Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

Archived: June 2, 2025 2:53:44 PM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 27 Mar 2025 14:35:48
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Query Regarding Home Care Worker Immigration Pilot - REP-B-2025-0135 - Due 24-Apr-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox.**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Please see our response to your question.

***

Under the Home Care Worker Immigration Pilot Home Support stream, applicants must have a genuine and valid job offer for full-time employment in the home support worker occupation in Canada (NOC 44101) to be eligible. The job offer must demonstrate the applicant will be providing personal care services, not health or nursing services, in a residential setting.

> **NOC 44101:** Home support workers, caregivers and related occupations, provide personal care and companionship for seniors, persons with disabilities and convalescent clients. **They provide care in the client's residence, where they may also reside**. They are employed by home care and support agencies, private households, or they may be self-employed.

1. 1. **Direct Care Agencies that own a retirement home**: Job offers from direct care agencies may be eligible, but it depends on the specific nature of the caregiving role. If the caregiving work involves providing personal care services in a residential setting the job offer may qualify. Officers will use all available information to determine whether the applicant will be providing services that align with the NOC and whether the work setting is considered the care recipient's private residence. If the work will extend beyond personal care services and is offered in an institution, it may be ineligible.

2. 2. **Senior Living Facilities**: Job offers from senior living facilities are generally not eligible under the home support worker category. If the role involves caregiving within the facility, it would likely be considered an institutional setting. If the caregiving work involves providing personal care services in a residential setting, such as senior communities, the job offer may qualify. Officers will use all available information to determine whether the applicant will be providing services that align with the NOC and whether the work setting is considered the care recipient's private residence rather than an institution.

3. 3. **Long-Term Care Homes**: Job offers from long-term care homes are not eligible under this category. The program excludes caregiving work performed in institutional settings, such as nursing homes or long-term care homes.

Please see here for more information regarding job offers, and here for more information regarding eligible employers.

We trust this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
Information disclosed under the Access to Information Act
L'information divulguée en vertu de la loi sur l'accès à l'information

From:
Sent: [redacted] 21, 2025 1:06 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Subject: Query Regarding Home Care Worker Immigration Pilot

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Dear Sir/Madam,

My name is · RCIC -

Although the instructions have been posted, we still require clarification on whether individuals with job offers from the following institutions are eligible to apply under Home Support Worker Category (NOC 44101):

1. 1. Direct Care Agencies that own a retirement home
2. 2. Senior Living Facilities
3. 3. Long-Term Care Homes

Awaiting your response. Thank You!

Sincerely,