Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:39:27 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 25 Mar 2025 13:53:44
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: New Use of Rep Form - Still Ineffective to Withdraw - REP-A-2025-0740 - Due 10-Apr-25
Importance: Normal
Sensitivity: None

Good day,

Thank-you for contacting the Immigration Representatives Inbox.

While sections A, D, and E (applicant signature) are required for withdrawing your role as a representative, we understand that there are exceptions that may make it difficult to obtain the applicant's signature. To account for some of these challenges, section D states, "(if applicable) I have been unsuccessful in obtaining the applicant's agreement and/or signature on this form (Section E), and attest to having taken reasonable steps to do so." If these circumstances arise, sections A and D are required to be filled out and signed accordingly.

We hope this helps.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 3, 2025 12:51 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: New Use of Rep Form - Still Ineffective to Withdraw

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

I learned today that IRCC has introduced a new Use of Rep form. My delight at seeing that the new form included a withdrawal of representation option was short lived though when I saw that to properly complete the form, the applicant had to sign. This entirely defeats the purpose of a representative withdrawing from representation where the applicant refuses to allow that to take place (eg, the rep becomes aware of some misrepresentation that the applicant refuses to disclose or other break in their relationship where the applicant will not facilitate) or where the applicant has disappeared and cannot be found to sign.

Please advise me how cancellation of a representative effectively differs from withdrawal of a representative, when you have to get the applicant to sign the form for a withdrawal (section E).

[redacted]

Page 1336

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19(1)

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