Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 2:53:20 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 27 Mar 2025 13:36:00
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: URGENT: Modification of Letter of Support for SUV Applicants - REP-A-2025-0755 -Due 9-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question:

> *As long as none of the SUV business members have submitted their PR applications yet, the designated entity (DE) may make changes to the commitment certificate (CC) and letter of support (LOS).*
>
> *Once an application is submitted, it locks-in the commitment certificate in which case, no further changes can be made to the CC and [redacted] e that changes [redacted] to [redacted] the CC and LOS [redacted] (not [redacted] the LOS) and the [redacted] information n[redacted] reflected in both documents. In this situation, the DE must issue a new CC (to the IRCC Montreal Processing Officer) and LOS (to the applicant(s)).*
>
> *The same CC identifier / number can be used as no applications have been submitted yet. Also note that once an application has been submitted and the commitment certificate is locked-in, the rest of the members of the SUV business must submit their complete applications before the expiry of the commitment certificate. Please refer to Assessing the application (start-up business class) - Canada.ca for more information.*
>
> *Please also be advised that the assessment of an application is based on a case-by-case basis, considering the particular circumstances in conjunction with the supporting documentation available to the officer. The onus is always on the applicant to provide sufficient documentation to satisfy an officer that they meet the requirements.*

We trust that this information will assist you.

Sincerely,

The Immigration Representatives Mailbox

If you were unable to find the information on IRCC's website, and as we are unable to respond to case-specific enquiries, please contact our **Client Support Centre** by:

- IRCC Web form
- Telephone at **1-888-242-2100** (Monday to Friday from 8 a.m. to 4 p.m. local time)

For general information regarding a personal immigration file, please consult the links below:

- Find answers to common questions in the Help Centre
- Check your application status
- Find application forms and guides

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From:
Sent: [redacted] 26, 2025 11:32 AM
To: Immigration Representatives / Représentants immigration (IRCC) [redacted]
Subject: URGENT: Modification of Letter of Support for SUV Applicants

Dear Sir/Madam,

I hope you are doing well.

We are working with a group of five applicants under the Startup Visa program who have received a Letter of Support from a designated entity. They are currently in the process of preparing and submitting their PR applications. All five members were initially designated as essential.

At this stage, four of the applicants have obtained the required language test results. However, one member is facing difficulties and may not be able to meet the language requirement in time. None of the applicants have submitted their PR applications yet.

Given the circumstances, we would like to confirm whether the designated entity can modify the Letter of Support at this stage—either by reclassifying this member as non-essential or removing them from the application entirely. Please advise on the process and implications of such a modification.

Looking forward to your guidance.

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Kind Regards,