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Archived: June 3, 2025 8:51:34 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Fri, 4 Apr 2025 19:24:46
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: admission of supervisa holders with no issuance of visitor records - REP-2025-0088- Due 6-Feb-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
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If granted entry, super visa holders are authorized to stay in Canada for 5 years, as per A29(3).

Visitor records are issued to extend or limit the length of stay of a temporary resident in Canada or to specify conditions applicable to the temporary resident during their stay.

A visitor record is a document that provides proof of temporary resident status while in Canada, is not a travel document and does not guarantee re-entry into Canada. As per R183(4)(a), once a foreign national leaves Canada, their temporary resident status ends.

Upon arrival at a POE, and as per R185, the BSO has the discretion to either:

1 – grant entry to the validity of the VR (if it is still valid),
2 – grant entry for any other length of stay, or
3 – deny entry

For further information on CBSA policies, refer to: https://www.cbsa-asfc.gc.ca/contact/menu-eng.html

We trust that this information will assist you.

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[redacted]

The Immigration Representatives Mailbox

-----Message d'origine-----
De :
Envoyé : 10 janvier 2025 08:23
[redacted] : Immigration Representatives [redacted] Représentants immigration (IRCC) [redacted]
Objet : admission of supervisa holders with no issuance of visitor records

here, lawyer in
I understand that the policy is for CBSA not to issue visitor records for persons admitted with supervisas, but to admit them

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for five years with the simple annotation "PG."
This can lead to confusion; for example, someone residing here as a supervisa holder who wants to get a NS driver's licence has no documentation of their status.
Why is it the policy not to issue a visitor record?
(Further the policies around the ongoing validity of visitor records are also confusing; sometimes CBSA takes the position that if you leave Canada, and return on an unexpired visitor record that has even just one day of validity, you cannot get a new visitor record, meaning that you have to file for an immediate extension.) I would appreciate clarification of these policies.
[redacted]