PGWP if the students are still waiting for the decision on their study permit extension decision after they have graduated.

However, we noticed some changes on IRCC's website (Work in Canada after you graduate: Who can apply - Canada.ca), under General Eligibility,

This sentence was removed:

...

- submitted an application to extend your study permit in Canada before your study permit expired **and** no decision has been made on your application

A new sentence was added:

- your study permit was valid at some point during the 180 days after you graduated

Under the PDI updated on Feb, 5, 2025, the note (quoted below) clearly indicates that **under maintained status students can't apply for PGWP**.

- ***Important:*** *If a foreign national has submitted an application to extend their study permit and they are studying under section R189, section R199 does not apply to them, and they must wait until their new study permit is received in order to be eligible under R199.*

To provide accurate advise to students, I hope to get your confirmation and clarification on this topic: whether students under maintained status can apply for a PGWP or not?

Hope to hear from you soon!

Best regards

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

From: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Sent: [redacted] 15, 2024 8:47 AM
To:
Cc: Immigration Representatives / Représentants immigration (IRCC) <IRCC [redacted]
Subject: RE: PGWP application eligibility -- REP-2024-0451 --

Good morning,

Question:

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Hi:

I am an international student advisor at I have one doubt about application eligibility for PGWP. The following two IRCC PDIs seem to provide different explanations to the eligibility, specifically for those students who are under maintained status of study permit and then have graduated. Are these students eligible to apply for the PGWP when their study permit application is still process? Based on the following PDI, they are eligible to apply. Please see below.

General PGWP eligibility requirements

Work in Canada after you graduate: Who can apply - Canada.ca

You can apply for a PGWP if you

…..

- have a study permit that has been valid within the last 180 days
- *submitted an application to extend your study permit in Canada before your study permit expired **and** no decision has been made on your application,*

However, when looking at this PDI (below), it seems like they are not eligible to apply till they receive the renewed study permit.

Post-graduation work permit (PGWP) [R205(c) - C43] – International Mobility Program - Canada.ca

***Important:** If a foreign national has submitted an application to extend their study permit and they are studying under section R189, section R199 does not apply to them, and they must wait until their new study permit is received in order to be eligible under R199.*

Can you please clarify it?

Response:

Work in Canada after you graduate: Who can apply - Canada.ca provides the following information:

General PGWP eligibility requirements

You can apply for a PGWP if you

- maintained **full-time** status as a student in Canada during each semester of your study program
- have a study permit that has been valid within the last 180 days
- submitted an application to extend your study permit in Canada before your study permit expired **and** no decision has been made on your application

A foreign national may apply for a PGWP if they submitted an application to extend their study permit before it expired and their application to extend has not been refused. In this case, where a foreign national is awaiting decision on their study permit extension, they may apply for a PGWP.

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
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From:
Sent: [redacted] 18, 2024 9:52 AM
To: Immigration Representatives / Représentants immigration (IRCC) [redacted]
[redacted]
Subject: FW: PGWP application eligibility

Hi:

I am an international student advisor a[redacted] I have one doubt about application eligibility for [redacted] following [redacted] IRCC [redacted] to [redacted] to the eligibility, specifically for those students who are under maintained status of study permit and then have graduated. Are these students eligible to apply for the PGWP when their study permit application is still process? Based on the following PDI, they are eligible to apply. Please see below.

General PGWP eligibility requirements

Work in Canada after you graduate: Who can apply - Canada.ca

You can apply for a PGWP if you

…..

- have a study permit that has been valid within the last 180 days
- *submitted an application to extend your study permit in Canada before your study permit expired **and** no decision has been made on your application,*

However, when looking at this PDI (below), it seems like they are not eligible to apply till they receive the renewed study permit.

Post-graduation work permit (PGWP) [R205(c) - C43] – International Mobility Program - Canada.ca

Important: *If a foreign national has submitted an application to extend their study permit and they are studying under section R189, section R199 does not apply to them, and they must wait until their new study permit is received in order to be eligible under R199.*

Can you please clarify it?

Thank you!

Best regards

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is withheld pursuant to section

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de la Loi sur l'acces a l'information

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:27:48 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 9 Apr 2025 19:02:16
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Question re: Restoration - REP-2025-0384 - Due 21-Mar-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

If a temporary resident has lost their status (section 47 of the immigration and Refugee Protection Act (IRPA)) or let their authorization to work or study expire, they may apply to restore that status in accordance with section 182 of the Immigration and Refugee Protection Regulations (IRPR). Since status and authorization are not the same under the IRPA, an applicant can only restore their status to that of a temporary resident and to the authorization that they held immediately prior to the restoration application. Temporary resident permit (TRP) holders are not eligible for restoration of status.

Foreign nationals have 90 days from the date their status expired to submit their restoration application and pay the corresponding fee.

If an application for an extension of temporary resident status under section R181 is refused, the foreign national has 90 days from the date of the refusal notice to apply for restoration, if otherwise eligible.

***

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 4 février 2025 16:29
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Objet : Question re: Restoration

Is it possible to restore temporary status from student to regular visitor after the student has completed their program of study but accidentally fell out of status? If yes, what exactly is the procedure (which boxes to check off on the application) and what fees apply?

Page 2242

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Archived: June 3, 2025 9:27:54 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Wed, 9 Apr 2025 20:07:20
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Questions about reconsideration request and Mailbox procedures - REP-B-2025-0014 - 23-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
There is no formal procedure for requesting reconsideration of a refused application. All case specific requests (including reconsideration) should be submitted via IRCC Web form. Please note that an applicant's dissatisfaction or disagreement with the decision does not by itself qualify as a reason to reconsider. If there is new information available that was not submitted as part of the original application, then an officer may decide that it would be more appropriate to consider this new information as part of a new application, which may result in refusal of the reconsideration request.

This mailbox provides general immigration program or policy related guidance. The answers to many questions are posted publicly on IRCC's website. Representatives are encouraged to use this resource before reaching out via this inbox. **We are unable to respond to case specific enquiries.**

Case specific enquiries/ to check the status of an application: For any frequently asked questions regarding applications, please visit the help centre Application status (cic.gc.ca) or How can I check the status of my application? (cic.gc.ca)/ How can I update or ask about an IRCC application in progress? (cic.gc.ca). For updates on applications outside of normal processing times, requests for expedited processing of an application, or if clients wish to report important changes to their application information, please fill out the IRCC Web form.*

We trust that this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 4, 2025 11:34 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]gc.ca>
Subject: Questions about reconsideration request and Mailbox procedures
Importance: High

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Good day everyone,

My name is

This is my first time using the representative mailbox, and I have some question,

Any information that you can provide will be highly appreciate it.

Regards,

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 10:16:22 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Wed, 5 Feb 2025 15:59:47
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Temporary Policy for Spouses of [redacted] Workers - REP-2024-2244 --- REP-2025-0032- Due 30-Jan-25
Importance: High
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

On January 30, 2023, the Minister included the work performed by all family members defined in subsection R1(3) as necessary under R205(c)(ii).This interim measure was intended for 2 years. Please note as of January 21, 2025, at 5:00 UTC, the eligibility requirements have changed for open work permits for family members of workers. Please refer to Open work permits for family members of foreign workers for more details.

Regards,

The Immigration Representatives Mailbox

De :
Envoyé : 2 janvier 2025 12:21
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Objet : RE: Temporary Policy for Spouses of [redacted] Workers - REP-2024-2244 [redacted] 1-Dec-24

Hello,

[redacted]

Before the changes are finalized an announced, could you please confirm **the exact date** when the temporary measure below is set to expire?
Thank you.

Best regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

From: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Sent: [redacted] 24, 2024 7:52 AM
To:
Cc: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: TR: Temporary Policy for Spouses of [redacted] Workers - REP-2024-2244 - Due 11-Dec-24

Hello,

Apologies for not responding sooner.

Per the news release, Employers and temporary workers to benefit from family work permits to address labour shortages - Canada.ca, this was intended to be a temporary 2 year measure.

[redacted] September [redacted] Minister [redacted] to open work permits for spouses: [redacted] temporary residence programs for sustainable volumes - Canada.ca.

The department is currently finalizing the implementation approach, with the view to provide further details regarding this program change on our website later this year. We look forward to sharing this information soon.

Regards,

The Immigration Representatives Mailbox

De :
Envoyé : 13 novembre 2024 15:56
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted].gc.ca>
Objet : Temporary Policy for Spouses of Low-skilled Workers

Hello Immigration Representatives,

I hope my message finds you well.

Could you please help me clarify the expiry date of the temporary policy allowing spouses of low-skilled workers to apply for an open work permit?

In this announcement it was confirmed that this would be a 2-year temporary policy.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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In the LMIA exemption code description it was confirmed that the policy commenced on January 30, 2023.

> On January 30, 2023, the minister designated the work performed by family members of principal foreign nationals who are or will be employed in low-skilled occupations as necessary for public policy reasons related to the competitiveness of Canada's academic institutions, or economy, under subparagraph 205(c)(ii) of the Immigration and Refugee Protection Regulations (IRPR). Prior to this date, family members of low-skilled workers were not eligible to apply for an open work permit under subparagraph R205(c)(ii).

Considering this, I have two questions please:

1. 1. Is it safe to advise applicants that the policy is in place until January 29th, 2025? Is this the correct policy expiry date?
2. 2. Is IRCC planning to extend the policy?

[redacted] to your reply.
Have a great day.

Best regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:28:01 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Wed, 9 Apr 2025 20:10:07
To
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Question sur l'admissibilité au PTPD - REP-2025-0543 - Due 17-03-2025 - REP-A-2025-0841 - Due 5-May-25
Importance: Normal
Sensitivity: None

Bonjour,
[redacted] la **boîte aux courriels pour les représentants en immigration.**
Veuillez noter que cette boîte aux lettres est destinée à fournir des conseils généraux et ne fournit pas de réponses à des demandes spécifiques à un cas, mais a fourni les informations suivantes comme conseil. Si vous avez des questions spécifiques à un dossier, nous vous encourageons à soumettre le formulaire Formulaire Web d'IRCC - Canada.ca
Veuillez consulter notre réponse à votre question.

***

Les demandeurs éligibles au PTPD qui ne sont pas titulaires d'un permis d'études valide sont **éligibles à faire une demande de PTPD** [redacted] l'[redacted] une [redacted] de PTPD dans les [redacted] confirmation qu'ils ont réussi leur programme d'études.

Nous espérons que ces informations vous seront utiles.

***
Cordialement,

La boîte aux courriels pour les représentants en immigration

From
Sent: [redacted] 19, 2025 1:17 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC@[redacted]
Subject: RE: Question sur l'admissibilité au PTPD - REP-2025-0543 - Due 17-03-2025

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Bonjour,

Merci de votre retour. Cependant, mon questionnement demeure.

Est-ce que l'exigence d'avoir un permis d'études valide dans la période de 180 jours suivant la confirmation écrite de fin d'études s'applique aussi pour les personnes demandant le PTPD hors du Canada?

Cordialement,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

De : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Envoyé : 17 mars 2025 14:26
À :
Cc : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]gc.ca>
Objet : TR: Question sur l'admissibilité au PTPD - REP-2025-0543 - Due 17-03-2025

Bonjour,

Merci de contacter la boîte électronique pour les représentants en immigration.

Veuillez noter que cette boîte aux lettres est destinée à fournir des conseils généraux et ne fournit pas de réponses aux demandes spécifiques à un cas. Si vous avez des questions spécifiques sur un dossier, nous vous encourageons à soumettre un Formulaire Web d'IRCC - Canada.ca

Veuillez trouver les réponses à vos questions ci-dessous.

Les étudiants qui ont terminé leurs études postsecondaires à l'extérieur du canada devraient être éligibles à demander un permis de travail postdiplôme, à condition qu'ils remplissent les critères d'admissibilité. Veuillez noter que le temps passé à étudier en ligne à l'extérieur du Canada n'est pas pris en compte dans la durée du PTPD. Il y a des exceptions pour ceux qui étaient éligibles à la politique temporaire liée à la COVID-19. Pour plus d'informations, veuillez visiter Apprentissage à distance.

Nous espérons que ces informations vous seront utiles.

Cordialement,

La boîte électronique pour les représentants en immigration

From
Sent: [redacted] [redacted] 14, 2025 1:09 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]gc.ca>
Subject: Question sur l'admissibilité au PTPD

Bonjour,

Je suis travaillant à . J'aimerais avoir des précisions concernant les exigences pour être admissible au permis de travail postdiplôme, en lien avec les instructions disponibles sur cette page :

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

https://www.canada.ca/fr/immigration-refugies-citoyennete/organisation/publications-guides/bulletins-guides-operationnels/residents-temporaires/permis-etudes/programme-postdiplome.html.

Il est maintenant indiqué que les demandeurs de permis de travail postdiplôme doivent avoir eu un permis d'études valide (ou une autorisation d'étudier au Canada sans permis d'études en vertu des alinéas 188(1)a) et b) du RIPR) dans la période de 180 jours **suivant** la date à laquelle ils ont reçu la confirmation écrite de leur EED qu'ils avaient terminé leur programme. Auparavant, il était plutôt indiqué que le permis d'études devait être valide dans le 180 jours **précédant** la demande de PTPD.

Pour un étudiant terminant ses études au Canada en ayant un permis d'études valide, cela ne créera pas d'enjeux. Cependant, cette exigence est problématique pour les étudiants terminant leurs études en étant hors du Canada. Il est alors possible pour eux de compléter leurs études sans avoir de permis d'études valide. Est-ce que l'exigence d'avoir un permis d'études valide (ou une autorisation d'étudier au Canada sans permis d'études en vertu des alinéas 188(1)a) et b) du RIPR) dans la période de 180 jours suivant la confirmation écrite de fin d'études s'applique aussi pour les personnes demandant le PTPD hors du Canada (R197)?

Cordialement,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:28:32 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 10 Apr 2025 12:18:24
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification Regarding IRCC's Special Measures and Crisis in Lebanon - REP-B-2025-0220 - Due 2-May-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
The temporary measures to support foreign nationals in response to the crisis in Lebanon are only available to Lebanese nationals and their family members **who are already in Canada on a temporary basis** and can't return home at this time.

To be eligible for facilitation under the temporary measures to support people affected by the crisis in Lebanon, clients must be:

- * *Lebanese nationals* in Canada with valid temporary resident status
- * foreign national family members of a Canadian citizen or permanent resident who
  - * **left Lebanon on or after September 29, 2024,** and
  - * are in Canada with valid temporary resident status
- * foreign nationals who are affected by the first-generation limit on citizenship as well as their foreign national family members who
  - * **left Lebanon on or after September 29, 2024**, and
  - * are in Canada with valid temporary resident status
- * people who left Lebanon with the help of the Government of Canada on or after September 29, 2024

A client must hold Lebanese citizenship to be considered a Lebanese national and thus be eligible for these temporary measures. A non-Lebanese client may be eligible for these measures if they meet any other eligibility requirement set out above.

For example, clients may be eligible if they arrive as foreign nationals (holding a nationality other than Lebanese) who are family members of Canadian citizens or permanent residents of Canada who fled Lebanon on or after September 29, 2024, due to the deteriorating security situation in the region. As per the Immigration and Refugee Protection Act (IRPA), a foreign national means a person who is not a Canadian citizen or a permanent resident, and includes a stateless person.

Please note that similar temporary measures are available for Palestinian [redacted] and their family members.

For more information, please visit: Crisis in Lebanon - Canada.ca or Crisis in Israel, the West Bank and the Gaza Strip - Canada.ca.

Please note that the entry requirements are not waived under the above mentioned public policies. Holders of a foreign national passports from visa-required countries and stateless individuals need a visa to come to Canada, for which all standard eligibility and admissibility requirements would apply.

***

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 27, 2025 2:45 PM
[redacted]
Subject: Clarification Regarding IRCC's Special Measures and Crisis in Lebanon

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Dear Officer,

My name is [redacted], I am a Regulated Canadian Immigration Consultant in good standing with CICC registration #:

IRCC has introduced special measures to respond to the recent conflict in Lebanon. I was wondering if Palestinian refugees in Lebanon who hold temporary Lebanese travel documents are eligible for the same measures similar to Lebanese passport holders.

Thanks.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:28:39 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 10 Apr 2025 12:50:12
To:
: Représentants immigration (IRCC)
Subject: FW: Concurrent WP EXT & TRP request - status - REP-B-2025-0317 - Due 9-May-25
Importance: Normal
Sensitivity: None

Good Day,

TRP holders do not benefit from maintained status. When a foreign national applies for a subsequent TRP with the request for a new work permit, they are not renewing their status under section R181 but applying for a subsequent TRP under A24(1). Therefore, they do not maintain their temporary resident status during the processing period as they do not meet the requirements of subsection R183(5). If the foreign national's current TRP expires while their subsequent TRP application is in process, they do not have the authorization to work.

The Immigration Representatives Mailbox

From
Sent: 7, 2025 3:00 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC
Subject: Concurrent WP EXT & TRP request - Maintained status

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Dear Sir or Madam,

I would like to request your consideration in clarifying the following situation:

The Applicant is not eligible for an extension of their work permit I.E they do not meet the requirements of the have compelling reasons to remain in Canada.

If they submit an extension of their current work permit in Canada as well as a request for a TRP, are they able to continue to work until a decision is made on their WP extension and TRP request?

Does this type of request not permit maintained status?

Thank you,

Kind regards,

Page 2254

is withheld pursuant to section

est retenue en vertu de l'article

19(1)

of the Access to Information Act

de la Loi sur l'acces a l'information

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:28:45 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 10 Apr 2025 14:10:54
To
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Inquiry Regarding Work Permit Application and Travel Options - REP-B-2025-0264 - Due 6-May-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
Yes, your client can apply online for an AIP work permit from within Canada while here on a visitor record. If they remain in Canada and their work permit application is approved, they will be sent the work permit to the Canadian address they [redacted]. [redacted] an [redacted] Canada, [redacted] the appli[redacted]ill [redacted] Letter [redacted] coming to Canada, say from Italy, they can present this letter to a border services officer at a port of entry to have their work permit issued to them.

We hope this information helps.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 19, 2025 11:22 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Cc:
Subject: Inquiry Regarding Work Permit Application and Travel Options

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

[redacted]

I am writing on behalf of my client, as his authorized representative. [redacted]
I am a Regulated Canadian Immigration Consultant (RCIC # working with . My client has retained my services to assist with their immigration matters.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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My client has recently received a New Brunswick Provincial AIP Endorsement and Letter of Support from the [redacted] and [redacted] i[redacted] the following [redacted] their work permit application and travel options:

1. Given that they have received a Letter of Support from the Province of New Brunswick, are they eligible to apply for a work permit online while remaining in Canada, considering that their current status is Visitor Record?

2. They hold an Italian passport, and as Italy is a visa-exempt country, they are eligible for an Electronic Travel Authorization (Eta). If they travel back to Italy, can they re-enter Canada and apply for a work permit at the Port of Entry?

I would appreciate your clarification on these matters to ensure that my client proceeds correctly. Please let me know if any additional information is required.

[redacted] and assistance.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:28:51 AM
From: [redacted] Representatives / Représentants [redacted] (IR[redacted]
Sent: Thu, 10 Apr 2025 14:10:56
To:
Cc: [redacted] Representat[redacted]s [redacted]
Subject: FW: ( ) FW: Submitting application for Canadian citizenship - Physically in Canada - REP-B-2025-0222 - Due 2-May-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
There is no requirement for a client who applies for a grant of citizenship under 5(4) of the *Citizenship Act* to be physically within Canada at the time of their application.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 27, 2025 10:56 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC@cic.gc.ca>
Cc:
Subject: Submitting application for Canadian citizenship - Physically in Canada

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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Dear Sir/Madam,

I seek your guidance regarding the following:

Question: Having reviewed the online operational guidance and manuals, I seek your further guidance on whether an individual who is submitting an application for Canadian citizenship by mail pursuant to s. 5(4) of the *Citizenship Act* relating to [redacted] the application [redacted] ile [redacted] are [redacted] and I look forward to hearing from you.

Thank you.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Yours truly,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:28:57 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 10 Apr 2025 14:10:57
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Question [redacted] to [redacted] passport from Canada - REP-B-2025-01[redacted]1 [redacted] Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

There is no facilitative measure for citizens of Belarus.

The Foreign national would need to return to their home country, obtain a valid passport and submit a new application.

We hope you find this information helpful.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 25, 2025 4:49 PM
[redacted]
Representantsimmigration.IRCC@cic.gc.ca>
Subject: Question [redacted] to [redacted] passport from Canada

[redacted]

I am an immigration lawyer practising in Montreal, and I have a question regarding Belarusian nationals whose passport will expire in the coming weeks and months.

As it is impossible to renew passports from overseas for Belarusians, and there is a travel advisory to avoid all travels to Belarus due to the current situation between Russia and Ukraine, how can Belarusians in Canada renew their work permit or study

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permit if their passport is to expire in the coming weeks or months?

Is there any possibility for IRCC to issue similar procedures that were put in place for Venezuelans?

Thank you.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:29:03 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 10 Apr 2025 14:22:40
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Wet Ink Signatures - REP-B-2025-0290 - Due 7-May-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

Changes to acceptable signatures on the Use of a Representative Form (IMM 5476) are aligned with the new version of the form (01-2025). Changes are impacted by technical formatting restrictions and risks of fraudulent signatures. Guidance on acceptable signatures for the IMM 5476 can be found at this link. You can find a table outlining what signatures are acceptable based on the method of submission of the IMM 5476. These scenarios are specific to a new IMM 5476 being submitted. To find this table, scroll to the bottom of the page, selecting "show instructions" and "Section E – Your Declaration". A screenshot of the table is also included here, for your convenience:

The form is **signed** by the applicant and representative **submitted through a portal or secure account**	**Hand signature (also called a wet signature)**: Print and sign the form by hand. **E-Signature**: Any type of insert on PDF forms: • Typed name • Adobe's Fill & Sign or DocuSign (or other 3rd party app/software) • Scan or an image of a signature • Check box as indicated **Thumbprint**: acceptable if a person is illiterate or cannot make a mark (e.g., an X) for a physical reason.
The form is **signed** by the applicant and representative **submitted outside a portal or secure account**	**Hand signature (also called a wet signature)**: Print and sign the form by hand. • Note: This can be submitted via a scanned document. **Thumbprint**: acceptable if a person is illiterate or cannot make a mark (e.g., an X) for a physical reason.

IRCC continues to encourage digital submissions. IRCC continues to accept a variety of e-signatures on the IMM 5476 when the form is submitted through a portal or secure account, as outlined in the table. Currently, no type of e-signature is accepted on the IMM 5476 when it is submitted to IRCC outside of a portal or secure account, to mitigate risks of fraudulent e-signatures. Portal and secure accounts offer an additional layer of identity authentication to allow for this wider variety of signatures (including e-signatures) to be accepted, which does not exist outside of these accounts (e.g. webform).

***

[redacted]

The Immigration Representatives Mailbox

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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From:
Sent: [redacted] 3, 2025 12:44 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted] Immigration Representatives / Représentants immigration (IRCC)
[redacted]
Subject: Wet Ink Signatures

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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[redacted]

My Party ID is and my RCIC number is

I am seeking clarification regarding the IRCC requirements for submitting Use of Representative forms via webforms, particularly regarding the necessity of wet ink signatures. The current instructions available online (https://www.canada.ca/en/immigration-refugees-citizenship/services/application/application-forms-guides/imm5476.html) are confusing, non-specific, and appear to contain grammatical errors, and incomplete sentences.

Previously, I have successfully utilized digitally signed representative forms, which offer enhanced security, efficiency, and environmental advantages over wet ink signatures. Recently, however, I received several responses requiring a wet ink signature without clearly explaining why this is necessary.

Security:

Wet ink signatures pose substantial security risks as they are easily replicated or misused, potentially exposing representatives to identity fraud. This is an issue I've already experienced professionally. Digital signatures provide significantly greater security, incorporating authentication measures, secure PDFs, and domain-linked verification with two-factor authentication.

Accessibility and Environmental Impact:

Mandating wet ink signatures requires unnecessary printing and scanning, resulting in wasted resources, increased costs, and inefficiency. This requirement seems contradictory to IRCC's broader promotion of encouraging digital submission and environmental responsibility.

Inconsistency and Unclear Guidance:

The instructions provided on the IRCC website lack clarity and consistency. The delineation of when digital signatures are accepted (e.g., application submissions via portals) and when wet ink signatures are mandated it appears in some cases (e.g., webform submissions) is ambiguous and unexplained.

Given these concerns, and the possibility that ambiguous and inexplicable procedural hurdles may prevent clear and effective communication with IRCC officers, especially when time of the essence which could prejudice applicants, could you please clarify:

1. 1. Where I can find explicit and definitive guidance regarding circumstances in which wet ink signatures are strictly necessary?

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2. 2. Whether an Access to Information request would provide insight into the rationale behind this policy?

3. 3. IRCC accommodates applicants who cannot submit electronically by allowing mail submissions; similarly, can accommodations be made for applicants and representatives who prioritize digital submissions, maintaining paper-free offices? Specifically, is there room to consistently accept digital signatures, considering their proven advantages in security, convenience, and sustainability and acceptability on some submissions but not on other types of submissions?

[redacted] addressing these concerns. I appreciate your clarification and guidance.

Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 10:16:26 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 5 Feb 2025 20:07:35
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Query re: Convention Refugees and Study Permit Requirements - REP-2025-0081- Due 6-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Foreign nationals (including Convention refugees) are required to obtain a study permit for engaging in academic, professional, vocational or other education or training that is more than 6 months in duration at a designated learning institution (DLI) in Canada unless exempt.

Under section R215 certain foreign nationals may be eligible to apply for a study permit after entry to Canada.

Pursuant to R215(1)(g), protected persons, within the meaning of A95(2), may apply for a study permit from within [redacted] they must meet all the conditions required of study permit holders as identified in R216(1). The requirement to leave Canada at the end of the authorized stay is satisfied by virtue of R216(2).

For more information, please refer to the IRCC website:
Study permits: Who needs a study permit - Canada.ca
Study permits: Refugees and protected persons

We hope this information is helpful.

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 9 janvier 2025 16:00
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : Query re: Convention Refugees and Study Permit Requirements

Good Afternoon,

Pursuant to IRPR 215 (1)(g), can you confirm that convention refugees are required to have a valid study permit to pursue studies in Canada greater than 6 months in duration?

Immigration, Refugees and Citizenship Canada
Immigration, Réfugiés et Citoyenneté Canada
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Thank you,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:32:41 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Thu, 10 Apr 2025 17:14:15
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Urgent: Question Regarding R188(1)(c) - REP-B-2025-0114 - Due 22-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
Foreign nationals may enter Canada or remain in Canada without a study permit to attend a course or program of study of 6 months' duration or less [R188(1)(c)]. This exemption helps to facilitate access to short-term courses, regardless of their subject matter. The course or program of study may be part-time or full-time and **should be completed within the period authorized upon entry**.

It is possible the applicant may benefit from the following Public Policy - Temporary public policy to allow foreign nationals with valid work permits to study without a study permit - Canada.ca

We hope that this information is helpful to you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 16, 2025 1:56 PM
[redacted] Representatives / Représentants immigration (IRCC)
[redacted]
Subject: Urgent: Question Regarding R188(1)(c)

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hello, my name is (CICC membership ID: I would like clarification on the following:

[redacted]

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[redacted] work permits [redacted] "[redacted] FROM [redacted] ANY [redacted] INSTITUTION, OR TAKING ANY [redacted] OR VOCATIONAL TRAINING COURSE."

Does IRPR section 188(1)(c) provide the "authorization" needed to take short-term courses (under six months) despite this condition? In other words, can a worker enroll in short courses without a separate study permit, even if their work permit has this condition?

This question [redacted] for [redacted] workers [redacted] Canada [redacted] to [redacted]

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:32:47 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 10 Apr 2025 17:14:16
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Follow up question - Non-compliance & DLI changes - REP-B-2025-0292 - Due 7-May-25
Importance: Normal
Sensitivity: None
Attachments:
~WRD3936.jpg;

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
As indicated in our previous response, the student may resume their classes once their application is approved.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 3, 2025 11:46 AM
To: Immigration Representatives / Représentants immigration ([redacted])
Representantsimmigration.IRCC[redacted]
Subject: Follow up question - Non-compliance & DLI changes

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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Hello IRCC, my name is [redacted] (RCIC # [redacted], could you kindly provide some clarification on the below

I previously sent the below inquiry to you and request additional clarification:

Previous question:
Per the DLI change policies in effect from Nov 8, if you were accepted to a new DLI for the Winter or Spring 2025 semester (starting from January 1, 2025 to May 1, 2025). You can start studying at your new DLI if you:

- have been accepted to a DLI for the Winter or Spring 2025 semester (starting from January 1, 2025 to May 1, 2025), and
- have applied for a study permit extension, and

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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· have a study permit that remains valid and that doesn't have the DLI name printed on it, and
· meet all your existing study permit conditions

Iflf a student started a program at a new DLI in Jan 2025 but failed to submit their study permit extension to change DLI (because they were unaware of the policy change), are they considered non-compliant and must stop studying now? Or, can they submit a study permit extension at this time and continue their classes in the current term? If they can submit an extension, will a PAL be required?

Response received (April 3):
Students who started a program at a new DLI in January 2025 but did not submit their study permit extension are considered non-compliant. They must stop studying until they submit a study permit extension. They can submit the extension application now and continue their classes once it is approved. A PAL will be required with the extension application if they are extending their studies at a new DLI and new level of study.

For more detailed information, please refer to the following IRCC webpage: Extend your study permit or restore your status

Follow up question:
Please clarify if in the above scenario the student may resume their studies (a) once they submit the extension application, or (b) once the extension application is approved?

[redacted] and assistance

Kind regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:32:55 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 10 Apr 2025 17:14:17
To:
Cc: [redacted]
Subject: FW: Apply for a PGWP in Canada as a work permit holder - REP-B-2025-0275 - Due 6-May-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
If the CO-OP work permit is expiring earlier than the study permit and the full duration is required, the foreign national may request an amendment of their CO-OP as it should be issued to the same expiry date as their study permit. Note that in order to be eligible for a CO-OP work permit, you must have a valid study permit. Work as a co-op student or intern - Canada.ca

In order to be eligible for a PGWP, the applicant must meet the following:

- * have not previously held an open work permit issued under subparagraph R205(c)(ii), administrative code C43 – post-graduation work permit category
- * have had authorization to study in Canada within 180 days of receiving written confirmation from their DLI that they had completed their program when applying for a PGWP, through
  - * a valid study permit
  - * authorization to study in Canada without a study permit under paragraphs R188(1)(a) and or (b)
- * have graduated from an eligible designated learning institution (DLI) and program
- * have completed an eligible academic, vocational or professional training program **in Canada** that was a minimum of **8 months in duration** and led to a degree, diploma or certificate
- * have maintained full-time student status in Canada during each academic session of the program or programs completed, with exceptions made only for the following:
  - * leave from studies
  - * final academic session
  - * special measures between March 1, 2020, and August 31, 2024
- * have received confirmation of completion of their program of study from the eligible DLI by obtaining one of the following:
  - * an official letter confirming that they have met the requirements to complete their program of study
  - * an official transcript issued by their DLI
  - * a transcript copy from their DLI's website
  - * an education credential from the DLI
- * have met the additional language and field of study requirements, if applicable

For more information on PGWP, please see Work in Canada after you graduate: Who can apply - Canada.ca

We hope that this information is helpful to you.

***

[redacted]

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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The Immigration Representatives Mailbox

From:
Sent: [redacted] 2, 2025 2:09 PM
[redacted]
Subject: Apply for a PGWP in Canada as a work permit holder

CAUTION: This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hello IRCC team,

Your departmental operational manual suggests that a Coop Work Permit shouldn't be valid longer than the holder's Study Permit, but I recently noticed that several of our students' Study Permits expire 1 month earlier than their Coop Work Permits do.

- **Study permit holders**
  Work permits issued under subparagraphs R205(c)(i.1) and (i.2), with exemption codes C32 and C33, where the work is essential to the study program, should not exceed the validity date of the study permit.

Conditions and validity period on work permits (temporary workers) - Canada.ca

These students will become eligible for a PGWP after the expiration dates of their Study Permits but before the expiration dates of their Coop Work Permits (C32) and they would like to submit their PGWP applications in Canada as soon as they become eligible.

According to R183 (4)(b.1), R209, and R209.01, these students' Coop Work Permits remain vali[redacted] after the [redacted] their Study [redacted] the requirements [redacted] and can apply for their work permits (PGWPs) in Canada though their Study Permits are expired.

Authorized period ends

(4) The period authorized for a temporary resident's stay ends on the earliest of

- **(a)** the day on which the temporary resident leaves Canada without obtaining prior authorization to re-enter Canada;
- **(b)** the day on which their permit becomes invalid, in the case of a temporary resident who has been issued either a work permit or a study permit;
- **(b.1)** the day on which the second of their permits becomes invalid, in the case of a temporary resident who has been issued a work permit and a study permit;

Application after entry

199 A foreign national may apply for a work permit after entering Canada if they

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- **(a)** hold a work permit;
- **(b)** are working in Canada under the authority of section 186 and are not a business visitor within the meaning of section 187;
- **(c)** hold a study permit;

Invalidity

209 A work permit becomes invalid when it expires or when it is cancelled under section 209.01, 209.02 or 243.2.

- SOR/2024-11, s. 2
- SOR/2025-11, s. 5

Previous Version

Cancellation due to error

209.01 An officer may cancel a work permit that was issued to a foreign national if the officer is satisfied that the work permit was issued based on an administrative error.

Could you please share your PGWP team's understanding of these students' eligibility to submit a work permit application in Canada under R199 (a)?

Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:33:02 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 10 Apr 2025 17:15:42
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: RE: Request for old Application Numbers –
Importance: Normal
Sensitivity: None

Hello,

[redacted] Immigration Representatives [redacted] note that we do not answer case specific inquiries. For updates on applications outside of normal processing times, requests for expedited processing of an application, or if clients wish to report important changes to their application information, please fill out the IRCC Web form. IRCC Web form - Canada.ca

[redacted]
The Immigration Representatives Mailbox

****

Bonjour,

Merci de contacter la boîte aux lettres des représentants de l'immigration. Veuillez noter que nous ne répondons pas aux demandes spécifiques à un cas particulier. Pour des mises à jour sur des demandes en dehors des délais de traitement normaux, des demandes de traitement accéléré d'une demande, ou si les clients souhaitent signaler des changements importants aux informations de l[redacted], [redacted]ill[redacted]lir [redacted] de [redacted] - Canada.ca

Nous vous remercions de votre compréhension,
La boîte aux courriels des représentants de l'immigration

From:
Sent: [redacted] 10, 2025 11:54 AM
To: Immigration Representatives [redacted] Représentants immigration (IRCC) [redacted]
Subject: Request for old Application Numbers -

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hello,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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I understand that IRCC handles a high volume of requests, and I appreciate your time and assistance in this matter.

[redacted] to this request.

Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:33:08 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 10 Apr 2025 17:52:30
To:
Cc: [redacted] Representatives / Représentants immigration [redacted]
Subject: FW: Relinking of Client Application- PR Pathway for HK Residents- Stream B - REP-2024-1661 - Due 10-Oct-24 - REP-2025-0466 - Due 11-Mar-25
Importance: Normal
Sensitivity: None
Attachments:
~WRD3200.jpg;

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

Please note that the system is working as designed, as it is currently not designed to allow clients to link applications with a category equal to 'HC-CDA' in the Rep Portal.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 10, 2025 5:14 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Cc:

Subject: Fwd: Relinking of Client Application- PR Pathway for HK Residents- Stream B - REP-2024-1661 - Due 10-Oct-24

Good Day,

[redacted] to this matter. Below is the requested information:

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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1- Application number -
2- Detailed screenshots showing steps taken to re-link the App in question - Attached. We tried two different combinations to re-link the Application.

3- Is the issue occurring in both Chrome and MS [redacted] browsers? - Yes

We took the recommended step and cleared the cache before attempting to relink the application to the APR portal.

Let me know if further information is required. [redacted]

Regards,

---------- Forwarded message ---------

From: **Immigration Representatives / Représentants immigration (IRCC)** <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]ca>
Date: Mon, Feb 3, 2025 at 7:45 AM
Subject: TR: Relinking of Client Application- PR Pathway for HK Residents- Stream B - REP-2024-1661 - Due 10-Oct-24

To
Cc: I[redacted] I[redacted] Représentants immigration (IRCC) [redacted]
Representantsimmigration.IRCC[redacted]

Good day,

In order to assist you with this issue, we require more information to better understand your situation and help us resolve your issue in a timely manner.

Please provide the following information:

1- Application number
2- Detailed screenshots showing steps taken to re-link the App in question

3- Is the issue occurring in both Chrome and MS [redacted] browsers?

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In the meantime, can you please clear the cache as described in the instructions provided in the link below and try again. Let us know if you are still experiencing issues.
https://www.cic.gc.ca/english/helpcentre/answer.asp?qnum=315&top=23

Also- Reset Microsoft Edge settings to default.
Open Microsoft Edge, click the More icon (three dots) in the upper right corner, and select Settings.
Click Reset settings.
Click the > icon next to Restore settings to their default values, and then click Reset when prompted.

And- Reset Chrome settings to default by following the steps below.
On your computer, open Chrome.
At the top right, click More Settings.
At the bottom, click Advanced.
Under the section "Reset," click Reset.
Confirm by clicking Reset

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 11 septembre 2024 14:18
[redacted] Immigration Representatives [redacted] Représentants immigration [redacted]
Representantsimmigration.IRCC[redacted]gc.ca>
Objet : Re: Relinking of Client Application- PR Pathway for HK Residents- Stream B - REP-2024-1661 - Due 10-Oct-24

[redacted] response.

As mentioned in the original email, please note that the specific PR pathway I inquired about is not on the list of types of applications that can be linked using the APR portal account. The APR portal does not give HK residents pathway application as an option from the sub-category to pick. Hence, this query was submitted. If you can provide instructions on how to or any alternative method to **link this specific category of PR applications.**

Let me know if you require additional information. Thank you.

Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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On Wed, Sep 11, 2024 at 2:08 PM Immigration Representatives / Représentants immigration (IRCC) [redacted] wrote:

Good Day,

[redacted] to the Immigration Representatives inbox.

In order to complete the transfer of the clients' files to a new representative, the new representative can submit a new Use of a Representative form [IMM 5476] for each application, cancelling your representation and appointing them as the new representative via the Web form. Please note, that if someone is cancelling a representative and appointing a new one at the same time (i.e. transferring representation from one representative to another), this can be done using one form by checking both boxes and completing all sections on the IMM5476. Once this new IMM5476 is received by IRCC, the new representative along with their contact information will be added to the application and your information will be expired.

If the new representative is looking to take over applications that were previously linked to your Authorized Paid Representative (APR) Portal account and they wish to now link them to their own APR Portal account, we recommend the following steps:

• The new representative and client complete the Use of a Representative form [IMM 5476] to cancel your appointment as the representative and appoint the new representative.

• The updated IMM5476 is submitted using the Web form.

• The new representative signs into their APR Portal Account and follows the instructions to link the existing e-application to their account.

• The application will no longer be connected to your APR portal account after the new representative has linked the application to their account and your information will be expired from the application.

We hope this information is of assistance to you.

[redacted]

The Immigration Representatives Mailbox

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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De :
Envoyé : 11 septembre 2024 10:58
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Objet : Relinking of Client Application- PR Pathway for HK Residents- Stream B

Good day,

If you could please provide information related to the following:

- We submitted a PR application for a client under the 'permanent residence pathways for Hong Kong residents; Stream B' in one of the lawyer's APR portal. The lawyer has since left the firm. As such, we are trying to link the application to my APR portal. However, there is no option for this particular program in the drop down menu to select and re-link.

Are there any alternative methods or workarounds to link our client's application to my APR portal?

Thank you for your assistance.

Regards,

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:33:19 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 10 Apr 2025 17:56:20
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Study Permit Application while inside Canada - REP-B-2025-0273 - Due 6-May-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

If an applicant wants to apply for a study permit and is not eligible to do so within Canada, they must

- * leave the country, and
- * follow the instructions to apply from **outside** Canada.

Please note that "flagpoling" is no longer allowed for most foreign nationals. Flagpoling occurs when foreign nationals who hold temporary resident status in Canada, leave Canada and, after a visit to the United States or St. Pierre and Miquelon, re-enter to access immigration services at a port of entry. For more information, please visit:

- * Ending flagpoling for work and study permits at the border - Canada.ca
- * Operational bulletin 686 – December 24, 2024 (modified February 14, 2025) - Canada.ca

Only some people can apply for a study permit from within Canada.

- * you have a valid study or work permit
- * your spouse or common-law partner or your parent has a valid study or work permit
- * you're a minor child in primary or secondary school
- * you're an exchange student or visiting student
- * you completed a short-term course or study program required to be accepted at a designated learning institution
- * you or your spouse or common-law partner or your dependent child has a temporary resident permit valid for 6 months or more
- * you're being sponsored to immigrate and you already applied for permanent residence (if you're eligible)
- * you or your spouse or common-law partner or your dependent child are subject to an unenforceable removal order
- * you're the spouse or common-law partner or your dependent child of
  - * an athlete on a team based in Canada
  - * a member of the media
  - * a member of the clergy
  - * military personnel on duty in Canada, or
  - * an accredited foreign representative
- * you're a refugee claimant in Canada or a family member of a refugee claimant in Canada

Please note that it is recommended that foreign nationals apply for their study permit prior to coming to Canada.

For more information on how to apply, please answer the questions on this webpage: Study permit: How to apply - Canada.ca

We hope that this information is helpful to you.

***

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 2, 2025 10:14 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: Study Permit Application while inside Canada

CAUTION: This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

[redacted]

I am writing to seek clarification on applying for a study permit from within Canada when an applicant does not meet the eligibility criteria for doing so.

Prior to March 28, 2025, the *Study Permit – How to Apply* page displayed the following message:

> **You need to apply as though you're outside Canada**
> Even though you're physically in Canada, you must follow the instructions for applying for a study permit from outside Canada.
>
> In our online tools, choose your country of citizenship when asked for your current country or territory of residence. This ensures you receive the correct application forms.
>
> When you fill out the PDF forms, your answers must be accurate, as they are now part of your application. If you are in Canada, use your Canadian address.
>
> **How to apply for a study permit**
> Scroll back up this page and select "Outside Canada" to find out how to apply.

However, since March 28, 2025, this section was replaced with the following statement:

> **You can't apply from within Canada**
> Based on the answers you provided, you are not eligible to apply for a study permit from within Canada.
>
> If you want to apply for a study permit, you must:
>
> -
> -
> - leave the country, and
> -
> -
> -
> - follow the instructions to apply from outside Canada.

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-
-
-

I would appreciate clarification on the following:

1. 1.
2. 2.
3. 3. Can you confirm that applicants who do not meet the criteria for applying from within
4. 4. Canada must leave the country and apply for a study permit from outside Canada?
5. 5.
6. 6.
7. 7.
8. 8.
9. 9.
10. 10. If so, is it possible for the applicant to travel to the United States and submit their
11. 11. study permit application from there?
12. 12.
13. 13.
14. 14.

[redacted]. I [redacted] to your response.

[redacted]

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:33:29 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 10 Apr 2025 17:56:22
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification on Canadian Educational Credentials for Additional Points in CRS - REP-A-2025-0780 - Due 9-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

To be assigned CRS points for additional factors for a Canadian educational credential, the applicant must provide evidence that they have earned an eligible Canadian post-secondary educational credential.

To be an eligible post-secondary credential, the credential just meet the requirements as outlined in section 30(4) of the Ministerial Instructions respecting the Express Entry system:

- a degree, diploma, certificate or trade or apprenticeship credential from a Canadian **public** post-secondary institution or from a Canadian private post-secondary institution that operated under the same rules and regulations as a Canadian public post-secondary institution;
- a *diplôme d'études professionnelles* (DEP) or an attestation de *spécialisation professionnelle* (ASP) earned through a program of study of at least 900 hours from a private secondary or post-secondary institution in Quebec; or
- a **Bachelor's, Master's or doctoral degree from a Canadian private post-secondary institution, if a provincial statute authorizes that institution to confer that credential.**

In simple terms, it is the legal status of the institution that is a prerequisite for whether points under Section 30(4) can be awarded. This is also (in part) a prerequisite factor of whether a DLI offers Post Graduate Work Permit (PGWP) eligible programs, which is why the Program Delivery Instructions (PDIs)(which is for officer consumption) makes reference the Designated learning institutions list - Canada.ca as a quick reference guide for officers to determine the legal status of a Canadian institution.

\sb240The question that prompts the additional factor points (15 or 30) is the Yes/No question that asks the legal status of the institution, which the applicant must declare truthfully:

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* Was this degree, diploma or certificate:
  - from a public post-secondary school, such as a college, trade/technical school, university or CEGEP (in Quebec)
  - from a private post-secondary school that operates under the same rules as public schools
  - a diplôme d'études professionnelles (DEP) or an attestation de spécialisation professionnelle (ASP) earned through a qualifying study program of at least 900 hours from a private school in Quebec, or
  - [redacted] from [redacted] Canadian [redacted] that [redacted] degrees under provincial law. (The student must have been enrolled in a study program that led to a degree as set out by the province.)

(required) [redacted]

Please select

The Program Delivery Instructions (PDIs) are designed for officer consumption and the requirements are outlined in the profile builder. If the institution is not public or any of the other above status's, the applicant must update their profile and say "No". With regards to verifying whether the **program** the applicant completed is also eligible, this is referring to the requirement of [redacted] and the [redacted] to [redacted] with [redacted] the applicant [redacted] post-secondary institution, if a provincial statute authorizes that institution to confer that credential.

Please be advised that the assessment of an application is based on a case-by-case basis; each application will be considered on its own merits, with a final decision based on a review of all the information available to the officer at the time of decision. The onus is always on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements.

We trust that this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 26, 2025 7:30 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC@cic.gc.ca>
Subject: Clarification on Canadian Educational Credentials for Additional Points in CRS

Dear Officer,

I am writing to seek clarification regarding the awarding of Additional Points in the Comprehensive Ranking System (CRS) for Canadian educational credentials, specifically in relation to the eligibility of post-secondary programs based on their status for the Post-Graduation Work Permit (PGWP) at the time of submission of the electronic Application for Permanent Residence (eAPR).

According to IRCC's operational manual, Express Entry: Assessing an electronic application on section A11.2, CRS points for additional factors can only be awarded if the Canadian educational credential is from a DLI and aligns with PGWP eligibility requirements at the time of eAPR submission. However, in the current CRS system, there is no specific option to indicate whether the Canadian educational credential is from a PGWP-eligible program. This omission will prevent some applicants from accurately reporting their educational background in a way that aligns with the criteria stated in Express Entry: Assessing an electronic application on section A11.2.

To ensure transparency and consistency in the evaluation of educational credentials under Express Entry, we kindly request

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IRCC to provide:

1. Clarification on how applicants should indicate PGWP eligibility in the Express Entry profile.
2. Guidance on how IRCC officers verify PGWP eligibility at the time of eAPR submission, given the lack of an explicit field in the Express Entry system.
3. Any planned updates to the Express Entry system to incorporate this criterion explicitly.

[redacted] this [redacted] to your response and [redacted] guidance you [redacted]

Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 3, 2025 9:33:35 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Thu, 10 Apr 2025 17:56:23
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification on Express Entry – French-Language [redacted] Category - REP-A-2025-0691 -Due 11-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
Please be advised that each round of invitation under the Category Based Selection (CBS) has its own set of Ministerial Instructions associated to it. These instructions define who is eligible to be invited in a particular round.

No, French does not need to be declared as the first official language in the Express Entry profile for it to be eligible under the CBS draw.

Please be advised that the assessment of an application is based on a case-by-case basis; each application will be considered on its own merits, with a final decision based on a review of all the information available to the officer at the time of decision. The onus is always on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements.

We trust that this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

From
Sent: [redacted] 1, 2025 11:04 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: Clarification on Express Entry – French-Language Proficiency Category

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Dear Sir/Madam.

Good morning. I hope you're doing well.

Immigration, Refugees and Citizenship Canada
Immigration, Réfugiés et Citoyenneté Canada
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I have a question regarding the Express Entry: Category-Based Selection – French-Language [redacted] on the Express Entry profile, or can it be listed as the second official language to qualify under this category?

I appreciate your guidance on this matter.

Kindest regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 10:16:29 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Wed, 5 Feb 2025 20:11:14
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Study permit issued for studies at the language school and at the college - REP-2025-0278 - Due 25-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Since November 8, 2024, post-secondary study permit holders must be enrolled at the designated learning institution (DLI) *named on their permit*. A valid study permit is required for students enrolling in pre-requisite courses needed for admission into a program of study. If the main program is at a different DLI, a separate study permit is also required after successfully completing the prerequisite courses.

For more information regarding changing DLIs, please refer to the IRCC website.

[redacted]

The Immigration Representatives Mailbox

De
Envoyé : 27 janvier 2025 20:58
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]gc.ca>
Objet : Study permit issued for studies at the language school and at the college

Dear Officer,

I am representing a Client who applied for a Study permit with 2 letters of acceptance (one from the language school, another one from the College), and the Study permit was printed with the language school on it. The document was issued for the duration of the proposed studies in Canada (including College), and the level of study stands for "ESL or FSL and College". Please advise whether my client needs to apply for a new Study permit (Study permit extension) to get a new document with the name of the College printed on it?

For your reference, I am sending the following documents attached:
- Use of representative form, signed by the client and by me as his representative;
- Study permit issued to the Client.

Thank you for your time and consideration.

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Sincerely,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:33:41 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 10 Apr 2025 18:14:26
To
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification on Concurrent Foreign and Canadian Work Experience in Express Entry: REF-2024-1152 / Ministerial Instructions / official CRS calculator - REP-A-2025-0782 -Due 9-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

Question:

lain1. Alignment of REF-2024-1152 with Section 25(1)(a)

IRCC Response (REF-2024-1152): Confirms that remote work performed physically in Canada for a foreign employer qualifies as foreign work experience, provided other criteria are met. Ministerial Instructions (Section 25(1)(a)): Requires foreign work experience to [redacted] foreign national [redacted] Canada." [redacted] REF-2024-1152 [redacted] the requirement in Section 25(1)(a) that foreign work experience must be acquired "outside Canada" with its allowance for remote work performed physically in Canada? Does "outside Canada" refer to the physical location of the worker, the employer, or the [redacted] work? Please [redacted] to [redacted] operational [redacted] to [redacted] this [redacted]

Answer:

Generally, foreign work experience is accumulated outside Canada, meaning that the employer and employee are physically located in another country. However, jobs in Canada that are outside of the Canadian labour market, such as some remote jobs, may be considered foreign work experience even if accumulated while the employee is physically in [redacted] in Canada that may typically be considered outside of the labour market are jobs that are not competitive in the Canadian market, and that are not normally filled by Canadian citizens or permanent residents.

Question:

2. Concurrent Work Experience: REF-2024-1152 vs. Section 25(4) and CRS Calculator

IRCC Response (REF-2024-1152): Allows an applicant to claim concurrent full-time work experience for one job in Canada and one performed remotely for a foreign employer, potentially earning CRS points for both, only FSW program's eligibility is subject to a 30-hour/week cap. Ministerial Instructions (Section 25(4)): Evaluates exceeding amount (over 30hr/week) of periods of work in multiple occupations as "a single period of full-time work experience in a single occupation." Question: How does REF-2024-1152's statement about concurrent foreign and Canadian work experience align with Section 25(4)'s requirement to evaluate exceeding work amount (over 30hr/week) as a single period? Can an applicant claim CRS points for simultaneous foreign and Canadian work experience in different TEER categories (e.g., TEER 1 for Canadian work, TEER 2 for foreign work), [redacted] into [redacted] occupation? Please [redacted] with [redacted] to [redacted] operational

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guidelines.

Answer:

)This advice is in-line with the Ministerial Instructions respecting the Express Entry system (MI) and does not contravene work in excess provisions. Subsection 25(4) clearly indicates that its work in excess provision applies exclusively to sections 23 and 24 of the MI. This provision is specifically for foreign work experience, and does not apply to Canadian work experience which is described in section 15 of the MI. The opposite is true – work in excess provision described in 15(6) for Canadian work experience applies to section 15 only and does not affect foreign work experience. As stated, Canadian and foreign work experience are described in separate sections of the MI, and therefore may be accumulated in separate occupations as long as the respective requirements are met.

Question:

3. Consistency of CRS Points for Foreign Work Experience

Ministerial Instructions (Section 25(1)): Allows foreign work experience "in one or more occupations" within TEER 0-3, with no requirement for continuity or a single TEER category. CRS Calculator: Requires foreign work experience to be "in only one occupation (NOC TEER category 0, 1, 2 or 3)," implying a stricter criterion. IRCC Response (REF-2024-1152): Does not address whether foreign work must be continuous or limited to one TEER category but allows concurrent claims. Question: Why does the CRS calculator impose a requirement for foreign work experience to be "in only one occupation," while Section 25(1) permits "one or more occupations"? Must foreign work experience be continuous, gap-free, and within a single TEER category to qualify for CRS points, or can it include multiple occupations and periods with gaps within the 10-year window? What specific legal or operational references support IRCC's position?

Answer:

Please note that CRS calculator is intended solely for general guidance and reference purposes. The foreign work experience question in the calculator is designed to determine if the user meets the minimum work experience requirements of the Federal Skilled Worker program and to approximate the CRS score that could be assigned for foreign work experience based on one answer. This is a deliberate design choice. Please refer to the CRS Calculator webpage and click on "Legal disclaimer" for operational and legal considerations.

The MI are the [redacted] for [redacted] to section [redacted] for foreign work experience requirements for the purposes of CRS score calculation.

Please be advised that the assessment of an application is conducted on a case-by-case basis, taking into consideration the specific circumstances and the supporting documentation available to the officer. It is the applicant's responsibility to provide sufficient documentation to demonstrate that they meet the requirements.

We trust that this information will be of assistance to you.

***

[redacted]

The Immigration Representatives Mailbox

From: I
Sent: [redacted] 26, 2025 12:30 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Clarification on Concurrent Foreign and Canadian Work Experience in Express Entry: REF-2024-1152 / Ministerial Instructions / official CRS calculator

[redacted]

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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I am writing to you as an authorized immigration representative (RCIC from I seek detailed clarification on apparent contradictions and ambiguities concerning the eligibility and evaluation of concurrent foreign and Canadian work experience for Comprehensive Ranking System (CRS) points under the Express Entry system.

This inquiry builds on a prior IRCC response, and compares it to the "Ministerial Instructions respecting the Express Entry system - current" (available at: https://www.canada.ca/en/immigration-refugees-citizenship/corporate/mandate/policies-operational-instructions-agreements/ministerial-instructions/express-entry-application-management-system/current.html) and the official CRS calculator (available at: https://www.canada.ca/en/immigration-refugees-citizenship/services/immigrate-canada/express-entry/check-score.html#gc-document-nav).

Background and Context

The Ministerial Instructions, under Section 25, define foreign work experience as:

- **Section 25(1)**: "For the purposes of sections 23 and 24, foreign work experience is work experience that:
(a) is acquired by a foreign national outside Canada in one or more occupations listed in TEER Category 0, 1, 2 or 3 of the National Occupational Classification;
(b) consists of full-time work experience, or the full-time equivalent for part-time work experience, with one or more employers;
(c) is acquired within the 10-year period preceding the day on which points are assigned to the foreign national under section 23 or subsection 24(1); and
(d) is remunerated by the payment of wages or a commission."

\cbpat6Additionally, Section 25(4) states:

- **Section 25(4)**: "For the purposes of sections 23 and 24, a period of work experience that exceeds full-time work in one occupation, or simultaneous periods of work experience in more than one full-time occupation, are to be evaluated as a single period of full-time work experience in a single occupation."

The CRS calculator, however, specifies:

- "In the last 10 years, how many total years of foreign skilled work experience do you have? It must have been paid, full-time (or an equal amount in part-time), and in only one occupation (NOC TEER category 0, 1, 2 or 3)."

On 7 August 2024, IRCC provided a response ( ) to a query via this mailbox (***attached for your reference***), clarifying that an applicant physically in Canada can claim foreign work experience CRS points under sections 23 and 24 by working remotely for a foreign employer, provided the experience meets all other requirements. The response further addressed concurrent work, stating:

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"The applicant may claim concurrent work experience for two full-time jobs: one in Canada and one performed remotely outside Canada. Depending on the applicant's qualifications, the system may grant Comprehensive Ranking System (CRS) skill transferability points for foreign work experience and CRS core points for Canadian work experience at the same time. The system will not grant additional Federal Skilled Worker program selection criteria points for work experience in excess of 30 hours per week."

This response, however, raises questions about its alignment with the Ministerial Instructions and the CRS calculator, as detailed below.

Specific Issues and Questions

1. **Alignment of REF-2024-1152 with Section 25(1)(a)**
   - **IRCC Response (REF-2024-1152)**: Confirms that remote work performed physically in Canada for a foreign employer qualifies as foreign work experience, provided other criteria are met.
   - **Ministerial Instructions (Section 25(1)(a))**: Requires foreign work experience to be "acquired by a foreign national outside Canada."
   - **Question**: How does [redacted] reconcile the requirement in Section 25(1)(a) that foreign work experience must be acquired "outside Canada" with its allowance for remote work performed physically in Canada?
   - Does "outside Canada" refer to the physical location of the worker, the employer, or the nature of the work? Please [redacted] to [redacted] operational [redacted] to [redacted] this [redacted]
2. **Concurrent Work Experience: REF-2024-1[redacted] vs. Section 25(4) and CRS Calculator**
   - **IRCC Response (REF-2024-1152)**: Allows an applicant to claim concurrent full-time work experience for one job in Canada and one performed remotely for a foreign employer, potentially earning CRS points for both, only FSW program's eligibility is subject to a 30-hour/week cap.
   - **Ministerial Instructions (Section 25(4))**: Evaluates exceeding amount (over 30hr/week) of periods of work in multiple occupations as "a single period of full-time work experience in a single occupation."
   - **Question**:

     How does REF-2024-1152's statement about concurrent foreign and Canadian work experience align with Section 25(4)'s requirement to evaluate exceeding work amount (over 30hr/week) as a single period?
   - Can an applicant claim CRS points for simultaneous foreign and Canadian work experience in different TEER categories

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(e.g., TEER 1 for Canadian work, TEER 2 for foreign work), or must it be consolidated into one occupation? Please [redacted] with [redacted] to [redacted] operational [redacted]

3. **Consistency of CRS Points for Foreign Work Experience**

- **Ministerial Instructions (Section 25(1))**: Allows foreign work experience "in one or more occupations" within TEER 0-3, with no requirement for continuity or a single TEER category.
- **CRS Calculator**: Requires foreign work experience to be "in only one occupation (NOC TEER category 0, 1, 2 or 3)," implying a stricter criterion.
- **IRCC Response (REF-2024-1152)**: Does not address whether foreign work must be continuous or limited to one TEER category but allows concurrent claims.
- **Question**: Why does the CRS calculator impose a requirement for foreign work experience to be "in only one occupation," while Section 25(1) permits "one or more occupations"?
- Must foreign work experience be continuous, gap-free, and within a single TEER category to qualify for CRS points, or can it include multiple occupations and periods with gaps within the 10-year window? What specific legal or operational references support IRCC's position?

Request for Detailed Response

These discrepancies create significant uncertainty for applicants and practitioners, potentially leading to incorrect CRS scores, misrepresentation risks, or application refusals. I respectfully request that IRCC provide a comprehensive response addressing:

- The interpretation of "outside Canada" in Section 25(1)(a) as applied to remote work performed in Canada for a foreign employer, in light of REF-2024-1152.
- [redacted]
- The rationale for the CRS calculator's requirement of "one occupation" for foreign work experience, versus Section 25(1)'s allowance for "one or more occupations," and whether continuity or a single TEER category is required.

Please provide references to specific sections of the Immigration and Refugee Protection Act (IRPA), Immigration and Refugee Protection Regulations (IRPR), or operational manuals, and reconcile REF-2024-1152 with these provisions. This clarity will ensure accurate application of the rules, serve as a legal basis for future submissions, and prevent misunderstandings for applicants.

[redacted]

\cbpat6Sincerely,

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Archived: June 3, 2025 9:33:58 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Thu, 10 Apr 2025 18:21:45
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification on Declaring Non-Accompanying Spouse in Express Entry and Risk of Misrepresentation - REP-A-2025-0785 - Due 9-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

Question 1: Acceptability: When is it permissible to declare a spouse as non-accompanying in an Express Entry profile?

Answer 1: Based on personal circumstances, a principal applicant is free to choose to have their spouse or common-law partner as accompanying or non-accompanying.

Question 2: Assessment Criteria: What criteria do IRCC officers use to evaluate whether this declaration risks misrepresentation under Section 40 of IRPA?

Answer 2: Officers review all client declarations and have the authority to apply Section 40 of IRPA based on the circumstances of each case.

Question 3: Official Guidelines: Are there specific references in the Immigration and Refugee Protection Regulations (IRPR) or operational manuals addressing this practice?

Answer 3: Section 40 of IRPA has broad application. There is no scenario-specific guidance.

Question 4: Supporting Evidence: What documentation or explanations should applicants provide to validate their declaration and avoid a PFL or refusal?

Answer 4: Applicants may provide any additional documentation or explanation of their choosing to support their application for Permanent Residence.

Please be advised that the assessment of an application is conducted on a case-by-case basis, taking into consideration the specific circumstances and the supporting documentation available to the officer. It is the applicant's responsibility to provide sufficient documentation to demonstrate that they meet the requirements.

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We trust that this information will be of assistance to you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 26, 2025 10:58 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]IRCC@[redacted]
Subject: Clarification on Declaring Non-Accompanying Spouse in Express Entry and Risk of Misrepresentation

[redacted]

I am writing to you as an authorized immigration representative (RCIC [redacted]) from [redacted]. I seek clarification on a recurring issue in the Express Entry system that affects applicants and has sparked concern among practitioners: the option to declare a spouse as "non-accompanying" to boost Comprehensive Ranking System (CRS) points, and the subsequent risk of misrepresentation challenges from IRCC.

Description of the Issue

The Express Entry system permits applicants to designate their spouse as "non-accompanying," which recalculates their CRS score as if they were single, often significantly increasing their likelihood of receiving an Invitation to Apply (ITA). This feature is embedded in the official CRS tool on the IRCC website, implying it is a valid choice. However, after submitting their electronic Application for Permanent Residence (e-APR), some applicants receive a Procedural Fairness Letter (PFL) questioning the validity of this declaration, with IRCC suggesting potential misrepresentation under Section 40 of the Immigration and Refugee Protection Act (IRPA). This can lead to refusal if the applicant's justification is unsatisfactory.

This presents a contradiction: the system allows the "non-accompanying spouse" option, yet IRCC officers may later challenge it, exposing applicants to risks despite adhering to the platform's design.

Real Case Example

A pertinent example surfaced recently within the Indian immigration community on social media. An applicant declared their spouse [redacted] "[redacted]" to [redacted] their CRS [redacted] and [redacted]y [redacted] an [redacted] [redacted] [redacted], they received a PFL from IRCC, which I have attached for your reference (see attached screenshot). The letter states verbatim:

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\cbpat5"I have concerns you directly or indirectly misrepresented or withheld material facts relating to relevant matters that induces or could induce an error in the administration of IRCC Act and Regulations, as CEC has a Comprehensive Ranking System (CRS) Criteria, with points per factor granted with a spouse or common-law partner and without a spouse or common-law partner. Therefore I am asking you to submit any additional information/documentation that would allay my concerns. I require IMM5562 Travel History form for you and your spouse. I require an explanation why your spouse is not included as an accompanying spouse."

\cbpat5This PFL, shared widely online, demanded the applicant justify their declaration, hinting at misrepresentation under Section 40 of [redacted] case exemplifies the uncertainty applicants face, as they must retrospectively prove their intent aligned with their profile, despite the system's explicit allowance of the option.

\cbpat5Questions for Clarification

\cbpat5To better counsel our clients and ensure compliance, I respectfully request guidance on:

1. **Acceptability:** When is it permissible to declare a spouse as non-accompanying in an Express Entry profile?
2. **Assessment Criteria:** What criteria do IRCC officers use to evaluate whether this declaration risks misrepresentation under Section 40 of IRPA?
3. **Official Guidelines:** Are there specific references in the Immigration and Refugee Protection Regulations (IRPR) or operational manuals addressing this practice?
4. **Supporting Evidence:** What documentation or explanations should applicants provide to validate their declaration and avoid a PFL or refusal?

\cbpat5Request for Guidance

\cbpat5I kindly request references to relevant sections of the Immigration and Refugee Protection Act (IRPA), the Immigration and Refugee Protection Regulations (IRPR), or operational manuals clarifying IRCC's position. If recent policy updates exist, please direct me to them. This will help us advise clients accurately, minimizing procedural challenges.

\cbpat5Thank you for your assistance. Your response will enhance our ability to support applicants confidently.

Page 2299

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Archived: June 3, 2025 9:33:49 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 10 Apr 2025 18:18:16
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Self-employed work experience in Canada vs FSW program - REP-A-2025-0689 -Due 10-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

Please be advised that we are not able to answer case-specific enquiries or intervene on a decision made by a delegated officer, as we must adhere to appropriate procedures. Case-specific enquiries should be routed via the IRCC Web form.

\sb160Under the Federal Skilled Worker Program (FSWP) work experience accumulated during a period of self-employment in Canada may be eligible for selection criteria points if it meets all the requirements. Such work experience, however, will not be assigned Comprehensive Ranking System (CRS) score.

\sb160For the purposes of meeting the eligibility requirements of FSWP, the applicant may accumulate the qualifying work experience as an employee and self-employed at the same time, if the work experience meets all the other requirements.

\sb160You must enter periods of work experience as an employee and as self-employed separately in work history section of the Express Entry profile. Please make sure to check the ¡°Self-employed work¡± check box for periods of self-employment.

\sb160Please be advised that the assessment of an application is conducted on a case-by-case basis, taking into consideration the specific circumstances and the supporting documentation available to the officer. It is the applicant's responsibility to provide sufficient documentation to demonstrate that they meet the requirements.

We trust that this information will be of assistance to you.

***

[redacted]

The Immigration Representatives Mailbox

From: [redacted]
Sent: [redacted] 28, 2025 2:25 PM
To: Immigration Representatives [redacted] immigration (IRCC) <IRC[redacted]@cic.gc.ca>

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Subject: Self-employed work experience in Canada vs FSW program

> **\intbl\cbpat7CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'ext¨¦rieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pi¨¨ces jointes sauf si vous reconnaissez l'exp¨¦diteur et sachez que le contenu est sûr.

Good day,

[redacted]

My name is

I would like to clarify whether self-employed work experience gained **in Canada** can be counted towards the **Federal Skilled Worker Program (FSWP)** under Express Entry.

From my understanding:

- **Self-employed work experience obtained in Canada with proper authorization** can be considered for **eligibility criteria** (67 points) under the **FSWP**, as outlined in **section 75(2)(a)(b)(c)** of the Immigration and Refugee Protection Regulations, assuming it meets all the other conditions. The Reglementation does not specify that the work experience for the eligibility purpose must be acquired outside Canada and shall not be acquired as self-employed. In fact, we have helped many self-employed clients aboard to obtain PR under this program in the past.
- However, this experience **cannot** be used for **CRS scoring**¡ªneither as **foreign work experience** nor as **Canadian work experience**, as per the **Ministerial Instructions**.

Could you confirm so?

Additionally, can work hours as an **employee** and as **self-employed** during the same period be combined to meet the **30-hour per week requirement**?

For example, if a **French teacher** who has an open work permit in Canada works 20 **hours per week as an employee** and, during the same week, she works **10 hours per week as a self-employed worker** for the **same school under the same conditions**, can this be counted as **30 hours per week** for eligibility purposes?

\sb280Thank you very much.

Best,

Specifically, I would like to confirm whether the job offer must be **full-time (minimum 30 hours per week) and non-seasonal**, or if a **part-time or seasonal position** could qualify, provided all other conditions are met.

I didn't find this requirement in the ministry¡¯s instructions or on the IRCC website for this program, but I would like to confirm with you for certainty.

I appreciate your guidance on this matter.

Best regards,

\sb280

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Immigration Representatives / Repr¨¦sentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRC[redacted]

Hello,

Please see our response to your question.

Question:

I am seeking clarification regarding the job offer requirements for a work permit application under the Mobility Francophone program.

Specifically, I would like to confirm whether the job offer must be **full-time (minimum 30 hours per week) and non-seasonal**, or if a **part-time or seasonal position** could qualify, provided all other conditions are met.

I didn't find this requirement in the ministry¡¯s instructions or on the IRCC website for this program, but I would like to confirm with you for certainty.

Response:

There is no requirement that an offer of employment made under the Francophone mobility program be part-time or full-time.

However, the employer must ensure that they comply with all other regulations set out in the [redacted] and Protection Regulations and the provincial and territorial labour laws of the province or territory in which the employment will be performed.

We hope this information is of assistance.

[redacted]

The Immigration Representatives Mailbox

De :
Envoy¨¦ : 4 f¨¦vrier 2025 12:45
[redacted] Immigration Representatives [redacted] immigration [redacted] <IRC[redacted]
Representantsimmigration.IRCC[redacted]
Objet : Job offer Requirements for a Work Permit under the Mobility Francophone program.

[redacted]

My name is

I am seeking clarification regarding the job offer requirements for a work permit application under the Mobility Francophone program.

Specifically, I would like to confirm whether the job offer must be **full-time (minimum 30 hours per week) and non-seasonal**, or if a **part-time or seasonal position** could qualify, provided all other conditions are met.

I didn't find this requirement in the ministry¡¯s instructions or on the IRCC website for this program, but I would like to

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confirm with you for certainty.

I appreciate your guidance on this matter.

Best regards,

--

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Archived: June 3, 2025 9:34:04 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 10 Apr 2025 18:22:39
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification on CRS Points for Education Based on Diploma and Bachelor's Program Path - REP-A-2025-0695 - Due 11-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
The candidate may be awarded 120 points as per section 11(1)(a)(v) of the *Ministerial Instructions respecting the Express Entry system* (MIs) upon completion of the bachelor's degree. If only the two-year diploma is completed, a candidate may be awarded 98 points for their two year diploma as per section 11(1)(a)(iv) of the MIs.

Please be advised that the assessment of an application is based on a case-by-case basis; each application will be considered on its own merits, with a final decision based on a review of all the information available to the officer at the time of decision. The onus is always on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements.

We trust that this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 2, 2025 10:39 AM
To: Immigration Representatives / Représentants immigration (IRCC) [redacted]
Subject: Clarification on CRS Points for Education Based on Diploma and Bachelor's Program Path

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
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[redacted]

I am writing to seek clarification on the points a student would receive in the Comprehensive Ranking System (CRS) for education under the Core/Human Capital factors.

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The student in question is pursuing a two-year diploma at a college, after which they will continue their studies at a university to complete a bachelor's degree. The credits from the diploma program will be transferred to the university, and they will complete the bachelor's degree in an additional two years.

My question is whether, under this educational path, the student would be awarded 98 points or 120 points in the CRS system for education.

[redacted] and assistance.

[redacted]

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Archived: June 3, 2025 9:34:13 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 10 Apr 2025 18:26:41
To.
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Question regarding alternate method of applying like paper format under home care worker immigration program - REP-B-2025-0284 - Due 7-May-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
As indicated on our website, the caps for Home Care Worker Immigration Pilot (HCWIP): Home Support are now full for both online and alternate format and the online cap for HCWIP: Child Care is full. However, the cap for alternative format for Child Care applications remains open. We will update our website accordingly once this cap is full and return applications received above the cap.

In keeping with the practice across other programs, alternate format applications are available to foreign nationals or their representatives who are unable to apply online. This includes those who need accommodation due to disability, or due to challenges related to internet access.

Please follow the steps indicated in the "If you can't apply online and need accommodations" section of our webpage to apply using an alternate format.

We trust that this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

From: [redacted]
Sent: [redacted] 3, 2025 12:16 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: Question regarding alternate method of applying like paper format under home care worker immigration program

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Dear officer,

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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I want to get clarity about the alternate method of applying for the program.

The program guide says "If you (or your representative) can't apply online and need accommodations, including for a disability, you may ask for an alternate format"

Does this mean that only a person who is in need of accommodation like disabilities can only apply with the paper application? Or a person who missed the application due to the portal glitch due to excessive traffic on the day the application was opened can also apply ?

I thank you for your time and consideration and look forward to hearing from you soon.

Regards,

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Archived: June 3, 2025 9:34:39 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 10 Apr 2025 18:30:46
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: E-signature on Forms - REP-B-2025-0324 - Due 9-May-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
Please note that the following information is only specific to the Use of a Representative Form (IMM 5476). Guidance on acceptable signatures for the IMM 5476 can be found at this link. You can find a table outlining what signatures are acceptable based on the method of submission of the IMM 5476. These scenarios are specific to a new IMM 5476 being submitted. To find this table, scroll to the bottom of the page, selecting "show instructions" and "Section E – Your Declaration".

A screenshot of the table is also included here, for your convenience:

The form is **signed** by the applicant and representative **submitted through a portal or secure account**	**Hand signature (also called a wet signature)**: Print and sign the form by hand. **E-Signature**: Any type of insert on PDF forms: • Typed name • Adobe's Fill & Sign or DocuSign (or other 3rd party app/software) • Scan or an image of a signature • Check box as indicated **Thumbprint**: acceptable if a person is illiterate or cannot make a mark (e.g., an X) for a physical reason.
The form is **signed** by the applicant and representative **submitted outside a portal or secure account**	**Hand signature (also called a wet signature)**: Print and sign the form by hand. • Note: This can be submitted via a scanned document. **Thumbprint**: acceptable if a person is illiterate or cannot make a mark (e.g., an X) for [redacted] physical reason.

As mentioned in the above table, e-signatures through Adobe are acceptable.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 8, 2025 11:28 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]ntantsimmigration.[redacted]>
Subject: RE: E-signature on Forms

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Good morning,

I would appreciate some guidance about the use of e-signatures on forms (Including the Use of Representative form). Most of the time, they have been accepted without issue on forms uploaded to the various portals.

However, sometimes, we have had requests for wet signed forms, particularly with requests submitted via IRCC's online WebFornm.

If e-signatures are accepted, does it matter whether they've been signed through a more secure method, such as Adobe?

Thank you,

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Archived: June 3, 2025 9:34:48 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 10 Apr 2025 18:34:45
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Work Permit under CUAET measures - REP-B-2025-0158 - Due 24-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
Please note that special measures are in place for Ukrainians and their family members who arrived in Canada under the Canada-Ukraine Authorization for Emergency Travel (CUAET) measures on or before March 31, 2024, to provide continued access to apply from within Canada for a study permit or open work permit, or to renew an existing work permit. These measures originally took effect on August 13, 2024, and have been extended until March 31, 2026.

Ukrainian nationals and their family members who were granted temporary resident status following facilitation under the CUAET measures, arrived in Canada on or before March 31, 2024, and hold valid temporary resident status are eligible for facilitated access to a new study permit, a new open work permit or a work permit renewal.

To answer your question, if the non-Ukrainian spouse or common-law partner was issued temporary resident status under the CUAET measures and arrived in Canada on or before March 31, 2024, they are eligible to apply under these extended measures.

Eligible clients may apply to renew their open work permit even if their status does not expire within the next year, as long as they apply by March 31, 2026. The validity period of the renewed open work permit is subject to the client's passport and biometrics validity, as well as the discretion of the processing officer, but could be for up to three years from the date of decision. These applications are subject to standard fees.

For details on how to apply, please see: Immigration measures and support for Ukrainians and their families.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 18, 2025 1:53 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Work Permit under CUAET measures

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Dear Sir/Madam,

I hope this email finds you well.

I have a client who currently holds an Open Work Permit under the CUAET measures and is eligible to apply for an extension later this year. He currently has a spouse, who is not Ukrainian and is in Canada under a Study Permit.

My question is whether (non-Ukrainian) spouses/common-law partners of Ukrainians who are in Canada under the CUAET measures, would be eligible to apply for an open work permit as a spouse under these measures.

I look forward to hearing from you soon.

Best regards,

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Archived: June 3, 2025 9:34:54 AM
From: [redacted] Representatives / Représentants [redacted]
Sent: Thu, 10 Apr 2025 18:37:53
To:
Cc: [redacted] Representat[redacted]
Subject: FW: PGWP Eligibility - Changing programs after November 1, 2024 - REP-B-2025-0088 - Due 22-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
Correct, if a foreign national submitted their application before November 1, 2024, they may change their program, the field of study is not required.

We hope you find this information helpful.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 4, 2025 9:02 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration[redacted].ca>
Subject: RE: PGWP Eligibility - Changing programs after November 1, 2024 - REP-B-2025-0088 - Due 22-Apr-25

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Good morning,

I appreciate your response.

Just to further clarify this so I can be certain when providing general information to our students:

If a student changes their program **after** November 1, 2024 but does **not** need to submit a study permit extension to complete the new program, they can do so and remain eligible for the post-graduation work permit (PGWP) regardless of field of study requirement?

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[redacted] confirmation!
[redacted]

From: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted].gc.ca>
Sent: March 26, 2025 3:23 PM
To:
Cc: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted].gc.ca>
Subject: FW: PGWP Eligibility - Changing programs after November 1, 2024 - REP-B-2025-0088 - Due 22-Apr-25

This email was generated outside of , please use caution when replying.

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
We recently updated our webpage to clarify these scenarios.

If a foreign national submitted their application before November 1, 2024, they may change their program, the field of study is not required.

For more information, please see: Work in Canada after you graduate: Who can apply - Canada.ca

We hope you find this information helpful.

***

[redacted]

The Immigration Representatives Mailbox

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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From:
Sent: [redacted] [redacted] 18, 2025 10:53 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]gc.ca>
Subject: PGWP Eligibility - Changing programs after November 1, 2024

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Good morning,

I am hoping to get some clarification on the post-graduation work permit (PGWP) eligibility for students changing programs after November 1, 2024 in respect of the field of study requirement.

Context: We have many programs that share a first year curriculum but then have different second year curriculums. Students are able to transfer from a one year program in that area to a two year program that had the same first year courseload. On the other hand, students in a two-year program would have the opportunity to exit that program after one year with a one-year credential instead.

Scenario: A student has a study permit issued before November 1, 2024 for Administrative Professional (one-year program; example program). They started the program in Fall 2024 with expected graduation in Spring 2025. The student's study permit is valid until September 2026. In this scenario, they are eligible for a PGWP because they have a valid study permit that was issued before November 1 for a specific program (even if that program is no longer eligible for a PGWP under the fields of study requirement).

***Question**: If that student decides to bridge to the two-year Administrative Professional: Health Services program, will they and their NEW program remain eligible for the PGWP given that they have "changed programs" after November 1, 2024 and **will need to submit a study permit extension**?*

Scenario: A student has a study permit issued before November 1, 2024 for Administrative Professional: Health Services (two year program; example program). They started the program in Fall 2024 with expected graduation in Spring 2026. The student's study permit is valid until September 2026. In this scenario, they are eligible for a PGWP because they have a valid study permit that was issued before November 1 for a specific program (even if that program is no longer eligible for a PGWP under the fields of study requirement).

***Question**: If that student decides to exit the program after one year to receive a one-year certificate for Administrative Professional, will they and their NEW program remain eligible for the PGWP given that they have "changed programs" after November 1, 2024 and **do not need to submit a study permit extension**?*

I appreciate your insight into these questions.

Best,

s.19(1)

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Archived: June 2, 2025 10:16:33 AM
From: [redacted] / Representants [redacted] ([redacted])
Sent: Thu, 6 Feb 2025 16:23:25
To:
Cc [redacted] Representatives / [redacted]
Subject: TR: Inquiry About PR Card Applications from an Old Permanent Residents - REP-2025-0329 - Due 28-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our responses to your questions below in red:

1. 1. My question is would these categories of PR Card applicants have any issues obtaining a PR Card through this process, in light of the fact that these applicants have never applied to renew their permanent residency status, since the date they became PRs?

No, clients who became permanent residents (PRs) prior to 2002 will not have any additional issues obtaining a PR card due to the fact that they have never been issued a PR card before. As mentioned on our website, these clients can submit an application for their first PR card by submitting an application for a PR card similar to other PRs who are applying to renew or replace their cards. PR status does not expire and clients do not lose their status when their card expires. Pursuant to section 46 of the *Immigration and Refugee Protection Act*, a PR only lose their status if they go through an official process such as: an adjudicator determines they are no longer a PR after an inquiry or a permanent resident travel document (PRTD) appeal, they voluntarily renounce their status, a removal order is made and comes into force or they become a Canadian citizen. Even if a client doesn't meet the residency obligation (A28), they are still a PR until an official decision is made on their status and the appeal period is over.

2. 2. Are these category of PR Card applicants subject to limited scrutiny, when it comes to the requirement of renewing PR Cards before they expire, as they were never issued PR Cards in the first place?

No, clients who were landed prior to 2002 are subject to the same level of examination as any other PR submitting an application for a PR card. They must submit a completed application and pay fee the same as all other PRs.

3. 3. More generally, when reviewing PR Card applications from old PRs, who have never applied for a PR Card and a PR Card renewal, what requirements or criterion is the reviewing officer assessing to approve them for a PR Card?

Clients who were landed prior to 2002 are subject to the same requirements and criteria as all other PRs submitting an application for a PR card. Guide IMM 5445 – Applying for a PR card outlines the eligibility criteria for a PR card and the residency obligation all applicants must meet in order to be issued a PR card. Please see our website for more information about PR status determinations and how IRCC officers determine if residency requirements are met or not.

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 30 janvier 2025 17:26
[redacted] : Immigration [redacted] ntatives [redacted] Représen [redacted] immigration (IRCC) <[redacted]>
Objet : Inquiry About PR Card Applications from an Old Permanent Residents

Dear Officer [redacted] the Immrep mailbox,

I understand that this mailbox is not for case-specific questions and is designed for general guidance and answering of general questions. Based on my review of the IRCC guidelines, I do feel that my question falls within the general category, even though they are about a specific category of Permanent Residency Card applicants.

As you know PR Cards only started being issued to Permanent Residents (PRs) in June of 2002. For all foreign nationals, who became PRs before that, there were no PR Cards issued. This category of PRs have been advised in IRCC Guide IMM 5445, screenshot enclosed and link below, that they can use the same application process to apply for their first ever PR Card.

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1. 1. My question is would these categories of PR Card applicants have any issues obtaining a PR Card through this process, in light of the fact that these applicants have never applied to renew their permanent residency status, since the date they became PRs?
2. 2. Are these category of PR Card applicants subject to limited scrutiny, when it comes to the requirement of renewing PR Cards before they expire, as they were never issued PR Cards in the first place?
3. 3. More generally, when reviewing PR Card applications from old PRs, who have never applied for a PR Card and a PR Card renewal, what requirements or criterion is the reviewing officer assessing to approve them for a PR Card?

You'll automatically get your first PR card by mail once you have become a permanent resident. This is part of the immigration process. You don't need to apply for your first PR card. However, if you didn't provide your mailing address and photo as required within 180 days of immigrating, you'll need to apply for your first PR card. If you became a permanent resident before June 28, and never applied for a PR card, you can use this application to apply for your first PR card.

Link: https://www.canada.ca/en/immigration-refugees-citizenship/services/application/application-forms-guides/guide-5445-applying-permanent-resident-card-card-first-application-replacement-renewal-change-gender-identifier.html

[redacted] in advance.

Cheers,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:35:10 AM
From: [redacted] Representatives / Représentants [redacted] (IR[redacted]
Sent: Thu, 10 Apr 2025 18:41:43
To:
Cc: [redacted] Representat[redacted]s [redacted]
Subject: FW: Eligibility of Applied Bachelor Degree for PGWP - REP-B-2025-0208 - 1-May-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
There are no field of study requirements for graduates with a bachelor's degree, master's degree or doctoral degree.

For more information, please see: Work in Canada after you graduate: Who can apply - Canada.ca

We hope you find this information helpful.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 8, 2025 1:34 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC@cic.gc.ca>
Subject: RE: Eligibility of Applied Bachelor Degree for PGWP - REP-B-2025-0208 - 1-May-25

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Hello Immigration Representative,

Thank you so much for getting back to me.

Apologies for the back and forth but from what I understanding in the response, a three-year Applied Bachelor's Degree from a polytechnic or college **is exempt** from the field requirements for PGWP? (RE: There is no stipulation in regards of the length of the Bachelor degree.)

Please let me know if I am understanding it incorrectly.

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Thank you,

From: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Sent: [redacted] 8, 2025 9:41 AM
To:
Cc: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: FW: Eligibility of Applied Bachelor Degree for PGWP - REP-B-2025-0208 - 1-May-25

[redacted]

Good Day,
[redacted] to [redacted] and Citizenship Canada's Immigration Representatives Mailbox.

There is no stipulation in regards of the length of the Bachelor degree.

For more information, please visit Post-graduation work permit (PGWP) [R205(c) - C43] – International Mobility Program - Canada.ca.

We hope that this information is helpful to you.

[redacted]
The Immigration Representatives Mailbox

From:
Sent: [redacted] 25, 2025 10:55 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted].gc.ca>
Subject: Eligibility of Applied Bachelor Degree for PGWP

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Hello Immigration Representative,

Following the recent changes to PGWP eligibility, we understand that bachelor's, master's, and doctorate degrees from college and polytechnic institutions are exempt from field of study requirements.

Could you please clarify whether a three-year Applied Bachelor's Degree from a polytechnic or college is also exempt from the field requirements, and whether it is treated similarly to other bachelor's degree programs for PGWP eligibility?

[redacted] to your response.

Best regards,

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:35:17 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 10 Apr 2025 18:45:12
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Working in public health sector / Childcare on PGWP - REP-B-2025-0293 - Due 7-May-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

Foreign nationals may enter Canada or remain in Canada without a study permit to attend a course or program of study of 6 months' duration or less [R188(1)(c)]. This exemption helps to facilitate access to short-term courses, regardless of their subject matter. The course or program of study may be part-time or full-time and **should be completed within the period authorized upon entry**. It is possible an applicant may benefit from the following Public Policy - Temporary public policy to allow foreign nationals with valid work permits to study without a study permit - Canada.ca

A foreign national may need a medical exam to get a work permit if any of these situations apply to them:

1. 1. they wish to work in any job where it is important to protect public health, such as
   - * health services
   - * child care or
   - * primary or secondary education
2. 2. they'll work in an agricultural job, and they have lived in a designated country or territory.
3. 3. they want to work in Canada for more than 6 months, and they lived in a designated country or territory for 6 consecutive months during the year right before the date they intend to enter Canada.

If they've got an open work permit and didn't get a medical exam, but they now want to work in a job that requires a medical exam, they can follow these instructions.

They must:

- * get an upfront medical exam
  - * An exam is considered "upfront" if they get it before the case processing centre asks them to.
- * include a short letter that explains why they need the restriction removed (to work in a job that requires an exam)
  - * If they are applying online, include this letter when they are asked to upload their documents.
- * submit an application to change your work permit conditions, with all the required documents
  - * On the IMM 5710 form, for 1 a) **under "Details of intended work in Canada", select "Other".**
  - * Also on the IMM 5710 form, for 1 b) **under "Other", write that you need the conditions removed** (not authorized to work in childcare, primary/secondary school teachings, health service field occupations).
  - *

More information can be found in the following links:

- * Do I need a medical exam to get a work permit?
- * I want to work in a job that requires a medical exam, but I already have my work permit or authorization. What do I do?
- * Medical exams for visitors, students and workers - Canada.ca

We hope that this information is helpful to you.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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***

[redacted]

The Immigration Representatives Mailbox

From
Sent: [redacted] 3, 2025 2:52 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: Working in public health sector [redacted] n PGWP

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Good Day,

Question- Candidate got PGWP after studies in non health / non child care related program. Did NOT get medical done for PGWP either as it wasn't required. Only following 2 conditions mentioned on PGWP:

1. Unless authorized, prohibited from attending any educational institution, or taking any academic, professional or vocational training courses
2. Not valid for employment in business related to the sex trade such as strip clubs, massage parlours or escort services

However, now the candidate is getting a chance to work in childcare / daycare. They completed short term training on PGWP and can work as an educator (ECE). Do they still need to get medical done to start the job , even if there's no condition on WP ?

Thanks,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:35:23 AM
From: [redacted] Representatives / Représentants [redacted]
Sent: Thu, 10 Apr 2025 18:49:02
To:
Cc: [redacted]
Subject: FW: Question regarding work permit + study permit - REP-B-2025-0241 - Due 2-May-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
If a foreign national has a work permit **and** a study permit, they are authorized to work and/or study as the permit states as long as they are meeting the conditions on the permit.

We hope that this information is helpful to you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 8, 2025 3:17 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC@cic.gc.ca>
Cc: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]ntantsimmigration.[redacted]gc.ca>
Subject: Re: Question regarding work permit + study permit - REP-B-2025-0241 - Due 2-May-25

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Thank you.

I have read the page that you reference, but I was hoping for some more detailed information.

Specifically, if a person holds both a work permit and a study permit, is there no restriction on the amount of hours that they can work, correct?

And, once a person finishes studying, as long as their work permit is still valid, can they continue to hold status and authorization to work under that work permit?

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Thank you.

Yours truly,

From: Immigration Representatives / Représentants immigration (IRCC) <IRCC [redacted]
[redacted]
Date: [redacted] 8, 2025 at 12:04 a0PM
To:
Cc: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]ation.IRCC[redacted]
Subject: FW: Question regarding work permit + study permit - REP-B-2025-0241 - Due 2-May-25

Good Day,
[redacted] to [redacted] Citizenship Canada's Immigration Representatives Mailbox.

Yes a foreign national may hold a work and study permit at the same time.

You can apply for an additional permit. However, you must

- * be eligible for both permits
- * show the officer that you can study and work at the same time

When you apply, include a letter to explain how you'll do this. Give details about how you'll balance your work schedule with your studies. If you apply online, upload this letter in the **Client information** part of your document checklist.

Workers who can study without a study permit

You may be eligible to study without a study permit if you are in either of the following situations:

1. 1. You have a valid work permit that was issued on or before June 7, 2023.
2. 2. You must have been issued a letter on or before June 7, 2023, authorizing you to work while we process your work permit application.

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a. a. You can use this letter if you're waiting for a decision on your work permit extension.

Find out if you're eligible.

Eligibility for other programs

There are some things to know about holding 2 permits:

- * The work experience you gain while you hold a study permit doesn't count toward the work experience requirements for most permanent residence programs.
  - * Check the requirements for your program before you apply for permanent residence.
- * If you plan to apply for a post-graduation work permit when you complete your studies, you'll need to meet the eligibility criteria.
  - * For example, you must maintain **full-time** status during all semesters of your study program, even while working.

This information can be found: Can I have a work permit and study permit at the same time?

We hope that this information is helpful to you.

[redacted]
The Immigration Representatives Mailbox

From:
Sent: [redacted] 28, 2025 3:19 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: Question regarding work permit + study permit

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[redacted]

I have a question regarding the interaction of a work and study permit.

If someone holds an open work permit that was issued in 2025 and is valid for 2 years, but they wish to study at a one year program:

- Can they apply for a study permit and then hold both the work permit and study permit?
- Can they work more than 24 hours, pursuant to the work permit rather than the study permit?
- Once they finish their studies, can they continue to work on their open work permit that is still valid?

[redacted]

Yours truly,

Page 2326

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Archived: June 3, 2025 9:35:37 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 10 Apr 2025 18:55:55
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Biometrics: Partial: COVID Time - REP-B-2025-0198 - Due 30-Apr-25
Importance: Normal
Sensitivity: None
Attachments:
~WRD0001.jpg;

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
An individual who provided partial biometrics during the peak of the covid pandemic was deemed a temporary / not feasible measure at that time. As a result of the temporary status of an individual's biometrics, for subsequent new temporary residence applications the individual must provide new biometrics.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 27, 2025 10:25 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Biometrics: Partial: COVID Time

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If a foreign national took 'biometrics' during COVID time (2020-2021), for temporary residence application, that biometrics taken during COVID time is PARTIAL, a**nd foreign nationals will be asked again to take biometrics (2024-2025) for new temporary residence applications?**

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Archived: June 3, 2025 9:35:46 AM
From: [redacted] Représentants [redacted]
Sent: Thu, 10 Apr 2025 18:59:04
To:
Cc: [redacted] résentants [redacted]
Subject: FW: Clarification sur les restrictions pour travailler avec des enfants - REP-B-2025-0306 - Due 7-May-25
Importance: Normal
Sensitivity: None

Bonjour,
[redacted] **aux** [redacted] **pour les représentants** [redacted] **immigration.**
Veuillez noter que cette boîte aux lettres est destinée à fournir des conseils généraux et ne fournit pas de réponses à des demandes spécifiques à un cas, mais a fourni les informations suivantes comme conseil. Si vous avez des questions spécifiques à un dossier, nous vous encourageons à soumettre le formulaire Formulaire Web d'IRCC - Canada.ca
Veuillez consulter notre réponse à votre question.

***

Un ressortissant étranger pourrait devoir passer un examen médical si l'une des situations ci-dessous s'applique :

1. 1. Il souhaite occuper un emploi où il est important de protéger la santé publique, par exemple :
    - * les services de santé;
    - * les services à l'enfance;
    - * l'enseignement au niveau primaire ou secondaire.
2. 2. il occupe un emploi agricole et a vécu dans un pays ou un territoire désigné.
3. 3. Il veut travailler au Canada pendant plus de 6 mois et a vécu dans un pays ou un territoire désigné pendant 6 mois consécutifs durant l'année précédant la date d'entrée prévue au Canada.

Un ressortissant étranger qui a un permis de travail ouvert ou une autorisation de travail sur son permis d'études et qui n'a passé d'examen médical, qui souhaite travailler dans un emploi qui nécessite un examen médical, doit :

- * passer un examen médical préalable;
    - * Cela signifie que vous devez le faire avant que le centre de traitement des demandes ne vous le demande.
- * joindre une courte lettre d'explication indiquant pourquoi vous avez besoin que les conditions soient levées (afin d'occuper un poste qui requiert un examen médical).
    - * Si vous présentez une demande en ligne, téléversez cette lettre lorsqu'on vous demande de joindre vos documents.

Les **titulaires de permis de travail** doivent :

- * soumettre une demande de modification des conditions de votre permis de travail, accompagnée de tous les documents requis.
    - * Sur le formulaire IMM 5710, **dans la section « Détails du travail prévu au Canada »**, à 1 a) **choisissez « Autre »**.
    - * À 1 b), sous **« Autre », indiquez que vous souhaitez que les conditions soient retirées** (par exemple parce que vous n'êtes pas autorisé à occuper un emploi dans les domaines de la garde d'enfants, de l'enseignement primaire et secondaire ou des services de santé).

Les **titulaires de permis d'études** doivent :

- * faire une demande de modification des conditions de leur permis d'études.
    - * Sur le formulaire IMM 5709, cochez la case « **Demander un permis d'études pour la première fois ou proroger mon permis d'études** » et remplissez le reste des champs requis.

Pour plus d'informations, veuillez visiter les pages suivantes :

- * Je veux occuper un emploi pour lequel un examen médical est requis, mais j'ai déjà mon permis de travail ou autorisation. Que dois-je faire?
- * Examens médicaux des visiteurs, des étudiants et des travailleurs - Canada.ca
- * Dois-je passer un examen médical pour étudier au Canada?
- * Ai-je besoin de passer un examen médical pour obtenir un permis de travail?

Nous espérons que ces informations vous seront utiles.

***
Cordialement,

La boîte aux courriels pour les représentants en immigration

From:

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Sent: [redacted] 4, 2025 12:02 PM
[redacted]
Cc:
Subject: Clarification sur les restrictions pour travailler avec des enfants

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Bonjour,

Je me permets de vous écrire afin d'obtenir des précisions concernant les restrictions applicables au travail auprès des enfants.

Si un étudiant détient un permis d'études valide avec autorisation de stage coopératif, sans aucune restriction quant au type d'emploi, et qu'il est autorisé à travailler jusqu'à 24 heures par semaine pendant les sessions d'études, mais **qu'il n'a pas passé d'examen médical**, peut-il occuper un emploi comme aide-éducateur(trice) dans une garderie, dans le respect de la limite d'heures permises?

Par ailleurs, dans le cas où une personne obtient un permis de travail postdiplôme (PTPD) **sans mention de restrictions**, serait-elle autorisée à travailler comme aide-éducateur(trice), même sans avoir passé d'examen médical?

Nous souhaitons nous assurer que l'emploi dans un environnement impliquant des enfants est conforme aux conditions des permis actuels ou futurs.

[redacted] réponse.

Cordialement,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:36:02 AM
From:
Sent: Thu, 10 Apr 2025 20:01:23
To: Immigration Representatives / Représentants immigration (IRCC)
Subject: General Inquiry Regarding Eligibility for Spousal Open Work Permit – PGWP Holders
Importance: Normal
Sensitivity: None
Attachments:
Outlook-njy1z1cy.jpg;

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[redacted]

I hope this message finds you well.

I have a general question regarding the eligibility of spouses of Post-Graduation Work Permit (PGWP) holders for an open work permit.

According to the information provided on the following IRCC webpage:
https://www.canada.ca/en/immigration-refugees-citizenship/services/work-canada/permit/temporary/open-work-permit-spouses-dependent-children/apply.html
under the section *"Spouses or common-law partners of high-skilled workers who are not on a pathway to permanent residence"*, it states:

> *"If your spouse is applying for an open work permit at the same time as you (the principal applicant), the spouse doesn't need to provide proof of the length of time you can or will be legally authorized to work in Canada."*

Based on this, I would like clarification regarding the following:

If the PGWP applicant is eligible for a 12-month work permit, can their spouse still apply for a spousal open work permit if both applications are submitted together? Or does this guideline only refer to the fact that the spouse does not need to provide proof of the PGWP holder's authorization to work at the time of submission, but the requirement of the principal applicant holding a work permit of at least 16 months still applies?

Thank you in advance for your clarification. I look forward to your response.

Kind regards,

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Archived: June 2, 2025 10:16:37 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 6 Feb 2025 16:32:20
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: IRCC PORTAL: study permit support - REP-2025-0149- Due 12-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:

The IRCC portal for study permit applications asks who will support the applicant, offering 'myself or parents' as an option. Does this category include step-parents? It's worth noting that, unlike the PDF forms, IRCC does not appear to have published any specific instructions for this portal.

Response:

[redacted] Please note that we cannot provide case-specific advice.

As general program guidance for Question 6 of the IMM 1294:

- * The online study permit application instruction Guide makes no distinction between parent ("your child") and step parent ("child of your spouse or common-law partner") in its definition of a dependent child.
- * An applicant also has the option to select "Other" as a response. If they choose "Other" they will be able to further specify the source of their financial support.

We trust that this will be of assistance.

[redacted]

The Immigration Representatives Mailbox

De : [redacted]
Envoyé : 15 janvier 2025 12:33
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : IRCC PORTAL: study permit support

Hi IMMREP,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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The IRCC portal for study permit applications asks who will support the applicant, offering 'myself or parents' as an option.

Does this category include step-parents? It's worth noting that, unlike the PDF forms, IRCC does not appear to have published any specific instructions for this portal.

* **Who will pay for all your expenses in Canada?** (required)

Myself or Parents

Best,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:36:55 AM
From:
Mail received time: Fri, 11 Apr 2025 04:41:07
Sent: May 20, 2025 9:12:20 AM
To: Immigration Representatives / Représentants immigration (IRCC)
Subject: Re: FW: REP-2025-0573 - Request for Confirmation of IMM 5476 Signature Requirements - Due 16-Apr-25
Importance: Normal
Sensitivity: None
Attachments:
image001.jpg;

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Thanks.

On Wed, Apr 9, 2025 at 9:17 AM Immigration Representatives / Représentants immigration (IRCC) [redacted] wrote:

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Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

Yes, that is correct. Please see this link https://www.canada.ca/en/immigration-refugees-citizenship/services/application/application-forms-guides/imm5476.html and reference "Instructions - Section E - Your Declaration" which outlines the exact signatures acceptable.

The page also indicates "A new version of this form is available (01-2025). Make sure you are using the most recent version. We will continue to accept the previous version of the form until June 1st, 2025.".

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 17, 2025 1:43 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Re: Request for Confirmation of IMM 5476 Signature Requirements

Dear Madam/Sir:

[redacted] to me.

I was thinking of pretty much every immigration or visa application. However, here are the top ones in my mind:

- Applications we directly submit via the APR portal (work permit, study permit, TRV)
- Applications we submit via the Rep. PR Portal (especially Startup Visa, H&C, and Sponsorship)
- TRP applications that we submit on paper to CPC-Edmonton

Thanks in advance

Immigration, Refugees and Citizenship Canada
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On Mon, Feb 17, 2025 at 10:30 AM Immigration Representatives / Représentants immigration (IRCC) [redacted] wrote:

Hello,

In order for us to better respond to your request, can you please specify the program or category in which this scenario is [redacted]

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 12, 2025 7:44 PM
To: Immigration Representatives / Représentants immigration (IRCC) [redacted]
Representantsimmigration.IRC[redacted]@[redacted]
Subject: Request for Confirmation of IMM 5476 Signature Requirements

[redacted]

I recently received a communication from CAPIC regarding updated **signature requirements for IMM 5476 (Use of a Representative Form)**. According to the letter, IRCC now accepts various signature formats based on the method of submission, including:

1. **If submitted through a portal or secure account:**

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- Hand (wet) signature
- E-signatures, including typed names, Adobe Fill & [redacted] scanned signatures, or checkboxes (if indicated)
- Thumbprints for those unable to sign due to literacy or physical limitations

2. **If submitted outside a portal or secure account (e.g., via webform):**

   - Hand (wet) signature (scanned copy accepted)
   - Thumbprints under the same conditions

The letter also states that **if an up-to-date IMM 5476 is already on file, there is no need to submit a new one when providing additional documentation**.

Could you kindly confirm if these details are accurate and reflect IRCC's current policy?

[redacted]. I [redacted] to your response.

Best regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:37:12 AM
From:
Sent: May 20, 2025 12:11:37 PM
To: [redacted] Representatives / Représentants [redacted]
Subject: [redacted] Question from [redacted] - REP-2025-0227 - [redacted]
Importance: Normal
Sensitivity: None

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> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Good afternoon,

[redacted] information.

I just have one follow up question:

- *
  If a student is on academic suspension for a year and changes to visitor status or leaves Canada before the 150-day period is up, are they allowed to resume studies using their current study permit after their suspension ends, assuming the current permit hasn't expired?

Thank you,

From: Immigration Representatives / Représentants immigration (IRCC) [redacted]
Sent: February 3, 2025 12:18 PM
To:
Cc: Immigration Representatives / Représentants immigration ([redacted]
Subject: TR: Question from [redacted] Academic Suspension - REP-2025-0227 - Due 20-Feb-25

> You don't often get email from [redacted] Learn why this is important

Good day,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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[redacted] Immigration Representatives Mailbox

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

QUESTION

We sometimes have students who are suspended from the university for one or two terms due to unsatisfactory academic performance. We are wondering whether the first 150 days of an academic suspension would be considered 'authorized leave' by IRCC?

In the PDI '*Study permits: Assessing study permit conditions*', '**dismissals or suspensions (dependent on degree of severity)**' is listed as one of the examples of reasons for leave and we wanted to confirm whether the 150-day rule would apply in the case of an academic suspension.

RESPONSE

If a student is suspended from their designated learning institution (DLI) due to academic performance or policy violations, [redacted] are [redacted] not [redacted] [redacted] the [redacted] [redacted] [redacted] [redacted] lines for [redacted] from study:

- * A leave from studies must not exceed 150 consecutive days. During this period, the student may remain in Canada, provided they intend to return to studies at the same DLI.
- * If a student's leave (including academic suspension) exceeds 150 consecutive days, they are required to:
  - * Change their status (e.g., to visitor or worker status),
  - * Leave Canada, or
  - * They will be considered non-compliant with their study permit conditions, which could lead to their study permit becoming invalid.

For more details please visit: Designated Learning Institution Portal: Student Compliance Reporting - Canada.ca

We trust that this information will assist you.

Sincerely,

The Immigration Representatives Mailbox

From: [redacted]
Sent: Wednesday, January 22, 2025 10:11 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Question from [redacted] Academic Suspension

Hello,

I'm a RISIA at [redacted] and my CICC registration number is [redacted]

We sometimes have students who are suspended from the university for one or two terms due to unsatisfactory academic performance. We are wondering whether the first 150 days of an academic suspension would be considered 'authorized leave' by IRCC?

In the PDI '*Study permits: Assessing study permit conditions*', **'dismissals or suspensions (dependent on degree of severity)**' is listed as one of the examples of reasons for leave and we wanted to confirm whether the 150-day rule would apply in the case of an academic suspension.

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Thank you,

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Archived: June 3, 2025 9:37:55 AM
From: [redacted]
Mail received time: Fri, 11 Apr 2025 17:58:07
Sent: May 20, 2025 12:11:22 PM
To: Immigration Representatives / Représentants immigration (IRCC)
Subject: Re: Clarification on WES Assessment – Graduate Medical Specialization Equivalency
Importance: Normal
Sensitivity: None

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Hello,

For Express Entry (CRS points)

Thank you,

On [redacted] 11, 2025 at 10:55:30 AM PDT, Immigration Representatives / Représentants immigration (IRCC)

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[redacted] wrote:

Hello,

In order to properly assist you, may you please let us know which line of business you are referring to.

[redacted]

The Immigration Representatives Mailbox

From: [redacted]
Sent: [redacted] 11, 2025 1:48 PM
To: Immigration Representatives / Représentants immigratio[redacted]
Subject: Clarification on WES Assessment – Graduate Medical Specialization Equivalency

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ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Good day,

I had my client's academic credentials evaluated by [redacted] assessment outcome indicates **"Completion of a graduate medical specialization."**

For immigration purposes, could this be considered equivalent to a Master's degree or a Ph.D.?

I appreciate your assistance.

Best regards,

Page 2344

is withheld pursuant to section

est retenue en vertu de l'article

19(1)

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de la Loi sur l'acces a l'information

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Archived: June 2, 2025 10:16:40 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 6 Feb 2025 16:34:18
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Taking Examinations For Professional Certification and Authorization Requirements in Canada - REP-2025-0059-Due 5-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Question:
What is the scope of a professional examination that takes a day or days to complete in Canada (e.g., a CPA examination of 3 days called the Common Final Examination)?
For example, beyond the requirement to have temporary resident status (allowed entry to Canada):

- Is it considered a study activity, and, if so, does it fit the scope of R188(1)(c) - short-term studies?
- Is it considered an activity that does not require any authorization (e.g., work or study)?
- It does not appear to be a work activity, but if it is considered that, please let me know.

Response:
Foreign nationals may enter Canada or remain in Canada without a study permit to attend a course or program of study of 6 months' duration or less [R188(1)(c)]. This exemption helps to facilitate access to short-term courses, regardless of their subject matter. The course or program of study may be part-time or full-time and should be completed within the period authorized upon entry (i.e., up to 6 months).

The foreign national will still need a valid travel document (electronic travel authorization or visitor visa) to come to [redacted] study permit [redacted] to study for [redacted] ile [redacted] foreign national may attend a short-term course or program without a study permit at a non-DLI, they may not be issued a study permit to attend courses at a non-DLI.

The following activities are not considered studies for the purposes of the Immigration and Refugee Protection Act and do not require a study permit:

- * pre-school (pre-kindergarten)
- * courses of general interest or self-improvement
- * distance learning
- * audited courses (typically by sitting in on an academic course, but without obtaining credit for it, or having the ability to obtain credit for it retroactively)
- * settlement and integration courses offered by a provincial or territorial government through settlement and integration providers (including francization courses offered by the Government of Quebec, as they are

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considered settlement and integration courses and not language courses by IRCC)

Immigration, Refugees and Citizenship Canada (IRCC) recognizes that long-term visitors and foreign workers may engage in occasional studies or programs of study lasting 6 months or less at any time during their stay in Canada.

Please visit our website for more information on short-term courses.

We hope this information is of assistance.

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 8 janvier 2025 15:08
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted].gc.ca>
Objet : Taking Examinations For Professional Certification and Authorization Requirements in Canada

Hello,

Question
What is the scope of a professional examination that takes a day or days to complete in Canada (e.g., a CPA examination of 3 days called the Common Final Examination)?

For example, beyond the requirement to have temporary resident status (allowed entry to Canada):

- * Is it considered a study activity, and, if so, does it fit the scope of R188(1)(c) - short-term studies?
- * Is it considered an activity that does not require any authorization (e.g., work or study)?
- * It does not appear to be a work activity, but if it is considered that, please let me know.

Sincerely,

[redacted]

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:38:23 AM
From: [redacted] Representatives / Représentants [redacted]
Sent: Fri, 11 Apr 2025 19:20:14
To:
Cc: [redacted]
Subject: FW: PRs landed outside of Canada - REP-B-2025-0360 - Due 13-May-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
For Immigration, Refugees and Citizenship Canada (IRCC) to confirm a client's PR status (virtually land) through the PR Portal, the client must be in [redacted] whose PR status was confirmed while they were outside of Canada became PRs in error, as these clients were not in Canada at the time that their PR status was confirmed online.
As there is no provision in the IRPA or the IRPR authorizing IRCC to revert PR status that was granted through the error of IRCC, these applicants should retain their PR status.
A person whose PR status was confirmed while outside Canada should apply for a permanent resident travel document (PRTD) to travel to Canada.

- * If a client submits an application for a PRTD, the processing office can process the PRTD application. Once the client returns to Canada, a PR card will be issued as long as an address in Canada and an acceptable photo have been provided.

We hope this information is helpful.

***

[redacted]

The Immigration Representatives Mailbox

From: [redacted]
Sent: [redacted] 2, 2025 9:31 AM
Subject: FW: PRs landed outside of Canada

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[redacted]

I hope your week is going well. I have previously raised this issue with IRCC, but we as representatives are increasingly being contacted by clients who are understandably concerned about what they should do.

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Because virtual landings are taking up to 4 months, many people end up having to travel during that time. This often results in PRs who were "landed" virtually when they were outside of Canada (the COPR was signed when they are outside of Canada).

Often these people contacted IRCC by email/webform prior to their travel to specifically ask not to be landed while outside of Canada, but the requests were ignored.

Outside of advising IRCC by webform and/or by email. What can they do if they were landed when they were outside of [redacted] Canada [redacted] for their status [redacted] and [redacted] IRCC [redacted] an issue when they apply for their PR card renewals and citizenship and their travel history shows they were outside of Canada at the time they were landed.

I believe that there were notes from CBA/IRCC meeting early in the pandemic (maybe 2020 or 2021) where IRCC said that it wouldn't be an issue if people were accidentally landed outside of Canada because it was an IRCC mistake.

However, in 2021, I got an ImmRep that said it was an issue and that people landed outside of Canada would have to be "unlanded/re-landed." However, the 1 client where I tried to contact IRCC about them being landed when they were outside of Canada, IRCC never responded.

There has never really been any official IRCC messaging that I know of about whether people are supposed to stay in Canada after submitting info in the landing portal and what they should do if the paper is signed when they are outside of Canada.

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Archived: June 3, 2025 9:38:30 AM
From: [redacted]
Sent: Fri, 11 Apr 2025 20:05:24
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Inquiry - PGWP - REP-2025-0509 - Due 13-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

Program stacking allows students who complete two PGWP-eligible programs of at least 8 months each at a PGWP-eligible Designated Learning Institution (DLI) within two years of the completion of the first program to combine these programs when determining PGWP eligibility. Completing two years of study through stacked PGWP-eligible programs, such as two consecutive eight-month certificates from PGWP-eligible DLIs, will make a student eligible for an up to three-year PGWP.

We hope this information is of assistance.

***

[redacted]

duplicate

The Immigration Representatives Mailbox

From:
Sent: [redacted] 12, 2025 1:23 PM
To: Immigration Representatives / Représentants immigration (IRCC) [redacted]
Subject: Inquiry - PGWP

\cbpat4Good day,

\cbpat4

\cbpat4This is RCIC # an international student advisor and immigration specialist a

\cbpat4

\cbpat4I am reaching out to you regarding Program stacking for study permits obtained on or after November 1, 2024.

\cbpat4

\cbpat4

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Program stacking for study permits obtained on or after November 1, 2024

Example 1: Completing 2 PGWP-eligible programs

On or after November 1, 2024, if a student completes 2 consecutive programs that are PGWP-eligible within 2 years of completion of the first program, then when they apply for a PGWP, the duration of the PGWP could be based on the duration of both programs.

Example 2: Completing a first program that is not PGWP-eligible and a second one that is PGWP-eligible

On or after November 1, 2024, if a student completes 2 consecutive programs where the first is not PGWP-eligible, they would not benefit from program stacking when the duration of the PGWP is determined. The duration of the PGWP would be based only on the duration of the PGWP-eligible program.

Example 3: Completing a first PGWP-eligible program and a second one that is not PGWP-eligible

On or after November 1, 2024, if a student completes 2 consecutive programs where the first is PGWP-eligible, and the second is not, they would not benefit from program stacking when the duration of the PGWP is determined. The duration of the PGWP would be based on the duration of the PGWP-eligible program, and the applicant would have to apply for a PGWP within 180 days of receiving confirmation that they have completed the PGWP-eligible program.

Transfers between educational institutions

In cases where a student has transferred between eligible Canadian DLIs, the combined length of study must be at least 8 months to qualify for a PGWP.

In cases where a student graduated from an eligible DLI after having transferred from an ineligible institution, only time [redacted].

Note: As of November 8, 2024, section R217.1 requires that study permit holders in Canada whose permit names a DLI apply for a new study permit if they wish to change DLIs. If the officer determines that a PGWP applicant did not meet the conditions of their study permit, they may be prohibited from being issued a work permit for 6 months from the date they stopped their unauthorized study or work, as per subparagraph R200(3)(e)(i).

For further information please see Study permits: Designated learning institutions.

\cbpat4

\cbpat4

\cbpat4

\cbpat4Could you please confirm if a student who completed a program (8 months at a DLI/PGWP-eligible at the time of studies but no longer meeting the field of study requirement) with a study permit submitted before November 1, 2024, and then completes another PGWP-eligible program with a new study permit issued on or after November 1, 2024, would be eligible for a 3-year PGWP if both programs are completed within 2 years?

\cbpat4

\cbpat4I am looking forward to hearing from you soon.

\cbpat4

\cbpat4Thank you,

Page 2351

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Archived: June 3, 2025 9:38:38 AM
From [redacted]
Mail received time: Fri, 11 Apr 2025 20:14:56
Sent: Fri, 11 Apr 2025 16:14:38
To: Immigration Representatives / Représentants immigration (IRCC)
Subject: Re: FW: Clarification Re. the Open Work Permit of Essential Start Up Founders/Members - REP-2025-0666 - Due 24-03-2025
Importance: Normal
Sensitivity: None
Attachments:
image001.jpg;

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Dear Sir/Madam,

[redacted] you please [redacted] that [redacted] an [redacted] to [redacted] for [redacted] closed work permit despite having the option to apply for an open work permit?

Best Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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On Fri, Apr 11, 2025 at 3:51 'a0PM Immigration Representatives / Représentants immigration (IRCC) [redacted] wrote:

Good day,

[redacted] **Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

1. 1. An open work permit holder can work for an exclusive employer. The benefit of an open work permit is the flexibility to change employment without first receiving approval as is the case for employer-specific (closed) work permits.

2. 2. If the application is made from inside Canada instructions indicate:

   Working while you wait for your work permit to arrive

   We'll send you a note in your online account letting you know your work permit has been approved. You can start working as soon as you receive this note.

   You don't have to wait until you get your work permit in the mail to start working.

Resources you may find useful:

Work permits for Start-Up Visa applicants - Canada.ca
Start-up Visa Program - Canada.ca
Who can apply for an open work permit?
Immigrate with a start-up visa: Who can apply - Canada.ca
Work permit - Canada.ca

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Work permit: After you apply - Canada.ca

Hope this information is helpful to you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 24, 2025 4:51 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: Clarification Re. the Open Work Permit of Essential Start Up Founders/Members

Dear Sir/Madam:

I am a lawyer practicing in and a member in good standing of the My membership No. is

I am writing to seek clarification on a few immigration-related matters for potential startup founder clients.

Firstly, if an essential startup founder wishes to focus solely on the startup they founded, are they able to apply for a closed work permit only, and not avail themselves of the option of an open work permit?

Secondly, if a founder already has a closed work permit and subsequently applies for an open work permit, would they be able to work for another employer immediately after receiving the acknowledgement to extend their status as a worker for the open work permit?

I would appreciate your guidance on these matters.

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Best Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:38:52 AM
From:
Sent: April 11, 2025 1:16:59 PM
To: [redacted] Representatives / Représentants [redacted] (IRCC)
Subject: RE: Remarks on study permits issued recently - REP-2025-0396 - Due 6-Mar-25
Importance: Normal
Sensitivity: None

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Hi,

[redacted]

However, I would appreciate if you could answer my second question:

In the past, students applied for PGWP have to have listed **IRPR 186 (w)** under conditions:

" if they are or were the holder of a study permit who has completed their program of study and
- * **(i)** they met the requirements set out in paragraph (v), and
- * **(ii)** they applied for a work permit before the expiry of that study permit and a decision has not yet been made in respect of their application; "

If a student does not have it listed under conditions on their study permit, can they apply for PGWP?

Thank you,

From: Immigration Representatives / Représentants immigration (IRCC) [redacted]
Sent: [redacted] 11, 2025 2:09 PM
To:
Cc: Immigration Representatives / Représentants immigration (I[redacted]
Subject: FW: Remarks on study permits issued recently - REP-2025-0396 - Due 6-Mar-25

Good day,
[redacted] **Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***

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Please be advised that the regulations have been updated to reflect the 24 hours off-campus work authorization during academic sessions for eligible students.

If a student's current study permit has a condition stating that they may only work 20 hours per week off campus, for example:
"*May work 20 hours per week off campus or full-time during regular breaks if meeting criteria outlined in paragraph 186(v) of the Immigration and Refugee Protection Regulations.*"

They are allowed to work up to 24 hours per week as long as they continue to meet the eligibility requirements.

In order for a student to work off campus they must have a condition printed on their study permit stating that they may work. Students who wish to work off campus and do not have the proper conditions on their study permit should apply for a change of conditions to have this reflected on the permit before starting work on or off campus, even in cases where they are already holding a valid SIN.

***

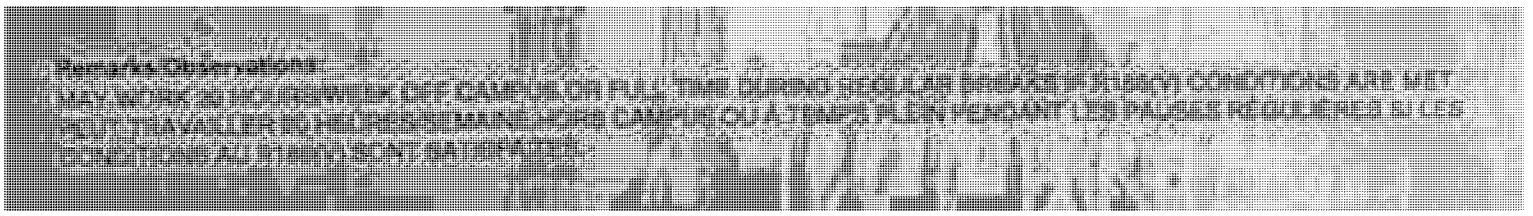
[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 5 février 2025 13:53
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC@cic.gc.ca>
Objet : Remarks on study permits issued recently

Hi,

I just wanted to raise to your attention as I am not sure whom to contact, that students who are being issued study permits in December 2024 and January 2025 are getting a below comment under remarks:



I am not sure if it is a typo as IRPR 186 (v) (iii) has been updated in November 2024:

- * **(iii)** although they are permitted to engage in full-time work during a regularly scheduled break between academic sessions, they work no more than 24 hours per week during a regular academic session.

In that situation as it is a mistake on IRCC side, will students be able to amend it? Students are being told by IRCC phone line that they are eligible to work 24 hours regardless of the remark if eligible.

I have also a follow up question: In the past students to apply for PGWP have to have listed 186 (w) under conditions? If a student does not have it listed under conditions, can they apply for PGWP?

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Thank you so much for your time!

Best Regards,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:38:59 AM
From: [redacted] Representatives / Représentants [redacted]
Sent: Fri, 11 Apr 2025 20:21:44
To:
Cc: [redacted]
Subject: FW: EMPP Public Policy clarification question - REP-B-2025-0285 - Due 7-May-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
As stated in the public policy, an EMPP applicant must be outside Canada at the time of application for permanent residence. As long as the applicant is physically outside of Canada at the time they make their EMPP application, an applicant can reside in Canada on a temporary resident document while the application is being processed. To note, as per A29(2), a foreign national must leave Canada by the end of the period authorized for their stay, so an in-Canada applicant must maintain their temporary status while being processed in order to be eligible.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 3, 2025 1:41 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Cc:
Subject: EMPP Public Policy clarification question

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Good day, IRCC [redacted]

We write about the Public policy to facilitate issuance of permanent resident visas under the federal Economic Mobility Pathways Pilot (EMPP):

Specifically, we note that in Part 1, the EMPP eligibility criteria requires that the applicant…

a. a. *Is outside of Canada at the time of application for permanent residence referred to in (a) is received;*

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Please confirm that as long as an EMPP application is submitted while the applicant is outside of Canada, if they relocate to Canada after the application submission, there would be no impact to eligibility.

For example, an applicant is outside of Canada, submits an EMPP application and thereafter, arrives in Canada on a temporary resident document (e.g. work permit, study permit, visitor status) could be inside Canada for the duration of the application processing until decision.

[redacted]

Yours truly,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:39:06 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 11 Apr 2025 20:24:52
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: approval of the PR in Canada applicants - REP-2025-0449 - Due 23-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
An applicant applying for the pathway to permanent residence is required to hold a document enumerated at subsection 50(1) of the Regulations, or, if they are unable to obtain a document enumerated at subsection 50(1), provide a document described in subsection 178(1) and 178(2) of the Regulations.

While it is incumbent on the applicant to satisfy an officer of their identity, the passport **does not** have to be valid to finalize an application under the permanent residence pathway for family reunification for Ukrainian nationals.

***

[redacted]

The Immigration Representatives Mailbox

From: [redacted]
Sent: [redacted] 9, 2025 8:37 PM
[redacted]
Representantsimmigration.IRCC[redacted]
Subject: approval of the PR in Canada applicants

Hello,

I am seeking for clarification for the documents requirements' at the stage of the PR approval (in Canada applicants)
As per the law, IRPA states:

Obtaining status

- * **72 (1)** A foreign national in Canada becomes a permanent resident if, following an examination, it is established that
    -
    - **(e)** except in the case of a foreign national who has submitted a document accepted under subsection 178(2) or of a member of the protected temporary residents class,

[redacted]

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- **(i)** they and their family members, whether accompanying or not, are not inadmissible,
- (ii) they hold a document described in any of paragraphs 50(1)(a) to (h), and

Documents — permanent residents

- * **50 (1)** In addition to the permanent resident visa required of a foreign national who is a member of a class referred to in subsection 70(2), a foreign national seeking to become a permanent resident must hold
  - **(a)** a passport, other than a diplomatic, official or similar passport, that was issued by the country of which the foreign national is a citizen or national;
  - **(b)** a travel document that was issued by the country of which the foreign national is a citizen or national;

Please confirm **IF** local internal Ukrainian passport, translated to English with a certified translator, can be used in a circumstance of the absence of the international Ukrainian passport (as an alternative) and for the purposes of becoming a permanent resident in Canada applicants only?

Thank you

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Archived: June 3, 2025 9:39:14 AM
From: [redacted] Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 11 Apr 2025 20:25:35
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Seeking clarification regarding IRCC's Change Your School or Program policy - REP-B-2025-0322 - Due 9-May-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
As you have indicated, the new policy clarification applies to students who meet the conditions below:

If you were accepted to a new DLI for the Winter or Spring 2025 semester (starting from January 1, 2025 to May 1, 2025)

You can start studying at your new DLI if you:

- have been accepted to a DLI for the Winter or Spring 2025 semester (starting from January 1, 2025 to May 1, 2025), and
- have applied for a study permit extension, and
- have a study permit that remains valid and that doesn't have the DLI name printed on it, and
- meet all your existing study permit conditions

Therefore, students who are scheduled to start their studies after May 1, 2025 (i.e. May 02, 2025 and onwards) may not begin their studies and must wait until they receive their new study extensions.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 8, 2025 12:06 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted] Immigration Representatives / Représentants immigration (IRCC)
[redacted]
Subject: Seeking clarification regarding IRCC's Change Your School or Program policy

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[redacted]

[redacted] a private not-for-profit University regulated by the Province of

We seek clarification regarding IRCC's Change Your School or Program policy: https://www.canada.ca/en/immigration-refugees-citizenship/services/study-canada/change-schools.html. Specifically, we refer to the following segment of the current

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policy, which states:

If you were accepted to a new DLI for the Winter or Spring 2025 semester (starting from January 1, 2025 to May 1, 2025)
You can start studying at your new DLI if you
- have been accepted to a DLI for the Winter or Spring 2025 semester (starting from January 1, 2025 to May 1, 2025), and
- have applied for a study permit extension, and
- have a study permit that remains valid and that doesn't have the DLI name printed on it, and
- meet all your existing study permit conditions

If you meet these criteria, you can attend the new Designated Learning Institution while your study permit extension is being processed.



If you were accepted to a new DLI for the Winter or Spring 2025 semester (starting from January 1, 2025 to May 1, 2025)

You can start studying at your new DLI if you

- have been accepted to a DLI for the Winter or Spring 2025 semester (starting from January 1, 2025 to May 1, 2025), and
- have applied for a study permit extension, and
- have a study permit that remains valid and that doesn't have the DLI name printed on it, and
- meet all your existing study permit conditions

If you meet these criteria, you can attend the new DLI you wanted to transfer to while your study permit extension is being processed.

We seek clarification on whether this policy applies to students accepted to a new DLI for the Spring 2025 semester, where the start date of the program is after May 1, 2025. Specifically, if a student meets the conditions outlined above, may they begin their studies at the new DLI even if the Spring semester starts after May 1, 2025?

***Note:** Kindly reply directly to this email thread for easier reference**

Best regards,

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