Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:16:44 AM
From: [redacted] Representatives / Représentants [redacted]
Sent: Tue, 8 Apr 2025 14:51:12
To:
Cc: [redacted]
Subject: FW: URGENT: Unable to access email on record for our PR portal - REP-B-2025-0289 - Due 7-May-25
Importance: Normal
Sensitivity: None

Good day,

As you are not a member in good standing with your governing body, we are unable to release any information on any applications to you at this time.

That said, the clients should get a letter from IRCC indicating that their representative is no longer in good standing, and the clients can choose to either appoint a new representative or self-represent.

[redacted]
The Immigration Representatives Mailbox

From:
Sent: [redacted] 3, 2025 11:34 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: RE: URGENT: Unable to access email on record for our PR portal

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Hello,

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From: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted].gc.ca>
Sent: April 3, 2025 10:45 AM
To:
Cc: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.IRCC.[redacted]
Subject: RE: URGENT: Unable to access email on record for our PR portal

Hello,

In order to properly assist you, may you please provide your credentials as a Canadian Lawyer or Representative in good standing.

[redacted]
The Immigration Representatives Mailbox

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Bonjour,

Afin de mieux vous aider, pouvez-vous s'il vous plaît fournir vos accréditations en tant qu'avocat ou représentant canadien en règle.

Nous vous remercions ,
La boîte aux courriels des représentants en immigration

From:
Sent: [redacted] 3, 2025 10:24 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]
Subject: URGENT: Unable to access email on record for our PR portal

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Hello,

We are having IT issues and are unable to access our company domain emails. We have three active client PR applications and we're very concerned that we might miss emails from IRCC regarding these applications.

1. 1. Is there any way to check if any correspondence has been sent to us from IRCC regarding these files?
2. 2. Would it be possible to change the email on the application to another email address?

I look forward to your reply.