Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 10:32:15 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Mon, 28 Apr 2025 15:16:29
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Live-in Caregiver - PR - Immigration, Refugees and Citizenship Canada (Protected A) - REP-A-2025-0783 - Due 4-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

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The Live-in Caregiver program (LCP) is closed to new applicants. However, applicants may still apply for permanent residence if they meet the following conditions:

- They have at least 2 years of work experience in the program and
  - They're already working in Canada with an LCP work permit, or
  - They were approved for their first LCP work permit based on a Labour Market Impact Assessment submitted to Employment and Social Development Canada on or before November 30, 2014

If the applicant does not meet these conditions, they will not qualify for permanent residence under the LCP, but may still qualify for permanent residence through the Home Care Worker Immigration Pilots that launched on March 31st 2025, or other permanent residence programs. Additional details on the Home Care Worker Immigration Pilots can be found here: Home Care Worker Immigration pilots - Canada.ca

IRCC does not accept applications online submissions for the Live-in Caregiver program. Applicants can submit their complete application package to the following address if they are using regular mail:

Application For Permanent Residence- Live-in Caregiver

Box 12155 STN A

Sydney NS

B1P 0L3

If the applicant is using a courier service, their application should be delivered to the following address:

Application For Permanent Residence- Live-in Caregiver

Digital Exemption Submission

[redacted] Immigration, Réfugiés et Citoyenneté Canada
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3050 Wilson Ave

New Waterford, NS, B1H 5V8

We trust that this information will assist you.

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[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 21, 2025 9:43 AM
To: Immigration Representatives ▌Représentants immigration [redacted]
Representantsimmigration.[redacted]
Subject: FW: Live-in Caregiver - PR - Immigration, Refugees and Citizenship Canada (Protected A)

Dear Sir/Madam,

We hope this email finds you well.

We forward to you the email below, which we received from the IRCC call centre, with respect to eligibility to apply for PR under the Live-in Caregiver program (LCP).

We are seeking your clarification and guidance on that matter, as we have received conflicting information from the IRCC call centre agents. Two agents (during a call on 31/01/2025 and 03/02/2025 confirmed that despite the program is closed, applicants may still apply for PR if they meet the criteria listed below. They also confirmed, after checking with someone, that applicants in maintained status as LCP workers, can apply, as listed on the link provided below :

https://www.canada.ca/en/immigration-refugees-citizenship/services/work-canada/permit/caregiver-program/become-permanent-resident.html

*The Live-in Caregiver Program (LCP) is **closed** to new applicants. You can only apply for permanent residence through the LCP if you have at least 2 years of work experience in the program and:*

- *you're already working in Canada with an LCP work permit, or*
- *you were approved for your first LCP work permit based on a Labour Market Impact Assessment submitted to Employment and Social Development Canada on or before November 30, 2014*

A third agent, during a call on 20/02/2025 confirmed that no one can apply anymore, because the program is closed, however, she sent the email below.

This last reply does not match what is being posted on the links provided below:

https://www.canada.ca/en/immigration-refugees-citizenship/services/work-canada/permit/caregiver-program/become-permanent-resident.html

Also. upon calling the IRCC call centre, the voice message preceding the option of LCP information, confirms that applicants may apply if they meet the above noted requirements.

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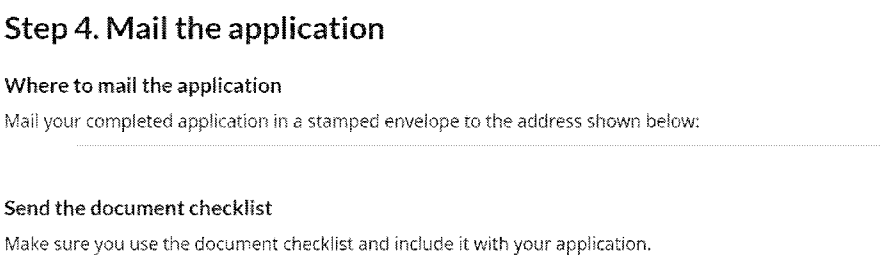
To this, we seek your clarification to whether applicants, can apply, if they have at least 2 years of work experience in the program and:

• are already working in Canada with an LCP work permit, or

• were approved for your first LCP work permit based on a Labour Market Impact Assessment submitted to Employment and Social Development Canada on or before November 30, 2014

We note from the guide IMM5290, in "Step 4 – Mail the application" that the application is a paper application that should be mailed to an address, which is missing from the guide – see the following screen shot:



Step 4. Mail the application

Where to mail the application

Mail your completed application in a stamped envelope to the address shown below:

Send the document checklist

Make sure you use the document checklist and include it with your application.

However, the document checklist IMM5282 – copy attached, states that the paper application should be mailed to the CPC office in [redacted] which we understand does not accept paper applications any more.

In addition, the address in the checklist, is missing the street number and name (which we believe to be 9700 Jasper Street??).

To this, we kindly seek your clarification to how can applicant, who meets the above criteria, submit the application.

We checked the PR Portal options, and it does not include the LCP program, but only the expired pilots for Home Child care provider and Home Personal support provider, which expired in June 2024.)

The conflicting information form the IRCC call centre agents, and what is posted on the IRCC links noted below, are confusing, so your feedback and guidance are greatly appreciated.

Regards

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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From: CE CSC [redacted] No[redacted] [redacted] CSC EC (IRCC) [redacted]
Sent: February 20, 2025 10:46 AM
To:
Subject: Immigration, Refugees and Citizenship Canada (Protected A)

\intbl\qrPlease do not reply to this email.
\intbl\qrProtected A

Good day,

[redacted] Refugees and Citizenship Canada (IRCC).
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\intbl\sb280How to submit your feedback

Your feedback is important to us. You may submit a comment, compliment or complaint about IRCC services, performance or processes, such as:

- Application processing times,
- Services,
- Fees or refunds,
- Online tools or the IRCC website,
- Policy and legislation,
- Etc.

In order to do so, please fill out the feedback form available on our website.

Requirements to become a permanent resident - Live-in caregiver program

You can apply to become a permanent resident of Canada through the Live-in Caregiver Program if you meet the requirements.

Please consult the following links to our website in order to familiarize yourself with these requirements:

- Become a permanent resident - Live-in caregivers, and
- The instruction guide of the application for permanent residence.

\intbl\sb280Publication and manuals

We [redacted] in IRCC.

- To consult, download or order copies of IRCC's publications:
  - we invite you to visit our website.
- To provide feedback on these publications:
  - please click on the Give us feedback on publications button located on this page.

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[redacted]Refugees Immigration, Réfugiés
ip Canada et Citoyenneté Canada
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We hope the information provided is helpful in assisting you with your enquiry.

We would also like to suggest the following online services that might be helpful to you:

- Check your application status - You may either:
  - sign in to your online account to check your application status,
  - create an online account and link your application to it, or
  - use the online tool (Client Application Status (CAS)).
- Change of address
- Find application forms and guides
- Help Centre - To find answers, you may consult the different sections or type keywords related to your question

Thank you,

Agent #5603
Immigration, Refugees and Citizenship Canada

Note: The information provided may change without notice. If there is conflicting information between the text in the email and the Immigration and Refugee Protection Act, the Citizenship Act or their regulations, the Act and/or Regulations prevail. This email was sent to you in the language of your choice. The information on the IRCC website is available in both official languages.

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