Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 7:55:18 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Wed, 2 Apr 2025 15:49:42
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Technical Issue on Authorized Representative Portal - REP-B-2025-0226 - Due 2-May-25
Importance: Normal
Sensitivity: None

Good day,

Please be advised that the fix has now been implemented.

Kindly please re-try.

If the issue persists, please provide the screenshot with date & time stamp on it

[redacted]
The Immigration Representatives Mailbox

From:
Sent: Thursday, March 27, 2025 3:48 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted] CE CSC Question [redacted] Question CSC EC (I[redacted]) [redacted] QuestionCSCEC.[redacted].gc.ca>
Cc:
Subject: Technical Issue on Authorized Representative Portal

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> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Dear Officer,

We are reaching out to report a technical issue that is hindering the submission of work and study permit applications for applicants currently in [redacted] after answering the question shown in the below screenshot and clicking the "Next" button, we are unable to advance to the next step, which is necessary for the application submission process.

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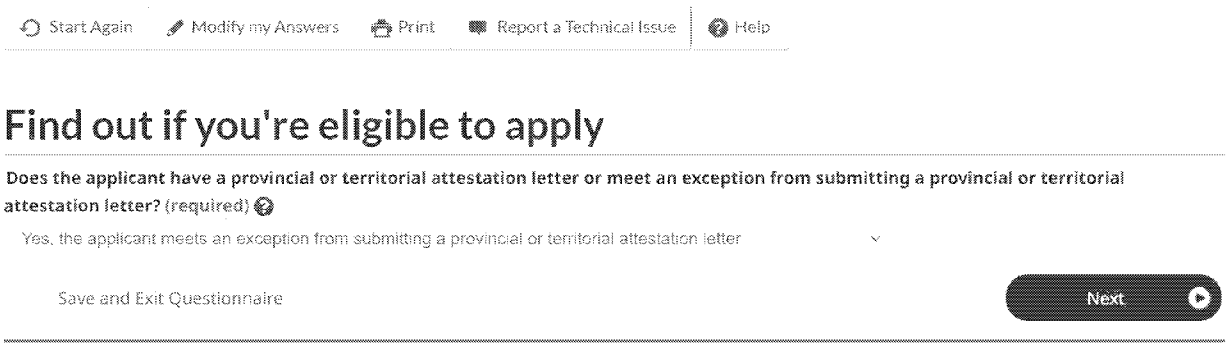

In light of the circumstances, we kindly request your assistance in resolving this issue at your earliest convenience. Thank you in advance for your understanding and we look forward to hearing from you.

Best Regards,