Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 7:57:36 AM
From:
Mail received time: Wed, 2 Apr 2025 18:41:53
Sent: Wed, 2 Apr 2025 13:41:37
To: Immigration Representatives / Représentants immigration (IRCC)
Subject: Re: IRCC Portal Enrolment assistance
Importance: Normal
Sensitivity: None

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hello,

I am licensed with the Law Society of and my member number is :

On Wed, Apr 2, 2025, 1:08 'a0p.m. Immigration Representatives / Représentants immigration (IRCC) [redacted] wrote:

Hello,

In order to properly assist you, may you please provide your credentials as a Canadian Lawyer or Representative in good [redacted]

[redacted]

The Immigration Representatives Mailbox

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Bonjour,

Afin de mieux vous aider, pouvez-vous s'il vous plaît fournir vos accréditations en tant qu'avocat ou représentant canadien en [redacted]

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Nous vous remercions ,

La boîte aux courriels des représentants en immigration

From:
Sent: [redacted] 31, 2025 1:55 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: IRCC Portal Enrolment assistance

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Hello,

I have been attempting to create an IRCC Portal account as a representative on multiple occasions with no success. I have submitted the ID requested and your latest issue was that I have created multiple accounts and that you needed a primary ID.

My IRCC ID is

Here are my questions:

1. How do I delete those enrolments/accounts?

2. How do I re-enroll?

3. Can you please extend the deadline on the latest letter request you sent me requesting a primary ID?

Thank you,

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is withheld pursuant to section
est retenue en vertu de l'article

19(1)

of the Access to Information Act
de la Loi sur l'acces a l'information