Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 10:31:31 AM
From: [redacted] Représentants [redacted]
Sent: Fri, 25 Apr 2025 19:12:28
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: DLI Reporting- [redacted] · REP-B-2025-0403 - Due 15-May-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
[redacted] you [redacted] guidance [redacted] compli [redacted] for access to the DLI portal, please email [redacted].

We hope that this information is helpful to you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 15, 2025 10:01 AM
[redacted]
Subject: RE: DLI Reporting-

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hi,

I am

Thanks!

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From: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Sent: April 15, 2025 6:18 AM
To:
Cc: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: RE: DLI Reporting-

Hello,

In order to properly assist you, may you please provide your credentials as a Canadian Lawyer or Representative in good standing.

[redacted]
The Immigration Representatives Mailbox

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Bonjour,

Afin de mieux vous aider, pouvez-vous s'il vous plaît fournir vos accréditations en tant qu'avocat ou représentant canadien en règle.

Nous vous remercions ,
La boîte aux courriels des représentants en immigration

From: [redacted]
Sent: [redacted] 14, 2025 4:27 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]gc.ca>
Subject: DLI Reporting-

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> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hello,

My name is [redacted]

During our IRRC reporting, we discovered two students that were not on our list. Our registrar contacted IRCC and was told that these students should contact IRCC and tell them that they transferred [redacted] they have always been students when they first arrive in Canada and never studied from another university.

One of the students called the IRCC hotline, and the representative told her that she needed to call Kenya IRCC because they had

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processed her permit; the explanation to her was that when she left the country, they did not stamp her passport when she left Kenya. nevertheless, the student is still unable to contact Kenya IRCC. My understanding is that even if there is no stamp on her passport, she was given a study permit at the border that IRCC should have a record.

I did notice, however, that these two students arrived days apart, on December 28, 2023, and January 1, 2024, and their DLI on their SP is listed as MB.

Is there any assistance we can get from this issue?

Warm regards,