Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:56:42 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Mon, 14 Apr 2025 15:31:01
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Link an Application to Authorized Representative Portal (ARP) - REP-B-2025-0300 - Due 7-May-25
Importance: Normal
Sensitivity: None
Attachments:

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response below.
***
Please be advised that the issue is fixed and the action should be functioning correctly.

Kindly attempt to link your application to your online account. If it still does not work, kindly provide us with the application number, UCI and the screenshots of the error.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 4, 2025 3:31 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Re: Link an Application to Authorized Representative Portal (ARP)

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Good day, officer,

Hope you are doing well.

[redacted] are representing with their Refugee Permanent [redacted] client had already filed their application via MAIL, however, they retained us after submission of paper based application for Refugee Permanent Residency.

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I have been representing the client for sometime and I am trying to link the application to my ARP account, however, it informs me that no application found even though I have mentioned all correct details.

Kindly assist me with this [redacted] me with the steps as in how can I online link the client's application to my ARP when the application was submitted by MAIL.

Let me know if any information is required and looking forward to your response.

Kind Regards,