Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 7:57:22 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Wed, 2 Apr 2025 18:34:32
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Is it ok to submit a study permit extension using the client's IRCC secure account instead of APR? - REP-B-2025-0252 - Due 2-May-25
Importance: Normal
Sensitivity: None

Good day,

Please be advised that the fix has now been implemented.

Kindly please re-try.

If the issue persists, please provide the screenshot with date & time stamp on it.

[redacted]
The Immigration Representatives Mailbox

From:
Sent: Monday, March 31, 2025 11:44 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC@cic.gc.ca>
Subject: Is it ok to submit a study permit extension using the client's IRCC secure account instead of APR?

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Good morning,

[redacted] with CICC is

The Authorized Paid Representative portal (APR) doesn't allow you to submit a study permit. I reported this technical issue on March 27, 2025. So far, I didn't get any response from the IRCC technical team. Please see the attached file for details.

I am wondering under this circumstance, if the authorized paid representative can use clients' IRCC secure account to submit applications.

Looking forward to hearing from you soon.

[redacted]

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19(1)

of the Access to Information Act

de la Loi sur l'acces a l'information