Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 2, 2025 12:34:19 PM
From: [redacted]
Sent: Wed, 19 Mar 2025 13:50:35
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Can study permit holders independently verify which DLI is linked to their study permit? - REP-2025-0490 - Due 12-Mar-25 - REP-2025-0646 - Due 21-03-2025
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

\sb280

[redacted], it's not [redacted] to [redacted] to verify which DLI is linked to their study permit. I assume the best way to contact would be an IRCC web form.

Within the web forms, would the correct sub-category for this purpose be:

- Update or ask about your application > Other
- Ask about a program or service > Studying in Canada
- Or some other category?

Students look to us for advising on these matters so we would appreciate further clarity.

[redacted]

They may select the option **" Update or ask about your application: Other".**

Students must provide their study permit application details and must provide detailed explanations of their request in the **" Tell us about your request"** section.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 21, 2025 12:34 PM
To: Immigration Representatives / Représentants immigration (IRCC) [redacted]

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Representantsimmigration.IRCC [redacted]

Subject: RE: Can study permit holders independently verify which DLI is linked to their study permit? - REP-2025-0490 - Due 12-Mar-25

Hello,

[redacted], it's not [redacted] to [redacted] to verify which DLI is linked to their study permit. I assume the best way to contact would be an IRCC web form.

Within the web forms, would the correct sub-category for this purpose be:

- Update or ask about your application > Other
- Ask about a program or service > Studying in Canada
- Or some other category?

Students look to us for advising on these matters so we would appreciate further clarity.

Cheers,

From: Immigration Representatives / Représentants immigration (IRCC) [redacted]
[redacted]cic.gc.ca>
Sent: February 20, 2025 12:38 PM
[redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC) [redacted]
[redacted]IRCC [redacted]
Subject: FW: Can study permit holders independently verify which DLI is linked to their study permit? - REP-2025-0490 - Due 12-Mar-25

Good day,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

[redacted]

Students who have done their DLI change via their MY CIC Account prior to Nov. 1, 2024 or via the IRCC webform from Nov. 1, 2024 to Nov. 15, 2024 can contact the IRCC Client Support Center to verify which DLI is linked to their study permit.

For enquiries regarding the DLI compliance reporting, please send an email to IRCC.DLIList-ListeEED.IRCC@cic.gc.ca.

[redacted]

The Immigration Representatives Mailbox

Bonjour,

Pour votre action, voir la demande ci-dessous.

• Veuillez fournir une réponse **destinée au client** approuvée par votre gestionnaire directement dans la boîte aux courriels des représentants en immigration, avant la date d'échéance indiquée dans la ligne objet.

• La réponse sera envoyée au représentant à partir de la boîte aux courriels des représentants en immigration. **Veuillez s.v.p ne pas répondre directement au représentant car nous suivons tous les messages reçus et les réponses envoyées**. Cela encouragera les représentants à utiliser la boîte aux courriels et à ne pas adresser leur demande aux agents et offrira un moyen plus efficace de répondre aux clients.

• Si vous n'êtes pas en mesure de fournir une réponse dans le délai 20 jours de service standard, veuillez envoyer un message à la boîte aux courriels des représentants en immigration et nous en informerons le représentant.

Cordialement,

La boîte aux courriels pour les représentants en immigration

From:
Sent: [redacted] 11, 2025 3:23 PM
To: Immigration Representatives / Représentants immigration [redacted]
Representantsimmigration.IRCC[redacted]
Subject: Can study permit holders independently verify which DLI is linked to their study permit?

Hello,

My question relates to study permit holders in Canada without a specific institute listed on the study permit and who believe they submitted their change of DLI notification via the IRCC web portal prior to November 8, 2024. Is there a way for them to independently verify which DLI is currently linked to their study permit (such as within their IRCC portal)?

It has been widely reported that in practice IRCC did not ever provide any confirmation of the change of DLI to these study permit holders. So now many of them are unsure of whether or not IRCC ever processed their change of [redacted] is contributing to us receiving hundreds of requests for PALs from our continuing students even though they already took steps to change their DLI prior November 8, 2024.

Internally we are referring to the IRCC compliance report list for Fall 2024 to help verify this and we are confirming with students if they appear on that list or not. However, even when we confirm that they are on the list they still are not reassured. If there was

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

a way for them to be able to independently verify which DLI is linked to their current study permit then that would help them to sure of if their previous change of DLI notification was processed and whether or not they require a PAL for any further study permit extension while continuing their studies at our institute.

Cheers,