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Archived: June 3, 2025 10:14:29 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 17 Apr 2025 19:47:30
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification Requested on Eligibility Enforcement for Home Care Worker Pilots and Impact on Authorized Representatives - REP-B-2025-0202 - 01-May-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
Applicants must meet the eligibility requirements outlined for the program they are applying to. Your enquiry regarding work experience and training mentions both the 2019 Home Child Care Provider and Home Support Worker pilots, as well as the 2025 Home Care Worker Immigration [redacted] pilots have different eligibility requirements for work experience and training. We assume you're referring to the latter, therefore here's the clarification based on the new 2025 Home Care Worker Immigration Pilots:

1. 1. **Work Experience:** Six months of eligible full-time work experience is required at the time the client submits the application. This experience must be continuous, relevant, and completed within the past 3 years. As indicated on our website:
   "Any experience you gain after applying **doesn't count**. You must **complete** all the work experience before applying, or your application will be **refused**."

2. 2. **Training:** Applicants can qualify if they have completed a relevant training **credential** for a program of at least 6 months within the past 2 years, as indicated on our website. This credential must align with eligible National Occupational Classifications (NOCs) for the Child Care or Home Support pilots. Short-term courses that did not lead to the acquisition of a post-secondary credential or a training program completed after applying would not qualify as eligible training.

Please see here for more information regarding work experience and training requirements for the 2025 Home Care Worker Immigration [redacted] can also refer to the Ministerial Instructions.

We trust this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 31, 2025 6:24 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: Clarification Requested on Eligibility Enforcement for Home Care Worker Pilots and Impact on Authorized

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Representatives s.19(1)

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Dear Officer,

I hope this message finds you well.

I am writing to respectfully bring to your attention a matter that is causing increasing concern among regulated immigration professionals and clients alike.

As a Regulated Canadian Immigration Consultant (RCIC), I am committed to providing guidance based on the most current and accurate information available through IRCC's official website and ministerial instructions. However, there is a growing trend where individuals are encouraged by others to submit applications under the Home Child Care Provider and Home Support Worker pilots, even when they clearly do not meet the eligibility requirements. Examples include being short of the required six months of work experience by a few weeks or having only completed a short training course rather than possessing an approved credential for the training pathway.

When we advise such clients not to proceed due to ineligibility, they sometimes return with frustration, claiming we are overly strict or uninformed—especially when they hear of others in similar situations whose applications were accepted.

I don't believe incomplete applications under home care worker pilot will be processed but many complaints are going on through us that advice based on the guideline. If IRCC accepts applications that do not meet the stated eligibility criteria, it becomes increasingly difficult for us to convince clients to follow the proper process.

It also gives an unfair advantage to those who disregard the rules and submit incomplete or inaccurate applications, potentially taking up spaces meant for genuinely eligible candidates.

For the sake of program integrity and fairness, I respectfully request clarification on the following:

1. 1. Is six months of full-time work experience (prior to submission) strictly required under the work experience pathway? Example: I had a client who had 5 month experience and I advised her to gain experience and apply. She came and complained to me that others submitted and will gain the experience while waiting for the AOR. Is this true?
2. 2. Does six months of full-time training (15 hours per week or more) qualify under the training pathway? Example: some people combined several short term courses and applied with that. When we advise clients that this is not a credential, again they see someone like me incompetent.

Clear and public guidance on these points would greatly assist regulated consultants and the public in providing consistent and reliable advice, while also preventing misinformation from spreading further within the community.

[redacted] attention to this important [redacted] I [redacted] to your response.

Best regards,

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