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Archived: June 2, 2025 2:38:18 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Mon, 24 Mar 2025 13:04:12
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: URGENT HELP NEEDED UNABLE TO SIGN IN TO AUTHORIZED REPRESNETATIVE PORTAL - REP-A-2025-0741 -Due 14-Apr-25
Importance: Normal
Sensitivity: None

Hello,

Can you send us a screenshot of the error message you are encountering.

[redacted]

The Immigration Representatives Mailbox

From
Sent: [redacted] 3, 2025 5:02 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: URGENT HELP NEEDED UNABLE TO SIGN IN TO AUTHORIZED REPRESNETATIVE PORTAL

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Dear Sir or Madam,

I really need urgent help. I can't login into my account in the Authorized Representative Portal for the last couple days. Is the problem on my end or IRCC? I would try and recover my account, but I don't know what the PIN or password is to do this. I have received several notices regarding clients files, but I cannot even login to check what they are about.

Please, please, please help me.

Thanking you in advance.

Sincerely,