Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 12:33:08 PM
From: [redacted] Représentants [redacted]
Sent: Tue, 18 Mar 2025 19:44:45
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: Question regarding Ukrainian nationals who were issued TRPs - REP-2025-0576 - Due 19-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

Please note that a temporary resident permit (TRP) temporarily overcomes a client's inadmissibility. However, for a client to no longer be inadmissible they must resolve their inadmissibility, leave Canada, and apply for the appropriate document (e.g., a Temporary [redacted] Permit, [redacted] Work Permit) from [redacted] Canada with the proper authorization.

Alternatively, the client may apply for a subsequent TRP if the circumstances justify it. Applications for a subsequent TRP must be submitted via paper and mailed to the appropriate office, as instructed in the Document Checklist [IMM 5557]. Clients can refer to the Guide 5554 on Applying to remain in Canada as a temporary resident permit holder for additional information.

If the client is applying for **a TRP and a work permit**, they should complete the Application to change conditions, extend my stay or remain in Canada as a worker [IMM 5710]. Detailed instructions on how to complete this form can be found in the Guide 5553 - Applying for a work permit inside Canada - extend, change conditions, initial and open work permits.

As you have noted, the Immigration measures and support for Ukrainians and their families - Canada.ca web page does not [redacted] instructions [redacted] to TRP [redacted] to [redacted] their temporary [redacted] status [redacted] page [redacted] be updated in the coming weeks to provide further instructions.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 18, 2025 9:12 AM
To: Immigration Representatives / Représentants immigration [redacted]
Representantsimmigration.IRCC [redacted]
Subject: Question regarding Ukrainian nationals who were issued TRPs

Hello,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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We have a question regarding Ukrainian nationals who were issued TRPs under CUAET upon entry to Canada for not having a valid passport.

Ukrainian nationals who did not have valid travel passports and travelled to Canada with single journey travel documents with visas were issued Temporary resident permits and Work /Study permits.

After the [redacted] the [redacted] from the [redacted] the applicants [redacted] with renewing their status as after they apply for the extension of their work permits under Ukrainian measures for Ukrainian nationals who arrived in Canada before March 31, 2024 and have valid CUAET status, the work permit applications with valid passports but previously issued TRPS are withdrawn by the officers with the following instructions:

"No action is being taken to process your request. You have submitted your application online. You must submit an application for a Temporary Resident Permit in paper form.

We cannot take any action in your case until such time as you re-apply by submitting a new application by mail along with the following items:

[X] An application for a Temporary Resident Permit, and a Work Permit

[X] Two recent passport size photographs of yourself, and;

[X] $239.75 for the TRP fee, and $255 for the Work Permit fees"

We would like to confirm that TRP holders in such circumstances must apply for subsequent TRPs in paper even though they have valid passports and no compliance /admissibility issues but were issued TRP upon entry.

[redacted] the applicants [redacted] to [redacted] after [redacted] valid [redacted] not [redacted] passport, and they were issued TRPs?

We would also like to point out that if this aligns with the guidelines IRCC officers follow for Ukrainian nationals applying for an extension, there are no clear instructions for such applicants on the website. This lack of information creates confusion and leads to unnecessary expenses, as fees are not reimbursed after withdrawals. Additionally, while regular TRP with Open Work Permit applications are exempt from the open work permit holder fee, it appears that Ukrainian nationals are subject to a special regime requiring them to pay this fee in this situation.

Thank you