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Archived: June 3, 2025 8:52:53 AM
From:
Mail received time: Mon, 7 Apr 2025 16:00:49
Sent: May 20, 2025 12:12:55 PM
To: Immigration Representatives / Représentants immigration (IRCC)
Subject: Re: FW: Clarification on Flagpole for COPR Holders and Approved outside WP or SP in Canada as a VISITOR - REP-2024-2696 - Due 22-Jan-25
Importance: Normal
Sensitivity: None

CAUTION: This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hi [redacted] Mailbox,

Please clarify further. Scenario 3 is not related to the application for WP upon entry as R 198 (1) and R 190 (3) (f). Rather, the applicant has a VISITOR status and applied for WP to the NY VISA office (Outside of Canada) IMM1295. Thus the APPROVAL LETTER is done by NY VISA OFFICE and issued a LETTER OF INTRODUCTION (LOI) as if they are coming from INDIA.

The question is can such foreign nationals go to the border and flagpole and get the WP printed by CBSA BSO as if they are entering the Canadian border for the first time?

I am getting hundreds of questions from RCICs and so far I have been told it is not explicitly allowed by a CBSA BSO i[redacted], but [redacted] not [redacted] for IRCC policy. [redacted] that [redacted] CBSA BSO [redacted] misinterprets IRPA/IRPR.

I urge this to be updated on the IRCC website as an example and that the FN must leave Canada and re-enter Canada as if they are coming from abroad.

Scenario 3:

A Visitor in Canada applies for a Work Permit through the New York Visa Office (using IMM1295) and is issued a Letter of Introduction and a TRV (W-1 counterfoil).

Previously, such individuals could flagpole at the land border to have their Work Permit issued/finalized by a CBSA BSO.

Question:

Can these individuals still flagpole at the land border to obtain their Work Permit, or must they leave Canada and re-enter by air to complete the process?

Regards,

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On Wed, Mar 12, 2025 at 7:36 'a0PM Immigration Representatives / Représentants immigration (IRCC) [redacted] wrote:

Good day,

Please find the response to your inquiry:

Scenario 1:

The recent announcement from the Canada Border Services Agency to end flagpoling for work and study permits at the border only applies to foreign nationals who hold temporary resident status in Canada and are submitting applications and renewals for work and study permits. **The policy does not apply to clients with approved applications for permanent residence.** Clients with approved applications for permanent residence and who are in possession of a Confirmation of Permanent Residence (CoPR) document are eligible to become permanent residents (PRs) at the port of entry (POE).

It is unclear as to why the client in your scenario is ineligible for virtual landing. If the client has a CoPR in their possession, they are [redacted] to [redacted] PR [redacted] the [redacted]:

- * If the principle applicant (PA) was landed at the POE with dependants in Canada, they must inform IRCC via the web form. Their dependants will then be provided with instructions explaining the next steps needed to confirm their PR status online through the Permanent Residence Portal (PR Portal).
- * If the PA has already submitted a web form and no action has been taken, the client can contact the Client Support Centre and inform them of the situation.
- * If the PA was virtually landed in Canada with the dependants overseas, once the application is ready to be finalized, the processing office sends a letter requesting the passport in order for the dependants to be processed to become PRs at the POE.

Scenario 2:
A Visitor in Canada applies for a Study Permit through the Los Angeles Visa Office (using IMM1294). Upon approval, they are issued a Letter of Introduction and, in some cases, a new TRV (S-1 Category).

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Previously, such individuals could go to the land POE at the flagpole and have their **study permit** issued/finalized by a CBSA Border Services Officer (BSO). This is not a new Study Permit application.

Question:
Can these individuals still flagpole at the land border to obtain their Study Permit, or must they leave Canada and re-enter by air to finalize the process?

Response: As announced by the Government of Canada as part of Canada's Border Plan, work and study permits will no longer be provided to flagpolers at a port of entry, effective December 23 at 11:59 pm ET. The change applies to both, applications made at POE for clients that are already in Canada as well as applications made outside Canada that received an LOI while in Canada.

For more information, please see: Ending flagpoling for work and study permits at the border - Canada.ca

Clients are required to leave and re-enter Canada, please note that they will not able to activate their study/work permit if re-entering from the U.S. or Saint-Pierre-et-Miquelon.

[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 25 décembre 2024 05:12
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Objet : Clarification on Flagpole for COPR Holders and Approved outside WP or SP in Canada as a VISITOR

[redacted]

Name:

RCIC#:

On December 23, 2024, IRCC announced that Temporary Residents seeking to obtain Work Permits or Study Permits through flagpoling at land borders are no longer permitted to do so. However, the announcement did not specify whether this policy applies to other categories of Foreign Nationals.

https://www.canada.ca/en/border-services-agency/news/2024/12/ending-flagpoling-for-work-and-study-permits-at-the-border.html

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As a result, many Regulated Canadian Immigration Consultants (RCICs) are seeking clarity on this announcement. To assist in providing accurate guidance to clients, I kindly request clarification regarding the following scenarios:

Scenario 1:
A Foreign National in Canada has received the Confirmation of Permanent Residence (COPR, two copies) and a Permanent Resident Visa (PRV) and submitted their passport to CPC-Ottawa.

Previously, such individuals could go to the land Port of Entry (POE) to flagpole and **complete their landing as Permanent** [redacted] [redacted] applicants are not eligible for VIRTUAL LANDING as per "split landing."

Question:
Are these individuals still permitted to land at the flagpole at the land POE as permanent residents, or must they leave and re-enter Canada to complete the landing process?

Scenario 2:
A Visitor in Canada applies for a Study Permit through the Los Angeles Visa Office (using IMM1294). Upon approval, they are issued a Letter of Introduction and, in some cases, a new TRV (S-1 Category).

Previously, such individuals could go to the land POE at the flagpole and have their **study permit** issued/finalized by a CBSA Border Services Officer (BSO). This is not a new Study Permit application.

Question:
Can these individuals still flagpole at the land border to obtain their Study Permit, or must they leave Canada and re-enter by air to finalize the process?

Scenario 3:
A Visitor in Canada applies for a Work Permit through the New York Visa Office (using IMM1295) and is issued a Letter of Introduction and a TRV (W-1 counterfoil).

Previously, such individuals could flagpole at the land border to have their Work Permit issued/finalized by a CBSA BSO.

Question:
Can these individuals still flagpole at the land border to obtain their Work Permit, or must they leave Canada and re-enter by air to complete the process?

Given the recent announcement, we would like to know whether the above scenarios fall under the restriction on flagpoling or are exempt.

Also, I would recommend that IRCC or CBSA publish detailed guidance addressing these scenarios to provide clarity for Foreign Nationals and RCICs alike.

Thank you for your attention to this matter. I look forward to hearing back from you.

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Regards,