Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 3, 2025 9:56:16 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Mon, 14 Apr 2025 15:04:14
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Name Change Request in APR Portal - REP-B-2025-0146 - Due 24-Apr-25 -
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response below.
***
Please note that your name has been updated on GCMS and Authorized Paid Representative (APR) Portal.
***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 27, 2025 3:46 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: Re: FW: Name Change Request in APR Portal - REP-B-2025-0146 - Due 24-Apr-25

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

[redacted]

[redacted] change [redacted] Representative (APR) Portal [redacted] to my recent marriage.

My legal name has changed, and I would like my APR Portal profile to reflect my updated name.

Details:
Previous Name:
New Name:

I have attached the following documents for your reference as a proof of name change:

- * **Marriage Certificate**

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Please let me know if you require any additional information.

[redacted]

Kind regards,

On Thu, Mar 27, 2025 at 6:41 'a0AM Immigration Representatives / Représentants immigration (IRCC) [redacted] wrote:

> Hello,
>
> In order to properly assist you, may you please provide the following information:
>
> - * Proof of name change (name change document or certificate etc.)
>
> The document you attached is not sufficient.
>
> [redacted]
>
> **The Immigration Representatives Mailbox**
>
> **From:**
> **Sent:** [redacted] 24, 2025 12:13 AM
> **To:** Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
> **Subject:** Name Change Request in APR Portal

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

[redacted]

I am writing to request a name change in my Authorized Paid Representative (APR) Portal account due to my recent marriage.

My legal name has changed, and I would like my APR Portal profile to reflect my updated name.

Details:
Previous Name:
New Name:

I have attached the following documents for your reference:

- * **RCIC Certificate with my new name**

Please let me know if you require any additional information.
[redacted]