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Archived: June 3, 2025 10:28:27 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 22 Apr 2025 18:03:32
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: SCLPC/Family Class: Certified True Copy Requirements Using PRDI Portal - REP-B-2025-0048 - Due 16-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] Immigration Representatives Mailbox

As you note, on the Sponsoring your spouse, partner or dependent child website, some countries have this country-specific requirement:

- Official documents issued by this country must be government-certified true copies (copies certified as authentic by the government office that issued them, signed and stamped with a seal).

If you are submitting an application on behalf of a client, you must provide all required forms and documents requested on the document checklist, as well as any country-specific requirements for a particular applicant or the application will be deemed incomplete and not accepted for processing. This is applicable whether the application is submitted via the portal or a paper application. If you are submitting an application for a client with this country specific requirement, it is required or the application will not meet the requirements to be accepted for processing and returned to the applicant.

We hope you find this information useful.

[redacted]
The Immigration Representatives Mailbox

De :
Envoyé : 14 mars 2025 16:36
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Objet : SCLPC/Family Class: Certified True Copy Requirements Using PRDI Portal

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Hello,

According to the *Sponsoring your spouse, partner or dependent child* website (https://www.ircc.canada.ca/english/information/applications/spouse.asp), some countries have this documentary requirement:

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- * Official documents issued by this country must be government-certified true copies (copies certified as authentic by the government office that issued them, signed and stamped with a seal).

Question

Given the use of the PRDI portal, which accepts digital copies of all documents instead of paper copies of the originals, are certified true copies required for government-issued documents on the PRDI portal? For example, should an applicant place a colour digital copy of an original document *and* provide a certified true copy of the document in digital format?

The question pertains to whether the certified copy requirement is a mechanism in *all submission formats* (paper and digital) to ensure that a foreign government has verified the authenticity of a government-issued document.

Thank you!