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Archived: June 3, 2025 9:16:13 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 8 Apr 2025 14:41:10
To: [redacted]
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Request for Clarification on Work Hour Calculation for Study Permit Holder – Uber/Lyft Driver - REP-B-2025-0065 - Due 17-Apr-25
Importance: Normal
Sensitivity: None

Good day,

Please note that we're unable to provide case-specific guidance and only general functional guidance can be provided below.

Students can work up to 24 hours per week off campus if they meet the eligibility requirements. They are responsible for **both** of the following:

- * keeping track of the hours that they work off campus **and**
  - * Hours are defined as any time they spend earning wages or collecting a commission, **even if they're on call during these hours and not actually working**.
- * proving that they're complying with the conditions of their study permit
  - * To do this, they must show that they're
    - * actively pursuing their studies
    - * not working more than 24 hours per week
    - * meeting any other conditions listed on their study permit.

If they're a self-employed person, they are also responsible for keeping track of the hours they work off campus **and** proving that they're complying with the conditions of their study permit.

Please visit our website for more details: Work off campus as an international student - Canada.ca

We hope that this information is helpful to you.

[redacted]
The Immigration Representatives Mailbox

De : [redacted]
Envoyé : 15 mars 2025 17:52
À : Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Cc :
Objet : Request for Clarification on Work Hour Calculation for Study Permit Holder – Uber/Lyft Driver

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Good Day,

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I am a Licensed Immigration Consultant RCIC -IRB and want to seek official clarification on the calculation of work hours for international students working as Uber/Lyft drivers.

Scenario:

- * My client is an international student whose study permit allows up to 24 hours of work per week while studying.
- * He is currently working part-time as an Uber driver and is seeking confirmation on how IRCC defines work hours for future immigration applications, specifically when applying for a post-graduation work permit (PGWP) or other work permits.
- * Uber records two types of hours:

    1. 1. Online Hours: The time the driver is available on the Uber app but has not accepted a ride (not actively working or earning wages).
    2. 2. Active Hours: The time the driver is completing a ride request—driving to pick up the passenger, waiting, and dropping them off (earning wages).

According to IRCC's guidelines, work hours are calculated based on time spent earning wages, receiving wages for performing a service, or collecting a commission for providing a service. My client is only paid for active hours, so he has been tracking only active hours as his official work hours.

However, there is no clear official confirmation from IRCC on whether:
Only active hours (hours actually worked and paid for) will be considered, OR
Both online and active hours (even the time simply being logged into the app) will be counted.

Request for Official Clarification:

We kindly request a clear, written response to the following:

Will IRCC count only "active hours" (the hours my client is actively working and earning wages) when assessing work history for future immigration applications, or will it also consider "online hours" (when my client is available on the Uber app but not earning wages)?

This clarification is critical to ensure compliance with IRCC regulations and avoid potential issues with future applications.

I appreciate your time and look forward to your response.

Best regards,

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is not relevant

est non pertinente