Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 8:49:17 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Fri, 4 Apr 2025 14:07:29
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: EXTREMELY URGENT - [redacted] - EXPRESS ENTRY [redacted] - REP-B-2025-0191 - Due 23-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
It appears that you are already associated in the application and the previous Rep disassociated. The issue may be with the actual portal, but the office cannot assist as no application has been submitted yet.

We'd recommend you submit a webform request and submit your technical issue there, where you can submit screenshots and describe the issues for IT. https://secure.cic.gc.ca/ClientContact/en/Technical

We will send another ticket on our end; it will be set as "urgent".

***

[redacted]

The Immigration Representatives Mailbox

From: [redacted]
Sent: [redacted] 10, 2025 7:03 PM
Cc: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC[redacted]
Subject: Fw: EXTREMELY URGENT - [redacted] - EXPRESS ENTRY ISSUES

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hello Officer,

I really don't know what to do here. I keep emailing you for MORE THAN A MONTH now.

I need to link client's Express Entry profile to my lawyer's representative so I can FINALLY submit his PR. I have been trying to link his profile since February 4, 2025.

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What else do I need to do to have someone address this issue? Can someone link the application manually?

My client has an invitation to apply stuck in a previous representative's portal. He is wasting precious time towards applying for permanent residency - which impacts himself, his spouse, and children.

I have copied Nova Scotia who issued a nomination certificate in hope that maybe, it would have an impact.

[redacted]

From:
Sent: [redacted] 7, 2025 10:30 PM
Subject: Fw: EXTREMELY URGENT - · EXPRESS ENTRY ISSUES

Hello, following up on the below urgent matter.

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[redacted]

From:
Sent: [redacted] 6, 2025 11:06 PM
Subject: Re: EXTREMELY URGENT - [redacted] - EXPRESS ENTRY ISSUES

Screenshots attached + error message.

I have tried every single alternative option.

Please help. My client has an invitation to apply stuck in a previous lawyer's portal. He is wasting precious time towards a stable immigration status in Canada - which impacts himself, his spouse, and children. We already had to DECLINE an invitation to apply in hope that his Express Entry profile would have been linked to my REPRESENTATIVE PORTAL by then.

[redacted]

Page 1999
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est retenue en vertu de l'article

19(1)

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