Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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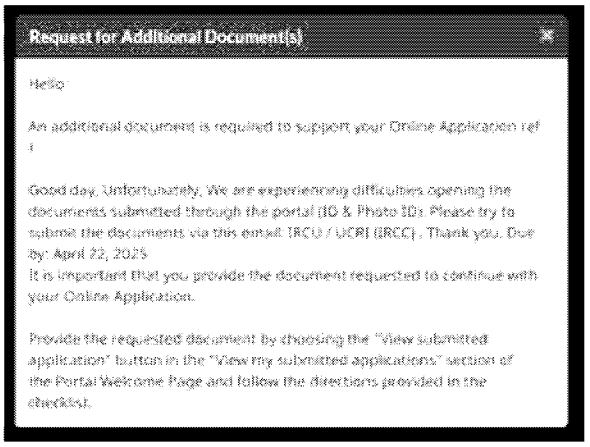
Archived: June 3, 2025 9:59:12 AM
From:
Mail received time: Tue, 15 Apr 2025 18:20:12
Sent: Tue, 15 Apr 2025 18:19:35
To: Immigration Representatives / Représentants immigration (IRCC)
Cc:
Subject: RE: Enrolment for APR portal Application - Reference No. REP-B-2025-0228 - Due 2-May-25
Importance: Normal
Sensitivity: None
Attachments:

CAUTION: This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Good afternoon,

We received the following error message on s APR portal:



Further to the error message, I am attaching the requested documents to this email.

Should you need anything else to proceed, please let me know.

Thank you,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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From: Immigration Representatives / Représentants immigration (I[redacted])
Sent: April 8, 2025 1:52 PM
To
Cc: ; Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Enrolment for APR portal Application - Reference No. REP-B-2025-0228 - Due 2-May-25

Good day,

Please note that your request has been merged and your information have been updated.

The Immigration Representatives Mailbox

From:
Sent: 27, 2025 11:36 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.
Cc:
Subject: Enrolment for APR portal Application - Reference No.
Importance: High

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Good morning,

I'm reaching out regarding an application for enrollment in the APR portal, reference number

We seem to be experiencing an issue with the transmission of the required documents. Despite submitting them in both PDF and JPEG formats, we've been informed that they cannot be opened on your end.

Could you please advise if there is an alternative way to submit the documents or if there's another solution to resolve this issue?

and assistance. I look forward to your response.

Best regards,

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