Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 2, 2025 10:15:13 AM
From: [redacted] Representatives / Représentants [redacted] (IR[redacted]
Sent: Mon, 3 Feb 2025 17:13:04
To:
Cc: [redacted] Representatives [redacted] / Représentants [redacted]
Subject: TR: In Canada Landings - IRCU-2025-0002 -REP-2025-0284 - Due 10-Feb-25
Importance: Normal
Sensitivity: None

Good day,

[redacted] **Immigration Representatives Mailbox**

Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance.. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.

Although there is no departmental service standard to land clients virtually, it takes approximately 60 days for clients to become permanent residents depending on case factors. If a client has replied to the pre-email and is not landed within 60 days after the initial pre-email contact, they may call the Client Support Centre (1-800-242-2100) and the agent may flag their case to the processing office to review the reason for delay.

As stated on our website, clients who are waiting to be virtually landed and have plans to travel before receiving their electronic Confirmation of Permanent Residence (e-CoPR) document should contact the Department using the email address on their invitation message.

Sincerely,

The Immigration Representatives Mailbox

From:
Sent: [redacted] 13, 2025 1:56 PM
To: [redacted] UCRI (IRCC) [redacted]
Subject: In Canada Landings - IRCU-2025-0002 - DUE: February 13, 2025

[redacted]

I hope this email finds you well. I am touching base again on the seeming perennial issue of virtual landings in Canada taking weeks and months to process for some applicants.

What can applicants who have been waiting 6+ weeks for their landing documents to be signed do to have their landing finalized. Many of these applicants require their signed COPR to qualify for provincial health insurance or to work in [redacted] to [redacted] that [redacted] to.

I am also wondering if this is also somehow impacted by the email issue that affected the virtual landing email address in December 2024.

I am seeing self-reps also talking about this issue on social media.
https://x.com/hashtag/ecoprdelays?src=hashtag_click

Thank you,

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19(1)

of the Access to Information Act

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