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Archived: June 3, 2025 10:30:32 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 25 Apr 2025 16:10:23
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Maintained status for using IRCC portal - REP-B-2025-0259 - Due 6-May-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
At this time the IRCC Portal no longer accepts study permit applications, all applicants should be using the secure account to submit their study permit application. Sign in to your IRCC secure account - Canada.ca

It is recommended that foreign nationals answer the questions from our webpage: Study permit: How to apply - Canada.ca. Their response to these questions will direct them to the correct application.

A foreign national who submits an outside Canada application must obtain their permit at the Port of Entry upon entry to Canada.

Please note that "flagpoling" is no longer allowed for most foreign nationals. Flagpoling occurs when foreign nationals who hold temporary resident status in Canada, leave Canada and, after a visit to the United States or St. Pierre and Miquelon, re-enter to access immigration services at a port of entry. A foreign national who submits the outside Canada application will have to leave Canada and return from a country other than the United States or St. Pierre and Miquelon in order to be examined at a port of entry ahead of being issued a study permit.

Only certain people can submit an application from inside Canada as per R215. More information about applying to extend your stay in Canada as a student can be found here: Extend your study permit or restore your status: How to apply - Canada.ca

We hope that this information is helpful to you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 17, 2025 7:02 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Re: Maintained status for using IRCC portal - REP-B-2025-0259 - Due 6-May-25

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unless you recognize the sender and know the content is safe.
ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hello,

[redacted] and explanation.

Additionally, we are trying to understand the distinction between the *location of the applicant* and the *processing stream* (inside vs. outside Canada) that the portal facilitates. For example, if a student is physically present in Canada and uses the IRCC portal—which facilitates applications processed *outside* Canada—for a study permit extension, does IRCC still consider this as an extension of their current study permit?

Further, if a student accurately indicates in the portal that they are currently in Canada, but there is no clear way to designate the application as an *extension* rather than a *new* application, does IRCC consider this context in how the application is assessed?

We are hearing varied interpretations and would appreciate some clarity on the following:

1. 1. Does the physical location of the applicant at the time of submission affect how IRCC determines whether it is an inside or outside Canada application?

2. 2. When using the IRCC portal, is there a distinction made between extensions and new applications?

We appreciate your time and look forward to your guidance, as this will help us better advise our international student population and ensure they remain in compliance with IRCC expectations.

Warm regards,

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From: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Sent: [redacted] 10, 2025 7:14 AM
To:
Cc: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: FW: Maintained status for using IRCC portal - REP-B-2025-0259 - Due 6-May-25

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

A temporary resident who applied for an extension to their period of authorized stay before it expired (e.g., before their study permit expired [IRPR 181]) is considered to have 'maintained their status' as a temporary resident [IRPR 183(5)] until a decision is made on their extension application.

- If their extension application is refused, their maintained status ends on the refusal date.
- If their extension application is approved, their stay continues to be authorized until the extension's expiry date.

In-Canada holders of valid study permits are directed to apply to extend their study permit via the IRCC Secure Account.

If the temporary resident used the incorrect application (outside Canada application), they will have to leave Canada to obtain their permit. Please note that "flagpoling" is no longer allowed for most foreign nationals. Flagpoling occurs when foreign nationals who hold temporary resident status in Canada, leave Canada and, after a visit to the United States or St. Pierre and Miquelon, re-enter to access immigration services at a port of entry.

It is recommended that the applicant submit the correct application via the IRCC Secure Account with a letter of explanation.

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We hope you find this information helpful.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 1, 2025 7:26 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: Maintained status for using IRCC portal

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hello,

I hope you and your colleagues are well. I am writing to inquire about maintained status on behalf of students at .

Until March 25, 2025, students could use IRCC portal to apply for a study permit. We've seen students accidentally used IRCC portal instead of GC key account when applying for a study permit extension inside Canada. As I understand that applications submitted through IRCC portal are processed outside Canada regardless of applicants' location, I'd like to learn how maintained status would apply if students with a valid study permit applied for a study permit through IRCC portal while remaining in Canada.

Maintained status corporate page (Temporary residents: Maintained status during processing, previously called implied status) does not specify the application submitted location or platform in order to be on maintained status, therefore, any clarification you are able to provide would be much appreciated.

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Thanks in advance, and please feel free to let me know if you need any additional information or clarification regarding the above in order to respond.

Warm regards,