Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:43:53 AM
From:
Mail received time: Thu, 3 Apr 2025 15:33:51
Sent: Thu, 3 Apr 2025 11:33:43
To: Immigration Representatives / Représentants immigration (IRCC)
Subject: RE: URGENT: Unable to access email on record for our PR portal
Importance: Normal
Sensitivity: None

CAUTION: This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hello,

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Hello,

We are having IT issues and are unable to access our company domain emails. We have three active client PR applications and we're very concerned that we might miss emails from IRCC regarding these applications.

1. 1. Is there any way to check if any correspondence has been sent to us from IRCC regarding these files?
2. 2. Would it be possible to change the email on the application to another email address?

I look forward to your reply.