Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 15 Apr 2025 13:39:38
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: about Workaway website - REP-2025-0119- Due 10-Feb-25
Importance: Normal
Sensitivity: None
Archived: June 3, 2025 9:59:00 AM

Good day,

[redacted] Immigration Representatives Mailbox.

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

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When it comes to working in Canada, the Immigration and Refugee Protection Regulations (IRPR) specify what is work. IRCC has information on the definition of work including examples of work, what kind of activities are not considered to be "work". This information can be found here:
https://can01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.canada.ca%2Fen%2Fimmigration-refugees-citizenship%2Fcorporate%2Fpublications-manuals%2Foperational-bulletins-manuals%2Ftemporary-residents%2Fforeign-workers%2Fwhat-is-work.html&data=05%7C02%7CIRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC%40cic.gc.ca%7C44c6e8475f96484f0d1008dd7c22f82a%7C5694790aee7f4dea88c058988e5f2927%7C0%7C0%7C63880321[redacted]Unknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=mlG%2FSIUzX2oooAKUDHGhBGAgyGM4HaZGe87%2BF4t%2BHMQ%3D&reserved=0

Additionally, information related to unpaid work can be found in IRCC's Program Delivery Instructions related to charitable work.
https://can01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.canada.ca%2Fen%2Fimmigration-refugees-citizenship%2Fcorporate%2Fpublications-manuals%2Foperational-bulletins-manuals%2Ftemporary-residents%2Fforeign-workers%2Fexemption-codes%2Fcanadian-interests-charitable-religious-work-r205-exemption-code-c50.html&[redacted]1008dd7c22f82a%7C5694790aee7f4dea8[redacted]e5f2927%7C0%7C0%7C638803211803663202%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=P9XEMT%2B16DP%2BheRiOAAOdnNPjPGk7mVBMc65TCGyWag%3D&reserved=0

We trust this information is helpful.

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[redacted]

The Immigration Representatives Mailbox

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-----Message d'origine-----
De : ' Envoyé : 13 janvier 2025 21:07 À :
Immigration Representatives / Représentants immigration (IRCC)
[redacted]
Objet : about Workaway website

Who May it concrens,

The website Workaway offers volunteer work (unpaid) in Canada.

https://can01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.workaway.info%2Fen%2Fdestination%2Fnorthamerica%2Fca&data=05%7C02%7CIRCC.Immigration[redacted]%40cic.gc.ca%7C44c6e8475f96484f0d1008dd7c22f82a%7C5694790aee7f4dea88c058988e5f2927%7C0%7C0%7[redacted]WUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=7pd4jskpJWkgyyhrKSE3p1mCmCPrvhjbR7HAy2JC0FU%3D&reserved=0

Is it acceptable under IRCC policy for temporary residents such as tourist visa, student visa (on/off work campus permit , co-op), IEC (working holiday), etc. to find unpaid work through Workaway?

https://can01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.canada.ca%2Fen%2Fimmigration-refugees-citizenship%2Fcorporate%2Fpublications-manuals%2Foperational-bulletins-manuals%2Ftemporary-residents%2Fforeign-workers%2Fwhat-is-work.html&data=05%7C02%7CIRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC%40cic.gc.ca%7C44c6e8475f96484f0d1008dd7c22f82a%7C5694790aee7f4dea88c058988e5f2927%7C0%7C0%7C638803211803729111%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=F5a2c1L1P6H%2FfpUoOS%2B1E0ySKy%2FjHRCahBis0dRzoxs%3D&reserved=0

Reading the following website, I am thinking that work through Workaway is not allowed to work according to IRCC policy.
I have received a question from a client who is still outside of Canada and am having trouble answering it.

Thank you in advance.

Sincerely,

(RCIC# [redacted]

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is withheld pursuant to section

est retenue en vertu de l'article

19(1)

of the Access to Information Act

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