Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:27:54 AM
From: [redacted] Representatives / Représentants [redacted] (I[redacted]
Sent: Wed, 9 Apr 2025 20:07:20
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: Questions about reconsideration request and Mailbox procedures - REP-B-2025-0014 - 23-Apr-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
There is no formal procedure for requesting reconsideration of a refused application. All case specific requests (including reconsideration) should be submitted via IRCC Web form. Please note that an applicant's dissatisfaction or disagreement with the decision does not by itself qualify as a reason to reconsider. If there is new information available that was not submitted as part of the original application, then an officer may decide that it would be more appropriate to consider this new information as part of a new application, which may result in refusal of the reconsideration request.

This mailbox provides general immigration program or policy related guidance. The answers to many questions are posted publicly on IRCC's website. Representatives are encouraged to use this resource before reaching out via this inbox. **We are unable to respond to case specific enquiries.**

Case specific enquiries/ to check the status of an application: For any frequently asked questions regarding applications, please visit the help centre Application status (cic.gc.ca) or How can I check the status of my application? (cic.gc.ca)/ How can I update or ask about an IRCC application in progress? (cic.gc.ca). For updates on applications outside of normal processing times, requests for expedited processing of an application, or if clients wish to report important changes to their application information, please fill out the IRCC Web form.*

We trust that this information will assist you.

***

[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 4, 2025 11:34 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-Representantsimmigration.[redacted]gc.ca>
Subject: Questions about reconsideration request and Mailbox procedures
Importance: High

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ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Good day everyone,

My name is

This is my first time using the representative mailbox, and I have some question,

Any information that you can provide will be highly appreciate it.

Regards,