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Archived: June 3, 2025 9:24:02 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Tue, 8 Apr 2025 19:03:56
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Clarification Required: PR Card Renewal - Physical Presence on Day of Application Submission - REP-B-2025-0149 - Due 24-Apr-25
Importance: Normal
Sensitivity: None

Good day,

All permanent residents who are traveling outside of Canada and do not have a valid Permanent Resident Card (PR Card) must apply for a Permanent Resident Travel Document (PRTD) to be able to return to Canada. If you have already applied for a PR Card inside Canada before your travel, you must still apply for a PRTD as PR cards cannot be mailed outside of Canada.

We hope you find this information helpful.

[redacted]
The Immigration Representatives Mailbox

From:
Sent: Monday, March 24, 2025 11:31 AM
[redacted]
Representantsimmigration.IRCC@cic.gc.ca>
Subject: Clarification Required: PR Card Renewal - Physical Presence on Day of Application Submission

> **CAUTION:** This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

[redacted]

I am writing for clarification on the following:

- * Please confirm if an applicant for a Permanent Resident Card renewal can apply for a renewed PR Card from outside [redacted] Canada, if [redacted] representative [redacted] requirements for a PR Card renewal, and the mailing address would be inside of Canada.

  Please confirm if this is authorized, or if the applicant also must be physically present inside of Canada on the day the PR Card renewal application is submitted online through the representative's PR portal.

We thank you in advance for your clarification.

Yours truly,

Immigration Consultant (RCIC)

[redacted]

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is not relevant

est non pertinente