Immigration, Refugees and Citizenship Canada / Immigration, Réfugiés et Citoyenneté Canada
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Archived: June 3, 2025 9:34:39 AM
From: Immigration Representatives / Représentants immigration (IRCC)
Sent: Thu, 10 Apr 2025 18:30:46
To:
Cc: Immigration Representatives / Représentants immigration (IRCC)
Subject: FW: E-signature on Forms - REP-B-2025-0324 - Due 9-May-25
Importance: Normal
Sensitivity: None

Good day,
[redacted] **Immigration Representatives Mailbox.**
Please note that this mailbox is intended for general guidance and does not provide responses to case-specific inquiries but have provided the following information as guidance. If you have case specific questions about a file, you are encouraged to submit the IRCC Web form.
Please see our response to your question.
***
Please note that the following information is only specific to the Use of a Representative Form (IMM 5476). Guidance on acceptable signatures for the IMM 5476 can be found at this link. You can find a table outlining what signatures are acceptable based on the method of submission of the IMM 5476. These scenarios are specific to a new IMM 5476 being submitted. To find this table, scroll to the bottom of the page, selecting "show instructions" and "Section E – Your Declaration".

A screenshot of the table is also included here, for your convenience:

The form is **signed** by the applicant and representative **submitted through a portal or secure account**	**Hand signature (also called a wet signature)**: Print and sign the form by hand. **E-Signature**: Any type of insert on PDF forms: • Typed name • Adobe's Fill & Sign or DocuSign (or other 3rd party app/software) • Scan or an image of a signature • Check box as indicated **Thumbprint**: acceptable if a person is illiterate or cannot make a mark (e.g., an X) for a physical reason.
The form is **signed** by the applicant and representative **submitted outside a portal or secure account**	**Hand signature (also called a wet signature)**: Print and sign the form by hand. • Note: This can be submitted via a scanned document. **Thumbprint**: acceptable if a person is illiterate or cannot make a mark (e.g., an X) for [redacted] physical reason.

As mentioned in the above table, e-signatures through Adobe are acceptable.

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[redacted]

The Immigration Representatives Mailbox

From:
Sent: [redacted] 8, 2025 11:28 AM
To: Immigration Representatives / Représentants immigration (IRCC) <IRCC.ImmigrationRepresentatives-[redacted]ntantsimmigration.[redacted]>
Subject: RE: E-signature on Forms

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CAUTION: This email originated from outside the Government of Canada. Do not click on links or open attachments unless you recognize the sender and know the content is safe.
ATTENTION: Ce courriel provient de l'extérieur du gouvernement du Canada. Ne cliquez pas sur les liens et n'ouvrez pas les pièces jointes sauf si vous reconnaissez l'expéditeur et sachez que le contenu est sûr.

Good morning,

I would appreciate some guidance about the use of e-signatures on forms (Including the Use of Representative form). Most of the time, they have been accepted without issue on forms uploaded to the various portals.

However, sometimes, we have had requests for wet signed forms, particularly with requests submitted via IRCC's online WebFornm.

If e-signatures are accepted, does it matter whether they've been signed through a more secure method, such as Adobe?

Thank you,