Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 3, 2025 10:37:16 AM
From:
Mail received time: Wed, 30 Apr 2025 13:30:30
Sent: May 20, 2025 12:07:19 PM
To: Immigration Representatives / Représentants immigration (IRCC)
Subject: Re: FW: Clarification Regarding Restoration and Visitor Record Applications - REP-B-2025-0530 - Due 27-May-25
Importance: Normal
Sensitivity: None
Attachments:
image001.jpg;

CAUTION: This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hello

Unfortunately I do not see a response in the previous email. Thank you

Regards,

On Wed, Apr 30, 2025 at 6:28 'a0AM Immigration Representatives / Représentants immigration (IRCC) [redacted] wrote:

Good day,

[redacted] **Immigration Representatives Mailbox.**

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

Immigration, Refugees and Citizenship Canada cannot provide advice to applicants. Information to determine how and when an applicant can extend their stay in Canada or restore their status can be found on IRCC's website at the following links: Extend your stay in Canada: About the document - Canada.ca and Restore your status and get a work permit - Canada.ca.

We hope this information is useful.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 25, 2025 6:45 PM
To: Immigration Representatives [redacted] Représentants immigration (IRCC) [redacted]
Representantsimmigration.IRCC[redacted]
Subject: Clarification Regarding Restoration and Visitor Record Applications

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

I hope you are well.

I have a clarification question regarding restoration and visitor record applications.

Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

If an individual applies for a work permit extension **before** the expiry of their current work permit, and then, **while the work permit application is still in process**, they submit an application for a visitor record **without paying the restoration fee** — and later the work permit application is **refused** — what should their next steps be?

Specifically:

- * Should they wait for the decision on their pending visitor record application?
- * Or are they required to submit a new restoration application (with restoration fee) along with a new visitor record application?

I would appreciate your guidance on how this situation should be handled.

[redacted]

--

Regards,