Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Mon, 3 Feb 2025 12:35:33
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: TR: URGENT situation - [redacted] national - REP-2025-0188- Due 02-Feb-25
Importance: Normal
Sensitivity: None
Attachments:

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Foreign nationals with legal temporary resident status in Canada are responsible for adhering to the conditions of their entry, including timely application for status extension or its restoration, and compliance with entry conditions.

For clients whose status is nearing expiry and who cannot renew their passport in time, it is recommended that they apply for an **extension of their current visitor record, work or study permit** before it expires. The officer will address the [redacted] as part of the extension application. If a temporary resident applies for a status extension before the expiry date of their temporary resident status in Canada, they can continue working or studying with maintained status until IRCC makes a decision on their application.

The department is aware of the difficulty and delays Ukrainian clients are experiencing in regard to renewing their passports. Generally, all foreign nationals applying for temporary residency in Canada are required to provide a valid passport or travel document as per Sections 52 of the *Immigration and Refugee Protection Regulations (IRPR).* Please see a list of acceptable documents at R52(1) and exceptions to the document requirements at R52(2). If applicants cannot meet a requirement to provide an acceptable document due to *compelling* circumstances, delegated decision-makers may consider their situations on a **case-by-case basis**. The onus would be on the applicant to provide an explanation or evidence relating to their situation to support why they are unable to provide a valid passport.

As a reminder, Ukrainians and their family members who were approved under the CUAET, who arrived in Canada on or before March 31, 2024, and who hold valid temporary resident status have until March 31, 2025, to apply for a new open work permit that is valid for up to three years, extend a current open work permit or apply for a new study permit, subject to standard fees. Clients may apply for a visitor record or an extension of their study permit via regular channels. All Ukrainians and their family members in Canada with temporary resident status are eligible for settlement services in Canada until March 31, 2025, regardless of their arrival date.

Ukrainian nationals who hold a passport from another country are eligible to apply under these measures with their other passport, as long as they are able to demonstrate that they are a national of Ukraine and meet all other conditions listed in the Temporary public policy to facilitate continued access to open work permits and study permits for foreign nationals in Canada who arrived under the Canada-Ukraine authorization for emergency travel measures.

As a reminder these measures are intended to support Ukrainian nationals and their family members who have sought

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temporary safe haven in Canada under the CUAET measures and who continue to need to support themselves and their families while the war in Ukraine remains ongoing.

For regularly updated information on immigration measures for Ukrainians and their families, please consult IRCC Website: Immigration measures and support for Ukrainians and their families.

I trust that the this information is helpful. If you have any follow up questions, please don't hesitate to get in touch.

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 17 janvier 2025 16:11
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Objet : URGENT situation - Ukrainian national

Hello there,

I have a situation here which is quite urgent, and it doesn't seem IRCC has addressed.

Ukraine has stopped issuing passports to males aged 18-60 who are outside their country, forcing them to return to serve in the war, risking their lives.

The IRCC measures for Ukrainian nationals up to March 31, 2025 says they need a valid passport - is there an exception?

Also, if the Ukranian national holds a passport from another country, can they apply for the CUAET work permit with the secondary passport?

Thank you.