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**Archived:** June 3, 2025 9:25:33 AM
**From:** Immigration Representatives / Représentants immigration (IRCC)
**Sent:** Tue, 8 Apr 2025 19:41:47
**To:**
**Cc:** Immigration Representatives / Représentants immigration (IRCC)
**Subject:** FW: Clarification on PAL Requirement in Refusal Letters - REP-B-2025-0257 - Due 6-May-25
**Importance:** Normal
**Sensitivity:** None

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Good day,

[redacted] and details you put into this email. Your suggestions will be taken into consideration.

Please note that this information about PAL/TAL requirements is currently available on IRCC's website:
[redacted]

- * their PAL/TAL is still valid, **and**
- * their study permit application was accepted for processing and they voluntarily withdrew your application before a final decision was made, **or**
- * their study permit application was not accepted for processing
  - * This means that their fee was refunded and they were told that their application was not processed.

- * Applicants must get a **new** PAL/TAL before they reapply if
  - * their PAL/TAL has expired or is no longer valid, **or**
  - * their previous study permit application was approved or refused, **or**
  - * they are changing schools, **or**
  - * they are changing their level of study, meaning they are moving from
    - * the post-secondary level to the graduate level, **or**
    - * the graduate level to the post-secondary level

We hope that this information is helpful to you.

[redacted]
**The Immigration Representatives Mailbox**

**From:** `
**Sent:** [redacted] 1, 2025 1:52 PM
[redacted]
Representantsimmigration.IRCC[redacted]
**Subject:** Clarification on PAL Requirement in Refusal Letters

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> **ATTENTION:** Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

[redacted]

I hope this email finds you well.

We recently received a refusal letter from a study permit applicant and noted that the letter dose not remind students to

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request a new Provincial Attestation Letter (PAL) for a subsequent application if they choose to reapply. For your reference, I have attached a sample refusal letter.

I would like to inquire whether it would be possible for IRCC to explicitly include the PAL requirement in the refusal letter, for example, under the "Next Steps" section on the second page. This clarification would help ensure transparency and procedural fairness for applicants. If a second application is refused and the refusal letter does not reference the PAL requirement, there is a risk that this omission could be seen as a procedural fairness issue, potentially leading applicants to pursue judicial review.

[redacted]. I [redacted] your attention to this [redacted] and [redacted] to your response.

Best regards,