Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:18:47 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 8 Apr 2025 15:41:16
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: URGENT!!! Unable to Link Client PR Application to the APR Portal - . Spousal PR Application - REP-B-2025-0148 - Due 24-Apr-25
Importance: Normal
Sensitivity: None

Good day,

The technical team reviewed the backend error logs and it shows that the latest registration query (2025-03-21 19:08:08) failing on query with multiple errors. In other words, the information being entered in the client portal does not match the information in GCMS.

Please see errors below:

For App

Reason For Exclusion **CICPATravelDocumentNumber Not Equal To**
Invalid Value Founc

Reason For Exclusion **CICPATravelDocIssuingCountryLIC Not Equal To 202**
Invalid Value Found **511**

Reason For Exclusion **CICPATravelDocIssueDate Not Equal To**
Invalid Value Found

Reason For Exclusion **CICPATravelDocExpiryDate Not Equal To**
Invalid Value Foun

[redacted]
The Immigration Representatives Mailbox

From: [redacted]
Sent: [redacted] 25, 2025 12:01 PM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]
Cc:
Subject: URGENT!!! Unable to Link Client PR Application to the APR Portal - . Spousal PR Application
Importance: High

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Hi Officer,

Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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I would like to bring this matter to your immediate attention.

I am unable to link my client's PR application to my APR portal. After four (4) attempts, it was unsuccessful. Please be advised this is time sensitive as my client received a PFL from IRCC and the letter was sent to my client's previous Authorized Representative. We sent multiple CSEs to IRCC requesting change of Authorized Representative but have not receive any response.

My client's information :

First Name :
Last Name
Application File Number :
Application Type :
Date of Birth :
Country of Birth
UCI :
Visa Office :

Your immediate attention on this matter is highly appreciated.

Kind regards,