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Archived: June 2, 2025 12:32:08 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 18 Mar 2025 16:15:54
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Urgent help needed for IRCC Portal Representative account - REP-B-2025-0005 - Due 24-Apr-25
Importance: Normal
Sensitivity: None

Hello,

Your Party ID in GCMS has been updated to include your Given Name(s).

Please log-in again.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 11, 2025 11:55 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Urgent help needed for IRCC Portal Representative account

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Good day,

I am a lawyer in Ontario and my Representative IRCC ID is

I have an Authorized Paid Representative Portal account which I have been using without issue. I tried to enroll in an My IRCC portal representative account on and it was approved on the same date. However, my Given name or first name is missing in my Account profile, I am attaching a screenshot for your reference. My Given name or first name is Everything else in my Account profile is correct.

There is no option to update my Given name or first name in the Account profile page. There is no option for me to enroll in a new My IRCC portal representative account since I have already enrolled. Right now my account is only showing my last name, so I cannot complete the signing of the declaration to submit an application for my clients from my account.

Please kindly update my Given name or first name in my Account profile to show which is in accordance with my record under Representative IRCC ID Your urgent attention in this matter is greatly appreciated.

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is withheld pursuant to section

est retenue en vertu de l'article

19(1)

of the Access to Information Act

de la Loi sur l'acces a l'information