Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:07:31 AM
From: [redacted]
Sent: Thu, 3 Apr 2025 15:14:28
To:
Cc: [redacted] Representatives / Représentants [redacted]
Subject: FW: Application / Demande - REP-2025-0552 - Due 17-03-2025
Importance: Normal
Sensitivity: None

Hello,

[redacted] **Immigration Representatives Mailbox.**

Please be advised that we have investigated the issue reported and found that whenever REP or client submit PR application(s) from PR portal, they would have to link their application (after getting the application number) to their APR portal account or IRCC secure account.

If REP is unable to link the application to their account, REP have to provide the screenshot of the information they are entering while trying to link the application with date and time stamps.

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 20, [redacted] PM
To: Immigration Representatives / Représentants immigration (IRCC) [redacted]
Cc: [redacted]
Subject: RE: Application / Demande - - REP-2025-0552 - Due 17-03-2025

We are using the authorized rep port for PR and applying for the spousal sponsorship

Regards,

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From: Immigration Representatives / Représentants immigration (IRCC) [mailto:I[redacted]IRC[redacted]
Sent: February 20, 2025 1:49 PM
To:
Cc: Immigration Representatives / Représentants [redacted] (IRCC) [redacted]
Subject: FW: Application / Demande - [redacted] - REP-2025-0552 - Due 17-03-2025

Hello,

For us to better assist you, can you confirm what portal you are dealing with?

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 14, 2025 6:00 PM
To: Immigration Representatives / Représentants immigration (IRCC) [redacted]
Cc:
Subject: FW: Application / Demande

Hi I received this letter to link the account to the file. Unfortunately the directions are not clear and I do not see anything referred to in the directions

To link an application:

Follow the steps to sign into your online account or create a new one.

In your account, under "View the applications you submitted", click on "Add (link) your application to your account to check your status".

Enter the information exactly as you did on your original application. If you made updates after you applied, enter the most recent information.

You can try to link an application 5 times. If it doesn't work after 5 tries, you'll be locked out for 24 hours.

After you link your application, you won't receive paper letters about your application. We'll send messages about your application to your account.

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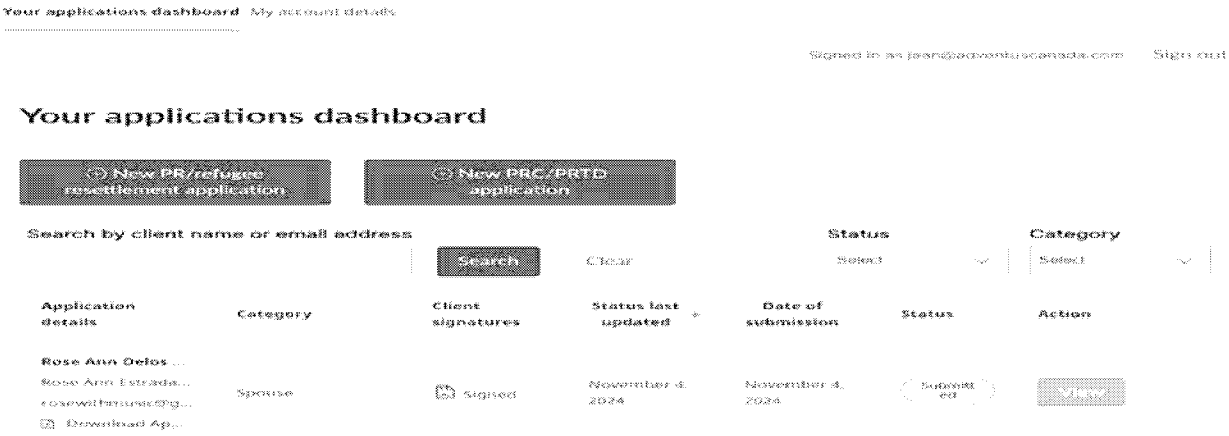

Nowhere to link the account.

If it is meant for the client whey do they not send to client as in these applications the applicant's email is provided to them. Also I see that if they have a rep we would lose acccess to the application.

They already know that the applicant has rep because they are sending us file et. This is redundant. Why do they waste time doing this when they are so far behind It has been stressfull for our clients to have to wait and they send these forms out to us. There is nothing to be done on our part correct??

[redacted] and support

Regards

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From: [redacted]
Sent: February 14, 2025 6:57 AM
To:
Subject: Application / Demande -

(le français suit)

[redacted]

This refers to your application submitted to Immigration, Refugees and Citizenship Canada (IRCC).

The attached correspondence contains important instructions pertaining to your application. Please review the content carefully and contact us if you have any questions or concerns.

Thank you,

Immigration, Refugees and Citizenship Canada

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Immigration, Refugees and Citizenship Canada | Immigration, Réfugiés et Citoyenneté Canada

Bonjour,

Il s'agit de votre demande soumise à Immigration, Réfugiés et Citoyenneté Canada (IRCC).

La correspondance ci-jointe contient des instructions importantes concernant votre demande. Veuillez lire attentivement le contenu et nous contacter si vous avez des questions ou des préoccupations.

Merci,

Immigration, Réfugiés et Citoyenneté Canada