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Archived: June 2, 2025 10:15:50 AM
From: [redacted]
Mail received time: Wed, 5 Feb 2025 14:01:35
Sent: Wed, 5 Feb 2025 09:00:12
To: Immigration Representatives / Représentants immigration (IRCC)
Subject: Re: IRCC Portals - APR/IRCC Portal for Reps/Status Tracker - REP-2025-0281 - Due 26-Feb-25
Importance: Normal
Sensitivity: None
Attachments:

Hello,

Please see attached my marriage certificate and passport.

Thank you,

On Wed, Feb 5, 2025 at 8:37 'a0AM Immigration Representatives / Représentants immigration (IRCC) [redacted] wrote:

Hello,

Can you please send us your name change certificate or any documentation you have regarding your name change.

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[redacted]

The Immigration Representatives Mailbox

De :
Envoyé : 28 janvier 2025 10:06
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]gc.ca>
Objet : IRCC Portals - APR/IRCC Portal for Reps/Status Tracker

Hello,

Hope you are doing well!

My name is , previously and I have been having some technical difficulties since changing my last name after marriage on several IRCC portals.

I have outlined the issues below and would appreciate your help:

- * I am unable to update my APR portal with my new name.

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- * I am unable to update my IRCC Rep portal with my new name.

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- * I spoke with an IRCC customer service representative over the phone, and they advised that my party ID has changed to however I am unable to register for an account on the status tracker.

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- * My current status tracker (is showing my previous name

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Your help would be greatly appreciated.

Thank you in advance,

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